



Active Employees
MGM Springfield
As of September 30, 2019

Category	Full Time	Part Time	Total
Key Gaming Employee	67	0	67
Gaming Employee	676	96	772
Service Employee	315	91	406
TOTAL	1058	187	1245



Active Employees
MGM Springfield
As of September 30, 2019

Category	Vendors
Vendor Gaming - Primary	10
Vendor Gaming - Secondary	2
Non-Gaming Vendor	244
TOTAL	256



Patron Complaints
MGM Springfield
As of September 30, 2019

Month	Complaints
July, 2019	18
August	12
September	7
October	
November	
December	
January, 2020	
February	
March	
April	
May	
June	
TOTAL	37



Minors and Underage
 MGM Springfield
 As of September 30, 2019

Month	Prevented from entering gaming establishment	Escorted from gaming area	Found gambling at table games	Found gambling at slot machines	Taken into custody - for gambling	Taken into custody - Other	Found consuming alcoholic beverages
July, 2019		229	0	21	5	0	0
August		205	1	20	20	0	3
September		160	2	7	6	0	2
October							
November							
December							
January, 2020							
February							
March							
April							
May							
June							
TOTAL	0	594	3	48	31	0	5