



Q4 2024 Report Massachusetts Gaming Commission

March 11, 2025

Revenue, Taxes, Lottery & Spend Update

MGM Springfield Q4 2024

Q4 2024 Gaming Revenue & Taxes

Month	Gaming Revenue	MA Taxes
October	\$22,113,186	\$5,528,296
November	\$23,106,716	\$5,776,679
December	\$22,691,993	\$5,672,998
Total	\$67,911,894	\$16,977,973

2024 YOY Gaming Revenue & Taxes

Year	Quarter	Table Games Revenue	Slots Gaming Revenue	Total Gaming Revenue	MA Taxes
2023	Q1	\$14,087,437	\$56,103,441	\$70,190,878	\$17,547,719
	Q2	\$14,999,105	\$54,294,938	\$69,294,043	\$17,323,511
	Q3	\$14,363,678	\$53,539,764	\$67,903,443	\$16,975,861
	Q4	\$13,237,327	\$53,403,080	\$66,640,406	\$16,660,102
	Total	\$56,687,547	\$217,341,223	\$274,028,770	\$68,507,192
2024	Q1	\$13,966,721	\$54,936,465	\$68,933,186	\$17,233,296
	Q2	\$12,978,593	\$54,139,847	\$67,118,440	\$16,779,610
	Q3	\$14,226,647	\$53,918,082	\$68,184,729	\$17,046,182
	Q4	\$12,788,884	\$55,123,010	\$67,911,894	\$16,977,973
	Total	\$54,030,844	\$218,117,404	\$272,148,248	\$68,037,062

Q4 2024 Sports Wagering Revenue



Month	Taxable Revenue	Taxes
October	\$5,286	\$793
November	\$208	\$31
December	(\$30,448)	\$0
Total	(\$24,955)	\$824

Month	Taxable Revenue	Taxes
October	\$3,581,255	\$716,251
November	\$5,007,584	\$1,001,516
December	\$4,042,288	\$808,457
Total	\$12,631,127	\$2,526,224

Q4 2024 Lottery

Month	Lottery Sales	% Change from Previous Year
October	\$120,158	16%
November	\$201,177	88%
December	\$140,598	(4%)
Total	\$461,933	29%

2024 YOY Lottery Sales

Year	Quarter	Lottery Sales	% Change from Previous Year
2023	Q1	\$356,136	-
	Q2	\$394,262	-
	Q3	\$372,821	-
	Q4	\$357,359	-
	Total	\$1,480,577	-
2024	Q1	\$414,543	16%
	Q2	\$347,063	(12%)
	Q3	\$410,768	10%
	Q4	\$461,933	29%
	Total	\$1,634,307	10%

Q4 2024 Diversity Spend

Diversity Category	Annual Goal	Q4%	Q4 Spend
MBE Vendor Spend	10%	9%	\$590,437
VBE Vendor Spend	2%	4%	\$241,003
WBE Vendor Spend	15%	13%	\$882,494
Total	27%	25%	\$1,713,934

2024 Local Spend

Diversity Category	Q4%	Q4 \$
Local* Vendor Spend	44%	\$2,926,195
MA Vendor Spend	54%	\$3,603,570

Note: Total Biddable Spend excludes gaming vendors, utilities, insurance, banking fees/services, and other expenses outlined within the American Gaming Association Diversity Spending Exclusion List (MGM Springfield Diversity and Affirmative Junketing Program - Appendix D).

*Local Vendor Spend includes Springfield, Surrounding Communities and Western Massachusetts.

Compliance

MGM Springfield Q4 2024

Q4 2024 Compliance

Month	Minors intercepted in Gaming Area and prevented from Gaming	Compared to 2023	# Change	Minors intercepted gaming	Compared to 2023	# Change	Minors intercepted consuming alcohol	Compared to 2023	# Change
Oct	6	18	-12	1	2	-1	0	1	-1
Nov	12	17	-5	2	3	-1	0	0	0
Dec	12	24	-12	2	6	-4	1	1	0

- Longest time in Gaming Area – 1 hour 35 minutes
- Shortest time in Gaming area – 32 seconds
- 5 underage were under 18 years old, the remaining 25 across the quarter, were between the ages of 18 – 20.

