



Division of Licensing

To: Cathy Judd-Stein, Chair
Gayle Cameron, Commissioner
Eileen O'Brien, Commissioner
Bruce Stebbins, Commissioner
Enrique Zuniga, Commissioner

From: Bill Curtis, Licensing Manager
Bruce Band, Assistant IEB Director – Gaming Agents Division Chief

Date: May 2nd, 2019

Re: Gaming Beverage License Application Encore Boston Harbor

SUMMARY

The Division of Licensing along with the Investigations and Enforcement Bureau – Gaming Agents Division is presenting the attached application for a Gaming Beverage License from Encore Boston Harbor to the Commission for consideration and comment. The Division of Licensing and the Investigations and Enforcement Bureau – Gaming Agents Division is not forwarding this application to the Commission with a recommendation per 205 CMR 136.03(3), but rather, wanted to provide the Commission with ample opportunity to consider the application, given the unique nature of the 4:00 AM request.

BACKGROUND

Encore Boston Harbor is submitting an application for a Gaming Beverage License pursuant to 205 CMR 136. The application is substantially complete, and contains requests for 23 licensed outlets (15 on the ground floor, 5 on the second floor, and 3 on the third floor). Of the 23 licenses, 3 outlets will be leased (Mystique, Fratelli, and Memoire) and managed by a jointly responsible party. Generally, each of these areas contains a request for alcohol service between the hours of 8:00 AM and 2:00 AM. For the Gaming Floor however, Encore Boston Harbor has requested alcohol service between the hours of 8:00 AM and 4:00 AM, which is allowed under Section 116 of HB3800 – An Act making appropriations for fiscal year 2018, signed by Governor Baker in July of 2017. This section reads as follows:

SECTION 116. Notwithstanding any general or special law or regulation to the contrary, in issuing a gaming beverage license pursuant to section 26 of chapter 23K of the General Laws, the Massachusetts gaming commission shall describe the scope of the particular license and any restrictions and limitations, provided, however, that a gaming beverage license may permit the sale or distribution of alcoholic beverages beyond the hour of 2 a.m. only to patrons who are actively



Massachusetts Gaming Commission

101 Federal Street, 12th Floor, Boston, Massachusetts 02110 | TEL 617.979.8400 | FAX 617.725.0258 | www.massgaming.com

engaged in gambling as defined in section 2 of said chapter 23K; and provided, further, that a gaming beverage license shall not permit the sale or distribution of alcoholic beverage between the hours of 4 a.m. and 8 a.m.

While the Commission may condition any part of the gaming beverage license if it determines that the application may in some way compromise the integrity of gaming and/or public health, welfare, or safety, please note that Section 116 itself conditions the sale or distribution of alcohol only to those patrons actively engaged in gambling.

Though substantially complete, Encore Boston Harbor will provide additional details regarding their general procedures relating to the 2:00 AM – 4:00 AM liquor service.

Additional information necessary to deem the application complete may also include information requested by the Commission as a result of the discussion at this (and subsequent) meetings.



Massachusetts Gaming Commission

101 Federal Street, 12th Floor, Boston, Massachusetts 02110 | TEL 617.979.8400 | FAX 617.725.0258 | www.massgaming.com



Massachusetts Gaming Commission

101 Federal Street, 12th Floor, Boston, Massachusetts 02110 | TEL. 617.979.8400 | FAX 617.725.0258 | www.massgaming.com



GAMING BEVERAGE LICENSE APPLICATION FORM

REASON FOR FILING APPLICATION

NAME OF GAMING LICENSEE

Wynn MA, LLC

ADDRESS OF GAMING ESTABLISHMENT

One Broadway, Everett, Massachusetts 02149

NAME OF CONTACT INDIVIDUAL FOR PURPOSES OF THE PROCESS

Jacqui Krum, SVP and General Counsel

CONTACT INDIVIDUAL TELEPHONE NUMBER AND EMAIL ADDRESS

(857) 770-7802; jacqui.krum@encorebostonharbor.com

FEE

The fee for a gaming beverage license is **\$15,000**.

LICENSED AREAS

A licensed area is a specific, limited and defined space within a gaming establishment wherein the sale, distribution, or storage of alcoholic beverages to be drunk on the premises is permitted pursuant to a gaming beverage license. A licensed area application on page 2 must be submitted for each area of the gaming establishment that the gaming licensee desires to have designated as a licensed area.

A floor plan of the gaming establishment indicating the location of each licensed area identified below, and a diagram of each licensed area, must accompany the submission of this application. If alcoholic beverages will be stored outside of a licensed area, storage areas must be identified on the floor plan.

PROOF OF INSURANCE

Please attach proof of insurance to this application demonstrating liquor liability insurance for bodily injury or death for a minimum amount of \$250,000 on account of injury to or death of 1 person, and \$500,000 on account of any 1 accident resulting in injury to or death of more than 1 person. The policy shall have no annual aggregate limit.

IMPORTANT INFORMATION

The Massachusetts Public Records Law (Law), <http://www.sec.state.ma.us/pre/preidx.htm> found in Chapter 66, Section 10 of the Massachusetts General Laws, applies to records made or received by a Massachusetts governmental entity. Unless the requested records fall under an exemption to the Law, the responsive documents must be made available to the requester. A list of exemptions may be found in Chapter 4, Section 7(26) of the Massachusetts General Laws.

LICENSED AREA APPLICATION

Please use a separate LICENSED AREA APPLICATION form for each licensed area and attach each sheet, along with a floor plan and licensed area diagrams to this application.

NAME OF LICENSED AREA (e.g. – function hall, XYZ Restaurant, gaming area, etc.)

Please see attached Appendix for Licensed Areas identified as items 6 - 24 in the Table of Contents (Page 3).

DESCRIPTION OF LICENSED AREA

DESCRIPTION OF THE LICENSED AREA INCLUDING BUT NOT LIMITED TO: BUSINESS CONCEPT, DESCRIPTION OF AREA INCLUDING WHETHER THE AREA IS CLOSED OR OPEN SPACE, NUMBER AND LOCATION OF ALCOHOLIC BEVERAGE DISPENSING AREAS, AND PLACEMENT OF EXITS.

(NOTE: A FLOOR PLAN OF THE LICENSED AREA DEPICTING THESE INDIVIDUAL ELEMENTS SHALL BE ATTACHED).

NUMBER AND/OR COLOR OF AREA ON FLOOR PLAN: Please see attached Appendix.

Please see attached Appendix for proposed Licensed Areas identified as items 6-41 in the Table of Contents (Page 3).

Each proposed License Area is further described on its corresponding individual diagram included in the Appendix.

HOURS OF OPERATION

Please see attached Appendix.

CAPACITY OF LICENSE AREA

Please see attached Appendix.

WILL YOU PROVIDE BOTTLE SERVICE? YES NO IF YES, PLEASE ELABORATE

Requested in certain Licensed Areas. Please see attached Appendix.

ALCOHOL STORAGE

DESCRIBE THE MANNER IN WHICH ALCOHOLIC BEVERAGES WILL BE STORED AND SECURED WHEN LICENSED AREA IS NOT IN USE. (IF STORAGE AREA IS OUTSIDE OF LICENSED AREA, THIS STORAGE AREA SHALL BE DEPICTED ON THE FLOOR PLAN).

Please see attached Appendix.

NAME AND EMPLOYEE LICENSE/REGISTRATION NUMBER OF MANAGER OF LICENSED AREA

Ashley Wells, Director of Beverage, Bars & Lounges Director (RSER18-0383).

JOINTLY RESPONSIBLE PERSON

IDENTIFY THE JOINTLY RESPONSIBLE PERSON (IF ANY) FOR THE LICENSED AREA BY NAME, CONTACT INFORMATION, VENDOR LICENSE OR REGISTRATION NUMBER, AND ATTACH EVIDENCE THAT THE LICENSEE MAINTAINS AUTHORITY OVER THE JOINTLY RESPONSIBLE PERSON.


Please see attached Appendix for Licensed Areas identified as items 9, 14, and 36 (on pages 9, 14, and 36).

Contact information is as follows:

Jason Nichols for Licensed Areas 9 and 36.
Frank DePasquale for Licensed Area 14.

ATTESTATION

I, Jacqui Krum, hereby affirm under the pains and penalties of perjury that the information contained in this application, including all attachments, is true and accurate to the best of my knowledge and understanding.


Signature

Jacqui Krum
Print Name

SVP and General Counsel
Title

May 1, 2019
Date

Encore Boston Harbor

Appendix to Gaming Beverage License Application





TABLE OF CONTENTS

Overview and Policies	17. Center Bar	33. Garden Café
1. Cover Page	18. Center Bar Slot Complimentary Policy	34. In-Room Dining
2. Property Rendering	19. VIP Registration and RFB Lounge	35. Garden Lounge
3. Table of Contents	20. Retail Stores	36. Memoire – Leased Outlet
4. Draft Beer, Liquor Dispensing System and Point-of-Sale Controls (Process)	21. Meetings and Convention	37. On Deck Burger Bar
5. Liquor Bottle Service (Process)	22. Harborwalk Concessions	Third Level Licensed Areas
Ground Level Licensed Areas	Casino Beverage Service	38. Third Level Licensed Areas Map
6. Ground Level Licensed Areas Map (1 of 2)	23. Casino Beverage Service Overview	39. The Salon
7. Ground Level Licensed Areas Map (2 of 2)	24. Casino Beverage Service Areas Map (1 of 5)	40. The Spa
8. Sinatra	25. Casino Beverage Service Areas Map (2 of 5)	41. Gaugin Boardroom
9. Mystique (Leased Outlet)	26. Casino Beverage Service Areas Map (3 of 5)	Secure Alcohol Storage Areas
10. Waterfront	27. Casino Beverage Service Areas Map (4 of 5)	42. Secure Alcohol Product Storage (1 of 2)
11. Oyster Bar	28. Casino Beverage Service Areas Map (5 of 5)	43. Secure Alcohol Product Storage (2 of 2)
12. Red 8	29. Casino Beverage Service Process (1 of 2)	44. Secure Alcohol Product Warehouse
13. The Buffet	30. Casino Beverage Service Process (2 of 2)	45. Secure Liquor Pump Rooms
14. Fratelli – Leased Outlet	31. Casino Beverage Service – Beverage Carts	46. Secure Banquet Pantry
15. Bru	Second Level Licensed Areas	
16. Rare Steakhouse	32. Second Level Licensed Areas Map	

DRAFT BEER, LIQUOR DISPENSING SYSTEM and POINT-OF-SALE CONTROLS (Process)

- **DRAFT BEER:**

- In any outlet with draft beer towers, tap locks will be deployed no later than 2:00 a.m. in all cash bars and 4:00 a.m. in all Casino Service (Comp) Bars servicing actively gaming guests only.

- **LIQUOR DISPENSING SYSTEMS:**

- In any outlet with Liquor Dispensing Systems, all buttons with Alcoholic Beverage functionality will be automatically disabled no later than 2:00 a.m. in all cash bars and 4:00 a.m. in all Casino Service (Comp) Bars servicing actively gaming guests only. This is configured by IT and System Administrators only and will not have an override function in outlets.

- **POINT-OF-SALE :**

- All Point-of-Sale systems will be configured to disable all buttons associated with Alcoholic Beverage no later than 2:00 a.m. in all cash bars and 4:00 a.m. in all Casino Service (Comp) Bars servicing actively gaming guests only. This is configured by IT and System Administrators only and will not have an override function in outlets.



LIQUOR BOTTLE SERVICE (Process)

- **RESTAURANTS:**

- Liquor Bottle Service will only occur during private events in the venue.
- Bottles are in possession or under the control of the Server at all times. The bottle is never left unattended with a guest.
- Bottles are removed from the table in-between service and placed in a designated area in a Side Service Station.
- Guests are at no time allowed to pour their own drinks. Guests are only permitted to be served one drink at a time.
- Additional service is performed as needed by the Server who retrieves the bottle and then removes after drinks have been poured.

