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1	COMMONWEALTH OF MASSACHUSETTS
2	MASSACHUSETTS GAMING COMMISSION
3	PUBLIC MEETING #230
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6	CHAIRMAN
7	Stephen P. Crosby
8	
9	COMMISSIONERS
10	Lloyd Macdonald
11	Enrique Zuniga
12	Bruce Stebbins
13	Gayle Cameron
14	
15	
16	
17	MASSACHUSETTS GAMING COMMISSION
18	101 Federal Street, 12th Floor
19	Boston, Massachusetts
20	December 7, 2017
21	10:00 a.m 3:20 p.m.
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23	
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1	PROCEEDINGS
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3	CHAIRMAN CROSBY: We are calling to
4	order Public Meeting Number 230 at the
5	gaming commission offices, December 7th at
6	10:00. First item on the agenda is the
7	minutes.
8	COMMISSIONER MACDONALD: Yes.
9	Mr. Chairman, I move that we approve the
10	minutes of the meeting of November 21st of
11	this year as they appear in the packet
12	subject to correction for typographical
13	errors and other immaterial matters.
14	CHAIRMAN CROSBY: Second?
15	COMMISSIONER ZUNIGA: Second.
16	CHAIRMAN CROSBY: Any discussion?
17	All in favor? Aye.
18	COMMISSIONER MACDONALD: Aye.
19	COMMISSIONER ZUNIGA: Aye.
20	COMMISSIONER STEBBINS: Aye.
21	CHAIRMAN CROSBY: Opposed?
22	COMMISSIONER CAMERON: Abstained.
23	CHAIRMAN CROSBY: And Commissioner
24	Cameron abstains because she was not at the

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1	last meeting. We will move on to, I guess,
2	our administrative update.
3	MR. BEDROSIAN: Good morning,
4	Commissioners.
5	COMMISSIONER CAMERON: Good morning.
6	MR. BEDROSIAN: I actually don't
7	have a general administrative update, but I
8	do have a couple of items on the agenda.
9	One is entitled "sports betting." And as
10	you know, on Monday's report, it indicates
11	Christy versus National College Athletics
12	Association. In the gaming world, there
13	was a great amount of interest in this
14	case.
15	As you know, this was a challenge by
16	the State of New Jersey to a federal law,
17	The Professional and Amateur Sports
18	Protection Act which limits which states,
19	namely Nevada, can have legalized sports
20	betting. The outcome of this case could,
21	and if I could show you my paper, could as
22	in capital letters, have implications for
23	potential of legalized sports betting in
24	Massachusetts.

Page 4 1 Having said that, based on some of 2 the inquiries our communication directors 3 received that I've heard reported, there 4 appears to be some confusion about the potential implications of a court decision. 5 6 I assume that confusion exists maybe in the 7 public and other areas of the government. Meanwhile our staff, staff counsel, 8 9 Justin Stempeck and licensing director, 10 Paul Connelly, have done some research on the legal implications of a court decision 11 12 and potential operational effects on our 13 agency. And while there is a big condition 14 15 precedent to any change in status quo, that 16 would be a decision by a supreme court allowing states to decide whether to 17 legalize sports betting. I'm suggesting 18 19 that staff take what I call a cautious 20 proactive approach to educating the 21 Commission, potentially the legislature who 22 along with the governor would make an ultimate decision to legalize sports 23 24 betting if the supreme court allowed it.

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1	If the supreme court decided this
2	case in a way that allowed individual
3	states to legalize sports betting, there
4	are many issues that will need to be
5	decided. First obviously whether to
6	legalize sports betting, what's the
7	appropriate tax rate, who's the regulator,
8	who decides the number of licenses, who
9	gives them, how sports betting could be
10	accessed whether in person or online.
11	These are just a few number of cases.
12	I know Mr. Stempeck has gone to a
13	conference. Commissioner Macdonald himself
14	went to a conference on sports betting.
15	We're not under any time constraint here.
16	I assume the supreme court will make a
17	decision sometime later in the spring,
18	potentially as late as the end of June.
19	I'm suggesting staff work on a White
20	Paper for discussion with the Commission
21	after the holidays, and it may be
22	beneficial to we also consider contacting
23	the legislature to see if our work could
24	help them understand the decisions, again,

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1	if any, they may be faced with depending
2	upon the outcome of the supreme court case.
3	CHAIRMAN CROSBY: Any comments?
4	COMMISSIONER CAMERON: Yes, I agree
5	with the assessment. I know the team has
6	been working to keep up with all of the
7	latest developments. You know, I've
8	attended conferences as well in which this
9	is a huge topic. So, I think, it's really
10	a sound idea to put all of this knowledge
11	and information in writing so that others
12	can understand the issue and it educates
13	the public as well, which I think is an
14	important piece. So I certainly agree with
15	your assessment, Executive Director
16	Bedrosian.
17	CHAIRMAN CROSBY: I do, too. I have
18	talked with staff members at the
19	legislature, several about it, and they
20	definitely don't understand that we don't
21	know what this means and that leads us to
22	one we both say, yes, it would be really
23	good if you could give us something because
24	if this is if it wins, if it comes out

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1	in favor of permitting, then it will be a
2	wild west show out there and people will be
3	gambling all over the place. So he thought
4	that it was going to be legal if that's the
5	decision that is about to be made.
6	So, I think, if we structure
7	something I think we should definitely
8	have something to give to the legislature
9	as a sort of the lay of the land today and
10	lay of the land under each of the different
11	outcomes. And, you know, if thinking about
12	it we will be talking about it. But
13	since we are going to do something in
14	writing for the legislature, putting
15	yourself in the head of a legislature, what
16	would I need to know and what would I need
17	to do in the event that New Jersey wins.
18	That would be a really helpful thing to get
19	out there.
20	COMMISSIONER ZUNIGA: Yes.
21	Especially because it's not necessarily
22	just win/loss, legal/illegal outcome.
23	There's more than a couple it's been
24	somewhat the supreme court does. I think

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1		also along those lines, and I know Justin
2		and Paul may have done a lot of research in
3		this regard already, what other states have
4		already been doing, there has been quite of
5		activity getting ready for the different
6		scenarios actually passing passing acts
7		or laws that would be triggered by
8		depending on the outcomes of some of these
9		decisions. So, just an understanding or a
10		chart of states with different approaches,
11		I imagine, would be really helpful to
12		communicate to the legislature and
13		governor.
14		COMMISSIONER MACDONALD: I would
15		agree with our Executive Director's
16		suggestion. I would underscore the word
17		"cautious" as being the characterization of
18		our approach here. I think, it's very
19		although, it appears that the betting is
20		that New Jersey is going to win that from
21	:	prior experience that is very difficult to
22		predict with any confidence what a court is
23		going to do notwithstanding the justices
24	,	may have said in their or implied in their

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questions.

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2 And, furthermore, there's always the 3 possibility of the supreme court finding 4 for New Jersey but casting its opinion in terms that applies only to the State of New 5 6 Jersey, which would leave the rest of the 7 country in the current sadist. And then just in general, I would be -- before we 8 9 spend significant resources on this, I think that we should wait and see what 10 11 happens with the case before the court. 12 CHAIRMAN CROSBY: I don't think 13 we're talking about significant resources. 14 I don't know why -- I assume you're pretty 15 much current on this, Justin, in following 16 it pretty much as it's been developing. So if we had to hire outside counsel or 17 18 anything like that, I think it might be 19 unnecessary as long as you can fit it into 20 your other work. 21 COMMISSIONER ZUNIGA: Yes, they have 22 always done. I think there is also -- I imagine that we've also been able to 23 24 leverage a lot of people are doing. And

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1	all of the licensees, I know they must be
2	looking at this at a corporate level and we
3	have licensees operating in jurisdictions.
4	So there is a way to do a lot of research
5	and thought, I think, very interesting.
б	CHAIRMAN CROSBY: There is the point
7	which I don't think it will in any way be
8	intimating we think it's going to be
9	successful but who knows. I don't think we
10	should hint that at all. But there are a
11	lot of states that are teeing this up. And
12	if there is a competitive consideration, we
13	ought to at least give the legislature
14	enough heads-up with enough time that if
15	they wanted to prepare sort of or at least
16	have some committee that knew what was
17	going on, they had time to do that. So, I
18	think, it's definitely worth doing.
19	COMMISSIONER CAMERON: Mr. Chair,
20	your point about the misconceptions that
21	are out there about what a ruling would
22	mean, I think is evidence that putting
23	together a document and, Mr. Stempeck, I
24	believe, you have a lot of relevant

Page 11 1 information already and also the contacts 2 through other online endeavors and whatnot 3 to prepare, Mr. Connelly, prepare a 4 document without too, too much of any left. Am I correct about that? 5 MR. STEMPECK: Yes. Paul and I have 6 7 been keeping abreast of this material as it's been developing. I have been 8 9 following very closely the developments in 10 the supreme court, and I've read all the briefs that have been submitted following 11 12 this before the supreme court as it's been 13 pending for quite awhile, even going back for a prior White Paper, I drafted an 14 15 appendix in that White Paper that addressed the Christie case. 16 17 So this is something I've had my eye 18 on for quite a while, so I'm happy to 19 address it in any way the Commission 20 decides is a fit way to approach this. Ι 21 think it will be extremely -- I do have 22 contacts with a number of people in this 23 industry who are actually talking about 24 this and are recognized as experts, and I'm

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1	happy to put together anything you think
2	would be the most useful.
3	COMMISSIONER CAMERON: And one of
4	those contacts, I believe, opined this week
5	that Massachusetts would be one of the
6	first to move on this issue, which I was
7	surprised to read, International
8	Publications.
9	CHAIRMAN CROSBY: What world does he
10	live in?
11	COMMISSIONER ZUNIGA: And I make a
12	another point on saying our legislation
13	required or directs us to look at the
14	developments of the industry. At the time
15	it was written of course that it was mostly
16	concern in my opinion was online, which we
17	have done and we continue with that White
18	Paper that was very well-received in that
19	topic.
20	But, I think, you know, the
21	potential for something like this to happen
22	could have big implications, and I would
23	put it under the same protocol just to lead
24	for us in direction from the Gaming Act to

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1	monitor all of these activities, because
2	they have a good reputation to the
3	industry.
4	MR. BEDROSIAN: So, I think, I've
5	got a little guidance. Commissioner
6	Macdonald is right. We can speculate about
7	what the potential outcome is. But until
8	it happens, we really don't know. But, I
9	think, I have some guidance and I'm also
10	confident Justin and Paul can produce
11	something and keep their day jobs and why
12	don't I bring this back for an update we
13	will start on something and bring it back
14	for an update after the holidays.
15	CHAIRMAN CROSBY: Okay, great.
16	COMMISSIONER CAMERON: Thank you.
17	MR. BEDROSIAN: So for the budget
18	matter, I'm going to turn it over to our
19	budget staff.
20	MR. LENNON: Thank you. Good
21	morning, Mr. Chairman and Commissioners.
22	COMMISSIONER MACDONALD: Good
23	morning.
24	COMMISSIONER CAMERON: Good morning.

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1	CHAIRMAN CROSBY: Good morning.
2	COMMISSIONER ZUNIGA: Good morning.
3	COMMISSIONER STEBBINS: Good
4	morning.
5	MR. LENNON: I am joined by Agnes
6	Beaulieu, and we are here for a second
7	discussion on the anticipated FY '18 budget
8	increase to support the operational costs
9	of opening the MGM facility in Springfield.
10	As a reminder, one of myself and
11	you, we were here on November 21st with the
12	same information you have in your packet,
13	and we put that information out for public
14	comment. There were no public comments
15	received.
16	To summarize the acts, I'm on page
17	two of the memorandum is a chart that
18	breaks out the 570,000 we're asking for by
19	object class and object code. The majority
20	the costs of the 14 FTEs, two are human
21	resources and finance and administration,
22	11 in the IEB, all gaming agent or
23	supervising gaming agents, and one
24	additional licensing coordinator.

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1	The next biggest area is contracting
2	employees in which we are asking for four,
3	three civilian contract investigators to
4	supplement the MSP efforts, the one
5	licensing representative in Springfield.
б	There are 64,000 of costs for the GameSense
7	responsible gaming outreach efforts and
8	then some operational costs, circuits and
9	for direct associated costs.
10	Page three of the memo lays out the
11	regulatory authority the Commission has
12	increased the budget during the fiscal
13	year. It also includes a breakdown by
14	licensee in how the assessment would be
15	distributed if we increase from 570,000
16	from 23.58 million to 24.15 million.
17	We're asking the Commission to
18	approve the additional costs and increase
19	the assessment from 23.58 to 24.14. 24.15
20	million will allow us to move forward with
21	posting, hiring and procure any additional
22	costs outlined in this memorandum. If you
23	have any questions, we're more than pleased
24	to answer them at this time.

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1	CHAIRMAN CROSBY: Questions?
2	COMMISSIONER STEBBINS: Just I
3	appreciate the work you and the team have
4	done to kind of update these numbers. Kind
5	of going in a little bit granular on it,
6	the hiring of the GameSense supervisor and
7	the issue has come up of what resources are
8	being made out in western Massachusetts for
9	people who want to sign up for the
10	self-exclusion program prior to MGM's
11	opening.
12	I just, you know, whatever advantage
13	we can use for the office space that we're
14	currently leasing since access to our space
15	of the GameSense space and MGM might still
16	be limited, I think it would be helpful to
17	kind think that through to Mass. Council in
18	terms of using space that we are already
19	being at the fore set. People will have
20	that immediate opportunity to get on the
21	self-exclusion list as soon as possible.
22	More of a granular in detail, too.
23	CHAIRMAN CROSBY: That's good.
24	Others?

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1	COMMISSIONER ZUNIGA: I made this
2	point before, but I'll just make it again
3	for the record, if you don't mind. I think
4	this is a very good approach, very good
5	document from a budgetary standpoint
6	conservative. I felt that some of the
7	projections in hiring are on the
8	conservative side; in other words, on the
9	earlier part. Maybe they turn out to be a
10	little less up front. We'll just have to
11	wait and see, but I'm comfortable with the
12	way it's presented, and I will be
13	supporting the vote.
14	CHAIRMAN CROSBY: Comments? Do I
15	have a motion?
16	COMMISSIONER STEBBINS: Mr. Chair, I
17	move the Commission approve the additional
18	cost of the FY '18 budget increase the
19	assessment from 23.58 million to
20	24.15 million as the details provided in
21	the packet.
22	CHAIRMAN CROSBY: Second?
23	COMMISSIONER ZUNIGA: Second.
24	CHAIRMAN CROSBY: Further

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1	discussion? All in favor? Aye.
2	COMMISSIONER MACDONALD: Aye.
3	COMMISSIONER CAMERON: Aye.
4	COMMISSIONER ZUNIGA: Aye.
5	COMMISSIONER STEBBINS: Aye.
6	CHAIRMAN CROSBY: Opposed? The ayes
7	have it unanimously.
8	COMMISSIONER CAMERON: Thanks.
9	MR. LENNON: Thank you.
10	MR. BEDROSIAN: Thank you,
11	Mr. Chairman. I should have pointed out
12	the obvious. General Counsel Blue is
13	absent today, and Deputy Counsel Grossman
14	is filling in for her.
15	CHAIRMAN CROSBY: Welcome, Deputy
16	General Counsel.
17	MR. GROSSMAN: Thanks for having me.
18	MR. BEDROSIAN: With that I am done.
19	Thank you very much.
20	CHAIRMAN CROSBY: All right. I
21	think we next have the ombudsman,
22	Mr. Ziemba.
23	MR. ZIEMBA: Good morning, Mr.
24	Chairman and Commissioners. I have several

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1	items up for consideration today. Up first
2	we have the quarterly report for Plainridge
3	Park for the third quarter of this year
4	ending September 30th, if they can join me.
5	So joining us today as part of the
6	Plainridge Park team are Ruben Warren, CFO,
7	Michele Collins, VP of marketing, Mike
8	Mueller, VP of operations. We're also
9	joined by Lance George, General Manager. I
10	will turn it to the Plainridge team.
11	MR. WARREN: Good morning.
12	COMMISSIONER MACDONALD: Good
13	morning.
14	COMMISSIONER CAMERON: Good morning.
15	COMMISSIONER ZUNIGA: Good morning.
16	COMMISSIONER STEBBINS: Good
17	morning.
18	CHAIRMAN CROSBY: God morning.
19	MR. WARREN: So for the business, I
20	think we are pretty happy with how things
21	have progressed. From a staffing
22	standpoint, turnover is slowing down. We
23	have a more stable workforce. We're
24	excited about the things that we are doing

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1	on the property. We will hear more about
2	that as we get into the presentation.
3	So for the first slide, our first
4	slide is total spend by the state. And so
5	for the third quarter, we spent 1.7
6	million, 1.2 million or 73 percent stayed
7	inside of the State of Mass. That number
8	has grown about 8 percent from 2016 through
9	2017. So we're finding ways to make sure
10	we seek out those venders in the state and
11	to spend money inside of our state.
12	COMMISSIONER ZUNIGA: Ruben, I have
13	a question. How has that spending being
14	tracked in the last year, let's say, is it
15	really stable, is it really seasonal; can
16	you just comment on that?
17	MR. WARREN: It is a little
18	seasonal. But just to give you some
19	numbers, 1.4 million in the first quarter,
20	1.6 second quarter, 1.7 in the third
21	quarter. So as you see the business ramp
22	up, you'll see the spend ramp up. Then,
23	again, efforts goes to conventions and meet
24	with local venders and make sure we're

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1	trying to move the spend that's outside of
2	state inside of state.
3	On a local spend standpoint, we
4	spent 110,000 inside of our host
5	communities and surrounding communities.
6	Mansfield continues to be the leader here
7	at 53 percent.
8	CHAIRMAN CROSBY: Is that some
9	what is that; is that some big contract?
10	MR. WARREN: It's going to be your
11	print. It's going to be supplies. Those
12	sort of things that take care of the
13	facility. Again, we're looking to go out
14	to look at projects or just business in
15	general. We continue to seek, first,
16	diversity community inside our state, and
17	then of course we broaden the scope.
18	As far as diversity spend, we are
19	hitting our goal from a total spent
20	standpoint at 26 percent. WBE we are at
21	20 percent. The goal is 12. For MBE the
22	goal is 6 percent, and we have grown it to
23	4 percent. For veteran it's 3 percent, and
24	we're hitting that goal.

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1	So just to talk about that just
2	briefly. Again, we attended an annual
3	women's business leader's conference
4	Tri-town Chamber. We're getting out into
5	the community to make sure venders
6	understand that we want to do business with
7	them. We are seeking out those diverse
8	venders. We do have some minority venders
9	that are coming on because of the effort to
10	go out to those events, and so we expect
11	for those numbers to continue to grow.
12	Overall, we're meeting the goal of
13	diversity. The goal is 21 percent, and
14	we're at 26 percent.
15	And the next slide is simply just
16	another detail of the venders. We have 21
17	women business enterprise, and 349,000 is
18	what we spend in that category. From a
19	minority vender standpoint, we have
20	563,000. Veteran venders we have three and
21	\$43,000. And, again, here we lost a
22	veteran business in the last quarter. We
23	have picked up a minority vender because of
24	our efforts to go out, and we have also

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1	picked up another veteran-owned business as
2	well, so these numbers should improve.
3	From an overall gaming revenue
4	standpoint, we've had our best quarter
5	since we opened the property.
6	44.5 million-dollars is in that slot
7	revenue number. The total taxes for that
8	quarter 21.8 million, 17.8 being state
9	taxes and 4 million racehorse taxes.
10	And, again, from a quarterly
11	standpoint year over year, the business is
12	up 12 percent. From a standpoint just to
13	restate the numbers, 368 million in net
14	slot revenues and a little over
15	180 million-dollars in taxes since
16	inception of the property.
17	COMMISSIONER CAMERON: Can you I
18	think we talked about this before. But is
19	that just you're marketing a little
20	differently, you're understanding what the
21	customer would like and you're tailoring
22	your efforts, is that the reason for the
23	12 percent increase?
24	MR. WARREN: It's that. It's along

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1	with us trying new and different things.
2	We're doing boxing events. We're having
3	entertainment at the property. We also
4	create relationships with our customers.
5	We're getting out with venders as well.
6	We're more into the community making sure
7	that people understand we are business, not
8	just from a business standpoint but from a
9	relationship standpoint as well. So, I
10	think, the team has done a great job of
11	just getting out and making sure that
12	people are comfortable at the property. We
13	better understand our customers as well.
14	MR. BEDROSIAN: Commissioners, I
15	think I told you individually. I was at
16	the property Saturday evening and the
17	comedy acts, and they were doing two shows.
18	It couldn't have been more crowded. I
19	walked around the property about five
20	minutes. I would say 95 percent of the
21	seats were full.
22	CHAIRMAN CROSBY: On the floor
23	you're talking about?
24	MR. BEDROSIAN: On the floor. No,

Page 25 1 the comedy act was upstairs. There were 2 two shows upstairs. The floor itself was 3 90 to 95 percent the seats were full, and 4 there were plenty of people milling around. 5 So in terms of a Saturday evening, it 6 seemed extremely, extremely busy. 7 MR. WARREN: That comedy act, two shows, the first show sold out, second show 8 was pretty filled as well. So, again, 9 10 we're trying different things, and it seems to be working. Michele will get into more 11 of the details about that. 12 13 From a lottery standpoint, incredible numbers, 891,000 for the third 14 15 quarter. It's almost a 21 percent increase 16 over the year. And, so, we are finding 17 ourselves still happy with our business. 18 But, hopefully, the community is seeing the 19 same increase in business, and we can see 20 that here with the lottery. 21 COMMISSIONER CAMERON: Have you 22 changed anything with regard to location of 23 lottery products or is just people are 24 aware and are buying those products?

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1	MR. WARREN: I think that they're
2	aware. We've been there for a few years
3	now. We really have not moved where the
4	machines are positioned. But people I
5	think, it's a combination of the lottery is
6	doing a better job of putting out things
7	that the public wants, trying new different
8	types of games. But also, I think, our
9	customers understand that it's here. It's
10	a convenience factor, and we have business.
11	COMMISSIONER STEBBINS: Is this your
12	best quarter since opening?
13	MR. WARREN: Our best quarter, yes,
14	absolutely.
15	CHAIRMAN CROSBY: Are these sales
16	largely bulk sales? I know sometimes
17	you'll buy tickets and give them away and
18	stuff. Are these largely bulk or is this
19	mostly actual retail?
20	MR. WARREN: Retail.
21	CHAIRMAN CROSBY: It is. So the
22	numbers aren't this big because of you guys
23	buying a whole bunch of tickets.
24	MR. WARREN: No, it's not inflated

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1	by us buying or programming. It's really
2	them either we sell in the gift shop. We
3	have a few machines sitting around the
4	property, and they are just taking
5	advantage of it. It's a convenience
6	factor, I mean, right.
7	CHAIRMAN CROSBY: There is one point
8	here that I made before but I think,
9	Elaine, this is something that's worth
10	noting at least. There was a big article
11	in some of the media recently about the
12	concern that the lottery sales maybe
13	leveling off. They basically contributed
14	about a billion-dollars a year to local
15	aid. Most of the profit from the lottery
16	goes to the cities and towns and more local
17	aid.
18	And there has been concern that
19	cities and towns that maybe there is going
20	to be less money coming because of the
21	lottery flattening. But there is a lot of
22	money coming from the casino business.
23	Looking at you know, assuming you do
24	about 20 million in your last quarter, it's

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1	going to be 80 million-dollars in calendar
2	2017 that goes to local aid from just this
3	facility, which is like 8 percent of the
4	total billion, total billion.
5	So even as the lottery flattens,
6	cities and towns don't need to be worried
7	about lack of growth because there is, in
8	fact, a lot of growth in local aid by way
9	of the share that goes out of the casino
10	gaming. So it's a note it's worth
11	everybody remembering that people don't
12	think of the casinos as contributing to
13	local aid but everybody thinks about the
14	lottery contributing to the local aid. And
15	the legislation got it right and took a big
16	chunk of our tax revenue and gave it to
17	local aid, so cities and towns ought to
18	love this.
19	COMMISSIONER MACDONALD: Ruben, is
20	there any sense anecdotal or otherwise as
21	to who plays the lottery, you know,
22	products at the casino?
23	MR. WARREN: Everyone. I mean, I
24	think that our customers, I think, see it

	Page 29
1	as a convenience as they win jackpots, as
2	they leave with a little money in their
3	hands or they maybe even budget for it.
4	Sometimes we see them come in right off the
5	elevator, and they go right to the
6	machines. And, so, it's a combination of
7	them coming in. While they are there, we
8	have them at the bars as well, in the gift
9	shop and then on their way out, so we see a
10	combination of everyone.
11	COMMISSIONER MACDONALD: There's no
12	kind of subgroup of your customers that are
13	doing it.
14	MR. WARREN: No.
15	COMMISSIONER ZUNIGA: If you're
16	trying your luck, you might as well try
17	every possible avenue.
18	COMMISSIONER MACDONALD: That is the
19	way I am thinking about it. You have a
20	select group of people who
21	CHAIRMAN CROSBY: We've got clear
22	gamblers.
23	COMMISSIONER ZUNIGA: That's a
24	really deceiving circumstance.

	Page 30
1	CHAIRMAN CROSBY: Does Penn have
2	experience with lottery sales in other
3	jurisdictions; is there a similar
4	phenomenon in other jurisdictions or is
5	this unusual?
6	MR. WARREN: I am not sure. We do
7	have lottery in other jurisdictions. Don't
8	have information if they are seeing the
9	same phenomenon. I believe that it goes in
10	hand-in-hand. And other states that I have
11	worked in, the casino does not hurt lottery
12	sales. Here it's been impressive to see
13	that we definitely have helped it seems in
14	our surrounding communities as well.
15	CHAIRMAN CROSBY: Our research team
16	has either it's either been flat in some
17	communities as the whole state has been or
18	increasing, which the whole state has not
19	been. But our statute made such a big
20	point about having our licensees protect
21	the lottery. I was just interested to know
22	whether this is unusual.
23	Because you had to negotiate you
24	know it, the public may not that you had

	Page 31
1	to negotiate with the lottery and work out
2	an arrangement to try to promote lottery
3	sales as part of your license application.
4	I'm just curious whether that Lance, do
5	you have any idea whether this is unusual
6	or not?
7	MR. GEORGE: I'm not sure if this is
8	unusual. Certainly the relationship we had
9	with the lottery going in worked out well.
10	Initially we did relocate some of the
11	machines to put them in more desirable
12	locations. I'm not sure I can speak to the
13	dramatic increase we're seeing year over
14	year however.
15	CHAIRMAN CROSBY: Interesting.
16	COMMISSIONER ZUNIGA: I think let
17	me make two points. There is a second
18	study of the lottery coming next spring, so
19	I'd very curious as to why, if anything,
20	has changed. I know our researchers is
21	going to be at least in that position to be
22	able to answer that question or at least
23	speculate in an informed way.
24	And I think that maybe what is at

	Page 32
1	play here is the tremendous brand that the
2	Massachusetts lottery has on itself.
3	There's tremendous presence, and it'd be
4	very hard to compare in my opinion to other
5	states, because it gets such brand and
б	power.
7	COMMISSIONER CAMERON: Doubles one
8	and two or two and three. It's greater
9	than the combination of two and three,
10	states two and three in the lottery. So
11	you're right about that, it is a unique and
12	successful brand.
13	COMMISSIONER STEBBINS: Thank you
14	for bringing up the point about the
15	research. I was going to ask, you know,
16	when do we go back and look at that,
17	because obviously it's also a concern of
18	the impact of retail establishments. It
19	would be fun to kind of grab out the
20	success you've had in gaming revenue and
21	see if there is some alignment with the
22	success of the growth obvious of the
23	lottery sales and see if it's
24	proportionate.