Q4 2024 Compliance



Employment

MGM Springfield Q4 2024

2024 Employment Numbers

2024	Goals	Q1 2024 %	Q1 2024 Total # of Employees	Q2 2024 %	Q2 2024 Total # of Employees	Q3 2024 %	Q3 2024 Total # of Employees	Q4 2024 %	Q4 2024 Total # of Employees
Minority	50%	50%	758	52%	803	53%	810	53%	824
Veteran	2%	4%	65	4%	64	5%	69	4%	67
Women	50%	41%	613	41%	630	42%	638	41%	641
Springfield Residents	35%	38%	567	38%	592	39%	594	38%	588
Western MA Residents	-	76%	1,149	76%	1,170	76%	1,166	75%	1,168
MA Residents	-	78%	1,168	78%	1,195	77%	1,190	77%	1,196
Total # Of Gaming Establishment Employees*	-		1,505		1,541		1,539		1,562
Full Time	-		979		1,006		999		988
Part Time	-		287		306		309		328
On Call	-		239		234		231		246

- MGM Springfield Sportsbook currently employs 13 team members.

Q4 2024 Workforce & Hiring Initiatives

- Property Tours & Career Presentations:
 - Holyoke Community College -Culinary Arts Programs
- Career Fairs
 - Creative Initiatives
 - Springfield Technical Comm College Veterans
 - MassHire Job Expo
- Workforce Development
 - Hampden County Sheriff's Department Culinary Program
 - Delta Sigma Pi
 - UMass Amherst Casino Management class
 - Wayfinders



Community Outreach & Special Events

MGM Springfield Q4 2024

Q4 2024 Community Outreach & Special Events



Gray House Winter Essentials Donation



Food Bank of Western Mass



Friends of the Homeless



"Give Back" Award



Loaves & Fishes



Rays of Hope Walk to Cure Cancer

Q4 2024 Community Outreach & Special Events



Veterans Day Volunteer Event



Mayflower Marathon



YMCA Holiday Event & Donation Opening

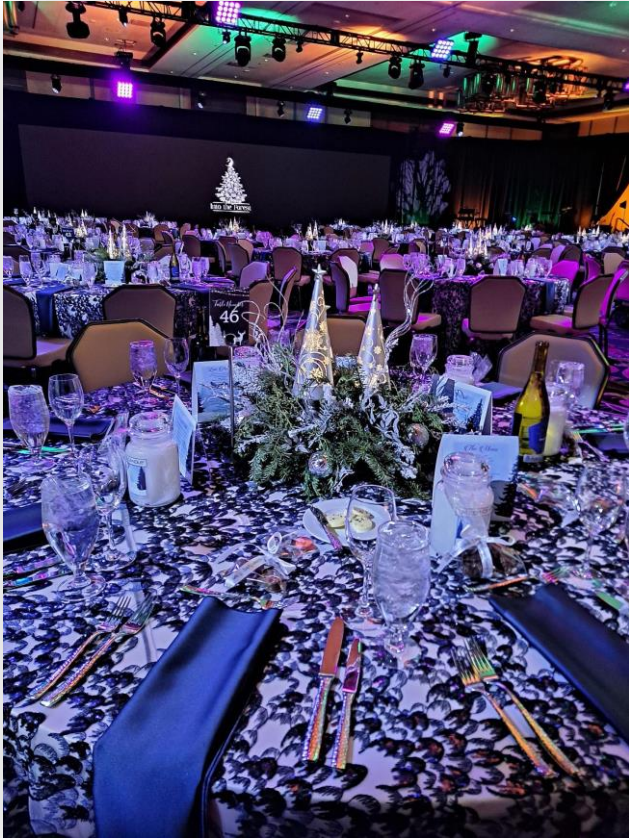


Toys For Tots



Tree Lighting & Ice Rink

Q4 2024 Special Events with a Twist



WWLP

[MGM Springfield back open after fire in ductwork](#)

Part of MGM Springfield was closed on Saturday because of a fire. According to Fire Commissioner BJ Calvi, the fire began on the casino's roof in its...

Nov 10, 2024

Western Mass News

[Fire at MGM restaurant forces evacuation](#)

At approximately 5:39...

Nov 9, 2024

Casino.org

[MGM Springfield Casino Evacuated Following Weekend Blaze](#)

Massachusetts' MGM Springfield casino was evacuated after a fire broke out Saturday that was linked to a restaurant at the gaming property.

Nov 10, 2024

MassLive

[Duct fire forces evacuation of MGM casino](#)

Springfield firefighters evacuated the MGM casino Saturday evening after a fire in ductwork set off alarms and filled the upper floors of the building with...

Nov 9, 2024

Western Mass News

[MGM Springfield announces re-opening of Chandler Steakhouse following weekend fire](#)

Chandler Steakhouse...

