



Active Employees  
Encore Boston Harbor Casino  
As of September 30, 2019

Category	Full Time	Part Time	Total
Key Gaming Employee	175	0	175
Gaming Employee	1301	309	1610
Service Employee	952	278	1230
<b>TOTAL</b>	<b>2428</b>	<b>587</b>	<b>3015</b>



**Active Vendors**  
**Encore Boston Harbor Casino**  
As of September 30, 2019

<b>Category</b>	<b>Vendors</b>
<b>Vendor Gaming - Primary</b>	13
<b>Vendor Gaming - Secondary</b>	0
<b>Non-Gaming Vendor</b>	553
<b>TOTAL</b>	<b>566</b>



Number of Patron Complaints  
Encore Boston Harbor Casino  
As of September 30, 2019

Month	Complaints
July, 2019	15
August	26
September	30
October	
November	
December	
January, 2020	
February	
March	
April	
May	
June	
<b>TOTAL</b>	<b>71</b>



Minors and Underage Youth  
 Encore Boston Harbor Casino  
 As of September 30, 2019

Month	Prevented from entering gaming establishment	Escorted from gaming area	Found gambling at table games	Found gambling at slot machines	Taken into custody - for gambling	Taken into custody - Other	Found consuming alcoholic beverages
July, 2019	561	38	1	10	0	0	0
August	675	36	8	6	6	0	5
September	625	25	5	1	0	0	5
October							
November							
December							
January, 2020							
February							
March							
April							
May							
June							
<b>TOTAL</b>	<b>1861</b>	<b>99</b>	<b>N/A</b>	<b>17</b>	<b>6</b>	<b>0</b>	<b>10</b>