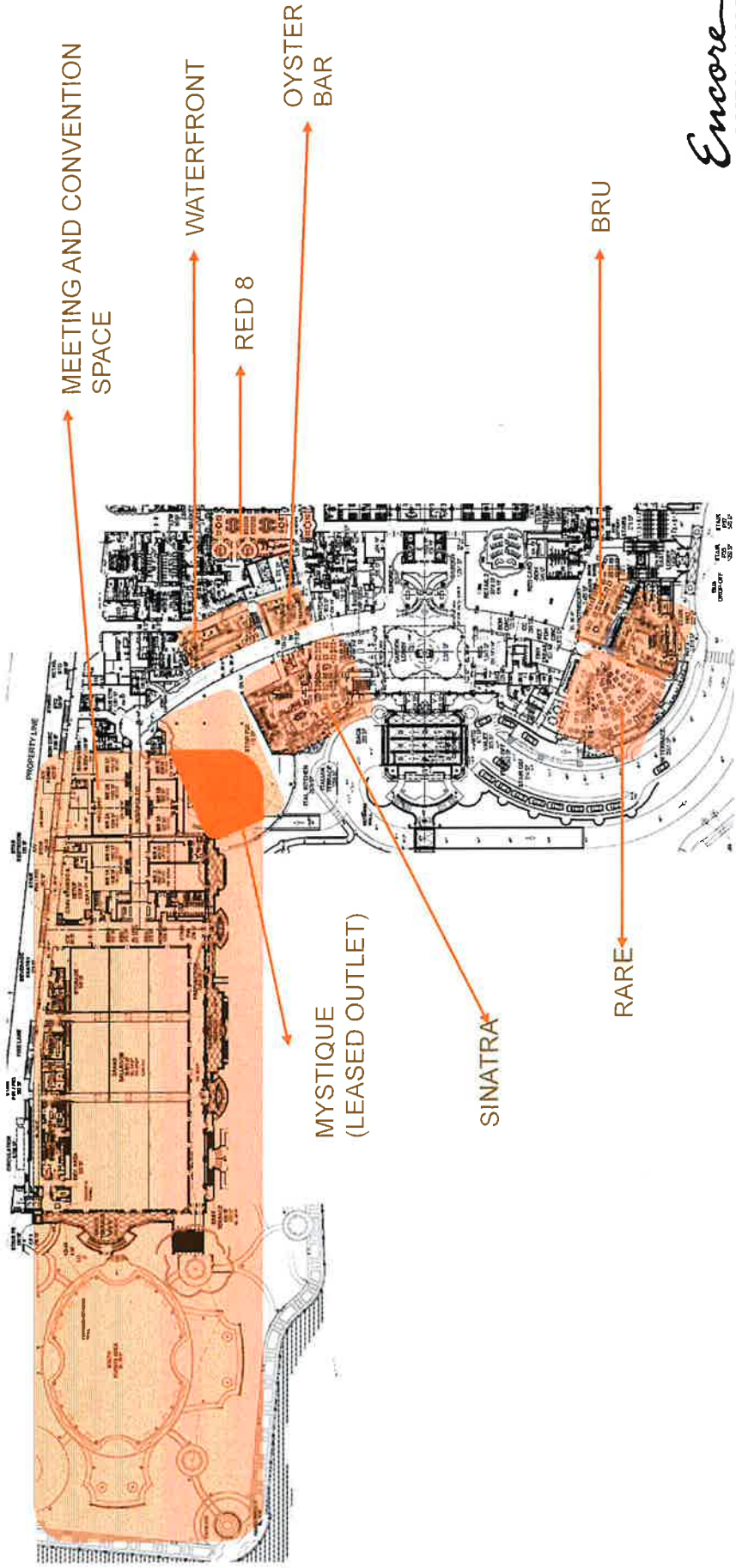
- **LOUNGES & NIGHTCLUBS:**

- Bottles are in possession or under the control of the Server at all times. The bottle is never left unattended with a guest.
- When appropriate, a dedicated Server will hold the bottle tableside in-between service. When a dedicated Server is not available, Bottles are removed from the table in-between service and placed in a designated areas in a Side Service Station.
- Guests are at no time allowed to pour their own drinks. Guests are only permitted to be served one drink at a time.
- Additional service is performed as needed by the Server who either retrieves the bottle from the Side Service Station, or if stationed tableside, as needed. Bottles are always removed after drinks have been poured.

- **IN-ROOM BOTTLE SERVICE (HOSPITALITY EVENTS):**

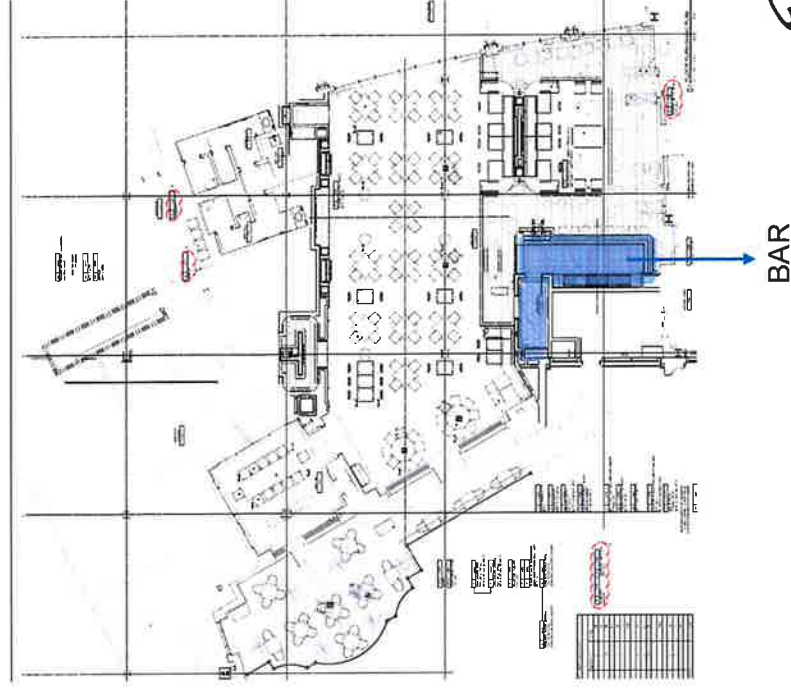
- For private hospitality events held in guest rooms, bottles are in possession or under the control of the Server at all times. The bottle is never left unattended with a guest.
- Bottles are removed from the table in-between service and placed in a designated area attended by the Server.
- Guests are at no time allowed to pour their own drinks. Guests are only permitted to be served one drink at a time.
- Additional service is performed as needed by the Server who retrieves the bottle and then removes after drinks have been poured.
- Guests will not be permitted to order bottles of alcohol (other than wine) from in-room dining services.

GROUND LEVEL LICENSED AREAS (2 of 2)



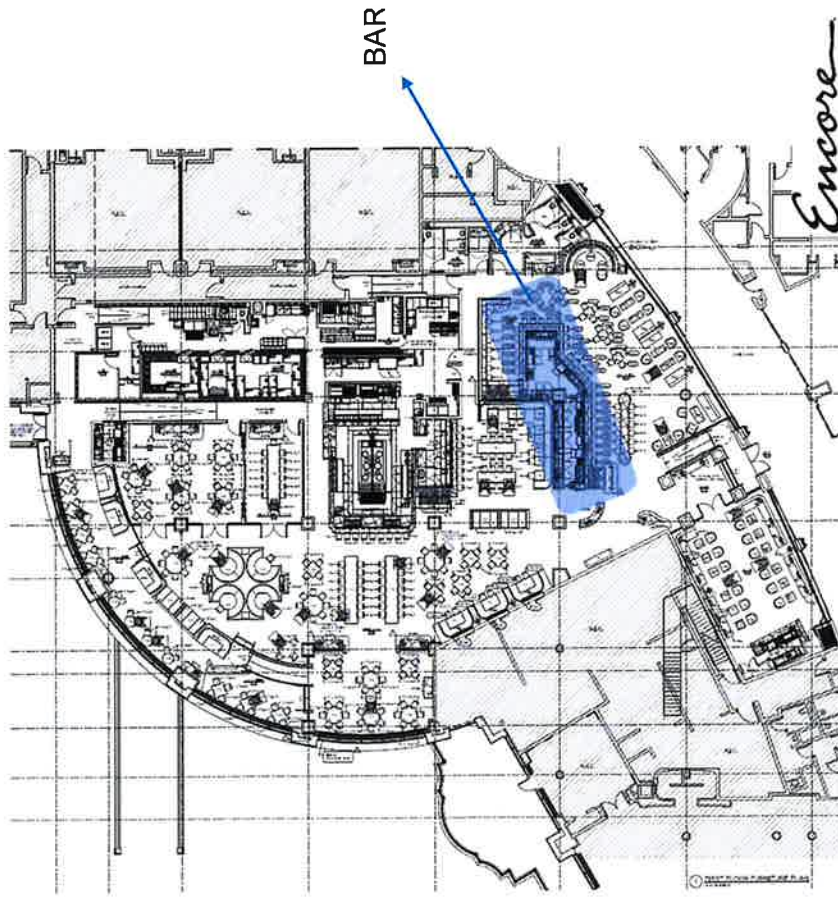
SINATRA

- **BUSINESS CONCEPT:** Assorted modern and classic Italian cuisine.
- **DESCRIPTION:** Elegant restaurant and bar neighboring the Garden Lobby. Outside patio seating available (no exterior access available – guests must enter through the main entrance).
- **NORMAL HOURS OF OPERATION:** Dinner nightly 5:00 p.m. -10:00 p.m.; Bar opens at 4:00 p.m. daily.
- **HOURS OF PERMITTED ALCOHOL SERVICE:** 8:00 a.m. - 2:00 a.m.
- **CAPACITY:** Total (196); Bar Seats (12); Dining Area (138); Private Dining (12); Patio Seating (34).
- **ALCOHOL DISPENSING AREA:** Distributed at the bar by bartenders for guests sitting at the bar; and distributed from the bar by servers to guests in the dining room or on the patio.
- **BOTTLE SERVICE:** Yes – Private Events Only.
- **STORAGE and SECURITY:** All liquor, beer and wine will be locked in the venue which has enclosed walls and a locked front door. There is no draft beer in this venue. All areas are under 24 hour camera surveillance.
- **MANAGER OF LICENSED AREA:** Ashley Wells (MGC Lic # RSER18-0383).



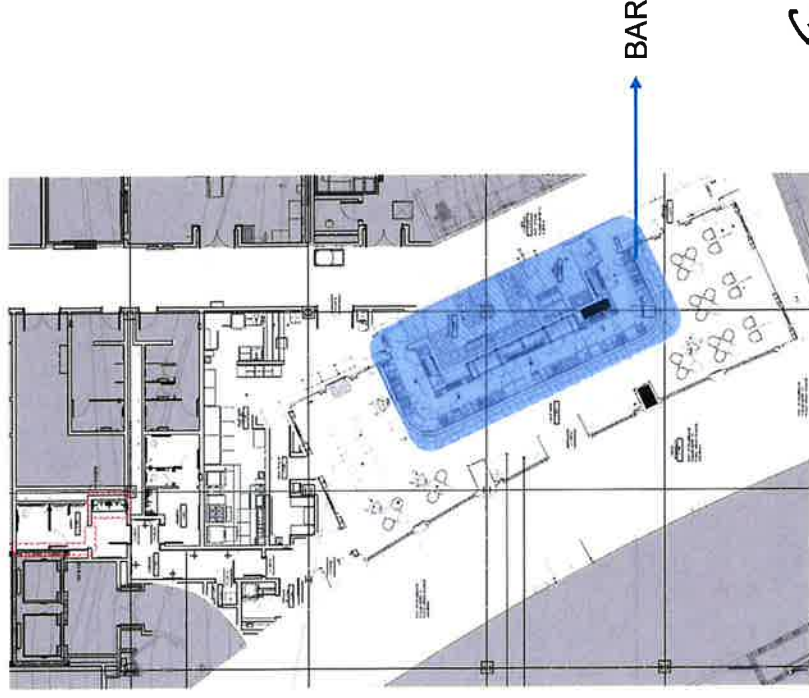
MYSTIQUE – LEASED OUTLET

- **BUSINESS CONCEPT:** Casual Asian fusion dining.
- **DESCRIPTION:** Asian inspired cuisine and sushi restaurant and bar adjoining the West Esplanade.
- **NORMAL HOURS OF OPERATION:** Dinner Sunday through Thursday 5:00 p.m. - 10:00 p.m.; Friday and Saturday 5:00 p.m. - 2:00 a.m.; Bar opens at 3:30 p.m. daily.
- **HOURS OF PERMITTED ALCOHOL SERVICE:** 8:00 a.m. - 2:00 a.m.
- **CAPACITY:** Total (531); Bar Seats (103); Dining Area (302); Private Dining (86); Patio Seating (40).
- **ALCOHOL DISPENSING AREA:** Distributed at the bar by bartenders for guests sitting at the bar; and distributed from the bar by servers to guests in the dining room.
- **BOTTLE SERVICE:** Yes – Private Events Only.
- **STORAGE and SECURITY:** All liquor, beer and wine will be locked in the venue which has enclosed walls and a locked front door. Tap locks will be deployed for draft towers. Security officer will be posted in this Esplanade 24 hours daily. All areas are under 24 hour camera surveillance.
- **MANAGER OF LICENSED AREA:** Daniel Roughan.



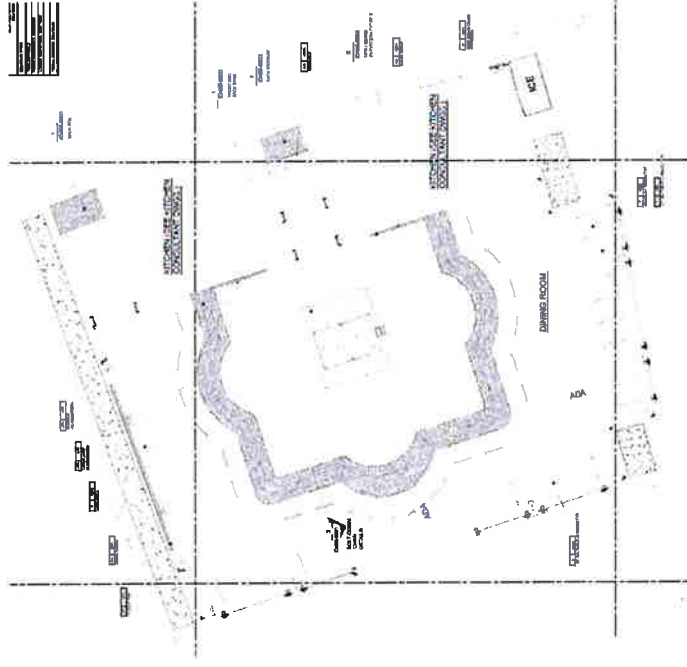
WATERFRONT

- **BUSINESS CONCEPT:** Shareable plates and snacks, craft beer and spirits.
- **DESCRIPTION:** Casual dining restaurant adjoining the West Esplanade.
- **NORMAL HOURS OF OPERATION:** Dinner Monday through Thursday 4:00 p.m. - 11:00 p.m.; All day menu Friday and Saturday 11:00 a.m. - 2:00 a.m.; Sunday 11:00 a.m. - 10:00 p.m.
- **HOURS OF PERMITTED ALCOHOL SERVICE:** 8:00 a.m. - 2:00 a.m.
- **CAPACITY:** Total (80); Bar Seats (27); Dining Area (27); Private Dining (0).
- **ALCOHOL DISPENSING AREA:** Distributed at the bar by bartenders for guests sitting at the bar; and from the bar by servers to guests in the dining room.
- **BOTTLE SERVICE:** Yes - Private Events Only.
- **STORAGE and SECURITY:** All liquor, beer and wine will be locked in the venue which has enclosed walls and a locked front door. Tap Locks will be deployed for draft towers. Security officer posted in this Esplanade 24 hours daily. All areas are under 24 hour camera surveillance.
- **MANAGER OF LICENSED AREA:** Ashley Wells (MGC Lic # RSER18-0383)