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MR. WARREN: I feel the lottery is
outgrowing.
CHAIRMAN CROSBY: It's growing
faster. You can see it on the charts.
MR. WARREN: Third quarter
12 percent. We would love to see
20 percent growth.
CHAIRMAN CROSBY: That would be a
bonus Christmas day.
MR. WARREN: Yes, it would. I'll
turn it over to Mike.
MR. MUELLER: Good morning,
Chairman, Commissioners. Looking at some
compliance numbers in our chart here.
Looking for Q3, we had over 680,000
visitors at our property. And of those
that resulted in almost 22,000 ID checks by
our security officers at the various
entrances.
With those almost 22,000, we had 390
patrons that we turned away. 19 of those
were minors, 104 were underage and 267 of
those patrons either had an expired or
invalid or no ID. Also under those

	Page 34
1	682,000, we had two minors that did get on
2	board or two underage, I'm sorry. One was
3	for under admitting, one was under 16.
4	Looking at employment, currently we
5	have a total of 476 employees with 317
6	being full time and 159 being part time.
7	We remain at a 67 percent, 33 percent split
8	for full time to part time. That was the
9	same we had last quarter.
10	Looking at diversity, 23 percent of
11	our employees our hitting our diversity
12	goal are allowing us to exceed our
13	diversity goal of 10 percent, 4 percent
14	veterans and Massachusetts residents make
15	up 67 percent of our total workforce.
16	Looking at the local community employment,
17	which encompasses Plainville, Mansfield,
18	Wrentham, Foxborough, and Attleboro, North
19	Attleboro, that is currently 35 percent.
20	In Q3 our female to male split was
21	48 percent female and 52 percent male.
22	With that being said, we do have some
23	exciting initiatives with Penn regarding
24	women in the workforce, and I'd like to

	Page 35
1	turn that over to Michele to speak on.
2	MS. COLLINS: So in October, Penn
3	launched what's called "Women Leading at
4	Penn," and it's an initiative that we
5	partner with the Global Gaming Women. Our
6	CMO, Jennifer Wiseman, is cochair of the
7	board, and really what it is it's educating
8	and helping women in management goals
9	become leaders of the gaming industry.
10	So some of the initiatives include
11	allowing us to network, inspire and
12	encourage women to apply for leadership
13	roles. Female executives across the Penn
14	company are champions at each of the
15	properties, and I'm excited to be the
16	champion for Plainridge Park Casino. So
17	it's a great opportunity for me to work
18	with other women in the industry who maybe
19	currently aren't in management roles but
20	would like to pursue a management role, and
21	it's giving them the tools to do that.
22	So some of the tools would include
23	leadership skills, confidence, presence in
24	how they present, navigating workplace,

	Page 36
1	come in comfortable talking to all levels
2	of employees and staff, negotiation skills,
3	particularly with salary. It's known that
4	many women don't come back with any numbers
5	higher than what they are offered, so it's
6	an important skill for them to learn.
7	Emotional intelligence, and then of course
8	just the life or balance.
9	So as we move forward over the
10	course of the next year, we'll be working
11	on various initiatives. So I'm excited to
12	be able to report back to you in the next
13	quarter to give you more feedback of what
14	we learned and the progress that we're
15	making.
16	CHAIRMAN CROSBY: When you say
17	"initiatives" go ahead.
18	COMMISSIONER CAMERON: You started
19	before I did.
20	CHAIRMAN CROSBY: I didn't mean to.
21	I don't mean to.
22	COMMISSIONER CAMERON: It's okay.
23	CHAIRMAN CROSBY: Are there classes
24	or sessions or what actually what will

happen?

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MS. COLLINS: So there's training and there's sessions with the Global Gaming Women throughout the year, so they'll hold seminars. They'll do what's called speak up and lean in and it's core groups, focus groups that meet and really teach women to become comfortable speaking in an environment like that, challenging them, talking about topics that they find challenging in the workplace. And then at the end of the year in October in Las Vegas, there's a really big seminar where everyone comes together and just kind of shares what they learned and shares their feedback. COMMISSIONER CAMERON: Will you

17 COMMISSIONER CAMERON: Will you 18 bring this down to the initial levels of 19 supervisor? In other words, it's hard to 20 get to that point without thinking you can, 21 you know, start off in an entry level 22 position and then have the ability to move 23 up to the next level. 24 MS. COLLINS: That's the primary

focus.

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2 COMMISSIONER CAMERON: It is. 3 MS. COLLINS: Is the level below 4 supervisor. To your point, they don't have 5 or some women don't feel they have the 6 skills to get there. So it's really to 7 provide them with all the tools that they need to get to be, you know, the VP of 8 9 marketing or the CMO or GM someday at a 10 property. 11 So at a property level, we will be 12 working directly with our women staff to 13 educate them and provide these tools across the entire Penn universe, and then it rolls 14 15 up into Global Gaming Women, which is kind 16 of the overarching across all of the gaming 17 industry. 18 COMMISSIONER CAMERON: And, I think, 19 from experience it really helps to look at 20 maybe where if you look at all your levels 21 of supervision and all your categories of 22 employees and then see where you maybe a 23 little weak at your property and say, okay, 24 how do we change -- what do we do to

Page 39 1 encourage someone we think maybe very 2 talented over here and maybe move them over 3 so they have experience there, and that can 4 help with your overall leadership team. But I think that's -- I have found that is 5 6 really helpful, not just general let's talk 7 to everyone. 8 But where are you really, you know, 9 looking at every level. Because there are 10 some places that women think, you know, I 11 just -- I can't imagine myself working 12 there when in actuality they have the 13 skills to do that job. So great, this looks like a good initiative, and I'm glad 14 15 you're undertaking it. 16 MS. COLLINS: Yes, me too. We're excited. 17 COMMISSIONER ZUNIGA: Michele, what 18 19 does CMO stand for? 20 MS. COLLINS: Chief marketing 21 officer. 22 CHAIRMAN CROSBY: And the Global 23 Gaming Women, is that an industry-wide 24 association that you're coordinating with?

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1	MS. COLLINS: Me not directly, so
2	I'm a member of it. But our CMO at Penn
3	National, Jennifer Wiseman, is cochair of
4	the board, and there are several board
5	members on Global Gaming Women that are
6	across the global gaming.
7	CHAIRMAN CROSBY: Different.
8	MS. COLLINS: Yes, all over the
9	country, Las Vegas, big yes, and they
10	are high up where they have a lot of
11	experience with consulting. So they are
12	able to share what they learned, trickle it
13	down to those of us who are part of the
14	committee, and then we can share it and
15	learn how to train and skill our folks.
16	CHAIRMAN CROSBY: Great. Okay.
17	MS. COLLINS: Local communities, we
18	continue to be partners with our local
19	community and charity and contributions.
20	There is the highlights here are New Hope,
21	which is creating communities free from
22	violence. Also, the Town of Foxborough and
23	Foxborough Discretionary Fund, we were able
24	to provide charity to them and they can

	Page 41
1	distribute it amongst the areas that need
2	it and then Habitat for Humanity.
3	CHAIRMAN CROSBY: How is the
4	firetruck coming for the garage? A little
5	low firetruck.
6	COMMISSIONER CAMERON: She may not
7	be aware of that, Mr. Chair.
8	MR. ZIEMBA: It's on its way, and it
9	hasn't been purchased as of yet.
10	MS. COLLINS: It's coming.
11	CHAIRMAN CROSBY: Better get it
12	there quick. You never know what's going
13	to happen.
14	MS. COLLINS: And then our
15	partnerships, again, as we present to you
16	quarter to quarter, we really gain traction
17	with working with partnerships, including
18	the hotels. We've created stay and play
19	packages for our quests. TPC Boston was a
20	new one that we did this past summer, which
21	was incredible because it allowed us to
22	bring some of our best players to TPC and
23	experience the championship. And for the
24	championship that they had for partners,

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	Page 42
1	Plainridge actually won, so that was
2	exciting. Mike Mueller was on that team.
3	COMMISSIONER CAMERON: Is that
4	right.
5	MR. MUELLER: We had a lot of help.
6	COMMISSIONER CAMERON: You had help?
7	MR. MUELLER: Yes. But it was a
8	great opportunity to get out there and meet
9	
10	COMMISSIONER CAMERON: You played
11	that course.
12	MR. MUELLER: Played the course.
13	COMMISSIONER CAMERON: That's a
14	beautiful course.
15	MR. MUELLER: Not necessarily played
16	it well, but I played the course.
17	COMMISSIONER CAMERON: Little ball
18	in the fescue once or twice.
19	MS. COLLINS: It was a handicap
20	advantage, I believe.
21	COMMISSIONER ZUNIGA: It sounds like
22	you're familiar with it, Commissioner.
23	COMMISSIONER CAMERON: I have not
24	had the opportunity to play it yet, but I'm

	Page 43
1	been down there watching tournaments and
2	it's just a beautiful course, yes.
3	CHAIRMAN CROSBY: You can see the
4	way to that Commissioner's heart. Stick
5	that in your back pocket.
6	MS. COLLINS: What's nice about that
7	is it's created relationships, and now
8	we're working direct with TPC to offer it
9	to our guests, again, the golf packages.
10	So it's an amenity that we will be able to
11	offer them that currently we weren't doing.
12	CHAIRMAN CROSBY: What happens on
13	home Patriots day games; what happens to
14	the business on a Sunday when the Patriots
15	are home?
16	THE WITNESS: So the first year we
17	saw significant impact and
18	CHAIRMAN CROSBY: Significant
19	drop-off originally.
20	MS. COLLINS: Correct. But as Ruben
21	mentioned, as we started to understand our
22	database and know our customers, we have
23	been able to create promotions and offers
24	to these guests that they are coming in.

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1	So we are seeing much less of an impact
2	than we're actually seeing growth year over
3	year on those days. A lot of it has to do
4	with the time of day. So a one p.m. game
5	may impact us more than an eight p.m. game.
6	But we've made a lot of progress with
7	seeing increases and kind of building our
8	promotions around the games versus just not
9	doing anything at all.
10	CHAIRMAN CROSBY: Great.
11	COMMISSIONER MACDONALD: Do you find
12	there is any pattern of people who have
13	been at the game coming to the casino?
14	MS. COLLINS: No. I think a big
15	piece of that is if you've been to a game,
16	after the game ends, they really direct all
17	traffic north. So they are kind of pushing
18	the flow of traffic to 95 North versus
19	allowing them to go on Route 1 South, which
20	makes it very difficult for people to get
21	there. So most people who are on the
22	property are there prior to the game or
23	during the game but not so much afterwards.
24	Plus there is a lot of tailgating going on,

1	so
2	CHAIRMAN CROSBY: A lot of what?
3	COMMISSIONER MACDONALD: Tailgating.
4	MS. COLLINS: And then again, we
5	continued our relationship with the Bruins.
6	We added in a 98.5 radio. We did a
7	Patriots package with them, which has
8	worked out very well where we had them at
9	the Revolution Lounge broadcasting live
10	during Monday night football, and we've
11	been tailgating at Rodman Ford prior to the
12	games.
13	So it's just an opportunity for us
14	to really get out there with awareness
15	targeting this customer base that in the
16	past really we weren't. And then again,
17	NBC Sports with the Celtics, which they are
18	doing very well, so it worked out for us.
19	And then Wrentham Village Premium Outlets,
20	we continued our valet partnership with
21	them over the course of the holiday season,
22	and we will renew it for next year.
23	CHAIRMAN CROSBY: A valet
24	partnership?

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1	MS. COLLINS: Yes. So what happens
2	is we're sponsoring the valet at Wrentham.
3	So what they do is they are wearing logo
4	Plainridge, and you can park your car
5	there. We'll put a call to action and a
6	little Plainridge water bottle. And,
7	again, it's just to get that awareness out
8	that we're trying to drive traffic back to
9	the property. I'm working with them as
10	well as giving that in Q1 fair sales. So
11	we're looking at doing a call to action
12	where you purchase a certain amount and
13	bring your receipt to us, we would give
14	them some sort of offer.
15	CHAIRMAN CROSBY: Great.
16	MS. COLLINS: Marketing highlights,
17	as mentioned earlier, they stole my thunder
18	with the Bob Marley show this past weekend.
19	It was incredible. It was two shows. The
20	first one was sold out, and then the second
21	one, I think, we had about 50 seats open.
22	And I'm not sure if you're familiar with
23	Bob Marley but New England loves him, so it
24	was a great turnout.

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1	We had a big promotion on the floor,
2	so we had about 600 people in the doors
3	that normally wouldn't be there in addition
4	to our database customers that were there
5	for the promotion. So that's why it was so
6	busy and very exciting on the floor.
7	We're looking at other opportunities
8	to do more in that loft area, that upstairs
9	area. So the next big one is
10	December 16th. You recall we had partnered
11	with Northeast Boxing in May, so we'll be
12	doing that again. But in addition to that,
13	the Dropkick Murphys will be doing a
14	charity event and a holiday concert in the
15	upstairs space. So, again, that's an
16	opportunity to reach out to the demographic
17	that typically wouldn't be in our database.
18	COMMISSIONER CAMERON: How many
19	people can you hold in that upstairs above
20	the racing area, that room?
21	MS. COLLINS: So seated in an event
22	like Bob Marley is about 350 to 400, and
23	then a standing room only is 550.
24	COMMISSIONER CAMERON: Wow.

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1	CHAIRMAN CROSBY: Great.
2	MS. COLLINS: That's it.
3	COMMISSIONER CAMERON: Thank you.
4	Good report.
5	CHAIRMAN CROSBY: Thank you very
6	much.
7	MR. ZIEMBA: Mr. Chairman and
8	Commissioners, now we turn to a brief
9	summary of the status of the Wynn Boston
10	Harbor pedestrian bridge study. As you're
11	aware, part of the Wynn Boston
12	environmental Wynn Boston Massachusetts
13	Environmental Policy Act, MEPA
14	requirements, that the Commission had
15	applied in its Section 61 findings, Wynn
16	Boston Harbor was required to provide
17	\$250,000 to study a pedestrian and bicycle
18	crossing that would span the Mystic River
19	to Somerville from a landing spot near the
20	Wynn facility.
21	Earlier this year, the Commission
22	voted to modify the Section 61 findings to
23	authorize Wynn to use the funding to begin
24	the design of the bridge instead of just

	Page 49
1	paying for another study of the bridge.
2	The bridge connection had already been
3	studied as recently as 2009.
4	This request and approval by the
5	Commission to use the funding for design
6	was meant to expedite the planning for this
7	bridge that you provide significant
8	regional benefits.
9	First and foremost, the bridge could
10	provide Wynn Boston Harbor in the Lower
11	Broadway and Gateway center sections of
12	Everett enhance access to the Orange Line.
13	As you're aware in 2014, the state
14	completed construction of an MBTA Orange
15	Line station at Assembly Row. A bridge
16	could provide a direct connection between
17	Somerville and Everett providing Everett
18	access to rapid transit that it currently
19	does not have.
20	Further, the bridge would help
21	provide new connections to the regional
22	bike and pedestrian path network. On the
23	Everett side, Wynn Boston Harbor, as you
24	know, is constructing a 20-foot wide scenic

	Page 50
1	public harbor walk that will extend the
2	entire shoreline of the property and
3	connect to the adjacent state-owned gateway
4	park.
5	On the Somerville/Boston side of the
6	Mystic River, as summarized by the Mystic
7	River Watershed Association, a new
8	waterfront path connecting Draw 7 Park in
9	Somerville near the Assembly Row's
10	T-station with Route 99 Sullivan Square is
11	currently under design and permitting. The
12	key missing link that's moving forward at
13	the same time that the nine acre park will
14	be going through a DCR led redesign
15	revitalization effort.
16	In addition, as you know, the
17	Commission through the Community Mitigation
18	Fund has provided funding for the study and
19	design of two other new bike and pedestrian
20	connections in the area. In 2016, we
21	provided funding for a study of the
22	extension of the Northern Strand bike path
23	from Wellington Street in Everett to the
24	Mystic River. And as I mentioned, this

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	Page 51
1	proposed extension in tandem with the
2	bridge would connect to plan DCR pathways,
3	and then potentially to Assembly Row.
4	And then earlier this year, the
5	Commission also provided funding for the
6	so-called Medford connector in which the
7	city requests \$60,000 to study to conduct
8	an engineering and feasibility study for a
9	new multiuse path on the southern side of
10	the Mystic.
11	As for the status of the planning,
12	earlier this year international design and
13	engineering firms AD Com Beam (phonetic)
14	were selected to complete the 25 percent
15	design of the bridge. They and Wynn have
16	been convening a working group of
17	interested parties to get this design
18	going. The group includes such agencies as
19	DCR, the MBTA, MassDOT, the Gaming
20	Commission, representatives from Everett,
21	Somerville, the Mystic River Watershed
22	Association and Assembly Row's developer
23	Federal Realty.
24	The group plans to wrap up its

	Page 52
1	planning by the end of this year with a
2	public presentation as early as January.
3	It's really working hard to develop a true
4	cost estimate for the bridge. We don't
5	have that cost estimate as of this date,
6	but it will be significantly more than the
7	5 to 7 million-dollars that they came up
8	with in a previous study that predated the
9	Assembly Row station.
10	In order to move forward with
11	further design and construction of the
12	bridge, the agencies and interested parties
13	will need to come up with a way to fund
14	this bridge, and that's underway right now.
15	So with that, let me turn to Joe
16	Delaney who will tell you a little more
17	about the connections on the bridge and the
18	regional network.
19	MR. DELANEY: Thank you. This first
20	slide that we've got here was put together
21	by the Mystic River Watershed Association
22	as part as their greenway planning, and
23	it's really a greet graphic here because it
24	shows the whole region around the Wynn

Page 53 1 Boston Harbor and, you know, the 2 surrounding communities. And it shows 3 T-stations. It shows bike paths, 4 pedestrian connections, existing proposed 5 and so on. 6 So if you look at this graphic, the 7 solid blue lines are existing paths that have been already been constructed. 8 The 9 dash blue are those that are on planning 10 and the sort of dash light blue, which the Mystic River Watershed Association calls 11 12 "envision," which I think means they 13 probably don't have any real hard plan for those, but it will be logical to connect 14 15 these up. 16 I think if you can see from this that if all of these connections are made, 17 it really -- it's a game-changer here for 18 19 that area where you have access to public 20 transportation, you know. Then you look at 21 across the river at Assembly Row, they'll 22 building housing there and other things. 23 So it really will help pedestrian bikes, 24 public transportation. It all just makes

	Page 54
1	sense when you look at it from this big
2	picture.
3	And on the right-hand side of this
4	slide, you'll see there are two projects
5	that are listed there, the Mystic Crossing,
6	which is what we're talking about. And
7	then the Draw 7 Park path, that is a park
8	that is owned by DCR, which is basically
9	the landing spot for the proposed bridge.
10	CHAIRMAN CROSBY: On the Somerville
11	side.
12	MR. DELANEY: On the Somerville
13	side, yes. So on the next slide, this is
14	where the work is leading here. And just
15	for reference, on the right-hand side of
16	the slide here is the Wynn Boston Harbor
17	project. You can see some of the walkway
18	around that harbor walk that they are doing
19	and the event's lawn and so on.
20	On the left-hand side, the white
21	structure you see there, that's the
22	Assembly station. What you see in red is
23	proposed bridge structure. What you see in
24	green are the connections to those bridge

	Page 55
1	structures on land. And then the gray line
2	that you see above the main red line of the
3	bridge, that is the existing MBTA bridge
4	that carries the Newburyport commuter rail
5	line across.
6	So just to discuss how we kind of
7	got to this point, you know, the big
8	challenges that we have here, the first big
9	challenge is permitting. Anytime you come
10	across a waterway, there's a lot of
11	permitting. There's 20 some odd permits
12	that this project needs. The good news is
13	that everybody really likes this project,
14	and everybody seems to be pulling on the
15	same end of the rope. So, I think, that
16	even though it will take time to get the
17	permitting done, it certainly seems to be
18	doable.
19	But just from a physical
20	construction standpoint, there are a bunch
21	of challenges here, and the main one is
22	really just the grades that you have to
23	deal with.
24	The first thing is right down the

	Page 56
1	middle of the river we have navigational
2	channel, so there has to be a certain
3	amount of clearance over that so the boats
4	can get through. And because that MBTA
5	bridge is a fixed bridge, that height is
6	what essentially controls. We have to be
7	at the same height as that bridge. So
8	that's one gray that we have to meet.
9	We have to maintain a maximum of 20
10	to 1 slope on the bridge for handicap
11	accessibility and just for reasonable
12	grades for bike riders and so on to get
13	over there. You can go to a steeper grade,
14	but then you need to put steps in and rest
15	areas and other things, which we're trying
16	to avoid.
17	On what we're calling the southern
18	landing, which is the Somerville side, you
19	can see that that bridge has to cross under
20	the railroad bridge. And in addition to
21	that, there's an existing path that goes
22	under the railroad bridge. So we're going
23	to have to path that grade, a pedestrian
24	bridge and then a railroad bridge over it.

	Page 57
1	And that spot right there is the only place
2	that it all works. So that spot is kind
3	locked in to where it has to be to get all
4	of these things to do.
5	And then another piece of this is
6	that we needed to leave enough room in
7	there in case at some point in the future
8	the MBTA wanted to build a Silver Line
9	extension on its own bridge in that area.
10	So there is we left enough room to make
11	sure that that could happen. There are no
12	plans for that particular thing, but we
13	just wanted to make sure that there was
14	ample space for that.
15	COMMISSIONER ZUNIGA: You mean
16	widening that existing bridge?
17	MR. DELANEY: Either widening the
18	existing bridge or building a separate
19	bridge or whatever. We just made sure that
20	we left a big chunk of space that would
21	allow that to happen. Like I said, it's in
22	no one's plans right now. But the MBTA
23	didn't want to preclude that from happening
24	in the future while building, so we did

that as well.

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2 So then the other big piece of this 3 is where you see on the Assembly Row 4 station we have what we're calling the Head 5 House connection. So the existing Assembly Row station is on the railroad tracks. 6 We 7 have to come over the railroad tracks from the Assembly Row station and down to the 8 9 gray level. So there will need to be a bridge across the tracks with an elevator 11 to get you back down down to grade. 12 There are two options that are being 13 shown here. One we're calling the Northern Head House connection and the other is the 14 15 Southern Head House connection. Now, from 16 just a pure distance standpoint, the Southern Head House connection makes a 17 18 whole lot more sense. It's a shorter 19 route. The problem is the way the station 20 is designed, it will require a whole lot 21 more work internal to the station to make it work and would be a bit more expensive 22

24 The second option is on that

from early cost estimates.

i	
	Page 59
1	northern connection easier to do, a little
2	bit less expensive but less desirable
3	because it's a longer distance. But, I
4	think, whichever the case is, the key to
5	this whole thing is making sure that people
6	who are using this have an ability to get
7	from Assembly Row, over the bridge, over
8	the excuse me, over the tracks and to
9	the bridge over the river without actually
10	having to pay a fair, you know. So that's
11	going to be essentially a pedestrian
12	connection in addition to an access to the
13	station. So, again, another challenge
14	there.
15	And on this southern land, you can
16	see these green lines that lead to the Head
17	House are kind of a circuitous route, and
18	the reason that is is that is Draw 7 Park
19	right there. And DCR right now is
20	designing the park as it exists today is
21	not really much of a park. There is a
22	parking lot. There is a little fishing
23	ramp there, and then there is a couple of
24	soccer nets, and it's really not in very

good shape.

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So DCR is going to be rebuilding that whole park. ACOM has been working with DCR to make sure that whatever we do works with whatever they do, so they have been sharing plans back and forth. They have a couple of options. ACOM has assured us that they can make it work with either option. So whatever they come up with will work with this plan here. And, presumably, DCR will include some of these at grade walkways in their plan and will bid that out as part of their project when that goes ahead. I think with that, that's sort of the highlights of it. They're looking at a couple of different options for styles of bridge. We're aren't ready to show

couple of different options for styles of bridge. We're aren't ready to show anything yet. But an arch bridge seems to be the more favored design. They are also looking at what's known as a spine beam bridge. Essentially, once the layout is done, you can do any kind of bridge you want here. It just all comes down to

	Page 61
1	esthetics, costs and so on. So right now
2	they are working on those couple of
3	alternatives and, you know, this is just
4	really an exciting project.
5	MR. ZIEMBA: One thing I want to
6	mention and emphasize on what Joe said is
7	that all of the parties seem to be working
8	very, very well together. Some of the big
9	details about how much this is going to
10	cost and who is going to pay for it remain
11	to be determined, but it seems that all of
12	these parties are trying to figure how they
13	are going to contribute either financially
14	or otherwise to the project.
15	And I'm very pleased to report to
16	the Commission that Wynn Boston Harbor has
17	agreed to provide funding for this project.
18	The actual amount of the funding remains to
19	be determined, but they have stated that
20	they will help provide funding for this
21	project, because it's a very important
22	regional contributor.
23	COMMISSIONER ZUNIGA: For the
24	construction.

	Page 62
1	MR. ZIEMBA: For the construction.
2	COMMISSIONER STEBBINS: Joe, I had a
3	quick question. The bridge design, how do
4	you get on the bridge if there was say a
5	medical emergency with a pedestrian? I
6	mean, at grade the vehicle can kind of
7	drive on the grass or whatever. But why
8	does it have to get serviced by some type
9	of emergency?
10	MR. DELANEY: Yes. Right now all of
11	the bridges, the pedestrian bridges that
12	the state builds are all at least 12 feet
13	wide. They have been looking at a 12-foot
14	width, 14-foot width, something on that
15	nature. It all depends on what style of
16	bridge it is. If it's an arch bridge, it
17	will be just a complete open width. It
18	won't be separated right now they are
19	not talking about separating the lanes.
20	It will probably have a yellow line
21	down the middle of it to keep people on
22	their own side. But if someone wanted to
23	cross over, they could. So that would be
24	wide enough to get a vehicle out there, and

	Page 63
1	they would have to create obviously some
2	access points to do that.
3	You know, there's other things like
4	maintenance, snow maintenance. Right now
5	they use small vehicles to clean the
6	bridges and the plows actually use kind of
7	a rubber tipped blade so that they don't
8	tear up the surfaces and things like that.
9	So all of those things you have to think
10	about when you're designing one of these
11	things.
12	COMMISSIONER ZUNIGA: Roughly how
13	long would it be from the northern part of
14	the station to let's say, you know, right
15	around the entrance of the casino, how long
16	of a walk or bike?
17	MR. ZIEMBA: About 10 minutes.
18	MR. DELANEY: Yes. I think about
19	2,300 feet is roughly what they were
20	talking about.
21	COMMISSIONER ZUNIGA: That's great.
22	COMMISSIONER MACDONALD: You know, I
23	have to say from my working in the
24	mitigation review team that this regional

	Page 64
1	picture here that's represented in the
2	first slide that Joe showed is incredibly
3	impressive and exciting. And I say that
4	not because Macdonald Park in Medford is
5	going to be substantially improved, but it
6	really is extremely impressive that what
7	had been largely a dead river, polluted
8	river is becoming a waterfront and a bike
9	and pedestrian path for the whole region to
10	improve, and what's going on at the Wynn
11	site along the shoreline is the most
12	dramatic expression of that.
13	One specific question, though, Joe,
14	is that when we were out at the Wynn site
15	several weeks ago that, amongst the things
16	that we did, is you took us to the new
17	Silver Line facility in Chelsea, and there
18	was also talk at that time about the
19	extension of the Silver Line Mystic bus
20	service Silver Line, not train, an
21	extension of that right down to the Wynn
22	site. And if my recall of the geography is
23	right, it would end up right at the foot of
24	the pedestrian bridge. Could you perhaps

	Page 65
1	share with others, because that's not
2	represented in the graph, in the regional
3	graphic here.
4	MR. ZIEMBA: Correct. So as you
5	know, we participated in the Lower Mystic
6	Regional Working Group, which is another
7	collection of agencies that take a look at
8	some of transportation projects in the
9	immediate vicinity, and a lot of the
10	economic development and growth that is
11	expected over the next 20 to 30 years for
12	the entire region, including the Wynn
13	facility, but there are a number of
14	different projects in Somerville and Boston
15	and Everett right around that region that
16	they can be served through enhanced
17	transportation access.
18	And one of the projects that's being
19	discussed is the extension of the Silver
20	Line, as you mentioned, Commissioner, from
21	its current terminus in Chelsea down along
22	the path down near the Wynn facility, the
23	exact plan for that extension obviously is
24	sort of many moons away. It's in its

Page 66 1 infancy. 2 But some of the thoughts would be that it could actually as you're coming 3 4 down the path towards the casino, you can 5 take a left across the property and get 6 onto Lower Broadway, and then go across the Allford Street bridge onto Rutherford Ave. 7 and further destinations. 8 9 And, so, it wouldn't exactly have a 10 terminus right at the bridge itself. Ιt would be a little bit north of there, 11 12 either north more towards the McDonald's 13 access or a little bit south right above the Wynn utility section. 14 15 COMMISSIONER MACDONALD: Thank you. COMMISSIONER ZUNIGA: I think this 16 17 is a very exciting prospects, and the level 18 of design and thought that have gone into 19 it, I think, is a testament to just what 20 you mentioned that there is a lot of 21 interest by multiple parties in this coming 22 to fruition. I'd very be interested in 23 those cost estimates as more detail gets 24 into this project.

