



Active Employees
Encore Boston Harbor Casino
As of September 30, 2020

The total number of employees listed below do not include employees exempt from licensing and registration.

Category	Full Time	Part Time	Total
Key Gaming Employee	177	0	177
Gaming Employee	1099	332	1431
Service Employee	672	177	849
TOTAL	1948	509	2457



Active Vendors
Encore Boston Harbor Casino
As of September 30, 2020

Category	Vendors
Vendor Gaming - Primary	5
Vendor Gaming - Secondary	2
Non-Gaming Vendor	146
TOTAL	153



Number of Patron Complaints
Encore Boston Harbor Casino
As of September 30, 2020

Month	Complaints
July, 2020	9
August	13
September	6
October	
November	
December	
January, 2021	
February	
March	
April	
May	
June	
TOTAL	28



Minors and Underage Youth
Encore Boston Harbor Casino
 As of September 30, 2020

Month	Escorted from gaming area	Found gambling at table games	Found gambling at slot machines	Taken into custody - for gambling	Taken into custody - Other	Found consuming alcoholic beverages
July, 2020	1	0	1	0	0	0
August	2	0	0	0	0	0
September	5	0	1	0	0	0
October						
November						
December						
January, 2021						
February						
March						
April						
May						
June						
TOTAL	8	N/A	2	0	0	0