



Massachusetts Gaming Commission

Slot Machine Activity Manual

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Preface

As a general matter, the transportation, movement, approval for use, and modification of all electronic gaming devices (including slot machines) is governed by 205 CMR 144 through 145. The procedures for the movement and placement of such devices are expected to be clearly described in the gaming licensee's system of internal controls. See 205 CMR 138.63. The technical standards for all Electronic Gaming Devices (EGDs) are set forth in 205 CMR 143, which largely adopts the applicable GLI standard by reference and includes modifications.

This manual is solely intended as a resource to clarify some of the areas addressed by the controlling regulation and answers some frequently asked question as to how the Massachusetts Gaming Commission expects licensees to achieve compliance with the regulations and their own internal controls. To the extent there is a conflict between a regulation and this manual, the regulation (and/or IC provision) shall be followed.

In the following document a step-by-step process for conducting and informing the IEB of slot changes/moves will be outlined. A licensee should always err on the side of caution and inform the IEB before starting a task if unsure what is needed or whether to inform or not.

The IEB must test at least one unique bin number when offered on a casino licensee's floor before any of the units can be put in service. If a change/move does not involve a new bin number, the licensee should follow the normal steps of the move.

Bill testing is required whenever there is any modification to an EGD. Bill testing confirms that EGDs are communicating with the NOC (Network Operations Center).

Section III addresses all changes needed when any request involves progressives. All progressive moves require surveillance certification prior to the EGD going up for play. The slot department is required to record all meters before and after a change/move to assure accuracy of the meters. If an EGD uses overflow pools the amount must be notated in the record keeping even if the amount is zero (0). Casino licensees must follow the internal control outlined in their approved submission.

Prior to IEB giving an approval¹ to put a game(s) up for play, bill testing is required to verify communication on all new and any modification to an existing EGD. Once a licensee seeks permission to place or return to service an

¹ An *approval* is the acknowledgment by an IEB agent that the licensee has certified that all settings, certifications, signatures, coverage, and all financial obligations have been met by the licensee at the time of said request.



EGD, it is certifying that all bill tests, settings, communications (both proprietary and MGC - CMS) are in service and all other meters or certifications are in order. Failure to do so may result in a formal complaint being filed against the casino licensee by the IEB.

Approved EGD storage, on site or off site, must meet the following requirements

- (a) All access doors and windows must be locked and alarmed.
- (b) Access shall be restricted to those individuals permitted to maintain EGDs (Electronic Gaming Devices) and its components pursuant to 205 CMR 145.00.
- (c) Shall always have surveillance coverage with a minimum of thirty (30) days' retention.
- (d) Any other requirements as deemed appropriate by the commission.
- (e) Final inspection and approval by the IEB.

The possession and transportation of slot machines is governed by 205 CMR 145.01 and 145.02. Please refer to those sections for a description of the requirements in the Commonwealth of Massachusetts.

A slot machine shipment can only be made to or from a person or entity that can legally possess slot machines.

- *Please see the Massachusetts Gaming Commission Website to view Compliance Information for Electronic Gaming Devices:
<https://massgaming.com/regulations/compliance-information-for-slot-machines-and-electronic-gaming-devices-egd/>*
- *This manual follows 205 CMR 102.05 for the computation of time. If the applicable period is fewer than seven days, weekends and holidays are excluded, and only business days are counted. For periods exceeding seven days, calendar days are counted, including weekends and holidays*



Definitions:

Asset number - A unique number assigned to any EGD, for tracking the movement and history of devices.

Bill Test– A testing method required, for any changes and or installs, using currency and vouchers to check communication with CMS / NOC. The bill test should be a minimum of 10 spins to include bill in, voucher in, voucher out, and voucher played and won.

BMM – Independent testing lab

CCTV – Closed Circuit Television – surveillance systems

CITL - Certified Independent Test Lab - an organization, person, or company that tests products, materials, software, etc. according to agreed requirements. They are independent because they are not affiliated with the producer or the user of the item being tested: no commercial bias is present. The MGC utilized GLI & BMM for testing.

CMS (Casino Management System) – The collective hardware, software, communications technology and other ancillary equipment used to collect, monitor, interpret, analyze, report and audit data with regard to activity at slot machines, fully automated electronic gaming tables or electronic wagering terminals, inclusive of slot machine level accounting transactions, player tracking and productivity analysis.

Configuration – the manner which game options are set to meet reporting requirements, pay out percentages, denomination, etc.

Canceled Credits – Player accumulated credits on an Electronic Gaming Device (EGD) that cannot be paid out automatically by the machine (e.g., via a ticket voucher) due to hand pay thresholds, machine limits, or technical lockouts. These credits are manually cleared from the EGD by an authorized slot attendant or above, paid out directly to the patron, and must be verified and recorded on a hand pay receipt or through the online slot accounting system

Day – all days are business days unless otherwise noted.

Slot Drop a/k/a Drop – The secure, scheduled process of removing slot cash storage boxes, known as bill validator boxes, drop boxes or assets, from slot machines for the purpose of transporting, auditing, and counting the collected currency

EFT – Electronic Funds Transfer

EGD – Electronic Gaming Devices – slot machines / stadium games / electronic table games

Emergency Drop a/k/a E-Drop –To remove a full or inoperable slot drop storage box or for any other legitimate reason, as approved by the IEB, outside of the slot drop schedule.



EPROMS - Erasable Programmable Read-Only Memory

GLI - Gaming Laboratories International, independent test lab.

GTL - Gaming Technical Lab

IC - Internal Controls - mechanisms, rules, and procedures implemented by the casino to detail the specific process they will use to abide by MGC regulations.

IEB - Investigations Enforcement Bureau – a division of MGC

Linked Progressive - A linked progressive are two or more slot machines whose progressive jackpots are connected to pay one common jackpot.

Master Slot List - an Excel report listing all the current slot information, which is sent monthly, as well as after a slot change or modification.

MEAL Book - Machine Entry Authorization Log – a book that is kept inside the slot machine where slot attendants log information each time the machine door is opened.

MGC - Massachusetts Gaming Commission

Modification – A modification is a change or alteration to an electronic gaming device’s software and/or hardware previously approved by the Commission for installation or operation in Massachusetts (e.g. change to control programs, change to the theoretical payout percentage, change of denomination, or a change to the hash signature). (Please refer to 205 CMR 144.03)

NOC – Network Operations Center

OEM – Original Equipment Manufacturer

Overflow Pools/Amounts – funds that fall into an “overflow pool” when the jackpot amount has reached its maximum, has not hit and continued play continues to contribute.

Paytable - A selectable part of a slot machine program that contains slot machine characteristics including, but not limited to, the theoretical payout percentage, reel strips and awards.

Progressive controller - A program or computer system, other than an approved program that controls the operation of the slot machine, which controls, adjusts and displays the amount of the progressive jackpot.