	Page 67
1	I know I'm not the first one to
2	offer up front but if it's offer money up
3	front, that's sometimes the Chairman, but
4	this is the sort of thing that would likely
5	come to fruition if everybody contributes.
6	And, I mean, cities, the state, the
7	Community Mitigation Fund to report what we
8	will review is right up in my view of some
9	of the purposes that really mitigates
10	traffic in that area that has been in if
11	there's one thing that everybody told us in
12	those hearings was: Can we do anything
13	about traffic in that Sullivan Square?
14	And, I think, this begins to do significant
15	at least in theory, and those are probably
16	numbers we need to also understand as more
17	work comes in this area.
18	MR. ZIEMBA: So we'll continue to
19	have discussions with all of the partners
20	and as you mentioned so a tremendous
21	amount of credit goes to a lot of our
22	sister agencies, namely DCR and the MBTA
23	and MassDOT and the cities, obviously
24	Everett and Somerville and Boston that are

	Page 68
1	already working on all of these projects
2	that will just convene in this one area to
3	make it a succuss. But we'll continue to
4	explore what contributions we could have.
5	And, obviously, we can't make any
б	commitments unless we come to the
7	Commission. So as things get closer, we'll
8	come back to the Commission with further
9	reports. And in between meetings, we can
10	brief individual Commissioners about the
11	status of any conversations.
12	COMMISSIONER ZUNIGA: That's great.
13	CHAIRMAN CROSBY: I wonder the
14	terminal point at the top, the north, looks
15	like it's assuming a lot of flow of
16	pedestrian flow. Isn't that behind the
17	casino or is there actually is that the
18	connection?
19	MR. DELANEY: No. That landing spot
20	is right next to the event lawn right now.
21	You can see there's a little turnaround for
22	the access drive there and then that's sort
23	of oval shape, that's the lawn side.
24	CHAIRMAN CROSBY: Right. Where it

-	Page 69
1	says 10 feet plus 10 feet, that's where you
2	can get off the ramp and get onto the
3	property to the harbor walk. Where does
4	that other
5	MR. DELANEY: The other piece
6	goes they are required to extend that up
7	underneath back underneath the railroad
8	bridge again and over to the gateway
9	center.
10	CHAIRMAN CROSBY: Oh I see.
11	MR. DELANEY: So that would connect
12	over to the gateway center, which has a
13	series of paths along the river over there.
14	But the other big piece is that the City of
15	Everett is looking to extend that Northern
16	Strand bike trail down through the gateway
17	center, so it would be a direct bike
18	connection on the Northern Strand sort of
19	behind the gateway center over this bridge,
20	which would give you access all the way
21	from Lynn down to Assembly Row.
22	COMMISSIONER ZUNIGA: Didn't we fund
23	a study to do just that?
24	MR. ZIEMBA: We did, we did, and

Page 70 1 that's currently underway. 2 MR. DELANEY: So, yeah, they are 3 doing that study now to define the 4 alignment and where it can go. And then 5 there are some requirements under Chapter 6 91 licenses for the owners of the gateway 7 center participate in all this and all that kind of stuff. So, again, it's lots of 8 9 moving pieces, a lot of participants in 10 this thing. But, you know, if it all comes 11 together, I think this is going to be 12 fabulous. 13 CHAIRMAN CROSBY: Great. Anybody 14 else? 15 COMMISSIONER CAMERON: Thank you. 16 Great update. 17 MR. ZIEMBA: Mr. Chairman, would you 18 like me to move forward on the mitigation 19 fund? 20 CHAIRMAN CROSBY: We'll take a quick 21 break. 22 23 (A recess was taken) 24

	Page 71
1	CHAIRMAN CROSBY: We are ready to
2	reconvene, and we are back to Ombudsman
3	Ziemba.
4	MR. ZIEMBA: Thank you. Next on the
5	agenda is the 2018 mitigation fund
6	application guidelines. Chairman and
7	Commissioners, in your package you will
8	find traffic guidelines and red line of the
9	guidelines to indicate changes from the
10	truck prior draft that you reviewed in
11	October. I've also included a memorandum
12	which highlights changes that were made
13	based on your suggested input from the
14	October 26th meeting and meetings with the
15	Local Community Mitigation Advisory
16	Committees.
17	Since we last met, the commission
18	staff has had robust meetings with the
19	Local Community Mitigation Advisory
20	Committees and both Region A and B. The
21	subcommittee on community mitigation and
22	the Gaming Policy Advisory Committee are
23	scheduled to meet later this month.
24	Additionally, the Commission

	Page 72
1	received four comments as a result of the
2	public comment request posted on
3	November 1st. Input from the Local
4	Community Mitigation Advisory Committees
5	and a review of the comments have been
6	considered in the guidelines.
7	My goal for today is to understand
8	if there are additional questions that the
9	Commission would like to explore as we
10	finalize the guidelines for the 2018
11	program or if the Commission would like
12	further clarification or discussion on any
13	of the proposed new elements of the
14	guidelines.
15	We anticipate coming before the
16	Commission once more on December 21st to
17	finalize these guidelines. In our LCMAC
18	meetings, we had indicated to all the
19	communities that we are hopeful to approve
20	the guidelines by December 7th, but we
21	always had anticipated that we were going
22	to have meetings of the subcommittee and
23	community mitigation and the Gaming Policy
24	Advisory Committee and, unfortunately, due

1	
	Page 73
1	to a couple of canceled meetings due to
2	lack of quorum, those needed to be
3	continued to be scheduled. So although we
4	could consider the guidelines for
5	finalization today, it's my recommendation
6	that we get further from both the
7	subcommittee, as that has always been our
8	plan.
9	So we have yet to set a plan
10	spending goal for next year's program. As
11	you see in the attached, we recommended
12	some increases in allocations such as
13	transportation and workforce spending.
14	This may have an impact on the total dollar
15	value of applications we received in
16	February. Last year we set \$3.4 million as
17	a spending target. After reviewing the
18	applications this year, we authorized
19	approximately \$2.2 million in spending.
20	However, we did not receive an
21	expected application from the Hampden
22	County Sheriff's Office. This would have
23	likely increased the spending this year.
24	If we set the plain spending at

	Page 74
1	approximately the same level of last year
2	as last year, \$3.5 million, for example,
3	there can still be available funding for
4	police training costs, which I will explain
5	in more detail shortly.
6	We have approximately \$10 million in
7	unallocated dollars remaining in the CMF
8	until MGM Springfield is operational.
9	Those funds will be necessary for the 2018
10	fund and the 2019 fund. If we spend,
11	allocate \$6 million for this upcoming year
12	for all purposes, specific impacts,
13	transportation, workforce police training,
14	we would have approximately \$4 million for
15	the 2019 fund out of the initial CMF
16	funding.
17	However, because MGM Springfield is
18	due to open during the third quarter of
19	next year, we may get additional funding
20	CHAIRMAN CROSBY: Which is the first
21	quarter of FY '20, right?
22	MR. ZIEMBA: Third quarter of the
23	calendar year.
24	CHAIRMAN CROSBY: Third quarter of

	Page 75
1	the calendar year but first quarter of FY
2	'19, correct?
3	MR. ZIEMBA: Correct. We may get
4	additional funding into the CMF. We've
5	been using approximately \$6.5 million for a
6	full year's worth of contributions into the
7	CMF for MGM Springfield once it is
8	stabilized. We had some projections and
9	some revenue reports from Plainridge Park
10	that show that it does take a couple of
11	years before the facilities get their
12	marketing stabilized.
13	So given that, it's possible that we
14	would not hit that number in the first
15	year, that \$6.5 million figure. However,
16	without being too aggressive with an
17	estimate, perhaps we could allocate
18	approximately one and a half million into
19	the fund during the final four months of
20	2018 from MGM Springfield.
21	So, Mr. Chairman, the way that we've
22	been approaching the estimates for the
23	amount of funds going into the fund when we
24	make our decisions is that we based it on

	Page 76
1	the end of December before the February of
2	funding round. So we're not counting
3	revenues that will be coming in during the
4	remainder of the fiscal year. We just cut
5	it off. It's a conservative approach.
6	By the application date in 2020,
7	it's anticipated that MGM Springfield to be
8	operational for the whole of 2019 and Wynn
9	Boston Harbor for approximately half of the
10	year. It's not inconceivable that the
11	program would be well in excess of
12	\$10 million by 2020. Once both facilities
13	are fully operational and marketing is
14	adjusted, it is our hope that \$18 million
15	can be put into the fund each year from
16	both of those facilities.
17	Given these estimates, it doesn't
18	seem that the Commission could set a it
19	does seem that the Commission could set a
20	plan spending target of \$6 million for the
21	2018 program. Again, this is just a
22	target. It's meant to convey an
23	understanding to those applying about what
24	spending the commission may authorize.

	Page 77
1	The guidelines state very clearly
2	that the Commission may actually allocate
3	more than this target spending or less than
4	this target spending amount. Why don't I
5	stop there to see if the Commissioners have
6	any discussion regarding what is planned
7	over the next couple of years.
8	CHAIRMAN CROSBY: Anybody?
9	COMMISSIONER ZUNIGA: So maybe to
10	summarize just what you said, we set a
11	target of 6 million for 2018. Then given
12	some conservative estimates, we could have
13	six and a half, is that correct, or five
14	and a half for the following year, and then
15	a ramp up of ten and yes.
16	MR. ZIEMBA: Ten and maybe more.
17	COMMISSIONER ZUNIGA: So do you have
18	any sense as to whether there is from the
19	Community Mitigation Advisory Committees
20	this will be increasing that that figure to
21	6 million from what figure, remind me.
22	MR. ZIEMBA: So we had 3.5 last
23	year. And with the local committees, we
24	actually didn't get any recommendations.

	Page 78
1	We didn't ask for any recommendations on
2	the overall amount. And, specifically,
3	because there are some new categories here
4	with the police training costs, we could
5	add to that amount. So let me get into
6	some of the details of what that spending
7	would encompass.
8	CHAIRMAN CROSBY: About the 6.5
9	million?
10	MR. ZIEMBA: With the 6 million for
11	the year.
12	CHAIRMAN CROSBY: Okay, 6 million.
13	MR. ZIEMBA: So at the October 26th
14	meeting of the Commission, the Commission
15	asked for additional input on police
16	training costs. The Commission asked for
17	input on whether eligibility for specific
18	impact grants should be expanded to include
19	costs that may incur prior to operations
20	for police training. The 2017 guidelines
21	did not specifically authorize funding for
22	the police training costs, and instead
23	limited specific impact funding for
24	construction-based impacts.

	Page 79
1	In previous years, the Commission
2	had already authorized funding for some
3	preoperational costs such as workforce
4	development and training and transportation
5	planning activities but did not specify
6	police training.
7	The attached draft, the draft that
8	you have in your packets specifically
9	authorize as the police training costs if
10	the Commission chooses to expand
11	eligibility for police training. Instead
12	of simply listing police training costs as
13	another eligible activity, the Commission
14	could alternatively create a new grant
15	category for such costs.
16	And what I mean by that is, if the
17	Commission deems police training costs
18	should be included in the 2018 guideline,
19	it has a couple of options on how to do
20	that, as we do in the draft of just making
21	it another eligible activity under specific
22	impact grants or could create a new
23	category similar to the transportation
24	planning grants or the non-transportation

Page 80 1 planning grants or the workforce pilots. 2 But the option for your consideration 3 included in the guidelines is just adding 4 it to the specific impact grants, but 5 specifying that it's an expense that is not 6 specifically a construction-based expense. 7 The new proposed draft also includes an option to support regional approaches to 8 mitigation needs and recognition that some 9 10 mitigation requires the commitment of more than one community. For example, the 2018 11 12 discussion draft allows communities to 13 submit a joint application. In order to further reach a 14 cooperation, the Commission reasonably 15 discussed the potential establishment of 16 incentive funding beyond the amount stated 17 in the guidelines for applications 18 19 involving more than one community. 20 In addition to the promotion of 21 regional approaches, the Commission 22 discussed that an incentive might allow for 23 larger projects that with potentially 24 greater benefits and allow under last

Page 81 1 year's limits and this year's proposed limits. 2 3 One alternative to promote regional 4 cooperation is regional incentive award is outlined in the attached draft. 5 6 Commissioner Zuniga had mentioned that we 7 should go and seek some input on a bonus, which is a regional incentive award, and 8 9 that proposal was very favorably received 10 in our Local Community Adviser Committee 11 meetings. 12 One other highlight I will mention 13 to you is of the attached of the draft in 14 your packet is the Commission's intent to 15 develop a system in future guidelines of 16 awarding funding that is based on the contributions of each of the gaming 17 18 facilities in the region. 19 And, so, what that would do would be if Wynn is providing X amount of dollars 20 21 into the Community Mitigation Fund, the 22 decisions that we would make regarding the 23 level of awards would have some basis in 24 the allocation of our region so that the

	Page 82
1	eastern Mass. region would receive some
2	funding that correlates to the amount of
3	contributions by Wynn. And, similarly, the
4	western Mass. region would be related to
5	the MGM Springfield contributions.
6	We would obviously have to take into
7	account any other needs if there were a
8	tribal facility and slots-related needs as
9	well, but that would all be part of this
10	system we would talk about in the future.
11	Included in your packet are some
12	comment letters that we received regarding
13	the mitigation fund. We received a letter
14	from Everett Mayor DeMaria who welcomed a
15	proposed increase in transportation
16	planning grants, the Commission's plan to
17	allocate funding by region in future years,
18	the new non-transportation planning grants
19	and expressed support for increase of
20	workforce pilot workforce grants.
21	His support for workforce program
22	grants, transportation and splitting
23	funding by region was echoed by many other
24	Local Community Mitigation Advisory

	Page 83
1	Committees. We had a few Commissioners
2	that did attend those meetings. Their
3	participation was very warmly received by
4	those committees, and I don't know if
5	anyone wanted to add a few comments
6	regarding workforce pilots, and there was a
7	great deal of enthusiasm in those Local
8	Committee Advisory Committee meetings
9	regarding the workforce pilots.
10	CHAIRMAN CROSBY: Commissioners?
11	COMMISSIONER MACDONALD: I will say
12	that that's accurate.
13	MR. ZIEMBA: I'll just keep on
14	going. So those meetings have been very
15	valuable in receiving comments. As I
16	noted, we still have a couple of other
17	meetings to go and we'll get even further
18	input as we finalize the guidelines. The
19	LCMAC has also provided input on the
20	regional incentive award. As I mentioned,
21	that was very favorably received. And they
22	also provided comments on the police
23	training costs.
24	Comments on this side were more

Page 84 1 mixed with recognition of the important 2 role of the state police that they will 3 play and the securities facilities. But 4 there were also a number of concerns about 5 the expense, the potential of recurring 6 costs and whether the CMF is the best 7 source of funds for this expense. Mayor DeMaria also asked us to 8 consider funding actual transportation 9 10 construction costs this year, and generally asked for more flexibility in the 11 12 quidelines. We also received a letter from 13 the Casino Action Network, which expressed support for the workforce pilot programs 14 15 and gave us some suggestions on how it could be administered. 16 17 Further, we received support from the Hampden County Sheriff's Office 18 19 relative to the opportunity for the office 20 to seek lease assistance. Overall, we very 21 much appreciate the input that we received, 22 and we are really trying to build these 23 committees into a very, very robust method 24 to explore how we will address mitigation

	Page 85
1	needs in the future and how the Commission
2	can prioritize to spend to meet those
3	needs.
4	And so with that, I welcome any
5	questions you may have.
6	COMMISSIONER ZUNIGA: I do have
7	and thank you, John I have a question on
8	the joint applications just for my
9	understanding and for everybody's
10	understanding. It appears that there is a
11	grading for a step up on that regional
12	incentive award depending on the number of
13	communities; is that a fair statement?
14	MR. ZIEMBA: That's correct. And,
15	so, as they become more regional with
16	cooperation, we thought that we could add
17	some additional funding possibilities as
18	more communities participate.
19	COMMISSIONER ZUNIGA: But they're
20	also bifurcated by non-transportation and
21	transportation grants.
22	MR. ZIEMBA: That's exactly right.
23	We wanted to make sure that the increase
24	wasn't going to bust the budget. And,

Page 86 1 specifically, where we have \$50,000 2 allocated for non-transportation planning 3 grants, we thought that at least for our 4 first year incentive, we could offer \$5,000 on potential additional funds for regional 5 6 projects of two communities and up to 7 \$10,000 for regional effort involving three communities. And, similarly, with the 8 9 transportation planning grants, it's just 10 two communities. There would be an additional \$25,000 of eligibility. And 11 12 with three or more communities, it would be 13 up to 15,000. And, again, this is not an automatic 14 additive. The review team would continue 15 to have to review the benefits of those 16 additional funds, and we'd come back to the 17 Commission with recommendations, and 18 19 everything depends on what level of 20 applications we get on whether or not we 21 can afford the additional incentive or not 22 based on the applications we received. But 23 we thought it would be a good idea to put 24 that out there as a first, as a test in

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1	this year or maybe some additional funds in
2	the future.
3	COMMISSIONER ZUNIGA: But, for
4	example, in the case of a transportation
5	planning project with three or more
6	communities, the incentive planning award
7	would be 50,000.
8	MR. ZIEMBA: Yes.
9	COMMISSIONER ZUNIGA: Is that the
10	maximum or is that
11	MR. ZIEMBA: It's planned as a max.
12	So if you have five, it would still be
13	50,000 more.
14	COMMISSIONER ZUNIGA: But if we get
15	two transportation planning requests with
16	regional approaches, we could then keep
17	that maximum twice, that 50,000 twice.
18	MR. ZIEMBA: Yes. We did include
19	some language to make sure that one could
20	only participate in one joint application
21	for the incentive, so the communities
22	wouldn't be able to join in an odd number
23	of collaborations to continue to exceed the
24	amount.

	Page 88
1	COMMISSIONER ZUNIGA: Right. But
2	it's not a fixed amount, the 50,000. It's
3	once it's gone, someone else is supposed to
4	take it in other words.
5	MR. ZIEMBA: Yes. So this is not a
6	reserve. This is just something that once
7	you apply for it, we're not recommending
8	that the Commission establish another
9	reserve fund to send out to the
10	communities. That they would have to apply
11	for it.
12	COMMISSIONER ZUNIGA: No. I guess,
13	that's not what I meant, but thank you for
14	that clarification. I meant considerably
15	let's say poor communities could split the
16	maximum by having two different projects
17	joined.
18	MR. ZIEMBA: Yes. So that's
19	something else we thought about in the
20	guidelines. So each community, the maximum
21	amount of transportation planning grant is
22	200,000. And, so, say you have two
23	communities each applying for the maximum
24	of community X, community Y each applying

	Page 89
1	for the maximum of 200,000, they join
2	efforts for a similar purpose. They could
3	get access to the additional 25,000. But
4	they could also use funds for just singular
5	municipality projects.
6	So if they commit \$100,000 for
7	something that just impacts community X but
8	at least 100,000 for a joint project, they
9	could have 100,000 for their own project,
10	\$100,000 for the joint project, and then
11	the additor of 25,000 for the joint
12	project. But what we're specifying is that
13	at least 50 percent of your allocation, the
14	200,000, needs to be for the joint project.
15	COMMISSIONER ZUNIGA: Right. And
16	all of this could happen more than once if
17	you have two other communities joining and
18	so on so forth.
19	MR. ZIEMBA: Correct. But community
20	X can't partner with community Y and then
21	with community Z and then community A, B, C
22	and D. It's just a one-time.
23	MR. LENNON: So to answer the
24	question, the bonus pool is not capped at

	Page 90
1	50,000 an aggregate. It's capped at 50,000
2	per application.
3	COMMISSIONER ZUNIGA: Got it. There
4	is another piece in the guidelines in this
5	joint scenario, the application would
6	specify which community will be the fiscal
7	agent. Is that could they both be the
8	fiscal agent of their split funds?
9	MR. ZIEMBA: What we want to do is
10	we would like to just interact with one
11	community in providing the grant. They
12	could then perhaps send the funding and
13	they would to the other community, but we
14	would be interacting with just the one
15	community as the recipient of the grant,
16	but the guidelines specify that both of
17	them are responsible for anything that may
18	go along with the grant.
19	COMMISSIONER STEBBINS: John, I was
20	reminded by listening to Plainridge Park's
21	presentation, during this is related to
22	the non-transportation program. When we
23	were hearing of some of the gaming economic
24	development fund proposals, the Town of

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1	Foxborough suggested partnering with
2	Plainville and Wrentham connecting a lot of
3	the tourist destinations, and we heard form
4	Plainridge Park this morning how they are
5	making some of those similar connections
6	with Patriot Place, and TPC and Wrentham.
7	Is that kind of what you envision
8	that if the community kind of wanted to
9	take a strategy into the next step and do
10	more planning about it, this would fit kind
11	within the non-transportation program?
12	MR. ZIEMBA: Yeah. Last year when
13	we were reviewing the applications, we saw
14	a need for economic development planning.
15	We received one application that was
16	fashioned as a transportation planning
17	application, but it really was an economic
18	development planning exercise and a number
19	of communities have fully utilized their
20	reserves, and so they don't have anymore
21	general planning dollars available. And,
22	so, that's why we wanted to make this
23	non-transportation planning funds available
24	for those communities.

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1	COMMISSIONER STEBBINS: Okay.
2	COMMISSIONER ZUNIGA: Can I go back
3	to the joint applications? Can conceivably
4	could the RPA under this scenario apply for
5	a regional or joint application?
6	MR. ZIEMBA: No. Because we
7	specified that transportation planning,
8	it's only communities that can apply for
9	those, not just general governmental
10	entities.
11	COMMISSIONER ZUNIGA: Okay.
12	MR. ZIEMBA: But, undoubtedly,
13	regional planning agencies will be working
14	very collaboratively with those
15	communities, and we require them in our
16	grants.
17	CHAIRMAN CROSBY: Right. You
18	require them to have the application come
19	through a community. An RPA can't apply
20	directly, right?
21	MR. ZIEMBA: Governmental entities
22	can apply for grants.
23	CHAIRMAN CROSBY: I thought you
24	suggested that that had changed.

	Page 93
1	MR. ZIEMBA: No. Governmental
2	entities what you referred to,
3	Mr. Chairman, is that if there is an entity
4	within a community, like redevelopment
5	authority for a public school, they have to
6	come through the community. They can't
7	just apply themselves.
8	CHAIRMAN CROSBY: Okay. So an RPA
9	can apply itself.
10	MR. ZIEMBA: Yes. I believe, they
11	are a governmental entity, yes.
12	CHAIRMAN CROSBY: So let me just
13	make sure I got this straight. So you're
14	recommending that next year to set aside
15	6.5 million.
16	MR. ZIEMBA: 6 million.
17	CHAIRMAN CROSBY: Okay, 6 million.
18	The police training is, what's the number
19	for the training more or less?
20	MR. ZIEMBA: So what we understand
21	is that the police training costs could
22	potentially be around two and a half
23	million-dollars based on conversations that
24	we've had with the state police.

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1	CHAIRMAN CROSBY: So let's take that
2	as a fact. So that leaves three and a half
3	million, which is the same we had as last
4	year.
5	MR. ZIEMBA: Yes.
6	CHAIRMAN CROSBY: You're
7	recommending that one million of that be
8	earmarked for or be the limit for
9	transportation planning grants.
10	MR. ZIEMBA: Yes.
11	CHAIRMAN CROSBY: And the other two
12	million is not and could go wherever.
13	MR. ZIEMBA: Yes. The difference
14	that we have from last year to this year is
15	that we are expecting the Hampden County
16	Sheriff's Office to apply. And, so, they
17	had been capped. We had said that they
18	could get no more than \$400,000 per year.
19	So we may get an application of about
20	800,000 from that, so that does bite into
21	the remaining amount that you're talking
22	about.
23	CHAIRMAN CROSBY: Yes, but the
24	remaining amount is not earmarked. It can

	Page 95
1	go from whatever any category that you
2	want.
3	MR. ZIEMBA: Yes. And, again, the
4	Commission retains the authority when we
5	look at the applications to go above six
6	million to change the transportation
7	allocation, to change the workforce
8	allocation. These are guidelines.
9	CHAIRMAN CROSBY: Right. And you're
10	recommending this on page two of your memo
11	per grant amount. Does that mean per grant
12	limited amount. That's the limited amount.
13	MR. ZIEMBA: That's right.
14	CHAIRMAN CROSBY: So you're not
15	saying that each workforce pilot program
16	should be 300,000 per grant. You said
17	there should be no more than 300,000 per
18	workforce pilot.
19	MR. ZIEMBA: 300,000 for Region A,
20	300,000 for Region B. So what our pilots
21	are with regional collaborations, that's
22	what we called for in our guidelines. So
23	that will be one for 300,000 in A, and one
24	for 300,000 in B.

