



Active Employees
Encore Boston Harbor Casino
As of December 31, 2020

The total number of employees listed below do not include employees exempt from licensing and registration.

Category	Full Time	Part Time	Total
Key Gaming Employee	124	0	124
Gaming Employee	1100	370	1470
Service Employee	614	100	714
TOTAL	1838	470	2308



Active Vendors
Encore Boston Harbor Casino
As of December 31, 2020

Category	Vendors
Vendor Gaming - Primary	
Vendor Gaming - Secondary	
Non-Gaming Vendor	
TOTAL	0



Number of Patron Complaints
Encore Boston Harbor Casino
As of December 31, 2020

Month	Complaints
July, 2020	9
August	13
September	6
October	21
November	8
December	2
January, 2021	
February	
March	
April	
May	
June	
TOTAL	59



Minors and Underage Youth
Encore Boston Harbor Casino
 As of December 31, 2020

Month	Escorted from gaming area	Found gambling at table games	Found gambling at slot machines	Taken into custody - for gambling	Taken into custody - Other	Found consuming alcoholic beverages
July, 2020	1	0	1	0	0	0
August	2	0	0	0	0	0
September	5	0	1	0	0	0
October	2	1	2	0	0	0
November	1	0	0	0	0	0
December	0	0	0	0	0	0
January, 2021						
February						
March						
April						
May						
June						
TOTAL	11	1	4	0	0	0