



Void Requests

Consistent with 238.35(2), for any transaction where a Sports Wagering Operator may cancel or void a Wager with prior authorization of the Commission, the Sports Wagering Operator shall submit a system of Internal Controls in accordance with 205 CMR 238.02 for voiding wagers and subsequent allocation of patron funds.

Operator: _____ Title: _____
Date: _____ Name: _____

In keeping with statutory and regulatory provisions, please provide information below:

Incident Date:

Date Reported:

A report documenting the incident must include summary/background, summary of wagers, root cause, mitigation, and resolution.

A wager report must include all wagers placed on the market, highlighting/indicating the wagers requesting to be voided.

- Total Stake \$:
- Total Liability \$:
- Total Patrons Impacted #:
- Total Number of Wagers:

An explanation per 205 CMR 238.35(2)(c); why cancelling or voiding the wagers is in the best interests of the Commonwealth or ensures the integrity of the industry.

An explanation of the resolution for patrons (which would include, at a minimum, the amount wagered returned to the patron).

Excerpt of current house rules that addresses this void

FOR MGC USE ONLY

Pursuant to 205 CMR 238.35(4), the Commission shall issue a written order granting or denying the request to void wagers.

Void Approved

Void Denied

Void Conditionally Approved Conditions:

Commission Meeting Date:

Signed by:

Date Signed: