



Active Employees
MGM Springfield
As of September 30, 2020

The total number of employees listed below do not include employees exempt from licensing and registration.

Category	Full Time	Part Time	Total
Key Gaming Employee	48		48
Gaming Employee	427	9	436
Service Employee	169	24	193
TOTAL	644	33	677



Active Vendors
MGM Springfield
As of September 30, 2020

Category	Vendors
Vendor Gaming - Primary	1
Vendor Gaming - Secondary	0
Non-Gaming Vendor	9
TOTAL	10



Patron Complaints
MGM Springfield
As of September 30, 2020

Month	Complaints
July, 2020	5
August	2
September	6
October	
November	
December	
January, 2021	
February	
March	
April	
May	
June	
TOTAL	13



Minors and Underage
 MGM Springfield
 As of September 30, 2020

Month	Escorted from gaming area	Found gambling at table games	Found gambling at slot machines	Taken into custody - for gambling	Taken into custody - Other	Found consuming alcoholic beverages
July, 2020	0	0	0	0	0	0
August	3	0	0	0	0	0
September	1	0	0	0	0	0
October						
November						
December						
January, 2021						
February						
March						
April						
May						
June						
TOTAL	4	0	0	0	0	0