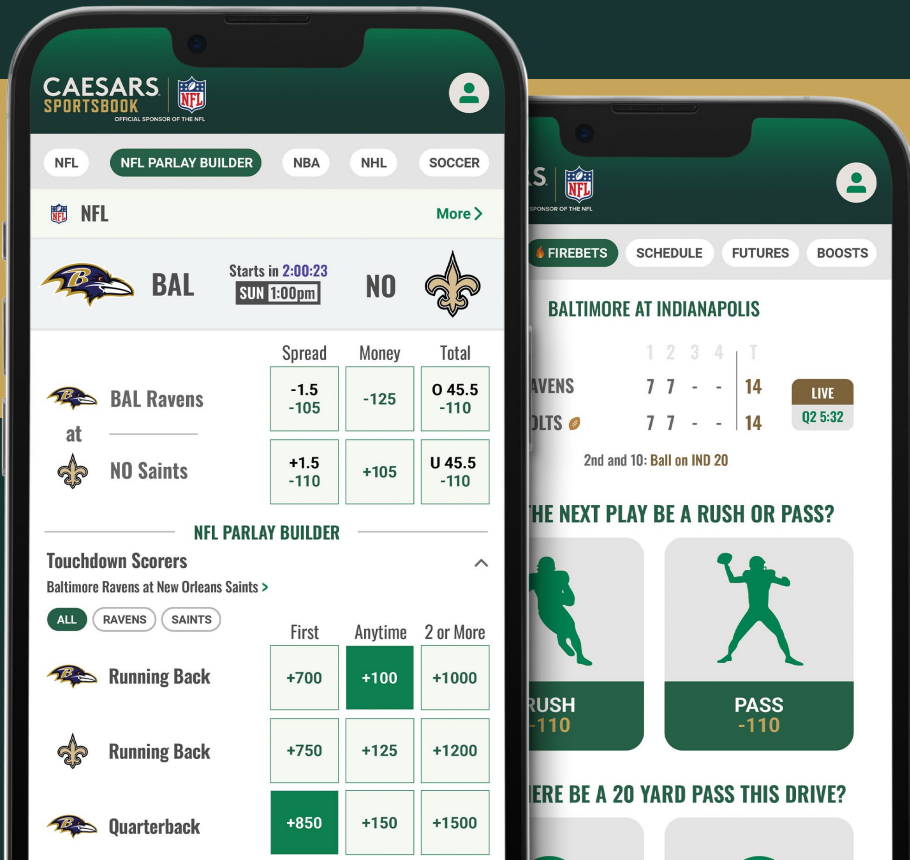




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Massachusetts Gaming Commission 1st Triannual 2026 Meeting Sports Wagering Triannual Report

REVENUE / HANDLE

Q4 2025		
Month	Total SW Revenue	Handle
October	1,487,559.87	6%
November	1,891,907.27	7%
December	1,659,879.35	7%
TOTALS	5,039,346.49	6%
Q1 2026		
Month	Total SW Revenue	Handle
January	1,630,509.32	5%
February	1,909,611.64	8%
March	1,892,042.74	7%
April	1,402,854.29	6%
TOTALS	6,835,017.99	7%
1 st Triannual - TOTALS	11,874,364.48	7%

