



**Active Employees**  
**Encore Boston Harbor Casino**  
As of February 29, 2020

<b>Category</b>	<b>Full Time</b>	<b>Part Time</b>	<b>Total</b>
<b>Key Gaming Employee</b>	182		182
<b>Gaming Employee</b>	1281	342	1623
<b>Service Employee</b>	814	234	1048
<b>TOTAL</b>	<b>2277</b>	<b>576</b>	<b>2853</b>



**Active Vendors**  
**Encore Boston Harbor Casino**  
As of February 29, 2020

<b>Category</b>	<b>Vendors</b>
<b>Vendor Gaming - Primary</b>	12
<b>Vendor Gaming - Secondary</b>	4
<b>Non-Gaming Vendor</b>	525
<b>TOTAL</b>	<b>541</b>



**Number of Patron Complaints**  
**Encore Boston Harbor Casino**  
As of February 29, 2020

<b>Month</b>	<b>Complaints</b>
July, 2019	15
August	26
September	30
October	15
November	14
December	23
January, 2020	19
February	15
March	
April	
May	
June	
<b>TOTAL</b>	<b>157</b>



Minors and Underage Youth  
 Encore Boston Harbor Casino  
 As of February 29, 2020

Month	Escorted from gaming area	Found gambling at table games	Found gambling at slot machines	Taken into custody - for gambling	Taken into custody - Other	Found consuming alcoholic beverages
July, 2019	38	1	10	0	0	0
August	36	8	6	6	0	5
September	25	5	1	0	0	5
October	22	3	4	0	0	3
November	17	2	5	0	0	3
December	17	0	7	0	0	0
January, 2020	14	1	5	0	0	1
February	5	0	0	0	0	0
March						
April						
May						
June						
<b>TOTAL</b>	<b>174</b>	<b>N/A</b>	<b>38</b>	<b>6</b>	<b>0</b>	<b>17</b>