

# MASSACHUSETTS GAMING COMMISSION PUBLIC MEETING \#232 

J anuary 10, 2018
9:30 a.m.
Massachusetts Gaming Commission
101 Federal Street, 12th Floor
Boston, MA

## NOTICE OF MEETING and AGENDA January 10, 2018

Pursuant to the Massachusetts Open Meeting Law, G.L. c. 30 A , $\S \S 18-25$, notice is hereby given of a meeting of the Massachusetts Gaming Commission. The meeting will take place:

Wednesday, January 10, 2018

> 9:30 a.m.

Massachusetts Gaming Commission
101 Federal Street, $\mathbf{1 2}^{\text {th }}$ Floor
Boston, MA

## PUBLIC MEETING - \#232

1. Call to order
2. Approval of Minutes
a. December 21, 2017 -VOTE
3. Administrative Update - Ed Bedrosian, Executive Director
a. General Update
b. Massachusetts Gaming Commission Enhanced Code of Ethics - C. Blue, General Counsel VOTE
4. Research and Responsible Gaming - Mark Vander Linden, Director
a. Massachusetts Gaming Impact Cohort Study Report - Wave 2 - Dr. Rachel Volberg
5. Legal Division - Catherine Blue, General Counsel
a. MGM Non-Disclosure Agreement Request - T. Grossman, Deputy General Counsel - VOTE
6. Commissioner's Updates
7. Other business - reserved for matters the Chair did not reasonably anticipate at the time of posting.

I certify that on this date, this Notice was posted as "Massachusetts Gaming Commission Meeting" at www.massgaming.com and emailed to: regs@sec.state.ma.us, melissa.andrade@state.ma.us.

## 1/slie DATE

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Edward Bedrosian, Executive Director

Date Posted to Website: January 5, 2018 at 4:00 p.m.

Massachusetts Gaming Commission
101 Federal Street, $12^{\text {th }}$ Floor, Boston, Massachusetts $02110 \mid$ TEL $617.979 .8400 \mid$ FAX $617.725 .0258 \mid$ www, inassgaming, com

## DRAFT



## Massachusetts Gaming Commission Meeting Minutes

Date/Time: December 21, 2017- 10:00 a.m.
Place: Massachusetts Gaming Commission
101 Federal Street, $12^{\text {th }}$ Floor
Boston, MA
Present: Chairman Stephen P. Crosby
Commissioner Lloyd Macdonald
Commissioner Bruce Stebbins
Commissioner Enrique Zuniga
Commissioner Gayle Cameron

> Time entries are linked to corresponding section in Commission meeting video

## Call to Order

See transcript page 2
10:00 a.m. Chairman Crosby called to order the $231^{\text {st }}$ Commission meeting.

## Approval of Minutes

See transcript pages 2 - 4
10:00 a.m. Commissioner Macdonald moved to approve the minutes of the meeting of December $7^{\text {th }}$ subject to typographical errors and other nonmaterial matters. Commissioner Cameron seconded. Commissioner Stebbins would like the minutes updated to explain his objection regarding the retroactivity of the split that was discussed in the horse racing section, as well as a typographical error. Motion passed unanimously.

## Administrative Update

See transcript pages 4-6

## 10:02 a.m. General Update:

Executive Director Ed Bedrosian stated that he did not have a general update, however there were a couple of items on the agenda that he wished to address later
in the meeting, as there were guests attending to hear Ombudsman John Ziemba’s agenda items. Director Bedrosian wanted to accommodate those individuals first.

## Ombudsman, John Ziemba

See transcript pages 6-108
10:01 a.m. Ombudsman Ziemba updated the Commissioners that he and the MGM team are currently reviewing MGM's schedule and the current status of their numerous commitments. Ombudsman Ziemba stated that he will return to the Commissioners with a report on this in the new year.

Ombudsman Ziemba introduced Mike Mathis, President and COO, MGM Springfield; Brian Packer, Vice President Construction and Development; Alex Dixon, General Manager, MGM Springfield; and Courtney Wenleder, Vice President, CFO for MGM Springfield.

Mr. Packer presented the MGM Quarterly Report, which included hotel construction and overall site progress. Mr. Packer also reported on Union Chandler construction, YWCA Façade Recreation, 95 State construction progress and garage construction progress.

Ms. Wenleder presented the Q3 2017 Cost Estimate and quarterly report with Design \& Construction Commitments, Design \& Construction Payments, Design \& Consulting Commitments, Construction Commitments, Diverse Construction Companies, Workforce Diversity Statistics, and Current Quarter Site Progress.

11:03 a.m. The Commission took a brief recess.
11:08 a.m. The meeting reconvened.
11:08 a.m. Ombudsman Ziemba presented the 2017 Focus Springfield Mitigation Fund Request from the City of Springfield. Ombudsman Ziemba also went over his memo to the Commissioners and asked for guidance on how to proceed with the application, which had been placed on hold, giving consideration to the fact that their lease extension that has been executed.

Commissioner Cameron stated that per the memo, Focus Springfield is not eligible for a community mitigation fund grant award because the impacts will not occur in 2017, but they are eligible to reapply. Commissioner Cameron added that she felt that was the best course of action. Commissioner Stebbins and Commissioner Zuniga also agreed that they should submit a new application.

11:28 a.m. Commissioner Macdonald moved to take no further action on the application of Focus Springfield for the 2017 period. Commissioner Zuniga seconded. Motion passed 5-0.

Ombudsman Ziemba presented the Mitigation Fund Reserve Request for Revere. Revere would like to engage the services of a consultant to help the City devise and

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assist in implementing actions aimed at better positioning the city to realize economic development opportunities associated with the Wynn Casino in neighboring Everett and to advance several key economic development initiatives now underway or about to commence. Revere has proposed to use $\$ 50,000$ of its Reserve, therefore keeping with the Commission's requirement that Saugus and Revere inform the Commission how the two would satisfy the requirement in their recent joint 2017 Transportation Planning Grant requiring each community to allocate some of their reserve monies to the joint application. Ombudsman Ziemba recommended that the Commission approve Revere’s request for a $\$ 50,000$ planning grant for this purpose.

11:32 a.m. Commissioner Macdonald moved to approve Revere's request for a \$50,000 planning grant, in keeping with the guidelines for use of the reserve. Commissioner Cameron seconded. Motion passed 5 - 0.

Construction Project Oversight Manager Joe Delaney presented the City of Melrose's request to utilize $\$ 26,904$ for transportation studies relative to a section of Melrose Avenue and the connections to the casino.

Commissioner Zuniga noted that they had already voted for that reserve, and that the proposal made sense.

11:35 a.m. Commissioner Stebbins moved that the Commission approve the City of Melrose's request to use $\$ 26,904$ of its reserve for the purposes outlined in its application, as included in the packet. Commissioner Macdonald seconded. Motion passed 5 - 0.

Ombudsman Ziemba brought forth the 2018 Community Mitigation Fund Guidelines. He noted that there was one substantive change to the guidelines where it now states that, "no community is eligible for more than one regional planning incentive award." The addition of this language is to curtail the assumption that a number of community combinations can or should be used for these dollars. The way it had been presented previously could lead one to believe that they could only apply for one joint transportation project. It's not a total of one, so this needed to be specified in the final guidelines.

Ombudsman Ziemba stated that he addressed the concerns in the last Commission Meeting regarding police training costs that should be included in the guidelines. Specifically, there were questions regarding the expense and the potential recurring nature.

Commissioner Zuniga voiced his concern of police costs potentially turning into a recurring cost; specifically up-front training costs. Commissioner Zuniga wondered if funding this will result in applications being denied, or passed over. He also stated that he believed that there was not a huge need in the current period, but we may find out that there are different needs in February relative to construction impacts.

Commissioner Cameron stated that she did not see up-front training costs for police as being recurring because Massachusetts has one casino per region, whereas other states open new casinos every year for many years.

Chairman Crosby asked how Ombudsman Ziemba arrived at changing the language in the guidelines to read, "dollar-for-dollar" instead of "significant" when addressing grants and host community guidelines. Ombudsman Ziemba explained that the change was to clarify to host communities that they are to match funding literally dollar-for-dollar so that there is no confusion as to what can be considered an "in-kind" or "significant" contribution.

Commissioner Zuniga recognized that this change in language may indeed be necessary, as communities are very different and value certain contributions differently at the community level.

11:53 a.m. Commissioner Cameron moved to approve the 2018 Community Mitigation Fund guidelines, to include the changes outlined by Ombudsman Ziemba and any nonmaterial changes. Commissioner Stebbins seconded the motion. The motion passed 5 - 0 .

## Investigations and Enforcement Bureau - Karen Wells, Director

See transcript pages 109-169
11:54 a.m. Director Karen Wells asked for more clarification on the regulation that governs the Excluded Persons List, both on policy level as well as regulatory level. Specifically, there needs to be clarification as to what it means for the Commission to exclude someone from Massachusetts casinos by posing an "injurious threat to the interest of the Commonwealth in the gaming establishment." Director Wells asked for guidance on how to best utilize the authority given in the statute, as well as further clarification on the regulation 205 CMR 152.00. She also asked the Commission to consider whether or not a policy change would be helpful.

Deputy General Counsel Loretta Lillios explained that within the regulation, it does not explicitly state whether or not the list of five factors that would determine an individual's placement on the list is an exhaustive or a non-exhaustive list.

Counsel Lillios stated that the IEB interpreted the list to be non-exhaustive. She requested that the Commission amend the regulation to clarify that point, as the hearing officer interpreted the list of the five factors to be exhaustive in nature, and the regulation does not contain explicit language on that point.

Counsel Lillios recommended a new procedure be adopted for placing names on the Excluded Persons List, whereby the IEB would make a referral to the Commission to consider whether or not to place an individual on the list. Under this new procedure, the IEB would notify the individual of the referral, and then the
individual would have the opportunity to be heard by the Commission itself, and, the Commission would determine whether or not to place the individual on the list.

Commissioner Cameron stated that she viewed the aforementioned five factors in the regulation as a non-exhaustive list. She also stated that she did not believe it was necessary for every instance to be brought before the Commission. However, she believed that the ability to be heard by the Commission would make sense if someone wants to challenge the hearing officer's decision, after an initial IEB hearing was held.

Commissioner Stebbins stated that he viewed the Commission as having the ability to exercise their consideration about injurious threat expansively. He agreed that a more broad authority for the Commission to take any number of factors into consideration was important. He would like to keep the initial hearing process in place, where one is heard by a hearing officer and is able to appeal the hearing office decision to the Commission.

General Counsel Blue summarized the hearing process for the Commissioners. She articulated that ultimately there are two questions. The first is, how should the process work? Second is the policy issue of what the Commission would like to do with the list and how the Commission wants those items treated.

Commissioner Zuniga stated that he interpreted the purpose of the five criteria listed in the regulation was to infer that there was a pattern of behavior. He also voiced his concern about the secondary damage, or ripple effect of placing an individual on the Excluded Persons List.

Commissioner Macdonald stated that he would be in favor of changing the regulation so that the process conforms to the procedures that are followed in other circumstances. He was not in favor of removing the hearing officer's role in the hearing process. Commissioner Macdonald stated that he would be in favor of giving the IEB the right to appeal an adverse finding by the hearing officer, which doesn't exist in the present circumstances. He also noted that he agreed with Commissioner Zuniga in that he believed that there are serious adverse consequences to somebody being placed on the Excluded Persons List. Therefore he would be in favor of some language in the regulation that would state that the Excluded Persons List should be reserved for a specific group of people.

Chairman Crosby stated that his interpretation is that the legislature gave the Commission the authority to protect what goes on in the gaming establishment only. However, he would give broader discretion on things having to do with the gaming establishment and children being left in cars, or being left behind in the establishment.

Director Wells asked the Commissioners, could there be a situation where someone left a child in a car, would the Commission want the IEB to have the authority to put them on the Excluded Persons List, considering them on a case by case basis?

General Counsel Blue suggested that the regulation be re-drafted and brought before the Commissioners for review.

12:59 p.m. Commission took a 30 minute break
1:30 p.m. Commission reconvened.

## Legal Division - Catherine Blue, General Counsel

See transcript pages 172-286
1:33 p.m. Deputy General Counsel Todd Grossman addressed the current issue of what category of information should be covered under a nondisclosure agreement for a licensee. The language is addresses documents that the MGC may receive that if released publicly, could be detrimental to the gaming licensee.

Counsel Grossman recommended that the Commission include some language in a nondisclosure agreement that would allow the Commission to afford protection to sensitive documents and still allow them to be received, while giving comfort to the licensee that they won't be disclosed publicly.

Commissioner Macdonald stated that as a general matter, it would be in the Commission's best interest to have consistency between the standards that are applied to one licensee or the other. Therefore, he was inclined to follow the standards previously approved with Plainridge Park Casino.

Chairman Crosby asked if the nondisclosure agreement would supersede the Public Records Law. Counsel Grossman clarified that it would not; that it works in conjunction with it.

Counsel Grossman proposed that if the Commission was comfortable with the recommendations discussed with the nuances, the Legal Department could then put together a draft nondisclosure agreement, and the Commission could handle as they see fit.

## Massachusetts Gaming Commission Annual Report - Commissioner Zuniga

See transcript pages 219-222
2:20 p.m. Commissioner Zuniga addressed the status of the MGC Annual Report, and stated that the director of communications would be working very soon with the Commission's consultants and staff to finalize the report.

## Economic Development Fund White Paper Outline - Commissioner Stebbins

See transcript pages 226-243
2:25 p.m. Commissioner Stebbins asked the Commissioners if they would contribute their thoughts and ideas to be incorporated into the Economic Development Fund White Paper. He presented an outline and reviewed the components of the report.

Commissioner Stebbins stated specifically that the expanded gaming statute, which sought to create revenue sources for several critical spending areas within the Commonwealth, created a number of funds that would be capitalized beginning in FY 2019. He stated that the Commission expected that these funds would become fully capitalized beginning in FY 2020.

Commissioner Macdonald suggested adding another bullet point to state that a goal of Economic Development Fund would be to balance the economic benefit of expanded gaming to the whole Commonwealth.

Chairman Crosby suggested that when the white paper does come to fruition, the Commission may want to take a formal position in favor of the money being used via the Gaming Economic Development Fund going out to other communities and regions of the state where economic development initiatives are also valued, instead of all funds just being used in the immediate regions around the casinos. He added that the Commission would need to work with the legislature to achieve this goal.

## Legal Division - Catherine Blue, General Counsel (con't)

See transcript pages 243-286
2:48 p.m. Staff Attorney Carrie Torrisi addressed junkets in order to begin the promulgation process for some proposed regulations. She had with her Assistant Director /Gaming Agents Division Chief Bruce Band and Regulatory Compliance Manager Sterl Carpenter.

Mr. Band explained the nature of junkets, and how the U.S. junket system in casinos differs greatly from the system in operation at casinos in in Macau, China. Attorney Torrisi then referred the Commissioners to her submitted memo that discussed how several other states handle junkets, and how they are regulated in those states.

Attorney Torrisi asked the Commission for guidance in order to begin drafting regulations on the topic. Specifically, she asked if the Commission will require licensure for both the junket representatives and the junket enterprise, and if so, if there would be any particular requirements for exemption from the licensing rules from anyone. Mr. Band recommended that the Commission require licensure of junket operators.

Commissioner Zuniga asked Mr. Band to explain the difference in licensure, between the representative and the enterprise. Mr. Band stated that perhaps the Commission could treat the enterprise like a gaming vendor, and the representative like a qualifier for investigative and licensure purposes. However, Mr. Band emphasized that there are different scenarios to be considered with regard to junket licensure, for example, when junket operators are independent of any one enterprise.

Commissioner Macdonald stated that he was in favor of more rather than less licensure for junkets and junket operators in order to avoid substantial risks to the Commission imposed by the structure of the junket system.

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There was a discussion about how much information needed to be recorded regarding junket clients in case there was ever the need to issue a refund, etc. Commissioner Zuniga was in favor of regulations being drafted that would mirror some of the processes that are already in place for gaming vendors, just focusing on the individuals immediately involved and not getting too broad, as a starting point. Commissioner Cameron added that this would help the Commission assess risk.

Attorney Torrisi stated that she would draft some regulations and bring them to the Commission in the new year.

General Counsel Catherine Blue addressed amendments to 205 CMR 146.00 Gaming Equipment. The amendments were specific to the outline of standards applicable to the various types of equipment used in the table games offered for play in a gaming establishment. Counsel Blue asked that the Commission be authorized to move the regulation through the final promulgation process so it could be filed with the Secretary of Commonwealth and promulgated.

3:18 p.m. Commissioner Cameron moved that the Commission approve the amended Small Business Impact Statement and final version of 205 CMR 146, as included in the packet, and authorize the staff to take all necessary steps to file the regulation with the Secretary of the Commonwealth and complete the regulation promulgation process. Commissioner Stebbins seconded the motion. Motion passed 5-0.

Counsel Blue addressed an amendment to 205 CMR 138.20 - Firearms Update. This amendment was a technical correction that would allow the IEB to put in an appropriate phone number for each property, on the sign that is required by the regulation to be placed in each casino with their phone number. Counsel Blue asked that the Commissioners vote to allow the Legal Division to start the promulgation process and to move it forward.

3:19 p.m. Commissioner Stebbins moved that the Commission approve the Small Business Impact Statement amendments to 205 CMR 130.20 as included in the packet, and authorize the staff to take the steps necessary to begin the regulation promulgation process. Commissioner Macdonald seconded the motion. Motion passed 5-0.

Counsel Blue addressed an amendment to 205 CMR 133.04 - Voluntary SelfExclusion. The amendment was the deletion of the six-month term, to make the shortest period of time that one could sign up for VSE to be one year. Counsel Blue asked the Commission to allow the Legal Division to start the promulgation process.
3.21 p.m. Commissioner Macdonald moved that that the Commission approve the Small Business Impact Statement and amendments 204 CMR 133.04 as included in the packet, and authorize the staff to take the steps necessary to begin the regulation promulgation process. Commissioner Cameron seconded the motion. Motion passed 5-0.

Counsel Blue addressed an amendment to 205 CMR 138.07 - Internal Controls, which would add language to regulate the process for amending a floor plan when new equipment is brought into a casino. Counsel Blue indicated that this new section in the regulation is important to the opening of MGM, so she asked that the Commission approve it to begin the promulgation process.

3:22 p.m. Commissioner Cameron moved that the Commission approve the Small Business Impact Statement and amendments to 205 CMR 138.07, and 205 CMR 151 is included in the package, and authorize staff to take the steps necessary to begin the regulation promulgation process. Commissioner Macdonald seconded the motion. Motion passed 5-0.

Counsel Blue addressed 205 CMR 141.06 - Surveillance. These were amendments to include language that requires the licensee to submit any updated surveillance plan to the Commission before the change is implemented. There were also two that cross-referenced parts of the regulation that outlined information about slot machines and table games.

3:24 p.m. Commissioner Macdonald moved that the Commission approve the Small Business Impact Statement and amendments to 205 CMR 141.06 as included in the packet, and authorize the staff to take the steps necessary to begin the regulation promulgation process. Commissioner Stebbins seconded the motion. Motion passed 5 - 0 .

## Commissioners' Updates

See transcript pages 286-291
3:25 p.m. Commissioner Stebbins announced that the Commission is now conducting periodic calls with folks from the vendor advisory team and MGM's procurement team, in terms of getting the word out about workforce opportunities with MGM. Director of Workforce, Supplier Development, and Diversity Initiative Jill Griffin had also been working with the Hampden County Regional Employment Board, to conduct monthly workforce calls, to make sure the Commission was aware of what MGM was doing to drive their recruitment efforts. A number of local stakeholders and state agencies had also been helping out as well.

Chairman Crosby announced that he had been working with individuals from the International Center for Gaming Regulation, and they had agreed to set up three work groups. The first group would be to standardize the collection of, and collect the status of licensure on individuals and companies in other jurisdictions. Chairman Crosby stated that this group intends to nominate people to serve on these workforces. The second group's purpose would be to collect all budgets from other jurisdictions and develop a "baseline budget" that could set a "best practice" standard for operation items like staffing, problem gambling research, and compliance audits. The third group would function to standardize sports betting, should it be legalized in our jurisdiction. The purpose of these three groups would
be to work together to streamline and standardize the regulatory environment and promote stronger relationships across jurisdictions amongst people on an operating level.

3:30 p.m. Having no further business, a motion to adjourn was made by Commissioner Zuniga. The motion was seconded by Commissioner Cameron. Motion passed unanimously.

## List of Documents and Other Items Used

1. Notice of Meeting and Agenda dated December 21, 2017
2. Massachusetts Gaming Commission Meeting Minutes dated December 7, 2017
3. Sixth Annual Report of the Massachusetts Gaming Commission
4. Updated Massachusetts Gaming Commission Enhanced Code of Ethics
5. Reinvesting the Gaming Economic Development Fund - Strategy Formulation and White Paper dated December 21, 2017
6. MGM Quarterly Report for $3^{\text {rd }}$ Quarter of 2017 dated December 21, 2017
7. Public Comments
8. Memo to Commissioners: 2017 City of Springfield Community Mitigation Fund Application dated December 19, 2017
9. Use of Community Mitigation 2015/2016 Reserve Fund Reserve Application for City of Revere dated October 16, 2017
10. Letter of Intent to File a Joint Application from the City of Saugus dated December 12, 2017
11. Memo to Commissioners: City of Melrose - Use of Reserve Fund Application dated December 19, 2017
12. Use of Community Mitigation Fund Reserve Fund Reserve Application for the City of Melrose dated December 9, 2017
13. Appendix to Use of Community Mitigation Fund Reserve Fund Reserve Application for the City of Melrose dated December 9, 2017
14. Impacts to MBTA Operations and Transit - Wynn Resort in Everett
15. Mitigation Measures and Section 61 Findings - Wynn Resort in Everett
16. Main Street Corridor Study for the Town of Reading, Wakefield, and the City of Melrose
17. 2018 Community Mitigation Fund
18. Memo to Commissioners from IEB Deputy General Counsel Loretta Lillios dated November 30, 2017
19. M.G.L. c. 23K § 45
20. 205 CMR 152.00
21. Massachusetts Gaming Commission Request for Non-Disclosure Agreement from MGM dated November 7, 2017
22. Memo Re: Junkets from Staff Attorney Carrie Torrisi
23. Amended Small Business Impact Statement for 205 CMR 146.00
24. 205 CMR 146 Draft
25. Public Comments RE: 205 CMR 146 Amendment
26. Gaming Labs Certified Dealer Controlled Electronic Table Games Standard dated September 6, 2011

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27. Gaming Labs Certified Dealer Card Shufflers and Dealer Shoes Standard dated July 20, 2012
28. Small Business Impact Statement and 205 CMR 138.20 Draft
29. Small Business Impact Statement and 205 CMR 133.04 Draft
30. Small Business Impact Statement and 205 CMR 138.07, 138.66, and 151.05 Draft 31. Small Business Impact Statement and 205 CMR 141.06 Draft
/s/ Catherine Blue
Assistant Secretary

# ENHANCED CODE OF ETHICS 

## MASSACHUSETTS GAMING COMMISSION

FIRST EDITION
2/21/2013


## 1. Scope and Purpose

The purpose of this Enhanced Code of Ethics (hereinafter, "Code") is to help ensure the highest level of public confidence in the integrity of the regulation of all gaming activities in the Commonwealth. To that end, in accordance with G.L. c.23K, §3(m), this Code establishes ethics rules for Commissioners, employees and consultants of the Massachusetts Gaming Commission (hereinafter, "Commission") that are more restrictive than those already applicable to all state employees under G.L. c.268A and c.268B.

## 2. Continuing Obligation

It is the continuing obligation of each Commissioner, employee, and consultant to review and assess their conduct in light of this Code. Commissioners, and employees, and consultants have an affirmative obligation to request advice from the Office of the General Counsel or their immediate supervisor when they have any reasonable doubt regarding the propriety of their past, present or future conduct or the conduct of any other Commissioner or employee, or if they have any question regarding the applicability or meaning of any provision of this Code or any other restriction.

## 3. Applicability

This Code shall apply to all Commissioners, and employees of the Commission, and where applicable, consultants.

## 4. Use of this Code

This Code is intended as a supplement to G.L. c.23K, G.L. c.268A (Conduct of Public Officials and Employees), G.L. c.268B (Financial Disclosure by Certain Public Officials and Employees), and 930 CMR (regulations of the State Ethics Commission). To the extent that any provisions of any of the above referenced authorities conflict with any provision of G.L. c.23K, the applicable provision in G.L. c.23K shall govern. In the event that a provision of this Code addresses a matter covered by G.L. c.268A, G.L. c.268B, or 930 CMR, the provision found in this Code shall control to the extent that it is more restrictive. The provisions of G.L. c.268A, G.L. c.268B, and 930 CMR shall otherwise remain fully applicable to all state employees, as that term is defined by G.L. c.268A, §1.

## 5. Ethics Training

Although this Code is intended only to enhance and supplement the existing provisions of G.L. c.23K, G.L. c.268A, G.L. c.268B, and 930 CMR, Commissioners and employees must be fairly and fully apprised of all ethical obligations incumbent upon them. To that end, the Commission shall provide ethics training to all Commissioners and employees. The training program shall be as follows:
A. Each Commissioner and employee of the Commission shall be provided with a copy of this Code, a copy of G.L. c.23K, G.L. c.268A, G.L. c.268B, 930 CMR, Advisory 8602: Nepotism issued by the State Ethics Commission, and the Campaign Finance Guide published by the Office of Campaign and Political Finance within 14 days of appointment or employment.
B. Within 30 days of appointment or employment each Commissioner and employee shall undergo a program of ethics training administered by the Office of the General Counsel. The program shall cover the provisions of this Code, and the applicable provisions of G.L. c.23K, G.L. c.268A, G.L. c.268B, 930 CMR, G.L. c.55, and the Conflict of Interest Law Online Training program prepared by the State Ethics Commission. The program shall be reviewed and approved by the Executive Director.
C. At the completion of the training program each Commissioner and employee shall sign a form acknowledging receipt of the materials identified in Paragraph 5A (for new employees), completion of the Conflict of Interest Law Online Training program (every 2 years), and completion of the Commission's ethics training program. The form shall be signed by the trainer upon completion.
D. Each Commissioner and employee shall complete the process outlined in this section on an annual basis (except that the Conflict of Interest Law Online Training program prepared by the State Ethics Commission shall be completed every 2 years).
6. Annual filing

On an annual basis, each Commissioner and employee shall file the following with the Executive Director Human Resources department:
A. A copy of the Ethics Training form required under section 5(C) of this Code.
B. If they are required to file a Statement of Financial Interest with the State Ethics Gommission in accordance with G.L. c.268B, $\S 5$, a receipt showing that they have done so.
C. A disclosure statement required under section 8 of this Code.

## 7. Definitions

All words and terms in this Code shall be assigned their ordinary meaning as the context requires unless specifically defined by G.L. c. 23 K , $\S 2$ or as follows:

Consultant means a person with whom the Commission has entered into a contract, either directly or through a consulting firm or entity, to provide specifically described advisory services relative to gaming, racing, or regulatory issues within the Commission's jurisdiction. With respect to service contracts with firms or entities, the Commission shall determine which persons within that firm or entity are consultants for purposes of this Code.

Direct or indirect interest means an ownership, stock ownership, loan, property, leasehold or other beneficial interest or holding office as director, officer or trustee in an entity. The term does not include an individual's interests in less than one percent of publicly traded companies, nor mutual or common investment funds such as employee pension plans and publicly traded mutual funds, unless the individual is involved in the management or investment decisions of such fund or plan or the fund or plan specializes in gaming related issues.

## Employee means:

(1) a person who is hired by the Commission to perform services whether serving with or without for compensation, on a full, regular, part-time, or intermittent basis, but shall not include consultants; or
(2) an employee of the Alcoholic Beverages Control Commission who is assigned to the Investigations and Enforcement Bureau under G.L. c.10, §72A; or
(3) an employee or officer of the Department of the State Police assigned to the Massachusetts State Police gaming enforcement unit under G.L. c. 22C, §70.
Provided, in addition to its use in this Code, this definition shall apply to use of the term employee in G.L. c.23K.

Financial Interest means an ownership, stock ownership, loan, property, leasehold or other beneficial interest in an entity, or an interest in one's salary, gratuity, or other compensation or remuneration.

Gift means anything of value that is given without something of equivalent fair market value being given in return.
Immediate family means the spouse, parent, child, brother or sister of an individual.

License means a license issued under G.L. c. 23K, G.L. c.128A, and/or G.L. c.128C.
Licensee means a person or entity granted a license under G.L. c. 23K, G.L. c.128A, and/or G.L. c.128C.

Relative within the third degree of consanguinity means, the parents, grandparents, great grandparents, children, grandchildren, great grandchildren, brothers, sisters, nephews, nieces, uncles, aunts of a person by blood or adoption.

Secretarial and clerical employee means a person whose duties consist primarily of administrative tasks such as scheduling, record keeping, document handling, word processing and typing, and similar tasks.

Significant relationship means:
(1) a spouse, domestic partner, or life partner;
(2) a relative within the third degree of consanguinity of a person's spouse, domestic partner, or life partner, i.e., affinity;
(3) a former spouse, domestic partner, or life partner; or
(4) anyone with whom a person shared an influential or intimate relationship that could reasonably be characterized as important.

## 8. Disclosure prior to employment

A. In addition to the disclosure required by G.L. c. $23 \mathrm{~K}, \S 3(\mathrm{n})$, a prospective employee, prior to commencing employment, shall disclose to the Commission whether they were employed by, presently hold, or previously held any direct or indirect interest in any licensee or current applicant within the period commencing 3 years prior to the date of the employment application. Prior to employment, each candidate shall be provided with a list of the names of all pending applicants for licensure. In the event of an affirmative disclosure relative to a current applicant, the prospective employee may not be employed until such time as the applicant's status is resolved.
B. In addition to the disclosure required by section 8(A), candidates for major policymaking positions as defined in G.L. c.23K, §1, shall, prior to employment, disclose to the Commission whether any immediate family members own, are in the employ of, or own stock in, any business which is a current applicant or holds a license. The Commission shall not employ an individual for a major policymaking position who has immediate family members that own, are in the employ of, or own stock in, any business which is a current applicant or holds a license.

## 9. Conflicts of Interest

A. No Commissioner, employee, or consultant may participate in a particular matter, as defined by G.L. c.268A, §1, pending before the Commission that may affect the financial interest of a relative within the third degree of consanguinity or a person with whom they have a significant relationship.
B. No Commissioner, employee, or consultant may hold an occupational license as an owner, lessor, lessee, or trainer of a horse that is entered in a race in this jurisdiction. Nor may any Commissioner, employee, or consultant accept or be entitled to a part of the purse or purse supplement to be paid on a contestant in a race held in this jurisdiction.
C. Commissioners must recuse themselves from any licensing decision in which a potential conflict of interest exists. Commissioners, and employees, and consultants must disqualify and recuse themselves, and abstain from participating or voting in any proceeding in which their impartiality may reasonably be questioned, and shall disclose to the Executive Director or, in the case of the Executive Director or a Commissioner, to the Chair of the Commission the nature of their disqualifying interest, including but not limited to instances where they have a personal bias or prejudice concerning a party or personal knowledge of disputed evidentiary facts concerning the proceeding. One's impartiality may not be considered reasonably questioned if the individual files a "Disclosure Of Appearance Of Conflict Of Interest As Required By G. L. C. 268a, § 23(B)(3)" form with the Executive Director/appointing authority and the Executive Director finds that no conflict exists.
10. Outside Employment by a Consultant

A consultant may hold other employment which does not involve employment or a contract with a licensee or current applicant for a license, or a holding company, intermediary company, or other affiliate or close associate of a licensee or current applicant for a license and that is otherwise in accordance with G.L. c.268A and G.L.c.268B.
11. Gifts
A. Except where permitted by section 11B, no Commissioner; or employee,or consultant may solicit or directly or indirectly receive any complimentary service, commission, bonus, discount, gift or reward from an entity regulated by, or then subject to the regulation of, the Commission, or any close associate, holding company, intermediary company or other affiliate thereof. A Commissioner; or employee, or consultamt who is offered any such complimentary service, commission, bonus, discount, gift or reward shall disclose such offer to their immediate supervisor, who shall make a record of the disclosure, as soon as reasonably possible.
B. Exceptions to section 11A. A Commissioner; or employee, or consultantmay accept the following which shall not be considered gifts:

1. Food or refreshment of nominal value (i.e.- approximately $\$ 10$ or less) where a Commissioner; or employee, or consultamt attends a function as an invitee, in their official capacity, that is hosted, sponsored, or subsidized by a current applicant, licensee, permittee, holder of a certification or registration or licensed entity representative thereof and is available to all members of the general public (e.g., opening ceremonies for licensed slot operator facilities, industry showcases and expositions, symposia, seminars, association meetings, and continuing education programs).
2. Unsolicited advertising or promotional materials of nominal value.
C. Travel expenses. Travel expenses of a Commissioner or employee paid for by a third party upon a finding that the travel meets a legitimate public purpose and preapproved by the Executive Director, or in the case of the Executive Director the Chair, shall not be considered a gift.

## 12. Unwarranted privileges

No Commissioner, employee, or consultant shall use or attempt to use their official position to secure for themselves or others unwarranted privileges or exemptions which are not available to members of the general public. Any action taken in accordance with section 15(A) of this Code shall not be considered an unwarranted privilege.

## 13. Use of Licensee Facilities

No Commissioner, employee, or consultant shall stay overnight in a guest room at any hotel, im Massachusetts, owned or operated by a person or entity licensed by the Commission or an Indian tribe with a gaming establishment in Massachusetts, except in the course of their official duties and with the prior approval of the Commission or the Executive Director. Provided, in the event of a weather emergency, an employee working at a gaming establishment may stay overnight in
a guest room with the approval of the Executive Director or Director of the IEB. Complimentary provision of such rooms to any Commissioner, or employee, or consultant is prohibited and any approved use shall be at established governmental rates pre-approved by the Commission. The Executive Director shall maintain and make accessible a list of all such prohibited facilities.

## 14. Wagers and Other Gaming Activity

No Commissioner, employee, or consultant shall place any wager, including pari-mutuel wager, or receive any prize from a wager in a gaming establishment or at any pari-mutuel facility or through any pari-mutuel system, either within the boundary of Massachusetts or without, owned or operated by a person licensed by the Commission, or owned or operated by an Indian tribe with a gaming establishment in Massachusetts, except in the performance of their official duties and with the prior approval of the Commission, the Executive Director, or the Director of Investigations and Enforcement. The Executive Director shall maintain and make accessible a list of all such prohibited facilities. The Commission shall not discipline a person placing a wager or receiving a prize from a facility not on the prohibited list if the Commission later determines that the facility should have been on the prohibited list.

## 15. Charitable and other outside activities

A. A Commissioner, employee, or consultant may not attend any convention, meeting, show, exhibition or other event, eat any meal, drink any beverage, or purchase any thing or service in any Massachusetts gaming establishment or racetrack, commercial or tribal, except in the course of the performance of their official duties. An employee working at a gaming establishment may purchase food or drink at posted menu prices provided they remain mindful of the appearance of unwarranted privileges that may arise.
Notwithstanding the foregoing, a Commissioner or employee may attend a family or similar social gathering, or a civic, charitable or professional association function in a Massachusetts gaming establishment or racetrack, provided that:

1. They do not permit payment for any such attendance by any person, other than themselves or the host or sponsoring organization;
2. They do not, directly or indirectly, sponsor or contract for such gathering or function;
3. Prior to the event, they file a statement with the Executive Director identifying the location and circumstances of the event; the cost and manner of payment thereof, if known, and the payor therefor. Such statements shall be maintained by the Executive Director and made available for public inspection;
4. They receive prior approval of the Executive Director or designee; and
5. They check-in at the office of the designated State Police unit at the subject establishment.
B. A Commissioner may not solicit funds for any educational, religious, charitable, fraternal or civic organization, or use or permit the use of their office for that purpose; be listed as an officer, director or trustee of such an organization in any letter or other document used in such solicitation; be a speaker or guest of honor at an organization's fumdraising events, but may attend such events and contribute to such organizations; or give investment advice involving gaming related interests to such an organization.
C. A Commissioner or employee may speak, write, lecture or participate in other activities concerning the gaming industry, if in so doing the Commissioner or employee does not cast doubt on his or her ability to decide impartially any matter which may come before the Commission, and provided that the Commissioner or employee does not accept compensation or honoraria for any such activity.
D. No Commissioner, employee, or consultant may accept compensation from any person or entity other than the Commission for published works created as part of their official duties.
E. A Commissioner or employee may participate in any civic or charitable activities, subject to section 15B, and not including bazaars governed by G.L. c.271, §7A, that do not interfere with his or her independence of judgment.
6. Nepotism

No Commissioner or employee in a major policymaking position may solicit, request, suggest or recommend the employment by the Commission or by any person regulated by the Commission of any of their relatives within the third degree of consanguinity or a person with whom they have a significant relationship.
17. Unlawful Conduct

It is the duty of each Commissioner and employee who has been charged with any felony or misdemeanor,or cited for possession of marijuant, whether within Massachusetts or elsewhere, to promptly report such incident to the Executive Director in writing.