Progressive slot machine - A slot machine that offers a jackpot that may increase in value based upon the slot machine wagers placed.



PVD - Program Validation Disable

RAM - Random Access Memory

RAM CLEAR

- The NOC must be notified prior to all RAM clears.
- **Hard Ram Clear** - This is when an EGD has all settings, logs, and meters cleared. Essentially, it is a factory reset of all options, which the slot tech will need to reconfigure.
- **Soft Ram Clear** – This is when an EGD has only logs and meters cleared. The soft RAM clear will retain most settings, if not all currently configured options. Most manufactures will allow you to view and edit some of these options

Reset amount – The award value that a progressive award will revert to after the progressive award is paid out

RNG – Random Number Generator – Software or hardware or both, that ensures the randomness of slot machine outcomes.

RTP (%) – Return to Player – the percentage of all the wagered money a slot machine will pay back to players over time.

SA Progressive – Stand Alone Progressive slot machine; progressive jackpot amount not connected to any other slot machines

Slot Change Request Form - The document used when requesting approval for any slot-related changes on the casino floor. [Slot Change Request Form](#)

Slot Control Log - an Excel spreadsheet with the pertinent information pertaining to a slot move [Slot Change Log](#)

Theoretical Hold - the theoretical percentage or odds that the slot machines provide based on the amount paid in as well as the number of reels, reel symbols, number of credits and denominations that can be played, the payout schedule, and other descriptive information specific to that slot machine.

Waiver – A formal request submitted by a licensee seeking IEB authorization to conduct a slot or kiosk-related activity when the applicable requirements or established timeframes cannot be met. A valid reason must be provided. Waiver requests may be approved or denied at the discretion of the IEB.



Section I: Procedures for the Completion and Submission of Slot Change Request Forms & Slot Control Logs

SCOPE:

The procedures described in this section outline the process and the required information necessary for the completion of Slot Change Request Forms and Slot Control Logs. The following functions require (5) business day advanced notice submitted to the IEB / NOC / GTL for review and approval; this will provide the NOC with the time needed to make any changes to CMS. This applies to all casino floor Slot Machines or kiosks.

- Slot Machines to Be Removed from the Casino Floor to an Approved Storage, Repair, or Test Area within the Licensee Casino/Hotel Facility
- Slot Machines Relocated from an Approved Storage, Repair, or Test Area within the Casino/Hotel Facility to the Casino Floor
- Slot Machines, Kiosks, and other associated Electronic Gaming Device Hardware Being Relocated from One Approved Location to another Approved Location on the Casino Floor.
- Other Modifications of Slot Machines & Kiosks: A modification is a change or alteration to an electronic gaming device's software and/or hardware previously approved by the Commission for installation or operation in Massachusetts (e.g. change to control programs, change to the theoretical payout percentage, change of denomination, or a change to the hash signature). (Please refer to 205 CMR 144.03)

When circumstances prevent the licensee from complying with an applicable requirement or established timeframe, the licensee may submit a formal waiver request using the required waiver request form. The waiver request form shall include a valid reason for the request, the signature of a Slot Manager, and the date signed.

The licensee shall not commence any operations related to the activity identified in the waiver request until the licensee has received an approved waiver, signed by the IEB. Waiver requests may be approval at the discretion of the IEB.

See Appendix A for a sample Slot/Kiosk Move Waiver Request Form.



It should be noted that the casino licensee will be responsible for ensuring all slot machines comply with the 205 CMR 144 and 205 CMR 145. Any deficiencies uncovered by the MGC representative when the machine(s) are inspected or at a later date may result in a formal complaint being filed against the casino licensee by the MGC.

The Casino Licensee shall email all Slot Change Request Forms and Slot Control Logs to the following MGC email addresses, a minimum of 5 business days in advance for review and approval, allowing the NOC time to update the CMS system.

MGC-DL-shippingnotifications@massgaming.gov

MGC.GTL@massgaming.gov

MAOPS@igt.com

The NOC will review and approve all change form requests and complete the associated changes within the MGC CMS system and notify the casino property as well as the IEB that the request is approved. Subsequently, the IEB shall review the submitted Slot Change Request Form and necessary supporting documentation. The IEB will notify the licensee with approval to begin the project via email and attach the Slot Change Request Form with a signature on the Approval for Change line on page three of the Slot Change Request Form.

A copy of all Slot Change Request Forms and the Slot Control Logs shall be maintained by the Slot Department.

The IEB must be notified of any cancellations to all or any part of the project, if canceled any future request involving this machine will require a new Slot Machine Change Form.

Prior to any movement, if applicable, the Slot Department must confirm that all cash boxes have been removed in accordance with emergency drop procedures. The department must also confirm that all ticket vouchers, printer paper and locks have been removed; the affected EGDs have been disabled; and the NOC has taken snapshots to ensure financial accuracy. As a final step, the Slot Department must contact the IEB for inspection and removal of the state seals.

Slot machines that were not previously on the casino floor, are required to be validated by the NOC to confirm communication. Subsequently the IEB will inspect the EGD, place a State Seal and authorize the game as being approved to be put up for play.

CCTV inspection is required for all movements and will be certified by the licensee's Surveillance Department, which will also provide the applicable camera numbers for the coverage. The IEB, or its designee, may review the CCTV coverage at its discretion.

The casino licensee will be responsible for contacting the MGC, for any required inspections and/or validation, prior to use by the public at the licensee's gaming facility.

The licensee will submit a bill test on all modifications as the final process to ensure communication with the NOC. The bill testing method requires using currency and vouchers to check communication with CMS / NOC, prior to the game being placed up for play.



Bill Test Procedures: *Updated April 2024*

Prior to testing surveillance certification of coverage is required.

Funds issued to Slot Technicians and IT / Cage personnel for testing slot machines and various kiosks shall be issued from the casino cage and documented on a multi part form a copy of which will be given to the person requesting the funds to be used as a balancing tool upon returning cash and vouchers to the cage. Upon completion of the testing all vouchers and cash will be returned to the cage, the cashier will match the forms and document accordingly for the bank records. The returned vouchers will be redeemed / canceled at this time.

The bill test shall be a minimum of 10 spins to include bill in, voucher in, voucher out, and voucher played and a win on the EGD.

The IEB on duty agent will review the test results to ensure communication and will respond with approval to place games in service or to resubmit the test. Upon approval the licensee must certify via email that the settings are correct, and that certification must come from the GKS or above prior to the game going up for play.

If any movement of slot machines requires modification to the authorized Certificate of Operation, the licensee shall submit before and after floor / bank configurations for review and approval to the IEB in conjunction with the Slot Change Request Form and Slot Control Log.

