



**MASSACHUSETTS GAMING COMMISSION
PUBLIC MEETING# 352**

August 19, 2021
10:00 a.m.

**VIA CONFERENCE CALL NUMBER: 1-646-741-5292
PARTICIPANT CODE: 111 787 6452**



Massachusetts Gaming Commission

101 Federal Street, 12th Floor, Boston, Massachusetts 02110 | TEL 617.979.8400 | FAX 617.725.0258 | www.massgaming.com



**AMENDED
NOTICE OF MEETING and AGENDA
August 19, 2021**

Pursuant to the Massachusetts Open Meeting Law, G.L. c. 30A, §§ 18-25, and Section 20 of Chapter 20 of the Acts of 2021, notice is hereby given of a meeting of the Massachusetts Gaming Commission. The meeting will take place:

**Thursday, August 19, 2021
10:00 a.m.
Massachusetts Gaming Commission
VIA CONFERENCE CALL NUMBER: 1-646-741-5292
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Please note that the Commission will conduct this public meeting remotely utilizing remote collaboration technology. Use of this technology is intended to ensure an adequate, alternative means of public access to the Commission's deliberations for any interested member of the public. If there is any technical problem with the Commission's remote connection, an alternative conference line will be noticed immediately on www.MassGaming.com. All documents and presentations related to this agenda will be available for your review on the morning of August 19, 2021 by [clicking here](#).

PUBLIC MEETING - #352

1. Call to order
2. Approval of Minutes:
 - a. May 20, 2021
3. Administrative Update – Karen Wells, Executive Director
 - a. Acknowledgement of Massachusetts State Police Captain Michael Banks as Commander of the Gaming Enforcement Unit – Loretta Lillios, Director of Investigations and Enforcement Bureau
 - b. Acknowledgement of Elaine Driscoll, Director of Communications Service to MGC – Karen Wells, Executive Director
 - c. On-site Casino Updates – Loretta Lillios, Director of Investigations and Enforcement Bureau; Bruce Band, Assistant Director, Gaming Agents Division Chief



Massachusetts Gaming Commission

4. Research and Responsible Gaming – Mark Vander Linden, Director of Research and Responsible Gaming
 - a. Problem Gambling Initiatives to Serve Asian American and Pacific Islander Communities – Mark Vander Linden, Director of Research and Problem Gaming; Ben Hires, Executive Director, Boston Chinatown Neighborhood Center; Victor Ortiz, Director, Problem Gambling Services, DPH
5. Community Affairs Division – Joe Delaney, Community Affairs Division Chief
 - a. MGM Springfield Quarterly Report – Joe Delaney, Community Affairs Division Chief; Daniel Miller, MGM Springfield Director of Compliance; Arlen Carballo, MGM Springfield Executive Director of Finance; Jason Randall, MGM Springfield Director of Human Resources; Beth Ward, MGM Springfield Community Affairs Director; Amanda Gagnon, MGM Springfield Entertainment Director
 - b. MGM Springfield Poker Status – Joe Delaney, Community Affairs Division Chief
6. Research and Responsible Gaming – Mark Vander Linden, Director of Research and Responsible Gaming
 - a. MGM Springfield Play My Way Update – Mark Vander Linden, Director of Research and Responsible Gaming; Marie-Claire Flores-Pajot; Elaine Driscoll, Director of Communications; Scott Helwig, Gaming Technical Compliance Manager
 - b. NCPG Responsible Gaming Award Acknowledgments – Mark Vander Linden, Director of Research and Responsible Gaming.
7. Investigations and Enforcement Bureau – Loretta Lillios, Director of Investigations and Enforcement Bureau
 - a. Status of Encore Boston Harbor Request to Amend its Floor Plan (205 CMR 138.07(3)) – Loretta Lillios, Director Investigations and Enforcement Bureau; Bruce Band, Assistant Director, Gaming Agents Division Chief; Caitlin Monahan, Associate General Counsel
 - b. MGM Springfield (Wahlburgers) Service Exemption Request – Nakisha Skinner, Licensing Division Chief
8. Racing Division – Dr. Alex Lightbown, Director of Racing
 - a. Spirit of Massachusetts Horse Race Update – Dr. Alex Lightbown, Director of Racing; Steven O’Toole, Director of Racing, Plainridge Park Casino
 - b. Horse Racing Annual Report – Dr. Alex Lightbown, Director of Racing; Chad Bourque, Financial Analyst

VOTE



Massachusetts Gaming Commission

9. IAGR/IML Conference - Commissioner Gayle Cameron
- a. Status Report - Commissioner Gayle Cameron; Commissioner Eileen O'Brien
 - b. Designation of Appointing Authority for Purposes of Conference-Related Matters
– Todd Grossman, General Counsel
- VOTE**

10. Commissioner Updates

11. Other business – reserved for matters the Chair did not reasonably anticipate at the time of posting.

I certify that on this date, this Notice was posted as “Massachusetts Gaming Commission Meeting” at www.massgaming.com and emailed to: regs@sec.state.ma.us, melissa.andrade@state.ma.us.

August 18, 2021

Cathy Judd-Stein, Chair

Amended Posted to Website: August 18, 2021 3:00 p.m.

Date Posted to Website: August 17, 2021 at 10:00 a.m.



Massachusetts Gaming Commission



Massachusetts Gaming Commission Agenda Setting Meeting Minutes

Date/Time: May 20, 2021, 10:00 a.m.
Place: Massachusetts Gaming Commission
VIA CONFERENCE CALL NUMBER: 1-646-741-5293
PARTICIPANT CODE: 111 917 7743

Commissioners Present:

Chair Cathy Judd-Stein
Commissioner Gayle Cameron
Commissioner Eileen O'Brien
Commissioner Enrique Zuniga

00:00:00

Call to Order

Chair Judd-Stein called to order the 344th public meeting of the Massachusetts Gaming Commission. She noted that given the unprecedented circumstances resulting from the global Coronavirus pandemic, Governor Baker issued an order to provide limited relief from certain provisions of the Open Meeting Law to protect the health and safety of individuals interested in attending public meetings, and that in keeping with the guidance provided, the Commission would conduct this meeting utilizing remote collaboration technology.

All four commissioners were present for the meeting.

Chair Judd-Stein noted that in light of the new guidelines from the Center for Disease Control (CDC) and the Massachusetts Governor's office concerning COVID-19 provisions, the Commission will be holding a special public meeting on May 26th during which the Commission will discuss new plans for gaming licensees, racing, and simulcasting operations with representatives for each.

She also noted that the agenda was amended to reflect that the Commission will not be addressing a particular horse racing item but will do so at a later meeting.

00:03:36

Approval of Minutes

Commissioner O'Brien moved to approve the minutes from the Commission meeting of February 11, 2021, subject to correction for typographical errors and other nonmaterial matters. Commissioner Cameron seconded the motion.

Roll call vote:

Commissioner Cameron: Aye.

Commissioner O'Brien: Aye.

Commissioner Zuniga: Aye.

Chair Judd-Stein: Aye.

The motion passed unanimously.

00:04:20

Administrative Update

Executive Director Karen Wells and Research and Responsible Gaming Director Mark Vander Linden noted that Research and Responsible Gaming Program Manager Teresa Fiore will be leaving the organization. Director Vander Linden acknowledged and thanked her for her years of service and success with the Commission. The Commissioners thanked her for her excellent work and wished her the best of luck.

00:12:12

On-Site Casino Updates

Director of the IEB Loretta Lillios updated the Commission on the operations at the gaming establishments. She stated that the licensees have continued to enforce the health and safety measures put into place by the Commission and the Governor. Director Lillios recounted the various measures and adaptations that the licensees' have made during the pandemic and reiterated that the licensees have complied with pandemic provisions the whole time. She commended the State Police and enforcement agents who have been on-site during the pandemic. She noted that Encore and MGM have implemented incentive programs for employees to encourage vaccination and that Plainridge Park Casino (PPC) also has encouraged employees and patrons to get vaccinated.

Gaming Agents Division Chief Bruce Band noted occupancy levels have been in compliance and corroborated Ms. Lillios' statement that licensees have been encouraging and incentivizing employees and patrons getting vaccinated.

Director of Racing Dr. Alexandra Lightbown noted that Plainridge had started live racing and simulcasting and that employees, horsemen, and spectators have been complying with pandemic measures. She noted that racing employees have been working in person since last summer.

00:24:41

Licensing Division

Licensing Division Chief Nakisha Skinner presented three positions to be considered for exemptions from service and employee registration requirements.

Commissioner Cameron moved that the Commission exempt the fry cook, expediter, and board and window positions at Wahlburgers at MGM Springfield from the registration requirements in accordance with 205 CMR 134.03(1)(b) for the reasons discussed today and as described in the Commissioners' packet.

Commissioner Zuniga seconded the motion.

Roll call vote:

Commissioner Cameron: Aye.
Commissioner O'Brien: Aye.
Commissioner Zuniga: Aye.
Chair Judd-Stein: Aye.
The motion passed unanimously.

00:27:50

Racing Division

a. Update on Horse Racing Testing Process

Dr. Lightbown updated the Commission on the race horse testing process. She noted that the lab that is used for testing is accredited by the Racing Medication and Testing Consortium and ISO. She explained the classes of horse-related drugs that are forbidden from use and those that are permitted. She also explained that there are regulations for drugs administered by horse racing veterinarians, universal drug testing standards, test barn, and split-sample testing protocols. She noted that these best practices have been helpful.

Commissioner Cameron mentioned that RCI listed the Commission's racing program as a top model agency for the country. Commissioner Zuniga asked whether there were practices recommended by the new horse racing act that the Commission has not implemented that it should consider. Dr. Lightbown mentioned that the Horse Racing Integrity and Safety authority would be new and has not worked on promulgation of regulations yet, but much of what is written in the statute is already in effect.

00:42:20

b. Update on Horse Racing Integrity and Safety Act

Dr. Lightbown informed the Commission of the Horse Racing Integrity and Safety Act, which was recently signed into law and which recognizes the Horseracing Integrity and Safety Authority (HISA), a private entity, for the purposes of developing and implementing a horseracing anti-doping and medication control program and a racetrack safety program for thoroughbred racing. She noted that other racing breeds of horses may be included in the developed program if the individual state Commission or breed governing organization opts in. She further noted that questions exist as to how this will be funded, whether the Commission should pay lab fees to the authority, and whether the standardbred racing industry should be opted in. Chair Judd-Stein asked Dr. Lightbown to confirm that the Commission will have plenty of time after the bill is enacted to discuss and gather public comment on whether the standardbred industry should opt into its regulations, to which Dr. Lightbown answered that they would have sufficient time.

00:57:33

c. Standard Owners of Massachusetts (SOM) Recognition Request as Breeders' Representative Group

President of Standardbred Owners of Massachusetts (SOM) Chip Campbell requested that the SOM be recognized as the organization to administer the standardbred breeding and sire stake program. He noted that the

racing secretary writes races that give preference to Massachusetts-bred and owned horses, giving more local horsemen incentive to stay in the Commonwealth and contribute to racing revenue. Commissioner Cameron noted that the breeding numbers were impressive considering last year's pandemic-related difficulties. Dr. Lightbown recommended that the SOM be appointed the representing organization for the breeding program and sire stakes races of 2021.

Commissioner O'Brien moved that the Commission approve the SOM, Inc as representative organization of Standardbred breeders and owners referenced in Chapter 128, § 2J. Commissioner Cameron seconded the motion.

Roll call vote:

Commissioner Cameron: Aye.

Commissioner O'Brien: Aye.

Commissioner Zuniga: Aye.

Chair Judd-Stein: Aye.

The motion passed unanimously.

01:08:32

d. 2021 Harness Meet Update

Dr. Lightbown presented an update of the 2021 meet and introduced Plainridge Racing Director Steve O'Toole. Director O'Toole noted that there were 68 racing days in 2020 and 108 days in 2019 and provided details on purse amounts as well as special events being held at Plainridge. The Commission thanked Director O'Toole for his report.

01:26:26

e. Massachusetts Thoroughbred Breeders Association Request for Consultation

Dr. Lightbown explained that the Massachusetts Thoroughbred Breeders' Association is in a consulting role under G.L. Chapter 128 with respect to how they are able to use their breeders money. Dr. Lightbown noted that a meeting was previously held with herself, Chair Judd-Stein, Commissioner Cameron, General Counsel Todd Grossman, Executive Director Wells, and individuals from the Association to discuss plans and how those plans might reconcile with the statute. Dr. Lightbown noted that the packet includes a letter memorializing what was discussed at that meeting and providing recommendations. Dr. Lightbown highlighted portions of the plans noted in the letter, including paying out races to the sixth place rather than the third place, providing a 5% bonus increase for various owners, and creating breeders incentives.

Commissioner O'Brien asked if there is an additional step to this consultation or if this letter will be the conclusion. General Counsel Grossman noted that it will depend on the response to the recommendations and that it may warrant an ongoing conversation. Chair Judd-Stein noted that The Breeders Association also have a statutory obligation to consult with the Department of Agriculture.

01:37:05

Executive Administration

a. Regulation Review Update

Executive Director Wells presented a summary of the proposed regulatory review process. She noted that she has been working with Commissioner Zuniga and Associate General Counsel Carrie Torrisi to develop the proposed regulatory review goals, including ensuring regulations are clear, well-written, and understandable; eliminating duplicative or contradictory requirements; eliminate unnecessary and minimize overly burdensome requirements; ensure reporting requirements are necessary and provided information is used by the agency; and eliminate barriers to equity and inclusion. Executive Director Wells explained that these goals will allow ease of navigation, will ensure that the regulations are fair, and will reduce unnecessary regulatory burdens. She noted that a proposed review process includes receiving Commission feedback on the proposed goals, developing a form for the review process, identifying a set of regulations to begin the review, developing a timeline for the review, developing a process for stakeholder input, finalizing any regulatory revisions, and presenting proposed changes to the Commission through normal regulatory approval process.

Commissioner Zuniga noted that this type of review is best practice and converges with the Equity and Inclusion Working Group's goals. He noted as well that there are certain regulations that the legal department has already identified as needing review and updates and that those changes will be addressed in conjunction with the regulatory review.

Chair Judd-Stein recommended the addition of the goal that a regulation be consistent with and not in conflict with state and federal law. Commissioner O'Brien recommended that the goals be modified to include removal of obsolete regulations.

01:54:03

Community Affairs Division

a. Community Mitigation Fund Application Reviews

Chief Joe Delaney presented the Community Mitigation Fund Transportation Planning, Transportation Construction, and Community Planning grant applications.