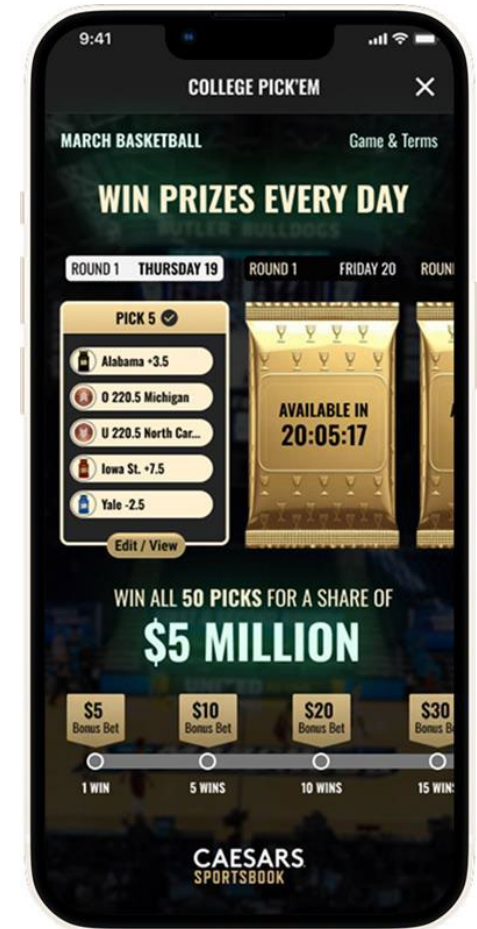
MONTHLY UNIQUE PLAYERS

Month	Total Monthly Users on Caesars Platform
October 2025	8,712
November 2025	9,214
December 2025	8,841
January 2026	9,014
February 2026	8,039
March 2026	7,024
April 2026	7,172

Newly Implemented Technologies, Partnerships, Integrations, and/or Significant Platform Changes

On April 14, 2026, Caesars announced our plans nationwide to stop accepting credit card deposits as a funding method across our US gaming brands.

Caesars decision follows the established practice in Massachusetts prohibiting credit card funding and is in alignment with the gaming industry focus on responsible play for patrons.



PEOPLE PLANET PLAY: COMMUNITY IMPACT

Caesars Entertainment directs its community investments toward three Strategic Impact Areas - Social Inclusion & Education, Climate Change & Food Security and Responsible Play & Mental Health. Through philanthropy, volunteerism and purpose-driven partnerships, we uplift vulnerable populations, advance environmental sustainability, support access to food and promote responsible play and mental well-being across the communities we serve.

Strategic Community Investments

Social Inclusion & Education

- Supports vulnerable and underserved populations
- Expands access to education and skills
- Advances economic opportunity
- Supports family services, anti-trafficking, and homelessness programs
- Includes volunteer efforts that uplift people directly

Climate Change & Food Security

- Reduces environmental impact and waste
- Supports clean air, water, energy and reforestation
- Expands access to nutritious food through food security programs
- Rescues surplus food and redirects it to families
- Includes volunteer efforts in tree planting, food distribution and sustainability events

Responsible Play & Mental Health

- Promotes safe, responsible gaming
- Supports mental-health programs and community wellbeing
- Addresses addiction, loneliness and social isolation
- Partners with organizations providing prevention tools and support
- Includes volunteer opportunities in awareness and wellness initiatives

2025 BY THE NUMBERS

\$3.6 Million
in Caesars
Foundation
Grants

\$2.6 Million
in Caesars
Makes
Change
Donations

78k
HERO
Volunteer
Hours

CAESARS FOUNDATION

- Caesars Foundation is a private foundation funded by resorts owned or operated by Caesars Entertainment. The Foundation is the entity through which Caesars funds national and local non-profit programs and projects and meets not-for-profit giving requirements imposed by certain operating jurisdictions.
- The Foundation's objective is to strengthen organizations and programs in the communities where our employees and their families live and work.
- Since its inception in 2002, Caesars Foundation has gifted over \$80 million back into the communities in which Caesars Entertainment operates, as well as national organizations.
- In 2025, Caesars Foundation awarded \$3.6 million in grants supporting Caesars Strategic Community Investment areas.