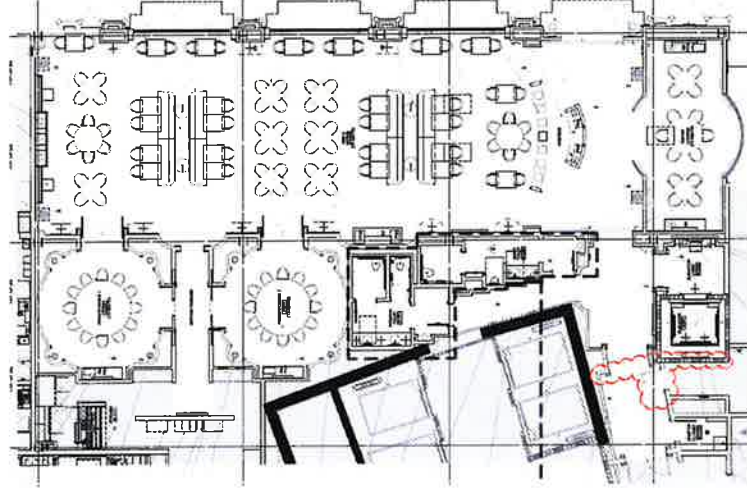
OYSTER BAR

- **BUSINESS CONCEPT:** Raw Bar.
- **DESCRIPTION:** Casual Dining Restaurant adjoining the West Esplanade.
- **NORMAL HOURS OF OPERATION:** All day menu Sun thru Thurs 11:00am-10:00pm; Fri and Sat 11:00am-11:00pm.
- **HOURS OF PERMITTED ALCOHOL SERVICE:** 8:00 a.m. - 2:00 a.m.
- **CAPACITY:** Total (27); Bar Seats (19); Dining Area (8); Private Dining (0).
- **ALCOHOL DISPENSING AREA:** Distributed by bartenders, served by servers to guests in the dining room.
- **BOTTLE SERVICE:** Yes – Private Events Only.
- **STORAGE and SECURITY:** All beer and wine will be locked behind the bar. No liquor bottles are displayed when closed. Tap Locks will be deployed for Draft Towers. This venue does not have a locked front door so will be stanchioned off when closed. Security officer posted in this Esplanade 24 hours daily. All areas are under 24 hour camera surveillance.
- **MANAGER OF LICENSED AREA:** Ashley Wells (MGC Lic # RSER18-0383)



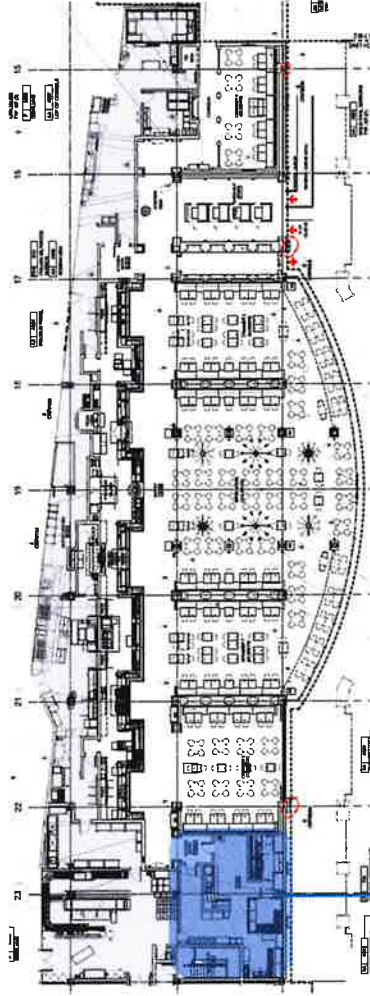
RED 8

- **BUSINESS CONCEPT:** Chinese casual dining.
- **DESCRIPTION:** Casual dining restaurant adjacent to the casino floor.
- **NORMAL HOURS OF OPERATION:** All day menu Sunday thru Thursday 11:30 a.m. - 10:00 p.m.; Friday and Saturday 11:30 a.m. - 3:00 a.m. (Non-alcoholic beverage service only from 2:00 a.m. - 3:00 a.m.).
- **HOURS OF PERMITTED ALCOHOL SERVICE:** 8:00 a.m. - 2:00 a.m.
- **CAPACITY:** Total (132); Dining Area (108); Private Dining (24).
- **ALCOHOL DISPENSING AREA:** Distributed by bartenders, served by servers to guests in the dining room.
- **BOTTLE SERVICE:** Yes - Private Events Only.
- **STORAGE and SECURITY:** There is no guest facing bar in this venue. All liquor, beer and wine will be locked in back-of-house behind the service bar. Tap locks will be deployed for draft towers. The point-of-sale system automatically disables alcoholic beverage buttons at 2:00 a.m. All areas are under 24 hour camera surveillance.
- **MANAGER OF LICENSED AREA:** Ashley Wells (MGC Lic # RSER18-0383)



THE BUFFET

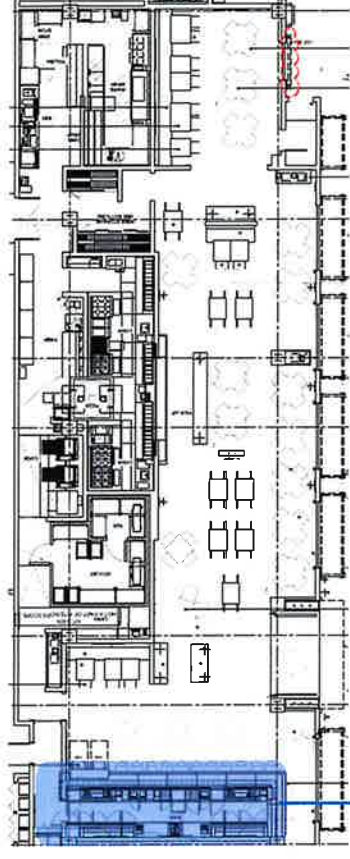
- **BUSINESS CONCEPT:** All-you-can-eat casual dining.
- **DESCRIPTION:** Casual dining restaurant adjacent to the casino floor.
- **NORMAL HOURS OF OPERATION:** Lunch Monday thru Friday 11:00 a.m. - 3:30 p.m.; Brunch Saturday and Sunday 9:00 a.m. - 3:30 p.m.; Dinner daily 4:00 p.m. - 10:00 p.m.
- **HOURS OF PERMITTED ALCOHOL SERVICE:** 8:00 a.m. - 2:00 a.m.
- **CAPACITY:** Total (448); Dining Area (412); Private Dining (36).
- **ALCOHOL DISPENSING AREA:** Distributed by bartenders, served by servers to guests in the dining room.
- **BOTTLE SERVICE:** Yes – Private Events Only.
- **STORAGE and SECURITY:** There is no guest facing bar in this venue. All liquor, beer and wine will be locked in back-of-house behind the service bar. Tap locks will be deployed for draft towers. The point-of-sale system automatically disables alcoholic beverage buttons at 2:00 a.m. All areas are under 24 hour camera surveillance.
- **MANAGER OF LICENSED AREA:** Ashley Wells (MGC Lic # RSER18-0383)



SERVICE BAR

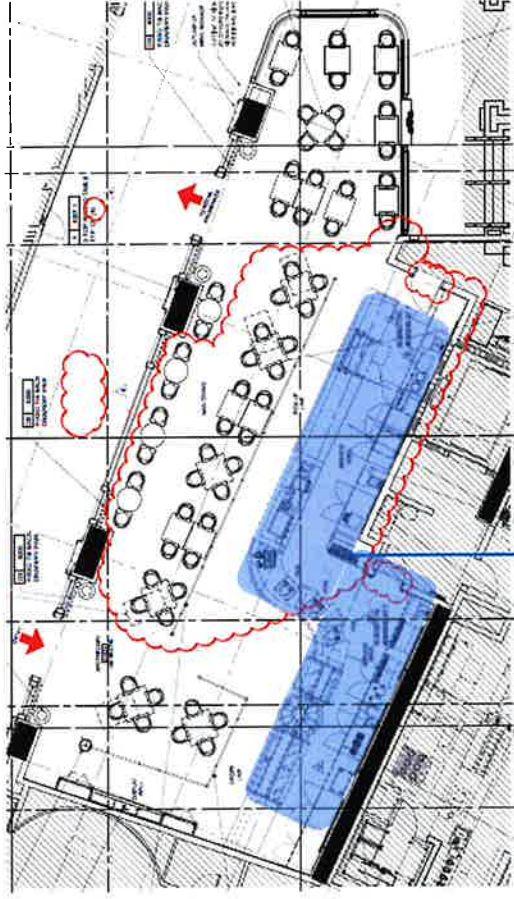
FRATELLI – LEASED OUTLET

- **BUSINESS CONCEPT:** Italian Cuisine.
- **DESCRIPTION:** Casual dining restaurant and bar adjacent to the casino floor.
- **NORMAL HOURS OF OPERATION:** 10:00 a.m. - 4:00 a.m. daily. (Non-alcoholic beverage service only from 2:00 a.m. – 4:00 a.m.).
- **HOURS OF PERMITTED ALCOHOL SERVICE:** 8:00 a.m. - 2:00 a.m.
- **CAPACITY:** Total (134); Bar Seats (16); Dining Area (118); Private Dining (26).
- **ALCOHOL DISPENSING AREA:** Distributed at the bar by bartenders for guests sitting at the bar; and distributed from the bar by servers to guests in the dining room .
- **BOTTLE SERVICE:** Yes – Private Events Only.
- **STORAGE and SECURITY:** All liquor, beer and wine will be locked in back-of-house behind the service bar. Tap locks will be deployed for draft towers. The point-of-sale system automatically disables alcoholic beverage buttons at 2:00 a.m. All areas are under 24 hour camera surveillance.
- **MANAGER OF LICENSED AREA:** Frank DiPasquale



BRU

- **BUSINESS CONCEPT:** Fast casual dining.
- **DESCRIPTION:** Casual dining restaurant adjoining the East Esplanade.
- **NORMAL HOURS OF OPERATION:** 24 hours daily. (Non-alcoholic beverage service only from 2:00 a.m. – 8:00 a.m.).
- **HOURS OF PERMITTED ALCOHOL SERVICE:** 8:00 a.m. - 2:00 a.m.
- **CAPACITY:** Total (68); Bar Seats (0); Dining Area (68).
- **ALCOHOL DISPENSING AREA:** Distributed by fountain workers at the counter.
- **BOTTLE SERVICE:** No.
- **STORAGE and SECURITY:** All alcoholic beverages are removed from guest view and locked behind the bar or in back-of-house storage from 2:00 a.m. – 8:00 a.m. Tap locks will be deployed for draft towers. The point-of-sale system automatically disables alcoholic beverage buttons at 2:00 a.m. All areas are under 24 hour camera surveillance.
- **MANAGER OF LICENSED AREA:** Ashley Wells (MGC Lic # RSER18-0383)



BAR

RARE STEAKHOUSE

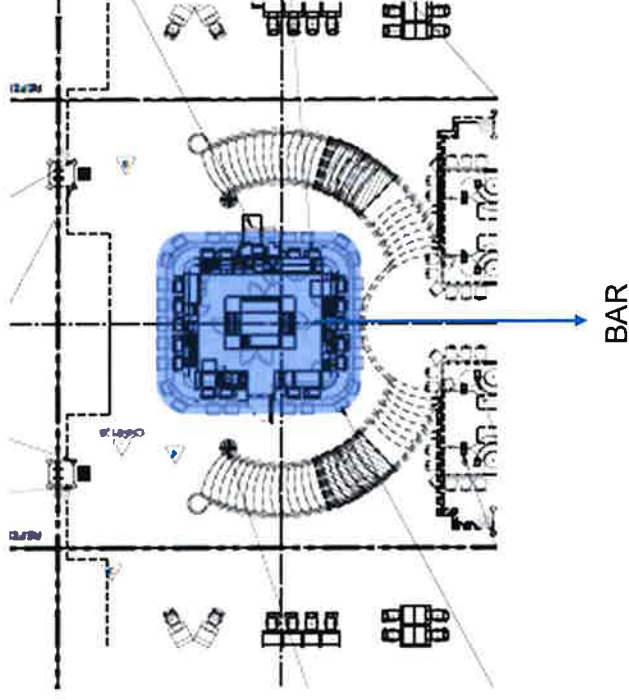
- **BUSINESS CONCEPT:** Classic Steakhouse and Bar.
- **DESCRIPTION:** Elegant restaurant and bar adjoining the East Esplanade. Outside patio seating available. (No exterior access available – guests must enter through the main entrance)
- **NORMAL HOURS OF OPERATION:** Dinner nightly 5:00 p.m. -10:00 p.m.; Bar opens 4:00 p.m. daily
- **HOURS OF PERMITTED ALCOHOL SERVICE:** 8:00 a.m. - 2:00 a.m.
- **CAPACITY:** Total (328); Bar Seats (10); Dining Area (218); Private Dining (20); Patio Seating (60).
- **ALCOHOL DISPENSING AREA:** Distributed at the bar by bartenders for guests sitting at the bar; and from the bar by servers to guests in the dining room or on the patio.
- **BOTTLE SERVICE:** Yes – Private Events Only.
- **STORAGE and SECURITY:** **STORAGE and SECURITY:** All liquor, beer and wine will be locked in the venue which has enclosed walls and a locked front door. All liquor, beer and wine will be locked in back-of-house behind the service bar. Tap locks will be deployed for draft towers. All areas are under 24 hour camera surveillance.
- **MANAGER OF LICENSED AREA:** Ashley Wells (MGC Lic # RSER18-0383)



CENTER BAR

- **BUSINESS CONCEPT:** Cash Bar for non gaming guests. Comp beverage service for actively gaming guests.
- **DESCRIPTION:** Cocktail bar in the center of the casino floor.
- **NORMAL HOURS OF OPERATION:** 24 hours daily. (Non-alcoholic beverage service only from 4:00 a.m. – 8:00 a.m.).
- **HOURS OF PERMITTED ALCOHOL SERVICE:** 8:00 a.m. - 4:00 a.m.
- **CAPACITY:** Total (28).
- **ALCOHOL DISPENSING AREA:** Beverages will be distributed by bartenders at the counter for cash paying guests or actively gaming guests at their gaming position.
- **BOTTLE SERVICE:** No.
- **STORAGE and SECURITY:** All liquor, beer and wine will be locked behind the bar. There is no draft beer in this venue. The point-of-sale system disables alcoholic beverage buttons at 4:00 a.m. This venue is open 24 hours daily which allows for employee presence at all times. A security officer will be posted on the Mezzanine at top of staircase 24 hours daily. All areas are under 24 hour camera surveillance.