Chief Delaney first presented the Transportation Planning applications. The City of Boston requested \$200,000 to redesign Sullivan Square, through which much of the casino traffic travels. Chief Delaney noted that the Commission has funded this project for the last three years and that the City indicated that this should be their last request for design funds. Chief Delaney noted that both Encore and MassDOT were in support of this application. The review recommended awarding a grant in the amount of \$200,000 to the City of Boston. Commissioner Zuniga emphasized that Sullivan Square has a serious need for redesign. Chair Judd-Stein reminded the Commissioners that they had previously voted on the Specific Impact category applications.

Chief Delaney presented Malden's request for \$200,000 for design improvements to their Broadway corridor. Chief Delaney noted that while the review team noted that there is an impact on Broadway, it is relatively minor. Chief Delaney further noted that the review team found that the requested funds were proportionate to the impact. The review team recommended awarding a grant in the amount of \$200,000 to the City of Malden.

Chief Delaney presented West Springfield's request for \$147,600 to design complete streets improvements to Elm Street area and to purchase traffic-counting equipment. Chief Delaney advised that the review team did not support this project. Chief Delaney explained the history related to this project and noted that the review team could not identify an impact of the casino that is associated with the expansion of the project or the need for traffic-counting equipment. Chief Delaney noted, as well, that MassDOT and MGM expressed reservations with this project. Commissioner O'Brien noted that she and Chief Delaney had discussed whether the amount could have been broken down to determine if there were a segment that was the result of casino impact; Chief Delaney explained that the applicant was not able to provide a breakdown. Commissioner Cameron asked if it were the case that that traffic counting at this stage would not provide much useful data given that they had not established a traffic baseline before construction of the casino and Chief Delaney confirmed.

Chief Delaney noted that the Commission had discussed Transportation Planning applications from Chicopee, Everett, Malden, Lynn, Boston and West Springfield thus far.

Commissioner O'Brien moved that the Commission approve the award of the following grants from the Community Mitigation Fund specifically pertaining to transportation planning, namely: to Boston for \$200,000 for Sullivan Square/Rutherford Avenue, to Chicopee for \$200,000 for center streetscapes, to Everett for \$200,00 for the Mystic Riverwalk, and to Malden for \$200,000 for the Broadway improvements. These grants are for the purposes described in the memos in the Commissioners packets and submitted applications as discussed here today as well as on May 6, 2021, and that further Commission staff be authorized to execute a grant instrument commemorating the awards in accordance with 205 CMR 153.04. Commissioner Zuniga seconded the motion.

Roll call vote:

Commissioner Cameron: Aye.

Commissioner O'Brien: Aye.

Commissioner Zuniga: Aye.

Chair Judd-Stein: Aye.

The motion passed unanimously.

Commissioner O'Brien moved that the Commission deny the following applications to the Community Mitigation fund for transportation planning,

namely Lynn for design improvements and West Springfield for Elm Street improvements. Commissioner Zuniga seconded the motion.

Roll call vote:

Commissioner Cameron: Aye.

Commissioner O'Brien: Aye.

Commissioner Zuniga: Aye.

Chair Judd-Stein: Aye.

The motion passed unanimously.

Moving on to the Transportation Construction applications, Chief Delaney presented the City of Boston's request for \$239,000 for geometric changes to Brighton Street and Cambridge Street in Charlestown to create safer crossings and better lines of sight for turning vehicles. Chief Delaney explained the history of this project. Chief Delaney explained that communities may request a waiver for the Community Mitigation Fund requirement that the fund not pay more than 1/3 of the total construction costs, and that the City of Boston did request that waiver. Both MassDOT and Encore were supportive of this project. Chief Delaney explained that the review team did not make a recommendation on this application as it seems to present a policy decision for the Commission as to whether or not the applicant met the necessary threshold for a waiver. Commissioner Zuniga noted that this project is part of a larger effort to improve traffic, which compels him to support it. Commissioner Cameron expressed that she believed the waiver was warranted. Commissioner O'Brien agreed with Commissioner Cameron's statement. Chair Judd-Stein expressed her agreement with these statements. General Counsel Grossman advised that there was no need to explicitly approve the waiver request as it is tacitly approved with the approval of funding for the project.

Chief Delaney presented the Revere/Saugus joint request for funds to improve Route 1 North. Chief Delaney explained that they requested a waiver for the required June 2022 construction start deadline. The review team recommended awarding a grant of \$800,000 to Revere and Saugus for the Route 1 North improvements with the stipulation that none of these funds can be expended until MassDOT awards a construction contract for that project and further recommended granting a waiver from the June 2022 deadline and extending it until June 2023.

Chief Delaney summarized that the review team recommended approval of the Transportation Construction applications, namely applications from Everett, Revere and Saugus, Springfield, and Boston.

Commissioner O'Brien moved to approve the award of the following grants from the Community Mitigation Fund pertaining to transportation construction, namely a grant to Boston for \$239,000 for the Lost Village project, a grant of \$135,000 to Everett for the Northern Strand trail lights, a grant of \$800,000 to Revere and Saugus for Route 1 North improvements subject to both the conditions and the

waiver in the memo discussed today, and a grant of \$200,000 to Springfield for Dwight Street improvements. These grants are for the purposes described in the memos in the Commissioners packet and the submitted applications as discussed here today and on May 6, 2021, and further the Commission staff be authorized to execute grant instruments commemorating these awards in accordance with 205 CMR 153.04. Commissioner Cameron seconded the motion.

Roll call vote:

Commissioner Cameron: Aye.

Commissioner O'Brien: Aye.

Commissioner Zuniga: Aye.

Chair Judd-Stein: Aye.

The motion passed unanimously.

Chief Delaney moved on to the community planning grant applications. Chief Delaney presented Lynn's request for \$100,000 to develop a marketing campaign to promote Lynn business and to better compete with Encore's marketing capabilities. The review team recommended awarding a grant in the amount of \$100,000 to Lynn. Commissioner O'Brien pointed out that Lynn had provided information about specific incidents that point to a casino impact. Commissioner Zuniga noted that the Commission previously discussed reviewing the impact on live entertainment venues generally.

Chief Delaney presented Malden's request for \$50,000 for zoning improvement analysis of the Broadway corridor. He noted that the current zoning is not complementary to the nearby casino, so it is very plausible there's a lost opportunity cost to the city. The review team recommended awarding a grant for this project.

Chief Delaney presented Malden's request for \$100,000 to perform a feasibility study to redevelop the Malden District Court building into an art center that will be an anchor institution to help support local businesses. Chief Delaney explained that the review team was not convinced that the city made an argument for an appropriate nexus to the casino. Additionally, Chief Delaney noted that the city does not yet own the building that they intend to repurpose. The review team believed that the application was premature and did not recommend awarding a grant for this project. Commissioner Cameron expressed agreement that this application was premature. Commissioner Zuniga agreed that the fact that they did not own the building made the application premature. Commissioner O'Brien agreed that the application was premature given that they did not have access to the building.

Chief Delaney summarized that the review team recommended approval of the Community Planning applications, namely applications from Lynn, Malden (related to Broadway zoning), and Northampton; and that the review team did not

recommend approval of the Community Planning application for the Malden arts center.

Commissioner O'Brien moved to approve the award of the following grants from the Community Mitigation Fund pertaining to community planning: to the City of Lynn for \$100,000 for a marketing campaign, to Malden \$50,000 for the Broadway zoning improvement analysis, and to Northampton \$75,000 for the Northampton Live initiative. These grants are for the purposes described in the memos in the Commissioners packet and the submitted applications as discussed here today and on May 6, 2021, and further the Commission staff be authorized to execute grant instruments commemorating these awards in accordance with 205 CMR 153.04. Commissioner Cameron seconded the motion. Commissioner Zuniga seconded the motion.

Roll call vote:

Commissioner Cameron: Aye.

Commissioner O'Brien: Aye.

Commissioner Zuniga: Aye.

Chair Judd-Stein: Aye.

The motion passed unanimously.

Commissioner O'Brien moved to deny the application to the Community Mitigation Fund by Malden for the request pertaining to the study of turning the former Malden district court into the arts center. Commissioner Zuniga seconded the motion.

Roll call vote:

Commissioner Cameron: Aye.

Commissioner O'Brien: Aye.

Commissioner Zuniga: Aye.

Chair Judd-Stein: Aye.

The motion passed unanimously.

02:59:24

b. Encore Boston Harbor Quarterly Report

Encore Boston Harbor ("EBH") Senior Vice President and General Counsel Jacqui Krum and Executive Director Juliana Catanzariti presented their latest quarterly report. Commissioner Cameron asked if there were any identifiable reason for the slight drop in the lottery. Ms. Catanzariti responded that there was no identifiable reason. Commissioner O'Brien asked for the breakdown of minors under 18 as opposed to minors 18-20 on the gaming floor, and Ms. Catanzariti said that she could provide the breakdown. Commissioner O'Brien also asked if there are initiatives to recruit more women into certain types of roles. Ms. Krum responded that gender in various types of positions is balanced. Chair Judd-Stein asked if the compliance numbers with respect to minors were higher than last quarter, and Ms. Krum responded that they were a bit higher. Chair Judd-Stein

recommend that Encore look into possible causes for that increase. The Commission thanked Ms. Krum and Ms. Catanzariti for their presentation.

03:22:38

c. Plainridge Park Casino Quarterly Report

General Manager North Groundsell, Vice President of Human Resources Kathy Lucas, and Compliance Manager Lisa McKenney presented Plainridge Park Casino's ("PPC") latest quarterly report. Commissioner Cameron commended the Plainridge team for their efforts towards hiring women, particularly in reaching out to team members to notify them of positions that are available at the property. With respect to a minor who was found on the floor, Commissioner O'Brien asked how long the minor was on the floor. General Manager Groundsell responded that it was about ten minutes. The Commission thanked the Plainridge team for their presentation.

03:36:56

Commissioner Updates

The Commissioners did not have any updates to present.

03:37:20

Executive Session

Chair Judd-Stein stated that the Commission anticipates that it will meet in executive session in accordance with G.L. c.30A, §21(a)(7) to comply with G.L. c.23K, §21(a)(7) for the specific purpose of reviewing the proposed multi-year capital expenditure plan [described in 205 CMR 139.09], and any corresponding materials submitted relative to Plainridge Park Casino as discussion of this matter in public would frustrate the purpose of the statute and associated legal authorities. This matter is further governed by 205 CMR 139.02 as the information at issue is covered by a non-disclosure agreement. The public session of the Commission meeting will not reconvene at the conclusion of the executive session.

Commissioner O'Brien moved to meet in executive session. Commissioner Zuniga seconded the motion.

Roll call vote:

Commissioner Cameron: Aye.

Commissioner O'Brien: Aye.

Commissioner Zuniga: Aye.

Chair Judd-Stein: Aye.

The motion passed unanimously.

a.m.

Having no further business, Commissioner Zuniga made a motion to adjourn.

Commissioner Cameron seconded the motion.

Roll call vote:

Commissioner Cameron: Aye.

Commissioner O'Brien: Aye.

Commissioner Zuniga: Aye.

Chair Judd-Stein: Aye.

The motion passed unanimously.

List of Documents and Other Items Used

1. Notice of Meeting and Agenda dated May 20, 2021
2. Minutes from Commission meeting dated February 11, 2021
3. Memorandum from Nakisha Skinner to Commissioners dated May 13, 2021, titled Gaming Service Employee (SER) Exemption Request: MGM Springfield/Wahlburgers
4. Memorandum from Dr. Alexandra Lightbown to Commissioners dated May 20, 2021, titled Horseracing Integrity and Safety Act
5. PowerPoint Presentation: Standardbred Owners of Massachusetts
6. Memorandum from Dr. Alexandra Lightbown to Commissioners dated May 20, 2021, titled Standardbred Owners of Massachusetts Recognition
7. PowerPoint Presentation: Plainridge Park Casino
8. Draft letter from Dr. Alexandra Lightbown to Ms. Arlene Brown dated May 20, 2021
9. Memorandum from Karen Wells to Commissioners dated May 20, 2021, titled 2021 Regulatory Review
10. Memorandum from 2021 Community Mitigation Fund Review Team to Commissioners dated May 20, 2021, titled Continuation of 2021 Community Mitigation Fund Application Review
11. PowerPoint Presentation: Encore Boston Harbor Q1 2021 Quarterly Report
12. Encore Boston Harbor Quarterly Report as of March 31, 2021
13. PowerPoint Presentation: Plainridge Park Q1 2021 Report

Problem Gambling Initiatives to Serve Asian American and Pacific Islander Communities

Massachusetts Department of Public Health
Massachusetts Gaming Commission



Background

The 2011 Massachusetts Expanded Gaming Act established the Public Health Trust Fund, which was created to mitigate gambling's negative health effects on communities in the Commonwealth. The Public Health Trust Fund is overseen by the Executive Office of Health and Human Services (EOHHS) and a strategic plan was adopted in 2016, which is implemented primarily by the Massachusetts Department of Public Health (MDPH) Office of Problem Gambling Services (OPGS) and the Massachusetts Gaming Commission (MGC). OPGS provides relevant public health programs and services and MGC conducts relevant research and responsible gaming activities.

Problem Gambling and Public Health

Problem gambling is a public health issue. Research demonstrates that some communities are disproportionately impacted by gambling, including individuals with mental health and substance use disorders and communities of color^{1,2,3}, such as Asian American and Pacific Islander (AAPI) communities. For example, recent research demonstrated that residents of Boston's Chinatown neighborhood at times depend on gambling as a source of recreation and relief from social isolation and concentrated poverty.⁴

OPGS and MGC: Working Together to Mitigate Harms

Together, the OPGS and MGC provide research, programs and services that provide a comprehensive public health approach to prevent and mitigate problem gambling in MA. Outlined below are initiatives particularly relevant for AAPI communities.

1 Research and Engagement

Community Engagement and Assessment (OPGS)

- **Everett Community Level Health Project:** Led by Boston Chinatown Neighborhood Center, this project develops a plan with community partners to address a gambling-related health inequity that builds off a Community Health Improvement Plan from the greater Everett communities.

Community-Engaged Research (MGC)

- **Talking about Casino Gambling: Community Voices from Boston Chinatown:** Examined the casino gambling practices of residents and workers in Boston Chinatown to learn about the trajectory and life context of individual participants' gambling activity. Report translated into Traditional and Simplified Chinese.
- **The Asian CARES (Center for Addressing Research, Education and Services):** Community-engaged research to address problem gambling among Asian ethnic communities through research, community education, and culturally relevant service provision.

2 Direct and Community-Based Services

Helpline Services (OPGS)

- **The Massachusetts Problem Gambling Helpline** provides support and referrals to those impacted by problem gambling. Offers translation services in over 100 languages, including Mandarin and Cantonese, and is increasing capacity to enhance culturally appropriate services for AAPI communities.

Programmatic Support and Evaluation (OPGS)

- **Outpatient problem gambling treatment providers** are available across the Commonwealth and the **Massachusetts Problem Gambling Treatment Technical Assistance Center** supports providers through training and technical assistance, including a focus on strengthening language and treatment services for AAPI communities.