Modifications to previously approved gaming devices are governed by 205 CMR 144.03. If any modification (project or non-project) requires a RAM clear, prior notification to the IEB and the NOC is required. The NOC must be contacted before and after completion to confirm communication status.

The MGC shall be authorized to approve any modification upon receipt of the completed and signed Slot Machine Change Form.

In signing off on this certification the licensee states that all funds, settings, signatures, liabilities, transfers, approvals, and paperwork have been completed at the time of this request. The individual signing off must at minimum hold a key license.

EMERGENCY DROP PROCEDURES FOR SLOT MOVES:

To remove a full or inoperable Slot Cash Storage Box or for any other legitimate reason, as approved by the IEB, outside of the slot drop schedule shall require the following:

- At least three employees, two of whom have no incompatible functions, and one of whom shall be licensed as a key gaming employee.



- Notification to the surveillance department which shall monitor and record the transaction. If more than one Slot Cash Storage Box is being removed, such notification shall include the sequence in which the containers will be removed and replaced when applicable.
- Following the property's Internal Controls an emergency drop box form shall be completed, documenting the removal of the Slot Cash Storage Box. The form shall include at a minimum:
 - The date and time the box is removed from the EGD;
 - The asset and location number.
 - The reason for the removal; and
 - The signatures of all employees participating in the process.
 - The emergency box form shall be distributed by a member of the emergency drop team as follows:
- The original immediately affixed to the emergency Slot Cash Storage Box.
- The duplicate is placed in a locked accounting box; and
- The triplicate delivered to the cage to be routed within 24 hours of preparation to the IEB's on-site office.
- A slot department member, in the presence of the other members of the emergency drop team, shall remove the Slot Cash Storage Box from the slot machine.
- The Slot Cash Storage Box removed from the slot machine shall be transported by a minimum of two members of the emergency drop team to the count room where it must be secured in an emergency drop box cabinet or trolley; and
- For each Slot Cash Storage Box removed, an emergency drop team participant shall record on an emergency box log, to be maintained with the emergency drop box cabinet or trolley, the following:
 - The date and time the Slot Cash Storage Box was secured in the cabinet or trolley;
 - The Slot Cash Storage Box location and asset number; and
 - The signatures of at least two members of the emergency drop team participating in the emergency Slot Cash Storage Box process.



COMMONWEALTH STATE SEALS:

At the discretion of the IEB, the MGC State Seal can remain on the machine(s) if they are placed in an approved storage location on site and shall be returned to the casino floor, at a future date.

The MGC State Seal(s) must be removed by the IEB prior to any slot machine leaving the property. The IEB will confirm that all slot cash storage boxes, ticket vouchers, printer paper and locks are removed prior to removing the State Seal.

All Accounting and Security locks must be removed from the slot machine(s) and returned to the Accounting and Security Departments prior to the machines leaving the property.

SLOT MACHINE MASTER LIST:

As required by 205 CMR 145.01(2) the casino licensee shall be responsible for submitting to the MGC the updated Slot Machine Master List to the on-site IEB office by the 1st Tuesday of each month. However, whenever any change to the licensee's slot master list information is made, an updated slot master list must be provided to reflect the actual floor after the changes take place.

MGC-DL-GamingAgent@massgaming.gov

MGC-DL-SupervisingGamingAgent@massgaming.gov

MGCCTL@massgaming.gov

The Master List shall contain all the following information as required by 205 CMR 145.01(3):

- State Seal
- Asset Number
- Location (section, bank, position)
- Manufacturer, Model
- Serial number
- Denomination
- Max bet
- Theme
- MGC approved software
- RTP%
- Progressive – Type, Resets, and Incrimination rates. A cross reference for each slot machine by zone and serial number, the restricted area within the gaming establishment where each slot machine is located and the address of the slot machine approved storage facility where each slot machine is located
- Where applicable, the address of any offsite slot machine storage facility as outlined in 145.01(3).



- As outlined in 143.07(7), a gaming licensee shall inform the IEB of any approved electronic gaming device that the gaming licensee no longer possesses by indicating such on the Slot Machine Master List provided in accordance with 205 CMR 145.01(2).

SLOT CONTROL LOG

Below is the sample MGC [Slot Control Log](#) that is to be submitted with every Slot Change Request Form for all slot machine activities identified in this manual.

MGC SLOT Control Log

MGC Slot Change Form V2.0 (slot control log)																									
Site name:		OP Number/Week:																							
Request Date:		Scheduled Start Date/Time:																							
Implementation date:		Scheduled End Date/Time:																							
Complete all columns in the below spreadsheet		Description of Change:																							
		FROM (OLD)										TO (NEW)								FOR MGC REG USE ONLY					
#	OP	Action	RAM Clear Y/N	MGC Asset Tag Number	Asset Number	Slot Serial Number	Slot Manufacturer	Slot Model	Zone Location	Prog (Y/N)	Software 1	Theme Description	Daemon	Theme 2	Zone Location	Prog (Y/N)	Software 1	Binary Image (.bin file)	Theme Description	Daemon	Theme 2	MTSC	Cash/Cable	MTSC	Cash/Cable
		Install	Disinstall	Update	Clear				Zone	Bank	Pool				Zone	Bank	Pool								
1																									
2																									
3																									
4																									
5																									
6																									
7																									
8																									

CR_Example.xlsx



Section II: Commonwealth of Massachusetts procedures for the Transportation of Slot Machines and /or Software

SCOPE:

The procedures described in this section outline the notification process and the required information necessary for shipping all software and EGDs. The following functions require (1) day advanced notice in writing submitted to the IEB / NOC / GTL.

*** Please note EGDs removed from the gaming floor require 5 business days' notice, see previous section.**

- Procedures for Transporting Slot Machines
- Procedures for the Shipment or Transport of any Electronic Gaming Device Software to or from a Licensee Casino/Hotel Facility that are not installed in, or shipped with, electronic gaming devices

The Casino Licensee shall email all shipping notifications, to the MGC-DL-shippingnotifications@massgaming.gov

Include the following information, to the MGC, a minimum of 1 day in advance; no approval from MGC is required. However, if the one-day advance notice cannot be made, a waiver request shall be submitted and will require approval.

1. The full name and address of the person or entity that is shipping
2. The method of shipment and the name of the carrier
3. The reason for the shipment
4. The full name and address of the person or entity to whom the EGD's or software are being sent and the destination of if different from such address;
5. The quantity EGD's being shipped and serial number of each machine, as well as the expected date and time of shipment to / from their point of origin;
6. The quantity and all approved software components.
7. The expected date of delivery to, or shipment from any authorized location
8. The full name of the owner of the slot machines, for leased games, the licensee should be listed as the owner.
9. For games shipping into the Commonwealth, a copy of the certification report issued by the independent testing laboratory in accordance with 205 CMR 144.04(2).
10. In accordance with 205 CMR 144.03, the gaming licensee will be responsible for contacting IEB via email to arrange for the acceptance of the machines being delivered to the property.