## 18. Conduct Unbecoming

Commissioners and employees shall conduct themselves at all times in such a manner as to reflect most favorably upon themselves and the Commission. Conduct unbecoming
shall include that which brings the Commission into disrepute or reflects discredit upon the person as a member or employee of the Commission, or that which impairs the operation, efficiency, or effectiveness of the Commission or the person.

Employees and Commissioners shall not associate with individuals they know or should know are engaged in criminal activities unless in the performance of duty or upon official Commission business. Employees and Commissioners shall not frequent or remain at any place where they know or should know criminal activity is occurring unless in the performance of their duty or upon official Commission business.
19. Duty to Cooperate
A. In all matters related to their duties with the Commission, all Commissioners; and employees, and consultants shall cooperate with law enforcement officers in the proper performance of the law enforcement officer's official duties.
B. In all matters related to their duties with the Commission, all Commissioners; and employees, and consultants shall cooperate with the Executive Director, General Counsel, Office of the Attorney General, or State Ethics Commission in all matters relating to the operation and enforcement of this Code or the ethics laws.
20. Duty to Report

It is the duty of all Commissioners; or employees, and consultants to report any conduct that they become aware of in the course of their official duties that a reasonable person would believe to be a violation of the criminal laws or G.L. c.23K. The individual shall report the conduct to the State Police at the gaming establishment where the conduct occurred, the Executive Director, or the Director for Investigations and Enforcement. The identity of the reporting individual shall be withheld from disclosure in accordance with G. L. c. 4, §7(26)(c) and (f) and/or other applicable exemption to the Public Records Law.

## 21. Limits on Public Comments

Commissioners shall abstain from public comment about the merits of a pending adjudicatory proceeding, quasi-judicial proceeding, application or other similar proceeding pending before the Commission, except in a duly posted open meeting, or otherwise in the course of their official duties or in explaining for public information the
procedures of the Commission.

## 22. Prohibited Communications

A. Except during a hearing or meeting conducted in accordance with the Open Meeting Law, G.L. c. 30A, and/or 205 CMR, Commissioners may not engage in communications that a reasonable person would view as likely to affect the Commissioner’s judgment regarding an application or other matter pending before it in an adjudicatory proceeding or reasonably likely to come before it in such a proceeding, except for consulting with another Commissioner, Commission employees, or consultants whose function it is to aid the Commission in carrying out its responsibilities, and shall take all reasonable actions necessary to avoid receiving such communications.
B. Any Commissioner who receives any communication that a reasonable person would view as an improper attempt to influence that Commissioner's official action shall disclose the source and content of the communication to the Executive Director. The Executive Director may investigate or initiate an investigation of the matter to determine if the communication violates this Code. The disclosure under this paragraph and the investigation shall be withheld from disclosure in accordance with the personnel exemption (G. L. c. 4, §7(26)(b)), privacy exemption (G. L. c. 4, §7(26)(c)), investigatory exemption (G. L. c. 4, §7(26)(f)), and/or other applicable exemption to the Public Records Law. Following an investigation, the Executive Director shall advise the Commission of the results of the investigation and may recommend such action as the Executive Director considers appropriate.
C. No Commissioner; or employee, or consultamt may engage in any communication, in any medium, that:
(1) improperly discloses any confidential information, materials or data of or pertaining to the Commission's activities not legally available to the public, i.e., that reasonably fit within one or more of the exemptions to the definition of public records as defined by the Public Records Law and/or has been deemed confidential information in accordance with 205 CMR, and were acquired by an employee in the course of their official duties; or
(2) is protected from disclosure by a legally recognized privilege.

Public records requests shall be processed in accordance with the Commission's Public Records Request Policy.

## 23. Character Witness

A Commissioner, employee, or consultant may not voluntarily testify as a character witness in any matter before the Commission.
24. Violations
A. If a Commissioner is (i) is guilty of malfeasance in office; (ii) substantially neglects the duties of a Commissioner; (iii) is unable to discharge the powers and duties of the commissioner's office; (iv) commits gross misconduct; (v) is convicted of a felony or (vi) is found to have committed a material violation of this Code, the remaining Commissioners shall refer the matter to the Governor for action pursuant to G.L. c. 23K, §3(c), which may include removal from office as provided by law.
B. An employee or consultant, other than an employee assigned to the Investigations and Enforcement Bureau under G.L. c. 10, §72A or G.L. c. 22C, §70, who violates this Code or a provision of G.L. c.23K shall be subject to appropriate disciplinary action, ranging from reprimand to dismissal or, in the case of employees under contract or a consultant, the termination of said contract.
C. An employee assigned to the Investigations and Enforcement Bureau under G.L. c. 10, §72A or G.L. c. 22C, $\S 70$ who violates this Code shall be subject to appropriate disciplinary action by the Alcoholic Beverages Control Commission or Colonel of the State Police, respectively. Provided, however, that their employment with the Commission may be terminated by the Commission.
25. Post-employment

A Commissioner, or employee, or consultant, who has been removed, dismissed or terminated for a violation of this Code, or who violates the post-employment restrictions:
A. shall be ineligible for future appointment, employment or contracts with the Commission or the Enforcement Unit, and
B. may not be approved for a license or registration for a period of two years after the violation.

In addition to the post-employment restrictions pursuant to G.L. c.23K, §3(p), (q), and (r), no Commissioner or employee shall be employed by a subsidiary of the parent of a gaming licensee for the applicable period of time.

## 26. Enforcement Actions

The Commission or Executive Director may issue any order necessary to achieve compliance with this Code.
27. Variances
A. A Commissioner, or employee, or consultant who believes that full compliance with a particular provision of this Code will be overly burdensome in a particular instance may apply to the Commission for a variance. The burden is on the petitioning Commissioner, employee, or consultant to demonstrate in writing to the Commission that the grant of a variance would not compromise the intent of this Code or undermine public confidence in the integrity of the regulatory process.
B. No variance may be granted by the Commission from any provision of G.L. c.23K, G.L. c.268A, G.L. c.268B, 930 CMR, or G.L. c.55.
C. No employee assigned to the Investigations and Enforcement Bureau under G.L. c. 22C, §70 shall apply for a variance, and the Commission shall not grant a variance, unless the employee first receives approval from the Colonel of the State Police or his/her designee.

## 28. Requests for Advice

Any Commissioner, or employee,or consultant may request a written opinion from the General Counsel relative to the applicability of any provision of this Code and may act in conformance with that opinion. An opinion rendered by the General Counsel, until and unless amended or revoked, shall be a defense in any disciplinary action brought under this Code and shall be binding on the Commission in any proceedings concerning the person who requested the opinion and who acted in good faith, unless material facts were omitted or misstated by the person in the request for an opinion. Such requests shall be deemed confidential and exempt from disclosure under the personnel and /or privacy exemptions to the Public Records law (See G. L. c. 4, §§ 7(26)(b) and (c)); provided, however, that the Commission may publish such opinions, but the name of the requesting person and any other identifying information shall not be included in such publication unless the requesting person consents to such inclusion.

# MAGIC © MASSACHUSETTS GAMBLING IMPACT COHORT STUDY 

January 4, 2018

## WAVE 2: INCIDENCE AND TRANSITIONS

Rachel A. Volberg, PhD
$\square$ Defining key terms
$\square$ Background
$\square$ Study goals \& current status
$\square$ Key findings
$\square$ Implications
$\square$ Future directions

## Type of Study

## SEIGMA:

## REPEAT CROSS-SECTIONAL STUDY

$\square$ Collecting data "snapshots" at designated points over a period of time
$\square$ Not the same people in each snapshot

## MACIC:

## LONGITUDINAL COHORT STUDY

$\square$ Collecting a "moving picture" of data from a group of people at designated time points
$\square$ Following the same people over a period of time

## Epidemiological bathtubs



## Etiology

$\square$ The study of causation, or what causes a particular condition
$\square$ The study of how a condition, in this case problem gambling, develops and fluctuates over time


Gambling Behavior

Problem Gambling
$\square$ Early small-scale cohort studies of gambling \& problem gambling all have serious limitations
$\square$ These limitations led to launch of 5 large-scale cohort studies in 4 countries

## ( Comparing Large-scale Cohort Studies

|  | Alberta, <br> Canada <br> LLLP | Ontario, <br> Canada <br> QLS | Sweden <br> Swelogs | Australia <br> VGS | New <br> Zealand <br> NGS |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Data collection period | $2006-2011$ | $2006-2011$ | $2008-2014$ | $2008-2012$ | $2012-2015$ |
| Recruited sample | 1,808 | 4,123 | 8,165 | 15,000 | 6,251 |
| Assessment length | $2-3$ hour | $1-2$ hour | $15-25 \mathrm{~min}$ | $15-25 \mathrm{~min}$ | 45 min |
| Interval (months) | $17-22^{1}$ | 12 | $12^{2}$ | 12 | 12 |
| PG Measure | CPGI 5+ | PPGM | CPGI 5+ | CPGI 8+ | CPGI 8+ |
| Baseline PG prevalence | $3.6 \%$ | $3.1 \%$ | $1.0 \%$ | $2.6 \%$ | $2.5 \%$ |
| Wave 2 PG prevalence | $2.0 \%$ | $2.9 \%$ | $1.1 \%$ | $1.5 \%$ | $2.0 \%$ |
| Incidence (Wave 1 - Wave 2) | N/A | $1.4 \%$ | $0.8 \%$ | $0.12 \%$ | $0.28 \%$ |
| Proportion of Wave 2 PGs that | N/A | $49.0 \%$ | $73.5 \%$ | $33.3 \%$ | $51.6 \%$ |
| are new cases |  |  |  |  |  |

[^0]
## Why MAGIC?

$\square$ There have been no major cohort studies of gambling in the US
$\square$ Change in gambling availability in MA during this study will be much more substantial than other cohort studies conducted internationally
$\square$ Addresses limitations \& builds on findings of previous studies
$\square$ Synergistic with SEIGMA study, producing results richer than either study alone
$\square$ Examine incidence of problem gambling in Massachusetts

- Proportion of a population that newly develops a condition over a specified period of time
- New cases vs. relapsing cases require different mix of services
- Examine stability and transitions associated with problem gambling
- Patterns of continuity and discontinuity among different risk groups
- Develop an etiological model of problem gambling
- Etiology - cause or causes of a disease or condition
- Identifies risk \& protective factors
- Utility in guiding development of prevention, intervention, treatment, recovery support strategies


## Current Status

$\square$ Wave 1 = Baseline General Population Survey (BGPS) ( $n=9,578$ )

- Stratified sample drawn based on risk profile ( $n=4,860$ )
- Wave 2
- Data collection launched March 2015, completed Sept 2015
- Cohort established ( $n=3,139$ )
- Wave 3
- Expanded questionnaire to capture etiological factors more comprehensively
- Data collection launched April 2016, completed August 2016 ( $\mathrm{n}=2,455$ )
- Wave 4
- Expanded questionnaire includes additional etiological factors
- Data collection to launch March 2018


## Weighting

$\square$ Weighting accounts for stratified sample design and differential response rates by risk group
$\square$ Weights include adjustments for gender, age, race/ethnicity, education
$\square$ Additional weighting to adjust for likely participation bias
$\square$ Weighted data used in calculating incidence to allow for more confident generalizing to MA adult population

## Establishing the Cohort

| Group | Drawn <br> Sample | Achieved <br> Sample | Response <br> Rate by Group <br> $\%$ |
| :--- | :---: | :---: | :---: |
| Problem Gambler | 133 | 81 | 61.4 |
| At-Risk Gambler | 450 | 295 | 65.7 |
| Spends \$1,200+ annually | 1,088 | 726 | 67.2 |
| Gambles weekly | 792 | 534 | 67.6 |
| Military service Sept 2001 or later | 49 | 37 | 78.7 |
| All other BGPS participants | 2,348 | 1,466 | 63.1 |
| Total | 4,860 | 3,139 | 65.1 |

## ( 6 <br> Where the cohort comes from



## Changes in Gambling Participation



## Changes in PG Status

| Wave 1 | Wave 2 | Frequency |
| ---: | ---: | ---: |
| Not a problem gambler | Not a problem gambler | 2,943 |
| Not a problem gambler | Problem gambler | 60 |
| Problem gambler | Not a problem gambler | 40 |
| Problem gambler | Problem gambler | 39 |
|  | Wave 2 | 3,082 |
| Missing | Not a problem gambler | 45 |
| Missing | Problem gambler | 4 |
| Not a problem gambler | Missing | 8 |
|  | Total | 3,139 |

## (\&) Calculating Incidence


${ }^{1}$ Unweighted N refers to the total number of respondents who answered this question
${ }^{2}$ Weighted N is the total number of respondents who answered the question weighted to the MA population
Note: Italics indicates estimates are unreliable, relative standard error > 30\%

## (E) Stability and Change

| Complete data Wave 2 |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | NonGambler |  | Recreational Gambler |  | At-Risk Gambler |  | Problem or Pathological Gambler |  | Shift |  | Total |
|  | Wave 1: PPGM status | N | \% | N | \% | N | \% | N | \% | N | \% |  |
| Complete data Wave 1 | Non-Gambler | 298 | 64.4 | 158 | 34.1 | 7 | 1.5 | 0 | 0.0 | 165 | 35.6 | 463 |
|  | Recreational Gambler | 177 | 8.3 | 1,723 | 80.3 | 223 | 10.4 | 22 | 1.0 | 422 | 19.7 | 2,145 |
|  | At-Risk Gambler | 8 | 2.0 | 201 | 50.9 | 148 | 37.5 | 38 | 9.6 | 247 | 62.5 | 395 |
|  | Problem/Pathological Gambler | --- | --- | 16 | 20.3 | 23 | 29.1 | 39 | 49.4 | 40 | 50.6 | 79 |
| Total |  | 484 |  | 2098 |  | 401 |  | 99 |  |  |  | 3,082 |

[^1]$\square$ Small but significant increases in gambling participation
$\square$ PG incidence, prior to casinos, appears high but is subject to methodological limitations

- Differential response rates may have resulted in over-enrollment of heavier gamblers
- Longer inter-assessment interval ( 16.5 months vs. 12 months)
- Reliability of PG measures based on self-report
- Stability and change similar to other cohort studies although transition rates appear higher
- May be due to longer window between assessments
- May also be due to differences in PG measures
$\square$ If incidence rate is accurate, reasons are unclear
- No changes in availability of legal gambling
- Substantial prevention resources may be needed well ahead of casinos opening to reduce rate of "new" PGs
$\square$ Remission rate also high
- If accurate, treatment \& recovery support resources may also be needed well ahead of casinos opening
- Treatment to accelerate remission for existing PGs
- Recovery support to assist in maintaining remission, preventing recurrence


## ( Future Directions

$\square$ Triangulate incidence rate using other data sources

- Plainville Targeted baseline and follow-up surveys
- Springfield BGPS and Targeted baseline surveys
- Incidence in Wave 3 of MAGIC
- Secondary data (DPH, MCCG, GA)
- Deeper analyses of Wave 1 - Wave 2 data
- Differences in incidence, transitions by gender
- Involvement with specific types of gambling
- Predictors of change, focus on PG onset \& remission


# ANALYSIS OF MAGIC WAVE 2: INCIDENCE AND TRANSITIONS 


#### Abstract

In 2015, the first adult longitudinal cohort study of gambling and problem gambling was launched in Massachusetts. This report presents results from the first wave of the study with a focus on the establishment of the cohort and on the incidence of new cases of problem gambling since 2013/2014.


Rachel A. Volberg
Robert J. Williams
Edward J. Stanek III
Martha Zorn
Alissa Mazar

## Authorship

Rachel A. Volberg, Research Associate Professor, University of Massachusetts Amherst School of Public Health and Health Sciences, is the study Principal Investigator and responsible for overall leadership of the project as well as oversight of the cohort study design, implementation, and analysis. Dr. Volberg is the lead author of the current report.

Robert J. Williams, Professor, University of Lethbridge, Faculty of Health Sciences, is Co-Principal Investigator on the project and provided oversight of the study design, implementation, and analysis. Dr. Williams is a co-author of the current report.

Edward J. Stanek, Professor Emeritus, University of Massachusetts Amherst School of Public Health and Health Sciences, provided technical oversight and review of the study design and analysis. Dr. Stanek contributed sections of the report related to weighting and imputation.

Martha Zorn, Data Manager, University of Massachusetts Amherst School of Public Health and Health Sciences, was responsible for data management, data cleaning, and data analysis and contributed to all sections of the report.

Alissa Mazar, Project Manager, University of Massachusetts Amherst School of Public Health and Health Sciences, contributed to revisions of the report and sections related to key findings, weighting, and limitations of this report.

## Acknowledgements

Support for this study came from the Massachusetts Gaming Commission under ISA MGC10500001UMS15A establishing the Massachusetts Gambling Impact Cohort (MAGIC) study. This multi-year project was competitively bid via a Massachusetts Gaming Commission Request for Proposals (RFP) issued on November 20, 2013 and awarded to the University of Massachusetts Amherst in April 2014.

This study could not have been carried out without the cooperation and good will of the thousands of Massachusetts residents who agreed and continue to participate. We are also grateful to the many individuals at NORC at the University of Chicago who helped in collecting the data for this unique and important study.

We would like to thank Valerie Evans, SEIGMA Biostatistician, who participated in weekly discussions of the analytic findings.

We would also like to thank the members of the Massachusetts Gaming Commission's Gaming Research Advisory Committee (GRAC) and Research Review Committee (RRC). Members of these committees represent a range of perspectives and their careful review of draft versions of this report contributed to its clarity as well as utility to multiple audiences.

Finally, we would like to thank Mark Vander Linden, Director of Research and Responsible Gaming, Chairman Stephen P. Crosby and Commissioner Enrique Zuniga of the Massachusetts Gaming Commission, for their thoughtful input and clear guidance over the course of the project. The Commission's broad vision for the expansion of gambling in Massachusetts and commitment to the research needed to maximize the benefits and minimize harms related to gambling in the Commonwealth made this project possible.

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A PDF OF THIS REPORT CAN BE DOWNLOADED AT: www.umass.edu/macohort