- **MANAGER OF LICENSED AREA:** Ashley Wells (MGC Lic # RSER18-0383)

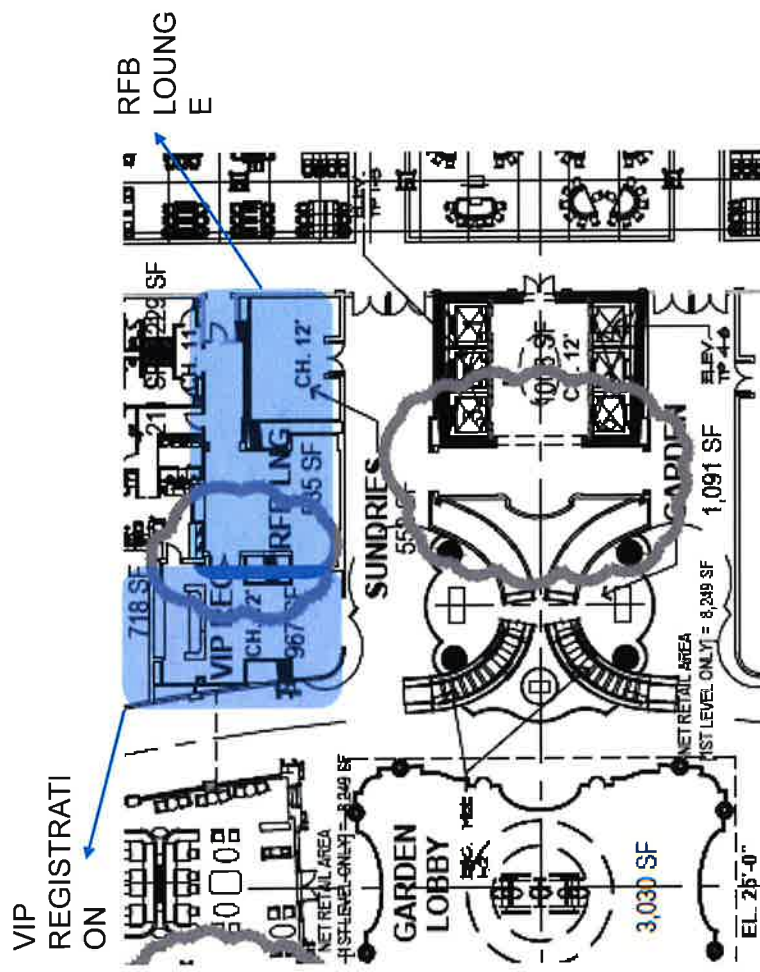


CENTER BAR SLOT COMPLIMENTARY POLICY

Guests that are actively gaming at the bar top electronic gaming terminals will be provided with complimentary beverages. Below are the guidelines for serving complimentary beverages:

- Guests that are actively gaming will be provided complimentary beverage service.
- Complimentary beverages may not exceed \$25.00 in value.
- Beverages exceeding \$25.00 in value must be approved by a Slot Supervisor or above prior to serving and require a hard comp for redemption.
- Guests may only receive one complimentary beverage for every twenty minutes of active gaming.
- Comped beverages less than or equal to \$25.00 in value must be tendered separately to SLOT COMP.
- Actively gaming guests who are dining at the bar will be required to purchase their food items. Their beverage items may be split from the original check and tendered to SLOT COMP. The total number of beverages comped may not exceed three per hour.
- Exceptions to the above policies must be approved by Slot Management
- **Between 2:00 a.m. and 4:00 a.m., actively gaming guests will be provided complimentary beverage service from the cocktail service staff through the Casino Service Bar. The Center Bar will not provide alcoholic beverages between 2:00 a.m. and 8:00 a.m.**

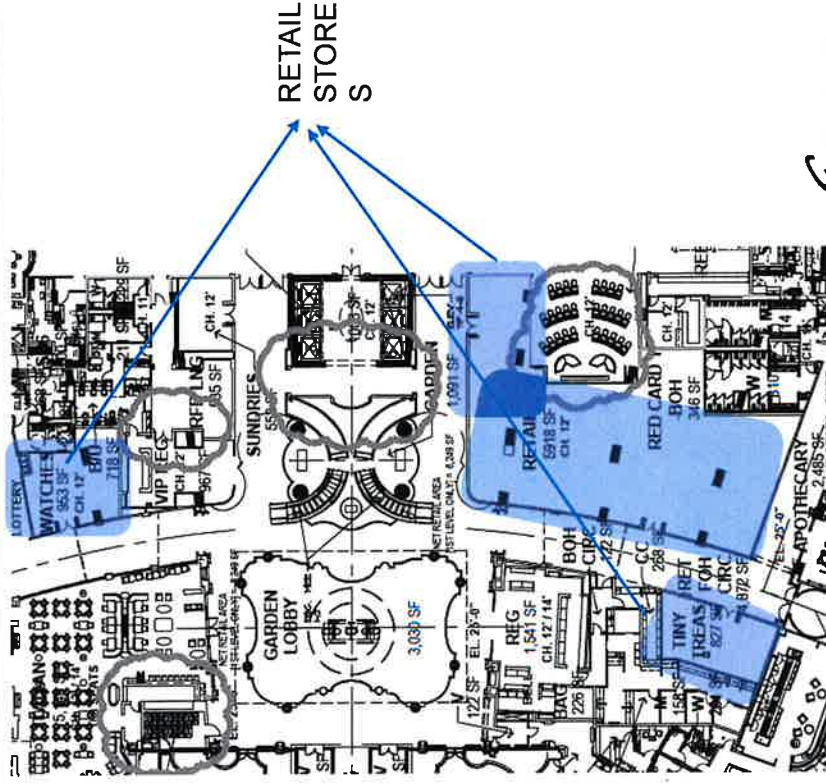
VIP REGISTRATION DESK and RFB LOUNGE



- **DESCRIPTION:** VIP Hotel Check-In.
- **NORMAL HOURS OF OPERATION:** 24 hours daily. (Non-alcoholic beverage service only from 2:00 a.m. – 8:00 a.m.).
- **HOURS OF PERMITTED ALCOHOL SERVICE:** 8:00 a.m. - 2:00 a.m.
- **CAPACITY:** Not applicable.
- **ALCOHOL DISPENSING AREA:** Distributed by supervisors and managers.
- **BOTTLE SERVICE:** No.
- **STORAGE and SECURITY:** All liquor, beer and wine will be locked in back-of-house storage. All areas are under 24 hour camera surveillance.
- **MANAGER OF LICENSED AREA:** Ashley Wells (MGC Lic # RSER18-0383).

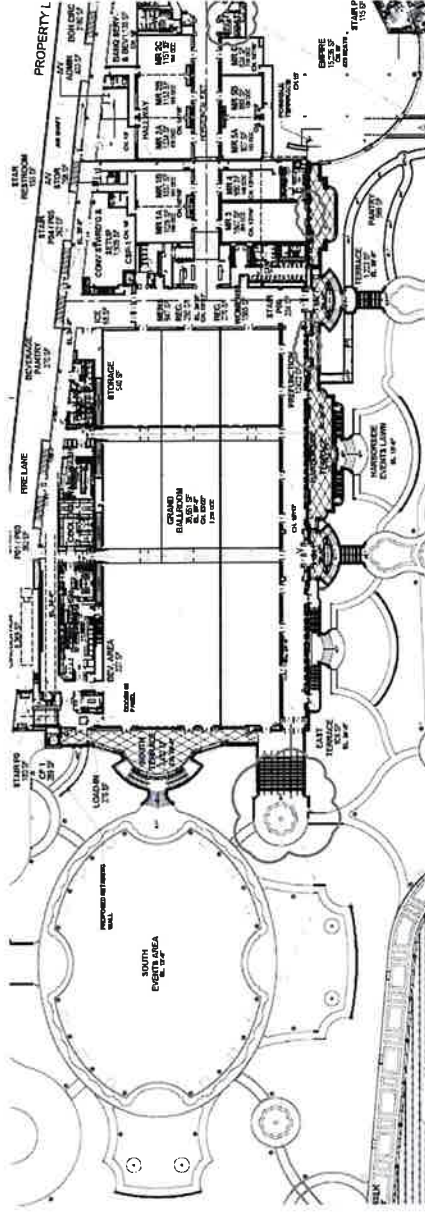
RETAIL STORES

- **DESCRIPTION:** Premium retail collection.
- **NORMAL HOURS OF OPERATION:** 10:00 a.m. - 10:00 p.m.
- **HOURS OF PERMITTED ALCOHOL SERVICE:** 8:00 a.m. - 2:00 a.m.
- **CAPACITY:** Not applicable.
- **ALCOHOL DISPENSING AREA:** Wine and champagne only distributed by supervisors and managers.
- **BOTTLE SERVICE:** No.
- **STORAGE and SECURITY:** All wine and champagne will be locked in back-of-house storage. All areas are under 24 hour camera surveillance.
- **MANAGER OF LICENSED AREA:** Ashley Wells (MGC Lic # RSER18-0383).



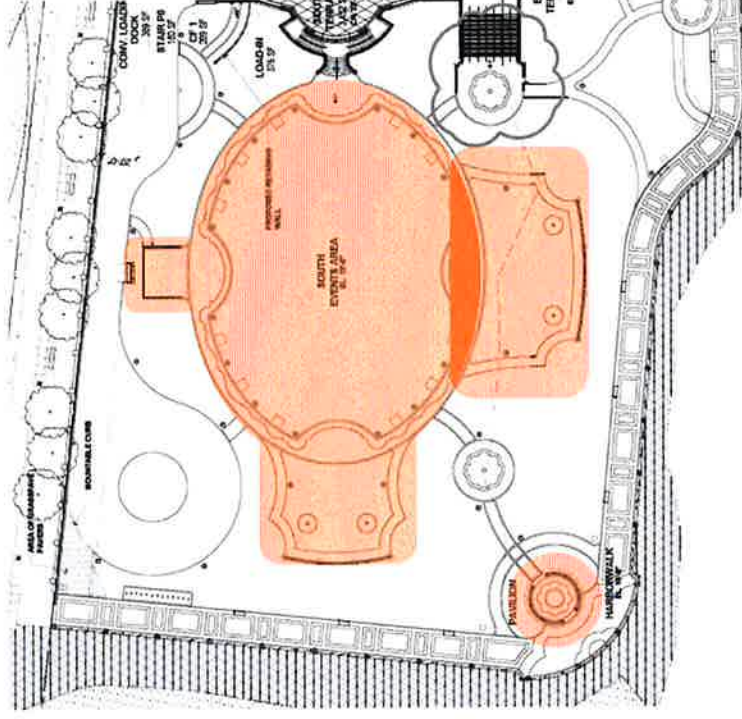
MEETING AND CONVENTION SPACE

- **DESCRIPTION:** Meetings, Banquets and Convention Events.
- **NORMAL HOURS OF OPERATION:** 8:00 a.m. - 12:00 a.m. daily.
- **HOURS OF PERMITTED ALCOHOL SERVICE:** 8:00 a.m. - 2:00 a.m.
- **CAPACITY:** 6,797.
- **ALCOHOL DISPENSING AREA:** Distributed by bartenders, served by servers to guests in the dining room.
- **BOTTLE SERVICE:** Yes – Private Events Only.
- **STORAGE and SECURITY:** Service occurs only through portable bars which are never unattended. These bars are broken down at an events conclusion and all liquor, beer and wine are locked in back-of-house storage areas. All areas are under 24 hour daily camera surveillance.
- **MANAGER OF LICENSED AREA:** Ashley Wells (MGC Lic # RSER18-03883)