It should be noted that the casino licensee will be responsible for ensuring that the Electronic Gaming Device software used in the casino licensee's facility must comply with 205 CMR 143, 205 CMR 144 and 205 CMR 145. Any deficiencies uncovered by the MGC or their designee when the software is inspected, may result in a formal complaint being filed against the casino licensee by the IEB.

All EGD software requires approval from GLI/BMM test labs. Software is not approved for use by the public at the licensee's gaming facility until required inspection and/or validation by the MGC is completed.

See Appendix A - Forms Section

- Slot Machine Shipment Notification Template: Manufacturer/Distributor or Casino Licensee
- EGD Software Shipment Notification Template: Manufacturer/Distributor or Casino Licensee



Section III: Additional requirements to change requests that contain Progressives

- Link Progressives and Stand-Alone Progressives Electronic Gaming Devices
- Multi-casino progressive link unit or progressive link with machines of different denominations or that requires different maximum wagers to hit the progressive jackpot
- Multi-casino links, wide area progressive links and in-house progressive links may be reduced to one machine per casino.
- Progressive Transfer Requirements.

Progressive equipment and jackpots are governed by 205 CMR 143.02 and the gaming licensee's internal control procedures approved in accordance with 205 CMR 138.53 and 138.54.

A progressive meter shall be visible to all players who are playing a device and will always clearly display the correct amount a patron is eligible to win at that time, unless it is a 'mystery jackpot' award.

SCOPE:

Prior to establishing a standalone or linked progressive and any modification to existing progressive EGD's the gaming licensee shall submit a Slot Change Request Form, Slot Control Log and if applicable the progressive liability form to the IEB and MGC / NOC / GTL (5) business days in advance, for review and approval, this will provide the NOC with the time needed make any changes to CMS.

The IEB must be notified of any cancellations to all or any part of the project, if canceled any future request involving this machine will require a new Slot Change Request Form.

As required by 205 CMR 145.01 the casino licensee shall be responsible for submitting to the IEB the updated Slot Master List the 1st Tuesday of every month and may be required to submit an updated Slot Master List after the completion of each project. See Section I for [Slot Master List procedures](#).

The filing of a Slot Change Request Form shall be required for the following progressive changes:

Note: please see section one for Slot Change Request Form and Slot Control Log specifics. [Slot Change Request Form Procedures](#)



- Installing a new stand-alone progressive machine or progressive link unit.
- Transferring a progressive jackpot's liability. See Progressive transfers procedures below.
- Increasing or decreasing the number of slot machines on a link progressive unit.
- Increasing or decreasing the probability of winning the jackpot.
- Changing the reset amount.
- Establishing or removing a jackpot payout limit. (jackpot payout limit refers to changing the ceiling, the must hit by or increasing/decreasing the payout limit)
- Any relocation, change or upgrade to the progressive controller, controller program, or service to.
- Decreasing or increasing the denomination of a stand-alone progressive slot machine or link progressive unit. Please note: When decreasing the denomination of an existing progressive
 - the required wager to win the progressive jackpot cannot be increased, i.e., existing \$.25 denomination progressive requires 3 coins (\$.75) to win progressive jackpot
 - If changing denomination to a \$.05, then number of coins required to win progressive cannot exceed 15 coins (\$.75).
- Replacing the slot machine program with a program having the same probability.
- Installing or removing a common progressive display unit, meters associated signage.
- Rate of Progression Changes.
- Elimination and removal of a stand-alone progressive or link progressive unit once the progressive jackpot has been awarded to a winning patron.
- If the stand-alone progressive or link progressive unit is to be removed from the floor after the jackpot has been awarded.
- Any EGD moved to an approved storage location with a progressive award not transferred.



Progressive Transfers

All changes that have progressive awards on them must follow the procedures found in this section in addition to submitting a Slot Change Request Form (Section 1) and progressive liability transfer sheet for review and approval.

When transferring multiple jackpot liabilities, the licensee shall not transfer more than 2 ½ times the progressive reset value. Liabilities can be transferred across multiple 'like' units to help alleviate this problem.

All progressive transfers must be made to a 'like' EGD as defined in 205 CMR 143.02(e). The licensee shall identify the exact location and unit for the transfer. If other units on the gaming floor feature the identical progressive odds of winning and matching wager requirements, the licensee must transfer the liability to that exact game type and location.

IEB reserves the right to request a different 'to' EGD for a progressive transfer to satisfy both the 'similar' condition and the same or lower wager requirement to be eligible to win the award.

Every effort should be made to transfer standalone progressives to a standalone progressive and linked progressives to linked ones. One should never try to place multiple awards into one machine or link to one level. The opposite of placing a large liability across multiple similar units is not only allowed but encouraged.

Progressive Transfer Sheet (Liability Form)

All requests to transfer require the Progressive Transfer Sheet to be submitted at the same time as the Slot Change Request Form is submitted for approval.

The following current liabilities, location to and from where the liability of the progressive amount is being transferred and any levels affected, in conjunction with the Slot Change Request Form for approval. See [Progressive Liability Form](#)

Progressive Slot Control Log must have the following information

1. The following information is required on any Progressive Slot Control Log
 - current value,
 - overflow,
 - base value,
 - jackpot limit,
 - increment rate,
 - secondary increment,
 - hidden increment, and
 - reset value.

For any transfer or termination of progressive amounts being transferred or discontinued, on a specific theme, the licensee must provide ten (10) calendar day notice to both the patron, IEB and



the NOC via the Slot Change Request Form the of the intended transfer notice. (Please see section one for, [Slot Change Request Form Procedures](#)). The transfer or termination cannot take place until the 10-calendar day period has passed.

The following is an example of the notice.

NOTICE OF PROGRESSIVE JACKPOT REMOVAL

Please be advised that on May 10, 2020, the progressive jackpot's liability currently offered on this machine will be transferred to (*insert location*) and will no longer be available as an award on this unit.

Date of Original Notification: May 10, 2020

Date of Progressive Elimination: May 20, 2020

1. Ten (10) calendar day public notifications of any progressive liability transfer or discontinued awards shall be conspicuously displayed on the front of each applicable EGD for at least ten days in advance of a transfer or termination of progressive awards.
2. Any EGD placed in approved storage with a progressive award must have an intended date of return to the casino floor and must follow procedures set in the licensee's submission of 138.53. A ten (10) day maximum will be allowed for progressive liabilities to be left *off* the floor in an approved storage area.
3. The initial review and approval for a multi-casino progressive link unit or a progressive link with machines of different denominations or that require different maximum wagers as well as changes to such existing links will follow these procedures as well as those outlined in Section I, for review and approval, by the IEB in conjunction with the MGC GTL and CITL.
4. CCTV inspection coverage will be certified by the licensee's surveillance department. CCTV will be reviewed at the discretion of the IEB.
5. If the proposed change(s) requires modification to the authorized Certificate of Operation, the licensee shall submit before and after floor / bank configurations for review and approval to the IEB in conjunction with the Slot Change Request Form and Slot Control Log, as outlined in section I.
6. Nothing in this section shall preclude the casino licensee from removing progressive slot machines from the casino floor. Prior to implementing any progressive slot machine changes, the casino licensee shall follow all procedures for applicable inspections.