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Abbreviations/Glossary
AAPOR - American Association of Public Opinion Research
ABS - Address Based Sampling
BGPS - Baseline General Population Survey
CASRO - Council of American Survey Research Organizations
CATI - Computer Assisted Telephone Interview
CAWI - Computer Assisted Web Interview
Cl - Confidence Interval
CPGI - Canadian Problem Gambling Index
DSM - Diagnostic and Statistical Manual of Mental Disorders
EGM - Electronic Gaming Machines
Etiology - the cause or causes of a disease or condition
Incidence - proportion of a population that newly develops a condition over a specified period of time
IRB - Institutional Review Board
LLLP - Leisure, Lifestyle, Lifecycle Project
MAGIC - Massachusetts Gambling Impact Cohort Study
MGC - Massachusetts Gaming Commission
NORC - National Opinion Research Center at the University of Chicago
NZ NGS - New Zealand National Gambling Study
PG - Problem Gambling
PPGM - Problem and Pathological Gambling Measure
Prevalence - proportion of a population that has a condition at a given point in time
PUMS - Public Use Microdata Sample
QLS - Quintile Longitudinal Study
SAQ - Self Administered Questionnaire
SEIGMA - Social and Economic Impacts of Gambling in Massachusetts
SFTP - Secure File Transfer Protocol
Swelogs - Swedish Longitudinal Gambling Study
UMass - University of Massachusetts
VGS - Victorian Gambling Study
```


## Executive Summary

This report presents results from a new cohort study of gambling and problem gambling underway in Massachusetts. While recent large-scale cohort studies have been carried out in Australia, Canada, New Zealand, and Sweden, there have been no major adult cohort studies of gambling in the United States. This report focuses on (1) establishment of the Massachusetts cohort, (2) changes in gambling participation within the cohort between 2013/2014 and 2015, (3) the "natural" incidence of problem gambling in Massachusetts (i.e., prior to the availability of casino gambling), and (4) transitions within the cohort between Wave 1 and Wave 2 of the study.

The cohort was established from a stratified sample of 3,139 respondents who completed the SEIGMA Baseline General Population Survey (BGPS), an address-based multi-mode probability sample survey conducted between September 2013 and May 2014 with adult (18+) Massachusetts residents. The main purpose of the stratified sample was to ensure that the cohort included the largest possible number of individuals who might be expected to change their gambling status over the course of the study, including Problem Gamblers, At-Risk Gamblers, and individuals who gambled regularly or spent substantial amounts on gambling. Wave 2 was conducted from March 2015 - September 2015 (an average of 16.5 months after Wave 1).

## Changes in Gambling Participation

Changes in gambling participation within the cohort were examined by comparing the self-reported past-year behaviors of the members of the cohort at Wave 1 and Wave 2. Within the cohort, there was a statistically significant increase in overall gambling participation as well as in participation in casino gambling and horse race betting. There was also a statistically significant increase within the cohort in the average number of gambling formats engaged in over the previous 12 months. However, in all cases, the magnitude of the increase was quite small ( $2.0 \%-3.2 \%$ ).

## Incidence of Problem Gambling

The "natural" problem gambling incidence rate within the cohort from 2013/2014 to 2015 in Massachusetts (prior to the opening of any casinos) was $2.4 \%$ ( $95 \% \mathrm{Cl}[1.5 \%, 3.7 \%]$ ). This estimate is based on new problem gamblers in the past 12 months in the cohort who were not problem gamblers in the BGPS, weighted to the Massachusetts population. Calculating incidence via a longitudinal cohort study has limitations. For instance, despite the research team's efforts to account for biases influencing the estimates between Wave 1 and 2, there may still be unknown factors affecting the rates. The incidence rate in Massachusetts is high relative to other jurisdictions where longitudinal cohort studies have obtained rates ranging from $0.12 \%$ to $1.4 \%$. However, it is important to recognize that these other jurisdictions have different gambling landscapes, most of the studies in these jurisdictions utilized different measures of problem gambling to establish incidence, and the inter-assessment interval in MAGIC (16.5 months) is longer than the intervals in most of these other studies (with 12 months being typical).

If the unanticipated high incidence is accurate, the basis for this is somewhat unclear given that there was no significant change in the actual availability of legal gambling opportunities in Massachusetts during this time period. In addition to possible unaccounted biasing factors related to respondents, possible factors that may be related to high incidence include: high public awareness of casino gambling in the wake of publicity about developments in the Commonwealth and nearby states; political advertising associated with a ballot initiative to repeal casinos in Massachusetts; heavy advertising by casinos in Connecticut and Rhode Island seeking to maintain their competitive advantage; and
concurrent advertising and news stories surrounding daily fantasy sports (DFS) as these games became widely available in 2015 and 2016.

## Transitions, Stability, and Change

Another goal of the present analysis was to determine the rate of transitions, or the degree of stability and change among the members of the cohort between Wave 1 and Wave 2. This analysis found that Recreational Gamblers had the most stable pattern of gambling behavior with $80.3 \%$ being Recreational Gamblers in both waves. Non-Gamblers were the next most stable group, with $64.4 \%$ being NonGamblers in both waves, but with a sizeable portion transitioning into Recreational Gambling in Wave 2. Only 49.4\% of individuals who were Problem or Pathological Gamblers in Wave 1 were in this same category in Wave 2, with a sizeable portion transitioning into At-Risk Gambling and Recreational Gambling. Finally, At-Risk Gamblers were the most unstable, with only $37.5 \%$ being in the same category in both waves. Most of these individuals transitioned to Recreational Gambling, but a significant minority transitioned to become Problem or Pathological Gamblers. In general, these results are very similar to findings in cohort studies from other jurisdictions.

## Limitations

There are several factors that deserve attention when interpreting results from the MAGIC cohort study. One important limitation concerns whether all sampling biases have been accounted for. The response rate to the BGPS/Wave 1 was $36.6 \%$ and the response rate to Wave 2 was $65.1 \%$. This produces a cumulative response rate of $23.3 \%$, which provides ample opportunity for differential rates of response for subgroups of the population. Various adjustments and weighting partially accounted for some differential response rates within the cohort, but the methods by necessity were limited to a few factors and available information. Other factors could be related to response rates and affect estimates and interpretation. In particular, the first wave of the study (BGPS/Wave 1) was introduced as a survey of "health and recreation" in an effort to prevent participation bias related to respondents' attitudes toward gambling. In Wave 2 , however, respondents were aware that the survey was predominantly about gambling, which may have influenced their decision to stay in the cohort or drop out.

There are several other limitations of all cohort studies. For one, repeated surveying is known to have some influence on self-report of behavior (e.g., social desirability to convey "improvement"), as well as perhaps some influence on actual behavior (i.e., intensive scrutiny of one's behavior may serve as a sort of intervention). For another, observed changes over time are sensitive to the reliability of the measurement instruments. For less reliable measures, repeated assessments typically lead to regression to the mean, resulting in some artefactual accentuation of transitions from more to less severe states.

## Implications and Future Directions

Results from the Massachusetts cohort study suggest that the incidence of problem gambling may be relatively high, despite the fact that casinos are not yet operating in the Commonwealth. If true, it would indicate that additional prevention and treatment resources for the state are required. The results also suggest that remission from problem gambling is quite high. If true, then additional treatment resources may be especially beneficial in accelerating such transitions.

The first priority going forward is triangulating the present results with other data sources to either confirm or disconfirm the high incidence found in the present study. More specifically, we intend to examine whether there was a significant change in (a) the prevalence of problem gambling in the Baseline Targeted Population Survey in the Plainville region in 2014 compared to the Follow-Up Targeted Population Survey in 2017; (b) the prevalence rate of problem gambling in the Springfield
region subsample of the Baseline General Population Survey in 2013/2014 compared to the Baseline Targeted Population Survey in the Springfield region in 2015; (c) the incidence of problem gambling in Wave 3 of MAGIC in 2016 relative to Wave 2 in 2015; and (d) any secondary data sources pertaining to problem gambling rates over this time period (i.e., Department of Public Health admissions data, Massachusetts Council on Compulsive Gambling helpline calls, Gamblers Anonymous chapters).

Future analyses will focus on predictors of problem gambling onset and whether there are gender differences in these predictors as well as predictors of problem gambling remission and the extent to which accessing treatment is one of these factors.

## Introduction

## The MGC Research Agenda

In November, 2011, an Act Establishing Expanded Gaming in the Commonwealth was passed by the Legislature and signed by Governor Deval Patrick (Chapter 194 of the Acts of 2011). This legislation permits casinos and slot parlors to be introduced in Massachusetts under the regulatory auspices of the Massachusetts Gaming Commission (MGC). Three casino licenses are available, with one allocated for the Greater Boston area, one for Western Massachusetts, and one for Southeastern Massachusetts. A single license for a slot parlor is also available, with no geographic restriction as to its location.

Section 71 of the Expanded Gaming Act requires the MGC to establish "an annual research agenda" and identifies three essential elements of this research agenda:

- Understanding the social and economic effects of expanded gambling
- Implementing a baseline study of problem gambling and the existing prevention and treatment programs that address its harmful consequences
- Obtaining scientific information relative to the neuroscience, psychology, sociology, epidemiology, and etiology of gambling

In March 2013, the MGC selected a research team based at the University of Massachusetts Amherst School of Public Health and Health Sciences to carry out the first two elements of this research agenda through the Social and Economic Impacts of Gambling in Massachusetts (SEIGMA) project. While robust in many regards, the SEIGMA methodology provides population-based "snap shots" of the dynamic process of behavior change during a time of gaming expansion. The cross-sectional design of the SEIGMA project is in contrast to a longitudinal cohort design that follows a group of people with a shared experience (exposure to expanded gaming) at intervals over time. A cohort study can provide etiological information about how gambling and problem gambling develops, progresses, and remits over time. The information collected through a cohort study has significant value as it can highlight risk and protective factors important in developing effective prevention, intervention, treatment, and recovery support services.

In October of 2013, the MGC, with the unanimous support of the Gaming Policy Advisory Committee, recommended to the Legislature that a longitudinal cohort study be added to the MGC Research Agenda. In November of 2013, the MGC issued a Request for Proposals to conduct a multi-year cohort study to provide insight into the causes of problem gambling and variables influencing changes in gambling status. In April of 2014, the MGC selected the same University of Massachusetts Amherst School of Public Health and Health Sciences research team to conduct the cohort study. Due to uncertainties associated with possible repeal of the Expanded Gaming Act, the MGC directed that the study not begin until after the results of the referendum had been determined in November of 2014. The Massachusetts Gambling Impact Cohort (MAGIC) study was launched in December of 2014.

## Cohort Studies of Gambling and Problem Gambling

Several small-scale cohort studies of gambling and problem gambling exist (for reviews see el-Guebaly et al., 2008; Slutske, 2007; Williams et al., 2015). While all of these studies provide useful information, they all have one or more of the following limitations:

- A very circumscribed demographic (e.g., youth, elderly, casino employees)
- A very small sample size and/or a very small number of people who became problem gamblers during the course of the study
- A very short time span and/or a small number of assessment periods
- A study of either gambling or problem gambling, but not both
- A short questionnaire that examined only a small subset of variables potentially involved in the etiology of problem gambling
- Poor retention rates with differentially higher attrition for certain demographic groups (e.g., males, younger people) and people who are heavy gamblers and/or problem gamblers

The limitations of these smaller studies led to the launch of five more recent large-scale longitudinal cohort studies of gambling and problem gambling in four different countries:

The Leisure, Lifestyle, Lifecycle Project (LLLP) was funded by the Alberta Gambling Research Institute (elGuebaly et al., 2015; el-Guebaly et al., 2008). A total of 1,808 Albertans were recruited in 2006, with representative sampling from the major regions of Alberta, Canada. Five age cohorts were established at baseline (13-15; 18-20; 23-25; 43-45; 63-65) with equal numbers in each group. A subset of 524 individuals were from a "high risk" sample of individuals presumed to be at elevated risk for developing gambling problems because of their greater expenditure and frequency of gambling (screened to be in the $70^{\text {th }}$ percentile for either expenditure or frequency). All participants received a comprehensive 2-to3 hour assessment of all variables of etiological relevance to gambling and problem gambling. LLLP had a 19-to- 21 month interval between the start of each assessment period, and an 8-to-9 month period of time in which people could complete their assessment ("assessment window"). The final assessment period ended in 2011. A total of 1,030 adults completed the fourth assessment, for an overall retention rate of $76.1 \%$ and a total of 313 adolescents completed the fourth assessment, for a retention rate of $71.8 \%$ (combined retention rate of $75.1 \%$ ).

The Quinte Longitudinal Study (QLS) was funded by the Ontario Problem Gambling Research Centre (Williams et al., 2015). A total of 4,123 Ontario adults aged 17-90 were recruited in 2006 from the Quinte region in Ontario, Canada. A subset of 1,216 individuals constituted a "high risk" sample of individuals at elevated risk for developing gambling problems by virtue of their greater expenditure on gambling; playing either slot machines or betting on horse racing in the past year; or an intention to gamble at a new slots-at-racetrack facility. All participants received a comprehensive 1-to-2 hour assessment of all variables of etiological relevance to gambling and problem gambling. The QLS had 5 assessment periods, with a 12-month interval between the start of each period, and a 5-month assessment window. The final assessment period ended in 2011. An exceptionally high retention rate of 93.9\% was attained in the QLS.

The Swedish Longitudinal Gambling Study (Swelogs) was funded by the Public Health Agency of Sweden. The study began in 2008/2009 with a brief 15 -minute telephone prevalence survey ${ }^{1}$ of gambling and problem gambling in a random sample of 8,165 Swedes aged $16-84$ stratified by gender, age, and risk for problem gambling. A total of 6,021 of these individuals were reassessed in 2009/10 and 4,188 were assessed again in 2012 (retention rate of 51.3\%). The final epidemiological assessment occurred in 2014. In addition, a more comprehensive 60-minute telephone interview was completed with 2,400 of these

[^2]individuals in 2011, with another wave of in-depth interviews completed in 2013, and a third qualitative wave implemented in 2015. A case control design was used in this In-Depth track of the Swelogs, whereby all moderate risk and problem gamblers ${ }^{2}$ were selected for interviews, as was a sample of low risk and non-problem gamblers. Each moderate risk and problem gambler was matched on basic demographics with three controls selected from the general population sample. A final feature of the study is the follow up of 578 individuals from the 1997/1998 Swedish gambling prevalence study ( 289 problem gamblers and a matched set of controls). The Swelogs research team has published several reports in Swedish and three peer-reviewed articles in English, detailing the study methodology (Romild, Volberg, \& Abbott, 2014), comparing the results of the 1997/1998 prevalence survey in Sweden with the Swelogs baseline epidemiological survey in 2009 (Abbott, Romild, \& Volberg, 2014), and examining problem gambling prevalence and incidence in Sweden (Abbott, Romild, \& Volberg, 2017).

The Victorian Gambling Study (VGS) was funded by the Victoria Department of Justice in Australia. The study began in 2008 with a telephone prevalence survey of gambling behavior in 15,000 adults in the state of Victoria, with oversampling of local government areas having higher electronic gaming machine (EGM) expenditure. There were three subsequent waves roughly 12 months apart in 2009/2010, 2010/2011, and 2011/2012. A 5-month assessment window was used. A total of 5,003 people took part in Wave $2,5,618$ in Wave 3 , and 3,700 in Wave 4 ( $24.7 \%$ retention). The assessment itself consisted of a 15-25 minute telephone interview focusing on gambling practices, health and well-being, important life events in the past 12 months, and demographic information. A small group of 44 people identified as problem gamblers in at least one wave participated in in-depth face-to-face interviews to collect qualitative information. Reports on the first three waves of the study as well as the qualitative component have been published (Victoria Department of Justice, 2009, 2011; Victorian Responsible Gambling Foundation, 2012a, 2012b). The final results of this study are contained in a report from the Victorian Responsible Gambling Foundation (2014). A series of four technical reports published in 2016 examine social determinants and comorbidities of gambling and problem gambling using multivariate approaches. Since the questionnaire used in the VGS is very similar to that employed in the Swelogs epidemiological track, future cross-cultural analyses are planned. This is facilitated by the overlap in international advisors to the two studies (Volberg, the primary author of the current report, serves as an advisor to both studies along with Abbott, who is currently leading a cohort study in New Zealand).

The New Zealand National Gambling Study (NZ NGS) is funded by the New Zealand Ministry of Health. The study began in 2012 with a face-to-face prevalence survey of gambling and problem gambling among 6,251 people aged 18 years and older living in private households. This survey oversamples important ethnic groups in the country, including Maori, Pacific Island, and Asian. An 8-month assessment window was used. The response rate for Wave 1 was $64 \%$. A second wave of the NZ NGS took place in 2013 in which 3,745 people took part. Due to budgetary constraints, the researchers only attempted to re-contact $5,266(84 \%)$ of the original participants. The researchers note that the $71 \%$ response rate achieved in 2013 represents a retention rate of $60 \%$ of the original sample interviewed in Wave 1. The assessment consisted of a 45-minute interview focusing on gambling behavior, problem gambling, life events, mental health, alcohol and substance use and misuse, health conditions, social connectedness, level of deprivation, and demographics. Three reports on the first wave of the study, a fourth report on the second wave of the study, and a fifth report on the third wave of the study are available online (Abbott, Bellringer, Garrett, \& Mundy-McPherson, 2014a, 2014b, 2015a, 2015b, 2016). Given the substantial overlap of the New Zealand questionnaire with those used in Sweden and Victoria as well as the overlap in investigators, cross-cultural analyses are planned.

[^3]The following table summarizes key features of the five large cohort studies:
Table 1: Comparing Five Cohort Studies of Gambling and Problem Gambling (PG)

|  | Alberta, Canada LLLP | Ontario, Canada QLS | Sweden Swelogs | Australia VGS | New Zealand NGS |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Data collection period | 2006-2011 | 2006-2011 | 2008-2014 | 2008-2012 | 2012-2014 |
| Recruited sample | 1,808 | 4,123 | 8,165 | 15,000 | 6,251 |
| Assessment length | 2-3 hour | 1-2 hour | 15-25 min | 15-25 min | 45 min |
| Interval (months) | 17-22 ${ }^{1}$ | 12 | $12^{2}$ | 12 | 12 |
| PG Measure | CPGI 5+ | PPGM | CPGI 5+ | CPGI 8+ | CPGI 8+ |
| Baseline PG prevalence | 3.6\% | 3.1\% | 1.0\% | 2.6\% | 2.5\% |
| Wave 2 PG prevalence | 2.0\% | 2.9\% | 1.1\% | 1.5\% | 2.0\% |
| Incidence (Wave 1 - Wave 2) | N/A | 1.4\% | 0.8\% | 0.12\% | 0.28\% |
| Proportion of Wave 2 PGs that are new cases | N/A | 49.0\% | 73.5\% | 33.3\% | 51.6\% |

${ }^{1}$ This is the median elapsed time between waves for all respondents.
${ }^{2}$ Between Wave 1 and Wave 2; the interval between subsequent waves was 24 months.

## The Massachusetts Gambling Impact Cohort Study

The design of the Massachusetts longitudinal cohort study of gambling and problem gambling builds on existing longitudinal problem gambling research. As the prior discussion illustrates, significant progress has been made in understanding the incidence and etiology of problem gambling in other countries. However, further work is needed and there are several reasons why a Massachusetts longitudinal cohort study of gambling and problem gambling is warranted:

- First, there have been no longitudinal research studies of gambling and problem gambling in Massachusetts (and no major cohort studies of gambling in the United States). There are important differences between Massachusetts and other jurisdictions where longitudinal cohort studies have been conducted. These differences include demographic composition, the availability of casino gambling, the extent of efforts to prevent problem gambling, and the time period in which incidence within the cohort will be examined. It is possible that the nature, incidence, and etiology of problem gambling may be somewhat different in Massachusetts compared with other jurisdictions where similar studies have been carried out.
- Second, the change in gambling availability in Massachusetts during the course of this study (due to the introduction of at least three and possibly four major new gambling venues) will be much more substantive than the fairly stable availability of gambling that occurred in the Alberta, New Zealand, Ontario, Sweden, and Victorian studies. Thus, Massachusetts presents a much better opportunity to understand the role of increased gambling availability, and casino gambling specifically, in the development of problem gambling.
- Third, this research addresses two important limitations of previous research: (a) a low number of problem gamblers, limiting the robustness of the findings; and (b) a limited and circumscribed time frame (2 years to 6 years), which precludes a fuller understanding of transitions in and out of
problem gambling. MAGIC endeavors to rectify these shortcomings with a much greater oversampling of high risk groups and a much longer time frame.
- Finally, the findings from the MAGIC study will be synergistic with those of the Social and Economic Impacts of Gambling in Massachusetts (SEIGMA) study, producing results much richer than either study on its own. While the emphasis in the MAGIC study is on incidence and etiology of problem gambling, and the emphasis in the SEIGMA study is on the prevalence of problem gambling, and on social and economic impacts, both studies will produce considerable evidence pertaining to the other study's focus. The impacts identified in SEIGMA can be explored in greater depth in MAGIC and the factors contributing to incidence and relapse can be explored in greater depth in SEIGMA.


## Principal Study Questions

The three primary research goals of the MAGIC study are to determine the incidence of problem gambling, understand the stability and transitions associated with problem gambling, and to develop an etiological model of problem gambling. We discuss each of these goals in detail below.

## Determine the Incidence of Problem Gambling

Incidence studies in the context of a longitudinal cohort can provide a full picture of the nature of the disorder. For example, a stable prevalence rate over time can be the result of either (a) ongoing unremitting problem gambling in the same group of individuals, or it could be that (b) the rate of new cases is roughly equivalent to the rate of remission among existing problem gamblers. In the context of a longitudinal cohort, we want to understand which of these two different scenarios is occurring, as they have different implications for prevention and treatment. A cohort study is best suited to examining these issues and best suited to establishing incidence.

The specific research questions to be addressed in relation to incidence are as follows:

1. What is the incidence of problem gambling prior to the introduction of new gambling venues?
2. What is the incidence of problem gambling immediately after the introduction of new gambling venues?
3. Does the incidence of problem gambling decrease after several years of new gambling venues being open?

## Determine the Stability and Transitions Associated with Problem Gambling

Previous research has found the duration of Problem Gambling to be relatively short, with one year being the modal duration. In contrast, persons classified as Recreational Gamblers and Non-Gamblers have been found to be much more stable gambling classifications over time. This same research has also found high rates of problem gambling relapse following recovery. The present research will re-examine these same issues. An important advantage of the present research is potentially having a greater number of problem gamblers as well as a longer timeframe to examine these transitions.

The specific research questions associated with this issue are as follows:

1. What are the specific patterns of continuity and discontinuity in gambling and problem gambling over time?
2. Are these patterns stable or unstable over time?

## Develop an Etiological Model of Problem Gambling

Internationally, considerable effort is currently going into the development of strategies to prevent problem gambling. Unfortunately, the majority of these initiatives appear to be fairly ineffectual (Williams, West, \& Simpson, 2012). This is partly due to the fact that most of these educational and policy initiatives have been put in place because they "seemed like good ideas" and/or were being used in other jurisdictions, rather than having demonstrated scientific efficacy or being derived from a clear understanding of effective prevention practices. However, it is also due to the fact that there is no comprehensive and well established etiological model of disordered gambling to guide these efforts.

While there are many well established correlates of problem gambling (e.g., gambling fallacies, mental health problems, etc.), their association with problem gambling may occur either because they caused problem gambling, developed concurrently with problem gambling, or developed as a consequence of problem gambling. From a prevention standpoint, knowing how and where to effectively intervene hinges on having research that clearly identifies the variables that are etiologically involved in problem gambling, their temporal sequence, and their causal connections. Similarly, knowing the factors implicated in sustained recovery from problem gambling is very important for the purposes of treatment. Longitudinal research is the best way of disentangling these complex relationships and understanding the chronology and causal directions, potentially allowing for the creation of a detailed etiological model of how gambling and problem gambling develops, continues, and remits. Longitudinal research has been applied successfully many times in the fields of health, mental health, and addiction to elucidate these connections. To date, however, comprehensive longitudinal studies are relatively uncommon in the area of gambling and problem gambling.

The specific research questions to be addressed in creating an etiological model of problem gambling are as follows:

1. What individual, social, and environmental variables (e.g., casino proximity, public attitudes, gambling advertising, media coverage) are most predictive of, and most influence the development of, future gambling and problem gambling?
2. What variables are most predictive of recovery from problem gambling?
3. What is the best way of translating the findings from \#1 and \#2 so as to optimize prevention and treatment services in Massachusetts?

There are two other research questions indirectly related to the question of etiology:
4. Are there "safe levels" of gambling involvement that usually do not lead to problem gambling, that could be used in an analogous way to the guidelines that have been developed for "safe levels" of alcohol consumption? (see Currie et al., 2006; Currie et al., 2008 for discussion of this issue)
5. What characteristics differentiate problem gamblers who seek treatment from those who do not?

## Organization of Report

This report describes how respondents from the SEIGMA Baseline General Population Survey (BGPS) were selected for the MAGIC study and presents results from the first two waves of the study. Information about MAGIC cohort members from the BGPS is referred to as Wave 1 of the MAGIC study. The MAGIC cohort was selected and interviewed on average 16.5 months after the BGPS, with the results of the second survey constituting Wave 2 of the cohort study.

This report is organized into several sections for clarity of presentation. Following this Introduction, an Overview of Methods details how the study sample was selected and recruited for the study. The next sections present findings in the following areas:

- Changes in gambling participation
- Changes in problem gambling status
- Incidence of problem gambling
- Transitions, stability, and change

The report concludes with a summary of the results and a discussion of the implications of these findings for problem gambling prevention and treatment. Appendices to the report include a detailed explanation of the study methodology and a copy of the questionnaire.

## Overview of Methods

This section presents an overview of the methods used in selecting and recruiting the sample for the study. Additional information on the study methodology, intended for technical readers, is provided in Appendices A1 through A4. A copy of the questionnaire is provided in Appendix B.

## Sampling Strategy

## Baseline General Population Survey (BGPS)

As noted above, responses to the SEIGMA Baseline General Population Survey (BGPS) constituted Wave 1 of the MAGIC study. The BGPS was completed in several stages. In the first stage of the survey, the SEIGMA research team and staff from the National Opinion Research Center at the University of Chicago (NORC) worked together to finalize the questionnaire and sampling frame. NORC programmed the questionnaire for computer-assisted web interviewing (CAWI) and computer-assisted telephone interviewing (CATI) administration, as well as creating a self-administered paper-and-pencil questionnaire (SAQ) and advance materials such as letters, postcards and brochures. All materials were translated into Spanish and back-translated to verify consistency.

In the second stage, the survey was completed by 9,578 Massachusetts adults (aged 18+) between September 2013 and May 2014. Participants were selected by means of address-based sampling (ABS), a method that ensured that each Massachusetts household had a known probability of selection into the sample, independent of their telephone status (i.e., landline, cell, or no telephone) (lannacchione, 2011; Link, 2008). To achieve a random sample, the study targeted the adult in the household who had the most recent birthday.

The third stage of the survey involved data cleaning and data weighting to increase confidence in generalizing results to the adult population of Massachusetts and preparation of a comprehensive report. Descriptive results from the BGPS were originally published in June 2015 with an updated report published in September 2017 (Volberg et al., 2017). A report on deeper, multivariate analyses of the BGPS results was published in March 2017 (Williams et al., 2017).

## Establishing the Cohort

A cohort study follows a group of people with a shared experience (exposure to expanded gambling) at intervals over time. The MAGIC cohort is a subset of participants from the BGPS.

To establish the cohort, a stratified sample of 4,860 adult residents of Massachusetts aged 18 and older was selected from the 9,578 respondents in the BGPS. The sample was drawn to ensure that a cohort of at least 2,600 would be achieved (assuming a $55 \%$ participation rate among selected BGPS respondents ${ }^{3}$ ). The sample was selected from five high-risk strata, including respondents to the baseline survey who were (a) Problem Gamblers, (b) At-Risk Gamblers, (c) gamblers who spent $\$ 1200$ or more annually on gambling, (d) those who gambled weekly, and (e) those who had served in the military since September 2001. The remaining BGPS respondents constituted a single low-risk stratum. All of the respondents in the high-risk strata were selected for the MAGIC study along with a randomly selected third of respondents from the low-risk stratum.

[^4]Table 2 illustrates the sampling strategy for the MAGIC study. The first column lists the strata, while the second column lists the number of respondents from the BGPS in each stratum. In the third column, under the heading Sampling Framework, we show the Sampling Proportion for each stratum. The next column presents the number of respondents sampled for the MAGIC cohort in each stratum. For example, 450 respondents in the BGPS were classified as At-Risk Gamblers and the sampling proportion is 1 (100\%), so 450 At-Risk Gamblers were included in the sample drawn for MAGIC.

Table 2: Sampling Strategy for Cohort Study

|  | BGPS |  | Sampling Framework |  |
| :--- | ---: | :---: | :---: | :---: |
| Strata | N | Sampling <br> Proportion | \# in <br> Sample |  |
| Problem Gambler | 133 | 1 | 133 |  |
| At-Risk Gambler | 450 | 1 | 450 |  |
| Spends \$1200+ annually | 1088 | 1 | 1088 |  |
| Gambles weekly | 792 | 1 | 792 |  |
| Military service Sept 2001 or later | 49 | 1 | 49 |  |
| All other BGPS participants | 7066 | 0.33 | 2348 |  |
| Totals | 9578 |  | 4860 |  |

Wave 2 of MAGIC started with a sample of 4,860 participants who previously participated in BGPS. Those who completed the second wave of data collection define the MAGIC cohort for future rounds of data collection. Based on an anticipated response rate of $55 \%$, we expected that the MAGIC cohort would consist of 2,673 participants.

## Questionnaire

With the exception of five new questions, the Wave 2 survey instrument was the same as the Wave 1 questionnaire. ${ }^{4}$ The questionnaire included sections on recreation, physical and mental health, alcohol and drug use, gambling attitudes, gambling behavior, gambling motivations, importance of gambling as a recreational activity, awareness of problem gambling services, gambling-related problems, and demographics. The sections of the questionnaire are described in more detail in Appendix A1 and a copy of the questionnaire is included in Appendix B. As with the Wave 1 questionnaire, if respondents reported experiencing problems with certain issues while completing the Wave 2 questionnaire, contact information for treatment providers was provided. In contrast to Wave 1, all surveys were completed in English in Wave 2, regardless of interview mode. ${ }^{5}$

Two instruments were used to assess problem gambling in the MAGIC survey: the Canadian Problem Gambling Index (CPGI) (Ferris \& Wynne, 2001) and the Problem and Pathological Gambling Measure (PPGM) (Williams \& Volberg, 2010, 2014). Worldwide, the CPGI is presently the most common instrument for the assessment of problem gambling (surpassing both the South Oaks Gambling Screen

[^5][SOGS] and the DSM-IV criteria for pathological gambling) (Williams, Volberg, \& Stevens, 2012). However, the PPGM has superior sensitivity, positive predictive power, diagnostic efficiency, and overall classification accuracy compared to the CPGI as well as other problem gambling instruments (Williams \& Volberg, 2014).

Five questions were added to the Wave 2 instrument. These new questions related to the respondent's internet access, whether the respondent had gambled at an underground casino or slot parlor, and whether the respondent had gambled at the new Plainridge Park Casino, which opened in Plainville, Massachusetts in June 2015. The new questions are listed below (also see Appendix A1, which provides an overview of the questionnaire content and Appendix B, which provides a full copy of the questionnaire):

- Do you have an internet connection either at home or at work? (Yes/No)
- Overall, how often do you use the internet? (Daily, A few times a week, A few times a month, A few times a year, Not at all)
- Have you gambled at any "underground" casino or slot parlor in Massachusetts in the past 12 months? (Yes/No)
- The Plainridge Park Casino recently opened in Plainville, Massachusetts. Have you gambled at this new casino? If you visited the casino, but did not gamble, please select No. (Yes/No)
- How many times have you gambled at the Plainridge Park Casino?

Since the Wave 2 questionnaire used the Wave 1 questionnaire as a foundation, relatively little work was required to update the questionnaire prior to the start of data collection. NORC formatted the selfadministered questionnaire (SAQ) to include the new internet-related questions. The two questions related to gambling at Plainridge Park Casino were added late in the field period to coincide with the opening of the new venue on June 24, 2015 and were available only in Web and CATI. Although changes to the questionnaire were minimal, NORC completed extensive testing to verify that the entire survey functioned as intended in both web and telephone modes. Testing included ensuring that question text, skip logic, case disposition assignment, and callback rules all functioned as expected.

## Ethical Review

All data collection efforts were subject to approval by the Institutional Review Boards (IRBs) from both NORC and UMass Amherst. NORC received IRB approval on February 17, 2015; UMass Amherst received approval shortly thereafter on February 23, 2015. As part of the IRB submission, NORC requested that the IRB waive the requirement of obtaining informed consent documentation in exchange for including informed consent statements in each survey mode.

For web respondents, the informed consent statement was read as part of the screening process, with a hyperlink to the Federal Certificate of Confidentiality printed within the frequently asked questions (FAQs) document. If the respondent clicked 'Next' to move past the informed consent screen, he or she was presumed to be informed of his or her rights as a participant. For mail, the informed consent statement was printed on the inside cover of the hardcopy questionnaire with a printed link to the Federal Certificate of Confidentiality. Respondents returning a booklet with valid response data were considered to have provided consent. Finally, respondents completing by telephone were read the informed consent script. Interviewers captured consent by clicking "Continue" if the respondent did not voice any objections. Respondents were also notified that the calls would be recorded. If the respondent objected, the interviewer would select that the respondent refused to be recorded.

All materials provided to potential respondents (letters, postcards, brochure, and questionnaire) were submitted to the two IRBs for review. As data collection progressed, any materials requiring modification or new materials not included in the original submission were sent as an amendment to both IRBs for review.

## Data Collection

The Wave 2 survey began in March 2015 and ended in September 2015. ${ }^{6}$ A series of mailings were scheduled to encourage respondent participation, to inform households about the survey and how they were selected, and to provide contact information for NORC and UMass Amherst. Mailings were scheduled approximately two weeks apart to give respondents enough time to receive and complete the questionnaire, so that NORC could remove completed cases from follow-up mailings. Prior to each mailing, households that had already completed the survey were removed from the mailing list.

To enhance the overall response rate, the survey was offered in three modes - web, mail, and telephone. Participants were introduced to these modes sequentially. Figure 1 illustrates the multi-mode approach that was employed for reaching the sampled respondents.

Figure 1: Multi-Mode Data Collection Approach


Respondents were first invited to participate in the survey online. ${ }^{7}$ If respondents did not complete the survey online, they were sent a hardcopy questionnaire with a postage-paid business reply envelope. Respondents who did not reply in the first two modes were contacted by telephone. Respondents could also call the study's toll-free line to complete the survey over the telephone at any time. All cases not reached via any of the three modes were sent to a "locating case management system," as described below.

## Locating Procedures

The locating case management approach involved the following:

- Calling to determine the status of any existing telephone numbers for the respondent or any telephone numbers for contacts provided by the respondent during Wave 1
- Performing extensive internet searches for the person
- Conducting searches using a third party locating vendor (Accurint)

All locating activities were reviewed and approved by the NORC IRB and the UMass Amherst IRB.

In the first approach, locators dialed any telephone numbers associated with the case from Wave 1. Locators also followed up with the three contacts provided by respondents in Wave 1 to find alternate

[^6]telephone numbers for the respondent. When locators successfully identified a respondent, the case was opened in the telephone survey and the case was completed. In the second approach, after all alternate telephone numbers were exhausted, locators conducted internet searches for contact leads. Internet sites used during this approach included Google, White Pages, and LinkedIn. As leads were generated, locators followed steps to: confirm the respondent and complete the telephone survey; schedule an appointment to complete the telephone survey; probe for new address and telephone information if the respondent no longer lived in the household; and leave information about how to contact the project if an informant refused to provide new contact information. In the third approach, specially trained locators used Accurint to obtain new address and telephone information for respondents by matching a combination of respondent name, address, telephone number, gender, and age. If all protocols were followed and no further leads identified, indicating that the respondent could not be found, the case was finalized as not locatable.

## Data Collection Procedures

The first mailed letter outlined the purpose of the survey and requested that the individual who completed the BGPS questionnaire participate in Wave 2 of MAGIC. Potential respondents were provided with a $\$ 5$ prepaid incentive and offered a $\$ 20$ Amazon gift code if they completed the survey online within 14 days (the website where they could do this was identified in the letter). The first selfadministered printed questionnaire (SAQ) was mailed approximately one month after the first "web packet" mailing. The letter asked respondents to complete the enclosed printed questionnaire and return it in the postage paid envelope. The letter also provided instructions for completing the questionnaire online if desired. A $\$ 5$ prepaid incentive was included in the first SAQ packet. Dialing for the telephone component began July 15,2015 , approximately five months after the first web packet was mailed. Interviews were conducted using computer-assisted telephone interviewing (CATI), which minimized potential for interviewer errors by controlling progression through the questionnaire and preventing out-of-range responses.