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1	CHAIRMAN CROSBY: Capped.
2	MR. ZIEMBA: These are all soft
3	caps, yes, but we're sending a message to
4	our applicants that we don't want something
5	in excess of 300,000.
6	CHAIRMAN CROSBY: Okay. So it's
7	capped, not
8	MR. ZIEMBA: Yes. But the important
9	point is, for example, specific impact
10	grants, we have a cap of 500,000 but
11	communities and other applicants can apply
12	for a waiver to go over that, over that
13	amount based on their impacts, based on
14	what they're doing.
15	COMMISSIONER ZUNIGA: In fact, we
16	did, we had a 400 cap last year but we
17	ended up at 600, because we had three
18	applications that we all deemed were good.
19	But each one of them had came in at 200 or
20	so.
21	MR. ZIEMBA: Yes. So the 400,000
22	last year applied to the specific impact
23	grants, and we had \$200,000 limit for the
24	workforce pilot grants per region. And

	Page 97
1	what you stated, Commissioner, is that we
2	went up to 600,000 on the workforce pilots
3	because we authorized two in western Mass.
4	instead of one. We only anticipated one.
5	CHAIRMAN CROSBY: So 300,000 per
6	region, that's the total amount for
7	workforce pilots or workforce development,
8	workforce planning, no more than a total of
9	300,000 can be granted. So you can grant
10	two 150s or one 300 or six 50s or whatever.
11	MR. ZIEMBA: Correct. We're hoping
12	for one award.
13	COMMISSIONER ZUNIGA: Which is an
14	increase from last year.
15	MR. ZIEMBA: It is an increase in
16	our guidelines. So we only did 200,000.
17	We're going up to 300,000, but we did fund
18	400,000. But what's notable here is that
19	we make mention, especially with workforce
20	pilots, that, for example, in western Mass.
21	MGM Springfield will be operational and
22	generating taxes and generating taxes for
23	the purposes of the host community
24	agreement, workforce is an eligible

1	
	Page 98
1	activity under that host community
2	agreement. So it is hope that all of these
3	projects can leverage additional assistance
4	either from their host communities or from
5	other agencies so that we can expand the
6	reach of those pilots.
7	COMMISSIONER ZUNIGA: Can I mention
8	one thing? On the 500,000 for this
9	Plainridge Park facility, I think it's a
10	nice round number. It's the same as last
11	year. But based on some of the history, it
12	occurs to me that
13	CHAIRMAN CROSBY: Which one are you
14	talking about? I'm sorry.
15	COMMISSIONER ZUNIGA: 500,000,
16	number five, same page.
17	CHAIRMAN CROSBY: I see it.
18	COMMISSIONER ZUNIGA: It's specific
19	impact, correct, but it's not in the chart.
20	It's another I wonder if we need to
21	rethink that number down based on the level
22	of activity that we're seeing. Maybe we
23	just wait and see what comes back from
24	there, and we just keep it the way it is as

Page 99 1 a guideline. 2 But just in relative terms, I think 3 there's a lot more merit coming from 4 specific impacts, people saying we need to now rethink about the construction 5 6 projects, workforce and things because of 7 the Category 1s and in its third year of operations thus far in my view is not 8 really bringing this, you know, huge leads 9 10 around on what traditionally this 11 anticipated elsewhere. 12 But I'd just be curious as to, you 13 know, if it's just a guideline, it's fine. Again, it's baseline. We don't know what 14 15 could come up, but the business case in my 16 view going forward especially is diminishing on one and increasing on the 17 other two. 18 19 MR. ZIEMBA: One thing I'll mention, 20 Commissioner, is that this year, as we 21 noted when we came up with this prior 22 draft, we're including a very specific 23 section that requires you to demonstrate 24 the nexus between your project and the

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1	casino. That has always been part of the
2	guidelines, but we're highlighting that to
3	communities that we understand that people
4	have general municipal needs, and that
5	there is a lack of funding for general
6	municipal projects across the board. But
7	we're highlighting to communities that in
8	order to get funding, we really have to
9	demonstrate the nexus between the facility
10	and the particular project that you're
11	pushing forward.
12	And as we go forward year after year
13	after year, people are gaining a real
14	understanding of the fund, what it can
15	fund, what it cannot fund, but we are going
16	to have some very serious applications in
17	this upcoming year and in the future years
18	based on a lot of the conversation that we
19	have heard. So it's a very good reminder
20	to all of our applicants that they really
21	need to demonstrate the need and the
22	connection to the casino.
23	COMMISSIONER ZUNIGA: Good. Maybe
24	we can just leave it at that, and that

	Page 101
1	should be the emphasis of this figure and
2	just continue to do that.
3	CHAIRMAN CROSBY: Anybody else?
4	This all sounds very rational and is
5	rational, and I can see how it does sort of
6	guide people to categories and so forth.
7	The only thing that concerns me, and you
8	probably have a sense as to if this is an
9	issue or not, is whether by setting up
10	these kind parameters we're precluding big
11	thinking that otherwise we might see, you
12	know. Are there unity sense that what's
13	whether in effect limits is causing people
14	not to come forward with things that they
15	would like to come forward and maybe we'd
16	like to know about it.
17	MR. ZIEMBA: Yes. The biggest
18	category, Mr. Chairman, is something that
19	we had put out for comment by the Local
20	Community Mitigation Advisory Committees,
21	the big category is transportation
22	construction projects.
23	CHAIRMAN CROSBY: Capital costs.
24	MR. ZIEMBA: Capital costs but we

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	Page 10
1	only pay for design right now, permitting
2	and design. We don't pay for the actual
3	construction costs. We went out to the
4	LCMACs, and we asked them that question of
5	should we move forward with including that.
6	And, sure, everyone is trying to find funds
7	for transportation and construction via the
8	comment from Mayor DeMaria that he'd love
9	us to use funds for transportation and
10	construction.
11	But based on sort of my judgment and
12	other judgment that was articulated in the
13	meetings, even though we will experience
14	that in the very, very near future, perhaps
15	the projects are not actually at the
16	construction level yet. They would require
17	at least one or two more years of planning
18	and design.
19	And, specifically, the big question
20	that we don't have in our data is: How can
21	we not be the tail that tries to wag the
22	dog? Because we are never going to have
23	enough funding to pay for these gigantic
24	projects. Some of the projects that folks

Page 103 1 have been looking at are 600, 700, 800 2 million. These projects are very, very big 3 projects. 4 We can only play a very small role, but people continue to take a look at the 5 6 mitigation fund as an opportunity for 7 transportation projects and they should. But there has to be other places that they 8 9 can get funding, and that's the subject of 10 this Lower Mystic Regional Working Group and other places on how we can figure that 11 12 all out, but it's not figured out just yet. 13 CHAIRMAN CROSBY: And that's the only place where you've heard from the 14 15 people. MR. ZIEMBA: Well, workforce pilot 16 spending, I think, that there is such a 17 need out there for workforce spending that 18 19 we could use almost every dollar of the 20 fund and still have a need out there to 21 meet all the plan -- excuse me, all the 22 training needs that are hoped to use in 23 western Mass. 24 CHAIRMAN CROSBY: Particularly like

Page 104 1 the casino action that talks about the 2 long-term like the English language skills 3 and things like that. 4 MR. ZIEMBA: Part of this is when is the handoff or what is the handoff from the 5 6 mitigation fund to the economic development fund where it specifically mentions 7 training costs in some of these activities. 8 9 MGM will start generating taxes that can go 10 into the gaming and economic development fund, which is obviously involved in 11 12 spearhead in that effort. 13 But that will be part of what we need to do over the next couple of years of 14 15 when can there be that handoff. Because 16 it's a little bit more difficult to get the consensus of 200 legislatures than five 17 commissioners. I would imagine that folks 18 19 would continue to pursue the mitigation 20 fund for some of these projects. 21 COMMISSIONER ZUNIGA: To that point, 22 Mr. Chairman, you know, the regional 23 incentive at least, you know, a little bit 24 more incentives in my hopes figure of

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1	thinking is really some more regional
2	planning to be done. There's the double or
3	tripling of planning grants plus another
4	bonus that could get people planning
5	things.
6	CHAIRMAN CROSBY: Part of what I'm
7	wrestling with also is by your own
8	description, these are conservative
9	numbers; in other words, this is making
10	major effort to conserve the money, make
11	sure we don't run out, make sure we reach
12	the gap to the time the new revenue is
13	coming in. It's conservative because
14	you're not talking about the fiscal year.
15	You're only limited to a calendar year and
16	so forth.
17	If there are needs out there that
18	are really compelling needs, for example,
19	you said the workforce development, we
20	would spend every penny on workforce
21	development. That's one of the most
22	critical roles that we play is trying to
23	support workforce development is
24	appropriate for us to be estimating on the

Page 106 1 low end when there are really critical 2 needs, you know. I can no -- I understand 3 both arguments. 4 MR. ZIEMBA: And, you know, as I 5 mentioned, a couple of the Commissioners 6 had attended some of those meetings that we 7 went to and workforce is something that folks have advocated for the funding. But 8 9 we're trying to fit balance what we can do 10 with the funding, what impact we can have even with the amount of funding that we're 11 12 dedicating and what the overall need is and how much of the need is tied into the 13 facility versus how much of the need is 14 15 tied into just the general need for 16 workforce training in the given communities. 17 CHAIRMAN CROSBY: Right. I realize 18 19 that's a very gray line. I think, I guess, 20 it's hard to do this. I would like people 21 to understand that these are guidelines but 22 let them appreciate if they really feel 23 strongly about something really important 24 that they ought to go ahead and pitch it.

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1	It's a hard line for me to walk, I
2	understand. I would hate to have really
3	good, big ideas not come to us because of
4	what are kind of artificial arbitrary
5	standards. Jill, that's something you
6	might
7	COMMISSIONER ZUNIGA: I remember a
8	couple of communities that thought really
9	big and some of those were not related to
10	the casino, so they never made it to the
11	recommendation of the staff. But so, I
12	think, but the point is well-taken that we
13	would not want this to be a damper on
14	creative thinking if there is really any
15	out there.
16	COMMISSIONER STEBBINS: I agree with
17	those points. I agree with the point John
18	made in thinking about the gaming and
19	economic development work fund, which
20	begins to get capitalized at the same time
21	they're recapitalizing the community
22	mitigation fund and not trying to supplant
23	spending someplace else but seeming how the
24	two might be fail or might be aligned is we

	Page 108
1	can think of strategies and proposals
2	coming forward, but truly squarely fits the
3	mitigation or truly squarely fits the
4	suggestions for the gaming and economic
5	development fund and find out where they
6	align, find out where there is overlap and
7	try to be thoughtful about what happens.
8	COMMISSIONER CAMERON: John, do you
9	have information that there may be many,
10	many more applications this year than past
11	years that would require us to really
12	strategically
13	MR. ZIEMBA: I do believe that we're
14	going to get some big applications for
15	transportation. There's been a number of
16	big projects that have been considered by
17	the Lower Mystic Regional Working Group and
18	others. And, so, I'm anticipating some big
19	projects that will be coming our way or at
20	least fully utilize it, the dollars that
21	we've allocated for transportation, for
22	instance. And workforce, I can't imagine
23	we would have a lack of applications for
24	those dollars, so I anticipate we will get

some.

1

24

2 COMMISSIONER MACDONALD: 3 Mr. Chairman, to your concern that the 4 guidelines maybe disconsenting communities from thinking big, from having attending 5 6 each of the local communities of -- local 7 advisory committees both the east and the west is that I don't recall any comment 8 9 from any representative of a local 10 community criticizing in a significant way the proposed guidelines on account of their 11 12 guidelines excluding something that would 13 be important to the local communities. And the only commentary at those 14 meetings that I've attended that would 15 approach an affirmative concern about the 16 guidelines is the police training cost item 17 and John's description of the local 18 19 advisory committees bring action to this is 20 accurate from my having been present at and 21 observed and heard those comments. 22 That said, I think it's significant 23 that in spite of the fact that at least one

of these local community meetings, I think

	Page 110
1	it was one in the west in which I took the
2	initiative to encourage the members of the
3	advisory committee, if they had real
4	concerns about this to, in fact, take the
5	initiative to put those in writing, submit
6	them for our consideration. And, I think,
7	it's significant that none of the comments
8	that we've received, if I am right, John,
9	correct me if I'm wrong, that have really
10	taken issue substantively with the police
11	training process.
12	CHAIRMAN CROSBY: Those are very
13	helpful points.
14	COMMISSIONER CAMERON: I think it's
15	important to know that those costs are on
16	the front end and will not continue year
17	after year, those police training costs and
18	they're really critical.
19	CHAIRMAN CROSBY: The only question
20	on the police training cost it's not
21	that I mean, we have other ways of doing
22	it. We could put it into our budget as a
23	new item and just assess our licensees for
24	those training costs. That's another way

	Page 111
1	to do it. That would be two million, two
2	and a half million more to use for other
3	things in the community mitigation. That
4	seems to be the trade-off. It's not the
5	question of who would do the training.
6	It's which bucket or which strategy do we
7	use.
8	COMMISSIONER CAMERON: I think
9	considering the costs to support those, I
10	think, our licensees are certainly and are
11	well aware of supporting those costs as an
12	ongoing year after year for public safety.
13	I think utilizing it this way because the
14	training was not something that was
15	budgeted for and is, you know, certainly is
16	a training that's needed, and there is no
17	other way to get the public safety without
18	the training, frankly.
19	CHAIRMAN CROSBY: No, I'm totally
20	with you on that. I think I'm committed to
21	the idea of providing it. Just saying
22	which way do we go. That's all it is.
23	MR. BEDROSIAN: And, of course, we
24	need to have a live application for this to

Page 112 1 be a live issue. So, I think, you 2 identified the issue. No question about 3 it. 4 CHAIRMAN CROSBY: Okay. We are now 5 voting on --6 MR. ZIEMBA: No, it's not 7 recommended that you not vote. I believe, we wanted to get some further information 8 9 from the GPAC and from the subcommittee. 10 CHAIRMAN CROSBY: Okay, that's fine. 11 COMMISSIONER STEBBINS: Does this 12 conversation help in terms of giving you an 13 opinion of the Commissions' position on the guidelines as you have them laid out? 14 15 MR. ZIEMBA: Yes. Because we had 16 the big X, the highlighted X in our guidelines of how much we were going to 17 18 spend. And now that we have a draft target 19 and spending amount, we can get some 20 comments on that as we go forward. 21 COMMISSIONER STEBBINS: I mean, 22 again, my thought was just based on our 23 last meeting you set a target. I think our 24 communities that are participating are

	Page 113
1	mindful that this is not a kind of catchall
2	go after fund. That they're being
3	thoughtful, and that's why we ended with
4	less expenditures than we had for the
5	budgeting amount last year.
6	MR. ZIEMBA: Yes. One thing I will
7	reference, Commissioner Stebbins, because
8	we were talking about the gaming and
9	economic development fund and the
10	mitigation fund, is that even though we can
11	fund similar activities under both, there
12	are distinction differences between the
13	funds.
14	Community mitigation fund is the
15	offset cost related to the casino. The
16	gaming and economic development fund does
17	not you don't have the statutory nexus
18	to the casino. And what we have stated is
19	that we would like to see some spending out
20	of the economic development fund to make
21	sure that it benefits the facilities, which
22	will then benefit the economic development
23	fund and community mitigation fund and
24	achieve the purposes of the Gaming Act.

	Page 114
1	But the purposes of the Gaming Act and
2	development fund are much broader.
3	COMMISSIONER STEBBINS: Absolutely.
4	MR. ZIEMBA: So I would just ask the
5	communities to be mindful if they are
6	applying for mitigation fund dollars, we
7	can have an ancillary benefit to
8	communities and we hope that we do, but we
9	cannot fund something that is really just a
10	general municipal purpose. So as we talked
11	about earlier, we're going to have to
12	really carefully evaluate that. And it's
13	not going to be easy. It never is in these
14	evaluations.
15	CHAIRMAN CROSBY: Anything else?
16	COMMISSIONER ZUNIGA: I think this
17	is very good.
18	CHAIRMAN CROSBY: Yes, yes, it's
19	good stuff. Thorough as always. Thank
20	you, John.
21	MR. ZIEMBA: All right. That
22	concludes our report. Can I say thank you
23	to Mr. Lennon and Mary Thurlow, program
24	director of the mitigation fund and done a

	Page 115
1	tremendous amount of work all this year in
2	putting everything together in keeping this
3	transit.
4	COMMISSIONER CAMERON: Thanks to the
5	whole team. Lots of thoughtful work here.
6	CHAIRMAN CROSBY: Okay. Next up is
7	number five, Workforce, Supplier and
8	Diversity Development, Director Griffin.
9	MS. GRIFFIN: Good afternoon.
10	CHAIRMAN CROSBY: Good afternoon.
11	COMMISSIONER ZUNIGA: Good
12	afternoon.
13	COMMISSIONER STEBBINS: Good
14	afternoon.
15	COMMISSIONER CAMERON: Good
16	afternoon.
17	COMMISSIONER MACDONALD: Good
18	afternoon.
19	MS. GRIFFIN: Yes, I checked my
20	watch.
21	CHAIRMAN CROSBY: Time flies when
22	you're having fun.
23	MS. GRIFFIN: Officially. So I'm
24	going to give you a little bit of

Page 116 1 background about this exciting new 2 initiative, and then I'm going to turn it 3 over to representatives of our grantee to 4 give you an update on the actual results -the early results of the initiative. 5 6 So you all are aware that we have a 7 monthly access and opportunity committee meeting that focuses on monitoring and 8 9 compliance of the diversity goals. Last 10 year I pulled together a subset of this 11 group. I said, "With the goal of 12 increasing diversity during the 13 construction phase of the workforce, what are some items that we can work on 14 15 together?" And the group suggested a focus 16 specifically on women of color. They said that many women are considering 17 18 construction careers, and that they need 19 guidance and information on the trades and how to apply. There are 21 different 20 21 trades. 22 And in November of 2016, we actually 23 issued an RFP seeking an organization to 24 help optimize the outcomes for the

	Page 117
1	diversity goals outlined in the gaming law
2	by facilitating a single point of contact
3	to provide career information and help
4	women to navigate to the admission process
5	of the various union building trades.
б	So the RFP inspired a statewide
7	response of this powerful coalition are the
8	numbers you see before you on this slide,
9	and these stakeholders all had considerable
10	experience working to increase women in the
11	building trades.
12	CHAIRMAN CROSBY: Did NCTE already
13	exist or was it created for this?
14	MS. GRIFFIN: This was created as a
15	result of the RFP. You'll hear more about
16	the numbers later. Why is this important
17	even generally? Union construction jobs
18	pay equally were closing the wage gap
19	between men and women and we're increasing
20	opportunities, especially for women who are
21	often in low-wage jobs.
22	So this group has an ambitious goal.
23	Right now on statewide there are five
24	percent women in construction, and by 2020

Page 118 1 this group plans to increase it by 2 20 percent with the help of this grant. 3 CHAIRMAN CROSBY: To 20 percent. 4 MS. GRIFFIN: To 20 percent, yes. 5 So who is the target, the focus? Women are 6 already working some really tough jobs and 7 often with little benefits yet they're not considering construction careers. 8 These 9 are some of the women that we think will be 10 interested. COMMISSIONER ZUNIGA: Can I make a 11 12 comment on that slide? There is a picture 13 that says a lot of words. It's that one on 14 the right, if you look at the faces. 15 COMMISSIONER STEBBINS: It's also 16 interesting the saying in that slide what 17 we heard from PPC today and what they're trying to do in terms of getting women to 18 19 think about what they do and how that can 20 translate into other career opportunities 21 for them. 22 MS. GRIFFIN: Exactly. 23 COMMISSIONER STEBBINS: The message 24 is out there.

	Page 119
1	MS. GRIFFIN: So another thing is
2	this group had always wanted to put
3	together an advertising campaign to make
4	these careers more visible, to make these
5	opportunities real, and to help people
6	consider construction careers as an option.
7	At this point when the advertising
8	campaign came together, I consulted my
9	colleague, Director of Communications,
10	Elaine Driscoll, who had done something
11	similar for the Boston Police Civil Service
12	Exam, an advertising campaign that was very
13	successful, so we worked together on this.
14	The goal was to make it visible,
15	make it real and make it very easy. And,
16	so, the rift KHJ brand activation put
17	together a branding campaign called "Build
18	A Life That Works" focused on real women
19	and real stories, women who are currently
20	in construction, many of them on the
21	development of the gaming.
22	For example, this is Contina. She
23	is an operating engineer, and she is
24	currently on the MGM project. She bought

	Page 120
1	her family home from foreclosure as a
2	result of getting this great job with great
3	benefits, "I built this life by building
4	roads."
5	This is Joan, "I built this life by
6	building homes." Joan is a carpenter, and
7	she loves to travel to the Caribbean. Savi
8	is a pipefitter. She loves to barbecue for
9	her family, and she is currently on the
10	Wynn Boston Harbor project. Lindsey is a
11	plumber. She is a single mom, and she
12	works on the MGM project.
13	So in addition to the ads that you
14	saw, this is a real communication plan that
15	involves social media, outdoor advertising,
16	public relations, really intended to
17	capture peoples' attention. Once we
18	capture their attention, they're directed
19	to a mobile-friendly website where the user
20	can take immediate action and on the back
21	end of that website is some lead capture.
22	We get information about who is contacting,
23	where they're from, et cetera.
24	And this awareness campaign

	Page 121
1	reinforces the state's new gaming industry
2	that we continue to set the standard. This
3	is a page of the website. So in order to
4	convert some of these leads as they contact
5	the website or they call the 1-800 number
6	through our grant, NCTE, the Northeast
7	Center for Tradeswomen's Equity was able to
8	hire a pipeline navigator, Kate Harrison
9	who is here, and you will hear more from
10	her directly on the great work she has been
11	doing.
12	Recently, Chairman Crosby and
13	Commissioner Cameron joined us at the
14	"Build A Life That Works" campaign where we
15	publically announced this at the sheet
16	metal workers training center in the press
17	conference. It was on National Women and
18	Apprentice Day. It was a very aspiring,
19	very and I'm wondering if we can connect
20	to the video real quick.
21	I'll just add that while we are
22	doing this that this has been a real
23	collaborative effort. We've had some great
24	partnerships and other agencies stepping on

	Page 122
1	board, for example, to offer in-kind
2	advertising, the Mass. Convention Center
3	Authority in addition to funding has
4	offered their digital billboard, the City
5	of Boston has worked with us. And in the
6	winter, we see a lot of the bus shelters
7	will have beautiful new ads. The
8	Carpenters Union billboard is also we
9	are excited to work with MassDOT in the
10	future. And we also have a great sign, a
11	digital billboard in Plainville, Local 103,
12	Electrical Workers Union. So you can see
13	some of the great, beautiful visuals.
14	There's the Carpenters Union sign.
15	COMMISSIONER CAMERON: I drive by
16	that one all the time. It's great to see.
17	MS. GRIFFIN: So right now they're
18	very visual. You'll start to see in the
19	new year some other locations and sites.
20	We plan to keep this really consistent. So
21	I'm going to turn this over to
22	representatives from NCTE to introduce
23	themselves.
24	MS. SKIDMORE: Hello, Commissioners.

	Page 123
1	I am Liz Skidmore. Pardon my cough and
2	stuff. Liz Skidmore. I'm a business rep.
3	organizer for the New England Regional
4	Council Carpenters, and I am the president
5	of the Northeast Center for Tradeswomen's
6	Equity.
7	MS. HARRISON: Hi, I'm Kate Harrison
8	and I'm the pipeline navigator for
9	Northeast Center for Tradeswomen's Equity.
10	MS. CLAUSON: Lisa Clauson. I work
11	for the labor management program in central
12	and western Mass.
13	MS. SKIDMORE: First, thank you all
14	for your commitment for making this
15	possible. We're really, really excited
16	about this. Thank you Commissioners who
17	attended the launch. It was great to have
18	you there. I also wanted to thank Building
19	Pathways, Inc. We finished the program.
20	UMass Boston, Boston Building Trades and
21	New England Regional Council partnered
22	because all of them had freed up staff to
23	do a lot of survey contribution time-wise
24	to work on this.

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	Page 124
1	So what have we done so far? Do you
2	have our power point? So we have hired
3	Kate, who you'll hear from in a minute.
4	We've established an office in Dudley
5	Square and Roxbury potentially to be part
6	of that community. We have done a lot work
7	with Jill and Elaine and Kate. Today I
8	want to thank both Jill and Elaine for all
9	the work they we put into this and all we
10	learned from them about designing the
11	website, the marketing materials, and all
12	that stuff.
13	And we have purchased software to do
14	that contact management. We are using
15	sales source, and we have got a contract
16	taking the general sales source, which has
17	a massive capability of really customizing
18	it for what we need.
19	The outreach front we decided we
20	wanted to get going doing outreach before
21	the launch of the campaign partly to do
22	outreach, and partly to figure out our own
23	internal systems from handling what we had
24	50 people trying to think about it instead

Page 125 1 of 500 people. 2 So we've been doing -- we will get 3 to some of those details. We've been doing 4 an open house once a month. We call it Trades Women Tuesday, first Tuesday of the 5 6 month. You're all invited. In Dudley, 7 we've gotten almost a 50 women a night. We've done four of them. Our most recent 8 one was last night, and we've had one in 9 10 Springfield and have a regular schedule to continue to those going forward. And we've 11 12 been figuring out there from what 13 information do we need from them to help facilitate their connection with an 14 15 appropriate trade and how do we identify 16 their next steps, so communicate those next 17 steps back to them. So in this slide, what we have sort 18 19 of figured out so far is there is contact 20 sort of driven by the social media or the 21 advertising. So you have a web contactor 22 call, then they were encouraging them to 23 attend an open house where they get a 24 presentation by a number of working

	Page 126
1	tradeswomen either in Springfield or Boston
2	that sort of lays out both great things
3	about construction and the challenges of it
4	so people will walk away with a clear
5	picture of, yes, this is a good fit for me
6	or no, it's not.
7	We then take a look at what
8	evaluate them for next steps, and then send
9	each woman with a customized prescription
10	to her. And then our system is set up to
11	check back in with her at 3, 6 and 12
12	months. So the criteria we're looking at
13	is the bucket's list.
14	So these sort of the requirements to
15	be able to apply for an apprenticeship. So
16	you have to be at least 18, legally
17	permitted to work in the U.S., high school
18	diploma, GED, HiSet, have a driver's
19	license those. Those four you can't apply
20	without. So if somebody doesn't have one
21	of those, we say you need this to apply.
22	Here is some local resources about getting
23	that thing, a driver's license or a HiSet
24	and come back to us. We will still check

	Page 127
1	in with them.
2	And then so many women if they have
3	young children and they don't have a child
4	care plan, the trades are very talented
5	because of the early hours we work and so
6	we're evaluating for that. Do they have
7	any children? Do they a child care plan?
8	If they don't, the resources just kind of
9	don't exist there.
10	There's another group of us working
11	on developing more resources. They are not
12	there yet and they have a history of
13	employment, you know. Construction is very
14	challenging. It's not a good first job.
15	Unless you're just coming out of high
16	school, fine. So those are kind of what
17	we're looking at.
18	Then I want to shift over to Lisa
19	Clauson to talk a little bit more directly
20	about outreach work that we've been doing
21	in western Mass. And then, unfortunately,
22	she's going to have to leave.
23	MS. CLAUSON: Yes, my apologies. I
24	have to rush off to another meeting right

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		Page 128
1		after this. So we had our first open house
2		in western Mass. on November 14th. The
3		second one is scheduled for January 9th.
4		We're doing the second Tuesdays of every
5		month. Again, it's in the evening. We've
б		had a number of women who are on the MGM
7		job site from a variety of the trades who
8		come and participate in it and connected
9		with the women who are interested in this
10		work. And we've already as well through
11		work with MGM and their community partner
12		networks have done a variety of multi-trade
13		outreach to different community
14		organizations as well as vocational schools
15		in the area.
16		Last year we had our first western
17		Mass. girls in trades session with about
18		230 girls from vocational schools
19		throughout mostly western Mass., all of the
20		schools in western Mass. and a couple came
21		from central and eastern Mass. as well.
22		We've got a second one we're doing at the
23		end of January in Springfield. STCC is
24		hosting us for that event. And, so, great
	1	

	Page 129
1	connections are being made with those
2	teachers and administrators.
3	We also plan kind of to look at the
4	model of what's being done in Boston around
5	media outreach and kind of broader starting
6	there and start developing a plan for how
7	to move that out to the western part of the
8	state.
9	And then the last point I'd end with
10	is that MGM, certainly the construction
11	side of it, is going to finish very soon.
12	We're hitting the peak in January, and then
13	the jobs are going to be going down from
14	there. So we've been really looking at
15	where there are opportunities to get more
16	honors to follow the great example that the
17	gaming commission has set with having
18	diversity goals and requirements on the
19	work.
20	And, so, that's been happening at
21	UMass Amherst and DOT. We've been having
22	really good conversations with the City of
23	Springfield, and we're putting changes to
24	their responsible employer ordinance that

	Page 130
1	is really essentially about residency,
2	opportunities and diversity opportunities
3	on construction jobs.
4	So we're working with the city on
5	doing that, and then also have had
6	conversations with Baystate, with some area
7	colleges on having them also look at the
8	examples of the gaming commission and the
9	examples of UMass and put requirements on
10	their jobs as well. So positive
11	conversations about Holyoke college for the
12	first time this past year, and we're
13	looking to expand that out.
14	CHAIRMAN CROSBY: Great. If we can
15	be of any help in talking to other owners,
16	let us know about sharing the experience of
17	how do we get it or whatever.
18	MS. CLAUSON: Yes. We would be very
19	interested in that, and perhaps having some
20	creating some video clips too and talking
21	about it that we can then use as we are
22	having conversations with others.
23	CHAIRMAN CROSBY: Great.
24	MS. CLAUSON: My apologies.

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1	CHAIRMAN CROSBY: Thank you, Lisa.
2	MS. SKIDMORE: And now Kate.
3	MS. HARRISON: Sure. So as Lisa
4	mentioned and as Liz mentioned, prior to
5	the widespread launch of the Build A Life
6	campaign, we piloted our job seeker flow at
7	the open house Tradeswomen Tuesday events.
8	And these events are really exciting to get
9	to meet the job seekers and is inspiring to
10	be in a room full of women who are
11	interested in construction careers.
12	Earlier this week we had a
13	Tradeswomen Tuesday event with 30 potential
14	tradeswomen attended, and so our full total
15	count of attendees to date is 164. And we
16	also had seven industry opportunity
17	partners attend last Tuesday, including
18	Madison Park High School staff who brought
19	a group of high school senior students.
20	We like to say that 90 percent of
21	the women who attend our open house are
22	women of color, and that's from our own
23	observation. So if you were to come to one
24	of these events and look around the room,

	Page 132
1	that's what you would see.
2	And for our work so far, we've
3	already had one woman who attended a
4	September open house join a union. She is
5	in the Sheet Metal Workers Union, so that's
6	exciting to report. We also take partial
7	credit for a general optic in the number of
8	female apprentices throughout
9	Massachusetts, and that's thanks to our
10	work on the demand side along with the work
11	of MGC, our Mass. Gaming Commission, our
12	access and opportunity committees and
13	bringing women onto the casino projects in
14	general.
15	Overall, we're happy with the number
16	of women who are attending open houses and
17	how many women are following through. One
18	of our goals at the open house is to give
19	the women enough information so that they
20	can decide if construction careers are
21	really a good fit for them.
22	So we're getting about 49 percent
23	of exactly 49 percent of the women who
24	attend open house returning the follow-up

	Page 13.
1	survey indicating their interest. That's
2	good to see. And of the 49 percent that
3	are sending the survey back, 75 percent of
4	them actually meet the requirements for
5	apprenticeship. So we're hitting the
6	target audience, and that's nice to see.
7	COMMISSIONER ZUNIGA: Can I ask a
8	question about that? What would you say or
9	speculate might be the bigger barriers, for
10	example, of people who either don't meet
11	the requirements or might that be or people
12	who self-select out to say no, this is
13	really not for me; is there any diligence
14	that you are able to get either from a
15	prior workplace and everybody or are you
16	able to get that as far as
17	MS. HARRISON: Yes. So for people
18	that don't meet the requirements, we
19	noticed that not having a driver's license
20	is a common one. A lot of women will be
21	eligible in every other way, and so that's
22	something to think about. Child care, as
23	mentioned earlier, is a big challenge
24	because the work starts early and so

	Page 134
1	And in regards to self-selecting,
2	it's basically on the person. They are
3	deciding whether or not they wish to work
4	in a physical environment, whether they
5	feel comfortable being in a male-dominated
6	field.
7	COMMISSIONER ZUNIGA: Right. But
8	there is not necessarily a misconception
9	about, you know, this is not for women or
10	this is not for me.
11	MS. HARRISON: I think the open
12	house the purpose is to break that down,
13	because the women who attend get to speak
14	with women with tradeswomen who are
15	doing that sort of work, and they get the
16	inside scoop of the challenges, the
17	benefits, so that's kind of
18	MS. SKIDMORE: And I would just add
19	that we these open houses have served a
20	purpose we didn't really expect, which is
21	we're getting like 15 working tradeswomen
22	to come to each one, and they are loving it
23	and to tell their story and answer
24	questions and things.