(See Section I for details on [Slot Change Request Form Procedures](#)).

At the conclusion of the Slot Change project, the updated completed Progressive Transfer Sheet must be submitted with the completion paperwork.



Section IV: Procedures for Slot Machine Payouts of Merchandise

SCOPE:

Prior to establishing a merchandise jackpot on any EGD, the gaming licensee shall submit a Slot Change Request Form and Slot Control Log, in addition to any CAD and/ or blueprints if applicable to the IEB and MGC / NOC / GTL (5) business days in advance, for review and approval. This will provide the NOC with the time needed to make any changes to CMS.

(All references to merchandise jackpots also refer to anything of value but not necessarily a cash prize.)

The filing of a Slot Change Request Form shall be required for the following changes:

- Installing a slot machine offering a merchandise jackpot;
- Installation of any signage or displays (pay glass) to include the location and specifications.
- A rendering of the patron signage detailing the option for cash equivalent in lieu of merchandise.
- Increasing or decreasing the probability of winning the merchandise jackpot
- Establishing or eliminating a time limit for the following requires the posting of a **public notice** of not less than 10 days in advance of the proposed changes.
 - Decreasing or increasing the probability of winning the merchandise jackpot.
 - Increasing or decreasing the denomination of the slot machine.
 - Changing the terms and/or conditions of the merchandise offering;
- Replacing the slot machine program with a program having the same probability.
- Decreasing or increasing the denomination of the slot machine.
- Any other **Modification** to the EGD.

If a sign or the actual merchandise is displayed, the following must also be submitted:

- a Certification from the Director of Surveillance,
- an Architectural and Engineering Certification concerning the structural integrity of the suspension system(s) and
- A Sight-Line Analysis if required by the MGC or local or state agencies.



The gaming licensee must submit procedures which address the awarding of merchandise to a patron. At a minimum, these procedures shall include the two-part documentation given to the patron at the time of the jackpot supporting the winning of the merchandise (or equivalent cash value). At a minimum, one copy shall be issued to the patron, and one copy shall be agreed to the triplicate copy of the Payout Slip or stored data as required.

The IEB must be notified of any cancellations to all or any part of the project, if canceled any future request involving this machine will require a new Slot Machine Change Form, please see [Slot Change Request Form Procedures](#).

INSPECTIONS:

The casino licensee will be responsible for contacting the IEB or their designee, the MGC GTL, NOC and CITL, to arrange for the inspection of the slot machine(s) (as required). The date and names of the individuals contacted, along with the scheduled inspection dates, shall be recorded in the designated areas of Slot Change Request Form.

CCTV inspection is required prior to bill testing for all movements, merchandise placement and signage if applicable, and will be certified by the licensee's Surveillance Department. The IEB or their designee at their discretion will review the CCTV coverage.

The IEB shall review the submitted Slot Change Request Form and necessary supporting documentation. The IEB will notify the licensee with approval to begin the project via email and attach the Slot Change Request Form with a signature on the Approval for Change line on page three of the Slot Change Request Form.

Upon completion of the project and necessary inspections, the IEB shall be authorized to approve the opening of the slot machines and the use of the merchandise jackpots.



MERCHANDISE OR JACKPOT SUBMISSION

Type of Machine: Link Double Single Non-Progressive (Circle One)

Slot Machine Manufacturer/Model Number(s): _____

Location Number(s) of Slot Machine(s): _____

Asset Number(s) of Slot Machine(s): _____
as indicated on attached blueprint

Number of Machine(s): _____ Denomination: _____

Rate of progression (if applicable): _____%

Chip identification number(s): _____

Percentage Payout:	1 st	3 rd	5 th	7 th	9 th
	2 nd	4 th	6 th	8 th	10 th

Winning combination that awards the merchandise or thing of value: _____

Attached is a facsimile of: Sign ____ Pay Glass ____ Other ____ N/A ____ (check one)

Name or brief description of merchandise or thing of value offered: _____

Equivalent cash value of merchandise or thing of value offered: _____

Does patron have option of receiving the cash equivalent in lieu of the merchandise or thing of value offered? Yes ____ No ____

If yes provide verbiage.

Location of merchandise and/or sign which contains a brief description of the merchandise or thing of value offered: _____

Manner of installing or placing merchandise on the casino floor: _____

The dates the merchandise or thing of value will be offered if a time limit is established: _____



CERTIFICATION OF SURVEILLANCE

I hereby certify that I have reviewed the blueprint depicting the proposed locations for the placement of merchandise requested herein and that the camera coverage for those locations is adequate to afford proper surveillance.

Prior to the machines being opened for play, I will perform the necessary inspections to support my certification.

Director Surveillance / CCTV or Designee

Title

Date



Section V: Destruction of Slot Machines

SCOPE:

The procedures described in this section apply to any slot machine being destroyed in the Commonwealth, this request shall require (5) business day advanced notice submitted to the IEB / NOC / GTL for review and approval, this will provide the NOC, with the time needed to make any changes to CMS.

NOTICE:

Prior to the destruction of any slot machine(s), the licensee destroying the machine(s) must send a notice of destruction via the [Slot Change Request Form](#) to the MGC – Gaming Technology Manager, IEB - Field Manager of Gaming Operations and IEB - Senior Supervising Gaming Agent (see section one for [Slot Change Request Form Procedures](#)).

In addition to the information required on the Slot Change Request Form the above notice must contain the following information:

- The full name and address of the person or entity destroying the machines.
- The place of destruction.
- The method of destruction.
- The quantity of machines being destroyed, the serial number of each machine and the MGC state seal number for each machine.
- The expected date and time of destruction of the machines.

The IEB shall require the following immediately prior to destruction;

- the serial number plate provided to IEB
- the state seal removed
- Certification that the cash box, locks and integral computer components have been removed



Appendix A - Forms Section

Slot Machine Shipment Notification Template Manufacturer/Vendor or Casino Licensee

Notification of Gaming Device Movement

Date: *September 2, 2026*

From: V e n d o r Name
Vendor Address

To: Investigations and Enforcement Bureau
Gaming Agents Division
Massachusetts Gaming Commission
101 Federal Street, 12th Floor
Boston, MA 02110

Slot machine and gaming device transportation within or outside of the Commonwealth of Massachusetts is governed by 205 CMR 145.02.