(continued on the next page)

2 Direct and Community-Based Services (continued)

Workforce and Training Supports (OPGS)

- **The Project Build Up** grant program to strengthen capacity of outpatient treatment agencies to provide gambling treatment services. Activities during FY21 focus on increasing clinical capacity for AAPI workforce by training AAPI clinicians to provide problem gambling treatment services.

Community-Based Services (OPGS)

- **AAPI Empowerment Initiative** works alongside AAPI communities in Greater Boston to provide problem gambling prevention education and awareness at the local level through material dissemination and community engagement.

Public Awareness (OPGS)

- **Translation:** A general problem gambling brochure was translated into simplified Chinese and traditional Chinese and is being disseminated widely by community organizations.
- **Communications Campaign:** A campaign focused on AAPI communities, currently in the planning stage, will be released in FY22.

3 Direct and Casino-Based Responsible Gambling Services

GameSense Program (MGC)

- **GameSense** is an innovative and comprehensive responsible gaming program that encourages players to adopt and/or maintain positive behaviors and attitudes that reduce risk of gambling related harm. Each casino offers an on-site GameSense Info Center. GameSense staff, known as Advisors, represent diverse cultural and ethnic groups and possess various linguistic backgrounds, including Cantonese, and Vietnamese. Brochures are available in Traditional Chinese, Simplified Chinese, and Vietnamese.
- **GameSense Community Education:** Designed to bring responsible gaming information and resources to the community, with a focus on communities at greater risk for experiencing gambling-related harm, including AAPI communities.
- **GameSenseMA.com:** Website dedicated to promoting responsible and problem gambling resources. Offers digital brochures on responsible and problem gambling which are available in Vietnamese, Simplified and Traditional Chinese.

Voluntary Self-Exclusion Program (MGC)

- **Voluntary Self-Exclusion** allows persons who struggle to control their gambling behavior the ability to voluntarily exclude from the gaming floor of all Massachusetts casinos. Brochures and required documents available in Traditional Chinese, Simplified Chinese, and Vietnamese.

Casino Employee Training Initiative (MGC)

- **Casino Employee Training** provides education and support on how to respond to casino guests who are in distress and may be struggling with their gambling behavior. In the Spring of 2021, all Encore Boston Harbor staff will receive training on responsible gaming, gambling risk factors and culturally appropriate support resources specific to the AAPI community.

Next Steps

Looking forward, OP GS and MGC will continue to enhance existing services and research and collaborate – all while engaging AAPI communities – in order to further advance the goal of supporting communities disproportionately impacted by gambling.

For more information, please visit mass.gov/orgs/office-of-problem-gambling-services and massgaming.com.

¹ Alegría, Petry, Hasin, Liu, Grant, & Blanco, 2009

² Kessler, Hwang, Petukhova, Sampson, Winters, & Shaffer, 2008

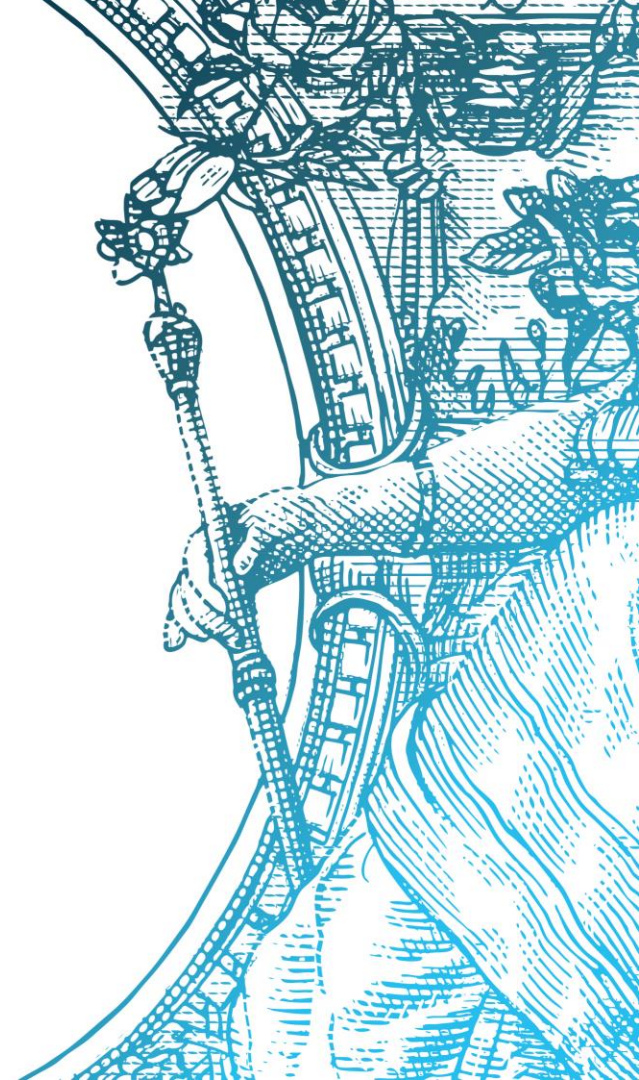
³ Volberg, R. A., Williams, R. J., Stanek, E. J., Houpt, K. A., Zorn, M., Rodriguez-Monguió, R. (2017)

⁴ Wong & Li, 2019

Q2 2021 Report

Massachusetts Gaming Commission

August 19, 2021



REVENUE, TAXES, LOTTERY & COMPLIANCE



Q2 2021 Gaming Revenue & Taxes

Month	Gaming Revenue	MA Taxes
April	\$21,933,552	\$5,483,388
May	\$21,252,673	\$5,313,168
June	\$20,206,647	\$5,051,662
TOTAL	\$63,392,873	\$15,848,218

Lottery



Month	Lottery Sales at MGM Springfield
April	\$93,554
May	\$113,768
June	\$77,931



Compliance



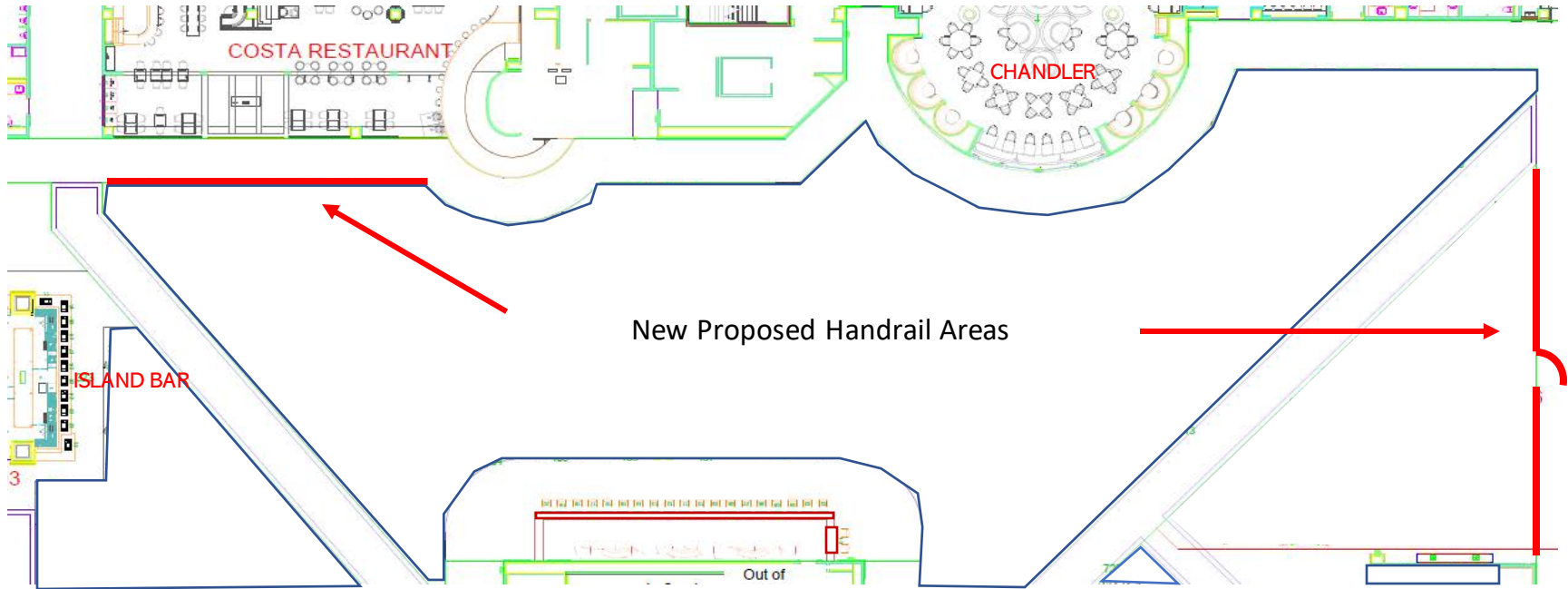
Month	Minors intercepted in Gaming Area and prevented from Gaming	Minors intercepted gaming	Minors intercepted consuming alcohol	Minors prevented from accessing the Gaming Area
April	2	1	0	29
May	2	2	0	31
June	0	0	0	36

- Average time in Gaming Area – 35.5 minutes.
- Longest time in the Gaming Area – 1 hour 1 minute.
- All those who gained access and/or gamed were between the ages 18-21.