Nov 14, 2024



Entertainment

MGM Springfield Q4 2024

Q4 Entertainment at MassMutual Center



SPRINGFIELD THUNDERBIRDS

OPENING NIGHT SOLD OUT

NEXT GAME **OCT 13 @3:05PM**

VS. **WILHES-BARRE / SCRANTON PENGUINS**



SPRINGFIELD BOYS & GIRLS CLUB

Festival of Trees

Nov 29 - Dec 15

Location: MassMutual Center

Mon - Wed closed
Thurs - Sat 10 am - 8 pm
Sun 10 am - 5 pm

Title Sponsor: **BerkshireBank**

Free Admission! Opening Day Nov 29th 12 PM - 8 PM

FREE parking at MGM Casino garage and FREE shuttle on the weekends between MGM and Festival of Trees

Experience pure holiday magic!

For More Information Visit treeraffle.com



SAT. DECEMBER 21ST 2024 ★ MASSMUTUAL CENTER

CLASSIC SPRINGFIELD, MASSACHUSETTS

BIRTH PLACE

TEMPLE VS RHODE ISLAND

ARIZONA STATE VS UMASS



SOUTHERN NEW ENGLAND AMERICAN PLANNING ASSOCIATION CONFERENCE

SNEAPA

Connecticut | Massachusetts | Rhode Island

Upcoming Entertainment at MassMutual Center



2025 WORLD TOUR
- HARLEM - GLOBETROTTERS

MASSMUTUAL CENTER SPRINGFIELD, MA JAN 4



MONSTER TRUCK NITRO TOUR
VIP Tickets for the Best Seat in the House

MASSMUTUAL CENTER
SPRINGFIELD, MA

JANUARY 17TH & 18TH
2 BIG SHOWS!!

MONSTER TRUCKS & FREESTYLE MOTOCROSS!!

Tickets on Sale NOW! For More Info visit MonsterTruckTour.com



Disney ON ICE
MICKEY'S SEARCH PARTY

FEB 27 - MAR 2



KEVIN HART
ACTING MY AGE
TOUR 2025

MARCH 14TH
MASSMUTUAL CENTER, SPRINGFIELD MA

TICKETS AT MASSMUTUALCENTER.COM



PAW PATROL LIVE!
A MIGHTY ADVENTURE

APR. 22 & 23 · MASSMUTUAL CENTER



TOM SEGURA
COME TOGETHER
MAY 22

MASSMUTUAL CENTER
TICKETS AT MASSMUTUALCENTER.COM
TOMSEGURA.COM/TOUR

Q4 Entertainment at MGM Springfield & Symphony Hall



GIRLS' NIGHT OUTBACK
AUSTRALIA'S
THUNDER FROM UNDER
UNTAMED
2024 TOUR

SATURDAY, DEC. 14 · MGM Springfield · ARIA Ballroom



CARBONARO LIES ON STAGE
SATURDAY, NOVEMBER 23
MGM SPRINGFIELD · ARIA BALLROOM

ALL AGES



CHRISTMAS
In the Air
TOUR 2024

WRITTEN & DIRECTED BY: JEB K. RAND
CHOREOGRAPHY BY: ANN COOLEY

SATURDAY, DEC. 21 · MGM Springfield · ARIA Ballroom



THE AMERICAN PATRIOT TOUR 2024
- DECEMBER 22 -
SYMPHONY HALL
SPRINGFIELD, MA

Aaron Lewis



CLASSICAL ARTS ENTERTAINMENT PRESENTS
SWAN LAKE

SYMPHONY HALL
DEC. 4



NEW YEAR'S EVE
DECEMBER 31 · ARIA BALLROOM

Upcoming Entertainment at MGM Springfield



The Lalas
 SATURDAY, FEB 15
 MGM Springfield
 ARIA Ballroom




PATTI LABELLE
 FEBRUARY 7



FREE MUSIC FRIDAYS
 7:30 to 9:00 p.m.

WINTER EDITION

JAN 31
AQUANETT
 Tribute to 80's Rock N' Metal

FEB 7
GOLD DUST REFUGEE
 New England's Premier Fleetwood Mac & Tom Petty Tribute Band

FEB 14
TRAILER TRASH
 Today's Modern Country Music

FEB 21
THE '69 SHOW
 The Best Music of 1969 and Woodstock

FEB 28
CHANGES IN LATITUDES
 America's Premier Jimmy Buffett Tribute Show

Halestorm's Lzzy and Joe:
 The Living Room Sessions

FRIDAY, JAN 24
 MGM Springfield
 ARIA Ballroom



SYMPHONY HALL

THERESA CAPUTO
 MAY 30



Theresa Caputo
 LIVE
 'THE EXPERIENCE'
 FROM Lifetime RAISING SPIRITS

Q4 2024 Special Events





Thank you