Page 135 1 So they are getting very like real 2 talk about the weather, the physicalness, 3 the ladders and the stairs, the carrying 4 and stuff both that that's there and here's 5 50 women who are currently doing that and 6 love their jobs. So it's both sort of the 7 negative and the positive of it. And, I think, you know, the drug 8 9 testing, I think there are definitely some 10 people who are, you know, folks get drug tested a lot in construction. And so, I 11 12 think, some percentage of the folks opt out 13 because of that. COMMISSIONER CAMERON: 14 Yes. Alonq 15 that note, I was equally inspired attending 16 a launch press conference and just tremendously engaged folks and a group of 17 18 proud newly employed tradeswomen, a number 19 of them, and I really enjoyed chatting with them after the event. One of the things we 20 21 talked about was how they could be the best 22 recruiters. How people -- if they don't 23 see it, they can't imagine it. And they 24 were shaking their heads thinking they

	Page 136
1	could do that.
2	And, I think, you made the point
3	that, you know, they're coming to the event
4	to help making sure they have the right
5	information of women who are already in the
6	trades. We had to do this with women in
7	policing.
8	We found the women on the job were
9	really our best recruiters, but we almost
10	had to educate them about what was
11	happening, what was new, how we were how
12	to get ahold of a recruiter, how to start a
13	program. I love the prescription for them,
14	individual prescription, that's terrific.
15	That lets them know what they have to do to
16	get there.
17	And it also lets them know that this
18	is viable. This is just for me, this
19	prescription. I really think that's a
20	terrific trade and making sure your women
21	that are there now know how to get other
22	women and really recruit for you, talk to
23	their friends, their family members and let
24	them know it's a valuable way to make a

terrific living.

1

2 MS. SKIDMORE: And most tradeswomen 3 are already doing that. If they say I'm an 4 ironworker, peoples' eyes bug out and we 5 have a whole conversation. But having 6 these open houses to direct those folks to 7 has made a tremendous difference. And I would also add that the benefit that we 8 9 didn't really expect is for those 50 10 tradeswomen, this is a retention strategy 11 for them because they are getting to get 12 together with other tradeswomen, get to be 13 proud, have the new potential tradeswomen get excited. 14 15 And we set it up so that there is a 16 presentation, and then that group moves 17 into a back room or a second space and then 18 they get to talk one-on-one. So folks who 19 may be uncomfortable asking questions in a 20 room full of 30 or 50 people get to go talk 21 individually to however many tradeswomen as 22 they want and little snacks. 23 So it's really been a good 24 combination of formal and informal but, you

[Page 138
1	know, recruiting new women into this
2	industry is a critical piece of this but
3	the retention of existing women is also
4	really important, and this is absolutely
5	serving a purpose in addition to this.
6	COMMISSIONER CAMERON: The young
7	woman who worked at Wynn, the Wynn project.
8	MS. GRIFFIN: Savi.
9	COMMISSIONER CAMERON: She was just
10	beaming talking about all the other women,
11	and she had never experienced that before,
12	so you're absolutely right about that.
13	MS. SKIDMORE: My first ten years in
14	the field as a carpenter's apprentice and a
15	journeyman carpenter, I think I worked on
16	one job in ten years with another woman.
17	And what the casinos have created here is
18	you stop being unusual when there is enough
19	women there, and that makes all the
20	difference in the world to jobs that
21	bullying, harassment, any of that stuff
22	gets pushed out further when there is a
23	critical mass.
24	COMMISSIONER CAMERON: Critical
23	gets pushed out further when there is a critical mass.

mass.

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2 COMMISSIONER STEBBINS: I was on the MGM site yesterday and continue to be 3 4 impressed by the number of women in 5 hardhats walking around the construction 6 site. I had two quick points, and I forgot 7 to do it while Lisa was here. But, I think, we also need to have the Commission 8 9 vote you guys some things because as you've 10 been actively out there talking about these issues, we have also been actively out 11 12 there supporting the legislative career 13 we're trying to make folks being eligible for some of the gaming service employee 14 15 jobs as well. We're kind of carrying that 16 out. 17 Do you find people are taunted from 18 the challenge of when you hear about the 19 amount of training that they had to go 20 through, does that become a roadblock and, 21 obviously, different trades and different 22 time frames of training, does that become 23 daunting I can't go through a year or two 24 year or three year program, does that throw

	Page 140
1	up a roadblock?
2	MS. SKIDMORE: Not that I have seen.
3	MS. HARRISON: I would say for some
4	people but not per most. It's maybe some
5	people it would be like that mixed with
6	another reason.
7	MS. VOGEL: And I would just add
8	my name is Mary Vogel. I'm treasurer of
9	NCTE and also executive director of
10	Building Pathways. In our experience, I
11	would add that as an apprentice you're
12	getting paid. You're doing on-the-job
13	training.
14	So in that regard, you're getting
15	paid while you're acquiring your skills,
16	and you're taking a class either evenings
17	and Saturdays or in the cases of some
18	trades during the daytime. So at least
19	financially, you're pretty well-sustained
20	during that training period.
21	MS. HARRISON: So to add to what I
22	said at some people do get committed, I
23	think it's actually they get committed by
24	the process of a blinding apprenticeship

	Page 141
1	rather than the length of the
2	apprenticeship. So having someone like me
3	working to demystify that kind of addresses
4	that challenge.
5	MS. SKIDMORE: And I want to
6	emphasize what Mary said that the fact that
7	the starting salary for most in the
8	building trades is somewhere around 20
9	bucks an hour and then you get a raise
10	every six months of around five percent
11	depending on the trade, so you're making
12	money the whole time you're learning.
13	So it's not like going to college
14	where you're building debt. You're making
15	money. The training is free to
16	apprentices. They don't have to pay
17	anything for it and it's, you know, it's a
18	good system that they are coming into.
19	This is sort of what we had done
20	pre-launch. The only other number I want
21	to draw your attention to is the bottom
22	one. So from we started January 1st for
23	this year, which is what kind of started
24	really pushing things, so there is 57 more

	Page 142
1	additional female apprentices registered in
2	the building trades apprenticeships in the
3	state. We don't take full credit for that,
4	but just to show that there is progress.
5	And in context for decades, the female
6	number had been two to three precent.
7	So we're not at 20 percent yet,
8	which is our goal, but each of these
9	increases is significant, especially since
10	every year apprentices are graduating out
11	every year, so the percentage increased
12	7.23 percent to 7.48 percent is a big deal
13	to us.
14	COMMISSIONER ZUNIGA: Liz, I have
15	another question. Are there ongoing
16	apprenticeship opportunities these days?
17	That used to be at least spotty in some in
18	the past.
19	MS. SKIDMORE: Yes. So, again, this
20	is sort of why we use a navigator. There's
21	17 different unions, apprentice programs.
22	They all have a slightly different
23	schedule. A couple of us take applications
24	every month. Some folks like the

	Page 143
1	plumbers in Boston are taking applications
2	in January and their apprenticeship
3	coordinator came to our open house Tuesday
4	night and was really pushing the plumbers.
5	So if we get a whole pack of plumbers on
6	Tuesday night, that would be fabulous
7	because the application period is coming
8	up.
9	So that's one of the things that I
10	think has been a real barrier is, you know,
11	this trade is this month and that trade is
12	that month, and I have to go here and just,
13	you know, navigating it. So having someone
14	know it and can help walk the people
15	through.
16	The folks that, you know, 50 percent
17	of the folks who return the survey to us,
18	the prescription letter they get has a
19	list, a very detailed list of all the
20	apprenticeships that are open in the next
21	three months, and then a one-page list for
22	the whole year.
23	So this is exactly where you apply
24	in the next three months. And if you

Page 144 really want to be in some other trade that 1 2 is not in the next three months, this is 3 when our application period will be open 4 and we will be staying in touch with them. 5 MS. VOGEL: The other thing that we 6 provide is information about the various 7 programs in the state. So in Boston it would be Building Pathways, which runs 8 9 three training cycles per year. Community 10 Works in Springfield recently got refunded through MassDOT, so we'll be having a class 11 12 beginning next year early in 2018. 13 And the beauty of the pre-apprentice programs is really twofold; one, for those 14 folks who don't really have a -- they have 15 an idea that they want to work in the 16 construction industry but may not know 17 enough about the trades to make an informed 18 19 decision about which of those trades is an 20 appropriate fit, that's what the 21 pre-apprenticeship program is. That's the 22 kind of information they provide. 23 So, for example, our participants in 24 each of the union training centers, they

	Page 145
1	get to handle the tools and the equipment
2	of the trades, talk to the apprenticeship
3	coordinators, talk to the instructors, talk
4	to other apprentices who may be there
5	training that day. So that's a great
6	benefit of participating in a
7	pre-apprenticeship program.
8	The other thing is we help them
9	navigate that apprenticeship application
10	process and actually advocate for their
11	entrance into those programs. And we have
12	that connection with the building trades to
13	make those opportunities more available.
14	So people who do go through apprenticeship
15	program go because they get a leg up, not
16	only in identifying what trade is an
17	appropriate fit but also getting into an
18	apprenticeship program.
19	And in Boston, to your question
20	earlier, Commissioner, all of the
21	apprenticeship programs are accepting
22	applications, far more than in western
23	Mass. because of the nature of the market,
24	but those opportunities are available and

Page 146 booming in Boston. COMMISSIONER ZUNIGA: Great. MS. SKIDMORE: So since the launch, we're pleased with the social media increase. The Facebook page got a lot more likes, followers, et cetera. Facebook reached the last two weeks is over 1,000 people, which we're pretty psyched about for a brand-new program. And then I just checked our Twitter followers today, and they are actually at 63 today. So I'm not sure if we're going to double every day, because I made this yesterday. But that has gone up. So, you know, it's still --CHAIRMAN CROSBY: So how many of those -- there were 41 inquiries of people who actually gotten into Kate's process, right? MS. HARRISON: It's up to 43. CHAIRMAN CROSBY: So that's a function of the points below. There is not other people coming in from Facebook or whatever. MS. SKIDMORE: I'm not sure I

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	Page 147
1	understand the question.
2	CHAIRMAN CROSBY: I wasn't sure
3	whether these were all different access
4	points to the pipeline. So are some of
5	those Faceback followers also contacted or
6	they are all in the 41?
7	MS. SKIDMORE: Sorry. Most of them
8	have come in through the open houses,
9	because we have been getting out to the
10	community. How many would you say have
11	been coming through the website?
12	MS. HARRISON: How many from social
13	media?
14	CHAIRMAN CROSBY: So how many
15	MS. SKIDMORE: Contacts have come to
16	the website versus how many
17	MS. VOGEL: 43, isn't that
18	MS. HARRISON: 43 would be the
19	number of people who filled out
20	MS. SKIDMORE: For the first contact
21	sheet on the website. I think it's only
22	three or four. I'm not asking it clearly,
23	but some didn't come to an open house but
24	contacted us through the initial contact

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1	sheet on the website. It's a pretty small
2	number, three.
3	MS. HARRISON: So before the launch
4	of the marketing campaign, three people had
5	contacted us through the website. Then
6	after the launch of the marketing campaign,
7	43 have, 43 people.
8	CHAIRMAN CROSBY: Do people also
9	call; is that a different
10	MS. HARRISON: People call all the
11	time. I got a call during this meeting.
12	CHAIRMAN CROSBY: And what did that
13	person did you tell them to go to the
14	website? So the website is the website
15	the only way to get into the system, in
16	fact, is what I am trying to get at or are
17	there other ways to get into the system?
18	MS. HARRISON: So if somebody calls,
19	we either direct them to the website and we
20	also encourage them to attend an open
21	house, because that's where they're going
22	to get the most comprehensive information.
23	CHAIRMAN CROSBY: But eventually
24	everybody who gets into one of the programs

	Page 149
1	or gets into the pipeline will be on that
2	website count. So 43 from all sources
3	43 people have begun the process, at least
4	accessed the website since the launch
5	total.
6	COMMISSIONER CAMERON: Two weeks
7	ago?
8	MS. HARRISON: Right. And that's
9	independent of the folks who attend open
10	houses, so it's kind of like two different
11	pools, the open house pool and the website
12	pool.
13	COMMISSIONER CAMERON: That's
14	amazing. Did you say you were getting 50
15	people a week at the open house?
16	MS. HARRISON: A month.
17	MS. SKIDMORE: 50 people per open
18	house come once a month.
19	COMMISSIONER CAMERON: Once a month,
20	okay. And that's still
21	MS. SKIDMORE: And those open houses
22	have just been social media. So that's
23	sort of our existing collectively our
24	social media networks have been producing

	Page 150
1	that many folks. So the idea that women
2	don't want to do this work is just not
3	true, you know. Clearly there's interest
4	here. All right, let me keep going here,
5	because I know you have lots of other stuff
6	you need to do.
7	So post-launch, again, pre-launch we
8	had one press thing about the launch and
9	then afterwards so far we've had 11 also in
10	18 days, which is pretty remarkable. And
11	just yesterday a couple of us, including me
12	and Jill Bennett, who is the carpenter
13	working in the field got interviewed for
14	City Line on Channel 5. We're being
15	interviewed on BNN shortly and we were on
16	Sue O'Connell for NECN for, you know, for
17	several interviews.
18	CHAIRMAN CROSBY: You and Savi.
19	MS. SKIDMORE: Correct, that was
20	Savi and I. So we're getting the different
21	tradeswomen out there to get to tell their
22	stories. You saw the graphics. And then
23	the print press pieces, just a huge thank
24	you to Elaine. It's been really remarkable

		Page 151
1	tł	ne amount of work she has done. We got a
2	נק	rint in Boston and Springfield, two pieces
3	ir	n the Industry Journal and then the three
4	7T	/ pieces so far, and she has other stuff
5	tł	nat she's cooking, so that is pretty darn
6	ez	citing.
7		So next steps, what are our next
8	st	teps? So we need to complete the sales
9	CC	ontact management because we have been
10	do	oing that sort of by hand with our 50
11	pe	eople a month. And if we are successful
12	at	getting two to three hundred a month,
13	tł	nen this all gets automated and we will be
14	al	ole to bring that back to you from sales
15	fo	orce. Continue the open houses, regular
16	or	pen houses in Roxbury and Springfield.
17	A	lso very excited next week we're doing our
18	f	irst info session at One Stop. So we're
19	На	arrison Ave. also in Dudley has
20		MS. GRIFFIN: One Stop Career
21	Ce	enter.
22		MS. SKIDMORE: Yes, One Stop Career
23	Ce	enter what I still call the unemployment
24	to	fice, but I'm not supposed to. So they

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1	are recruiting folks from there. This was
2	a very important strategy in New Hampshire
3	reaching out to women, especially sort of
4	newly unemployed women who haven't gotten
5	too discouraged but the job search want to
6	be more motivating.
7	So we're continuing to take the
8	beautiful graphics that were designed by
9	KHJ and get them into all our fliers and
10	everything else, and all the other pieces
11	in addition to the website to handle what
12	we hope will be a very high volume of
13	interest when we really get these marketing
14	materials out. We just actually told Jill
15	just got our first request for putting this
16	marketing imaging on the job site script.
17	Actually, I think before the Boston Wynn
18	Harbor across the street, sort of on
19	Broadway still are highly visible.
20	And then sort of, as Lisa mentioned,
21	expand our design work is done. Put more
22	attention in western Mass. and continue to
23	work with support all the great work Jill
24	is doing and actually get these ads up and

	Page 153
1	out, so people can see them. So any other
2	questions?
3	MS. VOGEL: You know, I would just
4	like to emphasize what Commissioner Cameron
5	said and Elaine actually presented it in
6	the employer advisory committee meeting we
7	had yesterday with Building Pathways, we
8	had several GCs there, by the way, who are
9	interested in getting the Benson screen,
10	but using the stories of actual
11	tradeswomen, I think, distinguishes this
12	campaign from others that have been
13	launched around the country and makes it
14	real invisible, and I think that's going to
15	make all the difference here in our state.
16	CHAIRMAN CROSBY: Great. I think, I
17	mentioned to both Liz and Mary that I'd
18	really like to get everybody together as
19	soon as we can and just talk about the
20	budget and partners and so forth and so on.
21	It's getting to be a tough time. The
22	sooner the better we can pull that together
23	would be great.
24	COMMISSIONER CAMERON: Very

Page 154 1 exciting, great work. 2 COMMISSIONER MACDONALD: Very 3 impressive. 4 CHAIRMAN CROSBY: It is 12:30ish, 12:45. We could do research and 5 6 responsible gambling, PlayMyWay, but it 7 looks like we're going to take a lunch 8 break. 9 COMMISSIONER CAMERON: 45 minutes? 10 MR. BEDROSIAN: Mr. Chairman, I also 11 note we have a lot of guests here that are 12 obviously interested in the horse racing 13 issue. We could move it 14 CHAIRMAN CROSBY: 15 around. We could do the horse racing issue 16 now and let these folks go and do a lunch 17 break and then come back for Mark, et 18 cetera. 19 MR. BEDROSIAN: So I need to find 20 out --21 CHAIRMAN CROSBY: You folks who are 22 here for the racing, is there anybody that 23 you're waiting for still to come or is it 24 okay with you if we can go ahead? Go

Page 155 1 ahead. 2 THE FLOOR: We are still waiting for 3 some people. They figured it was going to 4 come up later. 5 CHAIRMAN CROSBY: We can take a 6 lunch break right now or do Mark. 7 COMMISSIONER MACDONALD: Let's do 8 Mark. 9 CHAIRMAN CROSBY: Where's Mark? 10 COMMISSIONER CAMERON: Then you 11 push -- the horse people wait to do lunch 12 after that. 13 CHAIRMAN CROSBY: Do you know when 14 your folks are coming; what time they're 15 coming? THE FLOOR: 1, 1:30. They are in 16 17 town. 18 CHAIRMAN CROSBY: Let's take a break 19 now. We will take a half hour lunch break. 20 We are temporarily adjourned until 1:15. 21 22 (A recess was taken) 23 24 CHAIRMAN CROSBY: We are reconvening

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1	Public Meeting Number 230 at about 1:20. I
2	think the first item on our agenda is
3	Director Vander Linden.
4	MR. VANDER LINDEN: Good afternoon.
5	COMMISSIONER MACDONALD: Good
6	afternoon.
7	MR. VANDER LINDEN: I am here with
8	Floyd Barroga to talk about play management
9	recommendation, but first just a little bit
10	of background. Key educational objectives
11	of the MGC responsible gaming framework is
12	to provide, quote, accurate and balanced
13	information including giving people
14	informed chances to be made about gambling.
15	To support this objective, strategy
16	two specifically in the framework
17	identifies measures to support players'
18	efforts to responsible management gambling
19	by including the development and
20	implementation of play management tools.
21	Such tools are incorporated into electronic
22	gaming machines to enable players more
23	easily attractor play, manage their
24	gambling decisions and they are paying

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1	realtime individualized player feedback.
2	In December of 2014, so three years
3	ago, I was reflecting on that, the
4	Commission voted to adopt a play management
5	system what we now we call PlayMyWay in
6	cooperation with Plainridge Park Casino.
7	However, because the existing body of
8	research supporting the effectiveness of
9	these tools was limited and inconclusive,
10	the Commission specified the implementation
11	would be on a test basis, and that the
12	determination of whether the program
13	continued and extended to Category 1
14	casinos would be informed in part by the
15	findings of the evaluation.
16	To advise in the development or to
17	evaluate the program, the Commission
18	contracted Cambridge Health Alliance
19	Division on addiction. Following 18 months
20	of development, in June of 2016 PlayMyWay
21	was launched at Plainridge Park Casino as a
22	benefit to their marquee reward or player
23	card members.
24	Patrons had the opportunity to

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1	enroll in the program, and any slot
2	machine, GameSense kiosk or at the
3	GameSense information center with one of
4	our GameSense advisers. PlayMyWay prompts
5	cardholders to voluntarily set daily,
6	weekly or monthly to track their spending
7	while gambling at Plainridge Park Casino.
8	Once enrolled, players receive automatic
9	notifications as they approach 50 and 75
10	percent of their budget.
11	Players will also receive
12	notification at 100 percent. And if they
13	exceed their budget, they will continue to
14	receive notifications at every 25 percent
15	of what their actual spend is while they
16	are gambling. The players can choose to
17	stop using the tool at any point. They can
18	unenroll or keep playing.
19	So just briefly about player
20	enrollment to date. So through October
21	31st, we've had 15,123 patrons ever
22	enrolled in the program, so from launch to
23	October 31st. Un-enrollment is at
24	17 percent leaving 12,877 currently

	Page 159
1	enrolled in the program. This represents
2	15,123 represents 9.7 percent marquee
3	reward cardholders who have gambled at
4	Plainridge Park Casino have ever enrolled
5	in the program.
6	So on November 21st, our last
7	meeting, the Cambridge Health Alliance
8	presented preliminary findings from the
9	PlayMyWay play management system at
10	Plainridge Park Casino. There were several
11	important findings in this rather thick
12	report. A few at the top that have come up
13	to me are PlayMyWay users had significant
14	more cash activity than nonusers on slot
15	machines and electronic table games.
16	For example, during the entire study
17	period, PlayMyWay users inserted more cash
18	into slot machine users than nonusers by
19	means of \$620 difference. However, with
20	respect to their gambling activity,
21	PlayMyWay users tended to wager less money
22	as well as lose less money per day compared
23	to nonusers where PlayMyWay users wager an
24	average of \$347.80 and lost \$47.50 per day.

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	Page 160
1	Their nonuser counterparts wagered \$485.30
2	and lost \$62.90.
3	So, as stated earlier, the
4	Commission adopted play management tools on
5	a test basis because the evidence of their
6	effectiveness was inconclusive. Since that
7	time, there has been a handful of new
8	studies that add to the body of research to
9	support the topic of providing informed
10	player choice and tools to do so.
11	A few of the problem studies I just
12	wanted to quickly outline. One by Dr. Wood
13	and Walt from the University of I'm
14	sorry.
15	MR. BARROGA: Ontario.
16	MR. VANDER LINDEN: No, he is from
17	Ontario. I'm drawing a blank on his
18	university affiliation. But it
19	specifically was a study to discuss the
20	effectiveness of responsible gaming
21	behavioral feedback tools for reducing
22	gambling expenditures of at-risk players.
23	So the purpose of that study was to
24	assess whether presenting behavioral

	Page 161
1	feedback the players has responsible gaming
2	utilities and, specifically, they spot to
3	examine whether responsible gaming tools
4	that are for players about their play could
5	result in a reduction and the amount of
6	player deposits as well as amount the
7	player wagers in subsequent weeks.
8	In terms of deposits, so what is
9	deposited into the machine wager. Over the
10	course of the study, problem-free
11	players are considered problem-free and
12	at-risk players all showed significant
13	reduction in the amount of positive from
14	enrollment. However, there was no
15	significant difference in the amount of
16	deposits between enrollment and follow-up
17	for problems players showing problematic
18	signs.
19	In terms of the amount wagered,
20	actually what is actually spent, players
21	showing problematic play but could be a
22	behavioral feedback group as well as a
23	group that was not enrolled in the program
24	reduced their wager to a similar extent

	Page 162
1	between enrollment and the end of the
2	study. The researchers ponder that this
3	may reflect just an overall conscious way
4	of raising about that would lead to a
5	behavior change.
6	But, most importantly, at-risk
7	players of the behavioral feedback group
8	significantly decreased their wagering.
9	This was observable both at the week
10	following enrollment and again at the end
11	of the study period, 24 weeks later. This
12	suggests that behavior feedback tools could
13	potentially have the most impact with
14	at-risk players, again, which is a group
15	that we are also shared in providing
16	recourses for them.
17	Overall, the use of behavior
18	feedback tools appear to reflect the
19	desired outcome. That is the main focus
20	should be upon assisting at-risk players to
21	regain control over their playing behavior
22	whereas problematic players may already be
23	at a point where responsible gaming will
24	less helpful than other and more other

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serious interventions such as referral to treatment and self-exclusion may be an option.

4 I also wanted to just quickly point 5 out another study also by Dr. Wall but also 6 and fellow colleagues about looking at how 7 much you have won and lost in providing behavioral feedback to see how that would 8 9 regulate play. And the purpose of this 10 study was to assess whether presenting personalized behavioral feedback players on 11 12 how much money they won or lost gambling 13 compared to how much they thought they had won or lost gambling would moderate 14 15 subsequent expenditures.

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To the same, players were asked for 16 how much money they thought they had won or 17 lost on electronic gaming machines in the 18 19 previous three months using their player 20 They were then provided with the card. 21 actual amount that they had won or lost 22 according to their player history. 23 Not surprisingly, the study found 24 that players have a poor grasp of their

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	Page 164
1	wager. Player account data registered that
2	players found faced at 13 times more money
3	at time one, which is at enrollment, and
4	then nine times more money at time two
5	after they received their behavioral
6	feedback than when one player's estimate.
7	Additionally, a large portion of
8	participants who reported winning money at
9	the previous three months actually had lost
10	money according to their player account
11	data.
12	Importantly, following the receipt
13	of the personalized behavioral feedback at
14	the actual amount of money won or lost in
15	the previous three months, almost all
16	participants reported an intention to
17	maintain or reduce their gambling
18	expenditures. And as such, the tool
19	positively impacts players' gambling
20	intentions, and that they wanted to ensure
21	that expenditures did not increase.
22	And, indeed, these players visited
23	the casino last year wagering their losses
24	from time one to time two at the end of the

Page 165 1 study. There's a growing body of 2 literature that was suggested that 3 personalized behavioral feedback such as 4 PlayMyWay can motivate players to change, 5 and one reason why such feedback is 6 effective maybe that players do not 7 actually estimate the amount of money they have one or lost gambling. 8 So onto options to advance 9 PlayMyWay. So the Commission -- as the 10 Commission considers and accepts advanced 11 12 play management, there are several options 13 that the Commission can choose from and understanding that there are advantages and 14 15 disadvantages to each of these options. 16 And, also, I might be missing a few options. So what I thought I would do is 17 just quickly run through each of the four 18 19 options that I see and then open it up for 20 discussion, provide my recommendation and 21 then open it for discussion. 22 So option one would be to advance 23 play management tools by promulgating the 24 play management regulation and/or rules.