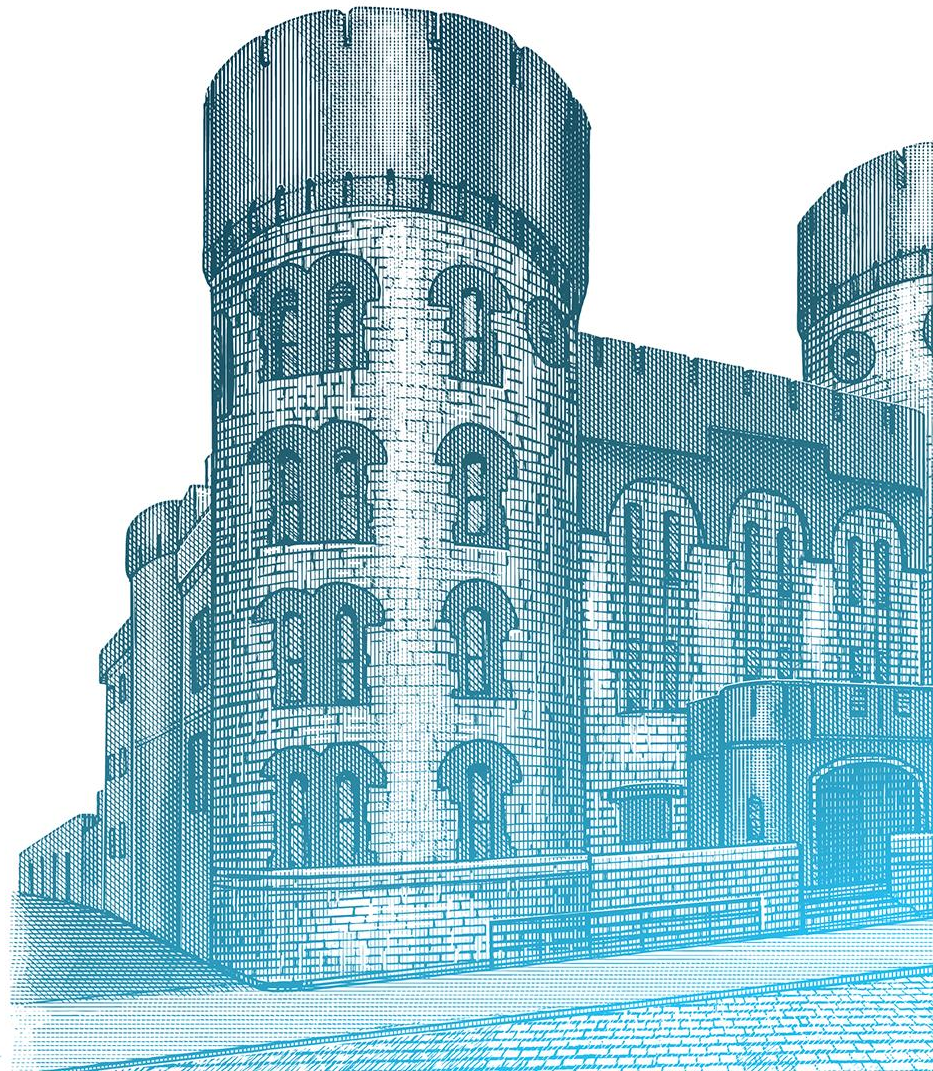
Compliance



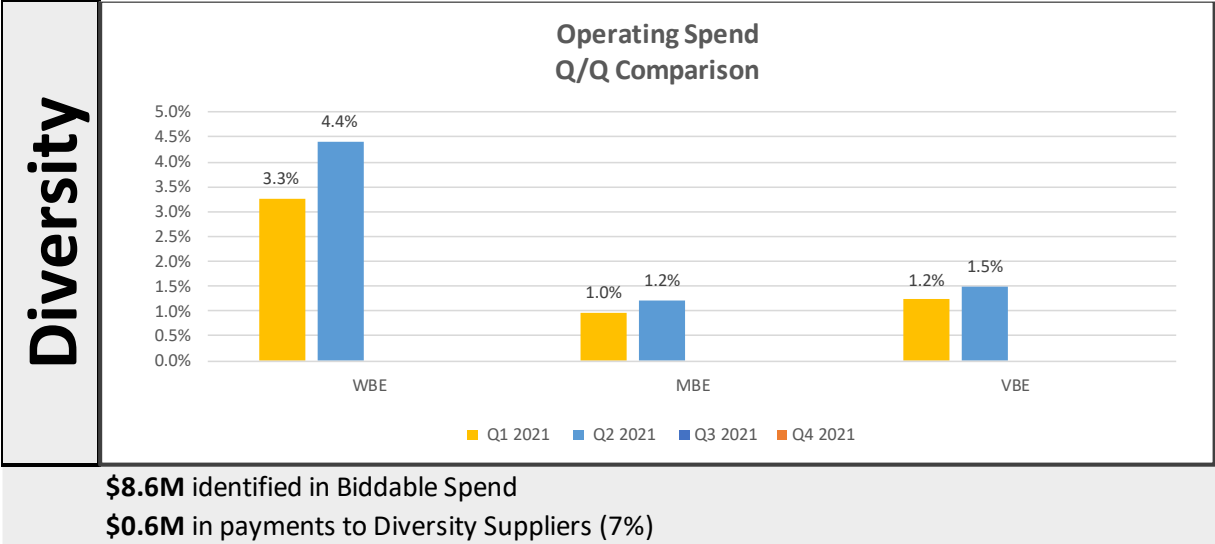
Compliance



SPEND UPDATE

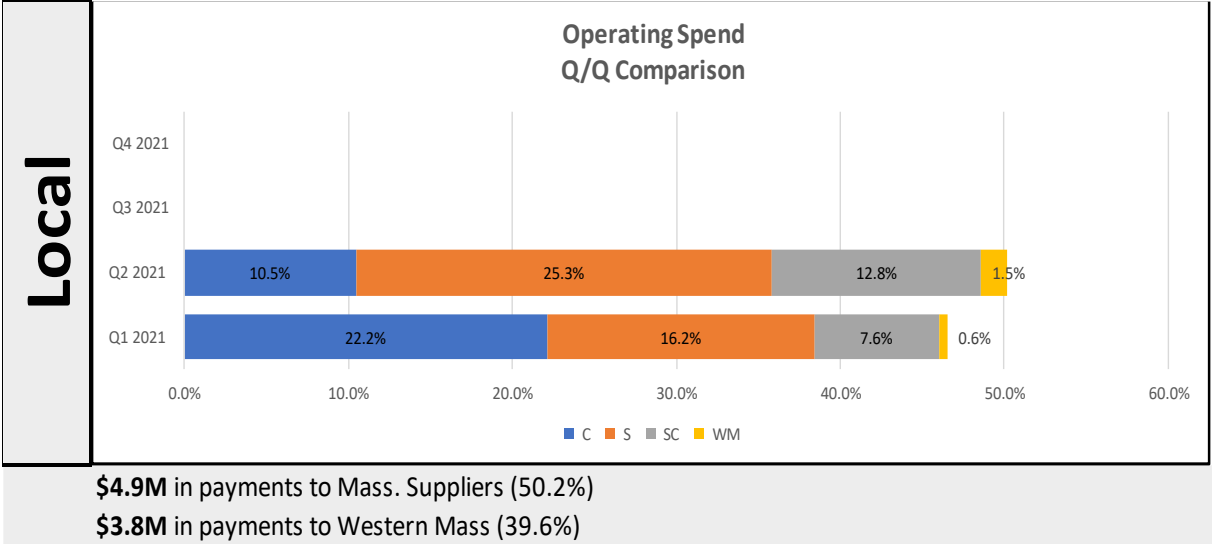


1st Half of 2021 Operating Spend



- Notes:
- Total Biddable Spend for 1st half 2021 was \$18.5M and total payments to Diversity Suppliers were \$1.2M or 6%.
 - Diversity categories defined as:
 - WBE – Women-Owned Business Enterprise
 - MBE – Minority-Owned Business Enterprise
 - VBE – Veteran Owned Business Enterprise
 - Diversity spend goals defined as:
 - WBE – 15% of Biddable Spend
 - MBE – 10% of Biddable Spend
 - VBE – 2% of Biddable Spend

1st Half of 2021 Operating Spend



- Notes:
- Total Spend for the 1st half of 2021 was \$21.3M
 - Mass. Suppliers \$10.3M or 48%
 - Western Mass \$6.7M or 31%
 - Spend segments defined as:
 - Commonwealth (C)
 - Springfield (S)
 - Surrounding Communities (SC)
 - Western Massachusetts (WM)

EMPLOYMENT



Employment Numbers

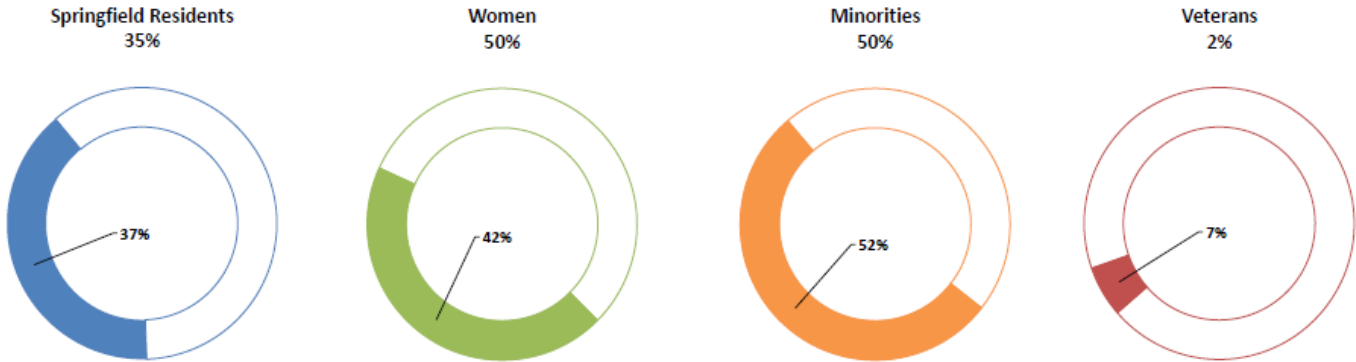
	Employees	Full-Time	Part-Time
Totals	1,034	774	260
% of Total	100%	75%	25%

Q1 2021	Goals	Q3 2020 %	Q3 2020 TOTAL # OF EMPLOYEES	Q4 2020 %	Q4 2020 TOTAL # OF EMPLOYEES	Q1 2021 %	Q1 2021 TOTAL # OF EMPLOYEES	Q2 2021 %	Q2 2021 TOTAL # OF EMPLOYEES
MINORITY	50%	55.7%	507	53.9%	480	53%	517	52%	542
VETERAN	2%	7.0%	64	7.5%	67	7%	64	7%	68
WOMEN	50%	41.6%	379	41.9%	373	41%	402	42%	434
SPRINGFIELD RESIDENTS	35%	39.6%	361	37.5%	335	37%	360	37%	378
WESTERN MA RESIDENTS		74.5%	679	74.2%	661	74%	723	75%	780
MA RESIDENTS		76.0%	692	76.0%	677	76%	737	77%	795
TOTAL # OF GAMING ESTABLISHMENT EMPLOYEES*			911		891		973		1,034
FULL TIME			839		771		777		774
PART TIME			70		91		115		128
ON CALL			2		29		81		132

*Includes MGM Springfield team members employed at the MassMutual Center.

Progress on Hiring Goals

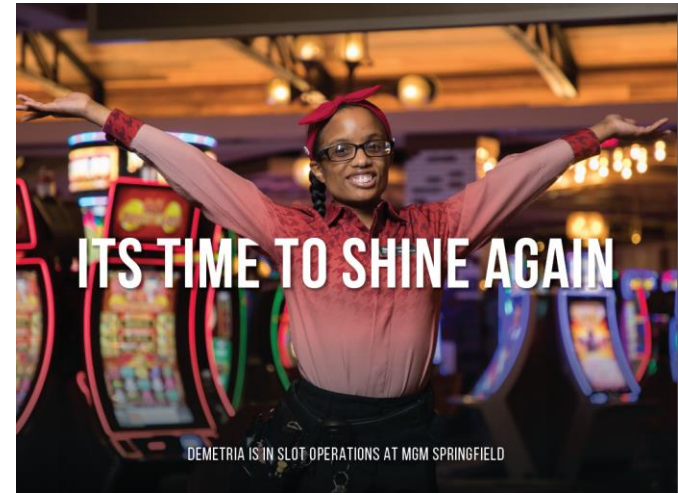
HCA Minimum Requirements



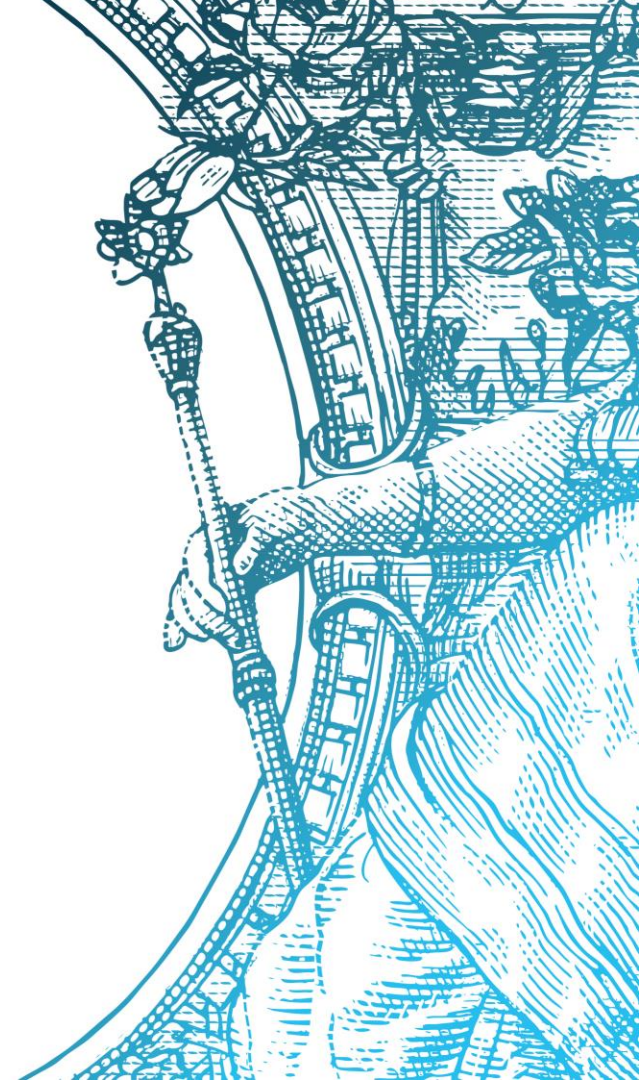
Represents 1,034 active employees as of 6/30/2021 (Does not include Campus Tenants, Vendors)

Workforce

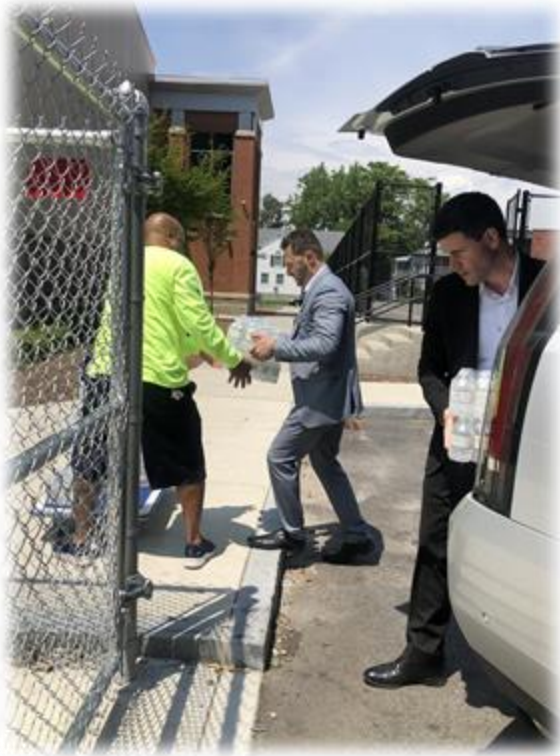
- Promotions / Leadership Hires
- Hiring events on property
- MassHire virtual job fairs
- TRAIN / HCSD hospitality & culinary training programs
- Hiring 18+
- Launch of Free Employee Dining Room



COMMUNITY OUTREACH, SPECIAL EVENTS & ENTERTAINMENT



Community Outreach & Special Events



16

City Cooling centers receive cases of water.



LEED Platinum Certification award Ceremony

Special Events and Entertainment



Courtesy of Jose Fiqueroa Drone Photography

Wahlburgers Grand Opening to quite the line...



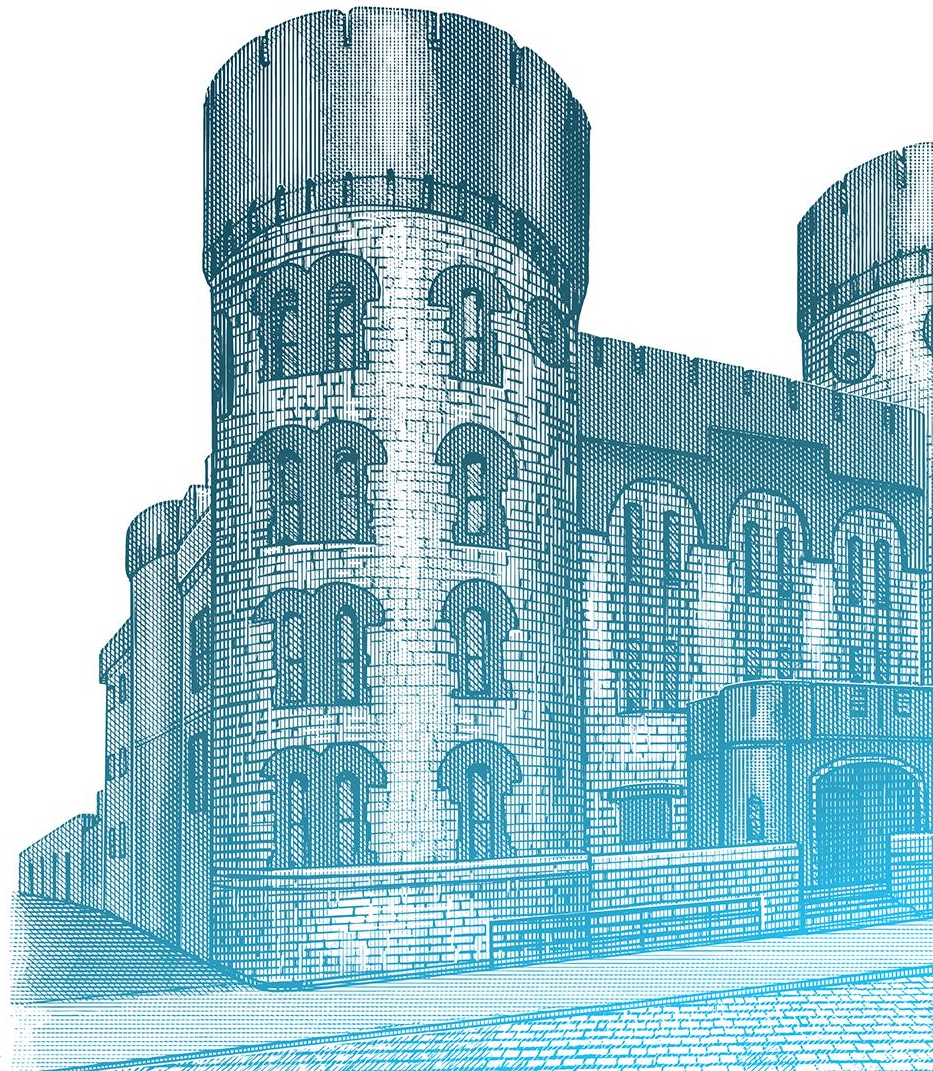
Courtesy of Chris Marion Photography

Our outdoor concert series kicked off with a great start.



MGM
SPRINGFIELD

FUTURE IMPACT



Development Update



- **31 Elm** – City has chosen a contractor to move forward with construction expected to start in Q4
- **Armory** – due to be reactivated in Q3, beginning with our ROAR Comedy Club

Development Update



- **Sports Lounges** – MGM Springfield has constructed two state-of-the-art Sports viewing areas. Upon the successful passage of Sports Betting legislation in MA, one of these will also be our Sports Betting area.

