

Appendix to Gaming Beverage License Application

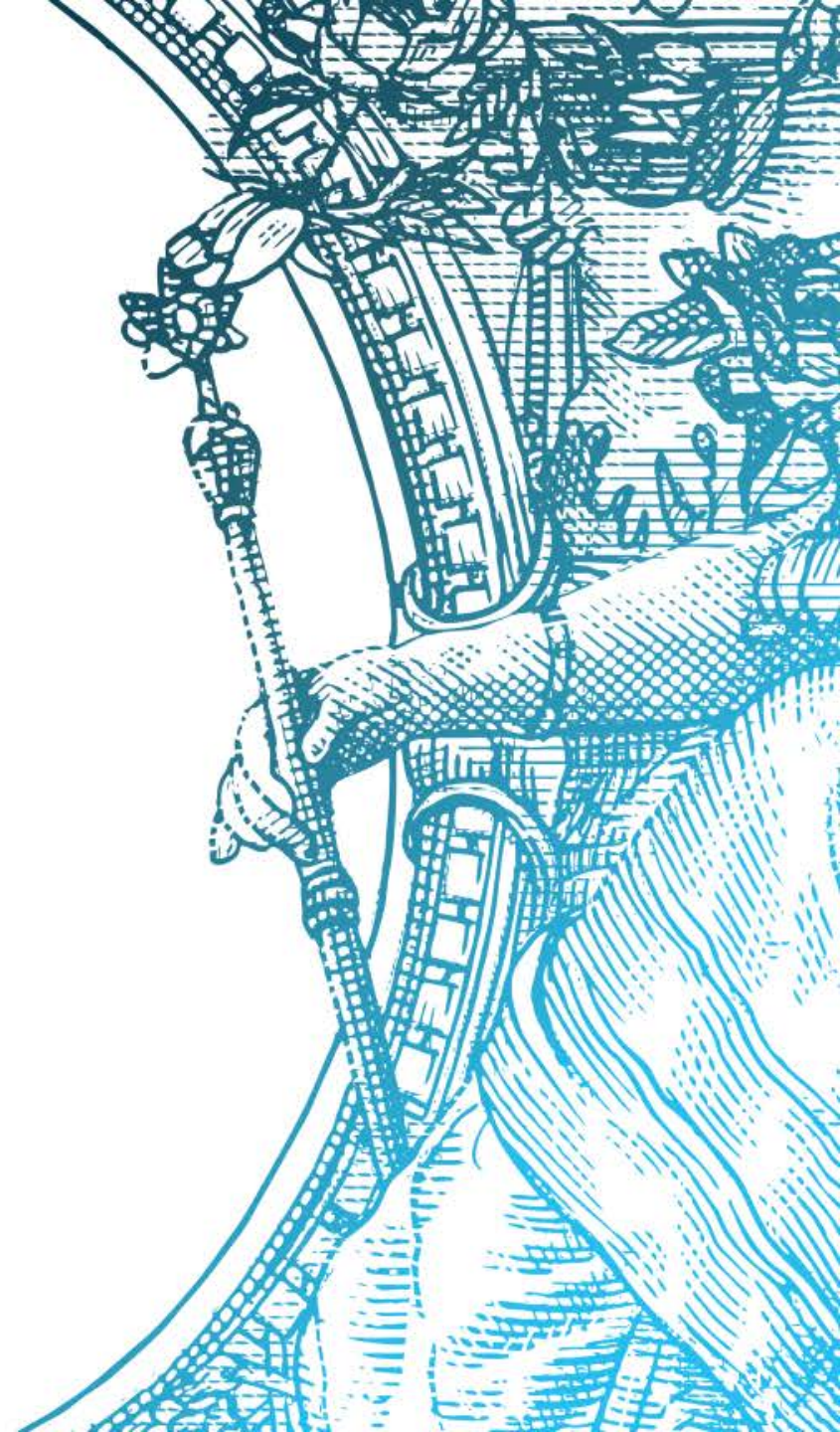


Table of Contents

Licensed Areas

Ground Floor Licensed Areas

1. Cal Mare
2. The Chandler Steakhouse
3. Lobby Bar
4. Casino Walk Up Bar
5. The Knox Bar
6. Commonwealth
7. The South End Market
8. Casino Beverage
9. Salon
10. TAP Sports Bar
11. Outdoor Screen Viewing Area
12. Armory
13. Armory Marketplace
14. Top Golf
15. Indian Motor Cycle
16. TBD Retail/F&B Space
17. Kringle Candle
18. Food Trucks

Second Floor Licensed Areas

19. Banquet Space
20. Pool
21. In-Room Dining
22. Movie Theater

On-site Alcohol Storage Areas

23. Secure Liquor Pump Room
24. Secure Beer Pump Room
25. Secure Beer Cooler
26. Secure Banquet Liquor and Beer Storage

Bottle Service

27. Liquor Bottle Service

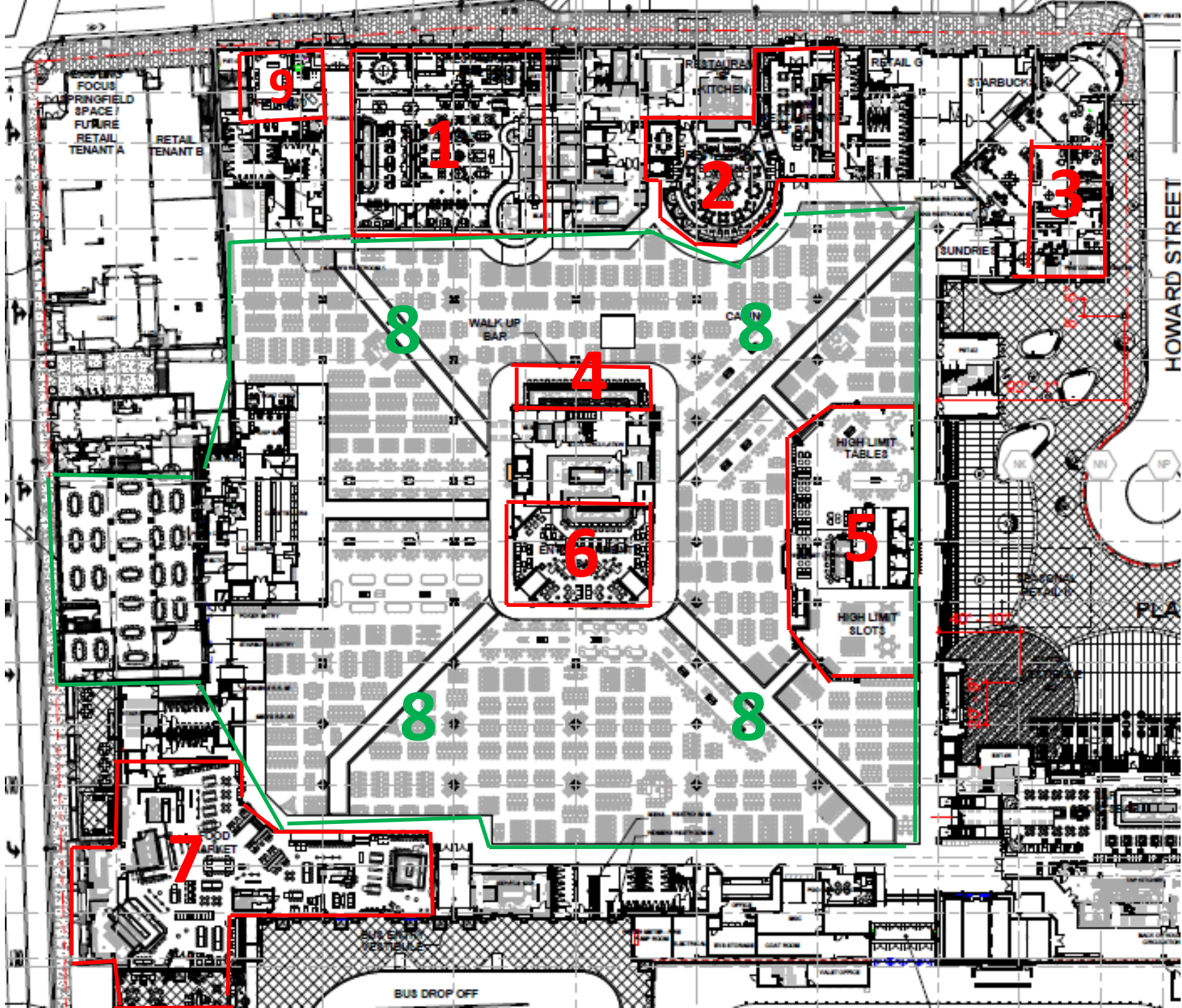
Limitations on Consumption within Gaming Establishment

28. Garage/Parking Lots
29. Outdoor Plaza

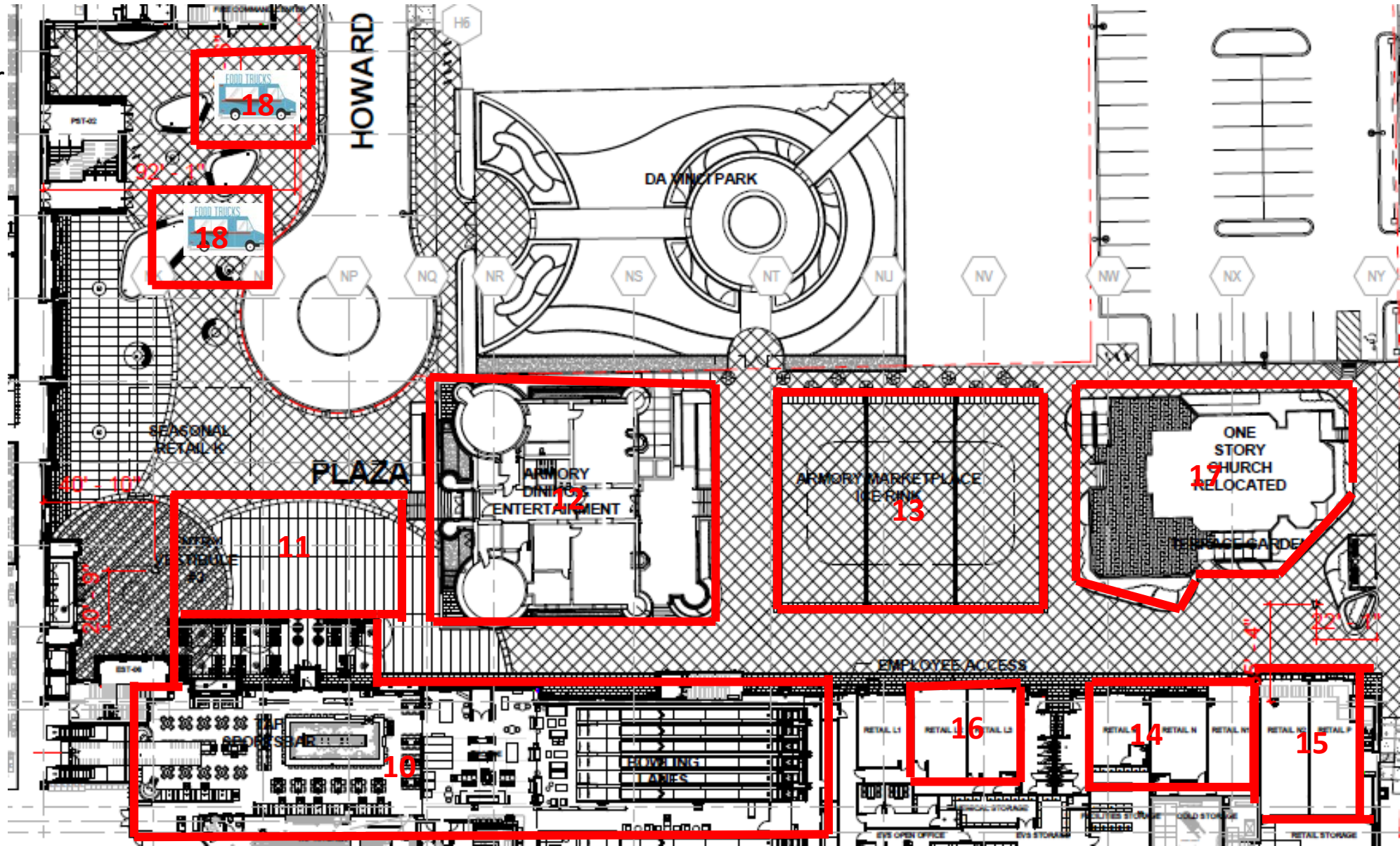
Proposed Conditions

30. Conditions for Approval

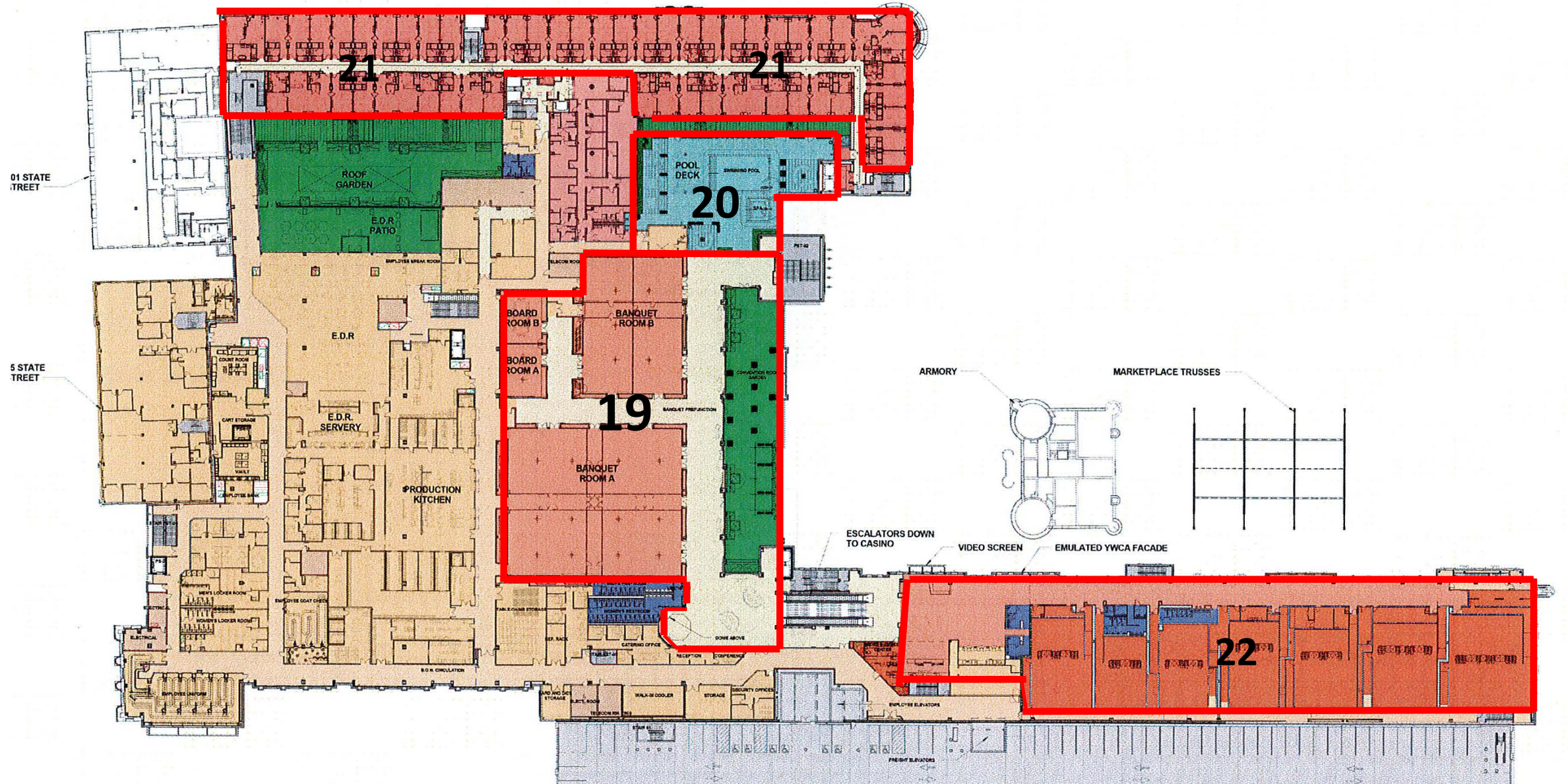
Ground Floor
1 of 2



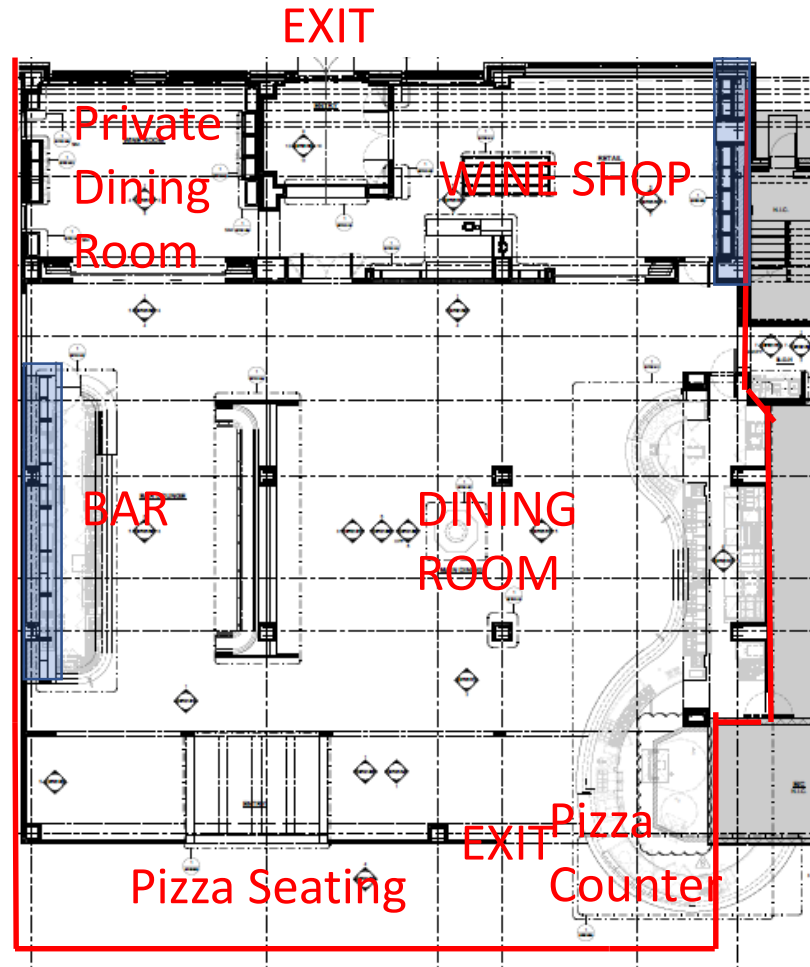
Ground Floor
2 of 2



Second Floor

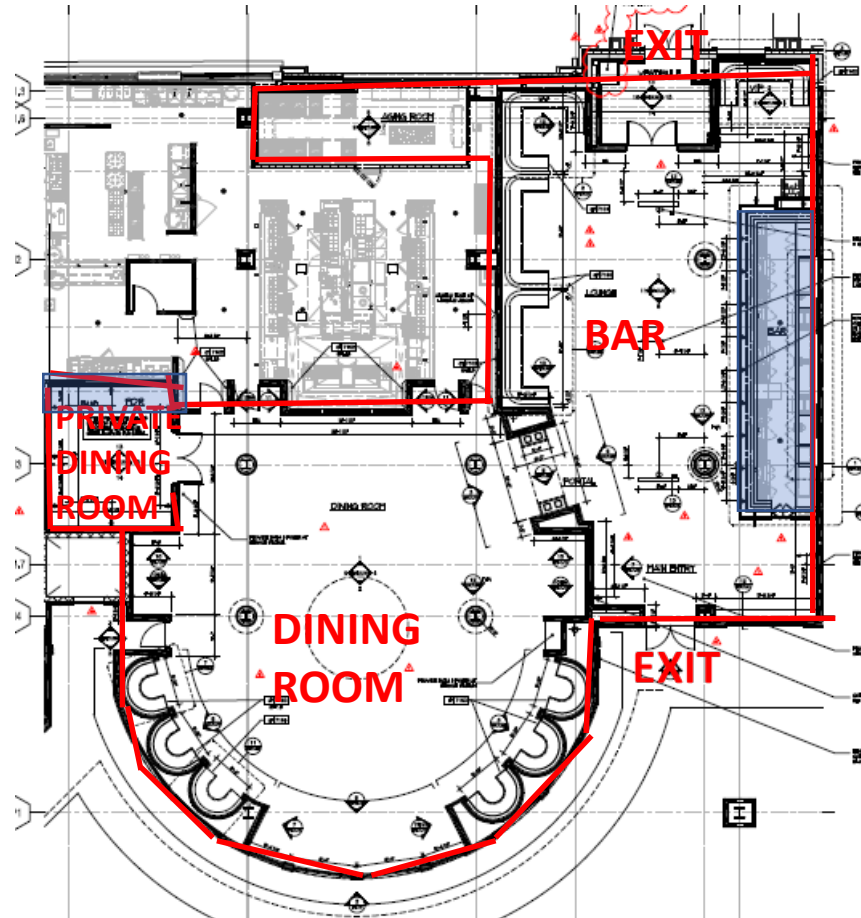


(1) Cal Mare



- **Name:** Cal Mare
- **Business Concept:** Amalfi coast Italian seafood and pizza
- **Description:** Restaurant and bar including pizza counter for walk up service from casino
- **Normal Hours of Operation:** Dining Room and Bar 11am - 12am
- **Hours of Permitted Alcohol Service:** 8:00 a.m. to 2:00 a.m.
- **Capacity:** Total 280 (Bar 39, Private Dining Room 12, Dining Room 170, Wine Shop 32)
- **Alcohol Dispensing Area:** Alcohol distributed from Bar, served by servers, and Pizza counter (beer and wine)
- **Bottle Service:** Yes, pursuant to approved bottle service program (see Section 27)
- **Storage and Security (shown in blue):** All liquor and wine will be locked behind the bar. All liquor dispensers and taps if applicable will be shut off after closing. All areas are under 24 hour surveillance.
- **Manager of Licensed Area:** Anthony Caratozzolo (MGC Lic. N GKS00080)

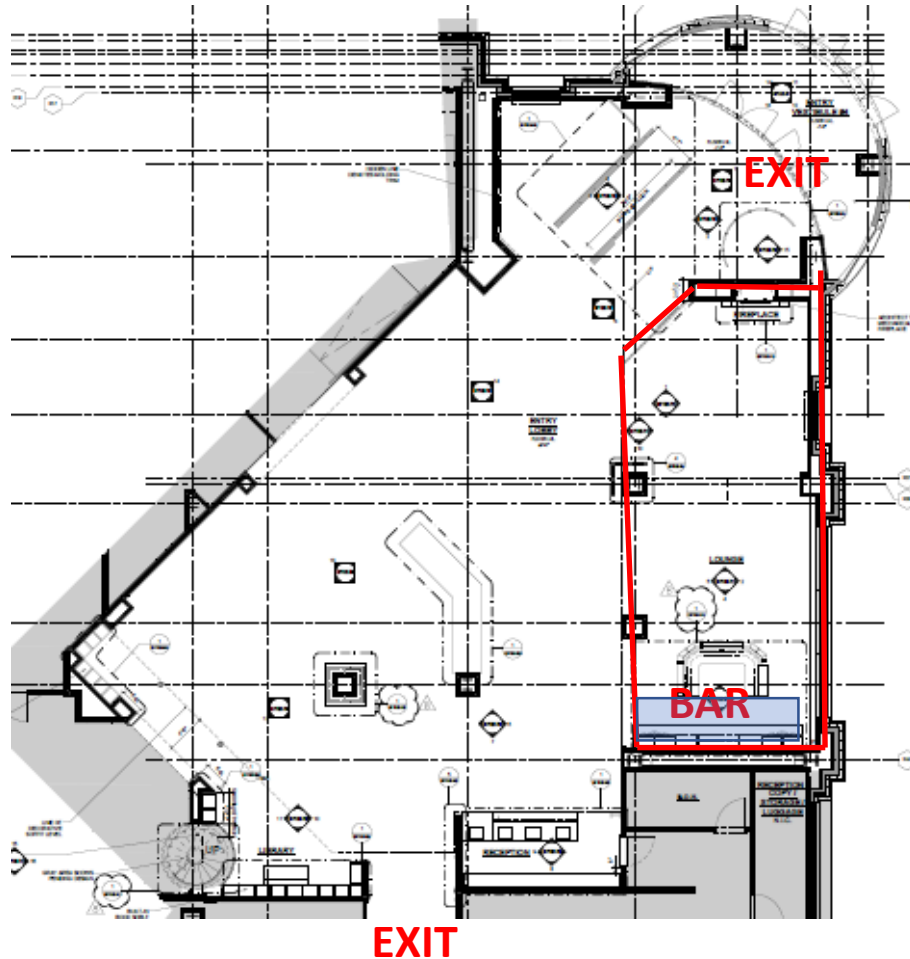
(2) The Chandler Steakhouse



- **Name:** The Chandler Steakhouse
- **Business Concept:** Classic Steakhouse and Bar with Dry Age Room
- **Description:** Restaurant and bar
- **Normal Hours of Operation:** 5pm -11pm with potential for lunch
- **Hours of Permitted Alcohol Service:** 8:00 a.m. to 2:00 a.m.
- **Capacity:** Total 255 (Bar 102, Private Dining 10, Dining Room 143)
- **Alcohol Distribution Area:** Bar and served by servers
- **Bottle Service:** Yes, pursuant to approved bottle service program (see Section 27)
- **Storage and Security (shown in blue):** All liquor and wine will be locked behind the bar or wine storage in Private Dining Room. All liquor dispensers and taps if applicable will be shut off after closing. All areas under 24 hour surveillance.
- **Manager of Licensed Area:** Anthony Caratozzolo (MGC Lic. N GKS00080)

