



The Commonwealth of Massachusetts
Massachusetts Gaming Commission

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For Immediate Release
July 13, 2012

Media Contact:
Elaine Driscoll (MGC) 617-571-2964
Press release: 12-017

Job Opportunity:
**The Massachusetts Gaming Commission Seeking Qualified
Candidates for Ombudsman**

The Massachusetts Gaming Commission wishes to obtain the services of a senior professional familiar with state government agencies, real estate development, and municipal government, to serve as the critical single point of contact at the Commission to coordinate the Commission's relationships with, and technical assistance to, critical constituencies.

The first constituency is prospective developers of expanded gaming facilities. The Ombudsman will be responsible for implementing the "Protocol for Prospective Gaming Developer's Interactions with Massachusetts State Agencies," a copy of which is available. As described in the Protocol, the Ombudsman will coordinate and facilitate all meetings between prospective gaming facility developers and various state agencies with related regulatory oversight. This role will continue up to the actual licensing of gaming facility developers, after which point such developers will interact directly with appropriate state agencies. The Ombudsman will continue to track permitting by both the host community and with key state agencies and provide progress reports to the commission after a license has been approved.

The second constituency is Massachusetts municipalities which may be considered as "host" or "surrounding" communities by a gaming facility developer and/or the Commission. The Ombudsman's responsibilities will be to proactively make contact with all such communities, and to respond to all inquiries from such communities. The Ombudsman will be familiar with the content of the legislation, the role of host and surrounding communities in the licensing process, the Commission's approximate schedule for licensing gaming facilities, and a variety of technical assistance resources that can help municipalities negotiate host and surrounding community agreements with prospective developers. The ombudsman will also work alongside any contracted organizations who will provide services to local municipalities. The Ombudsman's role will be to assure that all concerned municipalities have a responsive contact at the Commission, and prompt, clear access to the necessary financial and consultative resources to fulfill their needs. The Ombudsman will not be in a direct service or advice delivery role to the municipalities.

To serve these two key constituencies well, the Ombudsman position requires general familiarity with the kinds of issues that real estate developers encounter with state and local government, experience dealing with senior

private corporate and public officials, and a general familiarity with the key agencies of state government that will be involved in licensing and overseeing operations of expanded gaming facilities—including the Department of Transportation (Mass DOT), the Executive Office of Housing and Economic Development, Executive Office of Energy and Environmental Affairs, and the Executive Office of Administration and Finance. The ombudsman will track and record all communications and requests.

The Ombudsman will also play a key role in working with the Commission to develop and support the Gaming Policy Advisory Committee, related advisory committees and any additional required task forces called for in the Commission's enabling legislation.

Salary will be commensurate with experience.

Please email your resume and cover letter to: MGC Chief of Staff, Janice Reilly, Janice.reilly@state.ma.us

About MGC

The mission of the Massachusetts Gaming Commission is to create a fair, transparent, and participatory process for implementing the expanded gaming law passed by the Legislature and signed by the Governor in November, 2011. In creating that process, the Commission will strive to ensure that its decision-making and regulatory systems engender the confidence of the public and participants, and that they provide the greatest possible economic development benefits and revenues to the people of the Commonwealth, reduce to the maximum extent possible the potentially negative or unintended consequences of the new legislation, and allow an appropriate return on investment for gaming providers that assures the operation of casino-resorts of the highest quality. For more information on MGC, please visit www.mass.gov/gaming or connect and share on Twitter ([@MassGamingComm](https://twitter.com/MassGamingComm)) or Facebook (www.facebook.com/MAGamingComm).

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