Key to this study, and to the overall validity of the data collected, was ensuring that the respondent who completed the Wave 2 questionnaire was the same respondent from Wave 1 . While respondent name, gender, and year of birth in Wave 1 were available in the majority of cases, one or more of these items were missing in some cases ( $n=208$, or $4.3 \%$ of the drawn sample). Information about the month and year when respondents completed the Wave 1 questionnaire was available for all respondents. Screener questions were created to increase the likelihood that the same person completed both the Wave 1 and Wave 2 questionnaires.

To confirm that the individual who completed Wave 1 was screened into the Wave 2 survey, respondent demographic information (name, gender, and year of birth) collected during Wave 1 was preloaded into the main screener question for the Wave 2 web and telephone interviews. In cases where respondents from Wave 1 did not provide all of the demographic information, the screener question presented alternate text based on the information that was available.

Figure 2 presents the progress in recruiting respondents into the MAGIC study over the entire data collection period:

Figure 2: MAGIC Wave 2 Recruitment Progress


A total of $58 \%$ of the questionnaires completed by the cohort were self-administered online, $36 \%$ were completed using the self-administered paper-and-pencil format, and $5 \%$ were completed by telephone interview. In total, $95 \%$ of the cohort questionnaires were self-administered. It is also worth noting that $95 \%$ of the questionnaires ( $n=2,972$ ) were completed or returned by June 24,2015 , which was when Plainridge Park Casino opened.

## Data Processing

Before delivering the data to the UMass Amherst research team, NORC completed a series of data editing and cleaning procedures. Throughout data collection, SAS programs were run to identify any errors that occurred in the Web or CATI systems. This allowed NORC to reconcile inconsistencies in the data and fix system or questionnaire errors as they occurred, thus minimizing data cleaning required after data collection was complete.

Once data collection was complete, NORC reviewed verbatim responses for several questions that offered an "Other" response category. The verbatim responses were back-coded into existing response categories where appropriate. Both the original verbatim and the original response to the root question were maintained in the final dataset. NORC then combined the data from all data collection modes into a single analytic file which included a variable to indicate the mode of data collection used to complete each interview. NORC delivered the data to the UMass Amherst team via a secure file transfer protocol (SFTP).

The dataset delivered to the UMass Amherst research team contained 3,139 complete records. A case was considered complete when 7 or more of the GY questions (questions about gambling in the past 12 months) were answered. After the dataset was received, skip patterns and outliers were reviewed and a
cleaned dataset was created. Using the cleaned data, several additional composite variables were created and added to the final dataset. Finally, a variable was added to the dataset to link Wave 1 data with the Wave 2 respondents.

## Matching Respondents Across Waves

Procedures used by NORC to screen respondents from the BGPS into the cohort study involved the use of programmed questions based on preloaded information (name, gender, year of birth, month and year of Wave 1 survey completion) in the Web and CATI modes. For most of the respondents ( $n=3,052,97 \%$ ), gender and year of birth exactly matched the respondent at Wave 1 and Wave 2. For these respondents, it seemed reasonable to assume the same person in the household responded to each wave.

There were discrepancies in gender and/or year of birth for a small number of respondents ( $n=87,3 \%$ ). Table 3 presents information about the different types of disagreement and number of respondents with each type of disagreement in the cohort. The largest group ( $n=64,74 \%$ ) included respondents whose gender matched but whose year of birth did not match. A smaller group ( $n=23,26 \%$ ) included respondents whose gender did not match or whose gender and year of birth did not match across the two waves.

Table 3: Respondents with Disagreement in Gender, Year of Birth, or Both

| Gender | Year of Birth | Frequency | Wave 1 and <br> Wave 2 <br> Match |
| :---: | :---: | :---: | :---: |
| Match | Mismatch <br> 1-2 years difference <br> Mismatch | 66 | Yes |
| Match | 3-5 years difference | Yes |  |
| Match | Mismatch <br> >5 years difference <br> 2 digit year | $\mathbf{2}$ | Yes |
| Match | Mismatch <br> $>5$ years difference <br> Match | $\mathbf{9 0}$ | No |
| Mismatch | Mismatch | No |  |
| Mismatch | $\mathbf{1 4}$ | No |  |
| TOTAL | $\mathbf{8 7}$ |  |  |

Among the respondents with matching gender and mismatching year of birth, 42 respondents reported a mismatch in year of birth of five years or less. Review of these individuals' responses to other items in the Wave 1 and Wave 2 surveys led the research team to conclude that the same respondent completed both questionnaires. Another two respondents with matching gender but with year of birth mismatched by more than five years appeared to have indicated their age using a two-digit response rather than year of birth in Wave 1. Based on this assumption, these respondents' year of birth matched across the two waves and the research team concluded that the same respondent had completed both questionnaires.

Finally, there were 20 instances where respondents' gender matched across Wave 1 and Wave 2 but the difference in year of birth was greater than five years. There were also nine instances where respondents' year of birth matched across the two waves but gender did not and 14 instances where neither gender nor year of birth matched across the two waves. For these 43 individuals, we elected not to include Wave 1 data in the analytic file, since we considered the Wave 1 data to come from a
different respondent. As a consequence, the MAGIC cohort includes Wave 1 data on 3,096 respondents and Wave 2 data on 3,139 respondents. The 3,139 Wave 2 respondents define the MAGIC cohort.

Figure 3: Sample Size for Analytic Purposes


## Missing Data

Missing data is anticipated in the MAGIC study due to incomplete responses to the questionnaire and, in the future, to sample attrition. A consequence of missing data is (a) reduction in power to address key hypotheses and (b) the potential for bias in reporting results and interpreting conclusions.

The issue of missing data due to attrition is not relevant to Wave 2 since this is the first full wave of the cohort study. ${ }^{8}$ Item non-response was similar for each of the data collection modes. Respondents were allowed to refuse to answer any question or to give a "don't know" response. The percentage of complete responses was extremely high for nearly all of the items. The non-response rate was greater than $10 \%$ for only one question in both waves: household income. For interested readers, the response rate for individual questions by data collection mode for each wave is shown in Appendix A4.

## Weighting and Comparability Across Two Waves

MAGIC is a longitudinal study of a cohort of Massachusetts residents aged 18 and over who were selected using a probability sample of respondents in the SEIGMA Baseline General Population Survey (BGPS). For this reason, the weights for Wave 2 of MAGIC are closely related to the weights developed for the BGPS. The BGPS was a stratified, multi-mode address-based (ABS) probability sample survey with Massachusetts addresses serving as the primary sampling frame. One individual per household aged 18 and over with the closest birthday to the mailing date was invited to participate in the survey. Weights were developed for respondents in the BGPS that accounted for the following:

1. Baseline stratified sampling weight (Baseline Design weight: WT1)
2. Adjustment for unknown eligibility (Eligibility weight: WT2)
3. Adjustment for non-response to the Wave 1 questionnaire (Non-response weight: WT3)
4. Accounting for number of persons $18+$ in the household (with the number of $18+$ household members truncated to a maximum of 4) (Household Size weight: WT4)
5. Raked to MA population based on the variables region, gender, age, race/ethnicity, education. (Raking weight: WT5)
6. Trimming the weights by setting the minimum weight to be the average weight over 8 , and the maximum weight to be average weight times 8 (Trimmed Raking Weight: WT6)
[^7]The first three steps in developing the weights for MAGIC Wave 2 respondents were completed by NORC. The 9,578 addresses where a complete response was obtained from an eligible adult in the BGPS is the address frame for MAGIC Wave 2. Associated with each address is a weight (WT3) that accounts for the BGPS survey design, address screening rates, and survey completion rates. This weight is referred to as MWTO.

The MAGIC Wave 2 sample was selected from respondents in the BGPS who were stratified into six risk groups. The base sampling weight (MWT1) is formed by multiplying the weight MWTO by the inverse of the probability of selection for each of the six strata. The weights are then adjusted to compensate for differences in completed response rates across subgroups for respondents selected in the MAGIC cohort.

Not all subjects selected to participate in MAGIC completed the Wave 2 interview. The base weight (MWT1) is adjusted to account for varying completion rates in different strata. A stepwise logistic regression analysis was used by NORC to determine the variables most strongly related to completing MAGIC Wave 2. The initial plan adjusted for non-response rates using the three most significant independent variables (own/rent status of household, presence of children, and education of respondent). This plan was revised to include an additional variable controlling for gambling participation in the past year (i.e., to account for the lower response rate of Non-Gamblers). This variable was identified via investigation by the research team as well as consultation with the MGC and its Research Review Committee. The resulting non-response weight is named MWT2.

The third adjustment in the weights is for household size (MWT3). Household size is truncated to a maximum of 4 in an effort to limit the variability of the survey weights. The average household size (i.e., 1.95 ) is assigned to respondents where this information is missing from both surveys.

The next adjustment to the weights (MWT4) is raking based on cross-classified pairs of five variables (i.e., region, age, gender, race/ethnicity, education) to more closely align with the distribution of Massachusetts adults aged 18 and over. Raking variables were determined based on a preliminary analysis of the 2013 one-year American Community Survey Public Use Microdata Sample (PUMS) files. Our reason for using cross-classified pairs of variables is to avoid instances where the PUMS data itself is based on small samples.

The process of weighting to account for sample design and response rates leads to different weights for different respondents. The weights are constructed so that an unbiased estimate can be made for the Massachusetts adult population. If the expected value of a response (e.g., incidence of problem gambling) varies between respondents with different weights, the overall weighted estimator is an unbiased estimate for the population mean. An additional consequence of varying weights is a decrease in the precision of the estimator. When there is a weak relationship between the variables used for weighting and the expected value of response, reducing the range of the weights can increase the precision of the estimator while not creating appreciable bias. This process is called weight trimming and its appropriate use allows the construction of a more accurate estimator. The same criteria for weight trimming used in the BGPS were used in MAGIC Wave 2. The maximum weight was set to be 8 times the mean weight and the minimum weight was assigned as $1 / 8$ the mean weight (MWT6).

## MAGIC Wave 2 Response Rates by Strata

Table 4 presents information about the number of BGPS respondents drawn for the MAGIC cohort, the size of the achieved sample from each risk group (or stratum), and the AAPOR RR3 ${ }^{9}$ response rate for each group.

Table 4: Sample Composition by Risk Groups

| Group | Drawn <br> Sample | Achieved <br> Sample | Response Rate <br> by Group <br> $\%$ |
| :--- | :---: | :---: | :---: |
| Problem Gambler | 133 | 81 | 61.4 |
| At-Risk Gambler | 450 | 295 | 65.7 |
| Spends $\boldsymbol{\$ 1 , 2 0 0 +}$ annually | 1,088 | 726 | 67.2 |
| Gambles weekly | 792 | 534 | 67.6 |
| Military service Sept 2001 or later | 49 | 37 | 78.7 |
| All other BGPS participants | 2,348 | 1,466 | 63.1 |
| Total | 4,860 | 3,139 | 65.1 |

The overall response rate for the achieved sample was $65.1 \%$. Table 4 shows that the response rate differed somewhat by risk group, with a lower proportion of Problem Gamblers and "All other BGPS participants" completing the questionnaire and a higher proportion of veterans who served after 9/11 completing the questionnaire.

## Demographic Characteristics of the Cohort

Table 5 compares key demographic characteristics of the cohort with information about the Massachusetts adult population. The comparison summarizes the success of weighting in aligning the cohort with the Massachusetts adult population.

Table 5: Demographics of MAGIC Wave 2 Sample

|  |  | MAGIC Wave 2 Sample |  |  |  |  |  | Massachusetts$2015^{3}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Unweighted ${ }^{1}$ |  |  | Weighted ${ }^{2}$ |  |  |  |  |
|  |  | N | \% | SE | N | \% | SE | \% | SE |
| Gender | Male | 1,458 | 46.5 | 0.9 | 2,534,904 | 47.0 | 1.6 | 47.9 | 0.3 |
|  | Female | 1,678 | 53.5 | 0.9 | 2,863,128 | 53.0 | 1.6 | 52.1 | 0.3 |
| Age | 18-20 | 8 | 0.3 | 0.1 | 84,430 | 1.6 | 0.6 | 5.6 | 0.1 |
|  | 21-24 | 37 | 1.2 | 0.2 | 330,075 | 6.3 | 1.1 | 7.3 | 0.1 |
|  | 25-34 | 260 | 8.5 | 0.5 | 1,033,360 | 19.8 | 1.5 | 17.4 | 0.2 |
|  | 35-54 | 887 | 29.1 | 0.8 | 1,768,647 | 33.8 | 1.5 | 33.6 | 0.2 |
|  | 55-64 | 751 | 24.6 | 0.8 | 989,947 | 18.9 | 1.1 | 16.8 | 0.2 |
|  | 65-79 | 846 | 27.7 | 0.8 | 749,977 | 14.3 | 0.8 | 13.9 | 0.2 |
|  | 80+ | 264 | 8.6 | 0.5 | 273,841 | 5.2 | 0.5 | 5.3 | 0.1 |

[^8]|  |  | MAGIC Wave 2 Sample |  |  |  |  |  | Massachusetts$2015^{3}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Unweighted ${ }^{1}$ |  |  | Weighted ${ }^{2}$ |  |  |  |  |
| Ethnicity | Hispanic | 131 | 4.3 | 0.4 | 427,931 | 8.2 | 1.0 | 9.6 | 0.2 |
|  | White alone | 2,653 | 87.0 | 0.6 | 3,990,651 | 76.3 | 1.5 | 75.5 | 0.2 |
|  | Black alone | 84 | 2.8 | 0.3 | 311,147 | 5.9 | 0.9 | 6.4 | 0.1 |
|  | Asian alone | 95 | 3.1 | 0.3 | 340,825 | 6.5 | 0.9 | 6.4 | 0.1 |
|  | Some other race alone | 24 | 0.8 | 0.2 | 43,605 | 0.8 | 0.3 | 0.8 | 0.1 |
|  | Two or more races | 61 | 2.0 | 0.3 | 119,083 | 2.3 | 0.5 | 1.3 | 0.1 |
| Education | Less than high school | 97 | 3.1 | 0.3 | 278,142 | 5.3 | 0.8 | 9.7 | 0.2 |
|  | High School or GED | 473 | 15.3 | 0.6 | 1,360,692 | 25.7 | 1.6 | 25.5 | 0.2 |
|  | Some college | 911 | 29.4 | 0.8 | 1,262,122 | 23.8 | 1.3 | 26.2 | 0.2 |
|  | Bachelor degree | 758 | 24.5 | 0.8 | 1,451,126 | 27.4 | 1.4 | 22.4 | 0.2 |
|  | Graduate or prof. degree | 690 | 22.3 | 0.7 | 750,038 | 14.2 | 0.8 | 13.7 | 0.2 |
|  | Doctoral degree | 166 | 5.4 | 0.4 | 192,420 | 3.6 | 0.4 | 2.4 | 0.1 |
| Income | Less than \$15,000 | 176 | 6.7 | 0.5 | 468,860 | 10.4 | 1.2 | 6.9 | 0.1 |
|  | \$15,000-< 30,000 | 300 | 11.4 | 0.6 | 580,320 | 12.9 | 1.3 | 8.7 | 0.2 |
|  | \$30,000-> 50,000 | 427 | 16.2 | 0.7 | 685,348 | 15.2 | 1.3 | 12.6 | 0.2 |
|  | \$50,000-< 100,000 | 842 | 32.0 | 0.9 | 1,379,927 | 30.6 | 1.6 | 27.9 | 0.2 |
|  | \$100,000-<\$150,000 | 474 | 18.0 | 0.7 | 721,094 | 16.0 | 1.2 | 20.6 | 0.2 |
|  | \$150,000 and more | 409 | 15.6 | 0.7 | 675,038 | 15.0 | 1.1 | 23.2 | 0.2 |

[^9]Note: Italics indicates estimates are unreliable, relative standard error $>30 \%$
Comparison of percentages in the weighted column and the Massachusetts 2015 column in Table 5 shows that the weighted sample is a relatively close match for gender, age, race/ethnicity, and education. This is to be expected since these factors were used in the weighting. However, the age and education categories reported in Table 5 are more detailed than the categories used for weighting, revealing the limitations of the weighting procedure. For example, the youngest age category used in weighting is $18-24$. The percentage of MA adults in this category is $12.9 \%$, compared to $7.9 \%$ for the weighted cohort. However, the difference in percentages is in the opposite direction for 25-34 year olds, with $17.4 \%$ of the MA adults in this category, compared with $19.8 \%$ of the weighted cohort. ${ }^{10}$ This illustrates that using the broader age category of 18-34 fails to properly adjust for the more detailed age distribution. A similar situation arises for education, where the category of High School or less education ( $35.2 \%$ of MA adults, and $31.0 \%$ of the weighted cohort) fails to account for the larger difference in the category of less than high school education ( $9.7 \%$ of MA adults versus $5.3 \%$ of the weighted cohort).

The under-representation of persons 18-24 years old and persons with less than a high school education in the weighted cohort suggests that households with lower income might also be under-represented since younger individuals and those with lower education typically have lower incomes. However, this is not the case, as a comparison of the distribution of household income in the weighted and Massachusetts population columns demonstrates. The weighted results over-represent adults in lower

[^10]income households in the adult population of Massachusetts and under-represent adults in higher income households. The impact of these differences will be examined further in future analyses of the data.

Finally, it is helpful to understand where in Massachusetts the members of the cohort reside. Figure 4 shows that the distribution of the cohort is quite similar to the distribution of the population of Massachusetts. The majority of the cohort lives in the Greater Boston and Southeastern regions of the Commonwealth and there is a sizable proportion of the respondents from Western Massachusetts.

Figure 4: Residential Location of MAGIC Respondents


## Statistical Analysis

Statistical analysis of survey data where respondents have unequal weights is more complex than standard statistical analysis due to the need to properly account for the weights in estimating parameters and their variance. Special software and statistics have been developed for such situations. Both the BGPS and the MAGIC Wave 2 cohort data were analyzed using SAS-callable SUDAAN, release 11.0.1. SUDAAN, which enables appropriate calculation of variance estimations for data from surveys using complex sampling strategies. When exact expressions for the variance were not possible, the Taylor series linearization method was used combined with variance estimation formulas specific to the sample design.

## Results

The cohort established in MAGIC Wave 2 is not, nor is it intended to be, a representative sample of the adult population of Massachusetts. Furthermore, findings in this section of the report should be interpreted with caution as they refer only to the first two assessments of the respondents. More waves are needed to confirm the results presented here. Following the approach taken in some other gambling cohort studies (e.g., Victoria Department of Justice, 2011), weighted data was used in the calculation of the incidence rate to more confidently generalize to the Massachusetts adult population. Other findings are based on unweighted data and refer only to the population in the study rather than the broader Massachusetts adult population.

The BGPS established the baseline prevalence of problem gambling in Massachusetts prior to the opening of any casinos and also provided other important information about gambling participation and problem gambling. This included prevalence rates among important demographic groups and among past-year participants in different gambling activities (Volberg et al., 2017). Our focus in this section of the report is on changes in cohort gambling participation prior to the opening of any casinos. In addition to looking at changes in participation, we present information about the incidence of problem gambling within the cohort prior to the opening of any casinos in Massachusetts as well as information about changes in problem gambling status between 2013/2014 and 2015 within MAGIC.

## Changes in Gambling Participation

In this section, we present information about changes in gambling participation between Wave 1, which was carried out in 2013/2014, and Wave 2 of the cohort study in 2015 for the 3,096 respondents who completed both Wave 1 and Wave 2 surveys. The number of respondents reported in Table 6 is less than the overall number of respondents due to specific question non-response. Table 6 presents differences in overall past-year gambling participation as well as past-year participation in specific activities for the respondents in the BGPS (Wave 1) who completed the Wave 2 questionnaire. Examination of Table 6 shows that there has been an overall increase in past-year gambling participation as well as specific increases in casino gambling ${ }^{11}$ and horse race betting (as the confidence intervals do not overlap zero). However, in all cases the magnitudes of the increase is quite small (ranging from 2.3\% to 3.4\%)

Table 7 presents information about changes in number of gambling formats engaged in, maximum frequency of gambling, and overall gambling expenditure between Wave 1 and Wave 2. As can be seen, there is a small but significant increase from Wave 1 to Wave 2 in the mean number of gambling formats engaged in (an increase in the mean of 0.2 activities, $95 \% \mathrm{Cl}[0.1,0.3]$ ). However, no significant changes in maximum frequency of gambling or overall gambling expenditure were detected.

[^11]Table 6: Pairwise Comparison of Gambling Participation Activities between Wave 1 and Wave 2 (weighted)

| MAGIC Wave 1 MAGIC |  |  |  |  |  |  |  | Change (Wave 2 - Wave 1) |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Behavior | n | \% | 95\% CI | n | \% | 95\% CI | n | \% | 95\% CI |
| Any gambling | 3,086 | 74.9\% | ( 72.0\%, 77.8\% ) | 3,086 | 78.3\% | ( 75.7\%, 81.0\% ) | 3,086 | 3.4\% | (0.7\%, 6.2\%) |
| All Lottery | 3,072 | 62.3\% | ( 59.2\% , 65.4\% ) | 3,072 | 64.3\% | ( 61.2\% , 67.3\% ) | 3,072 | 2.0\% | (-0.5\%, 4.5\%) |
| Traditional Lottery | 3,085 | 58.5\% | ( 55.3\%, 61.6\% ) | 3,085 | 60.7\% | ( 57.7\%, 63.8\% ) | 3,085 | 2.3\% | (-0.6\%, 5.1\%) |
| Instant Games | 3,065 | 37.6\% | ( 34.6\% , 40.5\% ) | 3,065 | 39.7\% | ( 36.7\% , 42.7\% ) | 3,065 | 2.1\% | (-0.8\%, 5.0\%) |
| Daily Games | 3,062 | 15.1\% | ( 12.9\%, 17.2\% ) | 3,062 | 16.5\% | ( 14.4\%, 18.7\% ) | 3,062 | 1.5\% | (-0.7\%, 3.7\%) |
| Raffle | 3,057 | 32.7\% | ( 30.0\%, 35.4\% ) | 3,057 | 35.5\% | ( 32.6\% , 38.4\% ) | 3,057 | 2.8\% | (-0.2\%, 5.7\%) |
| Casino | 2,892 | 23.9\% | ( 21.3\%, 26.4\% ) | 2,892 | 27.1\% | ( 24.2\%, 29.9\% ) | 2,892 | 3.2\% | (0.4\%, 6.0\%) |
| Bingo | 3,062 | 4.2\% | ( 3.0\% , 5.5\%) | 3,062 | 4.7\% | ( 3.4\%, 6.1\%) | 3,062 | 0.5\% | (-0.7\%, 1.8\%) |
| Horse racing | 3,077 | 3.2\% | ( $2.3 \%$, 4.1\% ) | 3,077 | 5.5\% | ( 4.0\% , 7.0\% ) | 3,077 | 2.3\% | (0.9\%, 3.8\%) |
| Sports betting | 3,077 | 13.1\% | ( $11.1 \%, 15.1 \%$ ) | 3,077 | 15.3\% | ( $13.1 \%, 17.5 \%$ ) | 3,077 | 2.2\% | (-0.1\%, 4.4\%) |
| Private Betting | 3,059 | 12.2\% | ( 10.1\%, 14.3\%) | 3,059 | 13.3\% | ( $11.1 \%, 15.4 \%)$ | 3,059 | 1.1\% | (-1.4\%, 3.5\%) |
| Online | 3,045 | 1.5\% | ( 0.7\% , 2.3\% ) | 3,045 | 2.4\% | ( $1.3 \%$, 3.6\% ) | 3,045 | 0.9\% | (-0.3\%, 2.1\%) |

Note: Italics indicates estimates are unreliable, relative standard error > 30\%

Table 7: Pairwise Comparison of Gambling Involvement Measures between Wave 1 and Wave 2 (weighted)

|  | MAGIC Wave 1 |  |  | MAGIC Wave 2 |  |  |  | Change <br> (Wave 2-Wave 1) |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Behavior | n | \% | 95\% CI | n | \% | 95\% CI |  | \% | 95\% CI |
| Total gambling expenditures:mean | 3,085 | -1,374.5 | ( $-1,946.5,-802.4$ ) | 3,085 | -1,374.5 | (-2,016.4, -732.6) | 3,085 | -0.0 | (-823.7, 823.7) |
| Total gambling expenditures:median |  | -39.4 | ( -57.3, -21.5) |  | -57.0 | (-75.0, -39.1) |  | -0.5 | (-11.0, 9.9) |
| Max. freq. of gambling:mean | 3,086 | 29.5 | ( 26.5, 32.4) | 3,086 | 32.5 | ( 29.1, 35.9) | 3,086 | 3.0 | (-0.2, 6.2) |
| Max. freq. of gambling:median |  | 4.3 | ( 4.1, 4.6) |  | 4.5 | $(4.3,4.7)$ |  | -2.7 | (-3.7, -1.7) |
| Number of gambling formats:mean | 3,096 | 2.0 | (1.9, 2.1) | 3,096 | 2.2 | ( 2.1, 2.3) | 3,096 | 0.2 | ( 0.1, 0.3) |
| Number of gambling formats:median |  | 1.3 | ( 1.1, 1.4) |  | 1.4 | $(1.3,1.6)$ |  | -0.4 | ( $-0.5,-0.3$ ) |

Note: Italics indicates estimates are unreliable, relative standard error $>30 \%$

## Changes in Problem Gambling Status

Beyond gambling participation, it is important to consider changes in problem gambling status among the members of the cohort between 2013/2014 and 2015. This is presented in Table 8. As can be seen, by far the largest group of people were individuals who were not problem gamblers in both waves. In addition, a total of 60 individuals became problem gamblers for the first time in Wave 2,40 individuals who were problem gamblers in Wave 1 remitted in Wave 2, and 39 individuals remained problem gamblers across both time periods.

It is also important to consider how missing information in Wave 1 and/or Wave 2 affects the size of the cohort since this, in turn, determines the denominator on which problem gambling incidence is based. The bottom of Table 8 shows 57 people who were not included in the calculation of incidence because their problem gambling status was unavailable at either Wave 1 or Wave 2 . Missing problem gambling status in Wave 1 is due to having obtained information from different respondents in Wave 1 and Wave $2(n=43)$ or to missing responses to PPGM items ( $n=6$ ). Missing problem gambling status in Wave 2 is due to missing responses to PPGM items in this iteration of the study.

Table 8: Problem Gambling Status in Wave 1 and Wave 2

| Wave 1 | Wave 2 | Frequency |
| ---: | ---: | ---: |
| Not a problem gambler | Not a problem gambler | 2,943 |
| Not a problem gambler | Problem gambler | 60 |
|  |  | 3,003 |
| Problem gambler | Not a problem gambler | 40 |
| Problem gambler | Problem gambler | 39 |
|  |  | 3,082 |
| Missing | Not a problem gambler | 45 |
| Missing | Problem gambler | 4 |
| Not a problem gambler | Missing | 8 |
|  |  | 3,139 |

## Incidence of Problem Gambling

Incidence in this study is defined as the number of individuals classified as PPGM Non-Gamblers, Recreational Gamblers, and At-Risk Gamblers in Wave 1 who are classified as Problem or Pathological Gamblers in Wave 2. This group includes the 3,003 respondents for whom we have complete information from both Wave 1 and Wave 2 (see Table 8 above). It does not include:

- Respondents who were problem gamblers at Wave $1(\mathrm{n}=79)$
- Respondents for whom we could not determine problem gambling status at Wave 1 ( $\mathrm{n}=49$ )
- Respondents for whom we could not determine problem gambling status at Wave 2 ( $\mathrm{n}=8$ )

Table 9 presents information about the problem gambling status of all of the members of the cohort in Wave 2 as a proportion of the overall sample. Based on this approach, the incidence of problem gambling within the cohort in 2015 was $2.4 \%(95 \% \mathrm{Cl}[1.5 \%, 3.7 \%]) .{ }^{12}$ Since incidence is defined as the proportion of "new" problem gamblers in Wave 2 , the calculation of incidence excludes any respondents classified as Problem Gamblers in Wave 1. This is the reason that the incidence rate is slightly higher than the proportion of the cohort presented in Table 9.

Table 9: Problem Gambling Status in Wave 2

| Group | UN ${ }^{1}$ | $\mathrm{N}^{2}$ | \% ${ }^{2}$ | 95\% CI ${ }^{2}$ |
| :---: | :---: | :---: | :---: | :---: |
| Not problem gambler --> not a problem gambler | 2,943 | 5,032,690 | 95.5 | (93.9, 96.6) |
| Not problem gambler --> problem gambler | 60 | 123,631 | 2.3 | ( $1.5,3.6)$ |
| Problem gambler --> not a problem gambler | 40 | 57,385 | 1.1 | (0.6, 2.0) |
| Problem gambler --> problem gambler | 39 | 58,764 | 1.1 | (0.6, 2.1) |
| Total | 3,082 | 5,272,470 | 100.0 |  |

${ }^{1}$ Unweighted N refers to the total number of respondents who answered this question
${ }^{2}$ Weighted $N$ is the total number of respondents who answered the question weighted to the MA population Note: Italics indicates estimates are unreliable, relative standard error > 30\%

The incidence rate in Massachusetts is relatively high compared to other jurisdictions where longitudinal cohort studies have been conducted. In other jurisdictions, incidence rates have ranged from $0.12 \%$ to $1.4 \%$. It is also important to note that while the remission rate within the cohort is approximately half of the incidence rate ( $1.1 \%, 95 \% \mathrm{Cl}[0.6 \%, 2.0 \%]$ ), fully half of the Problem Gamblers in Wave 1 are no longer classified as Problem Gamblers in Wave 2.

## Transitions, Stability, and Change

The second major goal of the present analysis was to determine whether respondents in the study moved from one risk category to another and, if so, whether they moved towards less severe or more severe problems. Assessing transitions in a two-wave study is generally done using a "transition table." As a reminder, the results in this section are based on unweighted data and refer only to the individuals in the study rather than the broader Massachusetts adult population. ${ }^{13}$

Table 10 shows that, between Wave 1 and Wave 2, the most stable group in the cohort was Recreational Gamblers. Four out of five Recreational Gamblers in Wave 1 ( $80.3 \%$ ) remained Recreational Gamblers in Wave 2. The next most stable group was Non-Gamblers in Wave 1, of whom 64.4\% remained Non-Gamblers in Wave 2. It is notable that At-Risk Gamblers and Problem Gamblers were substantially less stable than the other two groups. Only two in five At-Risk Gamblers in Wave 1 (37.5\%) maintained that status in Wave 2 while half of Problem/Pathological Gamblers in Wave 1 (49.4\%) remained Problem/Pathological Gamblers in Wave 2.

[^12]Table 10: Transitions Between PPGM Groups from Wave 1 to Wave 2 (unweighted)

|  |  | Complete data Wave 2 |  |  |  |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | NonGambler |  | Recreational Gambler |  | At-Risk Gambler |  | Problem or Pathological Gambler |  | Shift |  |  |
| Wave 1: PPGM status |  | N | \% | N | \% | N | \% | N | \% | N | \% |  |
| Complete <br> data <br> Wave1 | Non-Gambler | 298 | 64.4 | 158 | 34.1 | 7 | 1.5 | 0 | 0.0 | 165 | 35.6 | 463 |
|  | Recreational Gambler | 177 | 8.3 | 1,723 | 80.3 | 223 | 10.4 | 22 | 1.0 | 422 | 19.7 | 2,145 |
|  | At-Risk Gambler | 8 | 2.0 | 201 | 50.9 | 148 | 37.5 | 38 | 9.6 | 247 | 62.5 | 395 |
|  | Problem/Pathological Gambler | --- | --- | 16 | 20.3 | 23 | 29.1 | 39 | 49.4 | 40 | 50.6 | 79 |
| Total |  | 484 |  | 2098 |  | 401 |  | 99 |  |  |  | 3,082 |

${ }^{1}$ Unweighted N refers to the total number of respondents who answered this question
Note: Cells with sample size of 5 or less are blank
Note: Italics indicates estimates are unreliable, relative standard error > 30\%

It is also interesting to note the direction of the transitions between Wave 1 and Wave 2 within the different groups. For example, one-third (34.1\%) of the Non-Gamblers in Wave 1 moved into Recreational Gambling at Wave 2. An additional small number (1.5\%) of Non-Gamblers in Wave 1 moved into At-Risk Gambling at Wave 2. Among Recreational Gamblers in Wave 1, about one in ten moved into Non-Gambling (8.3\%), one in ten (10.4\%) moved into At-Risk Gambling, and 1.0\% moved into Problem/ Pathological Gambling. Among At-Risk Gamblers in Wave 1, just over half (50.9\%) moved into Recreational Gambling and another 2.0\% moved into Non-Gambling. About one in ten At-Risk Gamblers (9.6\%) moved into Problem/Pathological Gambling. Among Problem/Pathological Gamblers in Wave 1, 29.1\% moved into At-Risk Gambling and 20.3\% moved into Recreational Gambling at Wave 2. Overall, Table 10 shows that $13.8 \%$ of the respondents for whom we had complete information transitioned into a less severe group in the PPGM typology while $14.5 \%$ moved into a more severe group in the typology. Nearly three-quarters of the respondents (71.6\%) remained in the same group between Wave 1 and Wave 2 of MAGIC. ${ }^{14}$

Finally, it is helpful to consider the potential of the Massachusetts cohort study to inform etiological research on problem gambling. In preparing this report, we sought information from the research teams that have conducted other large-scale gambling cohort studies internationally regarding the total number of problem gamblers identified over the course of each study as well as the total number of "new" or first-onset problem gamblers beyond Wave 1 of each study. The total number of problem gamblers identified over the entire course of each study (involving four or five assessments) ranged from 277 in the QLS to 134 in the LLLP. The total number of "new" problem gamblers beyond Wave 1 of each study ranged from 134 in the QLS to 43 in the LLLP. During Wave 1 and Wave 2 of the Massachusetts study, 139 persons were classified as Problem Gamblers. This includes 60 respondents in Wave 2 who were not classified as Problem Gamblers in Wave 1. Based on this comparison, it appears that the MAGIC study is well positioned to produce new and more detailed information about the etiology of problem gambling in the future.

[^13]
## Discussion

This report presents results from a new cohort study of gambling and problem gambling underway in Massachusetts. While recent large-scale cohort studies have been carried out in Australia, Canada, New Zealand, and Sweden, there have been no major adult cohort studies of gambling in the United States. This report focuses on (1) establishment of the Massachusetts cohort, (2) changes in gambling participation within the cohort between 2013/2014 and 2015, (3) the "natural" incidence of problem gambling within the cohort prior to the availability of casino gambling in the Commonwealth, and (4) transitions within the cohort between Wave 1 and Wave 2 of the study.

The cohort was established from a stratified sample of 3,139 respondents who completed the SEIGMA Baseline General Population Survey (BGPS). The main purpose of the stratified sample was to ensure that the cohort included the largest possible number of individuals who might be expected to change their gambling status over the course of the study (i.e., At-Risk and Problem Gamblers).

Care was taken in recruiting the sample to ensure that the same individual who completed the BGPS questionnaire was enrolled into the cohort. Locating procedures were used to help find individuals who moved between the two waves of the study and respondent information (name, gender, year of birth, and month and year of survey completion) was used to screen individuals into the sample. These procedures helped ensure that $97 \%$ of the respondents who completed the Wave 2 questionnaire were the same respondents who completed the BGPS questionnaire. Among the small group of respondents with discrepancies in gender and/or year of birth, $51 \%$ were deemed to be the same individual who completed the BGPS. The 43 respondents whose gender and/or year of birth could not be matched to BGPS data are included in the cohort but have missing data for Wave 1 of the study. These 43 individuals are not included in any of the analyses in this report.

## Changes in Gambling Participation

Change in gambling participation within the cohort was examined by comparing the self-reported behaviors of the members of the cohort at Wave 1 and Wave 2 . Within the cohort, a significant increase in overall gambling participation was identified along with significant increases in casino gambling and horse race betting. In all cases, the magnitude of the increases was quite small ( $2.0 \%-3.2 \%$ ). No changes were found in the participation rates for traditional lotteries, instant games, daily lottery games, raffles, bingo, sports betting, private betting, or online gambling. There was a small but statistically significant increase in the average number of gambling formats engaged in by cohort members between Wave 1 and Wave 2, but no observed changes in overall gambling frequency or expenditure.

## Incidence of Problem Gambling

The "natural" problem gambling incidence rate within the cohort between 2013/2014 to 2015, prior to the opening of any casinos in Massachusetts, was $2.4 \%$ ( $95 \% \mathrm{Cl}[1.5 \%, 3.7 \%]) .{ }^{15}$ This rate is relatively high compared to other jurisdictions where longitudinal cohort studies have been conducted. Internationally, incidence rates have ranged from $0.12 \%$ to $1.4 \%$. Possible methodological reasons for this difference are discussed below in the Limitations Section. In addition to incidence, it is interesting that remission within the cohort is also quite high, with half of the Problem Gamblers in Wave 1 no longer classified as such in Wave 2.

[^14]If this high incidence is accurate, the basis for it is somewhat unclear given that there was no significant change in the actual availability of legal gambling opportunities in Massachusetts during this time. Possible factors include: greater public awareness of casino gambling in the wake of publicity about developments in the Commonwealth and nearby states; political advertising associated with a ballot initiative to repeal casinos in Massachusetts; heavy advertising by casinos in Connecticut and Rhode Island seeking to maintain their competitive advantage; and increased advertising and news stories surrounding daily fantasy sports (DFS) as these games became more widely available. It should also be noted that Plainridge Park Casino opened in late June of 2015, approximately 12 weeks before data collection ended. However, only a small number of respondents ( $n=167,5.3 \%$ of the cohort) completed the survey during this period.

This high incidence, if confirmed, could have important implications for the SEIGMA study, as SEIGMA employs before-and-after cross-sectional population surveys of problem gambling prevalence to ascertain the potential impact of the introduction of new casinos. If the high incidence rate is not offset by a high rate of remission, the present findings could mean that any observed change in the prevalence of problem gambling subsequent to the introduction of casinos may not be due exclusively to the increased availability of casinos.

## Transitions, Stability, and Change

Another goal of the present analysis is to determine the rate of transitions, or the degree of stability and change, among the members of the cohort between Wave 1 and Wave 2 . This analysis suggests that Recreational Gamblers and Non-Gamblers were the most stable members in the cohort while At-Risk Gamblers and Problem Gamblers were the least stable. More specifically, $80.3 \%$ of Recreational Gamblers remained in this category in both waves, compared to $64.4 \%$ of Non-Gamblers, $49.4 \%$ of Problem/Pathological Gamblers, and 37.5\% of At-Risk Gamblers. Most Non-Gamblers who transitioned moved into the Recreational Gambling category (34.1\%). Of Recreational Gamblers who transitioned, there was an even split into At-Risk Gambling (10.4\%) and Non-Gambling (8.3\%). Of Problem Gamblers who transitioned, most moved into At-Risk Gambling (29.1\%) and a smaller percentage into Recreational Gambling (20.3\%). The large majority of At-Risk Gamblers moved into Recreational Gambling (50.9\%), whereas $9.6 \%$ became Problem/Pathological Gamblers

These results are similar to cohort studies in other jurisdictions, which have generally found Recreational Gamblers to be the most stable group, with Non-Gamblers being moderately stable, and At-Risk and Problem Gamblers the least stable. One difference between Massachusetts and gambling cohort studies in other jurisdictions is the somewhat larger proportion of the Massachusetts cohort that transitioned over the 16.5 months between assessments. In Victoria, for example, $4.3 \%$ of the cohort transitioned down while $5.6 \%$ transitioned up; in contrast, $13.8 \%$ of the Massachusetts cohort transitioned to a lower PPGM status while $14.5 \%$ transitioned to a higher PPGM status. ${ }^{16}$ Some portion of the differences between the Massachusetts and Victoria transition rates may be due to differences in how problem gambling was measured (i.e., MAGIC used the PPGM and the Victoria study used the CPGI). Another difference is the longer time period in the MAGIC study relative to most other studies (typically 12 months).

## Limitations

Large-scale cohort studies using an ostensibly representative sample with weighting to correct for any known sampling biases are the best way of trying to establish incidence for a population. Cross-sectional

[^15]studies can also be used, but in situations where the presence or absence of something is based on selfreport (e.g., problem gambling), accurate incidence rates are dependent on accurate long-term retrospective reports, which are typically unreliable.

Nevertheless, cohort studies always come with limitations. As a result, our estimates may be subject to biases and should be interpreted with caution. One important limitation concerns whether all sampling biases have been accounted for. The response rate to the BGPS/Wave 1 was $36.6 \%$ and the response rate to Wave 2 was $65.1 \%$. This produces a cumulative response rate of $23.3 \%$, which provides ample opportunity for differential rates of response for subgroups of the population despite our best efforts to identify and rectify any biases. The BGPS/Wave 1 was introduced as a survey of "health and recreation" in an effort to prevent participation bias related to respondents' attitudes toward gambling. In Wave 2, however, eligible respondents were aware that the survey they were being invited to complete was about gambling. Therefore, their decision of whether to participate in Wave 2 could have been shaped by knowing that the topic of the survey was gambling. In weighting the data, we made extensive efforts to control for this bias by accounting for gambling involvement-along with other demographic variables (i.e., own/rent status of household, presence of children, and education of respondent) which influenced response. Nevertheless, there may be other unknown factors influencing the likelihood of response.

In addition, population mobility (i.e., people moving into the state since baseline who have no probability of being included in the cohort sample) and aging of the cohort may create biases in the estimates. While these factors are relatively minor concerns at this early stage of the study, they will pose a growing challenge in future waves.

Another factor to consider is that repeated surveying is known to have some influence on self-report of behavior. More specifically, it is not uncommon for people with problems to progressively report fewer problems simply because of the social desirability to convey some improvement to the researchers. A related issue is the fact that the survey itself might have a real impact on the person's behavior. For individuals who have never sought treatment for their problems, having to provide a comprehensive report on their behavior may cause them to re-evaluate their actions and potentially moderate their behavior.

An additional factor concerns the inter-assessment time interval, which was longer in the present study ( 16.5 months ${ }^{17}$ ) than the 12 months typically used in other studies. Even though the questions ask about behavior in the past 12 months, the last time people had to report on their behavior often serves as an easier time marker for individuals. Even if people are reliably reporting on the past 12 months, the fact that more actual time has elapsed means that inherently unstable entities (e.g., problem gambling) have more time to both appear and remit (i.e., accentuating the ostensible rate of transitions).

A final issue is that observed changes over time are sensitive to the reliability of the measurement instrument. For less reliable instruments, repeated assessments typically lead to regression to the mean, resulting in some artefactual accentuation of transitions from more to less severe states. Unlike many clinical entities where highly reliable diagnostic measures are possible (e.g., diabetes, cancer), all measures of problem gambling have limitations in their reliability. This is due to the fact that the