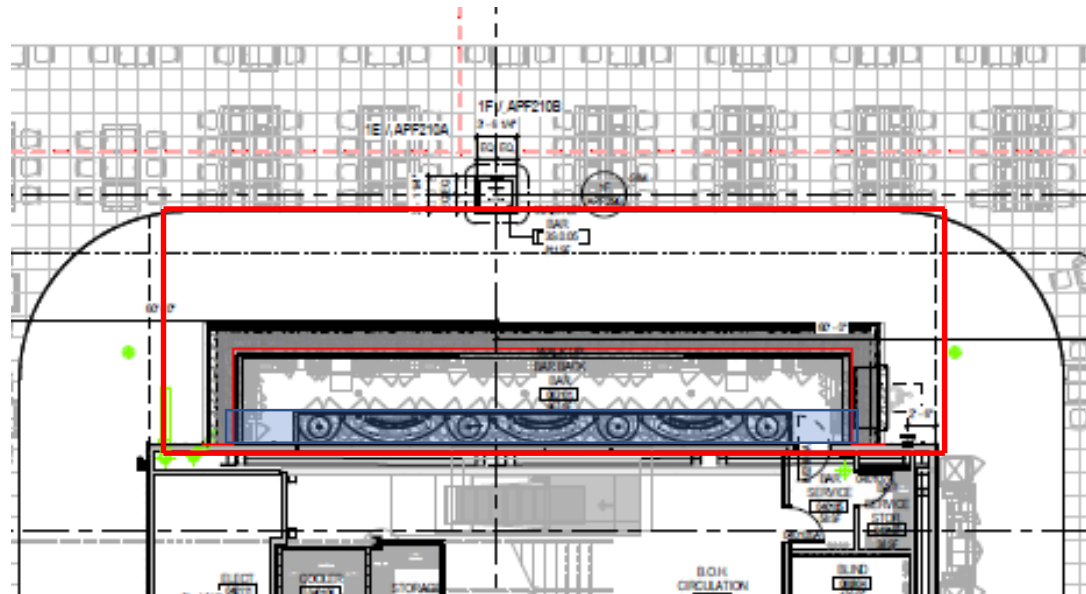
(3) Lobby Bar

LOBBY BAR



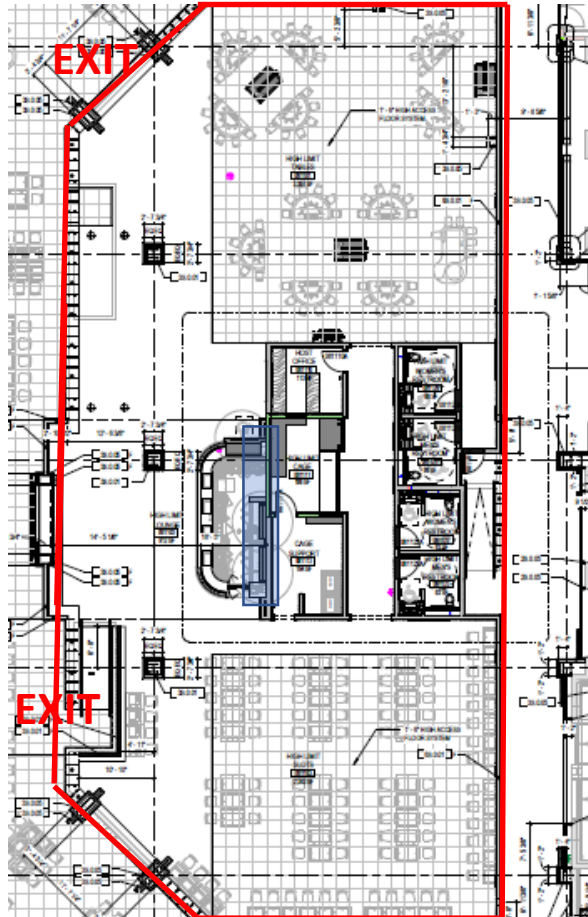
- **Name:** The Lobby Bar
- **Business Concept:** Hotel lobby bar with a library vibe
- **Description:** Cocktail bar
- **Normal Hours of Operation:** 10am-12am
- **Hours of Permitted Alcohol Service:** 8:00 a.m. to 2:00 a.m.
- **Capacity:** Total 40
- **Alcohol Dispensing Area:** Alcohol distributed from Bar and served by servers
- **Bottle Service:** Yes, pursuant to approved bottle service program (see Section 27)
- **Storage and Security (shown in blue):** All liquor and wine will be locked behind the bar. All areas under 24 hour surveillance.
- **Manager of Licensed Area:** Anthony Caratozzolo (MGC Lic. N GKS00080)

(4) Casino Walk Up Bar



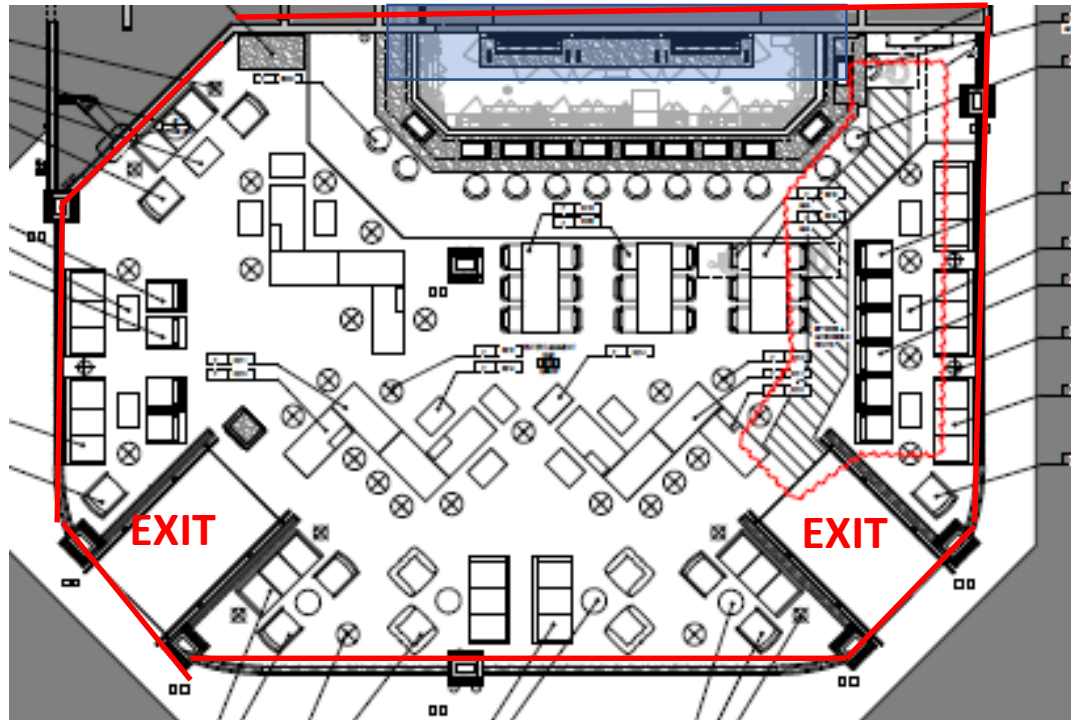
- **Name:** Casino Walk Up Bar
- **Business Concept:** Cash bar for guests who prefer a premium beverage.
- **Description:** Cocktail bar
- **Normal Hours of Operation:** 8:00am-2:00am
- **Hours of Permitted Alcohol Service:** 8:00 a.m. to 2:00 a.m.
- **Capacity:** Approx. 30
- **Alcohol Dispensing Area:** Alcohol will be served by bartenders at bar.
- **Bottle Service:** Yes, pursuant to approved bottle service program (see Section 27).
- **Storage and Security (shown in blue):** All liquor, beer and wine will be locked and all taps for beer and liquor will be shut after closing. All areas will be under 24 hour surveillance.
- **Manager of Licensed Area:** Anthony Caratozzolo (MGC Lic. N GKS00080)

(5) The Knox Bar



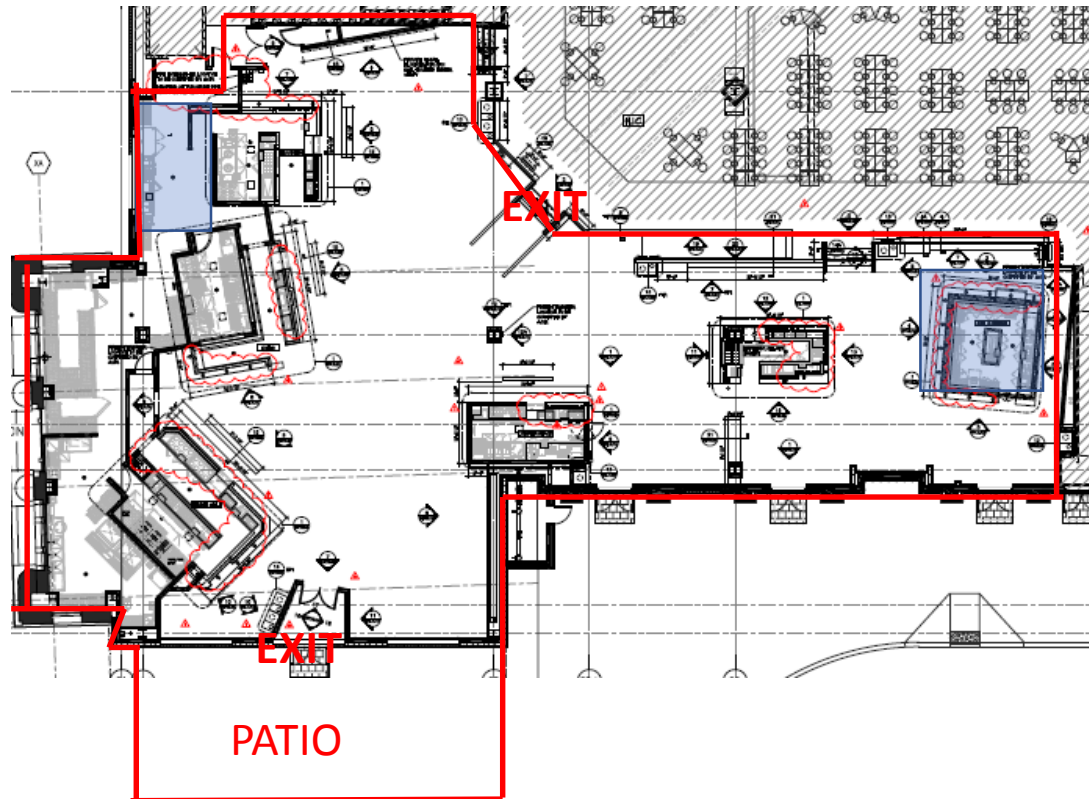
- **Name:** The Knox Bar
- **Business Concept:** High limits bar
- **Description:** Cocktail bar
- **Normal Hours of Operation:** 24 hours
- **Hours of Permitted Alcohol Service:** 8:00 a.m. to 2:00 a.m. (limited alcohol service by servers to actively gaming customers from 2:00 a.m. to 4:00 a.m. - see # 8)
- **Capacity Total :** Approx. 250
- **Alcohol Dispensing Area:** Alcohol distributed from Bar and served by servers
- **Bottle Service:** Yes, pursuant to approved bottle service program (see Section 27)
- **Storage and Security (shown in blue):** All liquor dispensers and taps if applicable will be shut off after closing. All bottles secured behind bar. All areas under 24 hour surveillance.
- **Manager of Licensed Area:** Anthony Caratozzolo (MGC Lic. N GKS00080)

(6) Commonwealth



- **Name:** Commonwealth
- **Business Concept:** Entertainment Bar
- **Description:** Cocktail bar
- **Normal Hours of Operation:** 5:00pm -2:00am
- **Hours of Permitted Alcohol Service:** 8:00 a.m. to 2:00 a.m.
- **Capacity:** Total Approx. 200
- **Alcohol Dispensing Area:** Alcohol distributed from Bar and served by servers
- **Bottle Service:** Yes, pursuant to approved bottle service program (*see Section 27*)
- **Storage and Security (shown in blue):** All liquor dispensers and taps if applicable will be shut off after closing. All liquor bottles secured behind bar. All areas under 24 hour surveillance.
- **Manager of Licensed Area:** Anthony Caratozzolo (MGC Lic. N GKS00080)

(7) The South End Market



- **Name:** The South End Market
- **Business Concept:** Quick service food hall with 6 counters.
- **Description:** Indoor restaurant with outside patio
- **Normal Hours of Operation:** Hours vary by counter.

| | |
|----------------------------------|-----------|
| South End Market Diner | 24 Hours |
| South End Market Lobster Shack | 11am-11pm |
| South End Market Noodle Counter | 11am-1am |
| South End Market Gelato & Coffee | 6am-11pm |
| South End Market Wine & Cheese | 4pm-12am |
| South End Market Hearth Grill | 11am-11pm |

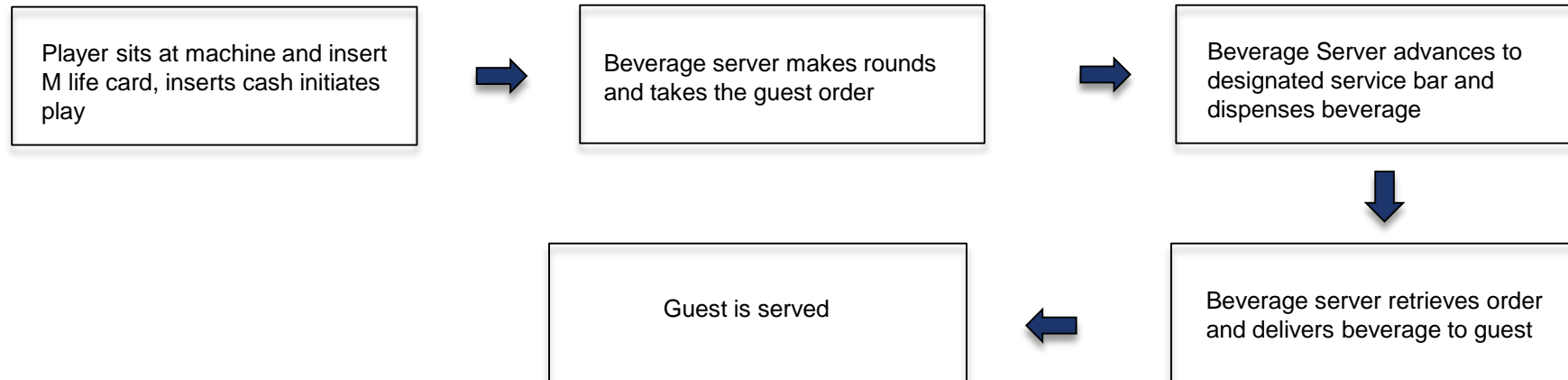
- **Hours of Permitted Alcohol Service:** 8:00 a.m. to 2:00 a.m.
- **Capacity:** Total 458 (Dining Room 350, Patio 108)
- **Alcohol Dispensing Area:** Alcohol distributed at counters and by runners; beer and wine only
- **Bottle Service:** Yes, pursuant to approved bottle service program (see Section 27)
- **Storage and Security (shown in blue):** Wine and Beer will be locked at Wine & Cheese Bar and behind Wicked Noodles in locked storage area after closing. All areas under 24 hour surveillance.
- **Manager of Licensed Area:** Anthony Caratozzolo (MGC Lic. N GKS00080)

