



**Active Employees**  
**Encore Boston Harbor Casino**  
As of March 31, 2021

The total number of employees listed below do not include employees exempt from licensing and registration.

<b>Category</b>	<b>Full Time</b>	<b>Part Time</b>	<b>Total</b>
<b>Key Gaming Employee</b>	115	0	115
<b>Gaming Employee</b>	1060	357	1417
<b>Service Employee</b>	582	95	677
<b>TOTAL</b>	<b>1757</b>	<b>452</b>	<b>2209</b>



**Active Vendors**  
**Encore Boston Harbor Casino**  
As of March 31, 2021

<b>Category</b>	<b>Vendors</b>
<b>Vendor Gaming - Primary</b>	
<b>Vendor Gaming - Secondary</b>	
<b>Non-Gaming Vendor</b>	
<b>TOTAL</b>	<b>0</b>



Number of Patron Complaints  
Encore Boston Harbor Casino  
As of March 31, 2021

Month	Complaints
July, 2020	9
August	13
September	6
October	21
November	8
December	2
January, 2021	6
February	9
March	15
April	
May	
June	
<b>TOTAL</b>	<b>89</b>



Minors and Underage Youth  
 Encore Boston Harbor Casino  
 As of March 31, 2021

Month	Escorted from gaming area	Found gambling at table games	Found gambling at slot machines	Taken into custody - for gambling	Taken into custody - Other	Found consuming alcoholic beverages
July, 2020	1	0	1	0	0	0
August	2	0	0	0	0	0
September	5	0	1	0	0	0
October	2	1	2	0	0	0
November	1	0	0	0	0	0
December	0	0	0	0	0	0
January, 2021	2	1	2	0	0	0
February	3	0	0	0	0	0
March	5	0	0	0	0	0
April						
May						
June						
<b>TOTAL</b>	<b>21</b>	<b>1</b>	<b>6</b>	<b>0</b>	<b>0</b>	<b>0</b>