1	COMMONWEALTH OF MASSACHUSETTS
2	MASSACHUSETTS GAMING COMMISSION
3	PUBLIC MEETING #224
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6	CHAIRMAN
7	Stephen P. Crosby
8	
9	COMMISSIONERS
10	Lloyd Macdonald
11	Gayle Cameron
12	Bruce W. Stebbins
13	Enrique Zuniga
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18	September 14, 2017 10:00 a.m.
19	MASSACHUSETTS GAMING COMMISSION
20	101 Federal Street, 12th Floor
21	Boston, Massachusetts 02110
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1	PROCEEDING
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3	CHAIRMAN CROSBY: All right. I am
4	calling to order public meeting No. 224 of
5	the Mass Gaming Commission at our offices in
6	Boston at 10 o'clock on September 14th.
7	First order of business is the approval of
8	the minutes. Commissioner Macdonald.
9	COMMISSIONER MACDONALD: Thank you,
10	Mr. Chairman. I move that we approve the
11	minutes of the August 10, 2017 meeting as
12	they appear in our packet, subject to
13	corrections for typographical errors, or for
14	other nonmaterial matters.
15	COMMISSIONER CAMERON: Second.
16	CHAIRMAN CROSBY: Who did the
17	minutes this time? Haven't we lost our
18	minute
19	MS. BLUE: Me.
20	CHAIRMAN CROSBY: Oh, yike. Well,
21	I'm sure they're good. Any discussion? All
22	in favor? Aye.
23	MR. MACDONALD: Aye.
24	COMMISSIONER STEBBINS: Aye.

1 COMMISSIONER CAMERON: Aye. 2 COMMISSIONER ZUNIGA: Aye. 3 CHAIRMAN CROSBY: Opposed? The ayes 4 have it unanimously. Item No. 3, administrative update, Director Bedrosian. 5 6 MR. BEDROSIAN: Good morning, 7 Commissioners. 8 CHAIRMAN CROSBY: Good morning. 9 COMMISSIONER ZUNIGA: Good morning. Just on the 3A 10 MR. BEDROSIAN: administrative update, couple of items. 11 12 Labor Day was the third but not final weekend 13 of racing at Suffolk Downs on Saturday or 14 Sunday. I went out on Saturday for about 15 three hours. It was a -- it was, really, a 16 gorgeous day. Report our staff, as usual, 17 has been doing a great job. And that's a --18 an older facility, and our staff continues to 19 do a great job, in terms of licensing and 20 getting everyone ready for racing. 21 It was a robust crowd, the day I was 22 there. I was not there Sunday. It was -- I 23 think was the weather moved in. It was a 24 slightly lesser crowd. And then, they will

1 have one more weekend, which is the last day of the month and the first day of October, 2 that split weekend will be the fourth 3 4 weekend. So thank you to our staff, 5 obviously. The second undate is, now that we 6 7 are actually slightly less than one year out 8 from opening of MGM Springfield --9 CHAIRMAN CROSBY: What is the date, 10 September what? 11 MR. BEDROSIAN: I think it's 12 September 8th. That's the official date. So 13 we are slightly a year less. 14 CHAIRMAN CROSBY: Amazing. Great. 15 MR. BEDROSIAN: And because we 16 are -- we have started our preopening 17 preparations. And while it seems like a 18 year's a long time, it really isn't. So we 19 have a -- we have monthly meetings, staff 20 does, with MGM Springfield personnel, to go 21 over all the regulatory and nonregulatory 22 requirements that include building 23 commitments, host community commitments, 24 local commitments. And then, obviously, the

1 core of that for us, as we get closer to 2 opening, will be the commitments around 3 gaming operations and what they need to do 4 for their true gaming operation certificate. Those meetings, I think, will increase in 5 6 tempo, as we get closer to opening. Probably 7 be every other week, and then probably 8 weekly, and then, you know, few days out 9 daily. So -- and just an FYI, next Thursday 10 11 and Friday our staff is -- our senior staff 12 is going to be getting trained in project 13 management software to help us track these 14 commitments and use dashboards, and really --15 really something I hope that can be visual 16 and we can show the Commission so -- that 17 we're on track. 18 CHAIRMAN CROSBY: So our directors 19 are being --20 MR. BEDROSIAN: Our directors, 21 internal. 22 CHAIRMAN CROSBY: -- and key staff 23 are being -- in for internal tracking tool? 24 MR. BEDROSIAN: Exactly.