Return of Entertainment



Boyz II Men to perform at Symphony Hall in Springfield
MGM Springfield announced that Boyz II Men will perform at Springfield Symphony Hall on September 5. They're the group behind popular hits ...
19 hours ago



MGM Springfield's Free Music Fridays returns
(WWLP) – A packed house outside of MGM Springfield, as Free Music Fridays made a comeback, just in time before summer officially begins.
3 days ago



Comic Tom Segura to play Springfield Symphony Hall
MGM Springfield is bringing comedian Tom Segura to Symphony Hall, on Sunday, March 20, 2022 at 7 p.m. (Robyn Von Swank photo).
1 week ago



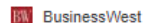
Comedian Brian Regan to perform at Symphony Hall in Springfield

SPRINGFIELD, Mass. (WWLP) – MGM Springfield announced tickets will be going on sale to see comedian Brian Regan perform at Symphony Hall on ...
2 weeks ago



ROAR! Comedy Club reopening at MGM Springfield after a year of hiatus due to COVID

MGM Springfield is reopening the ROAR! Comedy Club in August after the COVID pandemic forced it to be closed for more than a year.
5 days ago



Live Music Returns to MGM Springfield with Free Music ...

SPRINGFIELD — Live music will return to MGM Springfield with the new Free Music Fridays Concert Series. Every Friday from June 4 to Sept.
3 weeks ago



MGM Springfield partners with White Lion Brewing for Free Music Fridays

(WWLP) – MGM Springfield has teamed up with a local brewing company for its Free Music Fridays Concert Series. Officials announced on Friday ...
16 hours ago



Carrot Top to play MGM Springfield

MGM Springfield presents Carrot Top at its Aria Ballroom, on Saturday, Oct. 9, at 8 p.m.. Tickets go on sale Friday, July 30 at 10 a.m. at ...
32 mins ago

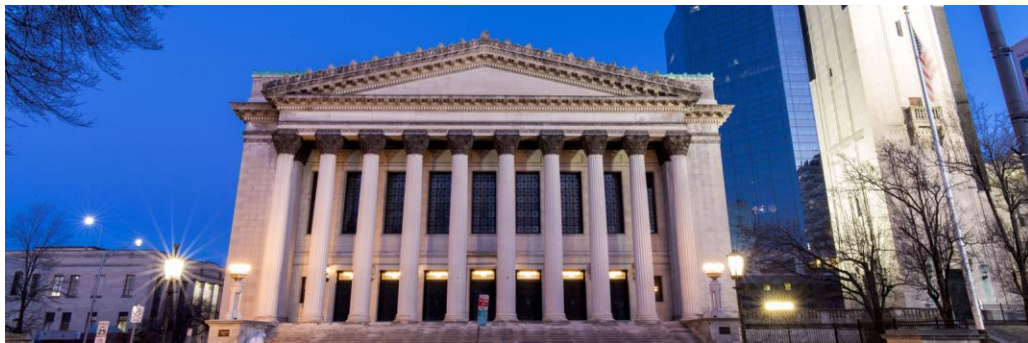


Symphony Hall Updates

\$1.8 million investment by the City

Updates included:

- Theatrical upgrades to lighting and sound, which had not been replaced since the 1970s
- Dressing room refurbishment
- Signage updated throughout theater
- New bars built for concessions in lobby
- New curtain installed on stage
- New assisted listening device system



Upcoming Shows - Symphony Hall



Boyz II Men
Sunday, September 5, 2021 - 8:00 PM



#IMOMSOHARD: The Getaway Tour
Saturday, September 25, 2021 - 8:00PM



Chicago
Wednesday, October 6, 2021 - 8:00 PM



Brian Regan
Friday, November 12, 2021 - 8:00 PM



Joe Bonamassa
Friday, November 19, 2021 - 8:00 PM



Cirque Musica Holiday Spectacular
Friday, December 10, 2021 - 8:00 PM



Tom Segura: I'm Coming Everywhere - World Tour
Wednesday, Sunday, March 20, 2022 - 7:00 PM

IMC
SPRINGFIELD

Upcoming Shows



- ROAR! Returning to the Armory two Saturdays a month
- August and September shows already on-sale with more shows to be announced soon



- Carrot Top will be our first show back in the ballrooms since the shutdown

MORE TO COME!

MassMutual Center is OPEN for Business!



MassMutual Center

Event Update

- Since re-opening to the public in April, we have hosted 47 event days with a total of 26 events. Our events have contracted a total of 725 hotel room nights for a total estimated economic impact of \$11 million as calculated by the GSCVB.



- August 6: CES MMA 63 live on UFC Fight pass
- August 7: CES Boxing



- Basketball Hall of Fame NBA Enshrinement returns to Springfield on Saturday, September 11



- Premier Fighting Championship will return to the MassMutual Center on Saturday, September 18



- 18 home games
- Opening night on Saturday, October 9 vs Providence



- 38 home games
- Opening night on Saturday, October 16 vs Hartford



PlayMyWay



COMING
SOON!!!

- 8/19/2021 – Beginning of marketing program, starting with Social Media posting.
- 9/19/2021 – Anticipated Go-Live date of PlayMyWay to coincide with RGEW.

THANK YOU





UPDATE ON THE IMPLEMENTATION OF PLAYMYWAY AT MGM SPRINGFIELD

AUGUST 19, 2021



Timeline

June 9, 2016, PlayMyWay (PMW) was launched at PPC as a benefit to their player card members.

December 2017, the MGC voted to extend PMW to MGM Springfield and Encore through a cooperative agreement

October 2018, The MGC entered into an MOU to launch PMW by September 2020.

March 2020, MGM and Encore jointly requested to delay implementation. Under the revised agreement MGM will launch in September 2021 and Encore in September 2022.

Since 2019, MGM, Encore/Wynn Resorts, IGT, MCGH and the MGC have worked cooperatively to meet the technical requirements agreed upon and plan a successful launch

On track to launch at MGM Springfield during Responsible Gaming Education Week (Sept. 19-25)



Background

What is Pre-Commitment?

"A decision taken in the present in order to limit options in the future"

"A system that enables gamblers to set money and time limits expenditure prior to the commencement of a session of play."

MGC Responsible Gaming Framework

A key educational objective of the MGC Responsible Gaming Framework is to *"provide accurate and balanced information to enable informed choices to be made about gaming activities"*.



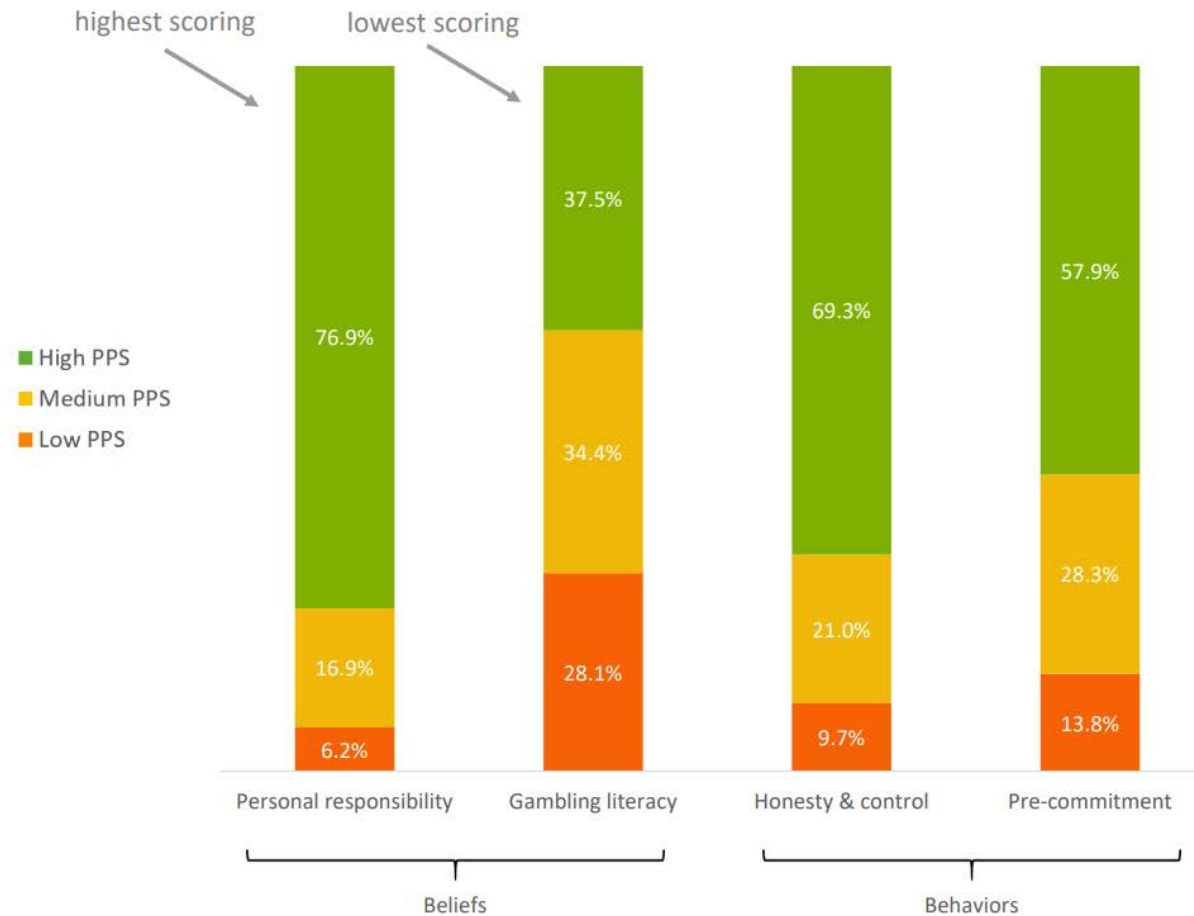
PMW Goals



- 1) Sustain recreational gambling by establishing feasible parameters
- 2) Eliminate the regret arising from loss of control



Target Audience

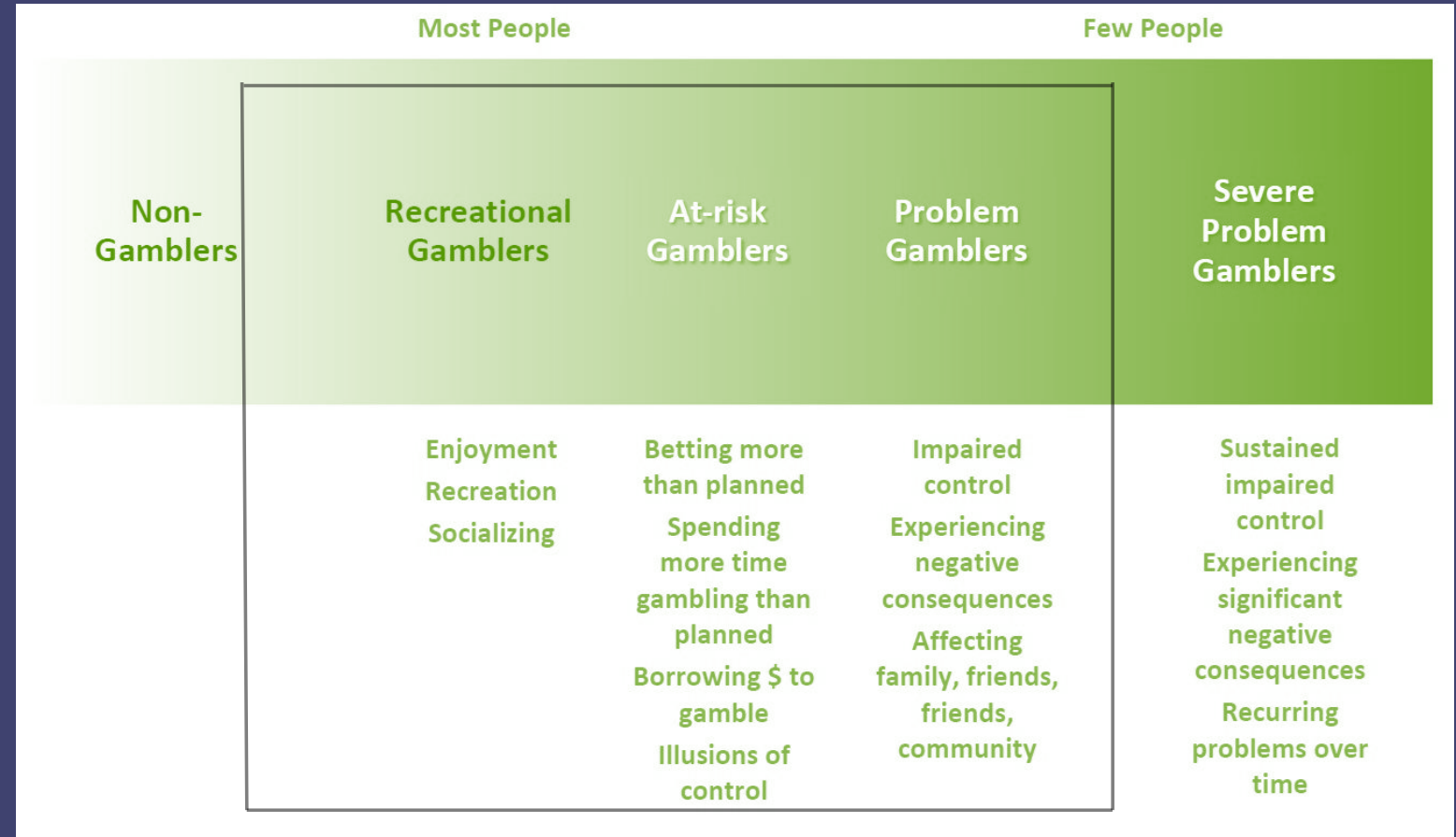


These results suggest that strategies to improve players' *gambling literacy* and *pre-commitment* should be considered for Massachusetts players

Positive Play: The knowledge, attitudes, beliefs and behavior of players about gambling so that it remains a recreational activity and creates minimal risk of experiencing gambling-related harm



Target Audience

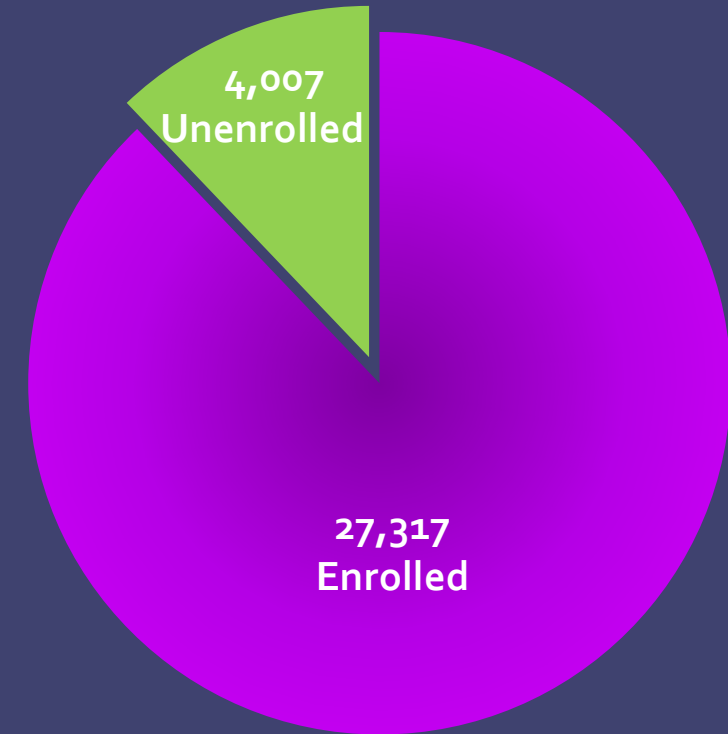




PlayMyWay Reach

- Roughly 30% of eligible players at the casino have ever enrolled in PlayMyWay.
- Unenrollment has consistently been between 10 and 15% of total enrollment

PMW Enrollment at PPC June 18, 2016 – August 1, 2021



The PlayMyWay system at MGM Springfield

- Available to Mlife player reward cardholders
- **Voluntary system**
 - Daily, weekly, monthly loss budgets
 - Notifications: 75%, 100%, 125%...
 - Notifications can be enabled or disabled
 - Users can play beyond their budgets
- **At EGMs or GameSense kiosks players can:**
 - Enroll, un-enroll, set budgets, and change budgets, and check their spending
 - Changes take effect immediately

The screenshot shows the 'SET YOUR BUDGETS' screen with the PlayMyWay logo at the top. The 'DAILY BUDGET' is set to '\$15'. Below this is a numeric keypad with buttons for digits 1-9, 'BACK', and '0', along with a 'CLEAR' button. At the bottom of the keypad are 'CANCEL' and 'APPLY' buttons. At the very bottom of the screen are four navigation buttons: 'BACK', 'NEXT', 'RESET', and 'RETURN TO GAME'.

