



Active Employees
MGM Springfield
As of December 31, 2020

The total number of employees listed below do not include employees exempt from licensing and registration.

Category	Full Time	Part Time	Total
Key Gaming Employee	55		55
Gaming Employee	387	16	403
Service Employee	151	37	188
TOTAL	593	53	646



Active Vendors
MGM Springfield
As of December 31, 2020

Category	Vendors
Vendor Gaming - Primary	
Vendor Gaming - Secondary	
Non-Gaming Vendor	
TOTAL	0



Patron Complaints
MGM Springfield
As of December 31, 2020

Month	Complaints
July, 2020	5
August	2
September	6
October	3
November	2
December	0
January, 2021	
February	
March	
April	
May	
June	
TOTAL	18



Minors and Underage
 MGM Springfield
 As of December 31, 2020

Month	Escorted from gaming area	Found gambling at table games	Found gambling at slot machines	Taken into custody - for gambling	Taken into custody - Other	Found consuming alcoholic beverages
July, 2020	0	0	0	0	0	0
August	3	0	0	0	0	0
September	1	0	0	0	0	0
October	2	0	0	0	1	0
November	0	0	0	0	0	0
December	2	0	2	0	0	1
January, 2021						
February						
March						
April						
May						
June						
TOTAL	8	0	2	0	1	1