HARBORWALK CONCESSIONS

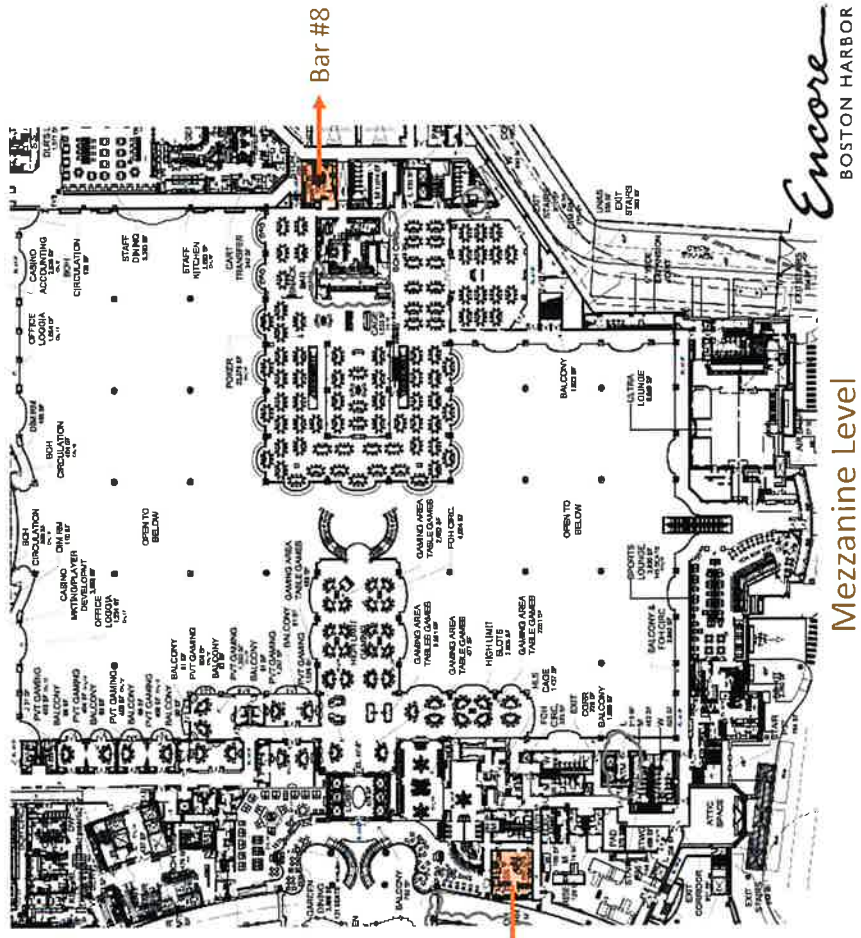
- **DESCRIPTION:** The Harborwalk is serviced by decorative carts that serve food, non-alcoholic and alcoholic beverages when appropriate.
- **NORMAL HOURS OF OPERATION:** 10:00 a.m. - 2:00 a.m.
- **HOURS OF PERMITTED ALCOHOL SERVICE:** 8:00 a.m. - 2:00 a.m.
- **CAPACITY:** Not Applicable
- **ALCOHOL DISPENSING AREA:** Distributed by fountain workers, bartenders, supervisors and managers at the counter and by cocktail servers to seating areas.
- **BOTTLE SERVICE:** Yes – Private Events Only.
- **STORAGE and SECURITY:** Service occurs through portable carts that are never unattended. These carts have camera coverage and all liquor, beer and wine is returned to back-of-house storage areas when not in use. All areas are under 24 hour daily camera surveillance.
- **MANAGER OF LICENSED AREA:** Ashley Wells (MGC Lic # RSER18-0383)



CASINO BEVERAGE SERVICE OVERVIEW

- **BUSINESS CONCEPT:** Beverage service for actively gaming guests.
- **DESCRIPTION:** Cocktail service by designated waitstaff.
- **NORMAL HOURS OF OPERATION:** 24 hours daily.
- **HOURS OF PERMITTED ALCOHOL SERVICE:** 8:00 a.m. - 4:00 a.m.
- **CAPACITY:** 4,804.
- **ALCOHOL DISPENSING AREA:** Distributed by bartenders, served by cocktail servers to actively gaming guests only. There are 8 Casino Service Bars, 6 on the Ground Level and 2 on the Mezzanine Level.
- **BOTTLE SERVICE:** Not applicable.
- **STORAGE and SECURITY:** There are no guest facing bars in casino service. All liquor, beer and wine will be locked in back-of-house behind the service bars. Tap locks will be deployed for draft towers. The point-of-sale system and liquor dispensing system automatically disables alcoholic beverage buttons at 4:00 a.m. This venue is open 24 hours daily which allows for employee presence at all times. All areas are under 24 hour camera surveillance.
- **MANAGER OF LICENSED AREA:** Ashley Wells (MGC Lic # RSER18-0383).

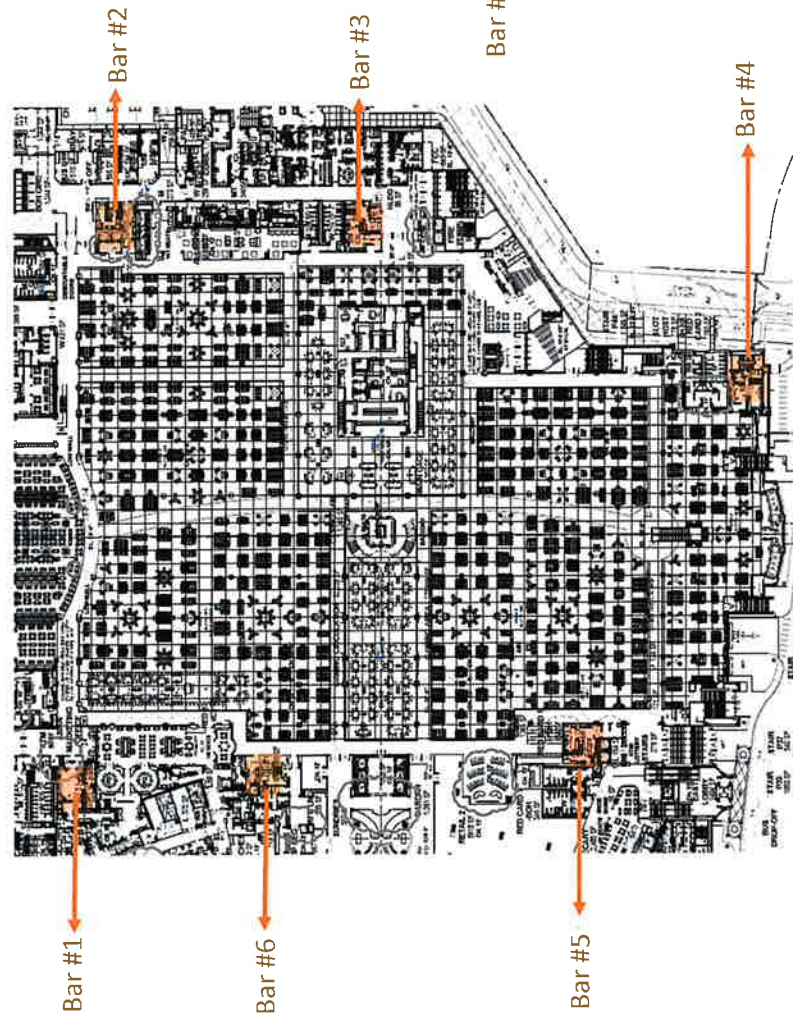
CASINO BEVERAGE SERVICE (1 of 5)



Encore
BOSTON HARBOR

Mezzanine Level

24



Ground Level

CASINO BEVERAGE SERVICE PROCESS (1 of 2)

(8:00 a.m. - 4:00 a.m.)

Complimentary alcoholic beverage service will be provided to any actively gaming guest in the gaming area between the hours of 8:00 a.m. - 4:00 a.m. Service of complimentary non-alcoholic beverage service to actively gaming guests is also available 24 hours daily.

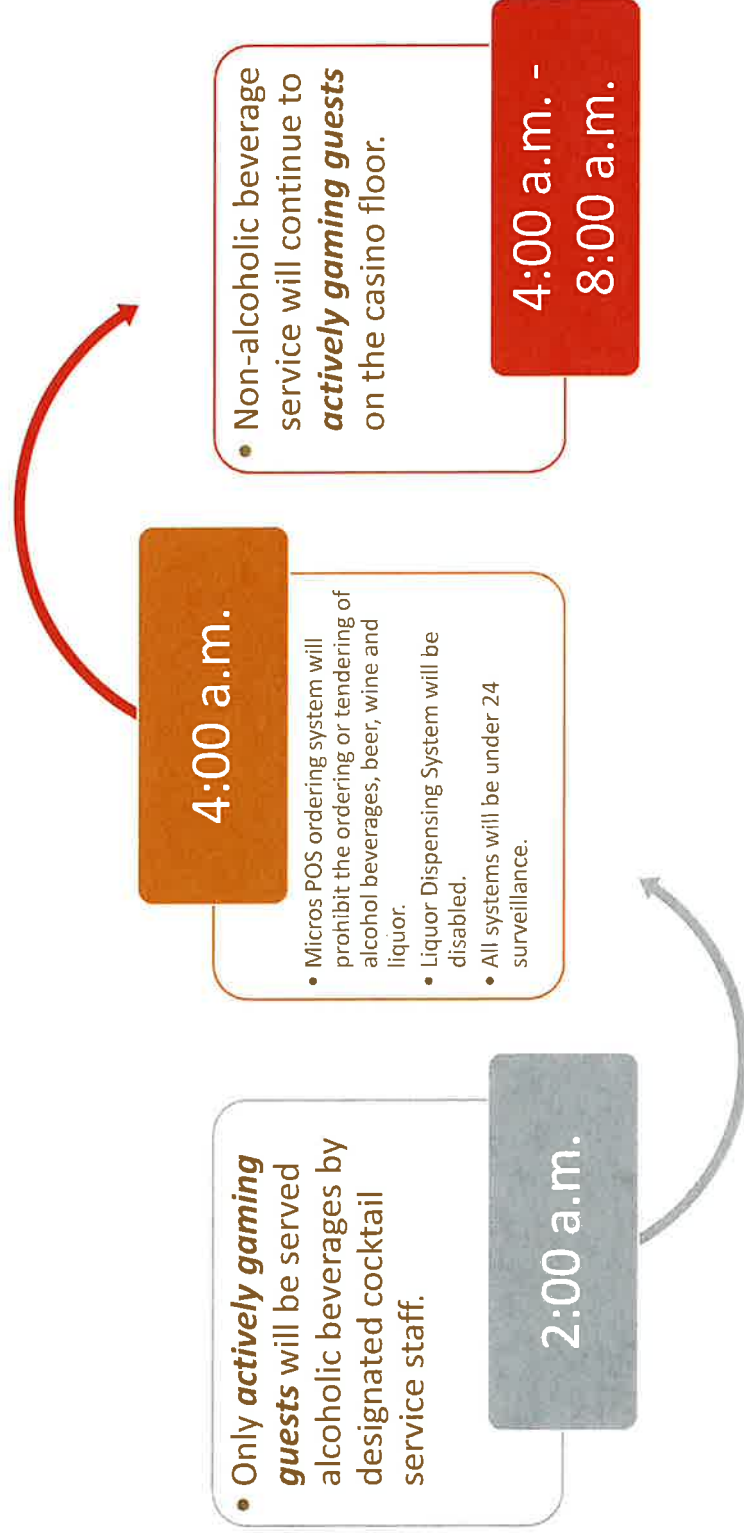
We do not offer self-serve non-alcoholic beverage stations on the casino floor.

Guests are served one beverage at a time (no shots or doubles) and no more than one beverage in a 20 minute period (maximum 3 drinks within 1 hour). This is timed by size of section and station rotation. Pour size is also limited to ensure pacing of consumption.

Steps of Casino Beverage Service are outlined below:

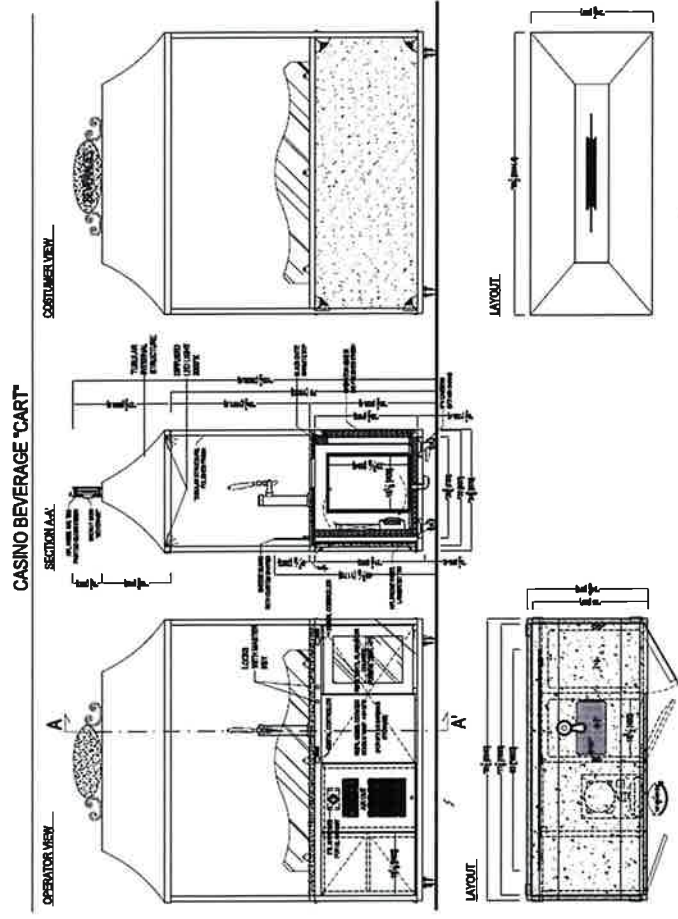
- **Step 1:** Cocktail Server makes rounds throughout their station on the casino floor taking non-alcoholic and alcoholic beverage orders from actively gaming guests at gaming stations.
- **Step 2:** Cocktail Server advances to designated service bar (#1 - #8) .
- **Step 3:** Cocktail Server swipes their assigned Micros system card and verbalizes the drink order to the Bartender.
- **Step 4:** The Bartender rings in the order and produces the alcoholic beverage. The Cocktail Server produces non-alcoholic beverages.
- **Step 5:** The Cocktail Server retrieves the alcoholic beverage order from the Bartender and delivers the non-alcoholic or alcoholic beverage to the guest that is actively gaming.
- **Step 6:** Guest is served.