This screenshot shows the 'SET YOUR BUDGETS' screen with the PlayMyWay logo. It asks 'HOW MUCH DO YOU WANT TO SPEND?' and offers three frequency options: 'DAILY' (set to \$15), 'WEEKLY' (set to \$25), and 'MONTHLY' (set to \$40). Each option has a 'SET' button. Below these is a toggle switch for 'Allow notifications when I approach my budget.' which is currently turned on. At the bottom are four navigation buttons: 'BACK', 'NEXT', 'RESET', and 'RETURN TO GAME'.

The screenshot shows the 'TRACK YOUR PLAY' screen with the PlayMyWay logo. It displays 'ACTUAL SPEND' and 'BUDGET CHOICES' for three periods: 'DAILY' (Actual: \$0.00, Budget: \$15.00), 'WEEKLY' (Actual: \$0.00, Budget: \$25.00), and 'MONTHLY' (Actual: \$0.00, Budget: \$40.00). At the bottom are five navigation buttons: 'ADJUST BUDGETS', 'RETURN TO GAME', 'UN-ENROLL', and 'INFO CENTER'.



Technical Update

All technical requirements have been met for the Advantage PlayMyWay module for example:

- Reports
- Patron Notifications/Alerts
- User Experience (UIX) similar to the PPC ACSC PlayMyWay module

The GTC team, tested the platform and algorithms to identify bug/fixes which were reported to IGT for further development and implementation.

- In concert with IGT, MGM and EBH, the GTC completed systematic test plans to ensure compliance with the requirements set forth in the MOU.

The GTC will continue to assess and periodically perform tests to ensure continued compliance of the Advantage PMW module

Demonstrations of the module are always available at the MGC Gaming Lab by request.



Communication Objectives

- Introduce PMW at MGM Springfield
- Educate the public on the purpose and benefits of PlayMyWay and how to enroll
- Promote PlayMyWay as an innovative and voluntary pre-commitment budgeting tool of GameSense
- Increase awareness of MGC and MGMS's commitment to responsible gaming via the GameSense brand and its programs
- Update PMW branding by incorporating Pos Play messaging in marketing and materials, including pre-planning, pre-commitment, personal responsibility, and honest/accurate beliefs.



Communication Strategy

- Introduce the PlayMyWay to M life Rewards players via highly-targeted branding and marketing initiatives
- Educate MGMS Casino employees about the availability and functionality of the play management system through a series of communication outreach methods
- Increase general awareness of PlayMyWay by developing and executing a strategic advertising campaign targeting visiting patrons, employees, and various stakeholders
- Highlight the availability of this budgeting tool and MGC's commitment to innovative responsible gaming strategies to the general public by launching a comprehensive traditional and social media campaign



Communication Tactics

In collaboration with the MA Council on Gaming and Health and MGM Springfield:

- Develop a series of marketing materials to introduce PlayMyWay to MGM Springfield Mlife Rewards patrons. Collateral includes: Email Blasts, Retractable Banners, Digital Signage at MGM Springfield, Geo-Targeted Campaign
- Educate MGMS Casino employees about the availability and functionality of the Play Management system via a series of communication outreach methods
- Increase General Awareness of PMW through a strategic advertising campaign including; Create festive environment at GameSense Info Center; distribute a press release via available MGM, MGC and MACGH channels, distribute a media advisory on launch week/day



PMW Evaluation Plan

Lead by Carleton University, funded by ICRG

Goal

- To build the evidence base for pre-commitment oriented play management systems by examining the uptake, selection of a mandatory (versus voluntary) limit adherence option, and behavior change.

Methods

- Recruit regular EGM players (N=600) to complete a survey prior to the introduction of PMW at MGM (**Phase I**), 3 months post-launch (**Phase II**), and 6 months post-launch (**Phase III**).
- Recruitment via the M-Life rewards program.
- Request permission to access the player account data.



PMW Evaluation Plan



Phase I

Survey questions:
demographics,
EGM play,
outcome expectancies,
limit setting,
adherence behavior,
positive play,
open-ended q' on
PMW

PMW launch at MGM

Phase II

Phase III

Survey questions:
Assess change in:
disorder gambling severity,
perceptions of PMW,
outcome expectancies,
limit setting behavior.

Assess if factors in Phase I
predict likelihood of
enrollment and engagement
with PMW.



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www.massgaming.com



TO: Chair Judd-Stein, Commissioners Cameron, O'Brien, Zuniga
FROM: Mark Vander Linden, Director of Research and Responsible Gaming
CC: Karen Well, Executive Director
DATE: August 19, 2021
RE: NCPG Annual Awards

Each year the National Council on Problem Gambling (NCPG) honors individuals and organizations for their work on problem gambling and responsible gambling issues. The process is overseen by the NCPG Awards Committee. Awardees are announced during the NCPG annual conference each July. During the conference last month, work done to promote responsible gaming and mitigate gambling harm in Massachusetts was recognized in several of the award categories. **Congratulations to each of these individuals and Plainridge Park Casino!**

LIFETIME RESEARCH AWARD: Given to honor a person for exceptional long-standing achievement in the field of research to assist problem gamblers and their families. Research is defined as the deliberate scientific study which fosters assistance to problem gamblers, families, and the prevention of problem gambling. **Awardee: Rachel Volberg, PhD, Principal Investigator of the SEIGMA and MAGIC projects**

NCPG MEDIA AWARD: Outstanding news reporting by a news organization that has best covered problem/pathological gambling issues. **Awardee: Mark Pazniokiss, of the CT Mirror in Hartford Connecticut for his story "[Bay State Confronts Problem Gambling In Ways Connecticut Does Not](#)"**

CORPORATE NEWSLETTER AWARD: An award for an outstanding problem gambling-related newsletter issue in the past year. **Awardee: Plainridge Park Casino**

JOANNA FRANKLIN ANNUAL AWARD FOR DIRECT SERVICE: This award is given to recognize achievement in the direct provision of services to problem gamblers and their families. **Awardee: Linh Ho, Encore Boston Harbor GameSense Supervisor**

SERVICE AWARD: An award given in recognition of extraordinary volunteer contributions to the NCPG over the course of the past year by an NCPG Member. **Awardee: Enrique Zuniga, MGC Commissioner**



Massachusetts Gaming Commission



MEMORANDUM

TO: Chair Judd-Stein and Commissioners Cameron, O'Brien, and Zuniga
FROM: Nakisha Skinner, Licensing Division Chief
DATE: August 13, 2021
RE: Gaming Service Employee (SER) Exemption Request: MGM Springfield/Wahlburgers

SUMMARY

This request for exemption of a position at Wahlburgers, a standalone restaurant located on MGM Springfield property, from service employee registration is presented to the Commission for consideration and approval. The position will be employed by Wahlburgers, a registered non-gaming vendor. It is:

VENDOR EMPLOYEE POSITION			
Job Profile Number	Position	Department	Property Access Level
1802-W	Server	Wahlburgers	N ¹

The Licensing Division worked with Wahlburgers in developing this recommendation and supports the exemption.

BACKGROUND

On November 2, 2017 Governor Baker signed a statutory amendment which granted the Massachusetts Gaming Commission the authority to exempt certain "Gaming Service Employee" level job positions from the mandatory registration process. At the January 18, 2018 meeting, the Massachusetts Gaming Commission provided staff with a process for considering any potential exemptions. Additionally, the Commission endorsed the following factors for consideration when making exemption determinations:

¹ Access level "N" is described as: "No access to secure casino back-of-house without security escort."



Massachusetts Gaming Commission

- Work performed on the gaming floor
- Managerial responsibilities in any department
- Supervisory responsibilities in Human Resources, Sales and Marketing
- Responsibilities for alcohol sales, distribution, service, and/or storage
- Access to secure casino back-of-the house areas (including executive offices) without security escort
- Responsibilities for accounting and/or finance relating to the gaming establishment
- "Write" access to gaming-related casino databases
- Responsibilities that potentially impact the integrity of gaming operations, including access to confidential or sensitive information



Massachusetts Gaming Commission



MASSACHUSETTS GAMING COMMISSION

IDENTIFICATION OF POTENTIAL POSITIONS FOR EXEMPTION FROM THE REGISTRATION REQUIREMENT BY THE MGC

The Massachusetts Gaming Commission may exempt a job position from categorization as a gaming service employee. See G.L. c. 6, § 172(o); 205 CMR 134.03(4).

GAMING LICENSEE: Wahlburgers, Springfield, LLC "Wahlburgers"

JOB POSITON (AND UNIQUE JOB CODE): Server (1802W)

JOB DESCRIPTION

EFFECTIVE DATE OF JOB DESCRIPTION: August 3, 2021

(The Licensee shall immediately notify the Bureau of changes to any job description for an exempted position.)

Job Summary To serve each guest, each team member and Wahlburgers with genuine hospitality creating unforgettable memories every day. **Key Performance Elements/Essential Functions** **Hospitality to our Guests** Understands our culture and does whatever it takes to create a positive and memorable guest experience Makes food and drink recommendations to guests and answers all menu and service-related questions. Follows company policy in handling guest allergies/intolerances, ensuring our guests receive "safe" meals Builds friendly rapport with guests and ensures guest satisfaction by checking in regularly and anticipating guest needs. Properly rings in all items served to the guest, placing an updated tab in front of them after each new item is ordered. Provides accurate guest check to guests, accepts payment from guests, and returns exact change or charge slip to guests to complete transaction. Assists other team members by answering questions, refilling beverages, pre-bussing the bar top and otherwise helping out as needed to aid in the service of guests. Maintains a spotlessly clean and sanitary bar area, including bar stools and surrounding floors. Handles guests' complaints by listening to their concerns, always informing a manager, and resolving issues to ensure overall guest satisfaction. Thanks guests as they leave and invite them to return to Wahlburgers again. **Hospitality to your Team** Arrives to work on time, well-groomed and in the proper work attire, and ready to work. Clocks in and out as scheduled Demonstrates a helpful, positive attitude at all times to guests and team members. Cuts garnishes (e.g., lemons, limes) using knives and other equipment. Changes beer kegs, soft drink containers, and CO2 tanks to ensure fresh product is provided to guests. Retrieves cases of beer and liquor from refrigerator and carries them behind the bar to maintain sufficient levels of merchandise. Makes sure all bar equipment is in proper working order, communicating problems when necessary. Completes all assigned tasks and duties assigned by managers/supervisors. Follows proper cash out/check out procedures before leaving at the end of a shift. Assists fellow team members as needed to ensure our guests receive the highest standard in food, beverage, and hospitality. **Hospitality to Wahlburgers** Complies with all state and federal liquor laws by requesting that guests present a valid form of ID when ordering alcohol and adheres to alcohol awareness procedures for preventing guest intoxication. Inspects all areas of the bar, cleans as needed, and reports any unsafe conditions to maintain safety and sanitation standards. Monitors tables and bar top to ensure they meet or exceed standards (e.g., proper table set up, full napkin dispensers, swept floors under tables, etc.). **Minimum Requirements** Able to communicate (speak, read, and write) in English. Must meet local, legal minimum age requirement to serve alcoholic beverages. Ability to work in a high-volume, fast-paced work environment.

(Continue to Page 2)

GAMING LICENSEE CERTIFICATION

The Commission considers the following non-exhaustive list of factors when determining whether or not to exempt a job position. Please indicate information about each factor for the position that has been identified as potentially eligible for exemption.

JOB POSITON (AND UNIQUE JOB CODE): Server (1802W)

FACTOR	DESCRIPTION / EXPLANATION
Work performed on gaming floor	No
Managerial responsibilities in any department	No
Supervisory responsibilities in Human Resources or Sales and Marketing	No
Responsibilities for alcohol sales, distribution, service, and/or storage	Yes
Access to secure casino back-of-the house areas (including executive offices) without security escort	Access to secure casino BOH without security escort Access Level: N
Responsibilities for accounting and/or finance relating to the gaming establishment	No
"Write" access to gaming-related casino databases	No
Responsibilities that potentially impact the integrity of gaming operations, including access to confidential or sensitive information	No
Other (please set forth other relevant information for exemption consideration)	Entry level position with no access to gaming machines. Requesting the same exemption as MGM and Theater as found on the MGM Springfield job positions are EXEMPT from the requirement to register with the Massachusetts Gaming Commission document located at: https://massgaming.com/wp-content/uploads/SER-Exemptions-MGM-Springfield-1.pdf

(Continue to Page 3)

JOB POSITON (AND UNIQUE JOB CODE): Server (1802W)

The undersigned states that the information herein is true and accurate.