In keeping with statutory and regulatory provisions, the following information pertains to the expected shipment and transportation of slot machines into or out of the Commonwealth of Massachusetts. The slot machines involved in this shipment are identified on the attached slot machine activity control log.

_____New Slot Machine Shipment to Casino Licensee Facility

- Are these Slot Machines Currently Certified by an Independent Testing Laboratory? Yes: _____
No: _____N/A: _____

If Yes, Attach the Certification Report to this Form

If No or N/A, Explain: _____



_____ Shipment of Slot Machines by Casino Licensee to a location within the Commonwealth

_____ Shipment of slot Machines from Casino Licensee to a location outside of the Commonwealth. Please note that G.L. c. 23K, § 31(c) prohibits the casino licensee from selling slot machines

Shipment and Transport Information

The full name and address of the person shipping or moving the machine(s) or device(s)	
The full name and address of the person who owns the machine(s) or device(s), including the name of any new owner in the event ownership is being changed in conjunction with the shipment or movement	
The method of shipment or movement and the name of the carrier(s)	
The full name and address of the person to whom the machine(s) or device(s) is being sent and the destination of the machine(s) or device(s) if different from such address	
The quantity of machines or devices being shipped or moved and the manufacturer's serial number of each machine (may be sent as an attachment)	
The expected date and time of delivery to or removal from any authorized location in the Commonwealth	
A copy of the certification report issued by the independent testing laboratory in accordance with 205 CMR 144.04(2) (may be sent as an attachment)	
The reason for transporting the machine or device	



EGD Software Shipment Notification Template Manufacturer/Distributor or Casino Licensee

Notification of Shipment or Transport of Operating System Software, EPROMS or EGD Programs

Date: *September 2, 2026*

From: V e n d o r Name
Vendor Address

To: Investigations and Enforcement Bureau
Massachusetts Gaming Commission
101 Federal Street, 12th Floor
Boston, MA 02110

Dear Sirs,

As required by 205 CMR, the following information pertains to the expected shipment and transport of operating system software, EPROMS or EGD programs into/out of the Commonwealth of Massachusetts. The gaming device operating system software, EPROMS or EGD programs involved in this shipment are identified below.

XX Shipment of Operating System Software, EPROMS or Gaming Programs to a Casino Licensee Facility

- Is this Operating System Software, EPROMS or Gaming Program for use in Currently Permitted Gaming Devices? Yes: _____ No: _____ N/A: _____

Permit Number: _____

If No or N/A Explain: _____

Description of Operating System Software, EPROMS or Gaming Program to be shipped (include program name, program number(s), model and theme information and functional explanation of software):



_____ Shipment of Operating System Software, EPROMS or Gaming Programs from a Casino Licensee Facility

Description of Operating System Software, EPROMS or Gaming Program to be shipped (include program name, program number(s), model and theme information and functional explanation of software):

Shipment and Transport Information

Full Name and Address of Shipper	<i>Jones Slot Company 11 Handle Drive Jackpot, NV 89119</i>
Owner of Gaming Device Software and Address, if applicable	<i>Slot Maker USA 17 ticket Dr Handpay, AZ</i>
Method of Shipment and Name of Carrier(s)	<i>Truck Jones Slot Trucking Company</i>
Reason for Software Transportation	<i>New Installation – Slot Machine Purchase</i>
Full Name and Address of Entity to Whom the Machines are Being Shipped	<i>New Casino 11 Main Street Boston, MA</i>
Destination	<i>Same as Casino Address</i>
Quantity to be Shipped	<i>10</i>
Expected Date and Time of Shipment	<i>September 14, 2026</i>
Expected Date and Time of Arrival	<i>September 28, 2026</i>



Slot Machine Change Form Template – Casino Licensee



*Investigations and
Enforcement Bureau*

Slot Change Form #

To:

From:

Date:

Subject:

The is requesting the authorization of the IEB to make the following changes beginning on and until complete:

Slot Machine Movement

• Relocation of Existing Slot Machines on the Casino Floor

• Relocation from a Storage Location to the Casino Floor

• Relocation from the Casino Floor to a Storage Location

• Installation of New Slot Machines to the Licensee's Casino Floor (Shipment)

• Removal / Transport of slot machines from the Licensee's Facility (Shipment)

Type of Change (if any)

• Machine Theme Conversion

• Machine Theme Termination

• Progressive Transfer

• Percentage Change

• Denomination Change

• Other Machine Modification

Does the request involve Progressive Slot Machines?

Yes: ☐

No: ☐

MASSACHUSETTS GAMING COMMISSION

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Number of Gaming positions

Before:  After: 

Description of Modification (Detailed):





Investigative and
Enforcement Bureau

For Official Use Only

Please note: all slot machine modifications require IEB inspection.

Approval for Change:

IEB

Date

**Certification of Completion
and Slot Machine Readiness:**

Slot Shift Manager

Date

**In signing off on this certification the licensee is stating that any and all settings, jackpot limits, liabilities, transfers, approvals, have been completed for the aforementioned project. Sign off individual must hold a key license at a minimum.*

CERTIFICATION OF SURVEILLANCE:

Please note: Email certification that Surveillance approves the slot coverage must be received by IEB prior to any bill testing.

cc:

IEB --Gaming Agents Division Chief

IEB – Compliance Coordinator

IEB - Casino Regulatory Manager

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Progressive Liability Form

Progressive Transfer

Slot Change Request

Progressive Meter Record Date:

Remove Progressive From:

Asset	State Seal #	Serial #	Location	Theme	Denom	Max Bet	RTP %	Prog. Type	Reset_Amt1	Current	Liability	Reset_Amt2	Current	Liability	Reset_Amt3	Current	Liability	Inc_Rate1	Inc_Rate2	Inc_Rate3	Total Inc
											\$0.00			\$0.00			\$0.00				
											\$0.00			\$0.00			\$0.00				
											\$0.00			\$0.00			\$0.00				
											\$0.00			\$0.00			\$0.00				
											\$0.00			\$0.00			\$0.00				

* Please note bank EE18 06-10 progressive are linked.

Progressive Liability Transferred To:

Asset	State Seal #	Serial #	Location	Theme	Denom	Max Bet	RTP %	Prog. Type	Reset_Amt1	Current	Liability	Reset_Amt2	Current	Liability	Reset_Amt3	Current	Liability	Inc_Rate1	Inc_Rate2	Inc_Rate3	Total Inc
											\$0.00			\$0.00			\$0.00				
											\$0.00			\$0.00			\$0.00				
											\$0.00			\$0.00			\$0.00				
											\$0.00			\$0.00			\$0.00				
											\$0.00			\$0.00			\$0.00				
											\$0.00			\$0.00			\$0.00				
											\$0.00			\$0.00			\$0.00				



Slot/Kiosk Waiver Request Form



Slot/Kiosk Waiver Request Form

To:

From:

Date:

Subject: Waiver Request for

Reason for waiver request:

Slot Shift Manager	Date
IEB Approval:	YES ☐ NO ☐
IEB	Date

Appendix B: Manufacturers Processes

Section B1: Slot Machine Permitting and Registration Procedures

SCOPE:

The procedures described in this section shall apply to the Permitting and Registration of an Electronic Gaming Device (EGD) to be operated by casino licensees in the Commonwealth of Massachusetts.

