



**Active Employees**  
**Encore Boston Harbor Casino**  
As of April 30, 2020

The total number of employees listed below do not include employees exempt from licensing and registration.

<b>Category</b>	<b>Full Time</b>	<b>Part Time</b>	<b>Total</b>
<b>Key Gaming Employee</b>	181		181
<b>Gaming Employee</b>	1269	338	1607
<b>Service Employee</b>	800	216	1016
<b>TOTAL</b>	<b>2250</b>	<b>554</b>	<b>2804</b>



**Active Vendors**  
**Encore Boston Harbor Casino**  
As of April 30, 2020

<b>Category</b>	<b>Vendors</b>
<b>Vendor Gaming - Primary</b>	0
<b>Vendor Gaming - Secondary</b>	0
<b>Non-Gaming Vendor</b>	3
<b>TOTAL</b>	<b>3</b>



Number of Patron Complaints  
Encore Boston Harbor Casino  
As of April 30, 2020

Month	Complaints
July, 2019	15
August	26
September	30
October	15
November	14
December	23
January, 2020	19
February	15
March	7
April	0
May	
June	
<b>TOTAL</b>	<b>164</b>



Minors and Underage Youth  
 Encore Boston Harbor Casino  
 As of April 30, 2020

Month	Escorted from gaming area	Found gambling at table games	Found gambling at slot machines	Taken into custody - for gambling	Taken into custody - Other	Found consuming alcoholic beverages
July, 2019	38	1	10	0	0	0
August	36	8	6	6	0	5
September	25	5	1	0	0	5
October	22	3	4	0	0	3
November	17	2	5	0	0	3
December	17	0	7	0	0	0
January, 2020	14	1	5	0	0	1
February	5	0	0	0	0	0
March	16	3	0	0	0	1
April	0	0	0	0	0	0
May						
June						
<b>TOTAL</b>	<b>190</b>	<b>23</b>	<b>23</b>	<b>6</b>	<b>0</b>	<b>18</b>