CASINO BEVERAGE SERVICE PROCESS (2 of 2)

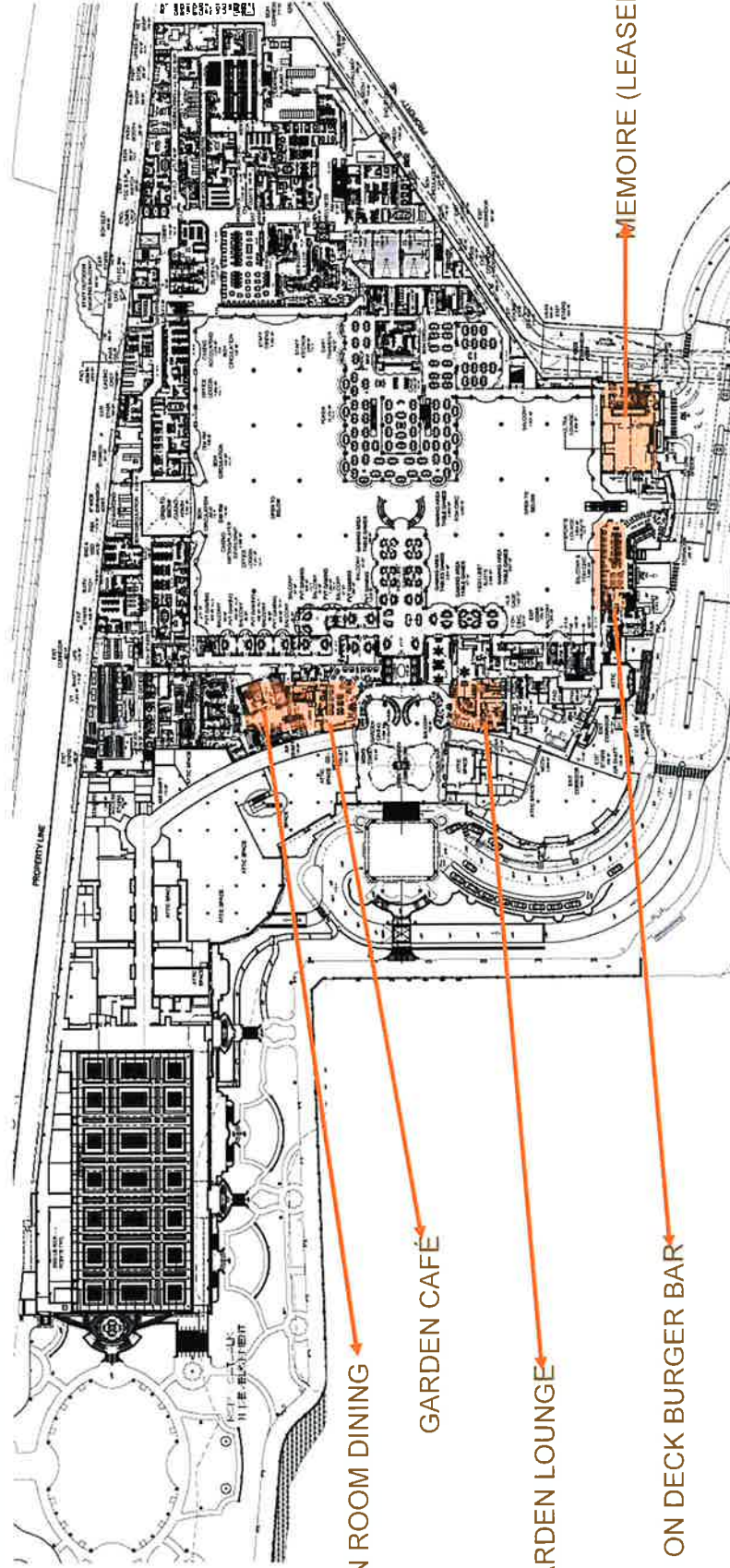


CASINO BEVERAGE SERVICE – BEVERAGE CARTS

- **DESCRIPTION:** The Casino Floor is serviced by decorative carts that serve non-alcoholic and alcoholic beverages when appropriate.
- **NORMAL HOURS OF OPERATION:** 8:00 a.m. - 2:00 a.m.
- **HOURS OF PERMITTED ALCOHOL SERVICE:** 8:00 a.m. - 2:00 a.m.
- **CAPACITY:** Not Applicable.
- **ALCOHOL DISPENSING AREA:** Beer and wine will be distributed by bartenders at the counter for cash paying guests only. No alcoholic beverages will be served from the beverage cart to an actively gaming guest as a comp beverage.
- **BOTTLE SERVICE:** No.
- **STORAGE and SECURITY:** Service occurs through portable carts that are never unattended while open. These carts have camera coverage and all beer and wine is returned to back-of-house storage areas when closed. The point-of-sale System disables alcoholic beverage buttons at 2:00 a.m. Tap locks will be deployed for draft towers. All areas are under 24 hour daily camera surveillance.
- **MANAGER OF LICENSED AREA:** Ashley Wells (MGC Lic # RSER18-03883)

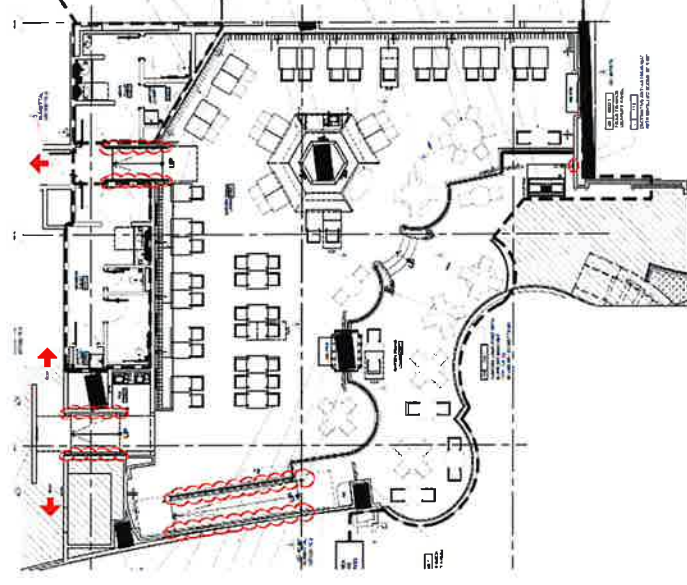


SECOND LEVEL LICENSED AREAS



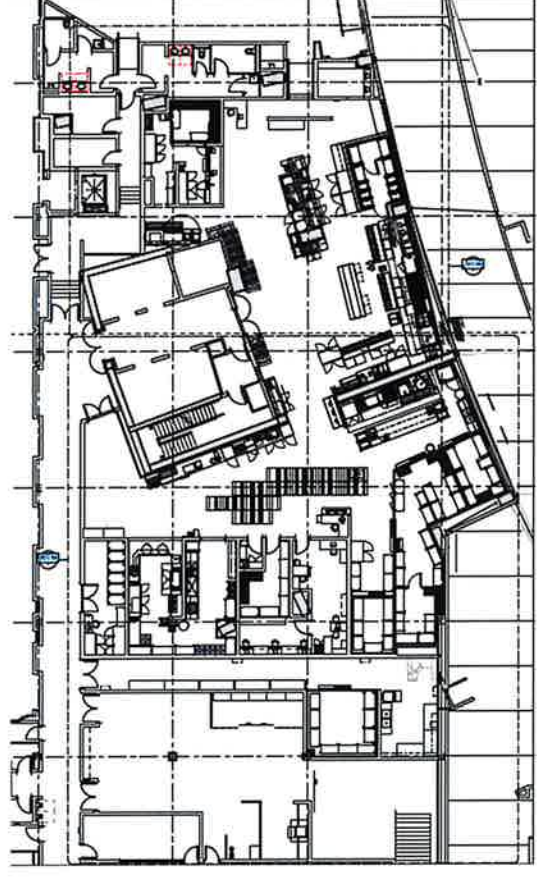
GARDEN CAFÉ

- **BUSINESS CONCEPT:** Seasonally driven and locally inspired casual dining.
- **DESCRIPTION:** Casual dining restaurant on the mezzanine of Garden Lobby.
- **NORMAL HOURS OF OPERATION:** 7:00 a.m. - 10:00 p.m. daily.
- **HOURS OF PERMITTED ALCOHOL SERVICE:** 8:00 a.m. - 2:00 a.m.
- **CAPACITY:** Total (122); Dining Area (122).
- **ALCOHOL DISPENSING AREA:** Distributed by bartenders, served by servers to guests in the dining room.
- **BOTTLE SERVICE:** Yes.
- **STORAGE and SECURITY:** There is no guest facing bar in this venue. All liquor, beer and wine will be locked in back-of-house behind the service bar. Tap locks will be deployed for draft Towers. The point-of-sale system disables alcoholic beverage buttons at 2:00 a.m. All areas are under 24 hour daily camera surveillance.
- **MANAGER OF LICENSED AREA:** Ashley Wells (MGC Lic # RSER18-0383)



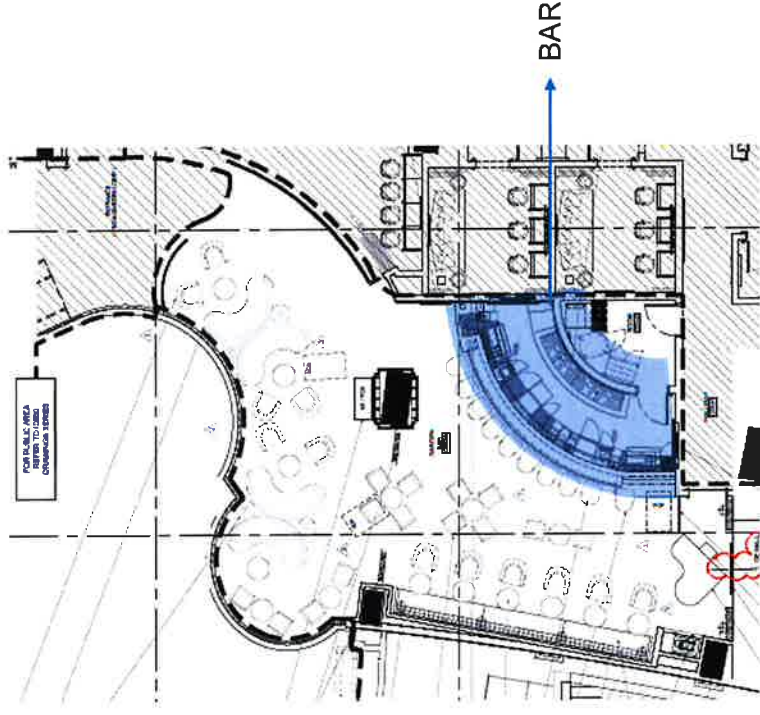
IN-ROOM DINING

- **BUSINESS CONCEPT:** Guest Room Dining.
- **DESCRIPTION:** Dining in the comfort and privacy of a guest room.
- **NORMAL HOURS OF OPERATION:** 24 hours daily. (Non-alcoholic beverage service only from 2:00 a.m. – 8:00 a.m.).
- **HOURS OF PERMITTED ALCOHOL SERVICE:** 8:00 a.m. - 2:00 a.m.
- **CAPACITY:** Not applicable.
- **ALCOHOL DISPENSING AREA:** Distributed by bartenders, served by servers to guests in their room.
- **BOTTLE SERVICE:** Yes – for hospitality events only..
- **STORAGE and SECURITY:** There is no guest facing bar in this venue. All liquor, beer and wine will be locked in back-of-house behind the service bar. Tap locks will be deployed for draft towers. The point-of-sale system automatically disables alcoholic beverage buttons at 2:00 a.m. This venue is 24 hours so employee presence is required at all times. All areas are under 24 hour daily camera surveillance.
- **MANAGER OF LICENSED AREA:** Ashley Wells (MGC Lic # RSER18-0383).



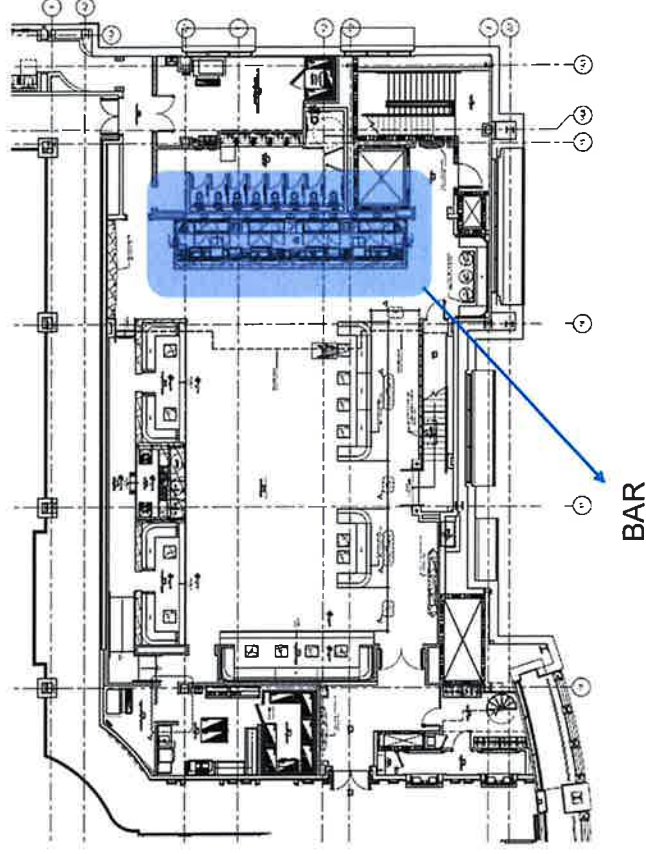
GARDEN LOUNGE

- **BUSINESS CONCEPT:** Upscale craft cocktail lounge.
- **DESCRIPTION:** Cocktail lounge on the mezzanine of Garden Lobby.
- **NORMAL HOURS OF OPERATION:** Sunday through Thursday 11:30 a.m. - 10:00 p.m.; Friday and Saturday 11:30 a.m. - 12:00 a.m.
- **HOURS OF PERMITTED ALCOHOL SERVICE:** 8:00 a.m. - 2:00 a.m.
- **CAPACITY:** Total (54); Bar Seats (11); Lounge (43).
- **ALCOHOL DISPENSING AREA:** Distributed at the bar by bartenders for guests sitting at the bar; and from the bar by servers to guests in the seating area.
- **BOTTLE SERVICE:** Yes.
- **STORAGE and SECURITY:** All liquor, beer and wine will be locked behind the bar. The only access to the bar is through back-of-house. There is no draft beer in this venue. This venue does not have a locked front door so will be stanchioned off when closed. A security officer will be stationed in the neighboring High Limit Slot Area, 24 hours daily. Another officer will be stationed at the neighboring Elevator Lobby, 24 hours daily. All areas are under 24 hour camera surveillance.
- **MANAGER OF LICENSED AREA:** Ashley Wells (MGC Lic # RSER18-0383).