(8) Casino Beverage



- **Name:** Casino Beverage
- **Business Concept:** Beverage service for gaming guests
- **Description:** Cocktail service by designated cocktail waitstaff
- **Normal Hours of Operation:** 24 hours
- **Hours of Permitted Alcohol Service:**
 - 8:00 a.m. to 2:00 a.m. (see Section 8(a))
 - Limited alcohol beverage service to actively gaming guests from 2:00 a.m. – 4:00 a.m. (see Section 8(b))
- **Capacity:** Total 1st floor 11,000 which includes all outlets and space not just casino floor.
- **Alcohol Dispensing Area:** Alcohol distributed from Walk up Bar and served by servers. Cocktail servers pour beverages at Smart Bar units in the service bar. Premium beverages poured at Casino Walk up bar.
- **Bottle Service:** Yes, pursuant to approved bottle service program (see Section 27)
- **Storage and Security (shown in blue):** All liquor dispensers and taps if applicable will be shut off after closing. All areas under 24 hour surveillance.
- **Manager of Licensed Area:** Anthony Caratozzolo (MGC Lic. N GKS00080)

8(a) - Casino Beverage Traditional Service – 8:00 a.m. to 2:00 a.m.

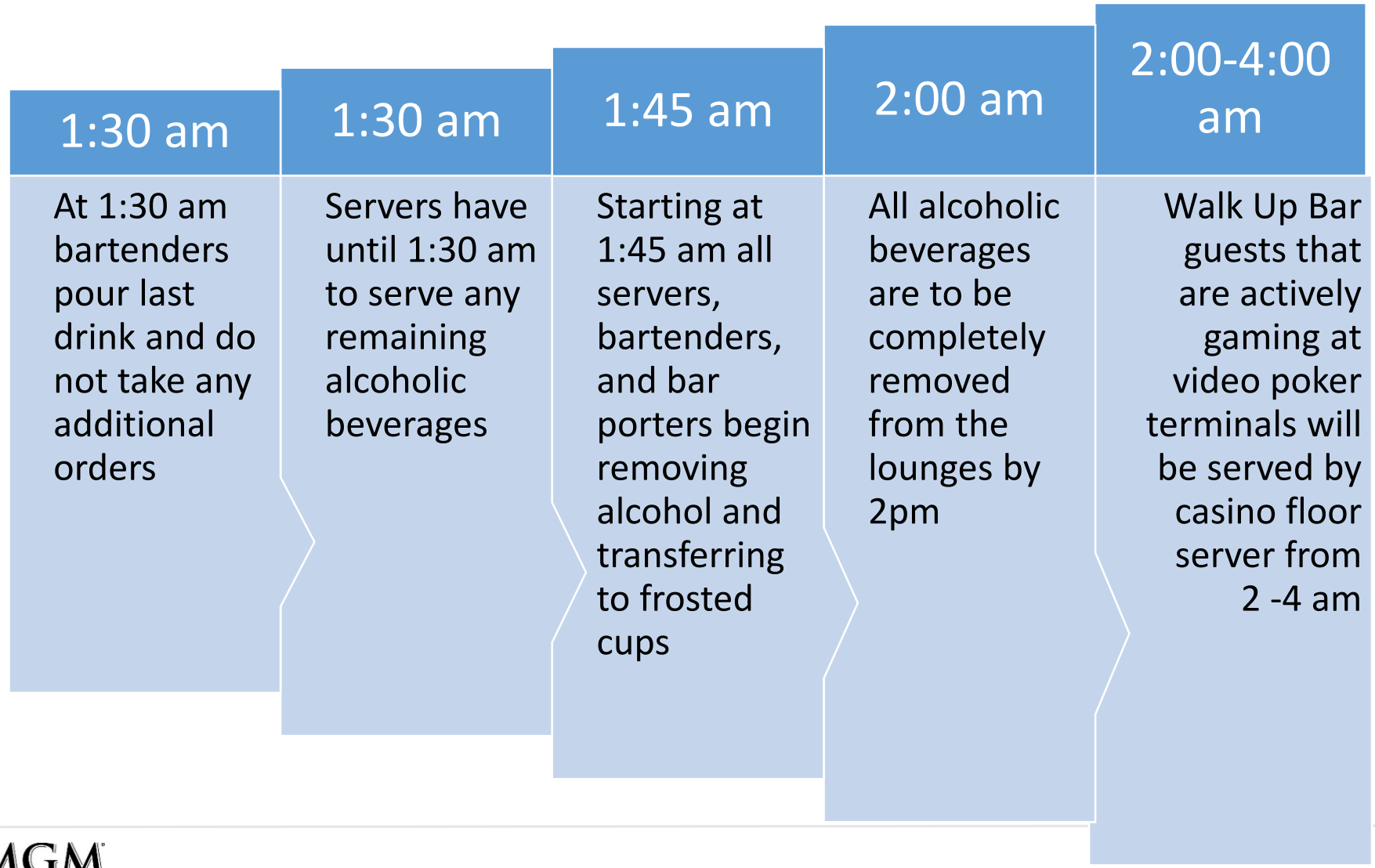


8(b) - Casino Beverage Proposed 2am – 4am Alcohol Service

Key Elements

- Alcohol service for actively gaming guest only from 2am - 4am
- All front facing bars will be closed for alcohol service prior to 2am
- Alcoholic beverages will be served by casino cocktail servers only during 2am - 4am, with the exception of The Knox high limit area where a bartender will serve video poker players only
- A liquor sweep will be conducted prior to 2am to ensure only actively gaming guests on the casino floor have alcoholic beverages
- All alcohol will be secured prior to 2am in all restaurants and bars except casino service where alcohol will be secured prior to 4am

8(b) - Commonwealth and Casino Walk Up Bar Closing Process and Liquor Sweep

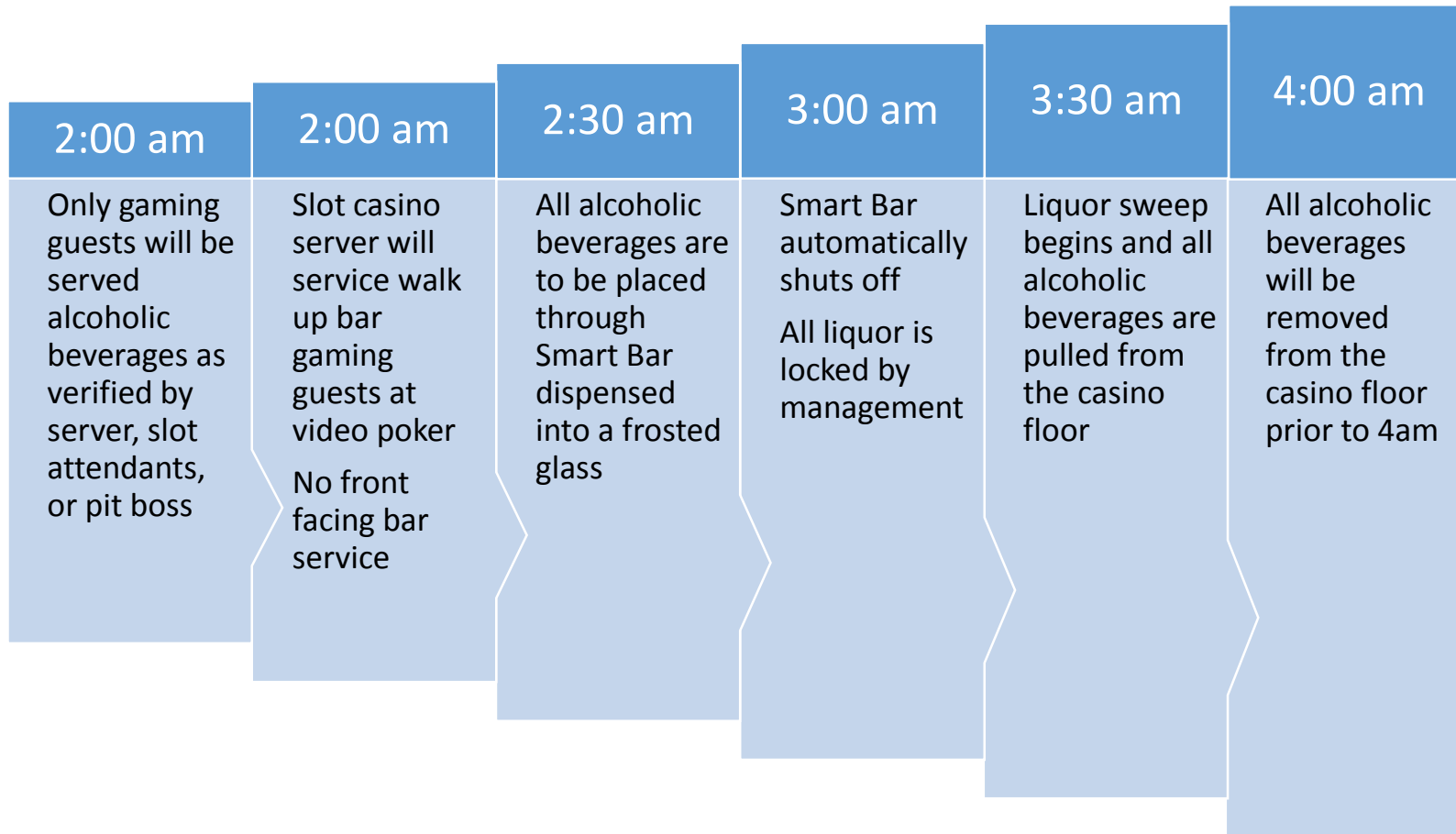


Casino Walk Up Bar

8(b) - Knox Bar 2am – 4am Alcoholic Beverage Process



8(b) - Casino Beverage 2am – 4am Process



Smart Bar



8(b) - Casino Beverage

All beverages will be served in glassware until 1:30



Alcoholic beverages will be transferred into frosted glasses at 1:45 am for **actively gaming guests**



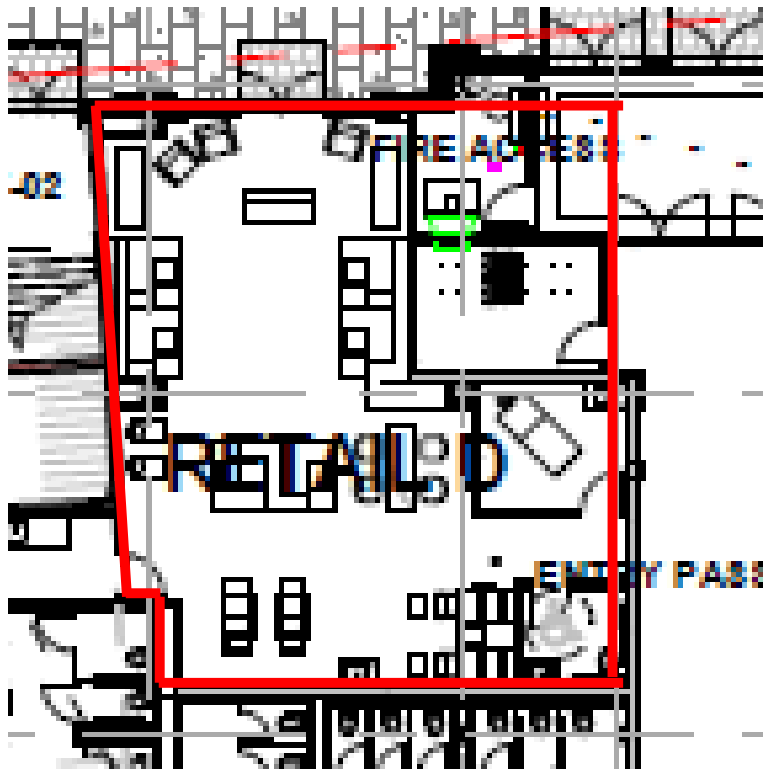
Frosted cups have the benefit of signaling who may have transferred from a bar and is not actively gaming



After 2am ALL Alcoholic Beverages will be served in frosted plastic cups

Any guest that refuses to give up an alcoholic beverages or does not transfer to a frosted cup will be reported to Beverage Manager and Security