R Estermyer

Signature

/ Rachel Estermyer
/ Printed Name

08/03/2021

Date



Tied Track Record

Owner: Threelyonsracing

LYONS SENTINEL

Date: July 25, 2021

Trainer: Jim King Jr



PLAINRIDGE PARK
CASINO

1/4 : 25:3

1/2 : 53:2

3/4 : 1:20:1

Finish 1:48:1

Driver: Tim Tetrick

Photos By: www.MelansonPhotography.com



Owner: Black Horse Racing

Trainer: Nancy Takter

Driver: Dexter Dunn

MANCHEGO



PLAINRIDGE PARK
CASINO

Date: July 25, 2021

1/4 : 26:4

1/2 : 55:3

3/4 : 1:22:3

Finish 1:50:0

Photos By: www.MelansonPhotography.com



Division of Racing

2020 ANNUAL REPORT

YEAR ENDING DECEMBER 31, 2020

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Alexandra Lightbown, D.V.M. Director of Racing and Chief Veterinarian

Mark Vander Linden Director of Research and Responsible Gaming

Loretta M. Lillios Director of Investigations and Enforcement Bureau

Bruce Band Assistant Director, Investigations & Enforcement Bureau

Joe Delaney Chief, Division of Community Affairs

Katrina Jagroop-Gomes Chief Information Officer

Nakisha Skinner Chief, Division of Licensing

DIVISION OF RACING

Alexandra Lightbown, D.V.M. Director of Racing and Chief Veterinarian

Chad Bourque Financial Analyst

William Egan Licensing Coordinator

MISSION STATEMENT

The mission of the Massachusetts Gaming Commission is to create and maintain a fair, transparent, and participatory process for implementing the expanded gaming law passed by the Legislature and signed by the Governor in November, 2011.

The Commission strives to ensure that its decision-making and regulatory systems engender the confidence of the public and participants, and that they provide the greatest possible economic development benefits and revenues to the people of the Commonwealth, reduce to the maximum extent possible the potentially negative or unintended consequences of expanded gaming, and allow an appropriate return on investment for gaming providers that assures the operation of casino-resorts of the highest quality.

The Massachusetts State Racing Commission (“SRC”) was a predecessor agency created by an act of the General Court in 1934. The State Racing Commission, pursuant to Chapter 4 of the Acts of 2009, was transferred to the Division of Professional Licensure (“DPL”), on January 1, 2010. Effective May 20, 2012, all State Racing Commission functions were further transferred to the Massachusetts Gaming Commission, pursuant to Section 89 of Chapter 194 of the Acts of 2011. DPL continued to manage all racing operations through an inter-agency service agreement through the end of calendar year 2012. The Division of Racing of the Massachusetts Gaming Commission assumed control of the fiscal and operational activities of the old State Racing Commission on January 1, 2013.

2020 MILESTONES

Due to the COVID-19 pandemic, in mid-March of 2020, the Massachusetts Gaming Commission voted to temporarily suspend operations at the casinos, racing, and simulcasting venues. Because of its on-line nature, account deposit wagering at Plainridge and Suffolk was not suspended, bringing in much needed revenue to the venues, purse accounts and the Division of Racing. The casinos, racing and simulcast venues were allowed to re-open as part of Phase 3 of the Massachusetts reopening plan of the Baker-Polito administration and state public health officials. Consistent with this, the Commission voted to allow casino and racing operations to re-open in July of 2020.

The Commission worked with the licensees and horsemen to form extensive COVID-19 protocols. This paved the way for live racing, originally slated to begin in April, to open on July 13, 2020. A few weeks later, Plainridge was able to successfully host the \$250,000 Spirit of Massachusetts Trot and the \$100,000 Clara Barton Pace, welcoming horsemen from many states. Later in the season, approximately \$720,000 was distributed as purses in the finals of the races for Massachusetts bred horses, the Sire Stakes. The Division of Racing thanks Plainridge, Suffolk, Raynham, the horsemen and women and other licensees for their cooperation during an unprecedented pandemic for their help in a safe, sustainable re-opening.

PLAINRIDGE PARK CASINO

MAILING ADDRESS

Plainville Gaming and Redevelopment, LLC
d/b/a Plainridge Park Casino
301 Washington Street
Plainville, MA 02762
(508) 643-2500



MEET PERIOD

July 13, 2020 through November 27, 2020
(Original April 6 opening date delayed due to COVID-19 pandemic)

2020 RACING STATS

Number of race days:	68
Number of races: (not including Sire Stakes):	673
Number of starts:	5,191
Average field size:	7.71
Total purse:	\$6,878,750
Average daily purse:	\$101,158
Number of Sire Stake Races:	35
Number of Sire Stake Starters:	74
Number of Sire Stake Starts:	239
Average field size:	6.83
Total Sire Stake purses:	\$1,400,750
Average Sire Stake purse per race:	\$40,021

TRACK STATS

Barn Area Stall Space:	180
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RACE TRACK

5/8ths mile
Pylons

SUFFOLK DOWNS

MAILING ADDRESS

Sterling Suffolk Racecourse, LLC
d/b/a Suffolk Downs
525 McClellan Highway
East Boston, MA 02128
(617) 567-3900



SIMULCASTING

5 days a week

Massachusetts Thoroughbred Breeders Association Races (Fort Erie)

Number of races:	8
Number of starters:	23
Number of starts:	41
Average field size:	5.13
Total purse:	\$280,000
Average purse per race:	\$35,000

RAYNHAM PARK

MAILING ADDRESS

1958 Broadway
Raynham, MA 02767
(508) 824-4071



SIMULCASTING

7 days a week

WONDERLAND PARK

MAILING ADDRESS

d/b/a/ Sterling Suffolk LLC
525 McClellan Highway
East Boston, MA 02128
(617) 567-3900



SIMULCASTING

5 days a week

LICENSING

LICENSING STAFF

Bill Egan Licensing Coordinator

George Carrifio Contract Licensing Coordinator

John Gilbert Contract Licensing Coordinator

One of the Commission's foremost responsibilities is the issuance of occupational licenses to every person who participates in racing, and to associations who operate the Commonwealth's racetracks and simulcast facilities. Licensing Coordinators supervise the operation of the Commission's field offices located at Suffolk Downs, Raynham Park, and Plainridge Park Casino. They work closely with Judges, racing officials, track security, the State Police unit and the Gaming Commission to ensure that operations at each track are efficient and effective.

APPLICATIONS FOR LICENSURE

The licensing process requires that every person who participates in racing complete an application. The application is reviewed for completeness by licensing staff who then forward the application to the Massachusetts State Police Gaming Enforcement Unit, who conduct a background check of the applicant.

Once the background check is completed, the application is sent to the Board of Judges at each track. The Board reviews the application to determine if the applicant has the required integrity, ability, and the eligibility for the license for which the applicant has applied. The Commission also has access to the Association of Racing Commissioners' International (ARCI) files in Lexington, Kentucky and the United States Trotting Association's (USTA) database for violations. These files maintain a record of every racing related offense attributed to an applicant anywhere in the country. The Commission provides reciprocity to other jurisdictions and their licensing decisions.

If the Judges recommend licensing an applicant, the licensing staff collects the required fee and enters the appropriate information in the Commission's computer network. The applicant is issued a license card that entitles him to a photo identification badge. No person may enter any restricted area of a racetrack without a photo identification badge. Occupational's license includes jockeys, drivers, trainers, assistant trainers, owners of racing animals, blacksmiths, racing officials, vendors, stable employees and pari-mutuel clerks. License and Badge Fees. Occupational licenses expire annually on December 31.

In 2020, the Division of Racing issued 1,377 occupational licenses and badges to persons participating in horse racing and simulcasting in the State, collecting a total of \$45,605.

MA STATE POLICE INVESTIGATIVE UNIT

MA STATE POLICE

Mark Taccini Sergeant

Robert Miller Trooper

Scott Walker Trooper

The Commission's goals of protecting racing participants and the wagering public as well as maintaining the public's confidence in para-mutual wagering are achieved through the Commission's licensing, revenue collection, and investigative activities.

The Gaming Commission applies to the Department of Public Safety for an assignment of a compliment of police officers. In the performance of their duties, the State Police Investigative Unit investigates violations of the rules of racing and the Massachusetts general laws. The Investigative Unit's extensive responsibilities and activities have resulted in a major improvement in the Commission's regulatory/policing functions.

INVESTIGATIONS | BACKGROUND CHECKS

The State Police Investigative Unit committed itself to maintain a constant presence at each racetrack, especially during live racing, working closely with the Judges and other Commission and racing officials to help ensure that each track operated with honesty and credibility. Investigations and inspections are conducted by officers assigned to the State Police Racing Unit and aid in preserving the integrity of racing.

The State Police Investigative Unit conducts stable inspections that focus on the detection of safety violations, the presence of unlicensed persons in restricted areas, and the possession of illegal medications, drugs, and contraband. The State Police Investigative Unit conducts investigations relating to hidden ownership of racehorses, larceny, conduct detrimental to racing, and other administrative inspections. The Unit also conducts background checks and fingerprint submissions pursuant to Massachusetts Racing Licenses. These include Gaming Commission Employees, Racing Officials, and all occupational licensees, who participate at Massachusetts Race Tracks.

State Police Racing members work in conjunction with Gaming Enforcement members stationed at Massachusetts casinos, and the Commission headquarters in Boston. Racing Members are often first to arrive on assistance calls ranging from, medical, arrests, ejections, and altercations.

In 2020, The State Police Investigative Unit performed 1,377 background checks for the Division of Racing.

VETERINARY SERVICES

VETERINARIANS

Alexandra Lightbown, D.V.M. Director of Racing and Chief Veterinarian

Kevin Lightbown, D.V.M. Contract Veterinarian

Rise Sheehan, D.V.M. Contract Veterinarian

The Commission Veterinarians play an indispensable function in ensuring that the quality and integrity of racing within the Commonwealth remains strong by protecting the health and welfare of the equine athletes in Massachusetts.

EQUINE DRUG TESTING

A Commission Veterinarian supervises the testing areas in order to ensure proper collection and continuity of evidence for blood and urine samples collected from the racing animals.

Commission Veterinarians also testify at hearings and meetings on medication use, drug violations, animal care, new policies and procedures, etc.

LABORATORY SERVICES

INDUSTRIAL LABORATORY

In 2016, Massachusetts changed its testing laboratory to Industrial Laboratory in Colorado. Industrial Laboratory is ISO 17025 and Racing Medication Testing and Medication Consortium accredited. They perform testing for several racing jurisdictions. Testing protects the health of the animals and the integrity of races and contests.

Industrial is committed to improving their ability to detect new drugs of abuse. They work closely with the Association of Official Racing Chemists (AORC), Association of Racing Commissioners International, Inc. (ARCI) and Racing Medication Testing Consortium (RMTC). As a result, Industrial Laboratory is a driving force in the application of new technology for the drug testing industry.

In addition to testing urine and blood samples for the presence of drugs, Industrial analyzes syringes, vials, powders and a variety of materials seized as evidence. They also test for drugs in a variety of nutritional supplements.

INTEGRITY OF SAMPLES ENSURED

Special precautions are taken at all Massachusetts racetracks when post-race blood and urine samples are collected to ensure that no tampering can take place. In order to assure the continuity of evidence, every winning horse and all designated horses are under the surveillance of a Gaming Commission employee from the finish of the race until the specimens are obtained.

SAMPLES TAKEN AND ANALYZED

2020 marked the eighth year that the Massachusetts Gaming Commission's Division of Racing participated in the Controlled Therapeutic Medication Program.

There were 708 Paired Urine/Blood, 844 Blood Samples Analyzed, and 1584 TCO2 Blood Samples Analyzed.

At Plainridge Park Casino, there was 1 adverse finding for Altrenogest, 2 for Testosterone, 1 for 7-nor-7 Carboxycannabidiol, 1 TCO2 violation, 1 overage for Dexamethasone, and 1 overage for Phenylbutazone.

Items confiscated in the course of investigations are also submitted for analysis. These items may include feed preparations, vitamins, liniments, antibiotics, other pharmaceuticals and medical devices such as needles and syringes.

ENFORCEMENT OF RULES & REGULATIONS

Enforcement of the rules and regulations of racing begins with the investigation of complaints and prosecution of alleged violations by the Board of three Judges at the racetrack. One Judge is appointed by the racetrack and must be approved by the Gaming Commission and licensed as a racing official. Two Judges are appointed by the Gaming Commission.

The Judges are responsible for reviewing all occupational license applications and recommending or not recommending the applicant for a license. The Judges are present at the racetrack each day on which there is live racing and they oversee everything from drawing of post positions to making official the results of every race. In addition, the Judges preside over all hearings conducted at the track and report their rulings and findings to the Gaming Commission.

Before post time of the first race, the Judges review the daily program of races to approve any changes or report errors. Changes are reported to each department that might be affected by the change (i.e., mutuels, paddock judges, patrol judges, starters, clerk of the course, clerk of scales, program director, TV department and announcer). All changes are also reported promptly to the wagering public.

After observing every live race, both live and on television monitors, the Judges mark the order of finish as the horses cross the finish line. They give the first four unofficial finishers to the Mutuel Department, and when necessary, they post an inquiry, review an objection and request a photo finish. If there is an apparent violation of the rules, the Judges review the videotape and then make a decision before making the results of the race official.

If a violation of the rules occurs, the Judges notify all the parties involved in the violation. Sometimes only a warning will be issued but other times the offending horseman may be fined and/or suspended from participating in racing for a certain amount of time. If any party involved contests the decision of the Judges, then a hearing will be scheduled. After conducting the hearing, the Judges determine if any penalty such as a fine or suspension, purse redistribution, or other sanction should be imposed.

If any licensee disagrees with a decision of the Judges, they may appeal to the Gaming Commission, through its designated hearing officer. The Commission affords appellants adjudicatory hearings on the merits of their appeals. If appellants are dissatisfied with the decision of the Gaming Commission, they may appeal to the Superior Court of the Commonwealth in accordance with Chapter 30A of the General Laws.

PLAINRIDGE PARK BOARD OF JUDGES

COMMISSION JUDGES

Salvatore Panzera Associate Commission Judge

Tad Stockman Associate Commission Judge

Peter Tomilla Fill-In Associate Judge

Annmarie Mancini Association Presiding Judge

ADMINISTRATIVE HEARINGS

The Plainridge Park Board of Judges issued 70 rulings in 2020 resulting in 69 fines and 3 suspensions.

APPEALS

In 2020, there was one appeal of Judges' Rulings. It was dropped.

COMMISSION BUSINESS

MEETINGS AND HEARINGS

As required by Chapter 128A of the Massachusetts General Laws, the Commission held a public hearing in the fall of 2020 for the one application for a 2021 harness racing meeting. The Commission approved the application of Springfield Gaming and Redevelopment, to conduct harness horse racing in 2021 at Plainridge Park Casino.