National Partnerships



GREAT FUTURES START **HERE.**



The **WASH** Foundation



Arbor Day
Foundation™



INTERNATIONAL CENTER FOR RESPONSIBLE GAMING

2026 Sports Wagering 1st Triannual Report (Oct 2025 – Apr 2026)

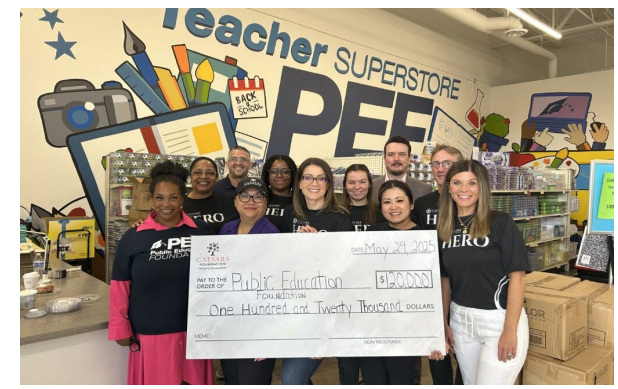


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CAESARS FOUNDATION



CAESARS MAKES CHANGE

- Our Caesars Makes Change program, initially piloted at one property in 2021, has now expanded to more than Caesars Entertainment destinations across the nation. When guests redeem their slot tickets at our casinos, they are prompted by our ticket redemption program to donate a portion of their cash payout to charitable organizations.
- Participating properties offer up to three charity options on the NRT machines. One of those charities is the enterprise-wide charity selected by CSR and the other two are selected by the property
- Caesars has two national organizations that are rotated on a bi-annual basis. Those charities are the Boys and Girls Clubs of America and Meals on Wheels.
- In 2025, our guests generously donated over \$2.6 million through this program. This is a combination of our National Partners, as well as local partners at all participating properties.





HERO VOLUNTEER PROGRAM

- HERO is our Team Member volunteer program and our primary community impact initiative. We have a long tradition of Team Members volunteering in our communities with the annual investment of our HEROs reaching thousands of hours of engagement and support of local causes.
- In 2025, our HERO Volunteers logged more than 78,000 volunteer service hours

HERO



HERO HIGHLIGHTS

- ✓ Las Vegas Day of Caring - Highest participation ever with over 220 HEROs volunteered across multiple sites valley-wide, expanding beyond one venue for the first time.
- ✓ Harrah's Resort Southern California - "Giving Tuesday" brought out 115 Team Members to complete 8 different service projects in 24 hours prepped the USS Midway, sorted/packed/delivered meals, and donated blood.
- ✓ Grand Victoria Casino (Elgin) - Feed My Starving Children. HEROs and other community Volunteers collectively packed enough to feed 128 children for a year, a high-engagement, family-friendly event with the largest GVC turnout to date.
- ✓ Harrah's Kansas City - All-year YMCA partnership. Monthly mobile pantry serving ~200 cars per activation; a Fall food drive delivered three truckloads (~1,000 items) plus a \$7,326.97 jeans-day donation to the Y.