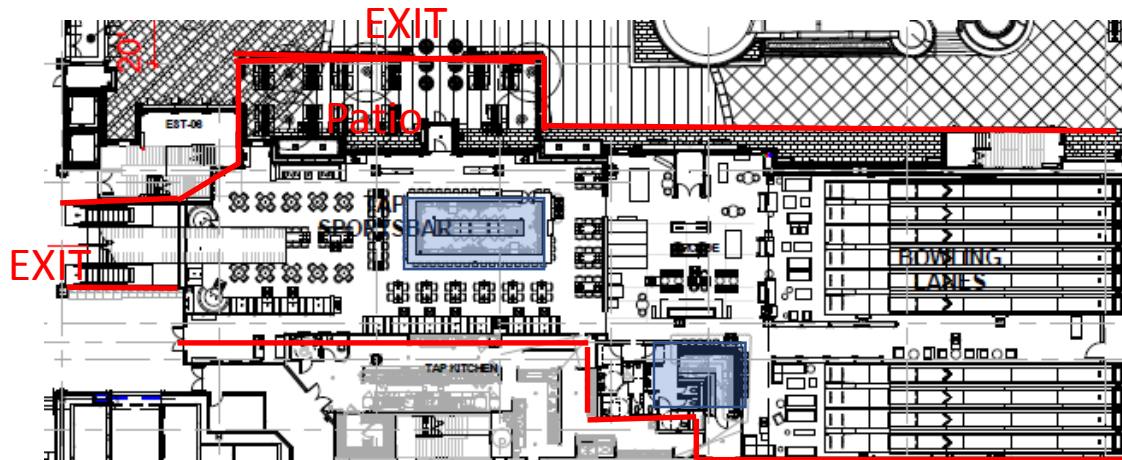
(9) Salon



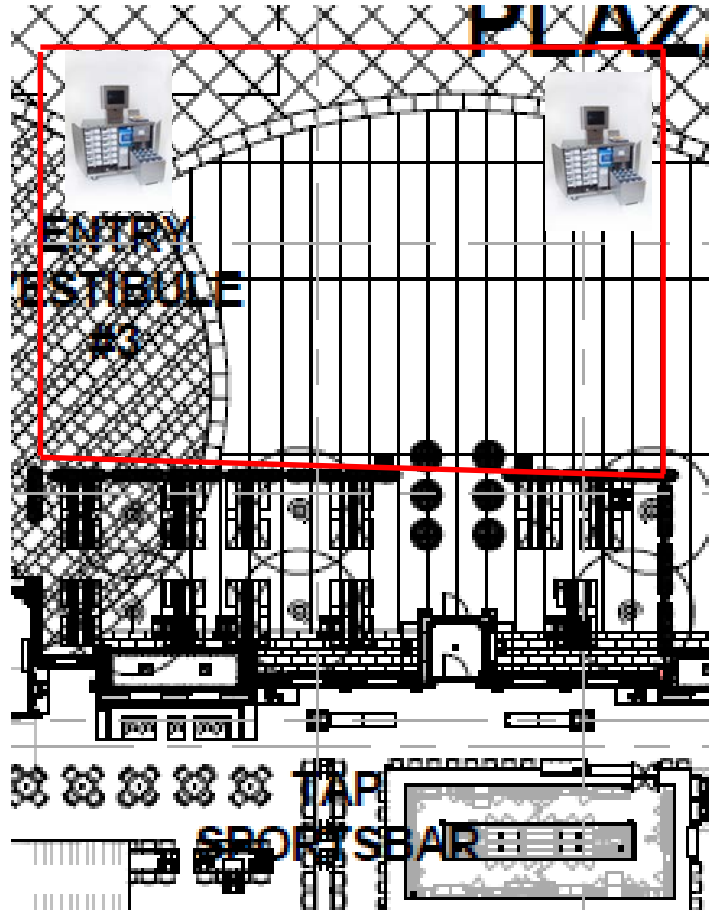
- **Name:** The Salon
- **Business Concept:** Hair, nails, and makeup shop
- **Description:** Indoor hair salon
- **Normal Hours of Operation:** 11am -9pm
- **Hours of Permitted Alcohol Service:** 8am – 2am
- **Capacity:** Approx. 50
- **Alcohol Distribution Area:** By servers or a mobile bar.
- **Bottle Service:** Yes, pursuant to approved bottle service program (see Section 27)
- **Storage and Security (shown in blue):** All liquor and wine will be locked in second floor banquet storage area. All areas under 24 hour surveillance.
- **Manager of Licensed Area:** Anthony Caratozzolo (MGC Lic. NGKS00080)

(10) TAP Sports Bar

- **Name:** TAP Sports Bar Bowling and Arcade
- **Business Concept:** High energy sports bar with Bowling, Arcade, and outdoor patio
- **Description:** Indoor sports bar with patio
- **Normal Hours of Operation:** 11am -12am
- **Hours of Permitted Alcohol Service:** 8am – 2am
- **Capacity:** Total 410; Bar 135, Dining Room 108, Bowling Alley 50, Arcade 29, Patio 88
- **Alcohol Distribution Area:** Alcohol distributed from Main Bar, Arcade Bar and served by servers or bartenders.
- **Bottle Service:** Yes, pursuant to approved bottle service program (see Section 27)
- **Storage and Security (shown in blue):** All liquor and wine will be locked behind the bars after closing. Beer and liquor lines will be shut down. All areas under 24 hour surveillance.
- **Manager of Licensed Area:** Anthony Caratozzolo (MGC Lic. NGKS00080)

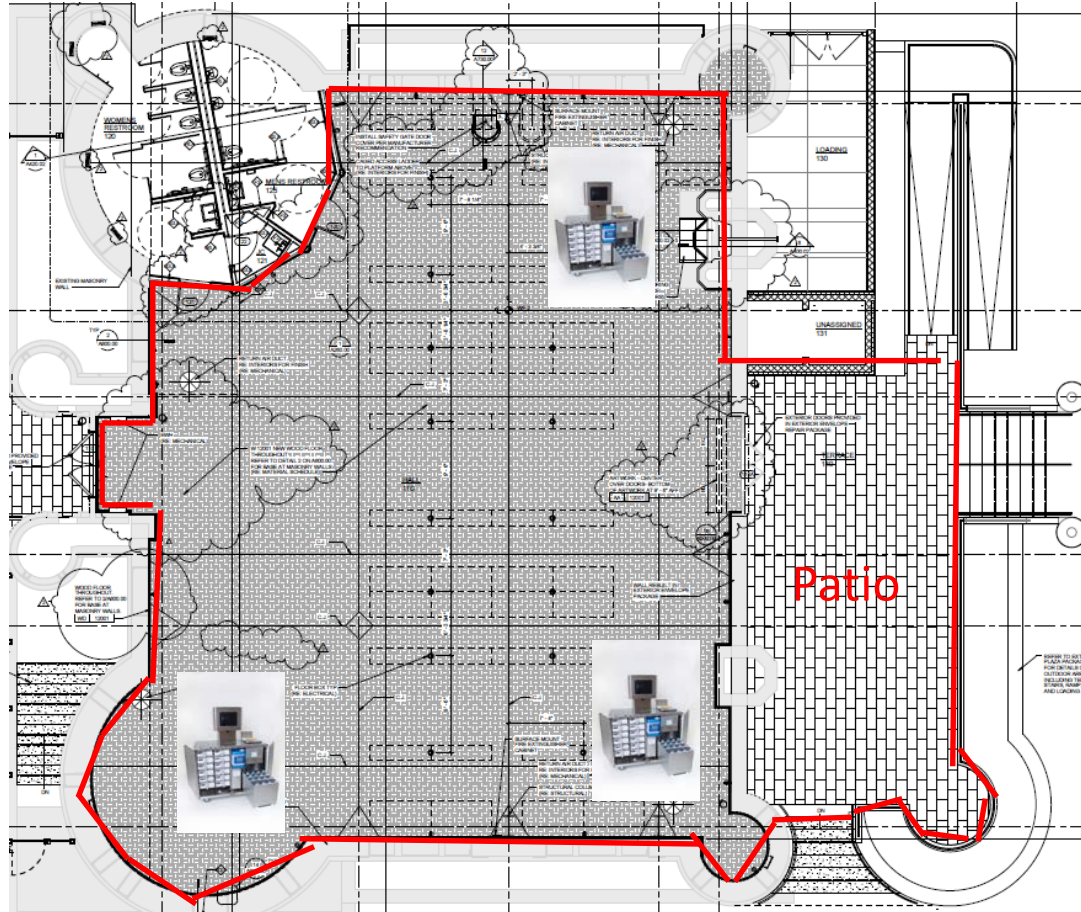


(11) Outdoor Screen Viewing Area



- **Name:** Outdoor Screen Viewing Area
- **Business Concept:** Outdoor sports viewing experience
- **Description:** Outdoor with mobile bars
- **Normal Hours of Operation:** 11am -12am
- **Hours of Permitted Alcohol Service:** 8am – 2am
- **Capacity:** Approx. 300
- **Alcohol Distribution Area:** Alcohol distributed from mobile bars.
- **Bottle Service:** Yes, pursuant to approved bottle service program (see Section 27)
- **Storage and Security (shown in blue):** All liquor and wine will be locked in the secure banquet storage area. All areas under 24 hour surveillance.
- **Manager of Licensed Area:** Anthony Caratozzolo (MGC Lic. NGKS00080)

(12) Armory



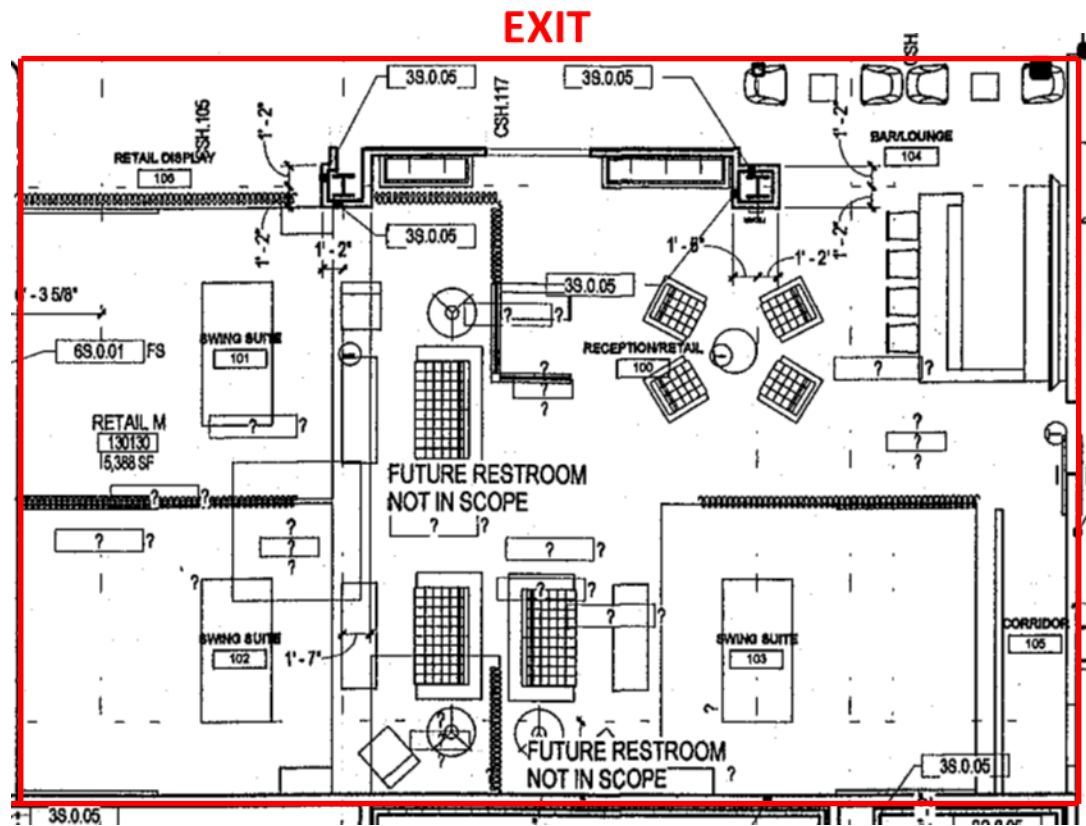
- **Name:** The Armory
- **Business Concept:** Historic building used for banquets and pop up events
- **Description:** Multipurpose event space
- **Normal Hours of Operation:** Specific to event
- **Hours of Permitted Alcohol Service:** 8am – 2am
- **Capacity:** Approx. 300
- **Alcohol Dispensing Area:** Alcohol distributed from mobile bars and by servers and bartenders.
- **Bottle Service:** Yes, pursuant to approved bottle service program (see Section 27)
- **Storage and Security:** Liquor, beer, and wine will be stored in banquets and liquor storage when not in use. All areas under 24 hour surveillance.
- **Manager of Licensed Area:** Anthony Caratozzolo (MGC Lic. N GKS00080)