[^16]assessments are largely based on a person's self-reported perception of their behavior and mental state over the past year. However, the accuracy of this perception is compromised by incomplete recall, recency bias, self-deception, mood state, social desirability, the short period of time participants are given to answer the questions, and genuine uncertainty about whether they meet the criteria being asked about. Thus, the identification of the presence or absence of problem gambling as well as apparent transitions from one gambling category to another over time are partly a function of this measurement error. It is important to note that the present study employed the Problem and Pathological Gambling Measure (PPGM) (Williams \& Volberg, 2010, 2014) because of its superior classification accuracy in population-based research of problem gambling. However, it is also true that this instrument has lower measurement error compared to the Canadian Problem Gambling Index (CPGI), (Ferris \& Wynne, 2001) that has been employed in most other longitudinal studies of gambling. ${ }^{18}$ This compromises potential comparisons between studies. Reassuringly, with the possible exception of incidence, the rate of transitions appear comparable between MAGIC and these other studies.

## Implications for Problem Gambling Prevention and Treatment

One of the main negative social impacts of expanded gambling availability is the potential for an increase in problem gambling (Williams, Rehm, \& Stevens, 2011). Despite increases in the availability of gambling, the prevalence of problem gambling has stabilized or gone down in most Western jurisdictions since the late 1990s to early 2000s (Williams, Volberg, et al., 2012). Many people have taken this to mean that gambling-related harm is reducing and that further efforts to mitigate this harm may be unnecessary.

However, a stable prevalence rate over time can either be a result of: (a) ongoing unremitting problem gambling in the same group of individuals or (b) the rate of new cases is roughly equivalent to the rate of remission among existing problem gamblers. These different scenarios have very different implications for problem gambling prevention and treatment. If problem gambling is a chronic condition and new cases are relatively uncommon, then it may be preferable to devote resources primarily to treatment rather than prevention. However, if both incidence and recovery from problem gambling are quite high, an argument can be made that more resources should be devoted to prevention. This would function to forestall the development of "new" problem gamblers and to support the continued remission of problem gamblers in recovery.

Results from the MAGIC study suggest that the incidence of problem gambling may be relatively high, despite the fact that casinos are not yet operating in the Commonwealth. Moreover, the proportion of new problem gamblers in 2015 ( $\mathrm{n}=60,60.6 \%$ ) relative to the overall rate of problem gambling is higher than the number of ongoing unremitting cases ( $n=39,39.4 \%$ ). Taken together, these results suggest that substantial resources may be needed for both problem gambling prevention and treatment well ahead of the opening of casinos in Massachusetts.

In planning and implementing problem gambling prevention and treatment services in Massachusetts, it is helpful to consider recent findings from our deeper analyses of the BGPS data (Williams et al., 2017).

[^17]Discussing the implications of multivariate analyses of the BGPS, we noted that efforts to prevent harm from gambling in Massachusetts should be directed towards reducing excessive levels of gambling. With the emergence of portion of friends and family that are regular gamblers as one of the strongest predictors of all levels of gambling, we further recommended that prevention efforts aim at educating gamblers about the normalizing effect that their social group has on their gambling behavior. In addition, educating friends and family of regular gamblers about their role in facilitating that person's gambling would also aid in reducing harm. Given the riskiness of specific forms of gambling in Massachusetts, including casinos, instant and daily lottery games, and online gambling, work is needed to foster public health partnerships with gaming operators to develop and implement effective prevention efforts within gambling venues. Finally, given the role of tobacco use, binge drinking, drug and alcohol problems, behavioral addictions, and mental health problems in predicting At-Risk Gambling and Problem/Pathological Gambling in Massachusetts, it seems advisable to include screening for problem gambling in both addiction and mental health treatment settings. This would include providing training for treatment professionals in how to effectively help individuals with gambling-related difficulties as well as other conditions.

## Future Directions

The first priority in going forward is triangulating the present results with other data sources to either confirm or disconfirm the high incidence found in the present study. More specifically, we will examine whether there was a significant change in (a) the prevalence rate of problem gambling in the Baseline Targeted Survey in the Plainville region in 2014 to the Follow-Up Targeted Population Survey in 2017; (b) the prevalence rate of problem gambling in the Springfield region subsample of the Baseline General Population Survey in 2013/2014 to the Baseline Targeted Population Survey in the Springfield region in 2015; (c) in the incidence of problem gambling in Wave 3 of MAGIC in 2016 relative to Wave 2 in 2015; and (d) any secondary data sources pertaining to problem gambling (i.e., Department of Public Health admissions data, Massachusetts Council on Compulsive Gambling helpline calls, Gamblers Anonymous chapters).

If the triangulating data supports the present findings, then this represents a novel and important result that has profound implications for the SEIGMA project, as it indicates that some (or a large) portion of the anticipated increase in problem gambling prevalence assessed after all casinos have been opened may not be attributable to an increased availability of gambling. If disconfirmed, it suggests that not all potential biasing factors have been accounted for.

In addition, we plan to carry out a variety of deeper analyses of the data from Wave 1 and Wave 2 of the cohort study. For example, we believe it would be useful to examine whether there are differences in problem gambling incidence and problem gambling stability and transitions by gender. We are also interested in examining whether involvement with specific types of gambling in Wave 1 is predictive of problem gambling status in Wave 2. Additionally, we plan to investigate predictors of change in PPGM status between Wave 1 and Wave 2, with a specific focus on predictors of problem gambling onset as well as predictors of problem gambling remission (and the role of treatment in this).

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## Appendix A1: NORC Methodology Report

Appendix A1 describes in detail how the survey was fielded. This includes information about ethical and peer review, development and final content of the questionnaire, how the appropriate sample size was calculated, and how the survey was designed and conducted to obtain a representative sample of the adult Massachusetts population. This section includes discussion of several obstacles encountered and addressed during data collection and concludes with a description of our data preparation procedures, including cleaning and weighting.

## Section 1. Introduction and Background

### 1.1 Background

In November 2011, the state of Massachusetts passed new legislation permitting the introduction of casinos and slots parlors in Massachusetts for the first time (Chapter 194 of the Acts of 2011). As part of this legislation, the Massachusetts Gaming Commission (MGC) was created, assigned with the task of developing and conducting a research agenda that seeks to understand the social and economic impacts of gambling within the state. As part of this agenda, the University of Massachusetts Amherst (UMass Amherst) and NORC at the University of Chicago (NORC) conducted the Social and Economic Impacts of Gambling in Massachusetts (SEIGMA) study and its counterpart, the Massachusetts Gambling Impact Cohort (MAGIC) study.

## SEIGMA (Wave 1)

Data collection for the baseline study, SEIGMA, was conducted from September 2013 through May 2014. SEIGMA provided a unique opportunity to collect pre-casino baseline data on the status of resident health, participation in recreational activities including gambling, attitudes pertaining to the introduction of gambling within the state, and issues associated with problem gambling. Participants were selected by means of address-based sampling (ABS), a method that ensured that each Massachusetts household had an equal probability of selection into the sample, independent of their telephone status (i.e. landline, cell, or no telephone) (lannacchione, 2011; Linke et al., 2008). To achieve a random sample, the study targeted an adult in the household (18 year of age or older) who had the most recent birthday. Conducted in both English and Spanish, the survey was offered in three modes - web, mail, and telephone. Approximately 10,000 Massachusetts residents participated in the baseline study, which, moving forward, we refer to as Wave 1.

## MAGIC (Wave 2)

In October 2013, the MGC recommended the addition of a longitudinal component to the research agenda to expand upon the research from the baseline survey. As a result, MAGIC was developed as the longitudinal component that would provide information on the etiology of gambling over time. The MAGIC study aims to collect data from a cohort of individuals within Massachusetts; Wave 2 started with a subset of participants who previously participated in Wave $1(n=4,860)$. Similar to Wave 1, Wave 2 of the study was offered in three modes (web, mail, and telephone); however, interviews were conducted only in English for Wave 2. Those who completed the second wave of data collection formed the cohort for future rounds of data collection. This methodology report details the core design and procedures of Wave 2 , including an overview of data collection, data cleaning procedures, and any obstacles encountered.

## Section 2. Questionnaire

### 2.1 Overview of the Questionnaire

The primary goal of the SEIGMA study is to understand the social and economic effects of expanded gambling in Massachusetts. The baseline general population survey provided a unique opportunity to collect pre-casino baseline data on the status of residents' health, participation in recreational activities including gambling, attitudes pertaining to the introduction of gambling in the state, and issues associated with problem gambling. To achieve a random sample, the survey targeted an adult in the household (18 years or older) who had the most recent birthday. Estimated survey completion time for most respondents was 10 to 15 minutes.

NORC worked alongside the SEIGMA research team to finalize the questionnaire, which included sections on respondent physical and mental health, employment and finances, relationship status, treatment sought for gambling, attitudes toward gambling, and past year gambling behavior. A few sensitive topics were addressed including drug and alcohol use and mental health. If respondents reported experiencing problems with these issues, contact information was provided for treatment providers. The Problem and Pathological Gambling Measure (PPGM) was used as the primary measure of problem gambling.

If respondents completed the survey online or by telephone, only those who reported gambling in the past year were directed to this series of questions. Those respondents who reported not gambling within the past year, or who failed to report gambling activity, were skipped past the problem gambling section. Respondents completing the SAQ could have answered the problem gambling questions regardless of whether they reported gambling in the past year. The skip logic involved was too complex to include as respondent instructions within the SAQ. If a respondent did not report gambling in the past year, but provided responses to the series of questions, these responses were removed during the data cleaning process.

### 2.2 Questionnaire Development

Because the Wave 2 questionnaire used the BGPS questionnaire as a base, little development work was required to update the questionnaire prior to the start of data collection. NORC's Desktop Publishing staff formatted the self-administered questionnaire (SAQ) to include the new internet-related questions on the hardcopy questionnaire. ${ }^{19}$ NORC IT staff programmed the new questions into the web and telephone versions of the survey for Wave 2 data collection.

Even though changes were minimal, extensive testing was completed in order to verify that the entire survey functioned as intended in both web and telephone modes. Testing included ensuring that question text, skip logic, case disposition assignment, and callback rules all functioned as expected. NORC utilized Voxco, a commercial online case management system (CMS) that stores data for each case. The CMS was designed to manage mixed-mode surveys without sacrificing data quality. In addition, the system allowed for extensive flexibility in manipulating test data to accommodate various testing scenarios. Following development, the research team conducted mock interviews internally to review the flow and logic of the survey and to gauge completion time.

### 2.2.1 Questionnaire Content

With the exception of a few new questions, the Wave 2 survey instrument was the same as the BGPS questionnaire. Therefore, the Wave 2 questionnaire reassessed respondent's health status, participation in recreational activities, attitudes pertaining to gambling, and issues associated with problem gambling. Similar to the BGPS, sections included in the questionnaire related to respondent physical and mental health, employment and finances, relationship status, treatment sought for gambling, attitudes toward gambling, and past year gambling behavior. Other sensitive topics were included in the questionnaire, such as questions on drug and alcohol use. As with the BGPS questionnaire, if respondents reported experiencing problems with these issues within the Wave 2 study, contact information was provided for treatment providers.

[^18]
## Comorbidities

The questions that started the survey had two purposes. The first was to provide legitimacy to the "health and recreation" description of the survey to eligible respondents. The second purpose was to establish the presence or absence of typically reported comorbidities for problem gambling (e.g., substance use, mental health problems). All respondents were asked general questions about their preferred recreational activities and their physical and mental health status before more specific questions were posed about their use of tobacco, alcohol and illicit drugs. Additional questions in this section inquired about respondents' perception of their physical health, experience of stress, and overall level of happiness.

## Gambling Attitudes

All respondents were asked questions about their beliefs about the benefit versus harm of gambling, the morality of gambling, whether gambling should be legal, and their opinion about the availability of gambling opportunities in Massachusetts and in their own communities. Additional questions in this section assessed views about the anticipated impacts of expanded gambling in Massachusetts.

## Past-Year Gambling Behavior

All respondents were asked about the frequency of their participation and their expenditure on 11 types of gambling, using questions with optimal wording for obtaining this information (Wood \& Williams, 2007). Participation and expenditure were assessed for traditional, large jackpot lottery games, instant lottery tickets, daily lottery games, charitable raffles, sports events, bingo, casino gambling, pari-mutuel wagering on horse races, private wagering, high risk stocks and online gambling.

As mentioned above, several new questions were added to the Wave 2 instrument. These new questions related to the respondent's internet access, past-year participation in illegal forms of gambling in Massachusetts, and whether the respondent ever gambled at the new Plainridge Park Casino, which had recently opened in Plainville, Massachusetts. The new questions are listed below; Appendix B presents the full questionnaire.

- Do you have an internet connection either at home or at work? (Yes/No)
- Overall, how often do you use the internet? (Daily, A few times a week, A few times a month, A few times a year, Not at all)
- Have you gambled at any "underground" casino or slot parlor in Massachusetts in the past 12 months? (Yes/No)
- The Plainridge Park Casino recently opened in Plainville, Massachusetts. Have you gambled at this new casino? If you visited the casino, but did not gamble, please select No. (Yes/No)
- How many times have you gambled at the Plainridge Park Casino?


## Gambling Motivation

All respondents who had gambled in the past year were asked one question about their primary motivation for gambling.

## Gambling Recreation/Entertainment

All respondents who had gambled in the past year were asked about the importance to them of gambling as a recreational activity and whether gambling had replaced other recreational activities.

## Prevention Awareness

All respondents were asked questions to assess their awareness of problem gambling prevention activities in Massachusetts. Prevention activities included media campaigns and programs offered in
schools, workplaces or in the community. Respondents were asked if they had participated in any problem gambling prevention programs and if so, whether any of these programs had led them to alter their gambling behavior.

## Gambling Problems (Others)

All respondents were asked questions about people in their own social circle who gambled regularly and whether there was anyone in their social circle who they felt gambled too much. Respondents who indicated that there was such a person were asked about that person's relationship to them and how that person's gambling had affected them.

## Gambling Problems (Self)

All respondents who had engaged in one or more of the gambling activities included in the Gambling Behavior section once a month or more often or indicated that gambling was an important recreational activity or had replaced other recreational activities in the past five years were administered two validated problem gambling instruments.

The first nine questions of this section comprise the Problem Gambling Severity Index (PGSI) from the Canadian Problem Gambling Index (CPGI) (Ferris \& Wynne, 2001). The PGSI has very good internal consistency (alpha $=.89$ ) and good test-retest reliability ( $r=.78$ ). Criterion validity is established by its correlation ( $r=.83$ ) with the SOGS and DSM-IV. Construct validity of the PGSI is established by its significant correlations with gambling involvement.

The remaining questions in this section comprise the Problem and Pathological Gambling Measure (PPGM). The PPGM is a relatively new instrument with superior sensitivity, positive predictive power, diagnostic efficiency, and overall classification accuracy compared to the PGSI/CPGI, DSM-IV, and SOGS (Williams \& Volberg, 2010, 2014). The PPGM serves as the primary problem gambling measure in both MAGIC and SEIGMA while the PGSI/CPGI provides a direct comparison to other gambling surveys conducted worldwide.

Several branching questions were added to many of the CPGI and PPGM questions if the person answered the "stem" question in the affirmative. These supplemental questions provide an important quantification of the social and economic impacts of gambling in Massachusetts by assessing the number of bankruptcies, health care visits, suicide attempts, incidents of domestic violence, divorces, cases of child welfare involvement, illegal acts, arrests, incarcerations, and lost work/school days attributable to problem gambling.

## Demographics

All respondents were asked about gender, age, marital status, number of children in the household, highest level of education, employment status, veteran status, healthcare coverage, household income, household debt, immigrant status, Massachusetts residence status, and race/ ethnicity. All respondents were also asked to provide contact information to allow the SEIGMA research team to reach them in the future and invite them to participate in related studies.

To allow for alignment with other gambling surveys conducted in Massachusetts in the same period, the research team reviewed the wording of items with overlapping content in the 2013 BRFSS and revised some items in the questionnaire to match the questions included in the BRFSS. Items that were aligned with the 2013 BRFSS included questions about tobacco use, alcohol use, mental health problems, suicide ideation and attempts, health problems that require the use of special equipment, and level of education.

## Section 3. Survey Design

### 3.1 Multi-Mode Process

In an effort to increase overall response rates, the survey was offered in three modes - web, mail, and telephone. Participants were introduced to these modes sequentially. Figure 1 below demonstrates the multi-mode approach that was employed for reaching sampled Wave 2 respondents.

Figure 1: Multi-mode Data Collection Approach


### 3.2 Sample Size and Selection

Based on sampling criteria that UMass Amherst developed, a sample of 4,860 adults were selected from the Wave 1 study for inclusion in Wave 2. The sample was divided into six risk groups based on the respondent's calculated problem gambling status. Table 3.1 below provides a breakdown of the different risk groups, including the target number of completes for each group.

Table 3.1: Sample Breakdown by Risk Groups

| Group | Total Sample Number | Target Number of <br> Completes |
| :--- | :---: | :---: |
| Group 1: Problem Gambler | 133 | 73 |
| Group 2: At risk of becoming a Problem Gambler | 450 | 248 |
| Group 3: Expends \$1,200 or more annually | 1,088 | 598 |
| Group 4: Gambling weekly | 792 | 531 |
| Group 5: Served Sept 2001 or later | 49 | 27 |
| Group 6: Low risk of problem gambling | 2,348 | 1,291 |

### 3.3 Case Flow

Respondents were first invited to participate in the survey online ${ }^{20}$. If respondents did not complete the survey online, they were sent a hardcopy questionnaire with a postage-paid business reply envelope. Respondents who did not reply in the first two modes were contacted by phone. Respondents could also call the study's toll-free line to complete the survey over the phone at any time. If respondents were not reached via either three modes, those cases were sent to locating. Figure 2 below details the case flow lifecycle for Wave 2 sample cases.

[^19]Figure 2: MAGIC Case Flow Lifecycle


## Section 4. Data Collection

Data collection began in March 2015 with the mailing of the first web invitation packet. Mailings were scheduled approximately two weeks apart to give respondents enough time to receive and complete the questionnaire, so that NORC could remove completed cases from follow-up mailings.

### 4.1 IRB Review

All data collection efforts were subject to approval by the Institutional Review Boards (IRB) from both UMass Amherst and NORC. NORC received IRB approval on February 17, 2015; UMass Amherst received approval shortly thereafter on February 24, 2015. As part of the IRB submission, NORC requested that the IRB waive the requirement of obtaining informed consent documentation in exchange for including informed consent statements in each survey mode. The informed consent statement read as follows:
"The University of Massachusetts is conducting a longitudinal study about gambling in Massachusetts. This survey is private and confidential. We have a Federal Certificate of Confidentiality that is designed to protect the confidentiality of your research data from a court order or subpoena. We can provide you with more information if you would like. Taking part is up to you. You don't have to answer any question you don't want to, and you can stop at any time. Almost everyone will be able to finish the survey within 15 to 20 minutes."

For web respondents, the informed consent statement was read as part of the screening process, with a hyperlink to the Federal Certificate of Confidentiality printed within the frequently asked questions (FAQs) document. If the respondent clicked 'Next' to move past the informed consent screen, he or she was presumed to be informed of his or her rights as a participant. For mail, the informed consent statement was printed on the inside cover of the hardcopy questionnaire with a printed link to the Federal Certificate of Confidentiality. Respondents returning a booklet with valid response data were considered to have provided consent. Finally, respondents completing by phone were read the informed consent script. Interviewers captured consent by clicking 'Continue' if the respondent did not voice any objections. Respondents were also notified that the calls would be recorded. If the respondent objected, the interviewer would select that the respondent refused to be recorded. NORC submitted all materials (letters, brochures, and questionnaire) to the IRB for review. As data collection progressed, any materials requiring modification or new materials not included in the original submission were sent as an amendment to the IRB for review.

### 4.2 Advance Letter Mailings

A series of mailings were scheduled to encourage respondent participation, to inform households about the survey and how they were selected, and to provide contact information for NORC and UMass Amherst. Following protocol outlined by Don Dillman and colleagues (2009), NORC utilized the following contacts:

- Web invitation letter. Respondents were first mailed a web packet asking them to complete the survey online. Enclosed with this mailing was a web invitation letter, $\$ 5$ pre-incentive, survey brochure, web insert outlining how to access the web survey, and a list of FAQs. The invitation letter informed respondents of the purpose of the study and provided a web link and PIN to access the survey. The letter also offered a $\$ 20$ Amazon gift code if the respondent completed the survey online within 14 days.
- Thank you/reminder postcard. A reminder postcard was mailed thanking those who had previously completed the survey, while reminding non-responders to complete the survey online.
- Follow-up web letter. A second web packet mailing followed the postcard mailing. The letter encouraged respondents to complete the survey online and included the web link and PIN to access the survey.
- Initial questionnaire mailing. Those who had not completed the survey via the web were sent a SAQ packet. The SAQ packet included a letter, hardcopy questionnaire, postage-paid business reply envelope (BRE), \$5 pre-incentive, and survey brochure. The letter provided instructions for completing the questionnaire online and for returning the hardcopy questionnaire.
- Thank you/reminder postcard. A second reminder postcard was mailed thanking those who had previously completed the survey while reminding non-responders to complete the survey.
- Replacement survey. The final mailing was a replacement questionnaire to the remaining nonresponders with a letter emphasizing the importance of the study.

Prior to each mailing, households that had already completed the survey were removed from the mailing list. Letters were typed on UMass Amherst letterhead with the signature of Dr. Rachel Volberg, CoPrincipal Investigator. Each mailing provided the study's toll-free number and email address so that the respondents could contact NORC with questions or requests for assistance. Two versions of each letter were prepared to accommodate those cases were we did not have the respondent's full name. For these cases, the letter was addressed to the "Participant in the Massachusetts Survey of Health and Recreation." Refer to Appendix B for copies of the above-referenced mail materials. The data collection schedule for the mailing component for Wave 2 is outlined in Table 4.1 below.

Table 4.1: Wave 2 Mailing Schedule

| Mailing Item | $3 / 17$ | $3 / 24$ | $3 / 31$ | $4 / 7$ | $4 / 14$ | $4 / 21$ | $4 / 28$ | $5 / 5$ | $5 / 12$ | $5 / 19$ | $5 / 26$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
|  |  |  |  |  |  |  |  |  |  |  |  |
| Web Packet 1 |  |  |  |  |  |  |  |  |  |  |  |
| Web Reminder Postcard |  |  |  |  |  |  |  |  |  |  |  |
| Web Packet 2 |  |  |  |  |  |  |  |  |  |  |  |
| SAQ Packet 1 |  |  |  |  |  |  |  |  |  |  |  |
| SAQ Reminder Postcard |  |  |  |  |  |  |  |  |  |  |  |
| SAQ Packet 2 |  |  |  |  |  |  |  |  |  |  |  |

### 4.3 Web Survey Procedures

The first web letter outlined the purpose of the survey and requested that the individual who completed the Wave 1 questionnaire participate in Wave 2. The website URL and unique Personal Identification Number (PIN) to access the survey were provided along with a $\$ 5$ prepaid incentive. The letter also stated that if the survey was completed online within 14 days, the respondent would receive a $\$ 20$ Amazon gift code. This 14-day early bird incentive was offered with the initial web packet mailing only.

Upon accessing the survey website, a welcome screen asked respondents to enter their assigned PIN. Respondents were then asked a series of screener questions before continuing the survey. If a respondent did not meet the eligibility requirements, he or she was taken to an exit screen. Eligible respondents would progress past the screener into the online instrument. Respondents could skip any question they did not wish to answer. If the web survey was completed within the 14-day window, respondents were asked at the end of the survey if they would like to receive the $\$ 20$ Amazon.com gift
code. If the respondent answered yes, the next screen displayed the full gift code. Respondents could also elect to have the gift code mailed to them or to reject the gift code altogether.

### 4.4 Self-Administered Questionnaire (SAQ) or Mailed Survey Procedures

The first SAQ packet was mailed approximately one month after the first web packet mailing. The letter asked respondents to complete the enclosed hardcopy questionnaire and to return it in the postage paid envelope. The letter also provided the URL and PIN for completing the questionnaire online, along with a $\$ 5$ prepaid incentive. The hardcopy questionnaire outlined instructions for completing the survey and contained the confidentiality statement. The back cover contained instructions for returning the completed questionnaire to NORC, the study's toll-free number to complete the survey over the phone, and the survey link and assigned PIN to complete online. This information was included in each mailing to provide respondents with several options for completing the survey.

The Telephone Survey and Support Operations (TSSO) department at NORC processed returned SAQs. A barcode was printed on each letter and SAQ allowing trained mail clerks to code each returned mailing efficiently. Completed or partially completed SAQs were sent to Data Services, Inc. (DSI) for data entry. NORC provided DSI with a set of data cleaning rules to follow when entering responses. DSI sent electronic data files to NORC each week followed by the returned hardcopy questionnaires. Electronic data files were shared safely using a Secure File Transfer Protocol (SFTP) site.

### 4.5 Telephone Interviewing Procedures

Dialing began July 15, 2015, approximately five months after the first web packet was mailed. Telephone surveys were conducted and monitored by the TSSO department.

### 4.5.1 Interview Training

Trained telephone interviewers in the NORC Chicago office conducted interviews. Interviewers were closely monitored for technique and adherence to procedures. In addition to general training in telephone interviewing techniques, interviewers received training in the specific requirements for the study, including screening eligible households and maintaining data integrity and confidentiality.

### 4.5.2 Conducting the Interview

Interviews were conducted using computer-assisted telephone interviewing (CATI) which minimized potential for interviewer errors by controlling progression through the questionnaire and preventing out-of-range responses. Additionally, the case management system allowed for "blended" inbound dialing, which allowed interviewers to make outbound calls, while also receiving inbound calls to the study's tollfree line.

If the respondent was not available, a callback was scheduled. In the event of respondent refusals, the case was finalized if it was a hostile or second refusal from the household; no other household members were allowed to continue the interview. At the end of each call, the interviewer was directed through a series of universal exit questions to establish the call disposition and set a callback time if necessary.

### 4.5.3 Refusal Conversion

Each interviewer was given a project-specific job-aid and a list of frequently asked questions (FAQs). The FAQs provided interviewers with example statements for generic refusal aversion and gaining respondent cooperation. If a case was coded as a refusal and scheduled for a callback, an experienced refusal converter was assigned to the case. If a respondent contacted UMass Amherst or the IRB office at NORC at any point during data collection to refuse participation in the study, the case was finalized in the case management system. These cases would no longer receive mailings, or be dialed in CATI. Refusal notes
submitted by respondents via email or mail were documented and analyzed for recurring issues or concerns.

### 4.6 Web and Telephone Screening

Key to this study, and the overall validity of the data collected, was ensuring that the respondent who completed the Wave 2 questionnaire was the same respondent from Wave 1 . In order to confirm that the same respondent was being screened into the Wave 2 survey, respondent demographic information (name, age, and gender) collected during Wave 1 was preloaded into the main screener question. The screener question was programmed to use the available preload information when screening the Wave 2 respondent. Since several respondents from Wave 1 did not provide all of the requested demographic information, the screener question had alternate text that would display based on the level of demographic information available. The Wave 1 interview month and year was also preloaded as a text fill within the screener question text in order to help respondent's recall. Screener question text was also modified to accommodate the mode in which the text was employed (i.e. web or CATI). Below are the versions of the screener questions that were created to confirm that the Wave 2 respondent was also the Wave 1 respondent.

Screener Text 1: For cases that provided full name (first and last name), the following screener question was used:

- Web: Please confirm that you are [NAME], the individual who completed the Massachusetts Survey of Health and Recreation in [INTERVIEW MONTH AND YEAR].
- CATI: We would like to speak with [NAME]. In [INTERVIEW MONTH AND YEAR], (he/she) participated in a survey on health and recreation in Massachusetts. Is [NAME\} available?

Screener Text 2: Cases that did not provide adequate name information to use as a text fill, but had provided gender and age information in Wave 1, were prompted with the following screener confirmation text:

- Web: Please confirm that you are the [female respondent/male respondent/individual] who previously completed the Massachusetts Survey of Health and Recreation, which was conducted in [INTERVIEW MONTH AND YEAR]. [IF AGE AND GENDER WERE NOT MISSING
- THEN ASK: The person who filled out that survey told us [he was/she was/they were] [AGE] years old at the time of the survey.]
- CATI: In [INTERVIEW MONTH AND YEAR], we conducted a survey on health and recreation in Massachusetts with [a female respondent/a male respondent/an individual] in your household.
- [IF AGE AND GENDER WERE NOT MISSING THEN ASK: The person we contacted told us [he was/she was/they were] [AGE] years old at the time of the survey.] We are interested in speaking with them again. Is that person available?

Screener Text 3: For cases that provided insufficient demographic information, a generic confirmation screener text was prompted at the screener question instead:

- Web: Please confirm that you are the individual who previously completed the Massachusetts
- Survey of Health and Recreation, which was conducted in [INTERVIEW MONTH AND YEAR].
- CATI: In [INTERVIEW MONTH AND YEAR] we conducted a survey on health and recreation in
- Massachusetts with an individual in your household. We are interested in speaking with them again. Is that individual available?


## Section 5. Locating

### 5.1 Identifying Cases for Locating

NORC performed various locating activities on the Wave 2 sample once the cases had cycled through the first three modes of contact (web, mail, and telephone). Five paths were mapped out to help the survey research team identify cases that required further locating activities. The five possible paths were:

- Path 1: Cases that did not complete the survey via web or via SAQ and did not provide a phone number during Wave 1 to reach them again.
- Path 2: Contact was made using the provided telephone number, but the number no longer reached the respondent.
- Path 3: No contact was made using the provided telephone number and the number was determined to be non-working (e.g. disconnected, fast busy, fax/modem, etc.).
- Path 4: No contact was made using the provided telephone number after a number of attempts, but the number was working (e.g. ring no answer, busy signals, answering machine, etc.).
- Path 5: The research team found that the wrong respondent had completed the Wave 2 survey, or the Wave 2 respondent required validation (see Section 7.3 for more information on the validation process).


### 5.2 Locating Protocol

For Wave 2, NORC used an Access-based locating case management system to manage and track the progress of all cases that were identified as requiring locating. The locating system allowed locators to view, add, and update respondent and lead information for each case sent to locating. Locators followed a specific locating protocol for all cases that were identified for locating. This protocol required the locator to:

1. Call and determine the outcome for any existing telephone number(s) for the respondent or any telephone numbers for contacts provided by the respondent during Wave 1;
2. Perform extensive internet searches using various internet sites; and
3. Conduct searches using a third party locating vendor called Accurint ${ }^{\circ}$.

Each of these steps, referred to as "tiers", is described in more detail below. All activities related to locating were reviewed and approved by NORC's and UMass Amherst's IRBs.

### 5.2.1 Tier 1: Alternate Telephone Number Dialing

The first step taken by locators was to dial any alternate telephone numbers associated with the case, if they existed. These phone numbers included the respondent's telephone number (unless it had already been proved a dead end in CATI), and any alternate telephone numbers provided in Wave 1. Locators also followed up with the three contacts provided by the respondent in Wave 1 to find alternate telephone numbers for the respondent ${ }^{21}$. When the locators successfully identified the respondent, the case was opened in the telephone survey instrument and the case completed. If a respondent could not be located via any of the contact numbers provided, then the case was sent to Tier 2 for further locating steps.

[^20]
### 5.2.2 Tier 2: Internet Searches/Reverse Telephone Number Searches

After any alternate telephone numbers were exhausted, or numbers for any contacts were tried, the case was moved to Tier 2, which involved internet searches for contact leads. For this study, leads are considered any contact information that may be for, or lead to, the respondent. A lead can be an actual contact person associated with the respondent, or any new contact information related to the respondent (i.e. new telephone number, address, or email). For this tier's activities, extensive internet searches were performed to generate leads, which were used to try to find the respondent. Internet sites used during this activity included Google, White Pages, and LinkedIn. In each of these sites, locators specified search criteria ranging from very specific to very general information until valid leads were found. As leads were generated, locators would call to determine a lead's status before moving on to the next search type.

While dialing leads, locators introduce themselves, using a variant of this introduction: "Hello, my name is and I am calling from NORC at the University of Chicago. May I please speak with [LEAD]?"
After the introduction, locators followed a process that guided them through the different scenarios encountered during locating. Common scenarios encountered are described below.

- If the respondent was confirmed and available, the locator immediately updated the telephone survey instrument with the located telephone number and attempted to complete the interview in the CATI system.
- Appointments were scheduled in the CATI system to callback households that were confirmed to be the correct household, but the respondent was unavailable to complete the interview at the time of the call.
- If the respondent did not live in the household, but the informant knew him or her, locators probed to obtain new address and telephone information.
- If the informant refused to provide new information, the locator left the project's toll-free number and asked that it be passed along to the respondent.


### 5.2.3 Tier 3: Individual Accurint Searches

If a respondent was not located through the free internet search sites, the case was then moved into Tier 3. Specially trained locators used Accurint to search for, and locate, new information for the respondent. These locators could search for new contact information using a combination of respondent name with address, phone number, gender, or age. Locators were instructed to enter any information they received from the search results for follow-up. For each case, Accurint may provide one or more of the following pieces of information:

- New phone number for the respondent;
- New address for a given phone number or person;
- Any names associated with a phone number or address (and when they were associated).


### 5.3 Supervisor Review

Throughout the locating process, trained supervisors reviewed pending cases for completeness in following search protocols. If all required searches were not completed and the case was identified as unlocatable, the case was sent for further locating activities with instructions from the supervisor. If all protocols were followed and no further leads were identified, indicating that the Wave 2 respondent could not be found, the case was finalized as unlocatable. Only a supervisor had permission to disposition a case in this manner.

## Section 6. Data Preparation

### 6.1 Sample Disposition and Response Rate

NORC prepared weekly production reports throughout data collection, utilizing the standard AAPOR Response Rate 3 calculation. NORC also calculated the resolution rate, screener completion rate, and interview completion rate. At the end of data collection, each case was assigned a final disposition code, which identified the ending status of the case. Table 6.1 lists the available disposition codes and corresponding descriptions.

Table 6.1: Wave 2 Disposition Codes

| Disposition Code | Description |
| :--- | :--- |
| U1 | Confirmed household, unconfirmed address (only for CATI) |
| U2 | Assumed household/No contact |
| U0 | Confirmed address, known household, unscreened |
| NR | Non-residential |
| MM | Mail received |
| ER | Eligible household, no member completes (only partial complete) |
| C | Complete |

### 6.2 Data Editing and Cleaning

A series of data editing and cleaning procedures were implemented in order to provide UMass Amherst with the most accurate and comprehensive data files. Throughout data collection, SAS programs were run to identify any errors that occurred in the Web or CATI systems. This allowed NORC to reconcile inconsistencies in the data and fix system or questionnaire errors as they occurred, minimizing additional data cleaning that would be required at the end of data collection.

NORC worked alongside UMass Amherst to establish a series of data cleaning steps in order to ensure that the data files for delivery met the expected standards and criteria set out by UMass Amherst. Interview data from all data collection modes were combined into a single analytic file, which included a variable to indicate the mode of data collection used to complete each interview.

### 6.3 Coding of Verbatim Answers into Question Responses

Several questions throughout the survey offered an "Other" response category that, if selected, would direct the respondent to an open-end follow-up question to specify his or her answers. At the end of the data collection period, the verbatim responses for most open-end questions were reviewed by NORC and back-coded into existing response categories where appropriate. Both the original verbatim and the original response to the root question were maintained in the raw variables. Back-coded variables, which contained the original response as well as any back-coding that took place, were identified in the interview file by "_CODE" at the end of the variable name. Back-coding occurred for a number of variables, shown in Table 6.2 below.