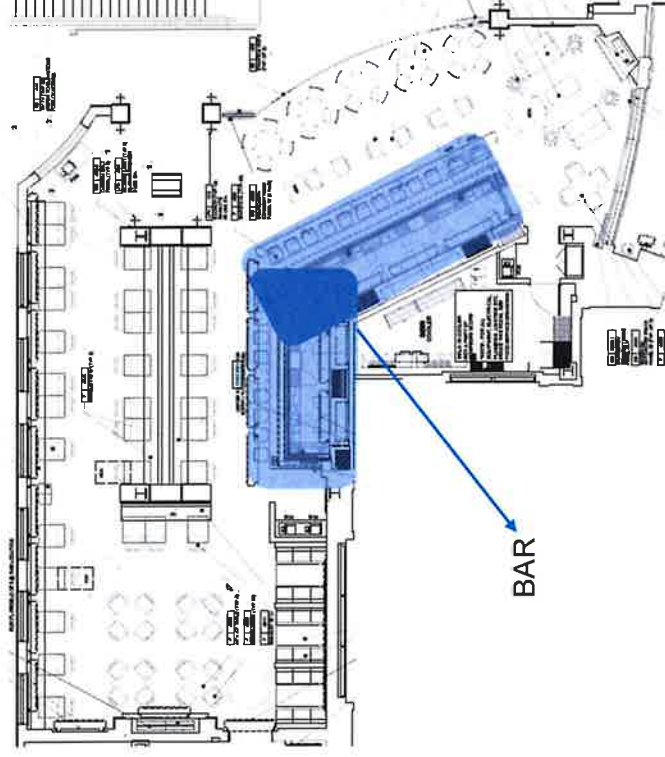
MEMOIRE – LEASED OUTLET

- **BUSINESS CONCEPT:** Ultra Lounge.
- **DESCRIPTION:** Elevated Boutique Night Club on the Upper East Mezzanine.
- **NORMAL HOURS OF OPERATION:** 10:00 p.m. - 2:00 a.m.
- **HOURS OF PERMITTED ALCOHOL SERVICE:** 8:00 a.m. - 2:00 a.m.
- **CAPACITY:** Total (600).
- **ALCOHOL DISPENSING AREA:** Distributed at the bar by bartenders for guests sitting at the bar, and distributed from the bar by servers to guests in the seating area.
- **BOTTLE SERVICE:** Yes.
- **STORAGE and SECURITY:** All liquor, beer and wine will be locked in the venue which has enclosed walls and a locked front door. Tap locks will be deployed for draft towers. All areas are under 24 hour camera surveillance.
- **MANAGER OF LICENSED AREA:** Daniel Roughan.

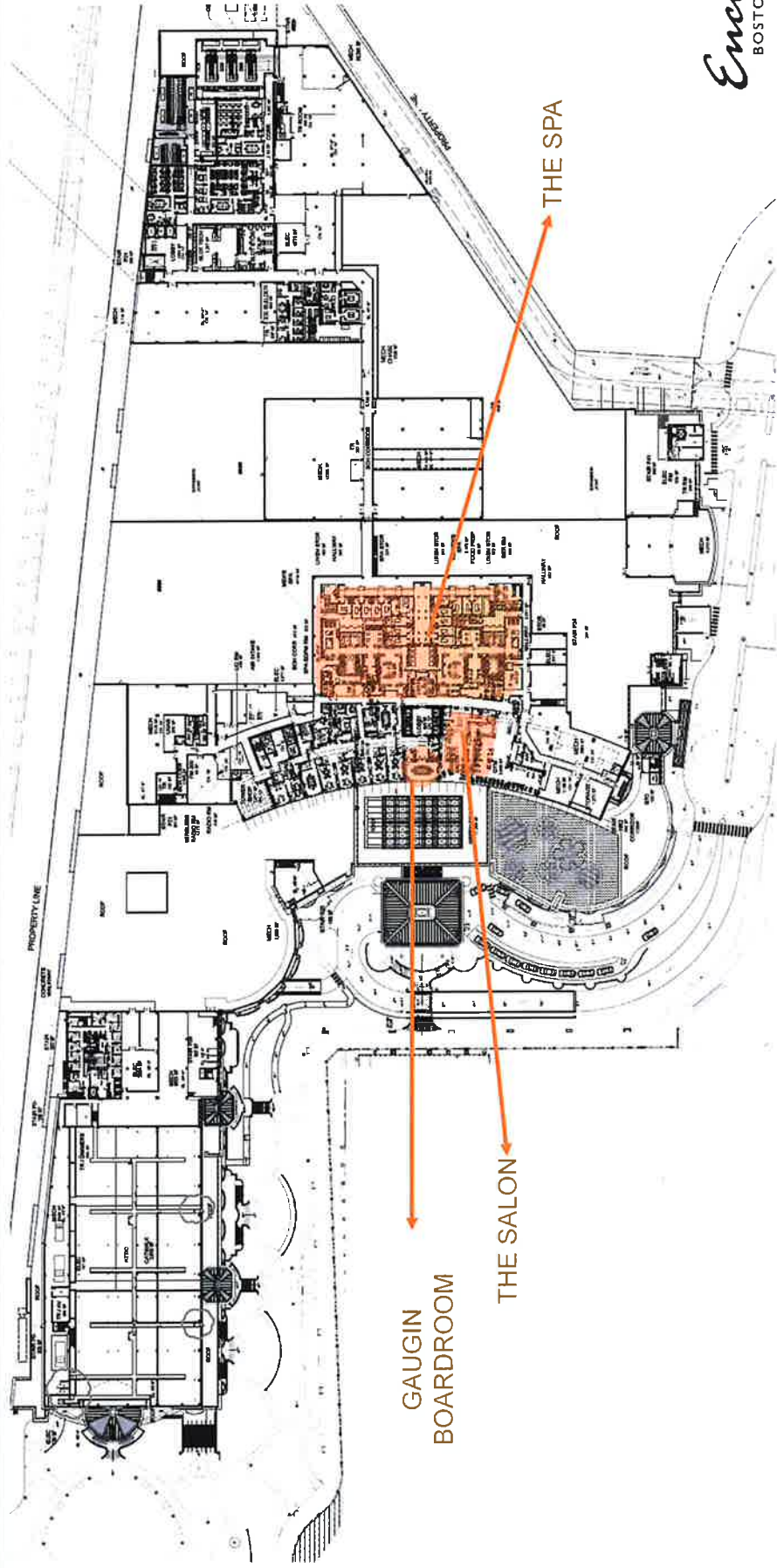


ON DECK BURGER BAR

- **BUSINESS CONCEPT:** American Sports Bar.
- **DESCRIPTION:** Casual Dining Restaurant on the Upper East Mezzanine.
- **NORMAL HOURS OF OPERATION:** All day menu Sunday through Thursday 11:30 a.m. - 10:00 p.m.; Friday and Saturday 11:30 a.m. - 3:00 a.m. (Non-alcoholic beverage service only from 2:00 a.m. - 3:00 a.m.).
- **HOURS OF PERMITTED ALCOHOL SERVICE:** 8:00 a.m. - 2:00 a.m.
- **CAPACITY:** Total (154); Bar Seats (22); Dining Area (110).
- **ALCOHOL DISPENSING AREA:** Distributed at the bar by bartenders for guests sitting at the bar; and from the bar by servers to guests in the dining room.
- **BOTTLE SERVICE:** Yes.
- **STORAGE and SECURITY:** All liquor, beer and wine will be locked behind the bar. The only access to the bar is through back-of-house. This venue does not have a locked front door so will be stanchioned off when closed. Tap locks will be deployed for draft towers. The point-of-sale system automatically disables alcoholic beverage buttons at 2:00 a.m. A security officer will be stationed in this areas 24 hours daily to oversee the casino smoking terrace. All areas are under 24 hour daily camera surveillance.
- **MANAGER OF LICENSED AREA:** Ashley Wells (MGC Lic # RSER18-0383)



THIRD LEVEL LICENSED AREAS



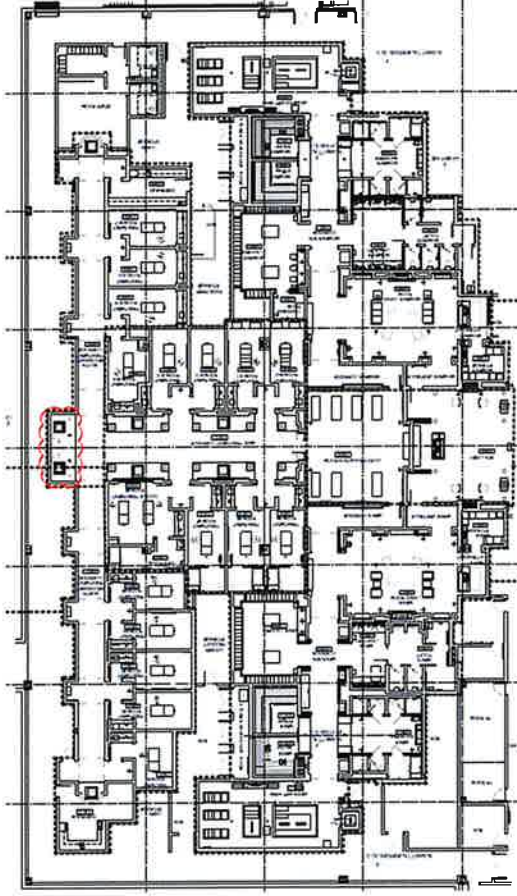
THE SALON

- **DESCRIPTION:** Elegant beauty salon.
- **NORMAL HOURS OF OPERATION:** Daily 8:00 a.m. -8:00 p.m.
- **HOURS OF PERMITTED ALCOHOL SERVICE:** 8:00 a.m. - 2:00 a.m.
- **CAPACITY:** Total (147).
- **ALCOHOL DISPENSING AREA:** Wine and champagne only distributed by supervisors and managers.
- **BOTTLE SERVICE:** Not applicable
- **STORAGE and SECURITY:** All wine and champagne will be locked in back-of-house storage. All areas are under 24 hour camera surveillance.
- **MANAGER OF LICENSED AREA:** Ashley Wells (MGC Lic # RSER18-0383)
- **JOINTLY RESPONSIBLE PERSON:** Virginia Lara (Director of Spa and Salon) MGC Lic # RSER18-0623)



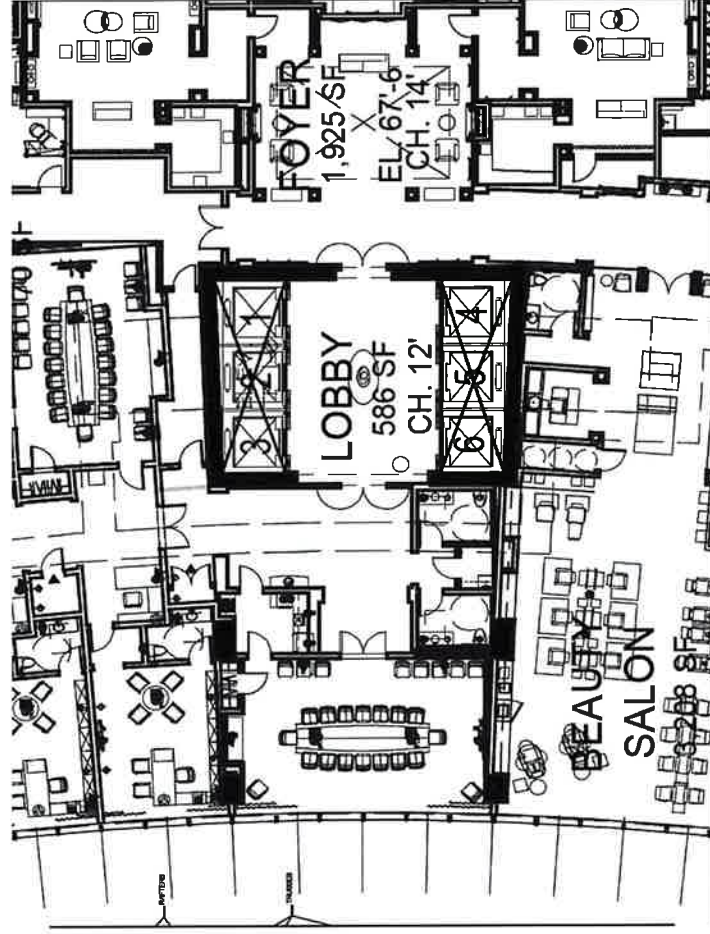
THE SPA

- **DESCRIPTION:** Resort Spa
- **NORMAL HOURS OF OPERATION:** Daily 8:00 a.m. - 8:00 p.m.
- **HOURS OF PERMITTED ALCOHOL SERVICE:** 8:00 a.m. - 2:00 a.m.
- **CAPACITY:** Total (23).
- **ALCOHOL DISPENSING AREA:** Wine and champagne only distributed by supervisors and managers.
- **BOTTLE SERVICE:** Not applicable
- **STORAGE and SECURITY:** All wine and champagne will be locked in back-of-house storage. All areas are under 24 hour camera surveillance.
- **MANAGER OF LICENSED AREA:** Ashley Wells (MGC Lic # RSER18-03883).
- **JOINTLY RESPONSIBLE PERSON:** Virginia Lara (Director of Spa and Salon) MGC Lic # RSER18-0623).