DECISIONS APPEALED TO THE DIVISION OF RACING

The Gaming Commission, sitting as a quasi-judicial body pursuant to the Massachusetts Administrative Procedures Act, adjudicated 1 appeal, which was denied. The Commission has taken extensive precautions to ensure licensees due process throughout the appeal process. The Commission has a Stay-of-Suspension process. These permit licensees suspended by the Judges for a minor violation of the rules that does not compromise the integrity of racing to continue to participate in racing until the licensee has been provided a hearing by the Commission and a decision made. Procedural safeguards were adopted to prevent licensees from abusing the Stay privilege. Hearings are conducted as soon as practicable from the time of the granting of a Stay, thereby preventing a licensee from participating while on a Stay status for an extended period of time.

DUE PROCESS AFFORDED ALL LICENSEES

Licensees charged with a violation of the rules that may result in the loss of a license are entitled to a hearing pursuant to the Administrative Procedures Act (APA). Formal disciplinary hearings held by the Racing Division follow the requirements established in the Massachusetts APA. These requirements include issuing timely notice of hearings, providing the opportunity for an appellant to confront witnesses and to be represented by counsel.

COMMISSION DECISIONS APPEALED TO SUPERIOR COURT

In addition to hearing appeals, the Racing Division must prepare a complete record and legal decision for each case that is appealed to the Superior Court. When the record is completed and certified, it is forwarded to the Government Bureau of the Office of the Massachusetts Attorney General and is assigned to an Assistant Attorney General who defends the case in court. The Commission and the Attorney General work closely together to present the best possible case in Superior Court.

The Division of Racing takes this opportunity to thank the Office of the Massachusetts Attorney General for the diligent, professional and expert defense of Commission cases.

PARI-MUTUEL AUDITING AND COMPLIANCE

Responsibilities of the Commission’s auditors include assessing liabilities owed to the Commission and overseeing the calculation of take-out from handle. The handle is the total amount of money wagered at each performance and the take-out percentage of handle is determined by statute.

All money wagered on a horse race goes through the equipment of one of the two Totalisator companies; namely, AmTote and Sportech. These are private companies who sell their services to racetracks. Both Suffolk Downs and Raynham Park use the services of AmTote whereas Plainridge uses Sportech. These companies provide the machines for wagering, those used by the tellers and the self-service terminals. The “tote” system accepts wagers and based on those wagers, it calculates the odds on each betting interest, displays them, produces and configures the payouts following the race and later cashes the tickets given to the bettor. This is all accomplished through very sophisticated computerized equipment that has the ability to combine all wagers placed, no matter where they are coming from, including those placed via computer, live at the track where the race is being conducted and at all guest sites that have contracted to wager with the host track. All these wagers go into a common pool. The term “host” is the track where the race is being run and the term “guest” means any other location where wagers are made on a live race.

Before the start of a race card, all tote companies at the sites that will take wagers on the live product, connect with the tote at the host site. At the start of each individual race, the Steward/Judge at the Host track presses a key/button that locks all the wagering machines. This stops any betting after the start of any race. At the conclusion of a race, the Stewards/Judges determine the order of finish and notify their mutuel department who is linked to the Tote system that the race is going “official” and the numbers of the first 4 finishers are posted along with the payouts for all the different wagers; i.e., win, place, show, daily double, exacta, trifecta, superfecta, or any wager that is offered on the race by the Host track. Printouts from the tote system are audited by the Racing Commission Auditors for accuracy and compliance with current statutes.

A summary sheet, detailing the breakdown of the statutory take-out is prepared by Commission Auditors for each individual racing performance. For live racing, the information is provided by the on-site tote system. For imported simulcast races, a report from the host track is faxed to the guest track. This report is used in conjunction with on-track reports to complete the summary sheet. This activity ensures that the public, the Commonwealth, purse accounts, and all designated trust funds are properly funded. The Commission Auditors prepare a handle reconciliation report on a daily, weekly and monthly basis. This report shows the handle broken down as to live, signal exported and signal imported. Further, the balance of all current unclaimed winning tickets and the liquidity of the mutuel department are audited by the Commission Auditors.

DIVISION OF RACING FINANCIALS

RECEIPTS

0131	Commission	\$1,030,404
4800	Assessment	\$750,000
3003	Association License Fees	\$236,700
3004	Licensing	\$45,605
2700	Fines & Penalties	\$8,300
Total		\$2,071,009

EXPENDITURES

AA	Regular Employee Compensation	\$687,358
BB	Regular Employee Expenses	\$1,398
CC	Contractor Payroll	\$233,209
DD	Pension/Insurance, Expenses	\$264,804
EE	Administration Expenses	\$151,676
FF	Facility Operations	\$971
HH	Consultant Services	\$9,750
JJ	Operational Services	\$489,750
UU	Information Technology	\$3,147
Total		\$1,842,063

RACING COMMISSION OPERATIONS

Receipts Available for Racing Operations	\$2,071,009
Expenditures for Racing Operations	(\$1,842,063)
Total Commission Operations	\$228,946

Additional Program Receipts

Unclaimed Tickets	\$581,061
Local Aid Appropriation	\$807,839

Additional Program Expenditures

Unclaimed Tickets	\$581,061
Local Aid Appropriation	\$807,839
DPH Education	\$70,000
Jockey's Guild	\$65,000

HANDLE AND LIVE RACES

HANGLES

PPC Live Handle	608,143
PPC Import Simulcast	12,612,857
PPC Export Simulcast	9,298,059
Hollywood Races ADW	4,373,849
Suffolk Live Handle	0
Suffolk Import Simulcast	17,979,754
Suffolk Export Simulcast	0
TVG TWS XBETS NYRA ADW's	220,850,538
Raynham Park	17,414,749
Wonderland Park	327,151
Total Handle	283,465,100

LIVE RACES

PPC Live Races	673
Suffolk Live Races	0
Total Live Races	673

HANDLE VARIANCE	2019	2020	VARIANCE	% VARIANCE
PPC Live	1,464,271	608,143	(856,128)	(58.46 %)
PPC Import Simulcast	26,922,310	12,612,857	(14,309,453)	(53.15 %)
PPC Export Simulcast	16,724,692	9,298,059	(7,426,633)	(44.40 %)
Hollywood Races ADW	4,162,066	4,373,849	211,783	5.08 %
Suffolk Live	1,275,924	0	(1,275,924)	(100 %)
Suffolk Import Simulcast	38,863,901	17,979,754	(20,884,147)	(53.73 %)
Suffolk Export Simulcast	3,405,842	0	(3,405,842)	(100 %)
TVG TWS XBETS NYRA ADW's	116,982,272	220,850,538	103,868,266	88.79 %
Raynham Park	23,831,509	17,414,749	(6,416,760)	(26.92 %)
Wonderland	622,329	327,151	(295,178)	(47.43 %)
Total	234,255,116	283,465,100	49,209,984	21.01 %

LIVE RACING VARIANCE

PPC Live Races	1,131	673	(458)	(40.49 %)
Suffolk Live Races	68	0	(68)	(100 %)
Total	1,199	673	(526)	(43.86 %)

REVENUE

COMMISSIONS

Plainridge Park Casino	\$51,435
Hollywood Races ADW	\$16,825
Suffolk Downs	\$67,424
TVG TWS XBETS NYRA ADW's	\$828,189
Raynham Park	\$65,305
Wonderland	\$1,226
Total	\$1,030,404

ASSESSMENTS

Plainridge Park Casino	\$117,385
Suffolk Downs	\$546,258
Raynham Park	\$83,736
Wonderland	\$2,621
Total	\$750,000

ASSOCIATION LICENSING

Plainridge Park Casino	\$75,000
Suffolk Downs	\$49,800
Raynham Park	\$64,500
Wonderland	\$47,400
Total	\$236,700

LICENSING AND BADGES

Plainridge Park Casino	\$44,345
Suffolk Downs	\$900
Raynham Park	\$360
Total	\$45,605

FINES AND PENALTIES

Plainridge Park Casino	\$8,300
Suffolk Downs	\$0
Total	\$8,300

Total Revenue	\$2,071,009
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REVENUE VARIANCE

COMMISSIONS	2019	2020	VARIANCE	% VARIANCE
Plainridge Park Casino	\$111,940	\$51,435	(\$60,505)	(54.05 %)
WinLine ADW	\$15,847	\$16,825	\$978	6.17 %
Suffolk Downs	\$155,309	\$67,424	(\$87,885)	(56.58 %)
TVG TWS XBETS NYRA ADW's	\$439,326	\$828,189	\$388,863	88.51 %
Raynham Park	\$89,368	\$65,305	(\$24,063)	(26.92 %)
Wonderland	\$2,333	\$1,226	(\$1,107)	(52.55 %)
Total	\$814,123	\$1,030,404	\$216,281	26.56 %

ASSESSMENTS

Plainridge Park Casino	\$121,010	\$117,385	(\$3,625)	(2.99 %)
Suffolk Downs	\$534,476	\$546,258	\$11,782	2.20 %
Raynham Park	\$90,024	\$83,736	(\$6,288)	(6.98 %)
Wonderland	\$4,488	\$2,621	(\$1,867)	(41.60 %)
Total	\$749,998	\$750,000	\$4	(0.00 %)

ASSOCIATION LICENSING

Plainridge Park Casino	\$108,900	\$75,000	(\$33,900)	(31.12 %)
Suffolk Downs	\$77,400	\$49,800	(\$27,600)	(35.65 %)
Raynham	\$93,000	\$64,500	(\$28,500)	(30.64 %)
Wonderland	\$77,400	\$47,400	(\$30,000)	(38.75 %)
Total	\$356,700	\$236,700	(\$120,000)	(33.64 %)

LICENSING AND BADGES

Plainridge Park Casino	\$47,335	\$44,345	(\$2,990)	(6.31 %)
Suffolk Downs	\$27,360	\$900	(\$26,460)	(96.71 %)
Raynham	\$360	\$360	\$0	0.00 %
Total	\$75,055	\$45,605	(\$29,450)	(39.23 %)

FINES AND PENALTIES

Plainridge Park Casino	\$13,450	\$8,300	(\$5,150)	(38.28 %)
Suffolk Downs	\$3,000	\$0	(\$3,000)	(100 %)
Total	\$16,450	\$8,300	(\$8,150)	(50.45 %)

Total	\$2,011,966	\$2,071,009	\$58,685	2.93 %
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PURSE

PLAINRIDGE PARK CASINO	2019	2020	VARIANCE	% VARIANCE
Race Days	108	68	(40)	(37.03 %)
Races	1,131	708	(423)	(37.40 %)
Purse Awarded	\$11,139,900	\$8,279,500	(\$2,860,400)	(25.67 %)

TRUST FUNDS

PLAINRIDGE PARK CASINO PROMOTIONAL TRUST FUND

Beginning Balance	\$136,048
Program Revenue	\$45,964
Ending Balance	\$182,012

SUFFOLK DOWNS PROMOTIONAL TRUST FUND

Beginning Balance	\$77,144
Program Revenue	\$299,456
Ending Balance	\$376,600

PLAINRIDGE PARK CASINO CAPITAL IMPROVEMENT TRUST FUND

Beginning Balance	\$534,958
Program Revenue	\$103,961
RFR Payment	(\$40,337)
Ending Balance	\$598,582

SUFFOLK DOWNS CAPITAL IMPROVEMENT TRUST FUND

Beginning Balance	\$2,590,430
Program Revenue	\$1,144,588
Ending Balance	\$3,735,018

RACE HORSE DEVELOPMENT TRUST FUND DISTRIBUTIONS

Thoroughbred Accounts	\$767,535
Harness Accounts	\$7,560,565
Total	\$8,328,100

MASSACHUSETTS GENERAL LAWS CHAPTER 23K SECTION 60.

The Race Horse Development Fund shall consist of monies deposited under subsection (c) of section 55. The Commission shall make distributions from the Fund to each licensee under chapter 128A. Funds received shall be distributed between Thoroughbred and Standardbred accounts, as approved by the Commission. 2020 is the sixth calendar year that monies have been distributed from the Race Horse Development Fund accounts.

MASSACHUSETTS GENERAL LAWS CHAPTERS 128A and 128C

In addition to licensing racetracks and participants, the Racing Division of the MGC has a primary responsibility to collect revenue in accordance with Chapters 128A and 128C of the General Laws. Each licensed racetrack pays a commission as determined by law in addition to license fees and other assessments. Racing Division Inspectors collect occupational license fees, badge fees and fines. The Racing Division collected \$2,652,070 from Massachusetts racetracks in 2020. All Commission activities are revenue driven as Commission expenditures come from Commission revenue and are made in a priority order in accordance with Section 5(h) of Chapter 128A.

RACING TERMINOLOGY

OUTS

Outs are the unclaimed winning wagers at each horse track. If the tickets haven't been presented for payment by 90 days after 31 December of the year following the year of the actual wager, they will be distributed to the commission. Subject to the rules and regulations established by the Commission, the Commission shall deposit the unclaimed live wagers into the purse accounts of the racing meeting licensees (Suffolk and Plainridge) that generated those unclaimed live wagers. When the outs come from Wonderland and Raynham, they go to the Racing Stabilization Fund.

BREAKAGE

Breakage – the difference in the rounding off of the pari-mutuel payoffs. The difference in cents between the winning payouts and the nearest dime or nickel is called the Breakage. These breaks shall be paid to the commission on the day following each day of a racing meeting. The commission then dispenses the breaks as follows: The breaks from Suffolk and Plainridge go to their respective Capital Improvement Funds whereas the breaks from Wonderland and Raynham go to the Racing Stabilization Fund.

PURSES

Purses are the monies that the horses earn for racing. Each race has a purse amount assigned to it before the race is run. How much each horse earns of that purse depends on where the horse finishes and the amount of the purse. The actual money wagered on the race does not have an immediate impact on the amount of the purse. However, a percentage of every dollar wagered makes its way into the purse account for races at a later date. The average daily purse is the amount of the total purses awarded during a race meet divided by the number of days of racing for that meet.

SIMULCASTING

Simulcasting is when a racetrack sends a closed-circuit transmission via satellite of its live racing to another location, either in the same state or out of state and sometimes out of the country. The track where the racing is being contested is called the Host and the location where it is viewed is called the Guest. People at the guest site bet on these races in real time. The Guest site customers receive the same payoffs as the customers at the Host track. All the money wagered by both the Host and Guest sites are merged and the odds are computed on the total amount of money wagered into these combined wagering pools. To view their races, the Host charges the Guest a certain percentage of the guest site's handle. This percentage is based on the quality of the racing and by agreement between the Host and Guest.

HANDLE

Handle is the total amount of money wagered at a specific location, by individual race/ day/month or by year.

Notation

The following terminology is used in reporting simulcast events:

“Signal Received” is categorized as “Imported” as this signal is sent from a remote track being received locally. “Signal Sent” is categorized as “Exported,” as this is the local signal being sent to a remote track.