Table 6.2: Wave 2 Variables Requiring Back-Coding

| Question | Root Variable | Verbatim Variable | Question Type |
| :---: | :---: | :---: | :---: |
| Which of the following is your preferred recreational activity? | C1 | C1A | Select only one |
| Which specific activities have you had problems with? | C10B | C10C | Check all that apply |
| Which types of gambling do you believe should be illegal? | GA3B | GA3C | Check all that apply |
| What do you believe will the single most positive impact for Massachusetts? | GA6A | GA6A1 | Select only one |
| What do you believe will be the single most negative impact for Massachusetts? | GA6B | GA6C | Select only one |
| Which state do you most often go to for this gambling? | GY8D | GY8D1 | Select only one |
| Which specific casino, racino, or slots parlor do you most often go to? | GY8E | GY8F | Select only one |
| Where do you most often go to bet on horse racing? | GY9C | GY9D | Select only one |
| What is the main type of online gambling you engage in? | GY12C | GY13 | Select only one |
| What would you say is the main reason that you gamble? | GM1 | GM2 | Select only one |
| What is this person's relationship to you? | GPO3 | GPO3A | Select only one |
| In what ways has this person's gambling affected you during the last 12 months? | GPO4 | GPO4A | Check all that apply |
| Which types of gambling have contributed to your problems? | GP22 | GP22A | Check all that apply |
| Where did you seek help from? | GP23C | GP23C1 | Check all that apply |
| What type of healthcare coverage do you have? | D8 | D8A | Select only one |

### 6.4 Derived Variables

Several derived variables were created for the final dataset in order to provide additional descriptive information for each household. For example, derived variables were created to indicate if a respondent was active in each mode - web, mail, and phone. SAS programs were written utilizing data from existing variables to create the derived variables.

## Section 7. Strengths and Limitations of the Study

### 7.1 Strengths

One of the primary strengths to MAGIC is that as a longitudinal study, it allows NORC and UMass Amherst to follow a cohort of individuals at regular intervals over a period of five to ten years in order to determine the incidence of problem gambling in Massachusetts. Wave 1 offered a robust and unique contribution to the existing literature in that it was the first problem gambling survey to collect data in a state prior to the introduction of casino gambling. Wave 2 was an extension of that contribution, which will allow researchers and policymakers to gain access to etiological information about how gambling problems develop and progress over time. The MAGIC study overall will allow researchers to understand what individual, social, and environmental variables (e.g., casino proximity, public attitudes, gambling advertising, media coverage) are most predictive of, and mediate the development of, future gambling and problem gambling. This in turn will provide a comprehensive understanding of the types of risks and protective factors that would help adapt and develop effective prevention, treatment, and recovery support services to the population.

Also of importance is the final response rate from Wave 2, as those who completed this wave formed the cohort for the future waves. The initial target response rate was 2,768 completes, or $57.0 \%$ of the overall sample. At the end of Wave $2,3,139$ individuals in the initial sample completed the survey. This higher than anticipated response not only provided additional data for analysis in Wave 2, but also helped establish a larger cohort of respondents moving forward in future waves of data collection.

The multi-mode data collection strategy offered was also a strength for Wave 2. Offering the survey in three modes (web, mail, and telephone) increased opportunity for response and allowed for a more expansive demographic to be included. For example, respondents without access to a computer or the internet were able to complete by hardcopy or phone.

Further, data validity was improved this round through the implementation of a screener question confirmation text as well as utilizing locators to find new respondent contact information. By confirming that the same respondent completed the Wave 1 and Wave 2 surveys, further support was established for the overall validity of data collected across waves.

### 7.2 Limitations

A primary concern for MAGIC is maintaining high retention rates amongst the study cohort participants. In order to ensure that the research maintains both internal and external validity, retention of survey participants in the longitudinal study is of primary importance. Research has shown that males, young people, ethnic minorities, substance users, and individuals with mental health problems are generally more prone to have higher attrition (Claus et al., 2002; de Graaf et al., 2000; Eaton et al., 1992; Morrison et al., 1997). Many of these characteristics are typical amongst problem gamblers, which makes retention rates a particular challenge for studies such as MAGIC. By employing the right research methods, the UMass Amherst and NORC team has developed a methodological framework that borrows from past
research (such as the Quinte Longitudinal Study) as well as past experiences on longitudinal studies that NORC has become proficient at employing (see NORC's National Longitudinal Surveys of Youth) in order to mitigate challenges associated with retention.

### 7.3 Obstacles Encountered and Solutions Implemented

Since the goal of the MAGIC study is to follow a cohort of individuals that completed during the first wave of the study over the next five to ten years, it is critical to identify and confirm that the same respondents are participating in the study within each wave. During the course of data collection for Wave 2 of MAGIC, a number of respondents provided demographic information, such as name, gender, and/or year of birth, which conflicted with the data they had provided in Wave 1. While NORC was able to resolve some discrepancies through locating, there were discrepancies that could not have been attributed to a simple typo or a name update after a life event.

In order to ensure that the same respondents were participating in both surveys, the NORC research team followed up with these respondents to confirm that the same respondent participated in both waves of data collection. The NORC research team developed a validation protocol and trained a NORC phone interviewer to administer the protocol to the cases that were flagged for validation. NORC used the following protocol to validate respondents in the Wave 2:

- The telephone interviewer was given a validation form to complete for all cases with discrepancies (see Appendix C for Validation Questionnaire). The form included pre-written scripts, with basic respondent information merged into the text. The validation questions were structured in such a way that the interviewer would verify that the same respondent completed both Wave 1 and Wave 2.
- If the individual on the phone verified that he or she completed the Wave 1 and Wave 2 studies, the telephone interviewer confirmed the correct demographic information with the respondent. Confirming this information will allow NORC to preload the correct demographic information in future waves of data collection.
- If the individual on the phone verified that he or she completed Wave 1 , but did not complete Wave 2, the telephone interviewer would then administer the Wave 2 questionnaire. In these cases, NORC removed the data originally collected under that respondent's specific case ID, replacing it with the new data collected after validation.
- If it was determined that the wrong respondent completed Wave 2 , and the correct respondent requested compensation, NORC sent the correct individual a \$20 Amazon gift code. This same incentive amount was provided during the early bird period for Wave 2.


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## Appendix A2: AAPOR Response Rates

Appendix A2 provides the final disposition report submitted by NORC to the SEIGMA research team with enough information to allow technical readers to calculate alternate response rates for the survey.

Table A1 below presents a summary of AAPOR response rate categories, descriptions, and counts following AAPOR standards. Table A2 presents the response rates for the MAGIC Wave 2 alone using AAPOR-recommended calculations. Table A3 presents the cumulative AAPOR standard rates for the first two waves. The AAPOR response rates document for SEIGMA base line survey is "AAPOR CASRO Rates.docx". The AAPOR standard reference is
"http://www.aapor.org/AAPOR Main/media/publications/Standard-
Definitions2015 8theditionwithchanges April2015 logo.pdf".

Table A1. Counts by AAPOR Disposition Category

| AAPOR <br> Category | Description | AAPOR <br> Dispositi <br> ons <br> Included <br> $*$ | MAGIC Count 2 | SEIGMA Count 1 | Note |
| :---: | :--- | :---: | :---: | :---: | :---: |

* Dispositions included in each AAPOR category taken from p. 40 of 2011 AAPOR Standard Definitions report. These dispositions are defined in Table 2 of that report.
** AAPOR does not include these categories on p. 40 of the 2011 AAPOR Standard Definitions report, but we include them here so as to have a complete accounting of all released cases. These are cases that are ineligible, either because they are not residential housing units or because there were no eligible members in the household.

| Response Rates | Formula | $\%$ |
| :---: | :---: | :---: |
| RR1 | $\frac{I_{2}}{\left(I_{2}+P_{2}\right)+\left(R_{2}+N C_{2}+O_{2}\right)+\left(U H_{2}+U O_{2}\right)}$ | 65.1 |
| RR2 | $\frac{\left(I_{2}+P_{2}\right)}{\left(I_{2}+P_{2}\right)+\left(R_{2}+N C_{2}+O_{2}\right)+\left(U H_{2}+U O_{2}\right)}$ | 65.5 |
| RR3** | $\frac{I_{2}}{\left(I_{2}+P_{2}\right)+\left(R_{2}+N C_{2}+O_{2}\right)+e_{2}\left(U H_{2}+U O_{2}\right)}$ | 65.1 |
| RR4** | $\frac{\left(I_{2}+P_{2}\right)}{\left(I_{2}+P_{2}\right)+\left(R_{2}+N C_{2}+O_{2}\right)+e_{2}\left(U H_{2}+U O_{2}\right)}$ | 65.5 |
| RR5** | $\frac{I_{2}}{\left(I_{2}+P_{2}\right)+\left(R_{2}+N C_{2}+O_{2}\right)}$ | 65.1 |
| RR6** | $\frac{\left(I_{2}+P_{2}\right)}{\left(I_{2}+P_{2}\right)+\left(R_{2}+N C_{2}+O_{2}\right)}$ | 65.5 |

**MAGIC targeted individuals are completed interviews from SEIGMA baseline survey. From RR3 to RR6, we assume that everyone is eligible. Thus, RR3 and RR5 is the same as RR1; RR4 and RR6 is the same as RR2.

Table A3. MAGIC Cumulative AAPOR Response Rates, Cumulative Rates of Two Waves

| Response Rates | Formula* | \% |
| :---: | :---: | :---: |
| RR1 | $\begin{gathered} \frac{I_{2} \text { of Low risk group } \times 3+I_{2} \text { of Other risk groups }}{\left(I_{1}+P_{1}\right)+\left(R_{1}+N C_{1}+O_{1}\right)+\left(U H_{1}+U O_{1}\right)-N R_{2} \text { of Other risk groups }-} \\ N R_{2} \text { of Low risk group } \times 3 \end{gathered}$ | 20.0 |
| RR2 | $\begin{gathered} \left(I_{2}+P_{2}\right) \text { of Low risk group } \times 3+\left(I_{2}+P_{2}\right) \text { of Other risk groups } \\ \left(I_{1}+P_{1}\right)+\left(R_{1}+N C_{1}+O_{1}\right)+\left(U H_{1}+U O_{1}\right)-N R_{2} \text { of Other risk groups }- \\ N R_{2} \text { of Low risk group } \times 3 \end{gathered}$ | 20.1 |
| RR3 | $\begin{gathered} \frac{I_{2} \text { of Low risk group } \times 3+I_{2} \text { of Other risk groups }}{\left(I_{1}+P_{1}\right)+\left(R_{1}+N C_{1}+O_{1}\right)+e_{1}\left(U H_{1}+U O_{1}\right)-N R_{2} \text { of Other risk groups }-} \\ N R_{2} \text { of Low risk group } \times 3 \end{gathered}$ | 23.3 |
| RR4 | $\begin{gathered} \left(I_{2}+P_{2}\right) \text { of Low risk group } \times 3+\left(I_{2}+P_{2}\right) \text { of Other risk groups } \\ \left(I_{1}+P_{1}\right)+\left(R_{1}+N C_{1}+O_{1}\right)+e_{1}\left(U H_{1}+U O_{1}\right)-N R_{2} \text { of Other risk groups }- \\ N R_{2} \text { of Low risk group } \times 3 \end{gathered}$ | 23.4 |
| RR5** | $\begin{gathered} \frac{I_{2} \text { of Low risk group } \times 3+I_{2} \text { of Other risk groups }}{\left(I_{1}+P_{1}\right)+\left(R_{1}+N C_{1}+O_{1}\right)-N R_{2} \text { of Other risk groups }-} \\ N R_{2} \text { of Low risk group } \times 3 \end{gathered}$ | 62.3 |
| RR6** | $\begin{gathered} \frac{\left(I_{2}+P_{2}\right) \text { of Low risk group } \times 3+\left(I_{2}+P_{2}\right) \text { of Other risk groups }}{\left(I_{1}+P_{1}\right)+\left(R_{1}+N C_{1}+O_{1}\right)-N R_{2} \text { of Other risk groups }-} \\ N R_{2} \text { of Low risk group } \times 3 \end{gathered}$ | 62.6 |

*The denominators are counts of SEIGMA baseline cases minus the number of non-residential cases determined in MAGIC. Since we randomly sampled one third of the SIGMA respondents in the "Low risk" group for MAGIC, we weight any MAGIC respondents, partial completes, and NRs from the "Low risk" group by three.
**SEIGMA targeted households with adult age 18 and above. RR5 and RR6 assume that everyone not screened and not identified is ineligible, which is not a realistic assumption. Thus, it is not appropriate to use RR5 and RR6.

## Appendix A3: Weighting Procedures

Appendix A3 describes the procedures used in weighting the MAGIC Wave 2 sample for analysis.

# Summary of Weighting for the MAGIC Longitudinal Study <br> Prepared by Edward J. Stanek III 

## Introduction

The Massachusetts Gambling Impacts Cohort (MAGIC) study is a longitudinal study of adults aged 18 and over who were selected using a probability sample of respondents to the Baseline General Population Survey (BGPS). For this reason, the weights for the second wave of the MAGIC survey (MW2S) and BGPS weights are closely connected.

An initial weighting plan was developed and reviewed by the Research Review Committee (RDASC) (document m16ed01v2.docx). The initial plan adjusted for non-response rates using variables provided by NORC from the BGPS corresponding to (own/rent or other; OWN_D9), presence of children (Yes, No; CHILDREN_D5), and educational achievement (HS or less, some post-high school education including college graduate, some post-graduate education; EDUCATION_D6). The plan was revised based on the RDASC review to include an additional variable, attitude toward gambling. This variable corresponded to response from the BGPS concerning the respondent's belief concerning the benefit/harm of gambling to society (GA5).

Subsequently, additional investigation by the UMASS investigators revealed that a variable for frequency of gambling (ANYGAMEF1) was a stronger predictor of MW2S response rates than the variable GA5 (see mag17ed08.docx). This variable, dichotomized to yes/no for gambled in the past year, was used with the variables OWN_D9, CHILDREN_D5, and EDUCATION_D6 to adjust weights for differential non-response.

The initial weighting for the second wave of the MAGIC study was conducted in 2016 using variables from the BGPS provided by NORC. These variables differed slightly from variables in the final cleaned data set. The survey weights for MW2S respondents are based on weights for respondents from the BGPS. Beginning with the weight from the BGPS, there are four additional steps:

Step 0 . Identify weight from the BGPS for sample address with respondents
Step 1. Adjust for MW2S sampling weight
Step 2. Adjust for response rates to the MW2S
Step 3. Adjust for household size
Step 4. Adjust for MA population via raking
A detailed description of the development of survey weights for the MW2S sample follows.

## Step 0. Initial Weight from the BGPS (MWTO)

The BGPS was a stratified, multi-mode address-based (ABS) probability sample survey with MA addresses serving as the primary sampling frame. One individual per household aged $18+$ years with the closest birthdate to the first contact date was invited to participate in the survey. Surveys were completed between $3 / 20 / 2015$ and 10/13/2015. Weights were developed for respondents in the BGPS that accounted for the following:

1. Baseline stratified sampling weight (Baseline Design weight: WT1);
2. Adjustment for unknown eligibility (Eligibility weight: WT2);
3. Adjustment for completion of the questionnaire (Completion weight : WT3);
4. Accounting for number of persons $18+$ in the household (with the number of $18+$ household members truncated to a maximum of 4) (Household Size weight: WT4);
5. Raked to MA population based on the variables region, age, gender, age, race/ethnicity, education. (Raking weight: WT5);
6. Trim the weights by setting the minimum weight to be the average weight over 8 , and the maximum weight to be average weight times 8 (Trimmed Raking Weight: WT6).

The initial weight for MW2S respondents is WT3 from the BGPS. This weight was constructed via inverse probability sampling weights that accounted for the BGPS design (WT1), adjustment for unknown eligibility (based on the frame variables for region, language, and address type) (WT2), and adjustment for completion rates (based on the variables for region, language, and last mode of contact (Web, SAQ, CATI) (WT3). More details on the development of weights for the BGPS are given in G16ed15v4.docx.

The MW2S was based on the 9,578 addresses where a complete response was obtained from an eligible adult in the BGPS. This is the address frame for the MW2S. Associated with each address is a weight, WT3, from the BGPS that accounts for the BGPS survey design, address screening rates, and survey completion rates. The total of these weights is $2,714,193.45$. We refer to this weight as MWTO in the MW2S.

## Step 1. Base sampling weight (MWT1)

The MAGIC sample was selected by the SEIGMA team at UMASS, with data collection completed by NORC. The MW2S sample was selected from completed respondents of the 2014 BGPS who were stratified into six risk groups, $k=1, \ldots, 6$. The base sampling (MWT1) weight is formed by multiplying the weight MWTO from the BGPS by the inverse of the probability of selection $\pi_{k}$ for each of six strata (See Table 1). The probability of selection of the $i^{t h}$ address from each of the first five risk groups is $\pi_{k}=1$ for $k=1, \ldots, 5$. The probability of selection of the low risk group is $\pi_{6}=\frac{2348}{7066}$. The base weight assigned to address $i$ in risk group $k$ is defined by

$$
W_{1, i k}^{*}=\left(\frac{1}{\pi_{k}}\right) W_{0, i k} .
$$

The total of the weights $W_{1, i k}^{*}$ for the 4,860 MAGIC sample subjects is $2,721,061.67$. We multiply $W_{1, i k}^{*}$ by $2,714,193.45 / 2,721,061.67$ to preserve the total weight, such that

$$
W_{1, i k}=\left(\frac{2,714,193.45}{2,721,061.67}\right) W_{1, i k}^{*} .
$$

Table 1. Numerator and Denominator Values by Strata.

| Risk Groups (k) | Total SEIGMA <br> Completed <br> Interviews <br> (Numerator) | Sampled <br> MAGIC Cases <br> (Denominator) | $\pi_{k}$ |
| :--- | ---: | ---: | ---: |
| 1. Problem Gambler | 133 | 133 | 1.00 |
| 2. At Risk of PG | 450 | 450 | 1.00 |
| 3. Expend \$1,200 or More Annually | 1,088 | 1,088 | 1.00 |
| 4. Gamble Weekly | 792 | 792 | 1.00 |
| 5. Served Sept 2001 or Later | 49 | 49 | 1.00 |
| 6. Low Risk | 7,066 | 2,348 | $0.3335^{*}$ |
| Total | 9,578 | 4,860 |  |

*The exact value of $\pi_{6}=\frac{2348}{7066}$ is used.

Table 2 summarizes the number of MW2S sample addresses by risk status.
Table 2. Number of sample addresses in MAGIC Sample by Risk Class

| Massachusetts Region: | Language (Pooled) : | Mode of Resp: | Type of Address: |  | At | \$1200 | Gamb | Vet |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Low |  |  |  |  |  |  |  |  |
| REGION | LANGSP2 | MODE_ATTEMPT | ADDTYP | PG | Risk | per y | Weekly | 2001+ |
| Risk |  |  |  |  |  |  |  |  |
| $1=$ West | 0=Non-Span | Web | 1=SFDU-SFam | 7 | 19 | 49 | 71 | 7 |
| 147 |  |  |  |  |  |  |  |  |
| 1 =West | 0=Non-Span | Web | 2=MFDU-MFam | 3 | 4 | 11 | 7 | 1 |
| 51 |  |  |  |  |  |  |  |  |
| $1=$ West | 0=Non-Span | Web | 9=PO Box | . 2 | 2 |  | 3 |  |
| $1=$ West | 0=Non-Span | SAQ | 1=SFDU-SFam | 15 | 55 | 183 | 108 | 6 |
| 253 |  |  |  |  |  |  |  |  |
| 1 =West | 0=Non-Span | SAQ | 2=MFDU-MFam | 8 | 11 | 21 | 25 | 1 |
| 65 |  |  |  |  |  |  |  |  |
| 1=West | 0=Non-Span | SAQ | 9=PO Box | 1 | 3 |  |  | 7 |
| $1=$ West | 0=Non-Span | CATI | 1=SFDU-SFam | . 6 | 14 | 1 |  | 36 |
| $1=$ West | 0=Non-Span | CATI | 2=MFDU-MFam | 1 | 2 |  |  | 12 |
| $1=$ West | 0=Non-Span | CATI | 9=PO Box | - | 1 |  |  |  |
| $1=$ West | 1=Spanish | Web | 1=SFDU-SFam | 1 | 3 | 2 | 4 | . 8 |
| $1=$ West | 1=Spanish | Web | 2=MFDU-MFam | 2 | 3 | 3 | 4 | . 8 |
| $1=$ West | 1=Spanish | SAQ | 1=SFDU-SFam | 1 | 11 | 15 | 10 | 5 |
| 38 |  |  |  |  |  |  |  |  |
| 1=West | 1=Spanish | SAQ | 2=MFDU-MFam | 1 | 8 | 9 | 12 | 27 |
| $1=$ West | 1=Spanish | CATI | 1=SFDU-SFam | . 1 | 3 |  |  | 2 |
| 1=West | 1=Spanish | CATI | 2=MFDU-MFam | 2 |  | 1 | - . |  |
| 2=East | 0=Non-Span | Web | 1=SFDU-SFam | 10 | 65 | 121 | 116 | 8 |
| 362 |  |  |  |  |  |  |  |  |
| 2=East | 0=Non-Span | Web | 2=MFDU-MFam | 6 | 29 | 39 | 26 | 5 |
| 140 |  |  |  |  |  |  |  |  |
| 2=East | 0=Non-Span | SAQ | 1=SFDU-SFam | 34 | 118 | 353 | 201 | 7 |
| 625 |  |  |  |  |  |  |  |  |



Source: GMed17p026.sas on 11/7/2017 by ejs
The weights adjusted for the MAGIC sample design given by MWT1 for these sample addresses are given in Table 3.

Table 3. Average Weight for Sample (MWT1) by Risk Class and Address Characteristics for MAGIC Sampl

| Region of | Language (Pooled): | Mode of Resp: | Type of Address: |  |  | \$1200 |  |  | Low |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Massachusetts | LANGSP2 | MODE_ATTEMPT | ADDTYP | PG | G Risk | per y | y Weekly | y 2001+ | - Risk |
| 1 =West | 0=Non-Span | Web | 1=SFDU-SFam | 104.34 | 104.34 | 104.34 | 104.34 | 104.34 | 314.00 |
| 1 =West | 0=Non-Span | Web | 2=MFDU-MFam | 128.94 | 128.94 | 128.94 | 128.94 | 128.94 | 388.04 |
| $1=$ West | 0=Non-Span | Web | 9=PO Box |  | 146.781 | 146.78 |  | 11.70 |  |
| $1=$ West | 0=Non-Span | SAQ | 1=SFDU-SFam | 106.79 | 106.79 | 106.79 | 106.79 | 106.79 | 321.36 |
| $1=$ West | 0=Non-Span | SAQ | 2=MFDU-MFam | 131.97 | 131.97 | 131.97 | 7131.97 | 131.97 | 397.14 |
| $1=$ West | 0=Non-Span | SAQ | 9=PO Box | 150.22 |  | 150.221 | 150.22 | 452 | . 07 |
| $1=$ West | 0=Non-Span | CATI | 1=SFDU-SFam |  | 114.281 | 114.281 | 114.28 | 4.28 | 343.90 |
| $1=$ West | 0=Non-Span | CATI | 2=MFDU-MFam |  | 141.221 | 141.221 | 141.221 | 141.22 | 424.99 |
| $1=$ West | 0=Non-Span | CATI | 9=PO Box |  |  | 483.77 |  |  |  |
| $1=$ West | 1=Spanish | Web | 1=SFDU-SFam | 173.88 | 173.88 | 173.88 | 8173.88 |  | 523.27 |
| $1=$ West | 1=Spanish | Web | 2=MFDU-MFam | 207.16 | 207.16 | 207.16 | 6207.16 |  | 623.41 |
| $1=$ West | 1=Spanish | SAQ | 1=SFDU-SFam | 179.98 | 179.98 | 179.98 | 8179.98 | 179.98 | 541.63 |
| $1=$ West | 1=Spanish | SAQ | 2=MFDU-MFam | 214.43 | 214.43 | 214.43 | 214.43 |  | 645.29 |
| $1=$ West | 1=Spanish | CATI | 1=SFDU-SFam |  | 209.862 | 209.86 | 209.86 | 631 | . 53 |
| $1=$ West | 1=Spanish | CATI | 2=MFDU-MFam |  | 250.02 | . 250 | 0.02 |  |  |
| 2=East | 0=Non-Span | Web | 1=SFDU-SFam | 289.98 | 289.98 | 289.98 | 8289.98 | 289.98 | 872.66 |
| 2=East | 0=Non-Span | Web | 2=MFDU-MFam | 407.62 | 407.62 | 407.62 | 407.62 | 407.62 | 1226.68 |
| 2=East | 0=Non-Span | SAQ | 1=SFDU-SFam | 296.68 | 296.68 | 296.68 | 8296.68 | 296.68 | 892.82 |
| 2=East | 0=Non-Span | SAQ | 2=MFDU-MFam | 417.10 | 417.10 | O 417.10 | 0417.10 | 417.10 | 1255.20 |
| 2=East | 0=Non-Span | CATI | 1=SFDU-SFam | 321.37 | 321.37 | 321.37 | 321.37 | 321.37 | 967.13 |
| 2=East | 0=Non-Span | CATI | 2=MFDU-MFam | 407.62 | 407.62 | 407.62 | 2407.62 | 407.62 | 1226.68 |
| 2=East | 2=Any Lang | Web | 9=PO Box | . . | 549.40 | 549.40 |  | 53.35 |  |
| 2=East | 2=Any Lang | SAQ | 9=PO Box | 562.18 | 562.18 | 562.18 | 8562.18 |  | 691.80 |
| 2=East | 1=Spanish | Web | 1=SFDU-SFam | 428.66 | 428.66 | 428.66 | 6428.66 |  | 290.00 |
| 2=East | 1=Spanish | Web | 2=MFDU-MFam | 557.83 | 557.83 | 557.83 | 557.83 | 83.1678 | 678.70 |
| 2=East | 1=Spanish | SAQ | 1=SFDU-SFam | 44.71 | 444.71 | 444.71 | 1444.71 |  | 338.29 |


| 2=East | 1=Spanish | SAQ | 2=MFDU-MFa | 557.83557 .83557 .83557 .83 | 1678.70 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 2=East | 1=Spanish | CATI | 1=SFDU-SFa | . 523.30523 .30523 .30 | 1574.81 |
| 2=East | 1=Spanish | CATI | 2=MFDU-MFa | 680.98680 .98680 .98680 .98 | 2049.32 |
| 2=East | 2=Any Lang | Web | 9=PO Box | . 549.40 |  |

Source: GMed17p026.sas on 11/7/2017 by ejs

## Step 2. Adjustment for Response Rates to MW2S (MWT2)

We identified groups of sample addresses with different response rates based on variables collected in the BGPS. The initial development was conducted by NORC for the MAGIC respondents (Summarized in MAGIC weighting_12082015.docx). We used NORC's development as a starting point for developing non-response weight adjustments.

Table 4 summarizes the completion status for each address selected in the MW2S study. The results indicate that a survey was completed at $64.6 \%$ of the sample MW2S addresses. The majority of uncompleted surveys were from addresses where it was not possible to confirm the household status ( $n=1,549$ ). We note that a baseline survey was completed by a respondent at each of these addresses.

Table 4. Completion Status for MAGIC Wave 2 Sample
Cumulative
COMBINED_CATCODE
Percent
Completed Survey
64.59
Selected a respondent but not complete
64.92
Undeliverable mail, emancipated minor households, or
65.74
confirmed business
Contact with correct address if confirmed either
67.06
through returning mail, logging in, or confirming
address on the phone but have not determined household
member with most recent birthday
Contact was not made via mail or web, but has been made
68.13
with an adult household member via cati. Address
confirmation questions are not yet answered.
Released sample line, but no contact has been made to
100.00
confirm household status

The non-response adjustment is an adjustment to the weights (MWT1) to compensate for differences in completed response rates across subgroups for addresses selected in the MW2S. The weights MWT1 are
adjusted to account for varying completion rates. The adjustment is made by forming non-response adjustment cells ( $\ell$ ).

A stepwise logistic regression analysis was used to determine the variables most strongly related to completing the MW2S survey. The dependent variable of interest was whether a survey was completed. The independent variables used in the logistic regression to form the groups are given in Table 5. All variables were statistically significantly related to response rates at the 0.10 level, and nearly all were significant at the 0.05 level. For each variable, an additional category was created when a variable was missing, and included as a possible response category for the variable. Categorical variables were tested using chi-square tests. Number of gambling formats (NGAMBF) was tested via a two-sample t-test, and gambling expenditures was tested using a Wilcoxon Rank sum test.

Table 5. Variables used to identify groups of sample addresses with different response rates.

| Variable | Categories | Variable Name | P-Value |
| :---: | :---: | :---: | :---: |
| Gender | Male, Female | D2_RM | 0.054 |
| Age | 18-34;35-49;50-64;65+ | AGE_PS | 0.0001 |
| Race | Black, Hispanic, Asian, White/other | RACE1_M | 0.0001 |
| Marital Status | Never married; living with partner; married; separated; divorced; widowed | D4_RM | 0.0001 |
| Education | HS or less; some college/college grad; some post-graduate | D6_RM | 0.0001 |
| Disabilities | No; yes | C12_RM | 0.0592 |
| Children | none; some | D5_RM | 0.0001 |
| Employment | employed; other | D7A_RM | 0.0149 |
| Home Ownership | own; rent/other | D9_RBCM | 0.0001 |
| Citizen Status | citizen; not citizen | D12_RM | 0.0001 |
| Family Gambling Issues around gambling | No; yes | GPO2_RM | 0.024 |
| Attitude toward Gambling | Very harmful; harmful; neutral; beneficial; very beneficial | GA5_RM | 0.0137 |
| Frequency of Gambling | none; in past year; monthly; weekly | ANYGAMEF1M | 0.0001 |
| \# of Gambling Formats | Range from 0 to 10 | NGAMBF | 0.0001 |
| Gambling Expenditures | ranges with reported expenditure | NEXP_GAME1 | 0.0202 |

Source: gmed17p23.sas with
Table in MAGIC2017-documentation-stanek.xlsx
The entire set of 15 variables (in Table 5) was entered into a step-wise logistic regression to predict response rates. A detailed description of this process is given in a separate document (mag17ed08.docx). A number of logistic regression models were fit, with nearly all models including seven variables (given in order of inclusion as Home Ownership, Children, Education, Frequency of

Gambling, Age, Citizen Status, and Employment). Models with interactions were fit using the first four variables (Home Ownership, Children, Education, Frequency of Gambling). These models revealed that the interaction of each variable with frequency of gambling (FGAMB, when categorized as none/some) was statistically significant (at $\mathrm{p}<0.10$ ). To avoid small group sizes, we limited non-response adjustment to the first four variables.

Prior to forming sample address groups, sample addresses where one or more of the four variable was missing in the BGPS were removed to form a single non-response group ( $n=350$ ). The remaining sample addresses ( $n=4510$ ) were classified into groups by the BGPS response to the four variables corresponding to:

- home ownership
- presence of children
- education education) and
- frequency of gambling in the past year (FGAMB: none; some).

The number of sample addresses, and non-response rates for each group are given in Table 6. There are 25 groups in the initial grouping in Table 6. The listing of groups in Table 6 is organized mainly by the number of sample addresses in a group. For the first several groups with relatively few sample addresses, the groups are further clustered by response rates, using 2 or 3 -variable clusters. The groups in a cluster have similar definitions and response rates.

Table 6. Response rates by Address Groups for MAGIC 2 Sample

|  | Response |  |  |
| :---: | :---: | :---: | :---: |
|  | \# Sample | \# Of | Rate |
|  | Addresses: | Responses: | (Pct) : |
| Non-response Group: GRP | N_ADDR | N_RESP | P_RESP |
| 7=LT HS, nokids, rent, no gamb | 58 | 18 | 31.03\% |
| 13=LT HS, kids,rent, no gamb | 21 | 7 | 33.33\% |
| 4=LT HS, kids, own, no gamb | 13 | 8 | 61.54\% |
| 1=LT HS, nokids, own, no gamb | 54 | 30 | 55.56\% |
| 9= Grad, nokids, rent, no gamb | 61 | 29 | 47.54\% |
| 14= Coll, kids,rent, no gamb | 42 | 19 | 45.24\% |
| 15= Grad, kids, rent, no gamb | 15 | 8 | 53.33\% |
| 5= Coll, kids, own, no gamb | 56 | 41 | 73.21\% |
| 6= Grad, kids, own, no gamb | 59 | 42 | 71.19\% |
| 18=Grad , kids, own, gamb | 255 | 173 | 67.84\% |
| 24=Grad , kids,rent, gamb | 31 | 21 | 67.74\% |
| 16=LT HS, kids, own, gamb | 77 | 58 | 75.32\% |
| 22=LT HS, kids,rent, gamb | 78 | 28 | 35.90\% |
| 8= Coll, nokids, rent, no gamb | 106 | 52 | 49.06\% |
| 23=Coll , kids,rent, gamb | 126 | 58 | 46.03\% |
| $3=$ Grad, nokids, own, no gamb | 134 | 106 | 79.10\% |
| 2= Coll, nokids, own, no gamb | 144 | 88 | 61.11\% |
| 21=Grad , nokids,rent, gamb | 149 | 84 | 56.38\% |


| 19=LT HS, nokids, rent, | gamb | 216 | 130 | $60.19 \%$ |
| :--- | :--- | :---: | :---: | :---: |
| 25= Some Missing |  | 350 | 185 | $52.86 \%$ |
| 10=LT HS, nokids, own, | gamb | 420 | 287 | $68.33 \%$ |
| 17=Coll, kids, own, | gamb | 433 | 267 | $61.66 \%$ |
| 12= Grad, nokids, own, | gamb | 439 | 345 | $78.59 \%$ |
| 20=Coll, nokids, rent, | gamb | 445 | 265 | $59.55 \%$ |
| 11= Coll, nokids, own, | gamb | 1078 | 790 | $73.28 \%$ |
|  |  | $=========$ | $=========$ |  |
|  | 4860 | 3139 |  |  |

Source: GMed17pO26.sas on 11/7/2017 by ejs

We collapse the groups in each cluster to increase the number of sampled addresses, and stabilize the response rates. We summarize response rates for the resulting $m=1, \ldots, M=19$ groups in Table 7.

Table 7. Response rates for MAGIC Wave 2 Sample Addresses by Collapsed Groups


Source: GMed17p026.sas on 11/7/2017 by ejs
The smallest group had 67 sampled addresses. The response rate ranged from $31.65 \%$ to $79.10 \%$ between the groups.

The adjustment to the weights for the completion status is made using the design weight (MWT1) for sample subjects in each of the $m=1, \ldots, M=19$ groups. Let $W_{1, j m}$ represent the MWT1 weight for the $j^{\text {th }}$ sample subject in group $m$, where $j=1, \ldots, n_{m}$ indexes the subjects in group $m$. Also, define $c_{j m}$ to be an indicator variable that has a value of 1 if subject $j$ completes the survey, and 0 otherwise. The completion adjusted weights are given by

$$
W_{2 A, j m}=\left(\frac{T_{m}}{C_{m}}\right) W_{1, j m}
$$

where $C_{m}=\sum_{j=1}^{n_{m}} c_{j m} W_{1, j m}$ and $T_{m}=\sum_{j=1}^{n_{m}} W_{1, j m}$.
The ratios, $\frac{T_{m}}{C_{m}}$, determine how different the design weight, $W_{1, j m}$ i.e. MWT1, is from the weight adjusted for non-response adjusted weight, $W_{2, j m}$ i.e. MWT2. The reciprocal of this ratio is closely related to the completion rate (i.e. the proportion of sample subjects who complete the survey). When there are few sample subjects in a group, the relative standard deviation of the completion rate is large. This is particularly true when the completion rate is low, leading to large ratios $\frac{T_{m}}{C_{m}}$. Table 8 illustrates the non-response weight ratios and relative standard deviation of the weighted completion rates (given by $\sqrt{\frac{C_{m}}{T_{m}}\left(1-\frac{C_{m}}{T_{m}}\right) \frac{1}{n_{m}}}$ )(in increasing order) for the groups.

We note that none of the relative standard deviations are greater than $30 \%$, indicating adequate stability in the response-weight adjustment. A summary of the weights adjusting for non-response is given in Table 9.

Table 8. Non-response Ratios and Relative Standard Deviation of Completion rates by Group for MAGIC Wave 2 Sample Addresses

| Collapsed Non-response |  | Total MWT1 by Group: | Total Comp MWT1 by Grp: | $\begin{aligned} & \text { WT2 } \\ & \text { ratio: } \end{aligned}$ | N <br> Sample: | N Complete: | Completion Rate: | RSD Prop Complete |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Group (m) : CGRP |  | MWT1_S | CMWT1_S | RATIO2 | N_SAMP | N_COMP | P_RESP | RSDP |
| Educ Kids? | Own/ Freq of |  |  |  |  |  |  |  |
|  | Rent Gambling | $T_{m}$ | $C_{m}$ | $\frac{T_{m}}{C_{m}}$ | $n_{m}$ |  |  |  |
| LT HS, anykids, | rent, no gamb | 77,140 | 24,460 | 3.15377 | 79 | 25 | 31.65\% | 16.5\% |
| LT HS, kids | rent, gamb | 42,317 | 13,818 | 3.06257 | 78 | 28 | 35.90\% | 16.3\% |
| Coll , | rent, gamb | 72,063 | 31,056 | 2.32040 | 126 | 58 | 46.03\% | 10.2\% |
| Coll+, anykids, Coll, nokids, | rent, no gamb | 114,986 | 52,949 | 2.17162 | 118 | 56 | 47.46\% | 10.0\% |
|  | rent, no gamb | 103,229 | 51,573 | 2.00161 | 106 | 52 | 49.06\% | 9.7\% |
| Some Missi |  | 214,580 | 106,242 | 2.01972 | 350 | 185 | 52.86\% | 5.4\% |
| Grad , nokids, LT HS, anykids, | rent, gamb | 106,283 | 63,638 | 1.67011 | 149 | 84 | 56.38\% | 6.7\% |
|  | own, no gamb | 50,890 | 26,705 | 1.90564 | 67 | 38 | 56.72\% | 11.6\% |
| Coll , nokids, | rent, gamb | 245,496 | 146,771 | 1.67265 | 445 | 265 | 59.55\% | 3.9\% |
|  | rent, gamb | 97,099 | 58,534 | 1.65885 | 216 | 130 | 60.19\% | 5.5\% |
| LT HS, nokids, Coll, nokids, | own, no gamb | 111,441 | 67,121 | 1.66029 | 144 | 88 | 61.11\% | 6.8\% |
| Coll , kids, | own, gamb | 210,131 | 124,066 | 1.69370 | 433 | 267 | 61.66\% | 4.0\% |
| Grad , kids, | /rent, gamb | 171,729 | 115,677 | 1.48456 | 286 | 194 | 67.83\% | 4.1\% |
| LT HS, nokids, | own, gamb | 157,324 | 108,022 | 1.45640 | 420 | 287 | 68.33\% | 3.3\% |
| $\begin{aligned} & \text { Coll+, } \text { kids, } \\ & \text { Coll, nokids, } \end{aligned}$ | own, no gamb | 91,791 | 65,405 | 1.40342 | 115 | 83 | 72.17\% | 5.9\% |
|  | own, gamb | 473,642 | 336,992 | 1.40550 | 1078 | 790 | 73.28\% | 1.9\% |
| LT HS, kids, Grad, nokids, Grad, nokids, | own, gamb | 30,936 | 24,779 | 1.24847 | 77 | 58 | 75.32\% | 5.7\% |
|  | own, gamb | 233,579 | 187,669 | 1.24463 | 439 | 345 | 78.59\% | 2.4\% |
|  | own, no gamb | 109,539 | 84,823 | 1.29138 | 134 | 106 | 79.10\% | 4.7\% |
| Grad, nokids, |  | 2,714,193 | 1,690,301 |  | 4860 | 3139 |  |  |

[^21]Table 9. MAGIC Wave 2 MWT1 and MWT2 adjusting for Sampling and Non-response by Group


Source: GMed17p026.sas on 11/7/2017 by ejs
We define the MAGIC wave 2 weight adjusted for groups $m=1, \ldots, M=19$ (formed by rent/own, kids, education, and frequency of gambling) as $W_{2, j}$, where $j=1, \ldots, 3139$ indexes the MAGIC wave 2 sample subjects who completed the questionnaire.

## Step 3. Adjustment for household size (MWT3)

The third adjustment in the weights is for household size. The number of persons 18 years or older living the household was recorded in the MAGIC survey, or recovered from the BGPS if missing. The distribution of household size (truncated to a maximum of 7) for completed respondents is given in Table 10.

Table 10. Household Size by Region for Wave 2 Respondents

| d1_MAGIC(HH Size :D1_MAGIC) |
| ---: | ---: | ---: | ---: |
| REGION(Region :REGION) |

Source: GMed17p026.sas on $11 / 7 / 2017$ by ejs
In Western MA, the total number of persons age 18+ based on the 2015 PUMS data is 665,863 (see gmed17p011.sas), while the total weight (MWT2) for respondents in Western MA is 343,045 (see gmed17p026.sas, Table 10a). This corresponds to an average household size of $1.94=\frac{665,863}{343,045}$. In Eastern MA, the total number of persons age 18+ based on the 2015 PUMS data is $4,742,932$ (see gmed17p011.sas), while the total weight (MWT2) for respondents in Western MA is 2,371,149. This corresponds to an average household size of $2.00=\frac{4,742,932}{2,371,149}$. We assign these average household sizes to respondents where household size was missing. We further truncated the household size, represented by $h_{j}$ for respondent $j$, to a maximum of 4 in an effort to limit the variability of the survey weights. The weight adjusted for household size is given by

$$
W_{3, j}^{*}=h_{j} W_{2, j} .
$$

The average weight assigned by household size and region is given in Table 11.

Table 11. Initial Household Size (Max=4) Adjusted Weight for MAGIC Wave 2 by Region


We compare the total weight in Western MA and Eastern MA with the number of persons 18+ years of age based on the 2015 PUMS data by region. In Western MA, the 2015 PUMS total is 665,863 , while the total weight accounting for household size is 644,573. In order to have the weights total to the MA PUMS total in Western MA, we multiply the household size adjusted weights in Western MA by $k_{w}=\frac{665,863}{644,573}$. As a result, the household size adjusted weight in Western MA is given by

$$
\begin{aligned}
W_{3, j} & =k_{w} W_{3, j}^{*} \\
& =k_{w} h_{j} W_{2, j} .
\end{aligned}
$$

Similarly, in Eastern MA, the 2015 PUMS total is $4,742,932$, while the total weight accounting for household size is $4,808,390$. In order to have the weights total to the MA PUMS total in Eastern MA, we multiply the household size adjusted weights in Eastern MA by $k_{e}=\frac{4,742,932}{4,808,390}$. As a result, the household size adjusted weight in Eastern MA is given by

$$
\begin{aligned}
W_{3, j} & =k_{e} W_{3, j}^{*} \\
& =k_{e} h_{j} W_{2, j}
\end{aligned}
$$

With these adjustments, the total weight of 5,408,795 matches the 18+ year old MA population in 2015.

## Step 4. Adjusting weights using raking based on cross-classified pairs of the variables region, age, gender, age, race/ethnicity, education (MWT4)

We adjusted weights assigned to subjects to more closely align with the distribution of 18+ year old persons in MA by region (Western, Eastern MA), age (18-34, 35-49, 50-64, $65+$ ), gender (male, female),
race/ethnicity (Hispanic, Black (only), Asian (only), White and other), and education (high school or less, some college/college graduate, some post graduate education). We determined raking variables via a preliminary analysis of the 2015 one-year American Community Survey Public Use Microdata Sample (PUMS) files. In an ideal setting, reliable PUMS data for population totals would be available for a full cross-classification of adjustment variables. In practice, estimates of the population based on the PUMS data are based on an approximate $1 \%$ sample of the MA population, and the PUMS data themselves are weighted to estimate the number of subjects in each post-stratum. For this reason, we did not use a cross-classification of all 5 variables to define post-strata for weighting. Instead, we constructed pairs of variables, using 10 pairs (i.e., region $x$ age, region $\times$ gender, etc.).

The maximum coefficient of variation of the mean statistical weight for subjects in a stratum was $41.7 \%$ (for $\mathrm{n}=202$ Western MA, Asian PUMS respondents) (See SAS program gmed17p011.sas). The coefficient of variation for all other strata was less than $30 \%$, and all strata had more than 200 subjects. We elected to rake on pairs of primary variables and to use all possible pairs of the primary variables as raking variables. By cross-classifying pairs of primary variables, a large number of PUMS respondents were in each cell for the cross classifications. Smaller numbers of subjects were present in cells based on subjects with completed MAGIC surveys.

Raking by pairs of the primary variables guarantees a representative weight (i.e., a weight that matches the population weight) for each pair. This means that fitted models using weighting will properly represent the population distribution for up to two-way interactions with the primary outcome variables.

Region was reported for all respondents, but each of the other variables was missing for one or more respondents. Age was missing on 42 respondents (1.34\%), while less than $1 \%$ of the respondents were missing gender, race, or education. A summary of the respondents by a detailed cross-classification of the raking variables is given in Table 12a,b.

Table 12a. Summary of age, race, gender, and education for Magic Respondents (Western MA)


Source: GMed17p027.sas on $11 / 10 / 2017$ by ejs

Table 12b. Summary of age, race, gender, and education for Magic Respondents (Eastern MA)


Source: GMed17p027.sas on 11/10/2017 by ejs
We allowed for missing values for the primary variables when defining cells for raking. For example the first raking variable, V 1 , was region x age. If each of the primary variables was known on each respondent, V1 would have 8 categories corresponding to a cross-classification of the region x age categories $=2 \times 4$. Since age was not reported by all respondents, we added a $5^{\text {th }}$ category to age corresponding to "missing age". As a result, the variable V1 used for raking had $10=2 \times 5$ categories.

With 5 primary variables, there are 10 ways of pairing primary variables to form raking variables. Each raking variable corresponds to a different pair of primary variables. Raking was accomplished in steps, by consecutively using each of the raking variables to align the sample weighted marginal to the population marginal. We refer to the consecutive raking of all 10 raking variables as an iteration. This process was continued until the sample weights converged to the population weights for each of the raking variables.

Each of the MAGIC respondents was assigned a survey weight, MWT3, based on other characteristics prior to raking. The weights were assigned so that the total weight for the respondents matched the PUMS 2015 weight for MA.

## Description of a Step in the Raking

Raking was accomplished using a SAS program written for this purpose (gmed16p012.sas and gmed16p013.sas). We summarize the process here using the first raking variable, V 1 , corresponding to region $x$ age (additional details are available in the document g16ed04v1.docx). The first step was to evaluate the total weight (MWT4) in each of the $2 \times 5=10$ cells for the sample. Let us refer to these weights by $x_{i j}$ for $i=1, \ldots, 2$ (corresponding to regions), and $j=1, \ldots, 5$ (corresponding to age categories, where $\mathrm{j}=5$ corresponds to 'missing age'). The population weights, $p_{i j}$, were based on the 2015 PUMS data (created by gmed17p017.sas). Among the population data, there were no missing values. Using the categories of region and age, the total population was the sum over $2 \times 4=8$ cells, $p_{++}=\sum_{i=1}^{2} \sum_{j=1}^{4} p_{i j}$. As a result, when raking by the variable V1, we first re-allocated PUMS data to form categories representing "missing age."

## Forming Adjusted Population Weights Accounting for Missing Values in Primary Variables

We illustrate the process of forming adjusted population weights using the adjustment for V1, region x age, as an example. Let the total sample and population weight in region $i$ be given by $x_{i+}=\sum_{j=1}^{5} x_{i j}$ and $p_{i+}=\sum_{j=1}^{4} p_{i j}$, respectively. We assign population weights to cells in a region where age is missing proportional to the weight assigned to these cells in the sample in the region, $p_{i 5}^{*}=p_{i+}\left(\frac{x_{i 5}}{x_{i+}}\right)$. We refer to these population weights as 'adjusted' weights, since they are adjusted for missing values in the primary variables. Population weights for individual cells with age known in a region are adjusted to