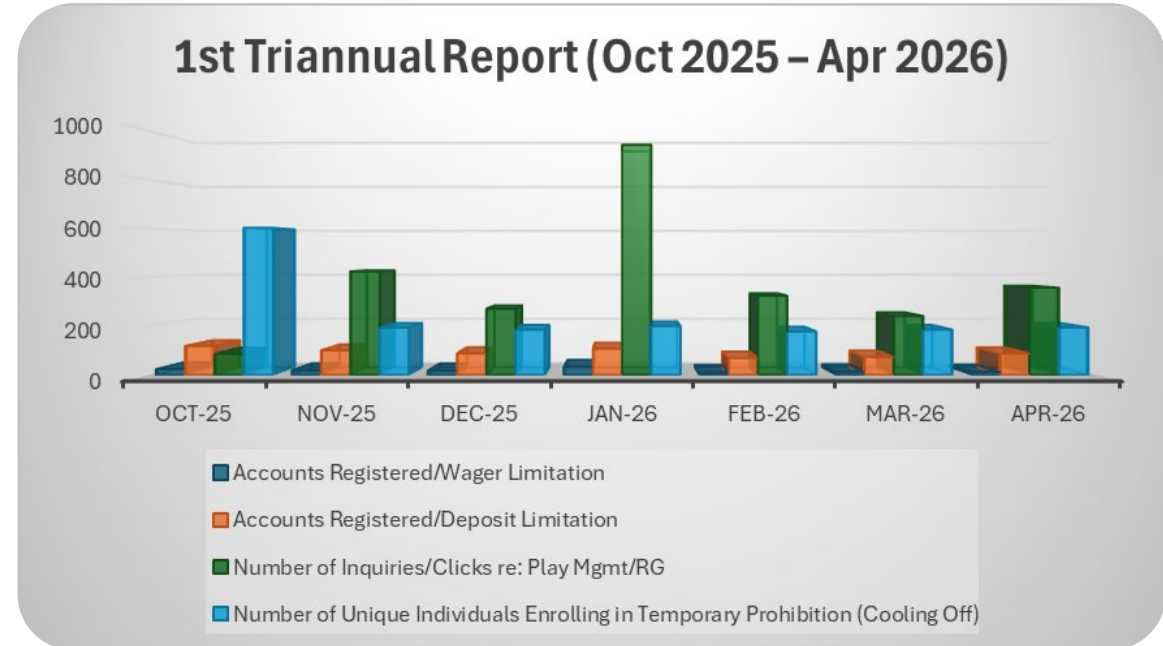


2026 Sports Wagering 1st Triannual Report (Oct 2025 – Apr 2026)



COMPLIANCE

Play Management Responsible Gaming Reporting



	Accounts Registered/Wager Limitation	Accounts Registered/Deposit Limitation	Number of Inquiries/Clicks re: Play Mgmt/RG	Number of Unique Individuals Enrolling in Temporary Prohibition (Cooling Off)
Oct-25	24	119	87	602
Nov-25	19	101	424	194
Dec-25	18	89	271	186
Jan-26	33	108	941	201
Feb-26	11	70	324	178
Mar-26	14	74	241	186
Apr-26	13	88	357	195
1st T/A Total	132	649	2645	1742