GAUGIN BOARDROOM

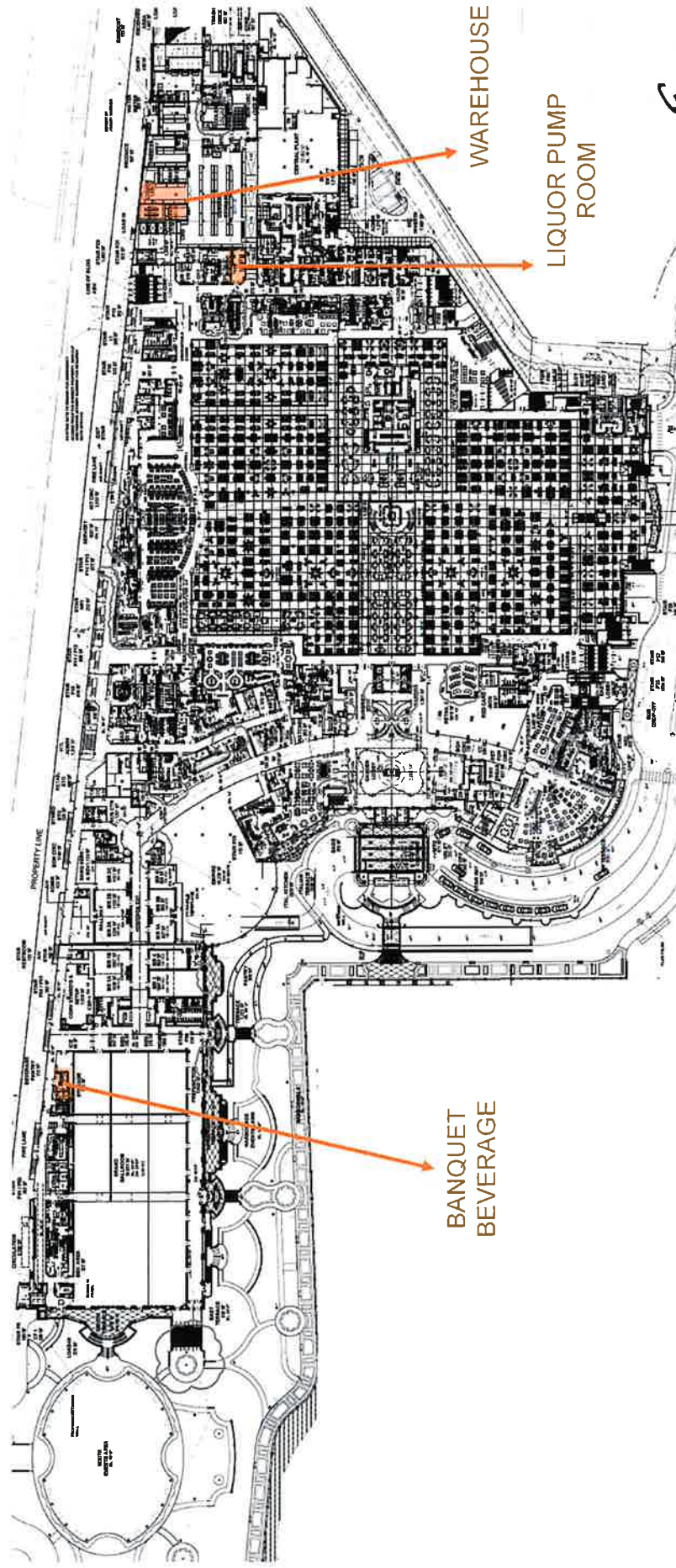
- **DESCRIPTION:** Meetings, Banquets and Convention Events.
- **NORMAL HOURS OF OPERATION:** 8:00 a.m. - 12:00 a.m. daily.
- **HOURS OF PERMITTED ALCOHOL SERVICE:** 8:00 a.m. - 2:00 a.m.
- **CAPACITY:** Total (26)
- **ALCOHOL DISPENSING AREA:** Distributed by bartenders, served by servers to guests in the dining room.
- **BOTTLE SERVICE:** Yes – Private Events Only.
- **STORAGE and SECURITY:** Service occurs only through portable bars which are never unattended. These bars are broken down at an events conclusion and all liquor, beer and wine are locked in back-of-house storage areas. All areas are under 24 hour camera surveillance.
- **MANAGER OF LICENSED AREA:** Ashley Wells (MGC Lic # RSER18-0383)



SECURE ALCOHOL PRODUCT STORAGE (1 of 2)

GROUND LEVEL

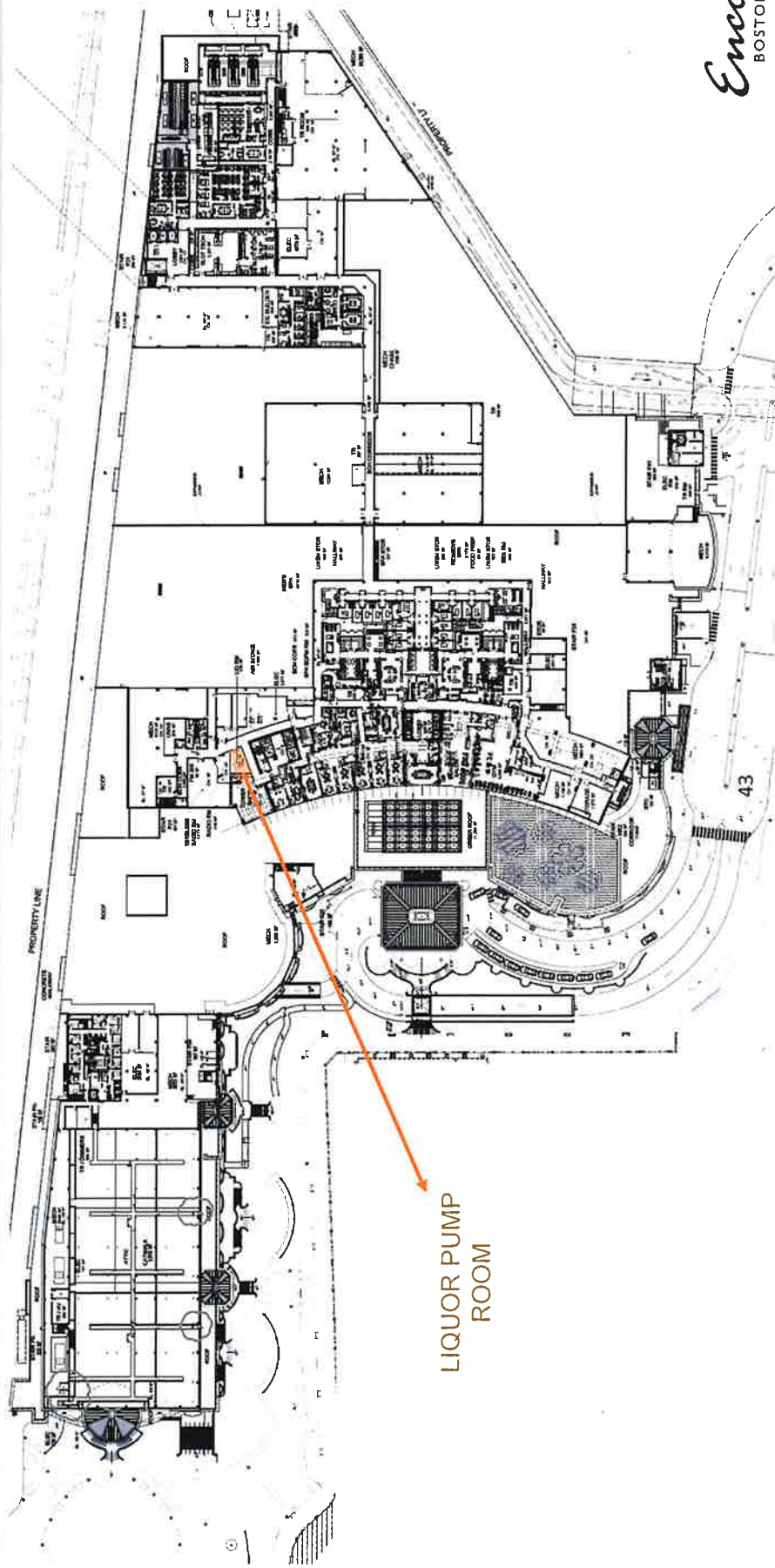
Locked and accessible with RFID key only. Under 24 hour camera surveillance



SECURE ALCOHOL PRODUCT STORAGE (2 of 2)

THIRD LEVEL

Locked and accessible with RFID key only. Under 24 hour camera surveillance



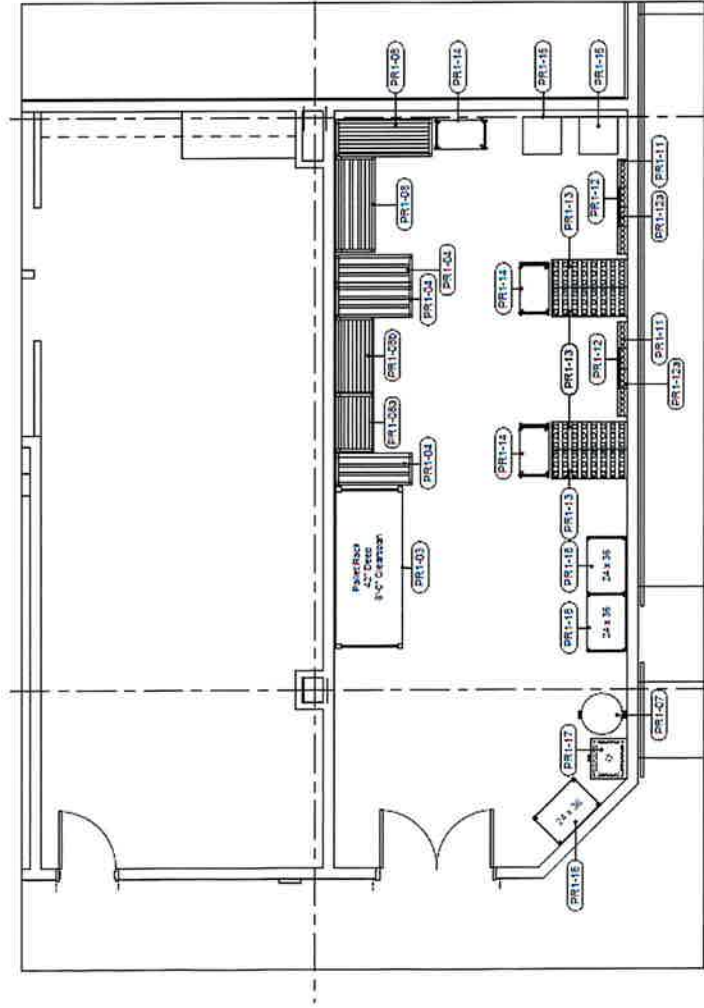
SECURE ALCOHOL PRODUCT WAREHOUSE

Locked and accessible with RFID key only. Under 24 hour camera surveillance

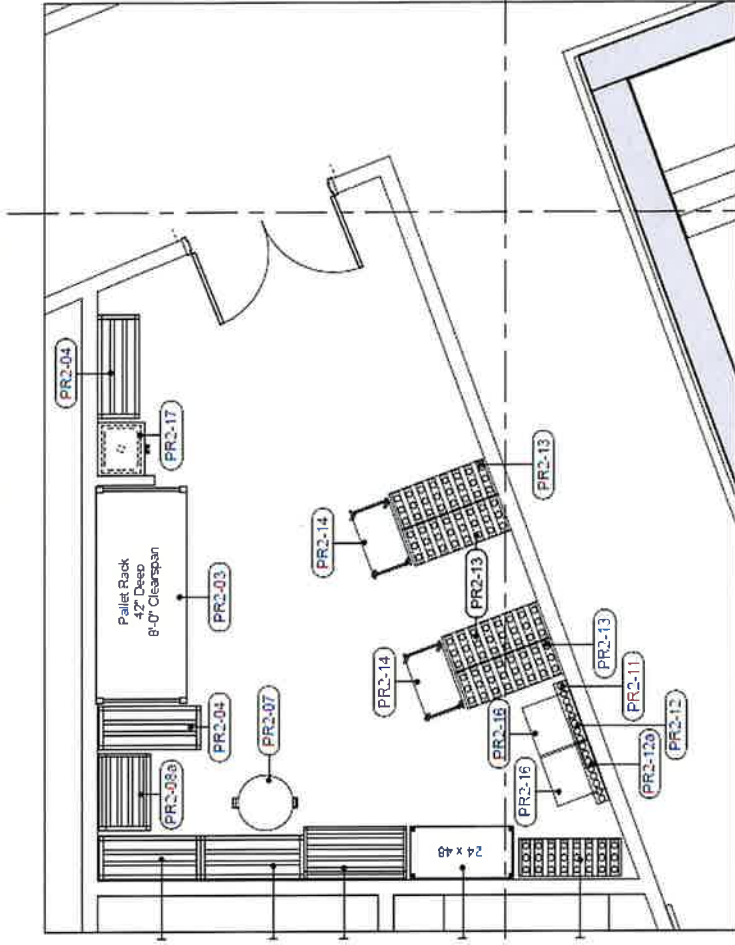


SECURE LIQUOR PUMP ROOMS

Locked and accessible with RFID key only. Under 24 hour camera surveillance.



1 LEVEL 1 - PUMP ROOM
FS.1118 SCALE: 1/4" = 1'-0"



1 LEVEL 3 - PUMP ROOM
FS.1141 SCALE: 1/4" = 1'-0"

SECURE BANQUET PANTRY

Locked and accessible with RFID key only. Under 24 hour camera surveillance