REGULATION

205 CMR 144.00: APPROVAL OF SLOT MACHINES AND ELECTRONIC GAMING EQUIPMENT AND TESTING LABORATORIES

NOTICE:

Any electronic gaming device (EGD); slot machines, electronic table games and similar devices; as described in 205 CMR 144.01, that are sold, shipped and/or operated in the Commonwealth of Massachusetts must be permitted by the Massachusetts Gaming Commission.

No slot machine manufacturer or vendor shall sell, lease or otherwise place, nor can any casino licensee possess, operate or purchase, an EGD intended for use in the Commonwealth of Massachusetts unless a Permit has been issued for the EGD by the Massachusetts Gaming Commission.

If no permit has been issued by the Massachusetts Gaming Commission the EGD cannot be sold, leased or provided to a casino licensee or shipped into the Commonwealth of Massachusetts.

To register and obtain a permit for an unpermitted EGD, the EGD manufacturer, vendor or EGD owner must contact the Massachusetts Gaming Commission in writing to formally request that a permit be issued for the EGD.

DEFINITION

Any Electronic Gaming Device or platform* not already in use and permitted in the Commonwealth of Massachusetts will require a permit to be issued.

*An Electronic Gaming Device or platform is defined as a unique instance, either physical and/or electronic, of a slot machine, electronic table game and similar device, as described in 205 CMR



144.01(2), which requires specific testing and approval by a Certified Independent Test Laboratory.

A unique Electronic Gaming Device or platform may utilize a variety of gaming device configurations which include different operating software, game personalities, themes and OEM equipment options. Manufacturers of OEM hardware and peripheral devices (ticket printers, bill acceptors, etc.) develop interfaces and gateways so that their hardware can communicate and operate with a variety of gaming devices using different OS. This flexibility allows the EGD and OEM manufacturers to support a variety of different game and cabinet configurations but does not necessarily warrant a new permit.

A new, modified or unique instance of a gaming device listed in 205 CMR 144.01(2) will be determined by the Massachusetts Gaming Commission. This determination may be based on the requirement for a certified independent testing laboratory approval related to hardware configuration, the operating system and associated software an EGD uses and/or any new, modified or unique OEM software or hardware not previously tested and approved for use in the EGD.

PROCEDURE

Prior to the sale, lease, placement or shipment of any EGD to a casino licensee in the Commonwealth of Massachusetts the slot machine manufacturer, vendor or EGD owner should contact the Massachusetts Gaming Commission and confirm that a permit has been issued for the EGD being sold, leased, placed or shipped. A list of currently permitted EGDs can be found on the Massachusetts Gaming Commission website.

In order to request a permit for an EGD the slot machine the manufacturer, vendor or EGD owner must, in addition to other required documentation, provide proof that the EGD has been tested and approved by a certified independent testing laboratory and the EGD meets the appropriate standards and interoperability requirements of the Commonwealth of Massachusetts.

The request for an EGD permit shall contain:

- a) Name and address of the slot machine manufacturer, vendor or EGD owner;
- b) Name of the primary contact for the slot machine manufacturer, vendor or EGD owner;
- c) The slot machine manufacturer, vendor or EGD owner's Massachusetts Gaming Commission license number or registration number;
- d) The unique name and model number for the EGD for which the registration and permit is being sought;



- e) A description of the EGD and what makes the EGD different from currently permitted EGDs;
- f) A detailed description that explains the benefits, changes, features, operating characteristics, system upgrades and/or security enhancements found in this EGD that are not currently available in already permitted EGDs;
- g) A copy of the Certified Independent Testing Laboratory certification and approval for the EGD;
- h) A list of all jurisdictions (if any), at the time of the EGD permit submission request, in which the EGD has been granted or denied licensure, registration, or similar approval;
- i) The permitting fee in accordance with 205 CMR 144.05; and
- j) Additional documentation as requested.

Upon receipt of the EGD permit request, the Massachusetts Gaming Commission's Gaming Technology Laboratory may require that the slot machine manufacturer, vendor or EGD owner provide, at their own expense, a functioning EGD that is interoperable with the Massachusetts Gaming Commission's CMS system as well as any and all documentation and other materials necessary to conduct testing and evaluate compliance.

Prior to issuing a permit and after completing a review of the EGD, the Massachusetts Gaming Commission may require a trial period of up to 90 days to test the EGD at a casino licensee's facility. During the trial period, minor changes in the operation and/or design of the gaming device may be made with prior approval by the Massachusetts Gaming Commission and the Investigations and Enforcement Bureau.

Upon reviewing the gaming device permit request and conducting any additional testing or trials that may be required, the Massachusetts Gaming Commission shall issue an EGD permit if the EGD meets the requirements of 205 CMR 144.02(7). If a gaming device does not meet the requirements of 205 CMR 144.02(7), the Commission may deny the EGD permit entirely or issue the EGD permit subject to any conditions necessary for the EGD to meet the requirements of 205 CMR 144.02(7). If the Massachusetts Gaming Commission denies or conditionally approves the gaming device permit, the Massachusetts Gaming Commission shall provide a written notification containing the reason for the denial or the specific conditions required. The EGD permit shall not expire but shall be subject to any future conditions imposed in accordance with 205 CMR 144.02(8).



Massachusetts Gaming Commission Electronic Gaming Device Permit Request

To: Massachusetts Gaming Commission, Gaming Technology Unit
101 Federal Street, 12th Floor
Boston, MA 02110

From: Robert Lawman, VP of Compliance
Game Company USA
777 Handpay Way
Jackpot, MO

Date:

Subject: Electronic Gaming Device Permit Request

Dear <Mr./Mrs.>,

As required by 205 CMR 144.00, Game Company USA requests that the Massachusetts Gaming Commission review the attached EGD documentation and grant Game Company USA an Electronic Gaming Device Permit for the aforementioned EGD.

