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Help Wanted!

Massachusetts Gaming Commission Releases 'Frequently Asked Questions' Regarding Employment Opportunities In State's New Expanded Gaming Industry

Today, the Massachusetts Gaming Commission (MassGaming) is pleased to release a list of **'Frequently Asked Questions'** as it pertains to the employment opportunities afforded by the state's Expanded Gaming Act. In association with the state's community colleges and the Massachusetts Casino Careers Training Institute (MCCTI), MassGaming has developed a list of 'Frequently Asked Questions' by collecting information and inquiries from potential job-seekers and stakeholders involved in the process. Topics include the anticipated number of opportunities for employment and the qualifications required to obtain employment related to an expanded gaming facility.

As the Massachusetts Gaming Commission continues to move forward with the licensing process for up to three resort-casinos and one slots-parlor, MassGaming is working to maximize the benefits of job creation for residents of the Commonwealth. It is anticipated that 10,000 positions will be created by the arrival of expanded gaming in Massachusetts, approximately 30% of which will require training and licensure overseen by the Commission. The Commission is working with the MCCTI to satisfy the requirements in the Gaming Act that mandate the promotion of a skilled and diverse workforce and provide for the greatest possible economic benefits.

Said Director of Workforce, Supplier, and Diversity Development Jill Griffin, "We want to ensure that Massachusetts residents are aware of the career options and ready and are competitive for jobs in this new industry. This partnership with MCCTI will ensure that we target a diverse population and implement the Act's intent of providing employment opportunities for the unemployed and underemployed."

"The release of the *Frequently Asked Questions* document is an important first step in providing information on the workforce development process for casino jobs," said Holyoke Community College President William Messner, who also serves as chairperson of the Massachusetts Casino Careers Training Institute, a consortium created by the state's 15 community colleges and numerous workforce development agencies throughout the Commonwealth. "This will help Massachusetts residents and job seekers decide whether or not casino employment is right for them. It also provides some practical advice about job readiness, timing, and training."

This list of 'Frequently Asked Questions' is available on our website, <u>www.massgaming.com</u>. It is intended to be a one-stop resource for job seekers interested in employment. The Commission will continue to update the public with new developments as the evaluation and licensing processes unfold, and encourage job seekers to contact the Commission with any questions pertaining to the workforce development scale up.

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The 'Frequently Asked Questions' seek to answer many common questions candidates for employment may have concerning the workforce development process, including anticipated figures on payroll, numbers of positions expected, a timeline for hiring, as well as skill and licensing requirements for potential job-seekers.

About MassGaming

The mission of the Massachusetts Gaming Commission is to create a fair, transparent, and participatory process for implementing the expanded gaming law passed by the Legislature and signed by the Governor in November, 2011. In creating that process, the Commission will strive to ensure that its decision-making and regulatory systems engender the confidence of the public and participants, and that they provide the greatest possible economic development benefits and revenues to the people of the Commonwealth, reduce to the maximum extent possible the potentially negative or unintended consequences of the new legislation, and allow an appropriate return on investment for gaming providers that assures the operation of casino-resorts of the highest quality. For more information on MGC, please visit MassGaming.com or connect and share on Twitter (@MassGamingComm) or Facebook (www.facebook.com/MAGamingComm).

About The Massachusetts Casino Careers Training Institute

The MCCTI was formed as a collaborating workforce development organization by the state's fifteen community colleges. The MCCTI has developed a Memorandum of Understanding with the Commission to work collaboratively regarding workforce certification, training, licensure and other requirements. The Institute is collaborating with Workforce Investment Boards/Regional Employment Boards (WIB/REB), the Massachusetts Community Colleges, resort-casino and slots-parlor developers, educators, training providers, unions, and community based organizations to provide recruitment, screening, career counseling, training, and job placement strategies and solutions.



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