1 CHAIRMAN CROSBY: I'd like to see 2 that. MR. BEDROSIAN: Sure. 3 4 CHAIRMAN CROSBY: I didn't know you were working on that. 5 6 MR. BEDROSIAN: Absolutely. 7 CHAIRMAN CROSBY: I think, I'm sure all of us would like to see that. 8 9 MR. BEDROSIAN: Absolutely. I think 10 Commissioner Zuniga is well-versed in it, 11 quite frankly. 12 COMMISSIONER ZUNIGA: I've used it, 13 actually. 14 MR. BEDROSIAN: Yeah, yeah, yeah. 15 CHAIRMAN CROSBY: Okay. Great. 16 COMMISSIONER ZUNIGA: GERA 17 (phonetically). MR. BEDROSIAN: I don't know if he's 18 19 leading one of the sessions or not but... 20 COMMISSIONER CAMERON: Does the 21 commissioner have an Avatar? 22 COMMISSIONER ZUNIGA: Yes. There is 23 an option to put an Avatar. 24 MR. BEDROSIAN: I only smell

1 trouble. So --2 CHAIRMAN CROSBY: Well, so, maybe all the commissioners would be interested in 3 4 seeing something. Maybe put that on a agenda soon, to show us what you're -- what you're 5 6 doing, us and the public, for that matter. 7 MR. BEDROSIAN: Absolutely. So 8 that's -- that's an administrative update. With that, I would like to turn Item 3B. 9 10 This is, I think, something we are 11 revisiting, our mission and values, over to 12 Deputy General Counsel Todd Grossman. 13 CHAIRMAN CROSBY: Good morning, Mr. 14 Chairman, Commissioners. 15 COMMISSIONER MACDONALD: Good 16 morning. 17 COMMISSIONER CAMERON: Good morning. 18 COMMISSIONER ZUNIGA: Good morning. 19 COMMISSIONER STEBBINS: Good 20 morning. 21 MR. GROSSMAN: We have, before you, 22 the core values and mission statement of the 23 Commission for a look. You'll recall a 24 couple weeks back we discussed some of the

1	modifications. And the version before you
2	reflects the changes you requested at the
3	last meeting.
4	CHAIRMAN CROSBY: Any discussion
5	about these changes, or any other ideas?
6	COMMISSIONER CAMERON: I thought it
7	read nicely. I think you did incorporate
8	those changes. It looks great.
9	COMMISSIONER MACDONALD: I had one
10	question. And that was, in the core values,
11	the second-to-last paragraph, "We value a
12	diverse workforce and supplier base in an
13	inclusive culture internally and among our
14	partners in the Massachusetts gaming
15	industry." Who are our partners? Who's
16	intended to be our partners?
17	COMMISSIONER ZUNIGA: I remember
18	having a discussion about this in the last
19	meeting. I think, initially, there was a
20	presumption that it would be people we
21	license. But, really, it means everybody
22	that we come in contact with, in my in my
23	view, other agencies that the gaming act
24	touches.