preserve the overall population weight in the region, $p_{i+}$, such that $p_{i j}^{*}=p_{i j}\left(\frac{p_{i+}-p_{i 5}^{*}}{p_{i+}}\right)$, for $i=1, \ldots, 2$ and $j=1, \ldots, 4$.
We illustrate this for V1, corresponding to Region x Age in Table 13. The first column contains the initial 2015 PUMS data, while the second column has the PUMS totals adjusted for missing data. The third column contains the totals based on MWT3 prior to accounting for missing values.

Table 13. PUMS and MWT3 Weight Totals For Wave 2 MAGIC Respondents Adjusting for Missing Data for V1

| \| | ps |  |  |
| :---: | :---: | :---: | :---: |
| \| |  |  |  |
| \| | 1=PUMS | 2=PUMS |  |
| \| | Original | Adjusted | 3=Sample |
| \|1=W 18-34 | 204,332\| | 200,623\| | 66,382\| |
| \|2=W 35-49 | 146,143\| | 143,490 \| | 134,432 \| |
| \|3=W 50-64 | 178,079 \| | 174,846\| | 220,849 |
| \|4=W 65+ | 137,309 \| | 134,816\| | 232,111\| |
| \|5=W Miss | 이 | 12,088\| | 12,088\| |
| \|6=E 18-34 | 1,434,153\| | 1,410,281\| | 643,997\| |
| \|7=E 35-49 | 1,164,683 \| | 1,145,296 \| | 898,528\| |
| \|8=E 50-64 | 1,239,478 | 1,218,846 \| | 1,702,742\| |
| \|9=E 65+ | 904,618\| | 889,560 \| | 1,418,716 |
| \|10=E Miss | 0\| | 78,949 \| | 78,949 \| |
| \|All | 5,408,795 \| | 5,408,796 \| | 5,408,796\| |

Source: GMed17p027.sas on 11/10/2017 by ejs

A similar process was followed to adjust the population weights for missing values with other primary variables.

## Matching Sample to Population Marginals for Steps with Raking Variables 1-10.

The total sample weight assigned to a cell for a raking variable is the sum of MWT4 assigned to respondents in that cell. We index categories for the 5 primary variables by $i=1,2$ for region, $j=1, \ldots, 5$ for age, $k=1, \ldots, 3$ for gender, $I=1, \ldots, 5$ for race, and $m=1, \ldots, 4$ for education. Respondents within a cell are indexed by $q=1, \ldots, n_{i j k l m}$. The total sample weight assigned to a cell for the first raking variable, V1, is given by

$$
\begin{aligned}
x_{i j} & =\sum_{k=1}^{3} \sum_{l=1}^{5} \sum_{m=1}^{4} x_{i j k l m} \\
& =\sum_{k=1}^{3} \sum_{l=1}^{5} \sum_{m=1}^{4}\left(\sum_{q=1}^{n_{i k k m}} x_{i j k l m q}\right)^{\prime}
\end{aligned}
$$

where $x_{i j k m}=\sum_{q=1}^{n_{i k m m}} x_{i j k m a}$. The first step in an iteration of raking aligns the sample marginal to the population marginal by forming the new weight for cells based on the full cross-classification of the five variables, such that

$$
x_{i j k l m}^{(1)}=x_{i j k l m}\left(\frac{p_{i j}^{*}}{x_{i j}}\right)
$$

Using these weights, the total weight is evaluated for each cell corresponding to the next raking variable, V2 (corresponding to region x sex), i.e. $x_{i k}^{(1)}=\sum_{j=1}^{5} \sum_{l=1}^{5} \sum_{m=1}^{4} x_{i j k m}^{(1)}$. Once again, using the population marginal weights, we align the sample marginal to the population marginal for V 2 , such that

$$
x_{i k k m}^{(2)}=x_{i j k m}^{(1)}\left(\frac{p_{i k}^{*}}{x_{i k}^{(1)}}\right) .
$$

This process is continued for each of the 10 raking variables, resulting in the marginal total weights in each cell after one iteration given by $r_{i j k m m}^{1}=x_{i j k m}^{(10)}$. Table 14 summarizes the sample and aligned population weights prior to raking for each of the 10 raking variables.

Table 14a. Magic (Wave 2) Sample and Aligned Population Weights Prior to Raking on 10 Variables


Table 14b (continued). Magic (Wave 2) Sample and Aligned Population Weights Prior to Raking on 10 Variables


[^22]Table 14c (continued). Magic (Wave 2) Sample and Aligned Population Weights Prior to Raking on 10 Variables


## Iterating Raking

We repeat the process of aligning the marginals over the 10 raking variables using the raked marginal, $r_{i j k l m}^{(t-1)}$, until the marginal totals based on the raked weights, i.e. $r_{i j}^{t}=\sum_{k=1}^{3} \sum_{l=1}^{5} \sum_{m=1}^{4} r_{i j k l m}^{t}$ for cells in V1-V10 at iteration $t$, are sufficiently close to the population marginal weights, $p_{i j}^{*}$. The criterion for closeness is the maximum (over all cells) of the percent difference in weight between the raked sample weight and the population weight. This criterion is determined by evaluating the maximum percent difference in marginal weight for each raking variable, given by

$$
\mathrm{m}_{1}^{t}=\max \left[100\left(\frac{r_{i j}^{t}-p_{i j}^{*}}{p_{i j}^{*}}\right) ; i=1,2 ; \mathrm{j}=1, \ldots, 5\right]
$$

for $\mathrm{V} 1, \mathrm{~m}_{2}^{t}=\max \left[100\left(\frac{r_{i k}^{t}-p_{i k}^{*}}{p_{i k}^{*}}\right) ; i=1,2 ; \mathrm{k}=1, \ldots, 3\right]$ for V 2 , etc., and then taking the maximum of these percent differences, given by $\mathrm{m}^{t}=\max \left(m_{1}^{t}, m_{2}^{t}, m_{3}^{t}, \ldots, m_{10}^{t}\right)$.
The raking procedure stops when $m^{t}$ is below a value that is set as the largest possible acceptable percent difference between sample and population marginal weights. This difference is set at $m(\max )=10 \%$, implying that the maximum difference between the raked weights and the population weights is at most $10 \%$.

The criteria for stopping iterations for raking is based in part on the coefficient of variation for population values for the marginals and in part on the performance of the raking procedure using the 10 raking variables. The population marginals are constructed from PUMS data, which in turn are based on a weighted one percent sample of MA subjects. Using the basic PUMS data, we calculated the coefficient of variation of the total for each marginal population cell. While most of the coefficients of variation are less than 1 or 2 percent, the coefficient of variation for "Asians in Western MA" is $5.9 \%$ (based on 202 respondents in the PUMS 2015 data (Source: gmed17p018.sas)). A value of $m(\max )=10 \%$ is large enough to account for this level of population variability.

The second factor leading to setting $m(\max )=10 \%$ is based on experience with the raking program. We initially set the raking to evaluate 50 iterations, stopping when $m(\max )<10 \%$. After 5 iterations, the maximum percent difference was $m=3.07 \%$. The final raked weight totals are summarized in Table 15.

Table 15. MAGIC (Wave 2) Comparison of Raking Variable Weights with Population Weights after 5 Iterations


Table 15 (continued). MAGIC (Wave 2) Comparison of Raking Variable Weights with Population Weights after 5 Iterations


Source: GMed17p027.sas on 11/10/2017 by ejs

Table 15 (continued). MAGIC (Wave 2) Comparison of Raking Variable Weights with Population Weights after 5 Iterations


## Step 5 . Trimming of weights by setting the minimum weight to be the average weight/8, and the maximum weight to be average weight x 8 (MWT6)

The process of weighting to account for the sample design and response rates leads to different weights for different respondents. The weights ensure that if the expected value of response (such as the prevalence of problem gambling) varies between respondents with different weights, the overall weighted estimator is an unbiased estimate for the population mean. An additional consequence of varying weights is a decrease in the precision of the estimator. When there is a weak relationship between the variables used for weighting and the expected value of response, reducing the range of weights can increase the precision of the estimator, while not creating appreciable bias. Such a reduction in the range of weights is accomplished by reducing the maximum weight, and increasing the minimum weight. This process is called weight trimming. By trimming weights appropriately, a more accurate estimator may be constructed.

We first review the impact of raking on MWT3. Raking will increase, or decrease a weight in an effort to make the marginal weights based on the raking variables more closely match the PUMS 2015 data. For some groups of subjects, this may alter the rate by a large amount. Table 16 lists the most extreme (less than 0.333 , or more than 3 ) alterations in the ratio of total weights (MWT4a/MWT3) by respondent group characteristics.

Table 16. List of the Smallest and Largest Raking Weight factors


Source: GMed17p027.sas on 11/10/2017 by ejs

The largest adjustment down (i.e. 0.078) in the weight occurred for black, male, college graduate, age $65+$ respondents in Western MA, while the largest adjustment up (i.e. 43.315) occurred for male, white, HS or less educated, 18-34 year old respondents in Western MA.

The distribution of weights for the 3,139 respondents is summarized in Table 17 for each step in the weight development. Notice the large differences that occur in the maximum weight when accounting for household size, or aligning the weights to the Massachusetts population (using the raked weights). The distribution of the weights generated by NORC based on post-stratification by region, age, race, and gender is given in the last row of Table 17 for comparison.

| Table 17. Description of MAGIC Weights Prior to Trim |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: |
| Weight | Min | Median | Mean | Max |
| MWTO- Base WT3 | 105 | 297 | 277 | 683 |
| MWT1- Design | 104 | 321 | 538 | 2,049 |
| MWT2- Complete | 130 | 586 | 865 | 5,294 |
| MWT3- HHSize | 134 | 1182 | 1723 | 15,619 |
| MWT4- Raked | 38 | 812 | 1723 | 57,882 |

Source: GMed17p027.sas on 11/8/2017 by ejs

## Trimming Raked Weights

We describe the procedure for trimming raked weights next. Let $w_{\min }$ represent the minimum weight, $w_{\text {mean }}$ represent the mean weight, and $w_{\max }$ represent the maximum weight. We define trimmed weight by setting the minimum and maximum weight to be a simple multiplier, $m$, times the average weight, $w_{\text {mean }}$. The initial trimmed weight is given by

$$
w_{i, \mathrm{~m}}^{0}=\left\{\begin{array}{l}
w_{\max , m} \text { if } w_{i} \geq w_{\max , m} \\
w_{i} \\
w_{\min , m} \text { if } w_{i} \leq w_{\min , m}
\end{array} .\right.
$$

where $w_{\text {max }, m}=m\left(w_{\text {mean }}\right)$ and $w_{\text {min }, m}=\left(w_{\text {mean }}\right) / m$. By changing the minimum and maximum weight, the total weight is changed. In order to insure that the total weight is equal to the total population size in each region (which is equal to $T_{3 R}=\sum_{j \in R e g i o n} W_{3, j}$, where $j$ indexes the respondents in region $R$ ) we adjust the initial trimmed weight by a factor $\frac{T_{3 R}}{T_{m R}}$, where $T_{m R}=\sum_{j \in \text { Region }} w_{5 j}^{(m)}$ represents the total trimmed raked weight in a region. The final step in forming the trimmed weight is to multiply the initial trimmed weight in region $R$ by $\frac{T_{3 R}}{T_{m R}}$, to form the trimmed weight

$$
w_{6 j}=\left(\frac{T_{3 R}}{T_{m R}}\right) w_{5, j}^{(m)} .
$$

## Determining the Extent of Trimming

We used the same criteria for weight trimming that was used in the BGPS. Using the average weight $\bar{W}=1,723$, we truncated weights so they fell in the range determined by (min, max), where $\min =\frac{\bar{W}}{8}=215$, and $\max =8 \bar{W}=13,785$. This resulted in adjusting 361 weights up to the minimum, and adjusting 36 weights down to the maximum. The total weight in each region based on weights adjusted for household size (MWT3) and trimmed raked weights (MWT5) are given in Table 18.

Table 18. Total weight by region for Wave 2 Respondents

| \| |  | \|Magic Wave2 | |
| :---: | :---: | :---: |
| \| |  | Trimmed Wt \| |
| \| | Magic HH - | before |
| \| | size Wt3: | centering: \| |
| , | MWT3 | MWT5 |
| \|Western Massachusetts | 665,863\| | 684,223\| |
| \|Eastern Massachusetts | 4,742,932 \| | 4,424,074\| |
| \|All | 5,408,796 \| | 5,108,298 |
| Source: GMed17p027.sas | 2017 by ejs |  |

After adjusting the weights so that the average total weight, when multiplied by the number of respondents, will equal the total MA population based on the 2015 PUMS, the final weight is called MWT6, with a minimum of 210, and a maximum of 14,778 . The weight MWT6 is the weight that should be used in analyses of the MAGIC Wave 2 data.

Table 19. Description of MAGIC Weights

| Weight | Min | Median | Mean | Max |
| :--- | :---: | :---: | :---: | ---: |
| MWT0- Base WT3 | 105 | 297 | 277 | 683 |
| MWT1- Design | 104 | 321 | 538 | 2,049 |
| MWT2- Complete | 130 | 586 | 865 | 5,294 |
| MWT3- HHSize | 134 | 1182 | 1723 | 15,619 |
| MWT4- Raked | 38 | 812 | 1723 | 57,882 |
| MWT5- Trimmed | 215 | 812 | 1627 | 13,785 |
| MWT6- Final wt | 210 | 853 | 1723 | 14,778 |

Source: gmed17p027.sas on 11/10/2017 by ejs

## Appendix A4: Item Response Rate by Mode and Wave

Appendix A4 presents response rates for each question in the survey separately by mode of data collection (online, SAQ and telephone).

## Item response rate by data collection mode across waves

|  | Percent comp |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Wave 1 |  |  | Wave 2 |  |  |
|  | WEB | SAQ | PHONE | WEB | SAQ | PHONE |
| D1_R RECODED: How many members of your household, including yourself, are 18 years of age or older? | 98.4 | 1.6 | 100.0 | 98.7 | 95.7 | 97.6 |
| D2_R RECODED: Are you male or female? | 99.5 | 98.8 | 100.0 | 99.9 | 99.8 | 100.0 |
| C1_RBC RECODED AND BACKCODED: Which of the following is your preferred recreational activity? Would you say....? | 99.9 | 98.3 | 98.4 | 100.0 | 99.3 | 100.0 |
| C2_R RECODED: Do you enjoy participating in extreme sports such as hang gliding or sky diving? | 99.9 | 99.7 | 100.0 | 99.9 | 100.0 | 100.0 |
| C2A_R RECODED: Do you have an internet connection either at home or at work? | NA | NA | NA | 99.8 | 99.5 | 99.4 |
| C2B_R RECODED: Overall, how often do you use the Internet? | NA | NA | NA | 99.9 | 99.0 | 100.0 |
| C3_R RECODED: Over the past 12 months, would you say that in general your health has been...? | 99.9 | 99.9 | 100.0 | 99.8 | 99.8 | 99.4 |
| C4_R RECODED: In the past 12 months, how would you rate your overall level of stress? | 99.6 | 99.9 | 99.5 | 99.6 | 99.6 | 99.4 |
| C5_R RECODED: In the past 12 months, how would you rate your overall level of happiness? | 99.6 | 99.7 | 99.5 | 99.1 | 99.6 | 100.0 |
| C6A_R RECODED: Have you smoked at least 100 cigarettes in your entire life? | 99.9 | 99.3 | 99.5 | 99.9 | 99.2 | 99.4 |
| C6B_R RECODED: Would you say you now smoke cigarettes... | 99.9 | 97.2 | 99.5 | 99.8 | 96.8 | 99.4 |
| C6C_R RECODED: Do you currently smoke cigars, pipe tobacco, or hookah tobacco (shisha), or use dipping tobacco (including snus), chewing tobacco, or snuff...? | 99.8 | 99.2 | 100.0 | 99.8 | 99.4 | 100.0 |
| C6D_R RECODED: During the past 30 days, how many days would you estimate you have used any form of tobacco? | 98.4 | 93.8 | 100.0 | 98.4 | 91.8 | 99.4 |
| C7A_R RECODED: Have you used alcohol in the past 12 months? | 99.9 | 99.7 | 100.0 | 99.8 | 99.5 | 100.0 |
| C7C_R RECODED: One drink is equivalent to a 12 -ounce beer, a 5 -ounce glass of wine, or a drink with one shot of liquor. During the past 30 days, on the days when you drank, about how many drinks did y | 96.6 | 98.1 | 93.2 | 95.2 | 97.5 | 95.3 |
| C8_R RECODED: In the past 12 months have you used any marijuana, hallucinogens (such as LSD, mushrooms, or PCP), cocaine, heroin or opium, or any other drugs not intended for medical use? | 99.6 | 98.6 | 100.0 | 99.7 | 99.7 | 100.0 |
| C9A_R RECODED: Have you had any problems with drugs or alcohol in the past 12 months? By this we mean difficulties in controlling their use that have led to negative consequences for you or other people | 99.7 | 98.7 | 100.0 | 99.5 | 98.9 | 100.0 |
| C9B_R RECODED: During the past 12 months, have you sought help for your use of alcohol or drugs? | 99.7 | 98.7 | 100.0 | 99.5 | 98.9 | 100.0 |
| C10A_R RECODED: Have you had problems with other behavior in the past 12 months such as overeating, sex or pornography, shopping, exercise, Internet chat lines, or other things? | 99.4 | 98.8 | 99.5 | 99.5 | 99.1 | 98.8 |
| C11A_R RECODED: In the past 30 days, have you had any serious problems with depression, anxiety or other mental health problems? | 99.5 | 98.5 | 98.9 | 99.6 | 99.3 | 99.4 |
| C11B_R RECODED: How about in the last 12 months? | 98.9 | 90.3 | 98.9 | 99.3 | 92.2 | 98.8 |
| C11D_R RECODED: During the past 12 months, did you ever seriously consider attempting suicide? | 99.5 | 98.8 | 98.9 | 99.6 | 88.8 | 99.4 |
| C11E_R RECODED: During the past 12 months, did you actually attempt suicide? | 99.5 | 98.8 | 98.9 | 99.6 | 88.8 | 99.4 |
| C12_R RECODED: Do you now have any health problem that requires you to use special equipment, such as a cane, a wheelchair, a special bed, or a special telephone? | 99.8 | 98.8 | 100.0 | 99.6 | 99.2 | 100.0 |
| C13_R RECODED: How would you describe your childhood? | 99.7 | 98.6 | 100.0 | 99.7 | 99.3 | 99.4 |
| GA1_R RECODED: Which best describes your belief about the benefit or harm that gambling has for society? | 99.3 | 97.5 | 93.2 | 99.6 | 97.3 | 90.6 |
| GA2_R RECODED: Do you believe that gambling is morally wrong? | 99.6 | 98.1 | 100.0 | 99.7 | 98.2 | 100.0 |
| GA3A_R RECODED: Which of the following best describes your opinion about legalized gambling? | 99.6 | 96.9 | 94.2 | 99.7 | 97.8 | 95.9 |
| GA4_R RECODED: Which of the following best describes your opinion about gambling opportunities in Massachusetts? | 98.5 | 97.4 | 93.2 | 99.2 | 97.0 | 92.9 |
| GA5_R RECODED: There may be 3 new casinos and a slot parlor built in Massachusetts in the next few years. What sort of overall impact do you believe these may have? | 99.7 | 98.8 | 96.3 | 99.7 | 99.2 | 95.9 |

$l$
$l$

|  | Wave 1 |  |  | Wave 2 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |
|  | WEB | SAQ | PHONE | WEB | SAQ | PHONE |
| GP3_R RECODED: In the past 12 months, have you needed to gamble with larger amounts of money to get the same feeling of excitement? | 99.2 | 99.5 | 98.4 | 99.7 | 99.7 | 98.2 |
| GP4_R RECODED: In the past 12 months, when you gambled, did you go back another day to try to win back the money you lost? | 99.1 | 99.4 | 98.4 | 99.5 | 99.6 | 97.1 |
| GP5A_R RECODED: In the past 12 months, have you borrowed money or sold anything to get money to gamble? | 99.6 | 99.4 | 98.4 | 99.5 | 99.6 | 97.6 |
| GP5B_R RECODED: In the past 12 months, about how much money have you borrowed or obtained from selling possessions in order to gamble? | 99.9 | 99.9 | 98.4 | 99.9 | 99.6 | 97.6 |
| GP6A_R RECODED: In the past 12 months, has your gambling caused any financial problems for you or your household? | 99.5 | 99.0 | 98.4 | 99.7 | 99.4 | 97.1 |
| GP6B_R RECODED: In the past 12 months, have you filed for bankruptcy because of gambling? | 99.9 | 100.0 | 98.4 | 99.9 | 99.8 | 97.6 |
| GP7A_R RECODED: In the past 12 months, has your gambling caused you any health problems, including stress or anxiety? | 99.3 | 99.4 | 98.4 | 99.6 | 99.5 | 97.1 |
| GP7B_R RECODED: In the past 12 months have these health problems caused you to seek medical or psychological help? | 99.9 | 99.9 | 98.4 | 99.9 | 99.9 | 97.1 |
| GP8_R RECODED: In the past 12 months, have people criticized your betting or told you that you had a gambling problem, regardless of whether or not you thought it was true? | 99.6 | 99.4 | 98.4 | 99.7 | 99.7 | 97.6 |
| GP9_R RECODED: In the past 12 months, have you felt that you might have a problem with gambling? | 99.4 | 99.4 | 98.4 | 99.8 | 99.6 | 97.6 |
| GP10A_R RECODED: Has your involvement in gambling caused significant mental stress in the form of guilt, anxiety, or depression for you or someone close to you in the past 12 months? | 99.3 | 99.5 | 98.4 | 99.7 | 99.6 | 97.1 |
| GP10B_R RECODED: In the past 12 months, have you thought of committing suicide because of gambling? | 99.9 | 99.7 | 98.4 | 99.9 | 99.6 | 96.5 |
| GP10C_R RECODED: In the past 12 months, have you attempted suicide because of gambling? | 99.9 | 100.0 | 98.4 | 99.9 | 99.9 | 96.5 |
| GP10D_R RECODED: Would you like to know about the free gambling and mental health treatment services in your local area? | 99.9 | 99.8 | 98.4 | 99.9 | 99.9 | 96.5 |
| GP11A_R RECODED: Has your involvement in gambling caused significant problems in your relationship with your spouse/partner or important friends or family in the past 12 months? | 99.1 | 99.2 | 97.9 | 99.3 | 99.1 | 97.1 |
| GP11B_R RECODED: In the past 12 months, has your involvement in gambling caused an instance of domestic violence in your household? | 99.9 | 100.0 | 98.4 | 99.9 | 99.9 | 97.1 |
| GP11C_R RECODED: In the past 12 months, has your involvement in gambling resulted in separation or divorce? | 99.9 | 100.0 | 98.4 | 99.9 | 99.9 | 97.1 |
| GP12A_R RECODED: In the past 12 months, has your involvement in gambling caused you to repeatedly neglect your children or family? | 99.1 | 99.3 | 98.4 | 99.6 | 99.4 | 97.1 |
| GP12B_R RECODED: In the past 12 months, has child welfare services become involved because of your gambling? | 99.9 | 100.0 | 98.4 | 99.9 | 99.9 | 97.1 |
| GP13A_R RECODED: Has your involvement in gambling caused significant work or school problems for you or someone close to you in the past 12 months or caused you to miss a significant amount of time of | 99.0 | 99.4 | 98.4 | 99.7 | 99.6 | 97.1 |
| GP13B_R RECODED: In the past 12 months, about how many work or school days have you lost due to gambling? | 99.9 | 99.9 | 98.4 | 99.9 | 99.7 | 97.1 |
| GP13C_R RECODED: In the past 12 months, have you lost your job or had to quit school due to gambling? | 99.9 | 100.0 | 98.4 | 99.9 | 99.9 | 97.1 |
| GP13D_R RECODED: In the past 12 months, did anyone in this household receive public assistance or other welfare payments as a result of losing your job because of gambling? | 99.9 | 100.0 | 98.4 | 99.9 | 99.9 | 97.1 |
| GP13E_R RECODED: Roughly how much money did you receive from public assistance in the past 12 months? | 99.9 | 100.0 | 98.4 | 99.9 | 99.8 | 97.1 |
| GP14A_R RECODED: In the past 12 months, has your involvement in gambling caused you or someone close to you to write bad checks, take money that didn't belong to you or commit other illegal acts to su | 99.2 | 99.4 | 98.4 | 99.5 | 99.4 | 95.9 |
| GP14B_R RECODED: In the past 12 months, about how much money have you illegally obtained in order to gamble? | 99.9 | 99.9 | 98.4 | 99.9 | 99.9 | 96.5 |
| GP14C_R RECODED: In the past 12 months, has your gambling been a factor in your committing a crime for which you have been arrested? | 99.9 | 99.9 | 98.4 | 99.9 | 99.9 | 96.5 |
| GP14D_R RECODED: Were you convicted for this crime? | 99.9 | 100.0 | 98.4 | 99.9 | 99.9 | 96.5 |
| GP14G_R RECODED: Were you incarcerated for this crime? | 99.9 | 100.0 | 98.4 | 99.9 | 99.9 | 96.5 |
| GP14H_R RECODED: For how many days were you incarcerated? | 99.9 | 100.0 | 98.4 | 99.9 | 99.9 | 96.5 |


|  | Percent complete |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Wave 1 |  |  | Wave 2 |  |  |
|  | WEB | SAQ | PHONE | WEB | SAQ | PHONE |
| GP15_R RECODED: In the past 12 months, have you often gambled longer, with more money or more frequently than you intended to? | 99.3 | 98.3 | 98.4 | 99.7 | 98.9 | 97.1 |
| GP16A_R RECODED: In the past 12 months, have you made attempts to either cut down, control or stop gambling? | 99.1 | 97.6 | 97.9 | 99.4 | 98.5 | 95.9 |
| GP16B_R RECODED: Were you successful in these attempts to cut down, control or stop gambling? | 99.9 | 99.8 | 97.9 | 99.9 | 99.7 | 95.9 |
| GP17_R RECODED: In the past 12 months, is there anyone else who would say that you had difficulty controlling your gambling, regardless of whether you agreed with them or not? | 99.3 | 98.5 | 98.4 | 99.4 | 98.7 | 95.3 |
| GP18_R RECODED: In the past 12 months, would you say you have been preoccupied with gambling? | 99.3 | 98.5 | 98.4 | 99.5 | 98.6 | 95.3 |
| GP19_R RECODED: In the past 12 months, when you did try cutting down or stopping did you find you were very restless or irritable or that you had strong cravings for it? | 98.3 | 97.0 | 97.4 | 98.7 | 97.6 | 92.4 |
| GP20_R RECODED: In the past 12 months, did you find you needed to gamble with larger and larger amounts of money to achieve the same level of excitement? | 99.0 | 98.3 | 97.9 | 99.5 | 98.8 | 94.1 |
| GP21_R RECODED: Are there particular types of gambling that have contributed to your problems more than others? | 99.6 | 99.3 | 98.4 | 99.7 | 99.1 | 97.1 |
| GP23A_R RECODED: Have you wanted help for gambling problems in the past 12 months? | 99.6 | 99.4 | 98.4 | 99.7 | 99.3 | 97.1 |
| GP23B_R RECODED: Have you sought help for gambling problems in the past 12 months? | 99.6 | 99.4 | 98.4 | 99.7 | 99.3 | 97.1 |
| GP23D_R RECODED: How helpful was this? | 99.6 | 99.4 | 98.4 | 99.7 | 99.3 | 97.1 |
| GP23E_R RECODED: Have you excluded yourself from any casino or slots parlor in the past 12 months? | 99.6 | 99.3 | 98.4 | 99.7 | 99.3 | 97.1 |
| GP23F_R RECODED: In which state? | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| GP24_R RECODED: Have you had problems with gambling in your lifetime prior to the past 12 months? | 99.6 | 99.4 | 98.4 | 99.7 | 99.3 | 97.1 |
| Canadian Problem Gambling Index | 99.6 | 99.4 | 98.4 | 99.7 | 99.4 | 97.6 |
| D4_R RECODED: At present are you...? | 97.8 | 98.6 | 96.8 | 98.1 | 99.0 | 94.1 |
| D5_R RECODED: How many children under 18 years old live in your household? | 95.1 | 95.9 | 97.9 | 96.0 | 95.3 | 93.5 |
| D6_R RECODED: What is the highest degree or level of school you have completed? | 99.2 | 98.6 | 97.4 | 98.9 | 98.9 | 92.9 |
| D7B_R RECODED: Have you ever served on active duty in the U.S. Armed Forces, military Reserves, or National Guard? | 99.0 | 98.1 | 97.9 | 98.8 | 98.0 | 94.1 |
| D8_RBC RECODED AND BACKCODED: What type of healthcare coverage do you have? | 96.9 | 98.0 | 94.7 | 96.0 | 98.5 | 94.1 |
| D9_RBC RECODED AND BACKCODED: Do you own the place where you currently live, pay rent or something else? | 98.1 | 98.4 | 96.8 | 97.6 | 97.8 | 94.1 |
| D12_R RECODED: Were you born in the United States? | 99.0 | 98.6 | 97.4 | 98.7 | 98.2 | 94.7 |
| D12A_R RECODED: Do you live in Massachusetts for 6 or more months out of the year? | 99.0 | 97.6 | 97.4 | 99.3 | 96.7 | 94.1 |
| D13_R RECODED: Are you Hispanic or Latino? | 98.2 | 97.5 | 97.4 | 98.3 | 96.8 | 94.7 |
| Age (based on 2015-year of birth) | 93.1 | 97.4 | 97.9 | 95.9 | 99.3 | 98.2 |
| Alcohol use (3 categories) | 99.9 | 99.7 | 100.0 | 99.8 | 99.5 | 100.0 |
| Current tobacco use | 99.6 | 97.1 | 99.5 | 99.7 | 96.8 | 99.4 |
| Education (6 categories) | 99.2 | 98.6 | 97.4 | 98.9 | 98.9 | 92.9 |
| Employment (6 categories) | 98.3 | 98.7 | 96.8 | 98.7 | 98.8 | 94.1 |
| Household income (6 categories) | 81.8 | 91.8 | 85.8 | 79.8 | 90.1 | 83.5 |
| Marital status (5 categories) | 97.8 | 98.6 | 96.8 | 98.1 | 99.0 | 94.1 |
| ethnicity1 | 96.5 | 98.1 | 96.8 | 97.1 | 97.7 | 92.9 |

Appendix B: Questionnaire

## Massachusetts Gambling

 Impact Cohort Study

Please have the adult in your household (18 years or older) who previously participated in the Massachusetts Survey of Health and Recreation complete this survey.

UNIVERSITY OF MASSACHUSETTS SCHOOL OF PUBLIC HEALTH AND HEALTH SCIENCES

## Instructions for Completing the Booklet

This booklet contains several types of questions. Each question should be answered only about yourself, not anyone else in your household.

- For some questions, you answer the question by marking a box, like this:
- 区 Yes

2

- For some questions, you answer the question by filling in one number per box, like this:

Number of Days

- You will sometimes be instructed to skip one or more questions. In this example, if your choice is 'No', you skip to question 10; otherwise, you continue to the next question.Yes$\mathrm{No} \rightarrow$ GO TO 10
- This survey asks many questions about gambling as a recreational activity. We would like you to participate even if you have never gambled. It is important that we collect information that is representative of the state of Massachusetts.


## Definitions

For the purposes of this survey, please refer to the definitions below for the following terms.

- "Non-medical" drug use means using it to get high or experience pleasurable effects, see what the effects are like, or use with friends.
- "Serious" means something that either you or someone else would say is considerable, important, or major, either because of its frequency or significance.
- A high risk stock is a stock from a company that has a real risk of going out of business and/ or having their stock price double or triple in value in the next year.
- An "underground" casino is a place with unlicensed slot machines or casino game tables.

> The University of Massachusetts is conducting a longitudinal study about gambling in Massachusetts. This survey is private and confidential. We have a Federal Certificate of Confidentiality that is designed to protect the confidentiality of your research data from a court order or subpoena. We can provide you with more information if you would like. You don't have to answer any question you don't want to, and you can stop at any time. Almost everyone will be able to finish the survey within 15 to 20 minutes.
> If you have questions about the Federal Certificate of Confidentiality, please visit: http://grants.nih.gov/grants/policy/coc/faqs.htm\#187.

## Instructions for Completing the Booklet

This booklet contains several types of questions. Each question should be answered only about yourself, not anyone else in your household.

- For some questions, you answer the question by marking a box, like this:
- 区 Yes

2

- For some questions, you answer the question by filling in one number per box, like this:

Number of Days

- You will sometimes be instructed to skip one or more questions. In this example, if your choice is 'No', you skip to question 10; otherwise, you continue to the next question.Yes$\mathrm{No} \rightarrow$ GO TO 10
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## Health Section

We would like to start by asking you questions about your health.

1. Which of the following is your preferred recreational activity? Would you say...
$\square$ Watching TV
${ }_{2} \square$ Walking or hiking
${ }_{3} \square$ Gardening
${ }_{4}$ Reading
${ }_{5}$ Socializing with friends or family
${ }_{6} \square$ Traveling
${ }_{7}$ Gambling
${ }_{91}$ Other
2. Do you enjoy participating in extreme sports such as hang gliding or sky diving?No
3. Do you have an internet connection either at home or at work?Yes
${ }_{2}$ No
4. Overall, how often do you use the Internet?$\square$ DailyA few times a weekA few times a monthA few times a year
${ }^{5}$ ロ Not at all
5. Over the past $\mathbf{1 2}$ months, would you say that in general your health has been...?
$\square$ Excellent
$2 \square$ Very good
${ }_{3} \square$ Good
${ }_{4} \square$ Fair
${ }_{5} \square$ Poor
6. In the past 12 months, how would you rate your overall level of stress? Would you say...?

7. In the past 12 months, how would you rate your overall level of happiness? Would you say...?$\square$ Very highHighModerateLow
${ }^{5}$ $\square$ Very low
8. Have you smoked at least 100 cigarettes in your entire life?
$\square$ Yes$\square \mathrm{No} \rightarrow$ GO TO 10
9. Would you say you now smoke cigarettes...?$\square$ Every daySome daysNot at all
10. Do you currently smoke cigars, pipe tobacco, or hookah tobacco (shisha); or use dipping tobacco (including snus), chewing tobacco, or snuff...Every daySome daysNot at all
11. During the past 30 days, how many days would you estimate you have used any form of tobacco?

12. Have you used alcohol in the past 12 months?Yes
$\square \mathrm{No} \longrightarrow$ GOTO 16 ON PAGE 2
13. During the past 30 days, how many days per week or per month did you have at least one drink of any alcohol beverage such as beer, wine, a malt beverage or liquor? Please enter the number of days per week or days per month.

14. One drink is equivalent to a 12 -ounce beer, a 5 -ounce glass of wine, or a drink with one shot of liquor. During the past 30 days, on the days when you drank, about how many drinks did you drink on average?

15. Considering all types of alcoholic beverages, how many times during the past 30 days did you have:
If you are male: 5 or more drinks on an occasion?


If you are female: 4 or more drinks on an occasion?

16. In the past 12 months have you used any marijuana, hallucinogens (such as LSD, mushrooms, or PCP), cocaine, heroin or opium, or any other drugs not intended for medical use? If you are not sure what is considered non-medical drug use, please refer to the definitions on the inside cover.

- YesNo

17. Have you had any problems with drugs or alcohol in the past 12 months? By this we mean difficulties in controlling their use that have led to negative consequences for you or other people.Yes$\mathrm{No} \rightarrow$ GO TO 19
18. During the past 12 months, have you sought help for your use of alcohol or drugs?YesNo
19. Have you had any problems with other behavior in the past 12 months such as overeating, sex or pornography, shopping, exercise, Internet chat lines, or other things? What we mean is difficulties controlling the behavior which has led to significant negative consequences for you or other people.Yes $\mathrm{No} \rightarrow$ GO TO 21
20. Which specific activities have you had problems with? Have you had problems with...? Check all that apply.OvereatingSex or pornographyExercise$\square$ ShoppingInternet chat linesVideo or internet gaming
${ }_{9}$ $\square$ Other

21. In the past 30 days, have you had any serious problems with depression, anxiety or other mental health problems? If you are not sure what is considered serious, please refer to the definitions on the inside cover.Yes $\rightarrow$ GO TO 23
$=\square$ No
22. How about in the last 12 months?
2 $\square$ No $\rightarrow$ GO TO 26 ON PAGE 3
23. Which problems have you experienced?
$\square$
24. During the past 12 months, did you ever seriously consider attempting suicide?YesNo $\longrightarrow$ GO TO 26 ON PAGE 3
25. During the past 12 months, did you actually attempt suicide?YesNo

If you would like information regarding treatment resources, please see page 13 for contact information.
26. Do you now have any health problem that requires you to use special equipment, such as a cane, a wheelchair, a special bed, or a special telephone?
, $\square$ YesNo
27. How would you describe your childhood? Would you say...?
, Very happyHappyNeither happy nor unhappy
${ }_{4}$UnhappyVery unhappy

## Recreation Questions

The primary recreational activity we have chosen to ask you about is gambling.
We define gambling as betting money or material goods on an event with an uncertain outcome in the hopes of winning additional money or material goods. It includes things such as lottery tickets, scratch tickets, bingo, betting against a friend on a game of skill or chance, betting on horse racing or sports, investing in high risk stocks, etc.
28. Which best describes your belief about the benefit or harm that gambling has for society? Would you say...?The harm far outweighs the benefitsThe harm somewhat outweighs the benefits
${ }_{3} \square$ The benefits are about equal to the harmThe benefits somewhat outweigh the harm

- The benefits far outweigh the harm

29. Do you believe that gambling is morally wrong?

30. Which of the following best describes your opinion about legalized gambling? Would you say...?
$\square$ All types of gambling should be legal $\rightarrow$ GO T0 32Some types of gambling should be legal and some should be illegalAll types of gambling should be illegal $\longrightarrow$ GO T0 32
31. Which types of gambling do you believe should be illegal?

32. Which of the following best describes your opinion about gambling opportunities in Massachusetts? Would you say...?Gambling is too widely availableGambling is not available enoughThe current availability of gambling is fine
33. There may be 3 new casinos and a slot parlor built in Massachusetts in the next few years. What sort of overall impact do you believe these may have? Would you say...?
1 Very beneficial
2 Somewhat beneficial
N Neither beneficial nor harmful
Somewhat harmful
${ }_{5} \square$ Very harmful
34. What do you believe will be the single most positive impact for Massachusetts? Would you say...?EmploymentBenefit to other local businessesIncreased government revenueRetaining money that was leaving Massachusetts
${ }_{5} \square$ Increased local leisure options (i.e., the ability to gamble locally)
$\therefore$ No positive impacts ${ }_{91} \square$ Other
35. What do you believe will be the single most negative impact for Massachusetts? Would you say...?Increased gambling addiction (and associated consequences: bankruptcy, suicide, divorce, etc.)Negative impact on other local businessesIncreased crimeIncreased traffic congestion
${ }^{5}$ No negative impactsOther
36. What sort of overall impact do you believe a new casino or slot parlor would have for your own community? Would you say...?
,
Very beneficial
2 Somewhat beneficialNeither beneficial nor harmfulSomewhat harmful
${ }_{5}$ ■ Very harmful

## Past Gambling Behaviors

Now, we would like you to think about different times that you have gambled in the past year.
37. In the past 12 months, how often have you purchased lottery tickets such as Megabucks, Powerball, Lucky for Life, or Mass Cash? Would you say...?

- 4 or more times a week2-3 times a weekOnce a week2-3 times a month
${ }_{5}$ Once a monthLess than once a monthNot at all $\longrightarrow$ GO TO 39

38. Roughly how much money do you spend on lottery tickets in a typical month? Spend means how much you are ahead ( $+\$$ ) or behind ( $-\$$ ), or your net win or loss in an average month in the past 12 months.

39. In the past 12 months, how often have you purchased instant tickets or pull tabs? Would you say...?4 or more times a week
2 2-3 times a weekOnce a week
4 2-3 times a month$\square$ Once a monthLess than once a month$\square$ Not at all $\longrightarrow$ GO T0 41
40. Roughly how much money do you spend on instant tickets or pull tabs in a typical month?

41. In the past 12 months, how often have you purchased raffle tickets? Would you say...?
-4 or more times a week
$2 \square$ 2-3 times a week
3Once a week2-3 times a monthOnce a month
$\therefore \square$ance a month
42. Roughly how much money do you spend on raffle tickets in a typical month?

43. In the past 12 months, how often have you purchased daily lottery games such as Keno or Jackpot Poker? Would you say...?4 or more times a week2-3 times a weekOnce a week2-3 times a monthOnce a monthLess than once a month $\square$ Not at all $\longrightarrow$ GOTO 45 ON PAGE 5
44. Roughly how much money do you spend on daily lottery games such as Keno or Jackpot Poker in a typical month?

45. In the past 12 months, how often have you bet money on sporting events (this includes sports pools)? Would you

## say...?

4 or more times a week
22-3 times a weekOnce a week
${ }_{4}$2-3 times a month
5Once a monthLess than once a monthNot at all $\longrightarrow$ GO TO 47
46. Roughly how much money do you spend on sports betting in a typical month?

47. In the past 12 months, how often have you gone to a bingo hall to gamble? Would you say...?4 or more times a week
22-3 times a week
-Once a week
${ }_{4}$2-3 times a month
5Once a monthLess than once a monthNot at all $\longrightarrow$ GOTO 49
48. Roughly how much money do you spend at bingo halls in a typical month?

49. In the past 12 months, how many times have you gambled at a casino, racino, or slots parlor outside of Massachusetts?


Times $\rightarrow$ IF ZERO, GO TO 54
50. Roughly how much money do you spend on gambling per visit in out of state casinos, racinos, slots parlors, and slots at racetracks.?

51. Roughly how much money do you spend on nongambling activities (such as food, travel, lodging, entertainment) per visit in out-of-state casinos, racinos, slots parlors, and slots at racetracks?

52. Which state do you most often go to for this gambling?

53. Which specific casino, racino, or slots parlor do you most often go to?

54. Have you gambled at any 'underground' casino or slots parlor in Massachusetts in the past 12 months? If you are not sure what is considered an 'underground' casino, please refer to the definitions on the inside cover.
55. In the past 12 months, how often have you bet on a horse race at either a horse race track or an off-track site? Would you say...?

- 4 or more times a week- 2-3 times a week
$3 \square$
- Once a week

4 - 2-3 times a month-Once a month
${ }_{6} \square$
LLess than once a month , $\square$ Not at all $\longrightarrow$ GO TO 58 ON PAGE 6
56. Roughly how much money do you spend on horse racing in a typical month?

57. Where do you most often go to bet on horse racing?

58. In the past 12 months, how often have you gambled or bet money against other people on things such as card games; golf, pool, darts, bowling; video games; board games, or poker outside of a casino? Would you say...?
Poker played in a casino and games played on the internet should NOT be included.4 or more times a week
2 2-3 times a week
${ }^{3}$ Once a week2-3 times a month
-Once a monthLess than once a monthNot at all $\longrightarrow$ GO T0 60
59. Roughly how much money do you spend gambling or betting money against other people in a typical month?

60. In the past 12 months, how often did you purchase high risk stocks, options or futures or day trade on the stock market? Would you say...? If you are not sure what a high risk stock is, please refer to the definitions on the inside cover.4 or more times a week
2 2-3 times a week
${ }_{3}$ Once a week
${ }^{4}$ 2-3 times a month
${ }^{6}$ Once a month
${ }_{6} \square$ Less than once a monthNot at all $\longrightarrow$ G0 T0 62
61. What do you estimate is your net loss or gain in a typical month from high risk stocks, options, futures, or day trading?

62. In the past 12 months, have you gambled online? This would include things such as playing poker, buying lottery tickets, betting on sports, bingo, slots or casino table games for money or playing interactive games for money?

63. Roughly how much money do you spend gambling online in a typical month?

64. What is the main type of online gambling you engage in?

65. What would you say is the main reason that you gamble? Would you say...?$\square$ For excitement/entertainmentTo win moneyTo escape or distract yourselfTo socialize with family or friendsTo support worthy causesBecause it makes you feel good about yourself
${ }_{9} \square$ Other

66. How important is gambling to you as a recreational activity? Would you say...?
$\square$ Very importantSomewhat important$\square$ Not very importantNot at all important
67. Has gambling replaced other recreational activities for you in the past 5 years?Yes
2 $\square \mathrm{No} \longrightarrow \mathrm{GOTO} 69$
68. Which recreational activities has gambling replaced?


## Prevention Awareness

We would now like you to think about what you have heard about gambling prevention either from the media or from others.
69. In the past 12 months have you seen or heard any media campaigns to prevent problem gambling in Massachusetts?
70. In the past 12 months have you been aware of any programs to prevent problem gambling [other than media campaigns] offered at your school, your place of work, in your community or elsewhere?Yes
71. Did you participate in any of the problem gambling prevention programs that you heard of in the past 12 months?esNo
72. Did any of these media campaigns or programs cause you to alter your own gambling behavior?YesNo
73. What portion of your close friends and family members are regular gamblers? Would you say...?
$\square$ None of themSome of them
${ }^{-} \square$ Most of them

- $\square$ All of them

74. During the last 12 months, has there been a person in your life that you consider gambles too much?Yes$\mathrm{No} \rightarrow$ GOTO 78
75. What is this person's relationship to you?$\square$ Spouse or PartnerParent or Step ParentChild or Step ChildOther person in your householdOther family member not living in your householdEx-partnerWork colleague
$\qquad$ FriendNeighbor ${ }_{9}$ Someone else
76. In what ways has this person's gambling affected you during the last 12 months?

77. Overall, on a scale from 1 to 10 how much has this person's gambling affected you negatively during the last 12 months?


## Gambling Outcomes

When answering the questions throughout the remainder of the survey, please think about the past 12 months.
78. Thinking about the past 12 months, have you bet more than you could really afford to lose? Would you say...?$\square$ Never SometimesMost of the time
4 Almost always
79. Thinking about the past 12 months, have you felt guilty about the way you gamble or what happens when you gamble? Would you say...?NeverSometimesMost of the timeAlmost always
80. In the past 12 months, have you needed to gamble with larger amounts of money to get the same feeling of excitement? Would you say...?$\square$ Never
2 $\square$ Sometimes
. $\square$ Most of the time
4Almost always
81. In the past 12 months, when you gambled, did you go back another day to try to win back the money you lost? Would you say...?NeverSometimes
${ }^{3} \square$ Most of the timeAlmost always
82. In the past 12 months, have you borrowed money or sold anything to get money to gamble? Would you say...?

- $\square$ Never $\longrightarrow$ GOTO 84SometimesMost of the timeAlmost always

83. In the past 12 months, about how much money have you borrowed or obtained from selling possessions in order to gamble?
\$

84. In the past 12 months, has your gambling caused any financial problems for you or your household? Would you
say...?

85. In the past 12 months, have you filed for bankruptcy because of gambling?
```Yes
```