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1	The second option that I see is to advance
2	play management cooperatively with
3	licensees through a non-regulatory path, so
4	that would include continuing to work
5	cooperatively with Plainridge Park Casino
6	and working cooperatively with MGM and Wynn
7	as they move forward.
8	The third option would be to support
9	play management at Plainridge Park Casino
10	but delay the decision about advancing play
11	management tool to Category 1 casinos at
12	this time while we wait for additional
13	evaluation.
14	The fourth option is to abandon the
15	support of PlayMyWay at Plainridge Park
16	Casino and further as well as abandon
17	further discussions about implementation of
18	play management tools at Category 1
19	casinos.
20	So my recommendation. So there are
21	several factors that should be weighed as
22	the Commission consider advancing the play
23	management tool. I've highlighted much of
24	this. Enrollment in the program far

	Page 167
1	exceeds the expectations and appears to be
2	greater than any jurisdiction that has done
3	this previously. Our consistent levels of
4	unenrollment suggests that the program is
5	relatively stable.
6	Preliminary evaluation findings
7	appear very promising. We continue to work
8	with our evaluation team and Cambridge
9	Health Alliance to answer critical
10	questions about reach and impact on
11	specific types of gamblers. There has been
12	a study full of new research that supports
13	the use and benefit of behavioral feedback
14	tools.
15	PlayMyWay hasn't created any type of
16	major interruption to the gaming floor.
17	But like any new technology, there has been
18	a few challenges and bumps in the road
19	along the way. But, again, they have been
20	minimal.
21	And, finally anecdotally, the
22	feedback that we've received from patrons
23	and most of them who are GameSense advisers
24	has been positive. They believe the tool

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1	is useful and appreciative of the ability
2	of the resource.
3	So based on the information that
4	I've just outlined, I recommend that the
5	Commission create draft regulations that
6	would require licensees to develop a play
7	management tool for their patrons. The
8	regulation should remain flexible, to
9	respond to findings from ongoing
10	evaluation. Additionally, I recommend that
11	the Commission work closely with Category 1
12	licensees to develop a realistic time line
13	and plan for the implementation.
14	With that, I'll turn it over to
15	discussion.
16	COMMISSIONER STEBBINS: I had a
17	quick question. On option number two, you
18	talk about disadvantages. The first one
19	you outline is, provides the MGC less
20	control over specific elements of program.
21	What do you feel we would lose control of
22	going to that scenario?
23	MR. BARROGA: So, Commissioner
24	Stebbins, without regulation there is

Page 169 1 multiple parties that are involved, whether 2 it's the casino licensees, Penn National, 3 MGM, Wynn as well as the slot venders. In this case it's IGT, Scientific Games. 4 At 5 that point there are no regulations, MGC 6 and those parties would have to properly 7 project manage those requirements. And with the very requirements in 8 9 your systems, you may identify specific 10 data point differently as opposed from Scientific Games to IGT. And with 11 12 regulation, you would have uniformly across 13 the board, which could then result to research, that research would minimize any 14 questions back to those entities and allow 15 16 for testing in advance. COMMISSIONER ZUNIGA: 17 But that assumes that the regulation is detailed 18 19 enough for everybody to follow and the 20 recommendation we have, also the life cycle 21 where we are, we need to be flexible enough because there is a lot of evaluation that 22 is ongoing. There is a few things that in 23

my view that we also need to figure out

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1	what the problem is. Is that not the case?
2	MR. VANDER LINDEN: That is
3	absolutely the case. I expect, fully
4	expect that we will find through ongoing
5	evaluation that there will be elements of
6	the program that we would want to adjust
7	and evaluate to see what impact that has.
8	But that will continue whether it's
9	through we receive that information
10	through the next piece of evaluation but
11	ongoing as well. This is still a type of
12	tool that we will want to continue to
13	evaluate and to continue to improve
14	regardless of what direction we take.
15	I do believe that there are elements
16	of how the tool is received or how it looks
17	to the patron and the patron experience
18	that will evolve more than perhaps the
19	reporting requirements that would be
20	probably more static and essential that we
21	have that data collection in the system
22	whether it be through Scientific Games,
23	Plainridge Park Casino, IGT and Wynn and
24	MGM.

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1	COMMISSIONER CAMERON: So I am
2	thinking we're a little understating in how
3	successful this is and I know that the
4	researchers, the evaluators, rather, have
5	to be cautious and they want more time and
6	I understand that, and I understand where
7	they are coming from. But we are talking
8	about eight percent. That's I don't
9	know that there is another jurisdiction
10	over two percent anywhere in the world.
11	So, I think, those numbers are
12	and folks wouldn't be using them if they
13	didn't find it a useful tool. So, I think,
14	the fact that we have eight percent using
15	it on a steady basis is that those results
16	are excellent. And then on top of that, we
17	do have information that their gambling
18	habits have changed because of the tool.
19	So I certainly see great value in
20	this. And after attending a conference
21	with the Australian regulators who had a
22	one percent, I was concerned when we first
23	did this that this, wow, would this be
24	successful. So, I think, we far out you

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1	know, as you said, they are higher the
2	numbers are higher than we even expected.
3	And, I think, if we are talking
4	about moving it on to the next two, which
5	we are in the bigger casinos, then we're
6	moving from test phase to a phase where
7	this is a required element, and I don't
8	know that there is anything that we do that
9	we require that we don't have regulations
10	for.
11	So I actually don't see the
12	advantage of moving forward without
13	regulations, and I agree they should be
14	flexible. And it's like any tool we have,
15	our licensing management system, anything
16	else we continue to improve it. As you
17	pointed out, you would do that with this
18	tool as well.
19	COMMISSIONER MACDONALD: I think, I
20	come down a little bit differently than
21	Commissioner Cameron does because at our
22	meeting in which the research was
23	presented, what I thought was one of the
24	most significant conclusions was that the

	Page 173
1	data still has a lot of open questions
2	relating to it. And, specifically, as to
3	the question of whether the data to date
4	demonstrates in any kind of statistically
5	significant way a positive affect of
6	enrollment in PlayMyWay on an at-risk or
7	problem gamblers. That the data that we
8	have to date does not permit any
9	conclusions in that regard, and that raises
10	the possibility that these eight percent of
11	people who have enrolled are nonproblem
12	gamblers and who are approaching their
13	gambling experience in a responsible and
14	non-harmful way.
15	And, so, if the research is
16	incomplete on that critical dimension of
17	the population, then I think to go forward
18	and go to a formal, you know, regulation
19	promulgation process, require all of our
20	licensees at this point in time to make the
21	investment to cooperate and development of
22	PlayMyWay program according to we would
23	impose the regulations. It seems at odds
24	with the very core principal of our

Page 174 1 research program, and that is that what we 2 are dedicated to do in that research 3 program is to answer the question as to 4 what the real impact of the introduction of 5 expanded gaming has been in the 6 Commonwealth. Here we are just a small 7 subset of that, but we have got the 8 research program in place. 9 I was very encouraged by the report 10 that was prepared and also very impressed by the quality of the researchers who are 11 12 part of the team. They advised us that over the next year or so they are going to 13 be able to further analyze the data that 14 has been collected and will be collected 15 16 and will be in a position, hopefully, to be able to get a reliable answer as to whether 17 18 or not PlayMyWay has actually had an impact 19 on at-risk gamblers and problem gamblers. 20 So, I think, it's -- I come at this 21 very admiring of PlayMyWay but still with 22 an open mind as to whether we ought to 23 ourselves invest significant further 24 through the formal promulgation process and

	Page 175
1	also premature to require our Category 1
2	licensees to develop at this point in time.
3	So, I think, of the program I've got
4	a very open mind on this. I think of your
5	three alternatives I'm somewhere between
6	two and three. But if that posture is
7	based on a misunderstanding of the
8	research, then I have an open mind.
9	MR. VANDER LINDEN: I think you
10	raise a very good point. I do believe that
11	there is a much more that we can learn
12	through the evaluation process. The
13	evaluation that was presented two weeks ago
14	begins to scratch at the surface of what
15	this program really is and where it I
16	actually take that back. I think it goes
17	beyond scratching the surface of what it
18	can do.
19	I think that it gave way to some
20	very, very encouraging findings that I
21	think, to me, the findings were enough that
22	I obviously then felt comfortable to say
23	let's break this open to Category 1s, and
24	that in conjunction with other research and

	Page 176
1	other advancements both in terms of gaming
2	but also other research and other
3	industries of how behavioral feedback tools
4	are assisting people to make real feedback.
5	COMMISSIONER ZUNIGA: I'm on the
6	similar plan as you are, Commissioner. I
7	think but I recognize that the success
8	by any comparisons, and the comparisons are
9	few but they are important outside of the
10	United States. The uptake in this tool has
11	been, you know, four times or more in some
12	cases. But there is only so much in terms
13	of track record, and we achieved these
14	successes, and I call them successes,
15	working cooperatively with Penn, which is
16	what I'm leaning towards working
17	cooperatively now with MGM.
18	Now, it's presented some challenges,
19	which you touched on, going forward
20	relative how is the requirements understood
21	by all the parties, test it and employ and
22	that in and of itself is an important
23	challenge, but I don't think it's one that
24	we can simply manage by regulation. I

	Page 177
1	think we need to manage better. The course
2	of regulation would force us to attempt to
3	do that.
4	But on the other hand, there's
5	important evaluation that's ongoing. My
6	take from that evaluation was that I'd
7	really like to understand and have a
8	evaluation team try to piece out what
9	features of the tool are most liked by
10	those that like it, and what features are
11	there of those that don't take it and they
12	also develop further or fine-tune the tool
13	itself to hopefully get, you know, even
14	more use or better results or better
15	outcomes that will be confirmed by the
16	evaluation.
17	So, I was initially on the fence a
18	little bit sort of migrating between
19	options after having conversations leading
20	up to this. I could go with the notion of
21	regulations as long as it's flexible enough
22	that allows for all those features
23	definitions that I talk about later on.
24	But I think, ultimately, I come down

	Page 178
1	on let's continue to work cooperatively
2	with now MGM and figure out a time frame
3	for implementation, by the way. And we can
4	always change our mind if we're ready or
5	when we're ready and issue each regulation
б	accordingly.
7	I just think that part of the
8	success was that cooperation. Penn was
9	really helpful in, you know, testing these
10	tools, giving us feedback, giving us data,
11	giving the researchers a lot of data. And
12	given that now these tools need to be
13	implemented in a different platform because
14	the house system I understand is different,
15	we could attempt to promulgate that
16	approach, go over the approach going
17	forward.
18	MR. BEDROSIAN: Mr. Chairman, when
19	it's appropriate, can I just make a few
20	comments?
21	CHAIRMAN CROSBY: Sure.
22	MR. BEDROSIAN: So two things. One,
23	Director Vander Linden and I have had some
24	spirited conversations on this issue. But

Page 179 1 I think he's done a very good job, he and 2 Floyd have done a very good job at laying 3 out the options. It strikes me that the 4 Commission is sort of between the 5 regulatory environment and the cooperative 6 environment. I initially lean towards the 7 cooperative environment, which we have done with Penn. 8 9 Having said that, Floyd raises some 10 very interesting technical issues, the advantage on the technical side of having 11 12 regulations, which I don't pretend to be an 13 expert on and I do know how much we -- I don't want to use the term "struggled" but 14 15 the challenges with implementing PlayMyWay at PPC. 16 Having said that, I also know that 17 18 they were incredibly cooperative and I'm 19 not sure without that cooperativeness we 20 ever would have got that far. I think 21 there in some of this, I think, there is 22 some assumptions which are realistic, A, 23 our Category 1 licensees are going to be 24 cooperative. I think they are. I mean,

	Page 180
1	based on my discussions, I think they are.
2	But part of that is at some point
3	the Commission has to set the standard.
4	What is cooperative? What do we care about
5	in a play management system? One of the
6	characteristics of that they can be
7	developed in a play management system. I
8	think, we've had preliminary conversations
9	with the licensees.
10	From my point of view, I'd be very
11	interested to hear the licensees' responses
12	between items one and two. Maybe, and I
13	don't think that's case, maybe they say
14	yes, we welcome a regulatory environment
15	because of the testing once it's in the
16	regulation, there are certain things that
17	the testing labs have to do or no, we'd
18	rather because this is still on the front
19	edge of a research project, we'd rather be
20	in with you voluntarily. I think it would
21	be helpful for the Commission to hear from
22	your Category 1 licensees.
23	As a sort of separate issue, which
24	you can decide to take up or not take up at

	Page 181
1	some point, I do think it will be helpful,
2	you know, we were I was out at
3	Springfield yesterday talking with MGM
4	folks. At some point, you know, we sort of
5	started a discussion about whether we were
6	going to require MGM to have some facet of
7	this at opening. I think to the point of
8	it may not be today but to the point the
9	Commission can sort of address that hurdle,
10	you know, there is some preparation things
11	they need to either think about or not
12	think about.
13	So to summarize my comments, I'd be
14	very interested to see what our Category 1
15	licensees say about this very well thought
16	out plan. And the second is at the
17	appropriate point on the issue of if we are
18	here, what, if anything, are we going to
19	require of MGM at opening is going to be a
20	subset of that conversation. Thank you.
21	COMMISSIONER ZUNIGA: My
22	understanding was that realistically
23	speaking given the platform that MGM is
24	going in that any kind of play management

	Page 182
1	tool will not be available for opening.
2	MR. BEDROSIAN: I certainly think
3	the type of play management tool I've heard
4	Commissioners talk about that would be
5	robust and consistent with what we all
6	might view as a play management tool is
7	probably not realistic, and I think Mark
8	might say that.
9	MR. BARROGA: And to add, the
10	implementing regulations will allow for
11	much more qualified product to the field.
12	Because if we were to manage this product
13	individually by casinos, that player
14	experience the players that are signed
15	up at Plainridge Park Casino and as they
16	let themselves out to MGM or Wynn, they'll
17	expect the same experience.
18	If the player visits the casino and
19	sees GameSense or PlayMyWay, they would
20	expect that same experience and through
21	regulation thought would be evaluated
22	through our third-party test labs. The
23	venders would design based on our set, and
24	also the MGC would see that probably before

	Page 183
1	it sees the light of day.
2	COMMISSIONER ZUNIGA: I agree. I
3	think the user experience should be
4	considered to be the same. When I
5	mentioned my understanding of the different
6	platform is that it may bring different
7	technical challenges. But that decides the
8	point that I was trying to make, which is
9	that working cooperatively has brought us
10	to this place with its kinks, because there
11	was versions and screens that were
12	understood to be come before and others, et
13	cetera, and that was all hashed out. And I
14	think we should continue with that process,
15	especially given that there's a lot of
16	evaluation that a lot that we hope to learn
17	from the ongoing evaluation.
18	CHAIRMAN CROSBY: I'm not sure I
19	understand. Is the so-called cooperative
20	option, does that still going forward on
21	the conviction that there will be
22	PlayMyWay.
23	COMMISSIONER ZUNIGA: Yes.
24	CHAIRMAN CROSBY: This is not a go,

	Page 184
1	no go on PlayMyWay. This is different ways
2	of going forward with PlayMyWay.
3	MR. VANDER LINDEN: That is correct.
4	CHAIRMAN CROSBY: It's been decided,
5	I think, that we will require this we
6	have made a decision that, unless data
7	comes along that changes our mind, we will
8	be requiring this of the licensees.
9	MR. VANDER LINDEN: The first two
10	options that I outlined would certainly
11	move it in the direction of having it
12	implemented at our Category 1 casinos.
13	Three and four really back away from holier
14	and part from further implementation.
15	CHAIRMAN CROSBY: So it seems to
16	me so we've made the decision that we
17	have imperfect data but MGM, in particular,
18	also Wynn had to have a heads-up, do we
19	need to be ready to do this in case you're
20	going to do it and we said, yes, you do
21	because we're pretty sure we will, although
22	we're not absolutely certain. And now the
23	report has come out to the extent that we
24	can take anything away from it, I think

	Page 185
1	that has reinforced our likelihood that we
2	are going to go with it but keeping an open
3	mind to continue to see what happens in the
4	rest of the research.
5	And, incidentally, MGM has made
6	virtually a tentative decision to try to do
7	this in all their facilities, so they are
8	doing the work now. They are talking.
9	They are preparing to do the work to see
10	whether they can come up with a PlayMyWay
11	type system that they would launch
12	everywhere.
13	So, I think, the choices between
14	regulations, rules and cooperative is a
15	little bit of a false choice. Even if we
16	go the regulatory route, which would be the
17	most rigid, least flexible, although it's
18	still totally flexible. We can change
19	whatever we want at a moment. That would
20	be the most. We can we will be
21	cooperative if so facto.
22	I mean, we've already said to we
23	sent a whole team out to Las Vegas to meet
24	with the MGM folks to get their feedback on

Page 186

	Page 186
1	whether they could launch something at
2	launch of their system, on their half bait
3	system or whatever they call it, the
4	semi-system that they have in place. And
5	we were persuaded that it was in their
6	interest and our interest to agree with
7	them not to try to push a launch. And we
8	will continue to work cooperatively. I
9	think we work cooperatively with pretty
10	much everything we do.
11	So, I think, the issue really is,
12	okay, we're going to go forward. We're
13	going to go forward cooperatively. We're
14	probably not going to launch for a year or
15	so after it opens, because it's going to
16	take a long time. But someplace this does
17	have to be reduced to paper, because you
18	need that specificity. You need the
19	discipline of thinking through every single
20	step and have it be on a piece of paper so
21	other people can see it, so the licensees
22	can see it so they have something to be
23	held accountable to.
24	So we could either put it on paper

	Page 187
1	in regs. We could put it on paper in a set
2	of rules that are referenced in the regs.
3	or we can do it in a whole bunch of memos
4	going back and forth and just call it
5	whatever you want to call it, but it has to
6	be reduced to writing.
7	So, I think, that since it has to be
8	reduced to writing that probably the best
9	way to do it since there is we expect
10	much iterating going on that we issue regs.
11	which say what we believe them to be, that
12	there will be a requirement for PlayMyWay,
13	put some kind of modest stuff in the regs.
14	and reference a workbook or a white paper
15	or whatever which will be the working
16	document where we will put in all the
17	detail.
18	And since it won't be a reg., we can
19	change it easily but it will be effectively
20	a reg. It will have the force of
21	regulation, because it will be adopted in
22	the regs. but it will be a document outside
23	the regs. that we can adapt pretty easily.
24	And we will be, I think, very collaborative

	Page 188
1	with them in going in working out what
2	goes on that paper.
3	COMMISSIONER CAMERON: I think
4	Floyd's point about I agree with that.
5	And, I think, Floyd's point about when
6	someone is developing something, it really
7	is helpful to have some specs, some idea of
8	what the regulator will be expected so they
9	don't go off in a direction and we say no,
10	no, no. And I also think what is critical
11	here for, even from an evaluation
12	standpoint, is a very similar operation
13	from one casino to the other. Because how
14	else would you evaluate the effectiveness
15	if you're doing something very different
16	from one to the other?
17	It makes it very tough on the
18	regulator too, I think. So I think
19	structure, even though we're not committed
20	to a structure, structure itself is
21	important, and then the flexibility to
22	improve is really important as well.
23	CHAIRMAN CROSBY: And when we met
24	with MGM out in Las Vegas, we talked about

	Page 189
1	there might the kinds of changes there
2	might be, a number of notifications, when
3	the notifications occur, whether you can do
4	time or we talked about the kinds of
5	changes that we might come up with, and
6	they understood they would have to be
7	designing a system that could accommodate
8	that degree of change.
9	So, I think, we do know the broad
10	parameters. We know basically what we are
11	talking about, and we have enough to say
12	we're ready to go. It's going to mirror
13	PlayMyWay in Plainridge but make sure you
14	build it flexibly enough to make a variety
15	of changes, and then we will see what
16	happens.
17	And probably the research will come
18	out and suggest to us that even if it's
19	only affecting a small number of people,
20	that affecting a small number of people is
21	a big deal, and we'll probably go forward.
22	But if for some if we decide not do it,
23	then we can also say stop.
24	COMMISSIONER MACDONALD: In the

Page 190 1 interest of putting something down on 2 paper, I think that's absolutely valid. 3 And before I forget, I completely agree 4 with the point that Ed mentioned that we ought to, you know, immediately if haven't 5 6 already reach out to the Category 1 7 licensees in particular on this. But would not what you're looking to 8 9 accomplish here, Floyd and Mark, be 10 achieved by creating a set of we'll call it 11 presumptive specifications for a play management system, and that we would adopt 12 13 those. We'd promulgate those as a policy of the gaming commission, not formalizing a 14 regulation at this point in time. 15 16 And against the backdrop of there 17 being apparently a uniformed support at the 18 prospect of our eventually incorporating or 19 acquiring a play management system for our 20 Category 1s, that that would serve to put 21 them on notice, on notice as to what we 22 would expect, but it wouldn't be a formal 23 regulation yet because the case hasn't been 24 proved yet. I take a little exception with

Page 191 1 the Chairman's point that we decided to 2 require this. I haven't decided --3 CHAIRMAN CROSBY: No, no. We 4 decided to tell them that if you need to make a decision now, like how to wire your 5 6 floor, assume yes. I don't mean we haven't 7 definitively said we're going to do this no matter what. What we said they're moving. 8 9 They had to put wires down. They had to 10 know whether we consider this as an option. As I said, MGM has gone off on its own now, 11 12 is considering doing it themselves. 13 So, I think, that we have plenty to 14 qo on. We've already given them a spec that they could look at and decide whether 15 16 they can do it with their existing little 17 mini PlayMyWay system, and they decided 18 they couldn't remotely do what we want 19 done. We know what the broadbrush is. And if I'm not mistaken, the MGM 20 21 people simply or IGT slash MGM people are 22 simply waiting for the go ahead from us to 23 start developing the real PlayMyWay system 24 and are basically expecting -- this is a

		Page 192
1	lett	er from Mike Mathis in which he wants
2	to c	larify that they can't launch at
3	laun	ch. They could do this minisystem, but
4	they	understand that we don't want to do
5	that	and that they're expecting to keep
б	work	ing with us as we figure out how to put
7	toge	ther the proper system. And also
8	refe	rs to the fact that we're looking to
9	we'r	e discussing it ourselves about doing
10	Play	MyWay in all of the west.
11		So I wouldn't write regs. yet. But,
12	I th	ink, you guys have to figure out when
13	we'r	e ready to start to convert stuff to
14	regs	. But, I think, having working
15	rela	tionships between you two, particularly
16	you,	Floyd, and whoever is doing the work
17	that	they need the go ahead, and then we do
18	want	to do it about a year after the
19	laun	ch, which is what they said on a time
20	line	they thought they could do, and then
21	we s	tart working with them and feeding them
22	what	ever level of detail is appropriate.
23	And	that level of detail will eventually
24	morp	h it's way into either regs. or some

	Page 193
1	kind of a guideline.
2	COMMISSIONER MACDONALD: Option one
3	is to, which Mark and Floyd are
4	recommending to us, is that we begin the
5	formal regulation process right now.
б	CHAIRMAN CROSBY: Option one says
7	rules or regs.
8	COMMISSIONER MACDONALD: I don't
9	know the difference.
10	CHAIRMAN CROSBY: Because if it's
11	not regs., you don't have to go through the
12	process of changing the regs. It's just in
13	a standards book. And, I think, you are
14	talking about beginning to develop a
15	standards book, in effect, because that is
16	what you have to do in order to get IGT to
17	get going. So, I think, you're effectively
18	right.
19	COMMISSIONER ZUNIGA: But just
20	and I know this is already nuance. But on
21	option two, the notion of putting pen to
22	paper is embedded in there as well.
23	Something that we really need to do. The
24	notion of, okay, what are the list of

Page 194 1 requirements, what are we going to call the 2 companion that's going to house them, we 3 need to do that except that we have not 4 taken that final step, because we don't 5 know everything that we want. And we are 6 not I would argue in a position to provide 7 flexibility to either one we will be fine, but we have not yet figured out all of 8 9 those requirements. 10 CHAIRMAN CROSBY: I agree, option two is another way of going forward. 11 I was 12 thinking we need to put it in regs., put it 13 in a rulebook or you can just put it in a whole bunch of e-mails and go back and 14 forth, but somewhere it has to be written 15 16 down. 17 MR. BEDROSIAN: So, I guess, one of 18 the questions I had, Mr. Chair, maybe there 19 is some assumptions here is that when we have talked to the licensees about the 20 21 components of a fulsome PlayMyWay tool, the 22 play management tool that consists of 23 PlayMyWay, I don't know and I may not have 24 been part of this conversations, if we said

	Page 195
1	the minimum requirements are this, X, Y and
2	Z so they know exactly what the minimum
3	requirements are.
4	If we haven't said that or we
5	haven't brought that to the Commission to
6	say, quite frankly, it's not what we say,
7	it's what you say, the minimum requirements
8	are. If we haven't brought the minimum
9	requirements to the Commission, it does
10	strike me that's one way to work
11	cooperatively and say, look it, we think
12	the minimum requirements of a play
13	management tool should be things that
14	mirror PlayMyWay that are very important
15	that might have been, you know, come out in
16	the preliminary report is important.
17	Obviously you don't set budgets. Maybe
18	being able to do it with all the slot
19	machines, time durations, flexibility and
20	time durations.
21	But I don't know if I would say to
22	staff we're empowered at this point to go
23	back to the licensees and say, this is what
24	the play management system might have,

	Page 196
1	should have. I wonder if we don't need to
2	get more significant guidance from the
3	Commission on what you think the minimum
4	requirements are.
5	COMMISSIONER CAMERON: So are you
6	suggesting you come back to us with a
7	document, a draft document in which we
8	could approve and that would empower you to
9	move forward with the licensees.
10	MR. BEDROSIAN: Well, let me say
11	this. I'm talking realtime with not having
12	had this conversation with Mark. I do want
13	to refer to him. He has been the expert in
14	this, the person up front on this. But I
15	don't know, Mark, if you feel comfortable
16	that we you know, I think we've had
17	these general discussions about what a play
18	management tool is. We've never said it
19	must have these components.
20	MR. VANDER LINDEN: I would say that
21	there are certain components that I feel
22	like we have enough information to move
23	forward and say it must have this. For
24	example, the ability to enroll at a

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	Page 197
1	machine, the ability to unenroll at the
2	machine, the ability to change your
3	budgets, these are the things where, as
4	Commissioner Cameron points out, we've had
5	a very, very good update in Massachusetts
б	compared to other jurisdictions. And the
7	flexibility of this system, I think, is key
8	to utilization.
9	So, I think, to that end, I think,
10	that there are pieces that, I think, are
11	very important. Another would be the idea
12	that it provides some notification as you
13	approach the set budget. If you look at
14	what are the key hallmarks of informed
15	player choice, of course you want to give
16	people information in advance so they can
17	make a decision about how they're
18	perceived, and I believe that dedication in
19	the budget are hallmark to that.
20	So, I think, that there are a number
21	of things where we have enough light that
22	has been shed on it that we can move
23	forward. There are pieces that must remain
24	flexible. And as I said earlier, I think

Page 198 that they need to remain flexible for years to come as we continue to learn more about this type of tool. As technology continues to advance, we're going to want to have the flexibility for this type of tool that we can make those changes through whatever format we move forward with, rules, regulations, however it may be. I still go back to the idea that, I think, regulation is the most -- is the best way to move forward, a large part is

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what has Floyd has talked about. And the bottom line is I don't see going back to the utilization of technology and the formats that we provided provide informed player choice. I don't see us going back on anything in that direction based on what we know today.

19MR. BARROGA: And by managing the20project without regulations, without other21lab testing, we are releasing electronic22gaming devices that have not gone through23the process where the requirements on the24slot venders and the casino licensees

follow that process for all of the
products.
 COMMISSIONER MACDONALD: Floyd, are
you saying that unless we promulgate,
formally promulgate in regulation form
these kinds of requirements that the
licensees would not be able to develop with
their venders a system, a play management
system that would meet our presumptive
standards?
 MR. BARROGA: They would be able to
develop, yes, but it would not go through

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13 the three and four step precess of an electronic gaming device as it would go through evaluation by the vender, evaluation by the third party, evaluation by the MGC test lab here in Boston and the casino evaluation.

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19COMMISSIONER MACDONALD: Would my20assumption be safe that just the steps you21described would be expensive.