(13) Armory Marketplace



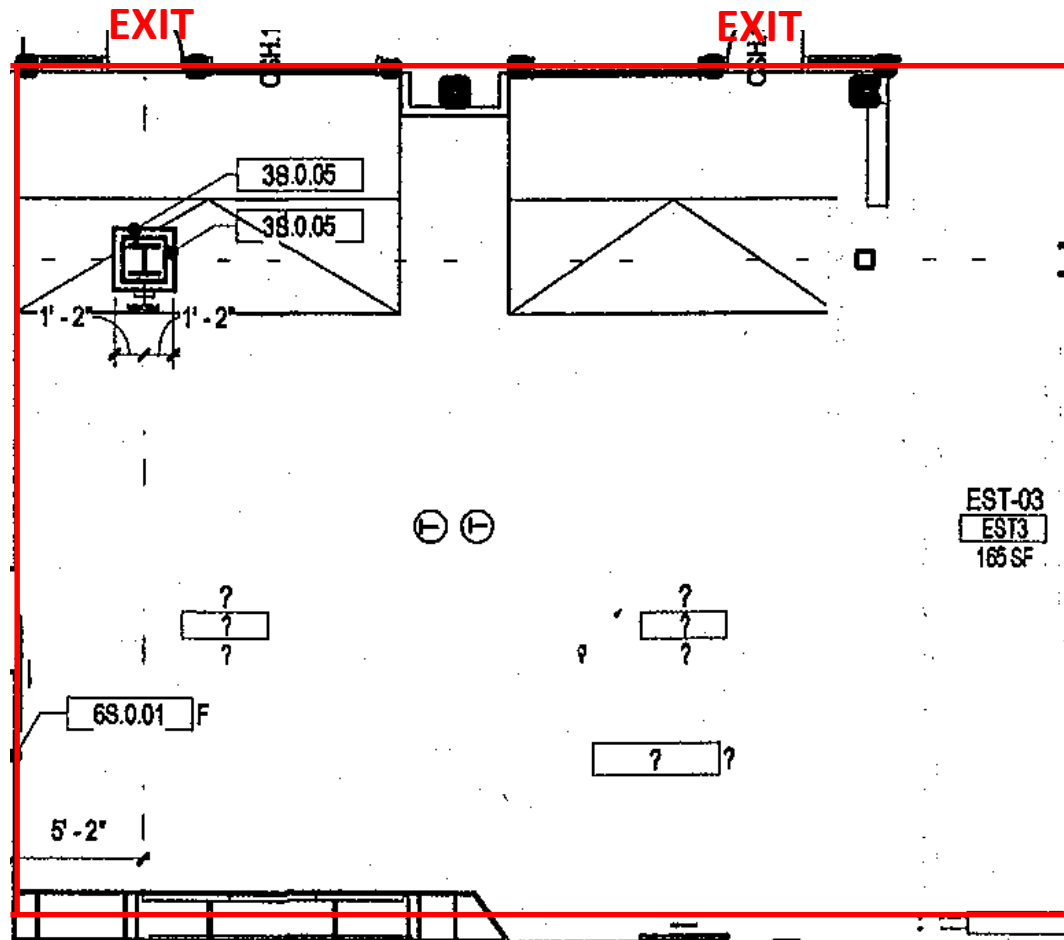
- **Name:** The Armory Marketplace
- **Business Concept:** Outdoor Marketplace and skating rink
- **Description:** Multipurpose space
- **Normal Hours of Operation:** 10am – 10pm
- **Hours of Permitted Alcohol Service:** 8am – 2am
- **Capacity:** Approx. 300
- **Alcohol Dispensing Area:** Alcohol distributed from mobile bars and by servers and bartenders.
- **Bottle Service:** Yes, pursuant to approved bottle service program (see Section 27)
- **Storage and Security:** Liquor, beer, and wine will be stored in banquets and liquor storage when not in use. All areas under 24 hour surveillance.
- **Manager of Licensed Area:** Anthony Caratozzolo (MGC Lic. N GKS00080)

(14) Top Golf



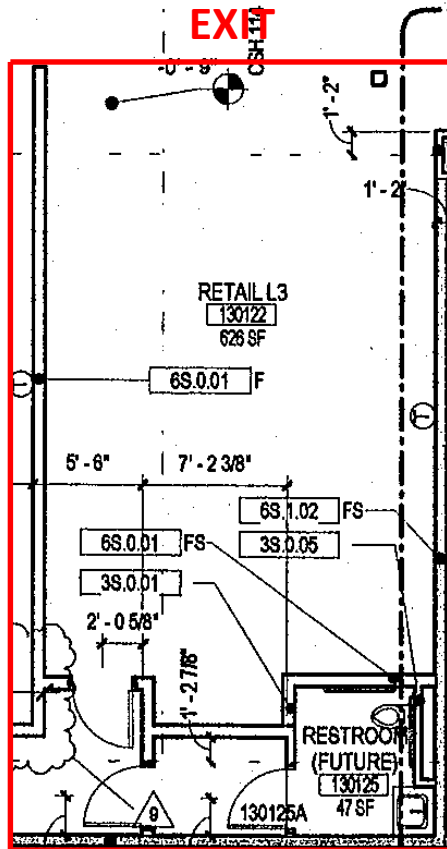
- **Name:** Top Golf
- **Business Concept:** Virtual golf experience with bar and food menu
- **Normal Hours of Operation:** 11am – 12am
- **Hours of Permitted Alcohol Service:** 8am – 2am
- **Description:** Indoor golf experience with food and bar
- **Capacity Total:** Approx. 50
- **Alcohol Dispensing Area:** Alcohol will be served by bartenders and servers
- **Bottle Service:** Yes, pursuant to approved bottle service program (see Section 27)
- **Storage and Security (shown in blue):** All liquor and beer will be locked behind the bar after closing. All areas under 24 hour surveillance.
- **Manager of Licensed Area:** Anthony Caratozzolo (MGC Lic. N GKS00080)

(15) Indian Motorcycle



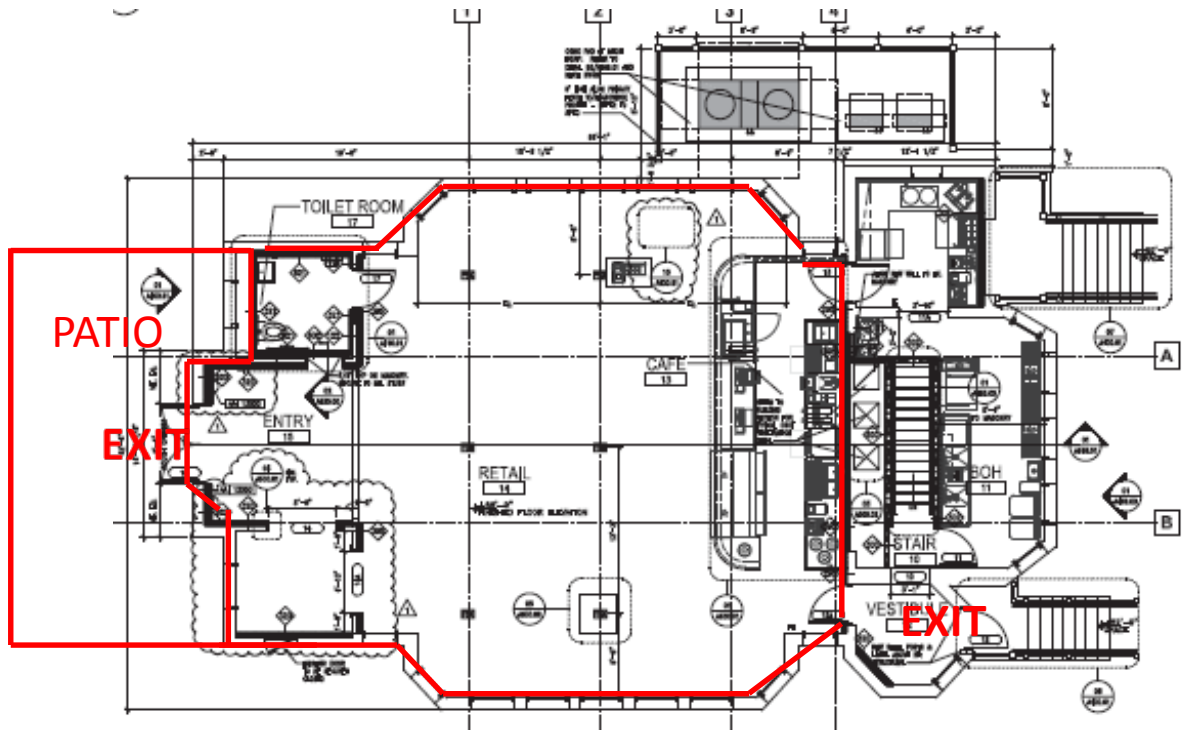
- **Name:** Indian Motorcycle
- **Business Concept:** A retail experience featuring Indian Motorcycle products. Also available for parties and events
- **Description:** Indoor retail shop with occasional special events
- **Capacity:** Approx. 100
- **Normal Hours of Operation:** 10am – 9pm or various for special events
- **Hours of Permitted Alcohol Service:** 8am – 2am
- **Alcohol Dispensing Area:** Alcohol will be served from mobile bars and servers for events only
- **Bottle Service:** **Bottle Service:** Yes, pursuant to approved bottle service program (see Section 27)
- **Storage and Security:** Liquor, beer, and wine will be in the secured banquet storage room. All areas under 24 hour surveillance.
- **Manager of Licensed Area:** Anthony Caratozzolo (MGC Lic. N GKS00080)

(16) To Be Determined 3rd Party Retail/F&B



- Name: To be determined 3rd party retail/F&B
- Business Concept: TBD
- Description: TBD
- Capacity: Approx. 60
- Normal Hours of Operation: 10am -11pm
- Hours of Permitted Alcohol Service: 8am – 2am
- Alcohol Dispensing Area: TBD
- Bottle Service: TBD
- Storage and Security(shown in blue): TBD
- Manager of Licensed Area: Anthony Caratozzolo MGC Lic. (N GKS00080).
- Jointly Responsible Person: TBD Manager of Retail.
- Authority to Remove Jointly Responsible Person: All MGM Springfield leases are conditioned upon tenant compliance with applicable laws, including MGC regulations, and provide MGM with certain remedies upon non-compliance, including without limitation termination of the lease.

(17) Kringle Candle-3rd Party



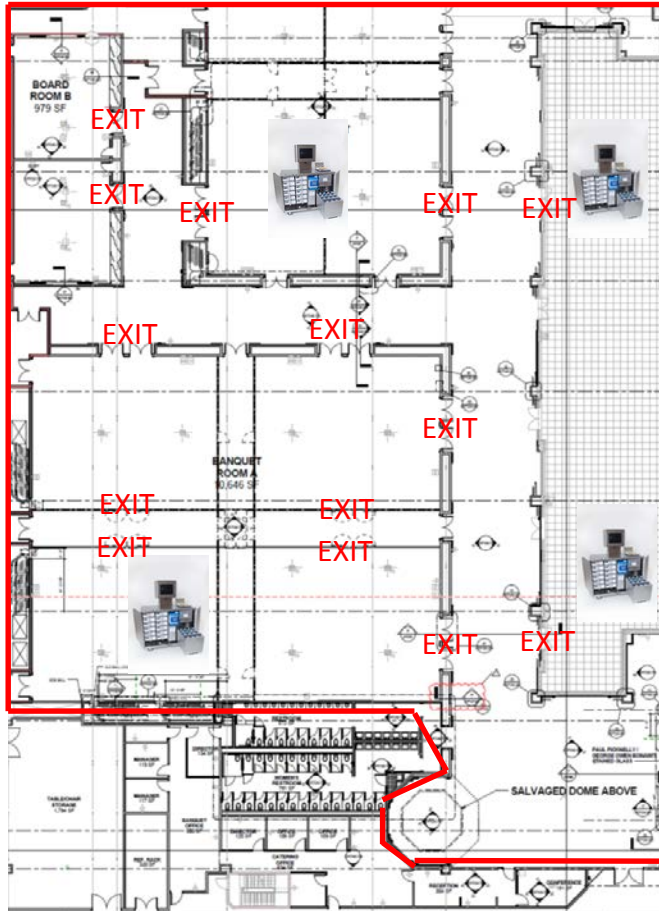
- **Name:** Kringle Candle
- **Business Concept:** Candle retail with a café
- **Description:** Indoor facility with outdoor patio featuring retail and a café.
- **Capacity:** Approx. 200
- **Normal Hours of Operation:** 10am -9pm
- **Hours of Permitted Alcohol Service:** 8am – 2am
- **Alcohol Distribution Area:** TBD
- **Bottle Service:** Yes, pursuant to approved bottle service program (see Section 27)
- **Storage and Security:** Liquor, beer and wine will be locked on site. All areas under 24 hour surveillance.
- **Manager of Licensed Area:** Anthony Caratozzolo MGC Lic. (N GKS00080).
- **Jointly Responsible Person:** TBD Manager of Kringle Candle
- **Authority to Remove Jointly Responsible Person:** All MGM Springfield leases are conditioned upon tenant compliance with applicable laws, including MGC regulations, and provide MGM with certain remedies upon non-compliance, including without limitation termination of the lease.

(18) Food Trucks



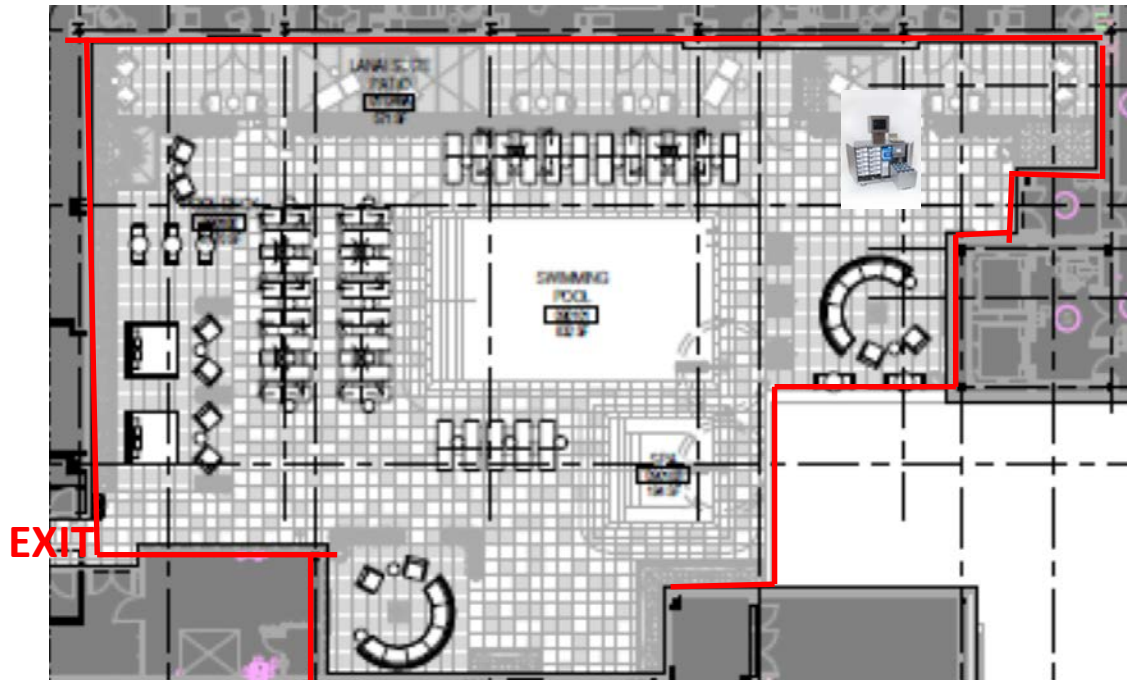
- **Name:** Food Trucks
- **Business Concept:** Food Trucks serving street food beer, and wine
- **Description:** Trucks parked in plaza
- **Capacity:** N/A
- **Normal Hours of Operation:** 10am -9pm
- **Hours of Permitted Alcohol Service:** 8am – 2am
- **Alcohol Distribution Area:** From food truck by fountain worker
- **Bottle Service:** Yes, pursuant to approved bottle service program (see Section 27)
- **Storage and Security:** Alcohol stored in locked food truck. Plaza under 24 hour surveillance.
- **Manager of Licensed Area:** Anthony Caratozzolo
MGC Lic. (N GKS00080).