```No
```

86. In the past 12 months, has your gambling caused you any health problems, including stress or anxiety? Would you say...? Never $\longrightarrow$ GO T0 88SometimesMost of the timeAlmost always
87. In the past 12 months have these health problems caused you to seek medical or psychological help?

88. In the past 12 months, have people criticized your betting or told you that you had a gambling problem, regardless of whether or not you thought it was true? Would you say...?

- $\square$ Never$\square$ Sometimes$\square$ Most of the time
4 Almost always

89. In the past 12 months, have you felt that you might have a problem with gambling? Would you say...?Sometimes
sMost of the time$\square$ Almost always
90. Has your involvement in gambling caused significant mental stress in the form of guilt, anxiety, or depression for you or someone close to you in the past 12 months?$\mathrm{No} \longrightarrow$ GOTO 93
91. In the past 12 months, have you thought of committing suicide because of gambling?Yes 2 $\square \mathrm{No} \rightarrow \mathrm{GOTO} 93$
92. In the past 12 months, have you attempted suicide because of gambling?Yes
If you would like information regarding treatment resources, please see page 13 for contact information
93. Has your involvement in gambling caused significant problems in your relationship with your spouse/partner or important friends or family in the past 12 months?

- $\square \mathrm{Yes}$

2 $\square \mathrm{No} \longrightarrow$ GOTO 96 ON PAGE 9
94. In the past 12 months, has your involvement in gambling caused an instance of domestic violence in your household?YesNo
95. In the past 12 months, has your involvement in gambling resulted in separation or divorce?No
96. In the past 12 months, has your involvement in gambling caused you to repeatedly neglect your children or family?

- Yes$\mathrm{No} \longrightarrow \mathrm{GOTO} 98$

97. In the past 12 months, has child welfare services become involved because of your gambling?Yes
: $\square$ No
98. Has your involvement in gambling caused significant work or school problems for you or someone close to you in the past 12 months or caused you to miss a significant amount of time off work or school?$\mathrm{No} \rightarrow$ GO TO 103
99. In the past 12 months, about how many work or school days have you lost due to gambling?

100. In the past 12 months, have you lost your job or had to quit school due to gambling?Yes $=\square \mathrm{No} \rightarrow \mathrm{GOTO} 103$
101. In the past 12 months, did anyone in this household receive any public assistance (food stamps, Temporary Assistance for Needy Families (TANF)) or any other welfare payments from the state or local welfare office as a result of losing your job because of gambling?Yes $\square \mathrm{No} \longrightarrow$ GO TO 103
102. Roughly how much money did you receive from public assistance in the past 12 months?

103. In the past 12 months, has your involvement in gambling caused you or someone close to you to write bad checks, take money that didn't belong to you or commit other illegal acts to support your gambling?No $\rightarrow$ GOTO 110 ON PAGE 10
104. In the past 12 months, about how much money have you illegally obtained in order to gamble?

105. In the past 12 months, has your gambling been a factor in your committing a crime for which you have been arrested?Yes No $\longrightarrow$ GOTO 110 ON PAGE 10
106. Were you convicted for this crime?Yes
$\square \mathrm{No} \rightarrow$ GOTO 110 ON PAGE 10
107. What was the offense?

108. Were you incarcerated for this crime?

- Yes
$\square \mathrm{No} \rightarrow$ GOTO 110 ON PAGE 10

109. For how many days were you incarcerated?

110. In the past 12 months, have you often gambled longer, with more money or more frequently than you intended to?No
111. In the past 12 months, have you made attempts to either cut down, control or stop gambling?Yes$\mathrm{No} \rightarrow$ GO TO 113
112. Were you successful in these attempts to cut down, control or stop gambling?Yes
$\qquad$ No
113. In the past 12 months, is there anyone else who would say that you had difficulty controlling your gambling, regardless of whether you agreed with them or not?YesNo
114. In the past 12 months, would you say you have been preoccupied with gambling?YesNo
115. In the past 12 months, when you did try cutting down or stopping did you find you were very restless or irritable or that you had strong cravings for it?YesNo
116. In the past 12 months, did you find you needed to gamble with larger and larger amounts of money to achieve the same level of excitement?
```Yes
```

117. Are there particular types of gambling that have contributed to your problems more than others?
118. Which types of gambling have contributed to your problems?

119. Have you wanted help for gambling problems in the past 12 months?

- $\square$ Yes
$\square \mathrm{No} \rightarrow$ GOTO 123

120. Have you sought help for gambling problems in the past 12 months?Yes $\square \mathrm{No} \rightarrow$ GO TO 123
121. Where did you seek help from?

122. How helpful was this? Would you say...?
$\square$ Very helpful$\square$ Somewhat helpfulNot very helpful

4 $\square$ Not at all helpful
123. Have you excluded yourself from any casino or slots parlor in the past 12 months?$\mathrm{No} \rightarrow$ GO TO 125
124. In which state?

125. Have you had problems with gambling in your lifetime prior to the past 12 months?YesNo

## Household Demographics

126. Are you male or female?

127. In what year were you born?

128. At present are you...?
$\square$ MarriedLiving with your partner
${ }_{3} \square$ Separated, but still legally married
${ }_{4}$ Divorced
${ }_{5}$ Widowed
${ }_{6}$ 口 Never been married
129. How many children under 18 years old live in your household?

130. What is the highest degree or level of school you have completed?
$\square$ Never attended school or only attended kindergarten
2Grades 1 through 8
${ }^{5}$Grades 9 through 11
${ }_{4}$
$\square$ Regular high school diploma or GED
${ }_{5} \square$ Some college credit, but less than 1 year of college credit$\square 1$ or more years of college credit, no degree
7 Associate degree

- Bachelor's degree

9Professional degree beyond a bachelor's degree
${ }_{11} \square$ Doctorate degree
131. Are you currently...?

- Employed for wages

2Self-employed
${ }^{3} \square$Out of work for more than 1 year
Out of work for less than 1 year
${ }_{5}$ $\square$ A homemaker
${ }^{6} \square$ A student
7 Retired
${ }^{-}$Unable to work
132. Have you ever served on active duty in the U.S. Armed Forces, military
Reserves, or National Guard? Active duty does not include training for the Reserves or National Guard, but does include activation, for example, for the Persian Guff War.
$\square$ Yes, now on active duty
2 Yes, on active duty in the past, but not during the last 12 monthsNo, training for Reserves or National Guard only $\longrightarrow$ GO T0 134
4 $\square$ No, never served in the military $\rightarrow$ GO TO 134
133. When did you serve on active duty in the
U.S. Armed Forces? Check all that apply.
$\square$ September 2001 or later
2 August 1990 to August 2001 (including Persian Gulf War)
${ }^{3} \square$ September 1980 to July 1990
4 May 1975 to August 1980
© Vietnam era (August 1964 to April 1975)
© $\square$ March 1961 to July 1964
$\square$ Korean War (July 1950 to January 1955)

- $\square$ World War II (December 1941 to December 1946)
- February 1955 to February 1961January 1947 to June 1950
" $\square$ November 1941 or earlier

134. What type of healthcare coverage do you have?
$\square$ Prepaid private plans such as HMOs or PPOs
2 MedicareMedicaid
4 Commonwealth Care Program (Health Connector)
${ }_{5}$ Indian Health Services
Veterans Affairs (VA)
${ }_{9} \square$ Other Plan
135. Do you own the place where you currently live, pay rent or something else?

136. Is your approximate annual household income from all sources...

| $\$ 15,000-\$ 29,999$$\$ 30,000-\$ 49,999$$\$ 50,000-\$ 69,999$$\$ 70,000-\$ 99,999$ |
| :---: |
|  |  |
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137. What do you estimate your current debt to be? Please include mortgages, credit cards, loans, car payments, etc.

|  |
| :---: |

138. Were you born in the United States?

139. Many people only live in Massachusetts for part of the year. Do you live in Massachusetts for 6 or more months out of the year? If you recently moved to Massachusetts and plan on staying for 6 months or longer, mark yes. If you are planning on moving out of Massachusetts but have lived there for at least 6 months in 2014, mark yes.

- $\square$ Yes
$\square \mathrm{No}$

140. Are you Hispanic or Latino?
$\square$ No
141. Which one or more of the following would you say is your race? Check all that apply.
$\square$ White or CaucasianBlack or African American

- 

4 Native Hawaiian or Other Pacific IslanderNative American or Alaskan Native$\square$ Some other race

142. How many members of your household, including yourself, are 18 years of age or older?

143. To document who completed the survey from your household, please enter your first and last name.

144. What is the best phone number to reach you if we have more questions about your household? This number will only be used to contact you about this study. We are prohibited from sharing, distributing, or selling your information to anyone outside of this project.

145. Please enter your email address.


You have reached the end of the survey. Thank you for your participation! You may be re-contacted in the future to participate in related studies. If you are contacted to participate in future surveys, you have the right to refuse. Thank you on behalf of the University of Massachusetts for the time and effort you've spent answering these questions. If you have any questions about this survey, you may contact Dr. Rachel Volberg at 413-545-6700.

Thank you again.

## If you would like information regarding treatment resources, please contact:

Massachusetts Substance
Abuse Information and Education Helpline
800-327-5050
TTY: 617-536-5872
Drug \& Alcohol
Treatment Hotline 800-662-HELP

National Alliance on Mental Illness 1-800-950-6264

Samaritans
877-870-4673
National Suicide
Prevention Lifeline
1-800-273-8255 1-800-799-4889

Because we are interested in how opinions change over time, we may be contacting you in the future. To help us contact you, please provide the name and contact information for three people who are likely to know where you can be reached. Do not include someone who lives in your household.
Contact \#1
Name


Contact \#3
Name

Address


Phone

Email

Please return your completed questionnaire using the enclosed pre-paid envelope to:

University of Massachusetts Amherst
C/O NORC at the University of Chicago
1 North State Street, 16th Floor
Chicago, IL 60602
If you have misplaced the pre-paid envelope, please call 1-866-900-9601 for a new one.

NORC at the University of Chicago is conducting this study on behalf of the University of Massachusetts Amherst. If you have questions or would prefer to complete the survey by phone, please call NORC tollfree at 1-866-900-9601.

If you have questions about your rights as a study participant, you may call the NORC Institutional Review Board toll-free, at 1-866-309-0542.

If you would prefer to complete this survey online, please go to: https://MACohort.norc.org/go/MAGIC.

Your unique survey Personal Identification Number (PIN) is: XXXXX.

| OFFICE USE ONLY |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Receipt |  | CADE |  | Verification |  | Adjudication |  |
| Initials | Date | Initials | Date | Initials | Date | Initials | Date |

# NONDISCLOSURE AGREEMENT <br> PURSUANT TO 205 CMR 139.02 

This Nondisclosure Agreement (hereinafter, "agreement") is dated as of January 4, 2018, between the Massachusetts Gaming Commission (hereinafter, "Commission"), and Blue Tarp reDevelopment, LLC, (hereinafter, "gaming licensee").

## RECITALS

WHEREAS, all documents submitted by a gaming licensee to the Commission or obtained by the Commission in accordance with 205 CMR 139.00 have been deemed by the Commission to have been submitted pursuant to a gaming related investigation to ensure compliance with G.L. c. 23 K and 205 CMR, adherence to the principles articulated in G.L. c.23K, §1, and/or to ensure the ongoing suitability of gaming licensees in Massachusetts; and

WHEREAS, pursuant to G.L. c.23K, §21(a)(7) any information or reports, or parts thereof, that are required to be filed or otherwise submitted to or obtained by the Commission, the IEB, or their respective agents, in accordance with 205 CMR 139.00 that contain material or information that the gaming licensee considers a trade secret or believes would be detrimental to the gaming licensee if it were made public may be identified as confidential by the gaming licensee; and
WHEREAS, pursuant to G.L. c.23K, §21(a)(7), 205 CMR 103.08, and 205 CMR 139.02 the gaming licensee may request that the commission enter into a written nondisclosure agreement under the terms of which the commission agrees not to release the specified material or information publicly, in response to a request for public records or otherwise, and will assert the statutory exemption, G.L. c.4, §7(26)(a), and/or any other applicable exemptions, and withhold the applicable materials in response to any request for such record or information; and

WHEREAS, the agreement may provide for coverage for specific materials or information, or categories of materials or information, which will be, or are likely to be, submitted to or obtained by the commission on more than one occasion;

NOW THEREFORE, the Commission and the gaming licensee agree to the following:

1. Subject Information and Materials. This agreement shall apply to the following information and materials submitted to or obtained by the Commission from the gaming licensee:

| $\#$ | $\begin{array}{c}\text { INFORMATION/MATERIAL } \\ \text { (including any limits on non-disclosure) }\end{array}$ | $\begin{array}{c}\text { AUTHORITY } \\ \text { (205 CMR, license } \\ \text { condition, etc.) }\end{array}$ |
| :--- | :--- | :--- |
| 1 | Annual business plan | $138.05(10)$ |
| 2 | $\begin{array}{l}\text { - Internal audit reports prepared by gaming licensee's internal audit department or its } \\ \text { independent accountant or auditor. }\end{array}$ | $140.05(3)(\mathrm{l}$ Information or materials contained in Commission audits conducted in accordance |
| with 205 CMR 139.08 to the extent they relate to surveillance, security, internal |  |  |
| control procedures, financial materials not otherwise publicly disclosed under |  |  |
| federal law, and any other information or materials for which an NDA has been |  |  |
| approved. |  |  |$]$


| 5 | Compliance and Audit Committee meeting minutes | $\begin{aligned} & \text { 138.04(2)(g) \& (h) } \\ & 139.05(12) \end{aligned}$ |
| :---: | :---: | :---: |
| 6 | Progress plans, reports, and related documentation, including contracts, regarding compliance with construction commitments and environmental mitigation that contain interim assessments and/or opinions of the gaming licensee regarding compliance by the gaming licensee and/or status of the measure. This does not include information that is discussed publicly before the Commission. This provision shall sunset upon the issuance of the Operation Certificate by the Commission to the gaming licensee. | 135.04 |
| 7 | Non-construction related documents describing the gaming licensee's pre-opening strategy and plans and/or describing potential compliance issues regarding the project including any interim analysis, opinions, and assessments offered by the gaming licensee or their agents. This does not include information that is discussed publicly before the Commission. This provision shall sunset upon the issuance of the Operation Certificate by the Commission to the gaming licensee. | 135.00 |
| 8 | Daily revenue numbers | $\begin{aligned} & \hline 139.04(6) \\ & 140.03(2) \end{aligned}$ |
| 9 | Daily surveillance log | 141.05(6) |
| 10 | Data derived from gaming licensee’s player card loyalty program (subject to paragraph 6 below) | 139.05(6) |
| 11 | Federal and state tax returns | 139.05(4) |
| 12 | Subject to proper identification by gaming licensee (see paragraph 3 below), financial statements and disclosures outside of what is publicly available via SEC filings (not including attested statement required in accordance with 205 CMR 139.06(2)). | $\begin{aligned} & 139.06(1) \\ & 139.06(2) \\ & 139.07 \end{aligned}$ |
| 13 | Those parts of floor plans of MGM Springfield depicting sensitive areas of the gaming establishment including the cage, count room, main bank, back of the house, and armored car areas. | 205 CMR 151.02 |
| 14 | Those parts of an incident report generated by the gaming licensee that implicate or incorporate surveillance, security, or internal control procedures in any way (redaction to be utilized in lieu of complete withholding, where possible). | 139.04(7) |
| 15 | Information on salaries, wages, and bonuses to individuals or to specific job titles (not including salary ranges or benefits based on category of job). | 139.04(1) |
| 16 | Reports on Macau operations that are required to be filed in any U.S. jurisdiction. | License condition 20(m) |
| 17 | Main bank closeout reports/variance reports | 138.00 |
| 18 | Marketing materials prior to their use in the public domain that the Commission may request to see in advance of their use in Massachusetts. | 142.02 |
| 19 | Quarterly report covering all complimentary services | 139.05(7) |
| 20 | Daily figures contained in a tax compliance packet | 140.00 |
| 21 | Soft count variances | 138.00 |
| 22 | Statistics on drop, handle and win by individual game or specific categories of games | 139.04(6) |
| 23 | All information on the Slot Machine Master List including actual or theoretical payback percentage by machine. | 145.01 |
| 24 | System of Internal controls and standard operating procedures. | $\begin{aligned} & 138.02 \\ & 139.04(14) \end{aligned}$ |
| 25 | Name of an underage individual or an individual on the VSE list contained in an underage or voluntary self-exclusion compliance report, and to the extent surveillance, security, or internal control procedures are incorporated in such a compliance report in any way (redaction to be utilized in lieu of complete withholding, where possible). Additionally, the names on the gaming licensee's do not market list. | 139.05(5) |


| 26 | Value of promotional credits offered or used | $139.05(5) \&(7)$ |
| :--- | :--- | :--- |
| 27 | Amount of disbursements to individual vendors (not the identity of the vendor) | $138.06(2)$ |
| 28 | Those parts of a report of violations or suspected violations of G.L. c. 23K or 205 CMR <br> submitted by the gaming licensee to the Commission that implicate or incorporate <br> surveillance, security, or internal control procedures in any way (redaction to be utilized <br> in lieu of complete withholding, where possible). | $139.04(7)$ |
| 29 | W2-G/1042-S report | 142.02 |
| 30 | Video recordings, audio recordings, and photographs obtained from MGM Springfield's <br> surveillance system by any means. | 205 CMR 141.02 |

2. Approval of Designation. The gaming licensee has declared by way of application that it considers the information and materials identified in paragraph 1 above to contain a trade secret and/or that it would be detrimental to the gaming licensee if those materials were made public. The Commission agrees that the information and materials constitute a trade secret and/or that it would be detrimental to the gaming licensee if that information and material were made public and are entitled to confidential treatment under 205 CMR 103.00 and 139.02 and agrees to enter into this agreement in an effort to protect the information and materials from public disclosure.
3. Identification of Information and Materials. The gaming licensee agrees to clearly mark all information and materials subject to this agreement that are submitted to the Commission with the letters "NDACONFIDENTIAL" and to include, where possible, a cover page with the submission indicating that the information and materials are subject to this agreement.
4. Requests for Public Records. The Commission agrees that it will not voluntarily publicly disclose any information or materials that are the subject of this agreement whether by way of a response to a request for public records or otherwise. In the event that the Commission receives a request for the disclosure of any such materials or information it will deny the request, withhold the materials, and assert the statutory exemption, G.L. c.4, §7(26)(a), and/or any other applicable exemptions to the public records law.
5. Notification and Waiver. The Commission will make reasonable efforts to notify the gaming licensee of any request for the public disclosure of any information or materials that are the subject of this agreement. Notwithstanding this agreement, the gaming licensee may, by written approval, agree to the public release of any such information or materials in response to a public records request or upon request by the Commission.
6. Use by the Commission. Nothing contained in this agreement shall be construed so as to prevent the Commission from making use of any information or material provided by the gaming licensee or otherwise as part of an investigation, disciplinary matter, or in any other manner deemed necessary by the Commission. For example, the Commission will make use of the gaming licensee's customer tracking data collected or generated by loyalty programs, player tracking software, player card systems, online gambling transactions or any other information system in the manner provided by St. 2011, c. 194, section 97.
7. Liability. The Commission will utilize best efforts and employ all reasonable measures to ensure that any information or materials that are the subject of this agreement are not publicly disclosed. In the event of a public release in violation of this agreement, however, the gaming licensee agrees to hold harmless the Commonwealth of Massachusetts, the Commission, its employees and agents, in either professional or personal capacities from liability and any claims for damages of any kind.
8. Disclosures to Governmental Entities. It shall not be a breach of this agreement for the Commission to provide information as directed by an order of any court or governmental agency of competent jurisdiction. If the Commission determines that it is legally obligated to disclose information or materials that are the subject of this agreement, the Commission will promptly provide the gaming licensee with written notice so that it may seek a protective order or take any other action deemed necessary. Such notice must include, without limitation, identification of the information to be so disclosed and a copy of the order. The Commission will
disclose only such information as is legally required, and will notify the court or governmental agency of the existence of this agreement.
9. Information Sharing with other Jurisdictions. It shall not be a breach of this Agreement for the Commission to provide information regarding applicants or licensees to law enforcement entities or gaming authorities and other domestic, federal or foreign jurisdictions, including the Federal Bureau of Investigation in accordance with G.L. c. $23 \mathrm{~K}, \S 6(\mathrm{e})$ whether by way of Memorandum of Understanding or otherwise.
10. Subpoenas. In the event the Commission is served with a subpoena or other process for any information or materials that are the subject of this agreement, the Commission shall promptly notify the gaming licensee in writing and forward a copy of the subpoena in order that the gaming licensee may initiate efforts to quash the subpoena or otherwise oppose production of such information or materials. However, while the Commission itself may elect to do so, it shall be under no obligation to file any motion to quash or otherwise oppose the request for production.
11. Modification and Amendment. This agreement may be amended or modified only with the mutual written consent of the parties. The Commission may revisit the Approval of Designation for any information or material included in accordance with paragraphs $1 \& 2$ of this agreement and 205 CMR 103.12 at its discretion. Further, the Commission may require, after review of submitted information and documentation or otherwise, the agreement be modified if it determines that specific information or materials submitted or to be submitted are not clearly addressed in paragraph 1 of this agreement.
12. Cumulative Obligations. This agreement is intended to supplement and clarify the Commission's obligations under the public records laws of the Commonwealth, G.L. c.66, §10. Nothing in this agreement shall be interpreted so as to supersede such obligations.
13. Entire Agreement. This agreement constitutes the entire agreement between the Commission and the gaming licensee relating to the matters discussed herein and supersedes all prior oral and written understandings with respect to the provision of such information or materials.
14. Term and Termination. This agreement shall remain in place until otherwise terminated.
15. Non-waiver. Any failure by either party to enforce the other party's strict performance of any provision of this agreement will not constitute a waiver of its right to subsequently enforce such provision or any other provision of this agreement.
16. Governing Law; etc. This agreement will be governed by the laws of the Commonwealth of Massachusetts. If a provision of this agreement is held invalid under any applicable law, such invalidity will not affect any other provision of this agreement that can be given effect without the invalid provision. Further, all terms and conditions of this agreement will be deemed enforceable to the fullest extent permissible under applicable law, and, when necessary, the court is requested to reform any and all terms or conditions to give them such effect.
17. Dispute resolution. The parties agree to engage in all reasonable efforts to resolve any disputes arising from this agreement by mutual agreement. In the event the parties are unable to resolve such a dispute, a neutral single arbitrator shall be engaged to resolve the matter.

The parties have executed this agreement on the date first written above.

| BLUE TARP reDEVELOPMENT, LLC | MASSACHUSETTS GAMING COMMISSION |
| :--- | :--- |
| By: | By: |
| Print name: | Print Name: |
| Title: | Title: |


[^0]:    ${ }^{1}$ This is the median elapsed time between waves for all respondents.
    ${ }^{2}$ Between Wave 1 and Wave 2; the interval between subsequent waves was 24 months.

[^1]:    ${ }^{1}$ Unweighted N refers to the total number of respondents who answered this question
    Note: Cells with sample size of 5 or less are blank
    Note: Italics indicates estimates are unreliable, relative standard error > 30\%

[^2]:    ${ }^{1}$ The telephone survey data was supplemented with information taken from the Swedish population registers which contain extensive information on income, taxes, education, occupation, immigration, etc.

[^3]:    ${ }^{2}$ Problem gambling status in Swelogs is based on the Canadian Problem Gambling Index (Ferris \& Wynne, 2001).

[^4]:    ${ }^{3}$ The assumption of a $55 \%$ participation rate among selected BGPS respondents was based on experience at NORC with other longitudinal cohort studies.

[^5]:    ${ }^{4}$ The BGPS/Wave 1 questionnaire is available as Appendix B of the SEIGMA Baseline General Population Survey report (https://www.umass.edu/seigma/sites/default/files/Updated\%20BGPS\%20Report Final.pdf).
    ${ }^{5}$ A small number of the BGPS respondents drawn for the cohort ( $n=73,1.5 \%$ ) completed the BGPS in Spanish. Among these respondents, $39.7 \%(n=29)$ participated in Wave 2. While the decision to administer the MAGIC survey only in English was based on budget constraints, the overall impact on the results is likely small since these respondents represent less than 1\% of the cohort.

[^6]:    ${ }^{6}$ Although the MGC agreed to contract with UMass Amherst for the cohort study in April 2014, the start of the project was delayed until after the November 2014 election which included a ballot question regarding repeal of the Expanded Gaming Act.
    ${ }^{7}$ The web survey remained open throughout the data collection period.

[^7]:    ${ }^{8}$ We noted above that Wave 1 data is missing for $1 \%(n=43)$ of the respondents in the cohort due to mismatches in gender and/or year of birth between Wave 1 and Wave 2. These respondents will be included in future waves of the study, however, they are not included in the present analyses.

[^8]:    ${ }^{9}$ The AAPOR RR3 is equivalent to the CASRO response rate; both take into account the proportion of households whose eligibility status could not be determined.

[^9]:    ${ }^{1}$ Unweighted N refers to the total number of respondents who answered this question
    ${ }^{2}$ Weighted $N$ is the total number of respondents who answered the question weighted to the MA population
    ${ }^{3}$ Source: Census Bureau, 2015 American Community Survey PUMS

[^10]:    ${ }^{10}$ Another important reason for discrepancies between the cohort and the population is that the cohort had aged on average 18 months since the baseline survey. Some of the respondents who were $18-20$ in the baseline survey would have aged out of this category by the time the cohort was established.

[^11]:    ${ }^{11}$ Although the change in past-year casino gambling is higher than changes in other types of gambling, this is an unstable result and should be interpreted with caution.

[^12]:    ${ }^{12}$ Incidence is calculated based on the weighted Ns in Table 9: $123,631 /(123,631+5,032,690)=123,631 / 5,156,321$ $=2.4 \%$. In contrast, the unweighted incidence rate is $2.0 \%(60 /(60+2943)=60 / 3003=2.0 \%)$. The higher weighted incidence rate is related to higher weights associated with the demographic characteristics of members of the cohort who became problem gamblers in Wave 2 of the study.
    ${ }^{13}$ Very similar results were obtained using weighted data.

[^13]:    ${ }^{14}$ Overall transition rates are calculated by adding the number of respondents across all of the groups in the typology who transitioned or remained stable and dividing by the total number of respondents. For example, the "increasing risk" proportion of the sample was determined as follows: $(158+7 \mathrm{NG})+(223+22 \mathrm{RG})+(38 \mathrm{AR})=$ $448 / 3082=14.5 \%$.

[^14]:    ${ }^{15}$ As described in the section, Weighting and Comparability Across Two Waves, these estimates were computed using weights established for Wave 2 of the cohort.

[^15]:    ${ }^{16}$ All of the gambling cohort studies used problem gambling measures that utilized a 12-month timeframe.

[^16]:    ${ }^{17}$ The average time between assessments was computed using an unweighted pairwise comparison of the dates that each Wave 2 respondent completed their Wave 1 and Wave 2 questionnaires. The weighted interval was 16.4 months.

[^17]:    ${ }^{18}$ The Reliable Change Index (RCI) was developed by jacobson \& Truax (1991) to detect genuine differences in scores above and beyond the natural variation in scores that are simply reflective of measurement error at each time point. The size of the difference between two scores that is needed to represent statistically significant change at $\mathrm{p}<.05$ level (i.e., the RCI ) is a function of the test-retest reliability of the instrument and the standard deviation of test scores. Applying the RCI in the five year Quinte Longitudinal Study of Gambling found only 7 out of 1,180 (0.6\%) of gambling categorizations were changed, compared to $7.0 \%$ of CPGI categorizations (Williams et al, 2015, pp. 68-69).

[^18]:    ${ }^{19}$ The two questions related to gambling at the Plainridge Park Casino were available only in Web and CATI. These were added later in the field period to coincide with the opening of the new venue; at that time, it was not feasible to add these questions to the hardcopy questionnaire.

[^19]:    ${ }^{20}$ The web survey remained open throughout data collection.

[^20]:    ${ }^{21}$ In Wave 1, respondents were asked to provide the name, telephone number, and email address for up to three people who would know how to locate the respondent for future surveys.

[^21]:    Source: GMed17p026.sas on 11/7/2017 by ejs

[^22]:    Source: GMed17p027.sas on $11 / 10 / 2017$ by ejs