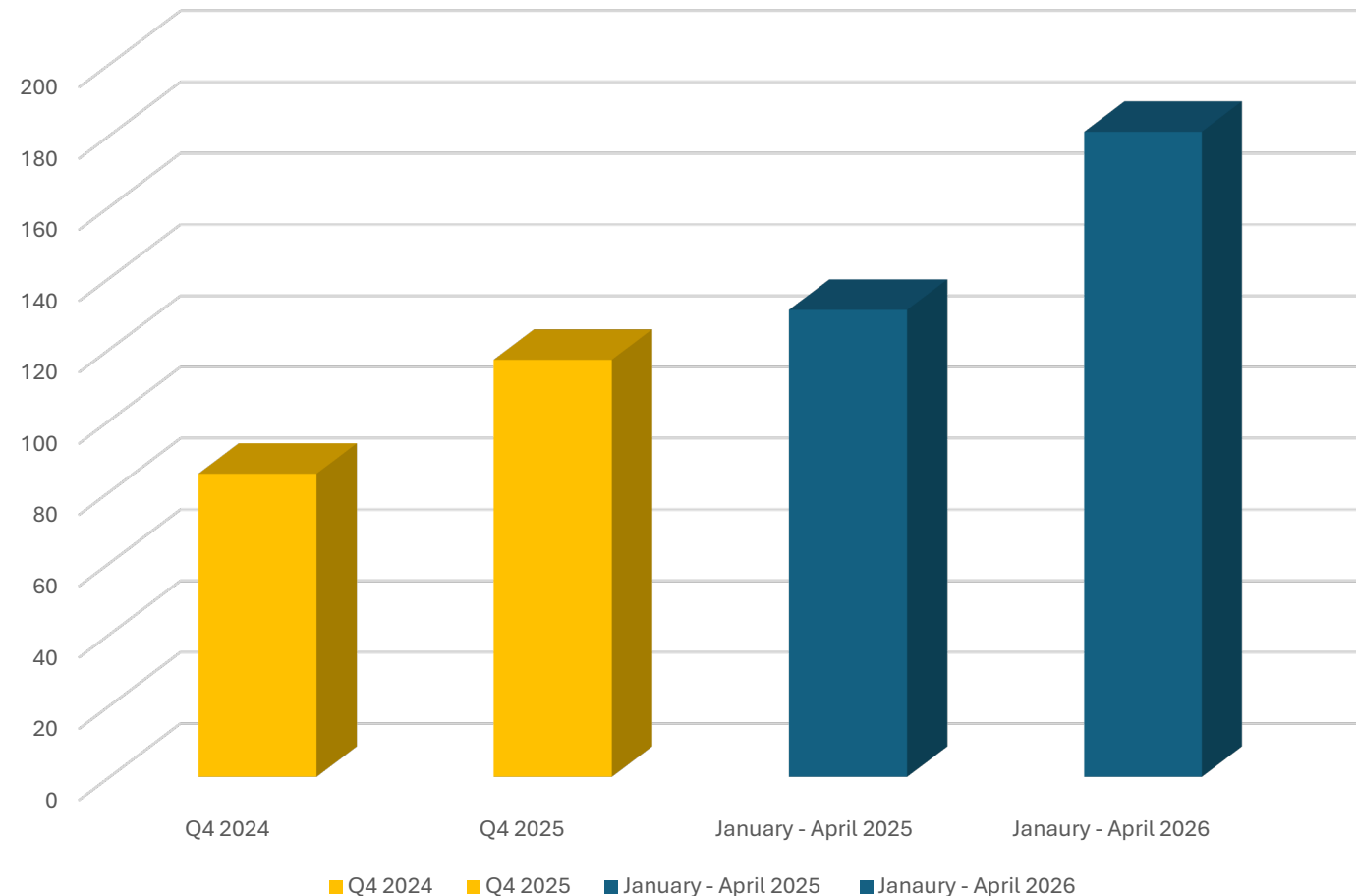
Responsible Gaming

Massachusetts VEPs suppressed
Caesars brick and mortar facilities and
online gambling products entered into
Caesars RG application:

- Q4 2024: **85**; Q4 2025: **117**
~**37.65% increase YoY**

- January – April 2025: **131**; Q1 2026: **181**
~**38.17 % increase YoY**

MA VEPs YoY



2026 Sports Wagering 1st Triannual Report (Oct 2025 – Apr 2026)



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Responsible Gaming

-RG Trainings:

- ☞ Annual Refresher due October 31, 2025
 - Customer contact team members
- ☞ RG Ambassador Training
 - 2,155 (Gaming Team Members B/M and Online) as of December 31, 2025

-PGAM (Problem Gambling Awareness Month) March 2026:

- ☞ Toolkit: Caesars and NCPG co-branded BOH signage/flyers
- ☞ Social media posts
- ☞ Empire Wire Newsletter (Internal) for Team Members

Community Partnership Events:

- ☞ Eldorado Scioto Downs (Ohio) property tour on March 6 in partnership with the PGNO (Problem Gambling Network of Ohio)
- ☞ Caesars Virginia BOH Table Event in partnership with the Southern Virginia Problem Gambling Coalition
- ☞ Harrah's and Horseshoe Council Bluffs FOH Table Event in partnership with Heartland Treatment Center



2026 Sports Wagering 1st Triannual Report (Oct 2025 – Apr 2026)



Responsible Gaming

-RG Conference Sponsorships and Participation

- ☛ 26th Annual Conference on Gambling and Addiction hosted by the ICRG
- ☛ Ohio Problem Gambling Conference Platinum Sponsorship
- ☛ Pennsylvania Statewide Conference Sponsorship
- ☛ 18th Annual Symposium on Problem Gambling Sponsorship hosted by the Arizona Department of Gaming
- ☛ 19th Annual Nevada State Conference on Problem Gambling Gold Sponsorship
- ☛ Discovery Conference Bronze Sponsorship (Ontario, Canada)

-Recommitment to RG Organizations (Donations and Grant)

- ☛ Massachusetts Council on Gaming and Health
- ☛ Choices Treatment Center in Nebraska
- ☛ Caesars Foundation Grant to the ICRG



COMPLIANCE

Prohibited Player (Underage Monitoring) – October 2025 through April 2026

	Oct 2025	Nov 2025	Dec 2025	Jan 2026	Feb 2026	March 2026	Apr 2026	Reporting Period Total
Underage Registration Attempts	1	1	4	6	9	4	5	30
Suspected Underage Use of Account	1	1	4	6	9	4	5	30
Confirmed Underage Use of Account	1	1	4	6	9	4	5	30

QUESTIONS & COMMENTS – CAESARS TEAM

Questions and comments can be sent to:

- **Kiersten Flint**, SVP of Corporate Social Responsibility and Internal Communications, kflint@caesars.com
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- **Lisa Rankin**, VP of Compliance & Licensing, lrarkin@caesars.com
- **Carolene Layugan**, Responsible Gaming Program Director, CLAYUGAN@Caesars.com
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