(19) Banquet Space



- **Name:** Banquets Space
- **Business Concept:** Multi-purpose events space including pre-function
- **Description:** 2 Ballroom totaling 16,248 Sq. Ft; 2 Board Rooms totaling 1,958 Sq.; Approximately 26,800 sqft of Pre-Function including 6,200 Rooftop outdoor Pre-Function Space
- **Normal Hours of Operation:** Varies by event
- **Hours of Permitted Alcohol Service:** 8am – 2am
- **Capacity:** Total Approx. 1,200
- **Alcohol Dispensing Area:** Alcohol will be served from mobile bars and by servers
- **Bottle Service:** Yes, pursuant to approved bottle service program (see Section 27)
- **Storage and Security:** Alcohol will be in banquet storage beer and liquor room. All areas under 24 hour surveillance.
- **Manager of Licensed Area:** Anthony Caratozzolo MGC Lic. (N GKS00080)

(20) Pool



- **Name:** Pool
- **Business Concept:** Beverages served when business level demand. Pool which can be flexed for parties
- **Normal Hours of Operation:** Weather dependent
- **Hours of Permitted Alcohol Service:** 8am -2am
- **Capacity:** Total Approx. 150
- **Alcohol Dispensing Area:** Alcohol will be served from mobile bars and by servers
- **Bottle Service:** Yes, pursuant to approved bottle service program (see Section 27)
- **Storage and Security:** Alcohol will be in banquet storage and liquor room. All areas under 24 hour surveillance.
- **Manager of Licensed Area:** Anthony Caratozzolo MGC Lic. (N GKS00080)

(21) In Room Dining

South End
MARKET

**WICKED
NOODLES**



**HEARTH
GRILL**



wine bar

Bill's
DINER



- **Name:** In Room Dining
- **Business Concept:** Food, beer, and wine will be delivered primarily from The South End Market or TAP.
- **Description:** Food delivery service indoors.
- **Normal Hours of Operation:** Room service available 24 hours.
- **Hours of Permitted Alcohol Service:** 8am – 2am
- **Capacity:** N/A
- **Alcohol Dispensing Area:** South End Market or TAP
- **Bottle Service:** Yes, pursuant to approved bottle service program (see Section 27)
- **Storage and Security:** Applicable areas in South End Market and TAP. All areas under 24 hour surveillance.
- **Manager of Licensed Area:** Anthony Caratozzolo MGC Lic. (N GKS00080)

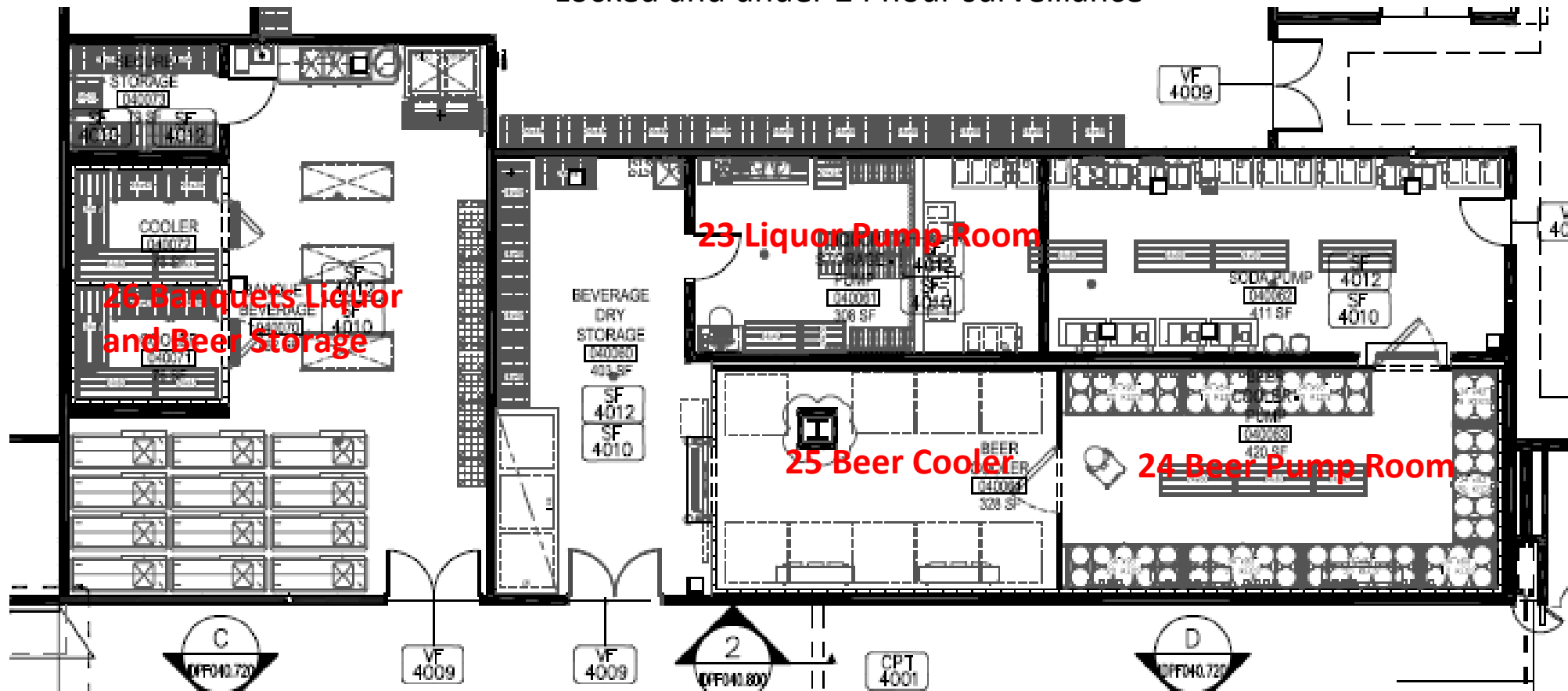
(22) Movie Theater – 3rd Party

Insert Current Map Here

- **Name:** To be announced Movie Theater
- **Business Concept:** Leased space. Movie theater with 7 screens serving food and alcohol.
- **Description:** Indoor movie theater
- **Capacity:** Total TBD
- **Normal Hours of Operation:** TBD
- **Hours of Permitted Alcohol Service:** 8am -2am
- **Alcohol Dispensing Area:** Alcohol will be distributed from a bar by a bartender
- **Storage and Security(shown in blue):** storage will be behind the bar and secured after closing. All areas are under 24 hour surveillance.
- **Bottle Service:** **Bottle Service:** Yes, pursuant to approved bottle service program (see Section 27)
- **Manager of Licensed Area:** Anthony Caratozzolo MGC Lic. (N GKS00080).
- **Jointly Responsible Person:** TBD Manager of Movie Theater
- **Authority to Remove Jointly Responsible Person:** All MGM Springfield leases are conditioned upon tenant compliance with applicable laws, including MGC regulations, and provide MGM with certain remedies upon non-compliance, including without limitation termination of the lease.

(23) Liquor Pump Room; (24) Beer Pump Room; (25) Beer Cooler; (26) Banquet Liquor and Beer Storage

Locked and under 24 hour surveillance

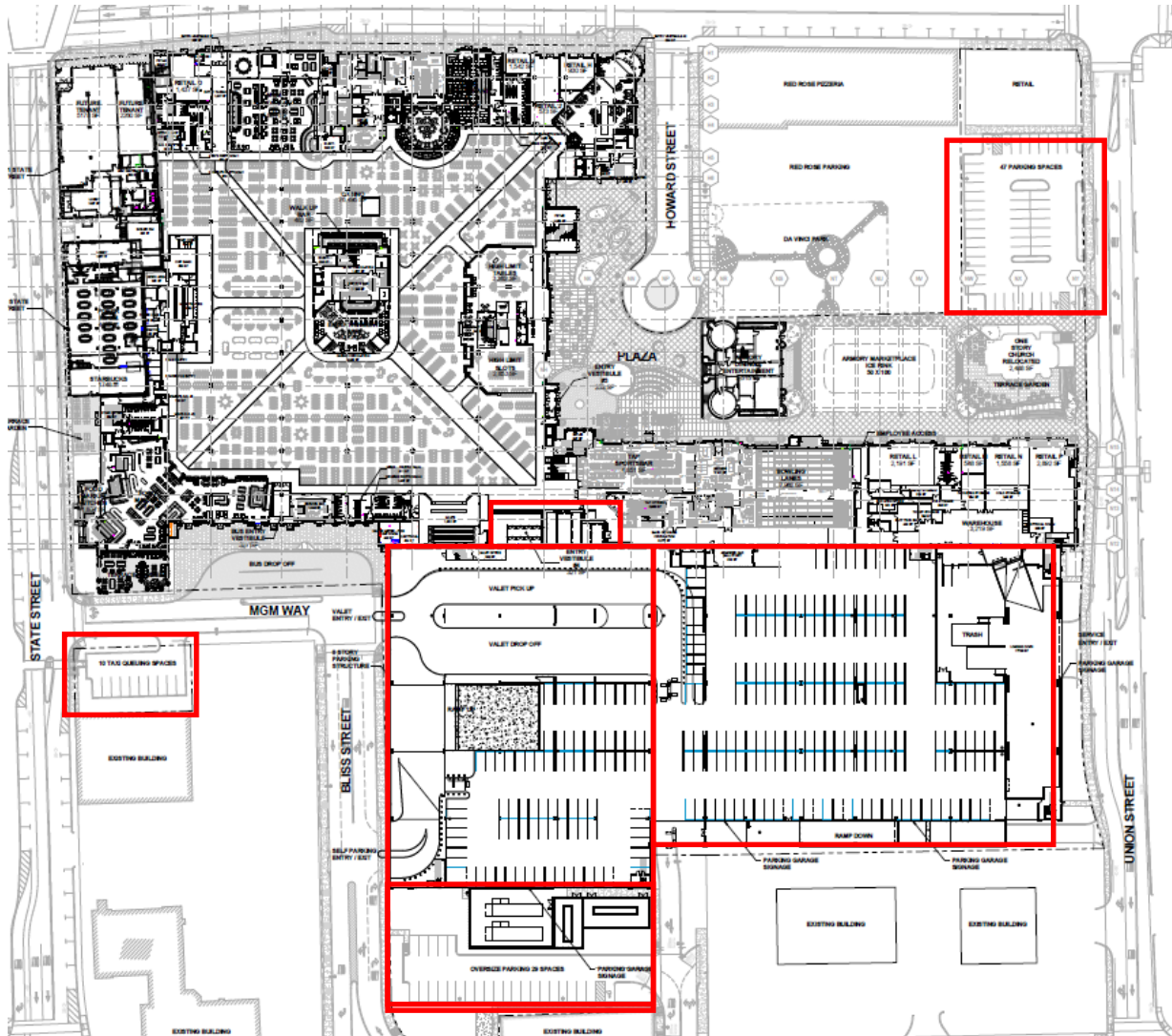


(27) Liquor Bottle Service Program



- Pursuant to 205 CMR 136.07(6), bottle service liquor will only be poured by servers licensed or registered with the Commission under 205 CMR 134.
- A keyed and locked bottle cage will be utilized to ensure that guests may not self-pour between service.
- Bottle service shall be conducted in compliance with MGM Springfield's Alcoholic Beverage Control Policies & Procedures set forth in its Commission-approved Internal Controls.

(28) Restricted Consumption - Garage/Parking Lots



- Consumption of alcohol will not be permitted in the parking garage deck, parking garage elevators, or parking stairwells.
- Consumption of alcohol will not be permitted in any surface parking lots.

(29) Permitted Consumption in Outdoor Plaza

- Consumption of alcohol will be permitted within the outdoor plaza areas of the Gaming Establishment pursuant to the plan attached as **Exhibit A**, which demonstrates that the integrity of gaming and/or public health, welfare and safety are protected through security personnel, signage, active surveillance and physical access restrictions.