The following information pertains to the electronic gaming device to be permitted:

- <Name and address of the slot machine manufacturer, vendor or EGD owner>
- <Name of the primary contact for the slot machine manufacturer, vendor or EGD owner>
- <The slot machine manufacturer, vendor or EGD owner's license or registration number>
- <The unique name and model number for the EGD for which the registration and permit is being sought>
- <A description of the EGD and what makes the EGD different from currently permitted EGDs>
- <Describe in detail the benefits, changes, features, operating characteristics, system upgrades and/or security enhancements found in this EGD that are not currently available in already permitted EGDs>
- <A copy of the certified independent testing laboratory certification and approval for the EGD>
- <A list of all jurisdictions (if any), at the time of EGD permit submission, in which the EGD has been granted or denied licensure, registration, or similar approval>



The following additional documentation is also available upon request:

- Technical documents, manuals and schematics including documents for associated equipment (bill validator, progressive, etc.).
- Software, including OS, progressive control, video and any associated peripheral or OEM device.
- Percentage calculations, EGD artwork and reel strip and pay tables and.
- Complete source code, emulation instructions and all accounting meter sets.
- All operations manuals and user documentation.
- Any other information or data used by the CITL <GLI/BMM> in conjunction with the testing and certification of the aforementioned EGD.

In accordance with 205 CMR 144.05 the permitting fee is included with this request.

If you have any questions concerning this permitting request or need any additional information, please contact me at <provide contact information here>.

Sincerely,

Robert Lawman,
VP of Compliance

Attachments

C:

IEB – Gaming Agents Division Chief
IEB - Compliance Coordinator
IEB - Casino Regulatory Manager



Section B2: Slot Machine Prototype Approval

SCOPE:

The procedures described in this section shall apply to slot machine prototype submission and approval.

NOTICE:

The manufacturer or distributor shall submit a letter to the MGC and IEB of its intent to submit a slot machine for prototype to the MGC GTL and/or CITL for review and approval. It should be noted that the manufacturer must apply for licensure prior to submitting any product for review if they are not already licensed by the Massachusetts Gaming Commission and the Commonwealth of Massachusetts. A copy of the request shall also be submitted to the MGC Gaming Technology Manager, IEB Gaming Agents Division Chief, IEB Compliance Coordinator, and IEB Casino Regulatory Manager for formal approval prior to the shipment of any prototype product into the Commonwealth to the MGC GTL and/or CITL for testing. The Gaming Technology Manager or their designee shall advise the manufacturer/distributor when to submit a notice of shipment. The MGC GTL and/or CITL shall acknowledge receipt of the prototype shipment.

The notice of shipment shall be forwarded by the manufacturer/distributor in advance to the MGC Gaming Technology Manager, IEB Gaming Agents Division Chief, IEB Compliance Coordinator, and IEB Casino Regulatory Manager. Prior to transporting any slot machines into the Commonwealth, the manufacturer, distributor, seller, or other person shipping such machines shall notify the MGC GTL and the IEB in writing, of such shipment giving the following information:

1. The full name and address of the person or entity shipping said machines;
2. The full name and address of the owner of the machines, if different than 1 above;
3. The method of shipment and the name of the carrier or carriers;
4. The full name and address of the person or entity to whom the machines are being sent and the destination of said machines if different from such address;



5. The quantity of machines being shipped, make and serial number of each machine;
6. The expected date and time of shipment of the machines from their point of origin;
7. The expected date and time of arrival of the slot machines at their destination within this state; and
8. The port of entry, if any, of said machines.

Unless otherwise directed, these slot machines will be transported directly to the IEB, MGC GTL and/or CITL as required.

Along with the shipment, a set of the prints, schematics, block diagram, circuit analysis, payout percentage sheet, award glass facsimile and a comprehensive and technically accurate description and explanation in both technical and layman's language of the manner in which the device operates and how the payout percentage is achieved.



Massachusetts Gaming Commission Gaming Device Prototype Approval Request

To: Massachusetts Gaming Commission, Gaming Technology Unit
101 Federal Street, 12th Floor
Boston, MA 02110

From: Robert Lawman, VP of Compliance
Game Company USA
777 Handpay Way
Jackpot, MO

Date:

Subject: Electronic Gaming Device Prototype Submission

Dear <Mr./Mrs.>,

As required by 205 CMR, Game Company USA requests permission from the Massachusetts Gaming Commission to submit and ship the following electronic gaming device prototype for review and approval by <CITL - GLI/BMM> for use in the Commonwealth of Massachusetts.

The following information pertains to the electronic gaming device prototype submission:

- <Describe in detail what makes this electronic gaming device prototype different or unique compared to previous gaming platforms or designs already approved? >
- <Describe in detail the benefits, changes, features, operating characteristics, system upgrades and/or security enhancements found in this prototype that are not currently available in current models. >

List all the necessary documentation as required by the <CITL - GLI/BMM> for review and testing.

- Technical documents, manuals and schematics including documents for associated equipment (bill validator, progressive, etc.).



- Software, including OS, progressive control, video and any associated peripheral or OEM device.
- Percentage calculations, reel strip listings, paytables, pay glass details for all submitted games.
- Complete source code, emulation instructions and all accounting meters.
- All operations manuals and user documentation.
- Any other information or data required by the CITL <GLI/BMM> to test and certify the requested prototype.

_____ Prototype Shipment of Electronic New Gaming Device to CITL <GLI/BMM>

_____ Prototype Shipment of Electronic New Gaming Device to MGC GTL

_____ Prototype Shipment of Electronic New Gaming Device to <Casino Licensee Facility>

- Is this Electronic Gaming Device Prototype in use in any other gaming jurisdiction?
Yes:___No:___N/A:___Jurisdiction(s):_____Install Date: _____
- Is this Electronic Gaming Device Prototype Permitted for Use in the Commonwealth of Massachusetts? Yes: ___ No:_____N/A:_____Permit Number:_____

The following information pertains to the expected shipment and transport of the electronic gaming device prototype to <CITL - GLI/BMM>. The electronic gaming device prototype involved in this shipment is identified on the attached slot machine activity control log.

Shipment and Transport Information

Full Name and Address of Shipper	<i>Game Company USA 777 Handpay Way Jackpot, MO</i>
Owner of Gaming Devices, if applicable	<i>Game Company USA</i>
Method of Shipment and Name of Carrier(s)	<i>Truck Jones Slot Trucking Company</i>
Reason for Machine Transportation	<i>Electronic Gaming Device Prototype Testing</i>
Full Name and Address of Entity to Whom the Machines are Being Shipped	<i>CITL or Casino Licensee <GLI/BMM/Casino></i>
Destination	<i>Same as CITL or Casino Licensee</i>
Quantity of Gaming Devices to be Shipped	<i><1></i>
Expected Date and Time of Shipment	<i>September 14, 2026</i>
Expected Date and Time of Arrival	<i>September 28, 2026</i>



If you have any questions concerning the shipment of these gaming devices, please contact me at *<provide contact information here>*.

Sincerely,

Robert Lawman,
VP of Compliance

Attachments

CC:

IEB – Gaming Agents Division Chief
IEB - Compliance Coordinator
IEB - Casino Regulatory Manager