22 MR. BARROGA: Yes, it would be. It 23 really depends on the implementation. The 24 systems have been submitted to GLI, to BMM,

	Page 200
1	so there will be cost savings for the
2	venders as they see the majority of the
3	product. Those venders would essentially
4	only evaluate PlayMyWay or the system that
5	is included into the submission.
6	CHAIRMAN CROSBY: Floyd and I talked
7	about this at great length yesterday, and I
8	clearly haven't changed his mind on this
9	but I do disagree that Floyd believes
10	strongly that the right way to go is regs.
11	Why? Because that's the point of the
12	realm. That's what everybody knows.
13	That's what everybody thinks about.
14	Everybody thinks we ought to go back and
15	check the regs., make sure we're doing the
16	regs., we're doing everything fine. And
17	that's really a legitimate point.
18	However, we could say to people
19	we're going to write a handbook and
20	consider it a reg. You have to go through
21	all the same testing, but we are not going
22	to put it into regs. yet because we just
23	want to leave ourselves a little more
24	flexibility. I don't care either way. It

Page 201 1 doesn't matter to me. It's a false choice 2 to think that you have to -- you cannot 3 move forward without putting it into regs. 4 You can, and you can get them to do the 5 same degree of testing. It's just out of 6 the ordinary, which is maybe not a good 7 thing to do, but it's not that you can't do 8 it. 9 COMMISSIONER ZUNIGA: I agree with 10 you on that point. Although, there is one element that I just learned as well from 11 12 yesterday is if it is in req., who bears 13 that cost for testing is different. Ιf it's a reg., it's the manufacturer. 14 Ιf it's not, it's the licensee. But that 15 16 makes no difference to us obviously. 17 CHAIRMAN CROSBY: Oh, is that right? COMMISSIONER MACDONALD: 18 One more reason to get the licensees in. 19 20 MR. BEDROSIAN: Yes, there are maybe 21 two options. One, yes, let's get the 22 licensees' feedback; two, I think I would 23 ask Floyd and Mark maybe we should put 24 together, you know, our basic minimum spec

Page 202 1 sheet so that you all agree, not us, but 2 you all agree what should be in a play --3 at a minium in a play management system, 4 get our licensee feedback. And maybe some of these technical points, you know, I hear 5 6 what Floyd is saying and I don't disagree, 7 but I'd like to hear what the licensees 8 say. But what I'll take away from this 9 10 discussion is, licensees, it's coming. Whether it's coming corroboratively or 11 12 whether it's coming in a regulation 13 eventually, it's coming. So how are you 14 going to cooperate in the first instance 15 and what are the implications of the 16 advantages and disadvantages as Director Vander Linden's outlined in choices one and 17 18 two. 19 COMMISSIONER CAMERON: And, I think, 20 we demonstrated a history of listening to 21 the licensees. There's not one reg. that 22 we've promulgated that we haven't sent out 23 for comment. We haven't really seriously 24 considered and in many cases incorporate

Page 203 1 the suggested changes. So I don't think --2 I think this is regulation is without --3 without cooperation. 4 CHAIRMAN CROSBY: I agree. 5 MR. BEDROSIAN: And, I think, one of 6 the issues they have to address, I guess, 7 is why not regulation, right? And then to Commissioner Macdonald's point, they're 8 9 going to say, well, we're going to 10 cooperate. So what's the harm in that. CHAIRMAN CROSBY: On the issue of 11 12 regs. or not, I'd be more than happy to 13 hear what they have to say. That would be fine. As I said, I could go either way. 14 Ι 15 do think it probably is a good idea. Ι 16 think we all are basically saying we trust 17 that the system whatever you guys say are the features are the ones that we want. 18 19 I think Ed is right, that we should 20 be more and you have a baseline document 21 because that's what you gave to MGM saying 22 here's what you have to do to go forward. 23 So expand that baseline document if there 24 is anymore to add and get it to us so we

	Page 204
1	can put a nail in this right away.
2	We are already talking about IGTE
3	and MGM told us they could launch about a
4	year after launch, and they walked us
5	through a schedule and we were a little
6	skeptical when we walked in, and we were
7	persuaded they were playing straight. It
8	was a little conservative but not
9	excessively conservative.
10	However, that is a year from when it
11	launches and every week that goes by is
12	another week before we get going. So, I
13	think, there is some urgency to get this
14	settled once and for all.
15	MR. BEDROSIAN: Thank you.
16	Mr. Chairman, I understand there might be
17	some time restraints on your time. So, I
18	guess, the question is we have I think
19	I'm waiting for Director Lightbown to come
20	in.
21	CHAIRMAN CROSBY: So we're going to
22	skip to we're going to take a two minute
23	break.
24	

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1	(A recess was taken)
2	
3	CHAIRMAN CROSBY: We are reconvening
4	Public Meeting Number 230 and we are going
5	to the horse racing item, Director
б	Lightbown.
7	MS. LIGHTBOWN: Good afternoon,
8	Commissioners. So the first item on the
9	racing division is the split on the horse
10	racing committee. As you know, there is a
11	committee that decides the split of the
12	racehorse development fund each year.
13	Commissioner Cameron is the commission's
14	representative on that committee, and so
15	I'll let her speak to what the committee
16	decided to do.
17	COMMISSIONER CAMERON: Thank you,
18	Dr. Lightbown. So this year after
19	listening to both industries, there's a
20	representative from each industry on the
21	committee. Just for those who may not
22	know, the governor appoints the chair, the
23	gaming commission has a representative,
24	that's me, and the treasurer also has a

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	Page 200
1	representative and each industry's
2	standardbred and thoroughbred have a
3	representative on the committee.
4	The committee has been it has
5	been difficult at times to have a quorum
6	which may timely work an issue. The last
7	two years, in particular, that was an issue
8	for numerous reasons we don't have to go
9	into, but that is an issue here.
10	So the decision was made in November
11	that the standardbred because of all the
12	factors that we consider that are laid out
13	in the legislature for the committee to
14	consider that five percent more should be
15	afforded the standardbred.
16	Now that work was all for racing
17	last year. So we are working a year later
18	than the racing season. And the
19	committee there was a four to one vote
20	that five percent more should be afforded
21	to the standardbred, and there was also a
22	four to one vote that that money should be
23	retroactive because of the industry
24	shouldn't, in fact, have to suffer the

	Page 207
1	consequences of the committee being unable
2	to do their work earlier in the season,
3	earlier in the racing season.
4	So I'm representing right now the
5	view of the entire committee, and you can
б	imagine the one vote would be for, in this
7	case, the thoroughbred folks who were not
8	in favor of the change in the split and not
9	in favor of the retroactive.
10	Frankly, if this commission does not
11	approve the retroactive, and I understand
12	clearly why the thoroughbred folks don't
13	like that, but if that does not occur, then
14	it makes the work for this entire year moot
15	frankly, because it's last year we looked
16	at. So it would, in fact, be no change if
17	the moneys are not afforded retroactively.
18	Now, moving forward because this is
19	an issue and I would agree that retroactive
20	payments are not the best way to move
21	forward. Again, I get back to the equity
22	of the issue. There are two new committee
23	members assigned next year. The treasurer
24	has a new representative as well as the

	Page 208
1	thoroughbred folks, and I am very hopeful
2	that that will really make timely work
3	happen. We do have a meeting scheduled for
4	January, so I'm very hopeful that the work
5	can be done sooner.
6	To speak to the issue of the
7	thoroughbred folks, and it's mostly the
8	breeders, last year there was a significant
9	issue because the split was changed
10	considerably. This year it's five percent.
11	Doctor, I believe you have those numbers
12	and you can talk about that in a minute.
13	And I read the consistency is important.
14	Frankly, the reason the thoroughbred
15	folks are in this position is they don't
16	have anyplace to race. That's the most
17	important reason why the breeding program
18	is affected so dramatically. It really
19	isn't the exact number of moneys. I have
20	talked about this at length with Dr.
21	Lightbown. This is not the committee's
22	opinion. That's my own opinion as to why
23	that's difficult.
24	Moneys were dramatically improved

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1	with the thoroughbred breeding program, but
2	the numbers of bolds were not dramatic. I
3	think people are hesitant. They don't have
4	a place to read or they're going to make
5	the investment. So I just twofold. One is
6	the work of the committee; and, secondly,
7	just speaking to the issue of the
8	retroactive payments. Director Lightbown,
9	you had some exact numbers there?
10	MS. LIGHTBOWN: Right. We went
11	ahead and I want to thank Ann Marie Vontari
12	for running these up for us from the
13	financial division. She's the one who also
14	handled the retroactive change that was
15	made last year. And if you look at it,
16	you'll see that under the different
17	categories that we have, the health and
18	welfare for the throwback horsemen would be
19	there's \$25,000 difference. For the
20	breeders, it's about a \$65,000 difference.
21	These are numbers up to October of this
22	year.
23	And the reason why this is a little
24	bit decreased is because last year in

	Page 210
1	January, they were still in that category
2	where they weren't getting paid because
3	they were getting the retro paying the
4	retro back in a sense. So instead of
5	making them actually give us a check,
6	giving us the money back, we just didn't
7	pay them for a few months while they got
8	caught up on the payments.
9	So in a way, that's a benefit in
10	this case because they didn't get the money
11	in that month, so they don't have to pay
12	that back. That's why that one doesn't
13	flip right back over to the same amount
14	that you see on the standardbred side.
15	Obviously, on the purse money on the
16	thoroughbred side, that money is not all
17	being used up anyway. And it shows you
18	that there will be a switch of about
19	800,000. We still haven't made the last
20	payment to Suffolk that's coming in at a
21	little under the 288,000 they had asked
22	for, but we're still working on nailing
23	those figures down. So that number will be
24	a little different.

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1	So then if you go down to the next
2	level of the spreadsheet there, you'll see
3	that the Standardbred Horsemen Association
4	get around \$25,000. That pretty much works
5	backwards. And then on the standardbred
6	breeders, it's about 99,000. And then for
7	the purse money, it would be around
8	499,000. And, again, that's through
9	October.
10	To put it in perspective, last year
11	when we made the switch on the thoroughbred
12	breeders it was a big amount. It was a
13	flip of about 360,000. So that was a
14	significant, you know, change and hardship
15	to not to make up that money. Where the
16	percentage is much smaller, the amount is
17	much smaller.
18	I just want to point out General
19	Counsel Blue isn't here today but she has
20	briefed Todd Grossman, so if there is any
21	legal questions if you have refer to him.
22	COMMISSIONER CAMERON: I think just
23	one more point that I failed to make was I
24	think what's really important here, and

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1	certainly the Commission has the authority
2	to talk about the retroactive piece or not,
3	but I think we have demonstrated that we
4	are really interested and hopeful that
5	someone can come in and build a track and
6	the thoroughbred folks will be able to race
7	and sustain their industry that they love
8	some much. Passionate, passionate people.
9	And I know Commissioner Stebbins has
10	as come in and really assisted with some
11	things that being helpful on the economic
12	development side are ways to have moneys or
13	taxes deferred, so he's spoken to groups
14	with me.
15	And so, I think, you know, the
16	Chairman has said publically on a number of
17	occasions we're hopeful and we're
18	supportive. That's part of our charge is
19	to reserve the industries. So we listened,
20	we briefed a number of perspective folks
21	who may be interested in a new track. And
22	however way that goes, we're just hoping
23	that can happen.
24	So I know it looks like, you know,

Page 213 1 there is a some hardship here but our 2 overall charge is to look at what's best --3 you know, looking at all the factors and 4 making a good decision about the split and 5 I know that one side is always going to 6 think that's unfair. I do understand that 7 clearly. And I'm very, very sympathetic to those folks on the side that may be losing 8 9 on it. 10 But, overall, I think the committee has done a good job other than the 11 12 timeliness, which I really do hope to 13 improve this year with -- we hope to 14 improve with a chairman who is in place for 15 a whole year and with two new members who 16 have already committed, I believe. We just 17 met with the treasurer's representative 18 yesterday and briefed him thoroughly, and 19 he's committed to do the work in a timely manner and he understood that issue. 20 21 CHAIRMAN CROSBY: So the idea would 22 be to get it done before the season opens 23 next year. 24 COMMISSIONER CAMERON: Correct.

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1	COMMISSIONER ZUNIGA: Can I mention
2	for the record one of the comments we
3	received is from a law firm that says that
4	we have essentially no authority to change
5	rules retroactively but it's I want to
6	highlight on and then get your input,
7	Counsel and Commissioner.
8	We are not changing rules we are
9	not promulgating rules in this case. The
10	committee suggests the split. The funding
11	is the retroactive nature of this, and the
12	cases that they cite have to do with
13	legislation being promulgated retroactive.
14	Can you expand on that, please?
15	MR. GROSSMAN: Absolutely. First of
16	all, I thank the commenters for submitting
17	those. It was helpful to calibrate what
18	the actual issue is here relative to the
19	retroactivity. So we did take a look at
20	that of course, and it is definitely true
21	that a legislative body or regulatory body
22	such as this cannot adopt laws or
23	regulations or policies that are
24	retroactive in nature.

	Page 215
1	As Commissioner Zuniga points out,
2	it is our general position that what is
3	being done here does not do any of that.
4	In fact, what the fund what the
5	committee has done is not to change any of
б	those, but instead to change the mechanism
7	by which payments would be made from a fund
8	of which it is the administrator or
9	trustee.
10	Ordinarily, a fund or a trust of
11	this sort is governed by the language of
12	the interim itself or in this case the
13	statute or regulations that govern it.
14	Here we do have a statute and regulations
15	that generally govern the activities of the
16	fund.
17	In this case, though, there is all
18	silent as to how or when the actual
19	payments will be made. They certainly talk
20	about things as determining the
21	distribution or what we refer to as the
22	split, what types of factors should be
23	considered in determining how the split
24	should be made. But there is no discussion

Page 216 1 anywhere as to the timing and when it could be made. 2 3 And, accordingly, it's our position 4 that it is not a policy or a law or a 5 regulation that is being changed. Instead 6 it's you exercising your powers as the 7 administrator of the fund to make a determination as to how best to administer 8 9 the fund. And we would argue that in 10 absence of specific direction as to how to do that by way of regulation or otherwise, 11 12 that you must exercise a duty of care to ensure that the aims of the fund are being 13 seen out. And in this case, the 14 15 commission, the committee is of the opinion 16 that the retroactive application would do just that. 17 So it's our general opinion that the 18 19 commission may implement the committee's 20 recommendation in that regard. There is 21 certainly case law that talks about 22 retroactivity and the like. Those cases 23 generally talk about laws and regulations 24 that have been changed.

	Page 217
1	There is one case in particular that
2	I thought was most interesting. It
3	involves the Commissioner of Revenue. It's
4	the Commissioner of Revenue versus Bay
5	Bank. In that particular case, the
6	Commissioner of Revenue changed the
7	mechanics of the calculation of the
8	taxation of a certain type of bond without
9	essentially telling anyone, and then issued
10	an assessment on those banks that
11	calculated it in accordance with the
12	instructions on the filing form.
13	And the court came in and said, you
14	can't do that because that's a retroactive
15	change in a policy where you didn't provide
16	anyone notice or anything of the sort. And
17	it's certainly a different issue it seems
18	to me than what we are facing here where
19	the Commission has general authority to
20	administer this fund.
21	So that's where we come down on the
22	recommendation and the Commission's
23	authority.
24	CHAIRMAN CROSBY: I'm sorry. That

Page 218 1 case suggests that we can't do it 2 retroactively. How did you end up --3 That's a policy MR. GROSSMAN: 4 change that the Commissioner adopted 5 without any input or anything of that 6 nature. There is certainly some gray area 7 to what we are talking about here. It's not necessarily a black and white situation 8 9 for sure. But there is, in our minds, a 10 distinction to be drawn between a policy change that is well-established and what is 11 12 being done here. 13 In this case, there are reviews of the split and the mechanism by which it 14 15 will be paid that the committee is authorized to discuss, and the commission 16 17 is authorized to approve. So, I think, there is a distinction to be made between 18 19 the two. 20 COMMISSIONER ZUNIGA: You know, let 21 me mention something that also operates to 22 this very point. We're not -- and Dr. 23 Lightbown already sort of touched on it --24 we're not asking for any money back, and I

	Page 219
1	think that's an important piece. Because
2	you if you take together the two
3	recommendations and we suggest them, we
4	could also view them as the split is
5	something in the vicinity of not 60/40 but
6	whatever it comes down to 58 62/38
7	because of the way we are going to
8	implement that catchall we're calling the
9	retroactive.
10	So, effectively, and I don't want to
11	be confusing people, but because we are
12	adjusting going forward, there is a real
13	rate of the split until a new one comes out
14	that is not exactly 60/40, but it's what
15	came down from the horse racing committee
16	when you take the two recommendations.
17	COMMISSIONER CAMERON: I think I'm
18	missing that point, Commissioner.
19	CHAIRMAN CROSBY: Me too, me too.
20	COMMISSIONER STEBBINS: I actually
21	think I got it.
22	CHAIRMAN CROSBY: Well, just to try
23	to crystalize here, so we do not have the
24	authority to change the split. And the

	Page 220
1	people who have written this, there's an
2	e-mail right in front of me from a Tom
3	Wayland and there were a bunch of others
4	saying, please don't approve the split and
5	don't approve retroactive. Just so it's
6	clear everybody, we don't have the
7	authority to not to to not approve this
8	split. The way the law is written, we
9	essentially have to do what the race horse
10	committee says.
11	So I'm trying to think what
12	standards do you use to try to figure
13	out we did do this last year, right?
14	COMMISSIONER CAMERON: It was
15	CHAIRMAN CROSBY: Retroactively, and
16	it was real money last year. And people
17	had reason to know that it could happen
18	again, because everybody knew that the race
19	horse committee couldn't get together and,
20	you know, it was a perfectly reasonable
21	possibility that this could happen. So a
22	prudent person on the standardbred side
23	might have said, you know, I have to be a
24	little bit careful with my money here.

	Page 221
1	The law does give wants to
2	empower the race horse committee. The law
3	does empower the race horse committee. It
4	doesn't say anything about retroactivity
5	particularly, but it did protect the race
б	horse committee under the law, and it means
7	that they want the race horse committee to
8	have some real muscle.
9	On the other hand, you know, so the
10	governor couldn't get its act together.
11	For whatever reason, it couldn't get its
12	act together and have the meetings and
13	should somebody be harmed, in effect, by
14	that logistically is a problem. It seems
15	to me like the purse money isn't really the
16	issue. The purse money isn't being used
17	now by the thoroughbred horsemen anyway.
18	There is some wish I think that we
19	all discussed about building up the purse
20	money so that some day if somebody comes in
21	with a plan, that maybe there is some money
22	in the race horse development plan that's
23	accumulated over the months over the
24	years and this would be another 500,

	Page 222
1	\$600,000 to go to that accumulation, but
2	that's relatively painless. It's the
3	80,000, this 25 and 60 that are at issue.
4	I don't think that I mean, any
5	amount of money is real money. \$80,000 no
6	matter how you split it up is that's money,
7	and I don't want to trivialize that. But
8	on a practical matter, what it would mean
9	is you are going to get a little bit less
10	next year in order to make up for the fact
11	having been overpaid, in effect, this year
12	I think that the financial consequences of
13	that are not going to be very severe, so
14	that puts me squarely in the middle.
15	COMMISSIONER CAMERON: And I think,
16	Mr. Chair, the purse money is very
17	important to the standardbred district.
18	And the committee after evaluating all the
19	factors felt that like five percent more of
20	that money should be distributed to the
21	standardbred folks because of their duty
22	involved in the racing goes through all of
23	the factors that were considered. So on
24	that end, the purse money is very

	Page 223
1	important. Not so much on the
2	thoroughbred, because they don't have a
3	track to race and they are not able to
4	utilize all their moneys at this time.
5	COMMISSIONER ZUNIGA: Yes, there's a
6	real dilemma. There's an opportunity
7	because working itself here with the
8	thoroughbred. To your point, Mr. Chairman,
9	there's calculated to be about eight
10	percent swing for the breeders and twelve
11	percent for the because of the split and
12	the percentages, so
13	CHAIRMAN CROSBY: And that's divided
14	up by all the breeders or the association.
15	COMMISSIONER CAMERON: They win
16	money back with races.
17	MS. LIGHTBOWN: Most of it goes
18	towards their purses, so it would go
19	towards their Mass. bred races.
20	COMMISSIONER CAMERON: Which is why
21	we approved them racing in Finger Lakes.
22	We just didn't have enough races here in
23	state to earn their money back.
24	CHAIRMAN CROSBY: Would anybody have

	Page 224
1	an interest in splitting the baby, if you
2	will, go ahead and do the purse retroactive
3	but don't do the other two retroactive?
4	COMMISSIONER ZUNIGA: I think that
5	would put us a little bit on shakier
6	grounds, I thin.
7	COMMISSIONER CAMERON: I was looking
8	to our legal counsel there.
9	MR. GROSSMAN: I have to think about
10	that for a minute.
11	COMMISSIONER ZUNIGA: If we have to
12	take let me make sure I understand your
13	split. That we change the split between
14	breeders and not purses?
15	CHAIRMAN CROSBY: Yes, the purse
16	money we do do retroactively. So the
17	standardbred horse we have a big chunk of
18	money, but we don't do the money that go
19	the smaller, the four and the sixteen
20	percent.
21	COMMISSIONER CAMERON: Wouldn't that
22	be affecting the standardbred breeders?
23	COMMISSIONER ZUNIGA: Yes.
24	CHAIRMAN CROSBY: Yes. They would

	Page 225
1	be getting
2	COMMISSIONER CAMERON: Less money.
3	CHAIRMAN CROSBY: a little less
4	money.
5	COMMISSIONER CAMERON: I don't know
6	that we have the authority to change the
7	split. I think we do have the authority to
8	look at just the retroactive piece of this.
9	MS. LIGHTBOWN: We talked about this
10	a little before, and that was one of the
11	ideas about if the legislation moves thing
12	over to the gaming commission is then these
13	different items can kind of be pulled out
14	individually and the Commission you
15	know, obviously the Commission would have
16	open hearings and go through the whole
17	process, so I can't say what exactly would
18	happen.
19	But there would be the possibility
20	that the breeders for both breeds would get
21	their own special you know, a car wrap
22	that's not related to these other items,
23	and maybe that's even guaranteed for three
24	years as long as the money is coming into

Page 226 1 the fund or something. But from talks that 2 we had last year, I don't believe -- I hate 3 to talk for Catherine Blue, but I don't 4 believe she thought we could split them 5 out. That's an important issue. 6 COMMISSIONER ZUNIGA: I think we 7 would be on shakier grounds, because we would be changing effectively either the 8 9 split or the statutory figures of 80/16/4, 10 and those are things that I don't think we should be tinkering with that. Some could 11 12 argue that the retroactive nature is a 13 little bit that but, A, we have done it and we're taking wholesale if we do from the 14 15 accommodation from the statutory horse 16 racing committee. And as I argue because we're making the arguments of the 17 adjustments going forward, we just -- it's 18 19 just a way to catch up. 20 COMMISSIONER CAMERON: It is. And, 21 again, I want to emphasize how important it is to me and I think the other committee 22 23 members that we really do our -- try to 24 have a quorum much earlier and get that

	Page 227
1	work done quicker. I'm hopeful with two
2	new members that we will and a chair
3	that's been here, and we are not waiting
4	for new appointments to be made, we can do
5	our work in a more timely manner.
6	COMMISSIONER MACDONALD: Well, I
7	approach this in maybe perhaps in an
8	oversimplified manner.
9	CHAIRMAN CROSBY: Good, I like that.
10	COMMISSIONER MACDONALD: Number one,
11	our legal department has advised us that
12	there is no advised us of two things.
13	Number one, that is the horse racing
14	committee that determines the split and not
15	us; and, number two, has advised us there
16	is no obstacle, legal obstacle to our
17	requiring retroactivity of the split once
18	it's been determined as it has been met.
19	And, secondly, I remember vividly
20	last year how difficult it was at least for
21	me to make a decision here because there
22	were large amounts of money that were being
23	retroactively assessed against the horsemen
24	breeders under circumstances that they did

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1	not have fault in placing themselves in
2	that circumstance, but we decided last year
3	on advice of counsel that this was lawful
4	to do, but we decided to make it
5	retroactive.
6	So this year the race horse
7	committee, maybe belatedly, but it's done
8	its work and they have recommended the
9	split, and we have to live with the split.
10	We established a policy last year of
11	retroactivity. I see nothing that's
12	occurred between last year and this year
13	that would give me reason to think that the
14	decision we made last year wasn't the
15	appropriate one, so we're just basically
16	following our own precedent. We have to
17	follow our own precedent.
18	CHAIRMAN CROSBY: And, in fact, this
19	is an easier case than last year because
20	the money is so much smaller.
21	COMMISSIONER MACDONALD: Right, and
22	parties were unnoticed. There's no reason
23	to think it wasn't going to be retroactive.
24	COMMISSIONER ZUNIGA: That's a good

Page 229 1 way to put it. 2 CHAIRMAN CROSBY: I think that's This is a 51/49 type issue, I 3 right. 4 think. But, I think, I come down where 5 Commissioner Macdonald does, that we have 6 done it before and this was clear. We have 7 set our own precedent. There's nothing that's come along that's changed, and the 8 9 reason why we shouldn't change it now. 10 COMMISSIONER STEBBINS: T don't 11 necessarily agree with that. I think what 12 we adopted last year was trying to catch up 13 on two years of -- being behind about two years of work of the racing committee. I 14 15 agree with the split. Again, we can't 16 change the split but, you know, applying the retroactively and I had a problem last 17 18 year and I didn't agree with it last year, 19 and I don't agree with it this year. 20 COMMISSIONER CAMERON: But you 21 realize that you agree with the split. But 22 if there is no retroactivity, the racing season is over. There is no difference in 23 24 the split. The work of the committee is

Page 230 1 moot. Well, then 2 COMMISSIONER STEBBINS: make it moot and have them meet in January 3 4 and set it right going forward. 5 COMMISSIONER CAMERON: It's not fair 6 to the industry that they are suffering 7 because the committee was unable -- and let 8 me tell you, there were reasons that the 9 committee was unable -- some very 10 legitimate reasons and others that are 11 hoping that this would be the guess. 12 CHAIRMAN CROSBY: It's not unreasonable to say, as Commissioner 13 Stebbins is saying, okay, too bad you 14 15 weren't able to do your job when you were 16 supposed to do your job, nobody's fault but 17 you didn't get it done, so skip that year 18 and go on. 19 COMMISSIONER CAMERON: I come down 20 and the committee is just the committee. 21 It's the industry that I'm concerned about, 22 and the committee thinks that five percent 23 more it would be taking that five percent 24 away by not making the retro. So I'm much

	Page 231
1	more concerned about the industries than I
2	am about the committee.
3	COMMISSIONER MACDONALD: The
4	retroactivity, I guess, independent of what
5	I said before is that I also would give
б	some deference to or respect maybe is a
7	better word to the deliberations of the
8	racing.
9	CHAIRMAN CROSBY: That's what I was
10	trying to say, too.
11	COMMISSIONER MACDONALD: This is, as
12	Commissioner Cameron just said, this is the
13	industry and committee with a visible
14	representation by Commission Cameron on
15	that committee. But having observed that
16	meeting which you had here wherever it was
17	six weeks ago, it was a lot of thought went
18	into it and a lot of debate. They resolved
19	it. I see speaking personally, I see no
20	basis for my second-guessing, if you will,
21	or contradicting their considered
22	conclusion.
23	CHAIRMAN CROSBY: Somebody want to
24	make a motion?

	Page 232
1	COMMISSIONER CAMERON: Mr. Chair, I
2	move that this Commission approve the
3	retroactivity of the moneys with regard to
4	the split that was made by the racing
5	committee, five percent more moneys back to
6	January 1st of 2017.
7	CHAIRMAN CROSBY: To implement this
8	in as painlessly a way as possible.
9	MR. BEDROSIAN: Commissioner, I
10	think the first motion might just be to
11	confirm the split as decided by the race
12	horse committee.
13	COMMISSIONER CAMERON: We don't have
14	the authority
15	CHAIRMAN CROSBY: No, we do have to
16	approve it.
17	MR. BEDROSIAN: Just to approve it,
18	and then you can take up the issue of
19	retroactivity.
20	CHAIRMAN CROSBY: We're required to
21	approve it. We can't disapprove it.
22	MR. BEDROSIAN: It's sort of a hobby
23	of choice.
24	COMMISSIONER CAMERON: Mr. Chair,

	Page 233
1	the first motion is that we approve the
2	work of the racing committee and the split
3	that was decided upon, five percent more
4	moneys to the standardbred industry.
5	COMMISSIONER MACDONALD: Second.
6	CHAIRMAN CROSBY: Discussion? All
7	in favor? Aye.
8	COMMISSIONER MACDONALD: Aye.
9	COMMISSIONER CAMERON: Aye.
10	COMMISSIONER ZUNIGA: Aye.
11	COMMISSIONER STEBBINS: Aye.
12	CHAIRMAN CROSBY: Opposed? The ayes
13	have it unanimously.
14	COMMISSIONER CAMERON: The second
15	motion that we approve the moneys being
16	distributed retroactively back to
17	January 1st of 2017.
18	CHAIRMAN CROSBY: Second?
19	COMMISSIONER MACDONALD: Second.
20	CHAIRMAN CROSBY: Further
21	discussion?
22	COMMISSIONER ZUNIGA: And adjust it
23	going forward, correct?
24	COMMISSIONER CAMERON: And adjust it

	Page 234
1	going forward.
2	CHAIRMAN CROSBY: And as I said,
3	implemented as painlessly as possible over
4	time. Did I hear a second?
5	COMMISSIONER MACDONALD: Second.
6	CHAIRMAN CROSBY: Any further
7	discussion, further, further discussion?
8	All in favor of Commissioner Cameron's
9	motion, signify by saying aye. Aye.
10	COMMISSIONER MACDONALD: Aye.
11	COMMISSIONER CAMERON: Aye.
12	COMMISSIONER ZUNIGA: Aye.
13	CHAIRMAN CROSBY: Opposed?
14	COMMISSIONER STEBBINS: Nope.
15	CHAIRMAN CROSBY: Motion passes four
16	to one with Commissioner Stebbins against
17	it. Okay. This is done. Thank you folks
18	for coming in for this. So we've got IEB,
19	legal. We're not going to do there was
20	no vote.
21	MR. BEDROSIAN: I think if we just
22	complete the racing stuff, we will push the
23	IEB to the 21st. We can begin and have a
24	wholesome discussion on the 21st.