(30) Proposed Conditions

Approval of application is proposed to be conditioned on submission and MGC staff's review and approval of the following supplemental information:

- **Section 16 - Third Party Retail:** Name; Business Concept; Description; Alcohol Distribution Area; Bottle Service; Storage and Security; and Jointly Responsible Person
- **Section 17 - Kringle Candle:** Alcohol Distribution Area; Storage and Security; and Jointly Responsible Person
- **Section 22 - Movie Theater:** Name; Alcohol Distribution Area; Storage and Security and Jointly Responsible Person

EXHIBIT A

Safety, Security and Surveillance Plan For Outdoor Alcoholic Beverage Consumption

Armory Square & The Plaza –
A Walkable Entertainment District

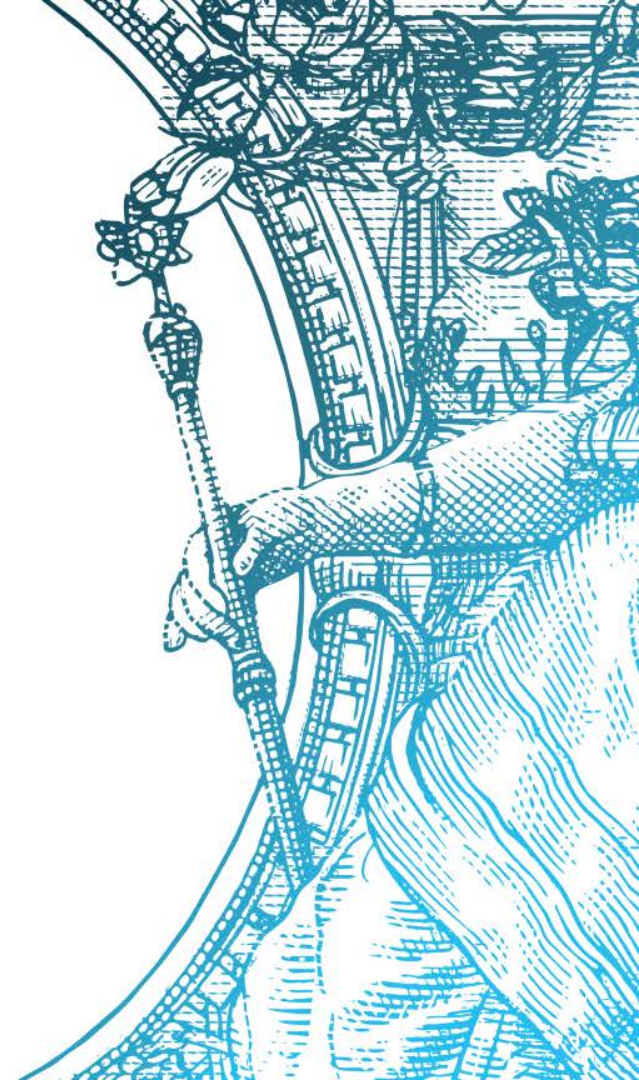


Table of Contents

| | |
|--|----|
| Supporting Springfield Tourism..... | 3 |
| Sample Of Outdoor Events in Western Mass That Serve Alcohol..... | 4 |
| Safety, Security and Surveillance Plan..... | 8 |
| Standard Operations..... | 11 |
| Map of Permitted Alcohol Consumption – Standard Operations..... | 12 |
| Special Events..... | 13 |
| Map of Permitted Alcohol Consumption – Sample Special Event..... | 14 |
| Alcohol Training and Responsible Serving Training | 15 |



Supporting Springfield Tourism – A Walkable Entertainment District

- MGM Springfield has committed to The City of Springfield to activate The Plaza 365 days a year to support tourism and visitation.
- The City of Springfield has announced its plan to support downtown restaurant and entertainment visitation by issuing sidewalk permits for local restaurants.
- **MGM Springfield's Plaza – A Walkable Entertainment District, goes a step further with fully integrated safety, security, and surveillance program.**

Springfield seeks to promote sidewalk cafes with new outdoor seating permits

Updated May 16; Posted May 16



The city of Springfield will soon offer outdoor seating permits to local restaurants wishing to add dining areas on public sidewalks in front of their businesses. Here, Nadim's Restaurant on Main Street is shown with outdoor dining, allowed on its private sidewalk area without need of a special permit. (File Photo / The Republican)

Current Outdoor Events: White Lion Wednesdays - Springfield

- Springfield has hosted a very successful and issue-free White Lion Wednesday events in rotating downtown outdoor locations.
- The event features beer and music in certain public spaces in the city center surrounded public ways.
- The event has been successful from a community engagement, safety, and security perspective.
- The security at the event is limited.



Current Outdoor Events: Cruise Night- Springfield

- Springfield has hosted a very successful and issue-free Cruise Nights on Mondays in Court Square.
- The event features beer and music in Court Square, a public park, in the city center surrounded entirely by public ways.
- The event has been successful from a community engagement, safety, and security perspective.
- The security at the event is limited.



Current Outdoor Events: Springfield Jam Fest and Jazz Fest

- Springfield has hosted a very successful and issue-free concert series including Jam Fest and Jazz Fest in Court Square.
- The event features beer and music in Court Square, a public park, in the city center surrounded entirely by public ways.
- The event has been successful from a community engagement, safety, and security perspective.
- The security at the event is limited.



Current Outdoor Events: Holiday Sip and Stroll – Great Barrington, MA

- Each December, Great Barrington hosts a very successful event which allows shoppers and holiday makers to enjoy alcoholic beverages while walking and shopping the streets of Great Barrington.
- The event has been issue-free.



A Walkable Entertainment District - Safety, Security, and Surveillance Plan

Our resort has been designed to include both indoor and outdoor areas.

This is in alignment with being an outwardly rather than inwardly focused resort which embraces rather than shuts out the host City.



To accomplish this goal, a seamless transition is necessary for our guests between our indoor and outdoor licensed areas. A guest must walk outdoors to access:

- Kringle Candle
- Top Golf
- Indian Motorcycle
- The Armory
- The Ice Rink in the winter
- The Marketplace in spring/summer/fall
- Other to-be-announced retail

A Walkable Entertainment District - Safety, Security, and Surveillance Plan

We will accomplish a safe, walkable entertainment district by implementing a fully integrated safety, security, and surveillance program to allow for responsible and lawful outdoor consumption of alcohol.



Elements include:

- Limiting hours of operation for The Plaza to 10:00 am – Midnight on Monday-Saturday and Noon – Midnight on Sundays, in most cases.
- Cutting-edge 24/7/365 surveillance program.
- Alcohol to be consumed only from plastic containers in outdoor areas outside of licensed areas.
- Robust security protocols including signage, posted security personnel, additional bollards, added perimeter fencing, and roving security.
- Industry leading alcoholic beverage controls, including Responsible Alcohol Training (3 hours) and swipe ID terminals at each point of sale.
- An incentive program for all employees report potential minor consumption or violations of the law.

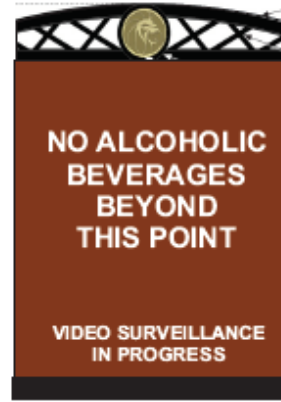
A Walkable Entertainment District - Safety, Security, and Surveillance Plan

- **Special Events**

- Signage “No Alcohol Past This Point”
- Staffed by increased security
- Stanchions
- Pedestrian barriers
- Camera surveillance
- No glass

- **Everyday Operations**

- Signage “No Alcohol Past This Point”
- Posted and Roving security
- Camera surveillance
- No glass



Armory Square and The Plaza – Standard Operations

Standard Hours For Alcohol Consumption:

Monday – Saturday: 10:00 am – 12:00 am

Sunday: 12:00 pm – 10:00 pm

Permitted Hours For Alcohol Consumption:

Monday – Sunday: 8:00 am – 2:00 am

Security:

- Physical barriers
- Posted and Roving security
- Signage (no alcoholic beverages beyond this point)
- Strategic trash receptacles at exits to allow guests to discard unfinished beverages
- Plastic cups which designate alcoholic vs. non-alcoholic beverages
- 24/7/365 staffed camera surveillance
- All servers and bartenders trained in Responsible Alcohol Service

Map of Area of Permitted Alcohol Consumption – Standard Operations



Yellow Dots Represent Cameras

AREA OF PERMITTED ALCOHOL CONSUMPTION

The Plaza – Special Events

Standard Hours For Alcohol Consumption:

Monday – Saturday: 10:00 am – 12:00 am

Sunday: 12:00 pm – 10:00 pm

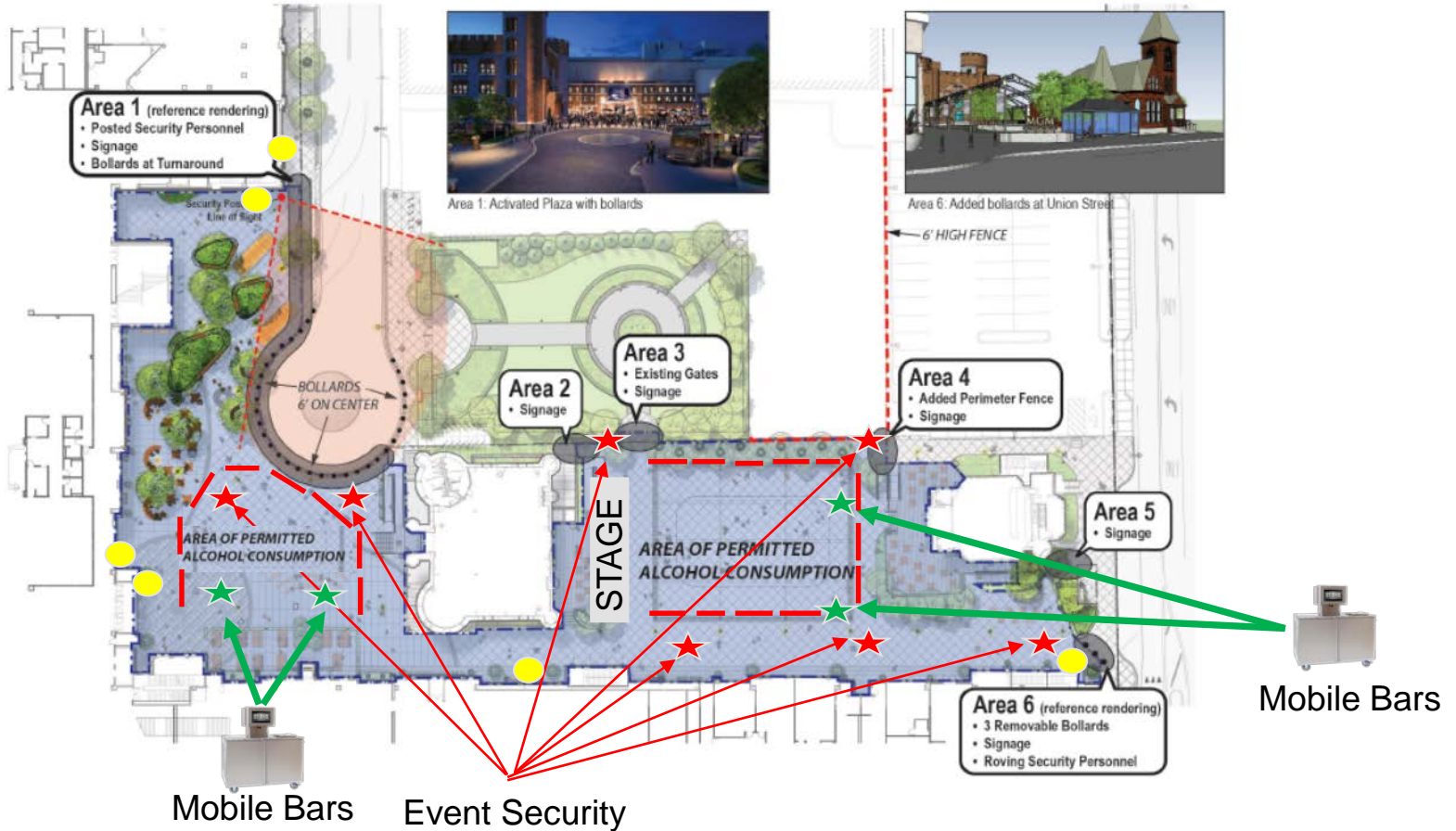
Permitted Hours For Alcohol Consumption:

Monday – Sunday: 8:00 am – 2:00 am

Security:

- Enhanced Physical barriers
- Added Security, Wristbands 21+
- Signage (no alcoholic beverages beyond this point)
- Strategic trash receptacles at exits to allow guests to discard unfinished beverages
- Plastic cups which designate alcoholic vs. non-alcoholic beverages
- 24/7/365 staffed camera surveillance
- All servers and bartenders trained in Responsible Alcohol Service
- Public education campaign in pre-event emails, etc. highlighting event rules

Map of Area of Permitted Alcohol Consumption – Sample Event



Alcohol Training and Responsible Serving

Training has been developed to ensure a consistent understanding of Massachusetts Law and MGM RESORTS policy regarding the responsible service of alcohol; reinforce the behavior required to serve alcohol responsibly; and ensure employees understand their role in working with Security to protect our customers and employees by identifying and reporting unsafe, suspicious, or potentially illegal activities.

Training includes:

- ❑ Recognizing signs of intoxication
- ❑ Sizing up customers (Evaluating)
- ❑ Techniques for slowing down consumption
- ❑ Managing bottle service
- ❑ Stopping service (Cutting off)
- ❑ Dealing with already intoxicated guests
- ❑ The effects of over-intoxication
- ❑ Proof of age, procedures to handle minors



Acceptable ID



Altered ID