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1	CHAIRMAN CROSBY: If it had a vote,
2	I would have moved it up.
3	MR. BEDROSIAN: No problem, no
4	problem.
5	CHAIRMAN CROSBY: I am going to
6	leave.
7	COMMISSIONER ZUNIGA: Mike, are we
8	online?
9	MR. SANGALANG: We're still on.
10	COMMISSIONER ZUNIGA: We're still
11	on, okay. Chairman Crosby asked me to
12	continue chairing the meeting. We will
13	continue with Director Lightbown.
14	MS. LIGHTBOWN: So the next item on
15	the agenda is the 2016 annual report for
16	the racing division. I want to thank Mike
17	Sangalang, because he did a wonderful job
18	fixing it up for us and making it look
19	nice, gathered a lot of the information
20	together. I put some in, too. Mike worked
21	his wonders on making it look presentable.
22	I'd also like to thank the different
23	divisions that work for the gaming
24	commission and the commissioners.

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	Page 23
1	Everybody that works here usually ends up
2	sometime during the year having something
3	to do with racing, so whether it's the
4	financial team that helps us so much, the
5	legal division, licensing, IEB, everybody
6	we interact with and we get great support
7	from them.
8	And, obviously, I'd really like to
9	thank our racing staff. We have a great
10	group of people in Boston. We have a great
11	field staff. Everybody is more than
12	willing to go in wherever they are needed
13	and make everything go well, so I want to
14	thank all of those people.
15	I'm not going to go through the
16	whole report. I'm just going to briefly
17	talk about a few items, and then Doug will
18	talk about some of the financial issues.
19	And if you have any questions, you can ask
20	us.
21	One of the things is the number of
22	drug tests that we do, and then the what
23	they call adverse findings, and they did go
24	up in 2016. Obviously, we had more racing

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	Page 23
1	dates in 2016 than we did in '15. So when
2	you average those out, in 2015 we had .19
3	percent and in '16 we had .2 percent. So
4	there really wasn't a very big change there
5	even though if you just look at the number
6	of them it looks larger. T.
7	He Association of Racing Commission
8	International gathered this data from all
9	the different jurisdictions, and they came
10	out with an adverse analytical finding of
11	.49 percent, so we're well below that in
12	Massachusetts.
13	Another interesting thing is our
14	number of licenses, occupational licenses
15	that we give out. In 2016 it was around
16	2,000, which was up significantly from
17	2015, which was 1,600. And that's also an
18	important figure, because we do offer a
19	three-year license now.
20	And, unfortunately, the way this
21	system is set up right now, we don't
22	account for licenses that may have been
23	purchased in the year before or two years
24	before. It's solely based on when the

	Page 238
1	money comes in. So we actually had quite a
2	few more than that licensed with us. So I
3	think that's great that we're seeing more
4	and more people getting licensed on both
5	grades.
6	COMMISSIONER ZUNIGA: I was going to
7	ask you just about that. Is there any
8	difference; are we seeing more standardbred
9	licenses?
10	MS. LIGHTBOWN: It really is
11	interesting. A lot of the we are having
12	new people that come to Suffolk, so a lot
13	of them haven't been licensed with us
14	before, so those numbers are very strong,
15	and they are very similar even though it's
16	on fewer days. It still generates quite a
17	bit of licensing.
18	The number of rulings has went down
19	a little bit in '16, which is interesting
20	because obviously there were ten more days
21	of racing at the harness track, three more
22	days of racing at the thoroughbred track in
23	2015. But that can be simple things like
24	at Plainridge, we had a lot of education

1	
	Page 239
1	and all with drivers on whipping issues and
2	all, and that was a fairly big issue in
3	'15. And I think by '16 people kind of
4	knew what was expected, and so I think a
5	lot of that the reason why things went
6	down is because people kind of had that
7	experience in '15 and going into '16, you
8	know, we didn't have as many.
9	So now I'll turn it over to Doug,
10	and he'll talk about some of the financial
11	highlights.
12	COMMISSIONER CAMERON: Before we do
13	that, I'd just like to comment on makes me
14	think when I read this annual report about
15	how we changed the racing division, how we
16	regulate differently. I was at a
17	conference last spring in which there was a
18	significant racing portion of, it was at
19	Gulf Stream, so there was a racing
20	component of the conference, gaming and
21	racing.
22	And to be there and just unsolicited
23	receive comments from some of the folks in
24	racing about how professionally we regulate

	Page 240
1	racing, how we, you know, we're following
2	all the modeled procedures, accredited lab,
3	accredited judges and stewards. It was
4	just nice to hear those comments about the
5	work that you do. That's a credit to you
6	and the team.
7	I know that we have a judge out
8	there in Plainridge who has worked
9	extensively all over the country, and I
10	just heard this recently that he commented
11	after his first season here working with us
12	how professionally he thought this was
13	the most professional jurisdiction in which
14	he has worked.
15	So between attending a conference
16	out of state and listening to someone who
17	has worked around the country, I just think
18	it's a credit to the team. And, again,
19	even the fact that you care so much about
20	what you do that you solicited Mike to help
21	out with the annual report, and it's a very
22	professional document, very well done and I
23	just want to compliment the leadership
24	team, and I know you're complimenting

	Page 241
1	everybody else for the help you receive,
2	but I want to compliment the two of you for
3	your leadership. And it's just really nice
4	to attend a conference and hear those
5	things about our racing division.
6	MS. LIGHTBOWN: Thank you.
7	COMMISSIONER MACDONALD: Here, here.
8	MR. O'DONNELL: Good afternoon,
9	Commissioners. I also want to thank Mike
10	and Amy for helping us on this report.
11	There were a lot of last minute things we
12	had to get done and they were very calm,
13	cool and collective in getting this done
14	for us, so thank you on that.
15	So the Division of Racing financials
16	on page 29, racing is done on a calendar
17	year basis. And you will see on this page
18	it shows all of the receipts for the year,
19	which are line items commission fines and
20	penalties, association license fees,
21	license registration badges, assessments
22	and unpaid tickets, unclaimed tickets.
23	That gives us a total of
24	\$2,915,668.87. The expenditures for the

	Page 242
1	year in line items as well was
2	\$1,682,738.09. Which by looking at that,
3	it shows that we are, you know, running in
4	a plus by a healthy margin. However, there
5	are additional program expenses that go
6	along with this, which you will see on page
7	30.
8	COMMISSIONER MACDONALD: Before we
9	go to that, Doug, I ought to know the
10	answer to this. But in the receipt's
11	category under the commission, what is that
12	figure comprised of?
13	MR. O'DONNELL: That, Commission, is
14	what the takeout structure that the tracks
15	pay to the Commonwealth, and it's broken
16	down differently. Live is .75 percent,
17	simulcasting is .375 percent. And that did
18	change halfway through the year, which I
19	will touch on later, which reduced our
20	commissions on an annual basis. What they
21	did is they
22	COMMISSIONER MACDONALD: So these
23	are payments by the track.
24	MR. O'DONNELL: By the track.

	Page 243
1	COMMISSIONER MACDONALD: By the
2	tracks to us.
3	MR. O'DONNELL: Yes, to us,
4	operations for the racing division.
5	COMMISSIONER ZUNIGA: Regulatory
6	costs. They come out of the handle, in
7	other words. They are taken.
8	MR. O'DONNELL: It's based on the
9	handle. But on page 30, you'll also see
10	that we have additional program expenses.
11	We did list the unclaimed tickets, and
12	those distributed back to the tracks to the
13	purse accounts for the tracks, the horse
14	tracks, and then the unclaimed tickets for
15	Raynham and Wonderland go to the
16	stabilization fund.
17	We also owe local aid to the cities
18	and towns on an annual basis, which is
19	\$786,643, which gives us a subtotal of
20	1,368,870 in additional programming
21	expenses. That coupled with the racing
22	commission operations gives us a deficit of
23	\$135,940 for the year.
24	COMMISSIONER ZUNIGA: Doug, the

	Page 244
1	3.75 percent, did that change halfway
2	through the year?
3	MR. O'DONNELL: July, that changed
4	in July, half the year. And that's a
5	significant amount of it went from
6	it's on the dog handles, so it went from
7	2.5 percent to 2.375 percent, which is what
8	the horses are paid on simulcasting. So on
9	an annual basis, it's upwards of it's
10	probably around \$450,000 a year.
11	COMMISSIONER ZUNIGA: Right. Those
12	are moneys we are going to have for the
13	full year next year.
14	MR. O'DONNELL: Correct.
15	COMMISSIONER ZUNIGA: Now, is there
16	an offset on any kind of local aid?
17	MR. O'DONNELL: Yes. Going forward
18	we have to, you know, we have to see what
19	the legislature does. We may not have to
20	but, again, it's a year by year basis
21	whether we have to reimburse the general
22	fund or not. So hopefully this will
23	compensate, and it will come out in our
24	favor, but we have to wait and see. Again,

Page 245 1 it's on an annual basis. 2 So if we move along to -- if we go 3 to page 31, that just gives a summary of 4 the handle and revenue by track, and we can touch on that further as well. If we go on 5 6 to page 34, it breaks down the handle 7 comparison. So for live racing, you can see an increase from 2015 to 2016 with 8 9 Plainridge up 19.67 percent for live 10 racing. Suffolk with the additional days 11 that they ran, we were up 57 percent, 12 57.42 percent. 13 COMMISSIONER ZUNIGA: There was only 14 two more days? 15 MR. O'DONNELL: Three days. 16 COMMISSIONER ZUNIGA: Three days, 17 that's right. 18 MR. O'DONNELL: We ran an additional 19 three days. 20 COMMISSIONER ZUNIGA: It's almost 21 proportionate, right? MR. O'DONNELL: Yes, it was double 22 23 from the year before. And then with the 24 import simulcast, you can see Raynham was

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	Page 246
1	down a little bit. Their handle was a
2	little bit lower, a little over than eight
3	percent. But in the other categories, we
4	were up with the import. And the exports
5	were up significantly as well. Plainridge,
6	30 percent and Suffolk close to 90 percent,
7	because they did run another additional
8	three days.
9	If we go on page 35, again, we have
10	a summary of the total handles, and that
11	has a breakdown of the total revenues to
12	the state. The commission we are down
13	15.39 percent. And that is attributable to
14	the reduction in the commission payment of
15	2.5 percent from the dogs to .375 percent.
16	So even though the handles are up 10
17	percent, we're still down with the
18	commission because of that reason. So that
19	will give us, you know, with all the other
20	line items here, the total revenues we were
21	down 6.2 percent.
22	If we move along to page 36, it just
23	shows an analysis of the purses paid in
24	2016. We do a comparison of 2015. So in

	Page 247
1	the first line Plainridge Park, you can see
2	the purses paid for 2015 were \$4,210,636
3	and in '16 it was \$7,954,092. And with
4	Suffolk for '15, it was \$1,620,200 and, you
5	know, it just about doubled to, not quite,
6	in 2016 \$2,735,902.
7	Going to the next page 37, it will
8	show each track individually what their
9	financials are and what the handles were.
10	For Suffolk Downs they were up
11	10.87 percent over the course of the year
12	from '15 to '16. And within that, you will
13	see it listed as Suffolks twin spires,
14	expressed bets, TBG and NYRA bets. Those
15	four ADWs that are licensed with Suffolk
16	Downs. And that total amount for the ADWs
17	alone was 92 million, which is over half of
18	what Suffolk's handle was. Again, they are
19	up 10.875 percent and total revenues we
20	were up 4.42 percent for the year.
21	And on the next page, it just has a
22	breakdown of what the capital improvement
23	trust fund, promotional trust fund. We
24	will have one of those for you shortly, and

1	
	Page 248
1	I know Commissioner Stebbins is all excited
2	about that.
3	On page 39, it was Plainridge Park
4	financials. Total handle was up
5	significantly, 21.56 percent. Within the
6	handles, they had Hollywood races. They
7	had Hollywood races this year, which is an
8	ADW, a subsidiary of Penn, which basically
9	took over their Wynn line, which is a
10	telephone line at Plainridge. And with the
11	total revenues, we were down. Again, a lot
12	of it had to do with the dog handles that
13	was taken in. That alone was down
14	7.8 percent. So we had a total revenue
15	which was down 4.03 percent for the year.
16	Next page is just, again, is the
17	breakdown of the capital improvement trust
18	fund and promotional trust fund. Page 41
19	touches on the status of greyhound racing
20	in 2016. We're still simulcasting the
21	greyhound racing. And on 42 is Raynham
22	Park, which the largest percentage of their
23	handle is with the dogs. It's the dog
24	handle. Their handle was down 8.92 percent

	Page 249
1	for the year. As you can see, their
2	commissions on our total revenues was down
3	significantly to \$191,480, which is
4	39.86 percent. And, again, the majority of
5	that is with the dog signal. So total
б	revenues were down 21.64 percent for the
7	year.
8	And then the last page, which is
9	Wonderland. This is Wonderland licenses
10	all dog signals. Their total handle was up
11	2.39 percent and their revenues were down
12	26 percent, again, attributed to the dog
13	handle, which would affect the commission.
14	COMMISSIONER MACDONALD: Doug, you
15	say the Wonderland on the simulcast are
16	exclusively dog handle like Raynham has
17	MR. O'DONNELL: Raynham has
18	thoroughbreds and harness as well.
19	MS. LIGHTBOWN: The Wonderland
20	license is run by Suffolk Downs, so the
21	horse signals are on the Suffolk Downs.
22	COMMISSIONER CAMERON: They have
23	every signal. It's just two different
24	licenses.

	Page 250
1	MR. O'DONNELL: Correct, yes.
2	COMMISSIONER MACDONALD: In two
3	different locations?
4	MR. O'DONNELL: No, it operates
5	under Suffolk's.
6	COMMISSIONER MACDONALD: It operates
7	under Suffolk's.
8	MR. O'DONNELL: In fact, they're in
9	the process of tearing down Wonderland
10	casino.
11	COMMISSIONER ZUNIGA: Aren't they
12	tearing it down?
13	MR. O'DONNELL: Yes, they are. So
14	that concludes our fourth annual report of
15	the Massachusetts Gaming Commission
16	Division of Racing.
17	COMMISSIONER MACDONALD: Here, here.
18	COMMISSIONER CAMERON: Excellent,
19	very well done. Love the new format.
20	MR. O'DONNELL: We do, too.
21	COMMISSIONER ZUNIGA: It's a great
22	look and design. Other comments or
23	questions?
24	COMMISSIONER MACDONALD: Doug, do

Page 251 1 you have any sense as to how this year is 2 going to compare with last year? This is 3 2016. 4 MR. O'DONNELL: Yes. And seeing 5 that this year is almost over, handles are 6 up this year from last year. So we will 7 probably see about a, you know, 10 to 12 percent increase in handles overall. 8 9 COMMISSIONER MACDONALD: On both, 10 thoroughbred as well as standardbreds? 11 MR. O'DONNELL: I'm not sure. It's 12 kind of on an overall -- we had additional 13 races this year with the thoroughbreds. We had 125 days compared to 115, so we will 14 15 see an increase on that end with the 16 thoroughbred. COMMISSIONER MACDONALD: 17 18 Standardbreds. MR. O'DONNELL: Yes, with the 19 20 standardbreds. With the thoroughbreds, we 21 had the same amount of days. 22 Actually, we went up MS. LIGHTBOWN: 23 to eight. 24 MR. O'DONNELL: Yes, eight days.

	Page 252
1	MS. LIGHTBOWN: The live just
2	because there was more days of live racing.
3	We will have to do the figures to see if
4	proportionally it ends up being more than
5	what you think particular with the better
6	horses in both locations the better you
7	know.
8	MR. O'DONNELL: But overall we do
9	have an increase year to date that we
10	looked at through November.
11	COMMISSIONER ZUNIGA: Well, that's
12	even true on the simulcast license even
13	with the reduced dates of racing, they
14	would be increasing but at simulcast
15	Suffolk was increased. So there's a real
16	market. Okay, anything else for Alex or
17	Doug?
18	COMMISSIONER CAMERON: One last
19	issue.
20	MS. LIGHTBOWN: We have a couple of
21	more just routine items.
22	COMMISSIONER ZUNIGA: And that will
23	be it.
24	MS. LIGHTBOWN: So a request for

Page 253 1 reimbursement. 2 MR. O'DONNELL: Yes. And we'll need 3 your vote on this as well. This is our 4 request for reimbursement Suffolk Downs capital improvement trust fund. There is 5 6 only one particular project on here, 7 project number 2013 dash 17, sewer inspection, meter installation for a total 8 9 of \$49,831.20. We have all the 10 documentation. It's been inspected by the 11 architect. Moneys have been paid, so we 12 need your approval to distribute these funds to Suffolk Downs. 13 COMMISSIONER STEBBINS: Mr. Chairman, 14 15 I move the Commission approve the request for reimbursement from the Suffolk Downs 16 17 capital improvement trust fund for 18 \$49,831.20 for the sewer inspection, meter 19 inspection. 20 COMMISSIONER CAMERON: Second. 21 COMMISSIONER ZUNIGA: Motion has 22 been made and seconded. Any other 23 comments? All those in favor? Aye. 24 COMMISSIONER MACDONALD: Aye.

1	Page 254
1	COMMISSIONER CAMERON: Aye.
2	COMMISSIONER STEBBINS: Aye.
3	COMMISSIONER ZUNIGA: Opposed? The
4	ayes have it unanimously.
5	MR. O'DONNELL: And next on the
6	agenda is the quarterly local aid
7	distribution. This is paid on every
8	quarter in local cities and towns. It's
9	done six months in arrears based on the
10	handle. So this particular payment, which
11	is for the third quarter of September 30th,
12	would be for handles January, February and
13	March of 2017. Total amount is
14	\$166,954,13. And on page two, you will see
15	the breakdown of distributions to the
16	different cities and towns. We will need
17	your approval on this.
18	COMMISSIONER CAMERON: Mr. Chair, I
19	move that the Commission approve the local
20	aid distribution as outlined in the memo
21	dated December 7th for 166,954.13.
22	COMMISSIONER STEBBINS: Second.
23	COMMISSIONER ZUNIGA: Motion is made
24	and seconded. Are there any other

	Page 255
1	questions or comments? All those in favor?
2	Aye.
3	COMMISSIONER MACDONALD: Aye.
4	COMMISSIONER CAMERON: Aye.
5	COMMISSIONER STEBBINS: Aye.
6	COMMISSIONER ZUNIGA: Opposed? The
7	ayes have it unanimously. Does that
8	conclude the racing?
9	MS. LIGHTBOWN: It does. Thank you.
10	COMMISSIONER ZUNIGA: Thank you very
11	much.
12	COMMISSIONER CAMERON: Thank you
13	both.
14	COMMISSIONER STEBBINS: Thanks,
15	Alex.
16	COMMISSIONER ZUNIGA: Okay. Given
17	timing we decided to postpone number seven
18	on the agenda. It's a topic that might
19	take us quite a bit of time to discuss.
20	But, more importantly, this idea that
21	everybody is here and Chairman Crosby had
22	to go to a prior commitment, so we will
23	continue to number nine, to the legal
24	division, Mr. Grossman.

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1	MR. GROSSMAN: Thank you,
2	Commissioner. You have before you Section
3	138.13, paragraph four of the regulations.
4	This is a new regulation. It's gone
5	through the entire promulgation process of
6	public hearing. It was recently presided
7	over on October 19th by Commissioners
8	Zuniga and Stebbins. We did have one
9	public comment received. In fact, that
10	individual, Dr. Gregory Catapotus
11	(phonetic), submitted some documents for
12	the Commission to have a look at which are
13	also included here in the packet. It's a
14	promotional flier he received from
15	Plainridge Park Casino.
16	These draft regulations, as you'll
17	recall, pertain to the monthly statements
18	which are required by statute to be issued
19	to rewards cardholders. These regulations
20	essentially codify the implementation of
21	that requirement and, as I said, have gone
22	through the entire promulgation process.
23	They are ready for final adoption at the
24	Commission's discretion at this point.

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1	COMMISSIONER MACDONALD: Todd, have
2	there been any opposition filed to this by
3	the comment period?
4	MR. GROSSMAN: No, they have been
5	well-received. We have received informal
6	comments from some of the licensees, and
7	we've actually incorporated those in here.
8	For example, paragraph F which pertains to
9	the period only lasting two years if
10	there's no activity, things like that.
11	Otherwise, I think all the licensees were
12	satisfied. Dr. Catapotus, I believe, is
13	fair to say was satisfied with that this
14	was a fair process that we have set out.
15	And, otherwise, there have been no
16	opposition.
17	COMMISSIONER ZUNIGA: Now, Director
18	Bedrosian or you might know, Counsel, how
19	is Penn going to face in this new
20	regulation? Because they obviously already
21	have quite a bit of activity and people who
22	signed up for the rewards program, but
23	maybe of course we are not able to either
24	opt in or opt out into this. Is there

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1	anything else you can tell us at this point
2	or be an be update on it?
3	MR. BEDROSIAN: I think it's ironic
4	General Manager George has asked me about
5	this today, and I think what we have to do
6	is talk to him about a phase of the period.
7	Obviously, we have the discretion in terms
8	of enforcement and we also have understand
9	of history of the original interpretation
10	of this, guidance to them, awareness of
11	this issue what I call this fix.
12	So now, I think, it's up to staff,
13	probably Todd and myself and Bruce Band and
14	his folks to sit down and try and figure
15	out a fair way to implement this. I can't
16	tell you exactly what it is. We will come
17	back and update the Commission on that.
18	COMMISSIONER ZUNIGA: That will be
19	great.
20	MR. GROSSMAN: If and when you're
21	prepared I'd ask there's actually two
22	votes that are required. One is for the
23	amended small business impact statement.
24	And, actually, we've never really talk

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1	about this but that should really be
2	reviewed and approved before you approve
3	the actual regulation. The theory being
4	you're supposed to consider the impacts on
5	small businesses as part of the adoption of
6	a regulation, and then of course the final
7	approval of the regulation itself, and then
8	we will file it as appropriately.
9	COMMISSIONER ZUNIGA: But in this
10	case, we believe there is no significant or
11	any impact to small businesses.
12	MR. GROSSMAN: That's right. This
13	does not affect small businesses in any way
14	according to our review, though, we are
15	still required to file this statement by
16	law.
17	COMMISSIONER ZUNIGA: Does anyone
18	want to make a motion on the amended small
19	business impact?
20	COMMISSIONER MACDONALD: Yes. I'll
21	make a motion that we approve the amended
22	small business impact statement as it
23	appears in the packet relating to the
24	amendment to 205 CMR 138.13, paragraph

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1	four.
2	COMMISSIONER STEBBINS: Second.
3	COMMISSIONER ZUNIGA: Motion is made
4	and second. Anymore discussion? All those
5	in favor? Aye.
6	COMMISSIONER CAMERON: Aye.
7	COMMISSIONER MACDONALD: Aye.
8	COMMISSIONER STEBBINS: Aye.
9	COMMISSIONER ZUNIGA: Opposed? The
10	ayes have it unanimously.
11	COMMISSIONER STEBBINS: Mr. Chair, I
12	move that the Commission approve the final
13	form of the regulation 205 CMR 138,
14	specifically 138.13, paragraph four related
15	to complementary services for items for
16	promotional gaming credits as provided by.
17	COMMISSIONER CAMERON: Second.
18	COMMISSIONER ZUNIGA: Motion has
19	been made and seconded. Anymore comments?
20	Any discussion? All those in favor? Aye.
21	COMMISSIONER MACDONALD: Aye.
22	COMMISSIONER CAMERON: Aye.
23	COMMISSIONER STEBBINS: Aye.
24	COMMISSIONER ZUNIGA: Opposed? The

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1	ayes have it unanimously. Does that
2	include your update or section?
3	MR. GROSSMAN: Yes, it does. Thank
4	you.
5	COMMISSIONER CAMERON: Thank you.
6	COMMISSIONER ZUNIGA: Okay. After
7	this long day, we still have the
8	Commissioner update. That's usually the
9	easiest one. Anyone want to provide any
10	updates, Commissioners?
11	COMMISSIONER MACDONALD: No updates.
12	COMMISSIONER CAMERON: I think I
13	provided my comments during the meeting.
14	COMMISSIONER STEBBINS: Just one
15	update. Yesterday I had the privilege with
16	Director Bedrosian, Ombudsman Ziemba,
17	Director Griffin, Director Connelly
18	attending the kickoff to the MCCTI gaming
19	school being hosted by STCC and Holyoke
20	Community College obviously in partnership
21	with MGM. Great event, great turnout.
22	They were actually registering
23	potential candidates for the school right
24	there, which was exciting to see. But I

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1	forgot to acknowledge yesterday the great
2	work that both Paul and Jill put in to
3	reviewing the license application, making
4	sure it was meeting all of our regulations
5	and, therefore, being able get it signed
6	off in a very timely manner. So I owe them
7	a belated acknowledgment for their work.
8	It was also nice to see Bristol
9	Community College, which is our first
10	gaming school license, was in attendance as
11	well. So the cooperation and partnership
12	is exiting to witness. But I owe Jill and
13	Paul a belated acknowledgment, thanks.
14	COMMISSIONER MACDONALD: Did you say
15	it's at Holyoke or at STCC?
16	COMMISSIONER STEBBINS: Holyoke and
17	STCC are partnering to run this school.
18	The school itself will actually be at 95
19	State Street and property obviously on the
20	MGM footprint, but they are probably still
21	completing build-out. Because it's an
22	active construction zone, we had to have
23	the event across the street.
24	COMMISSIONER ZUNIGA: When do they

Page 263 1 start construction? 2 COMMISSIONER STEBBINS: End of 3 February, February 26th, I think. 4 COMMISSIONER ZUNIGA: And from what I hear as well, there is significant 5 6 progress that has been made in this few 7 weeks since some of us were still were out there. 8 9 COMMISSIONER STEBBINS: Yes, a lot 10 of -- we have had a quick tour primarily with Chief of Staff Riley to look at the 11 12 gaming commission's space. But, you know, 13 we were there three weeks ago and the work -- there's noticeable work that has 14 15 been done since in terms of gaming floor, 16 back of house, banquet room space, the 17 entertainment. I'm just saying it looks a 18 lot bigger, even the walls are going up. 19 So it's still an impressive piece of 20 property. 21 COMMISSIONER ZUNIGA: I was going to 22 make this point when our guests from the 23 NCTE were here thanking those of you who 24 attended the event. And it was you,

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1	Commissioner Cameron, and Chairman Crosby
2	that I would like to go but we usually are
3	cautious to make sure that there's no more
4	than two commissioners just to be extra
5	careful to the perception and notion of
6	being in an opening meeting situation. But
7	I think our ongoing presence in these
8	events and our divide and conquer approach
9	has been very successful and very able to
10	continue. Any other updates?
11	COMMISSIONER STEBBINS: Motion to
12	adjourn.
13	COMMISSIONER ZUNIGA: Motion to
14	adjourn. Is there a second?
15	COMMISSIONER MACDONALD: Second.
16	COMMISSIONER ZUNIGA: All those in
17	favor? Aye.
18	COMMISSIONER MACDONALD: Aye.
19	COMMISSIONER CAMERON: Aye.
20	COMMISSIONER STEBBINS: Aye.
21	COMMISSIONER ZUNIGA: The ayes have
22	it. We're adjourned.
23	
24	(Meeting adjourned at 3:20 p.m.)

Page 265 1 **APPEARANCES:** 2 3 MASSACHUSETTS GAMING COMMISSION STAFF: 4 Todd Grossman, Deputy General Counsel 5 Edward Bedrosian, Executive Director 6 John Ziemba, Ombudsman 7 Joseph Delaney, Project Oversight Manager Michael Sangalang, Digital Communications 8 9 Coordinator 10 Mark Vander Linden, Director of Research and 11 Responsible Gaming 12 Derek Lennon, CFAO 13 Justin Stempeck, Staff Attorney Agnes Beaulieu, Finance and Budget Office Manager 14 15 Floyd Barroga, Gaming Technology Manager Jill Griffin, Director of Workforce, Supplier and 16 17 Diversity Development 18 Alex Lightbown, Director/Racing Division 19 Doug O'Donnell, Senior Financial Analyst 20 Paul Connelly, Director of Licensing 21 Mary Thurlow, Program director 22 23 24

Page 266 PLAINRIDGE PARK CASINO GUEST SPEAKERS: Lance George, General Manager Mike Mueller, Vice President of Operations, Ruben Warren, Chief Financial Officer Michele Collins, Vice President of Marketing GUEST SPEAKERS: Lisa Clauson, Carpenters Labor Management Program Kate Harrison, Northeast Center for Tradeswomen's Equity Liz Skidmore, New England Regional Council of Carpenters Mary Vogel, Building Pathways

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1	COMMONWEALTH OF MASSACHUSETTS
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7	I, KRISTEN M. EDWARDS, COURT REPORTER,
8	do hereby certify that the foregoing is a true and
9	accurate transcription of my stenographic notes,
10	to the best of my knowledge and ability.
11	
12	WITNESS MY HAND, this 13th day of
13	December, 2017.
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18	Kristen M. Edwards
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