1 CHAIRMAN CROSBY: Municipalities. 2 COMMISSIONER ZUNIGA: Municipalities, surrounding communities, host communities. 3 4 And the notion that everybody's treated as a partner, I think, is a strong principle 5 6 operating here. So it's pretty much --7 COMMISSIONER MACDONALD: Yeah. Ι 8 thought that was what the -- what the 9 intention was. But I thought that the phrase 10 "other participants" in the Massachusetts Gaming industry, and with industry not being 11 12 capitalized, would be more to the point. 13 COMMISSIONER CAMERON: I think 14 partners sends the message that we're working 15 with you. 16 COMMISSIONER MACDONALD: Maybe 17 that's too strong a message. 18 CHAIRMAN CROSBY: Yeah. I think the 19 point gets made with your language, I agree. 20 The question is, you know, we're talking 21 about angels on the head of a pin here. But 22 I think we were kind -- we've always, kind 23 of, tried to imply and say that this is a 24 partnership. So, you know, I mean, it's not

1 a literal partnership. And this is a line we 2 walk. You know, we often say, we're your 3 partners, but we're also your regulators, or 4 in the case of the cities and towns, you 5 know, we're your peers. 6 I don't know that I needs to be --7 either G and I need to be capitalized. 8 That's really a super detail. But I think 9 I'm comfortable with partners, but whatever. 10 Anybody else have a reaction, one way or the 11 other, on this? 12 COMMISSIONER ZUNIGA: T'm 13 comfortable the way it is. I get the point. 14 But I'm comfortable with the way it is. 15 CHAIRMAN CROSBY: Bruce? 16 COMMISSIONER STEBBINS: I'm 17 comfortable with it, yeah. 18 COMMISSIONER MACDONALD: And as much 19 as everybody is comfortable and the points 20 have been made on the record, I'm comfortable 21 with it. 22 CHAIRMAN CROSBY: All right. Good. 23 You learn to take your lumps in this 24 business. Okay. Any further discussion?

1	COMMISSIONER STEBBINS: We need a
2	CHAIRMAN CROSBY: We need a vote to
3	adopt. Somebody want to move?
4	COMMISSIONER CAMERON: Mr. Chair, I
5	move that we adopt the revised core values
6	for the Massachusetts Gaming Commission.
7	COMMISSIONER STEBBINS: And mission
8	statement.
9	COMMISSIONER CAMERON: And to
10	include the mission statement, yes.
11	COMMISSIONER STEBBINS: Second.
12	CHAIRMAN CROSBY: I will note that
13	I've met twice now with the new chair of the
14	Cannabis Control commission, Steve Hoffman.
15	And the first time he came, he was sitting in
16	the lobby and noticed our mission and values
17	up on the wall and commented on them. Read
18	them, saw what they were, thought they were
19	good, commented on them, said that was
20	something he wanted to be sure he was doing
21	right away too, so that was good.
22	COMMISSIONER ZUNIGA: Yeah, they
23	hold up well, by the way. I think, you know,
24	when we first came up with them, you know, it

1 was a very different time, perhaps, but they 2 hold up. 3 CHAIRMAN CROSBY: I agree with that. 4 I mean, obviously, changing from emphasis of 5 licensing to regulation, you know, was 6 natural. There's a few, sort of, things that 7 we had to change to get up to date. But I'm 8 proud of the values. I mean, I think we did 9 identify things that we really cared about. 10 And we're, you know, doing our best to stick 11 with these. I agree. I think they -- I 12 think it was -- it's interesting that six 13 years on, you know, we have the same sense of 14 what our priorities ought to be, in terms of 15 values. Okay. 16 MR. BEDROSIAN: So Mr. Chairman, in 17 that vein, the next item --18 COMMISSIONER ZUNIGA: We just need 19 the vote. 20 CHAIRMAN CROSBY: We need a vote. 21 MR. BEDROSIAN: Oh, I'm sorry, you 22 didn't vote. 23 CHAIRMAN CROSBY: No. Yeah. Any 24 further discussion? All in favor? Aye.

1 MR. MACDONALD: Aye. 2 COMMISSIONER STEBBINS: Aye. 3 COMMISSIONER CAMERON: Aye. 4 COMMISSIONER ZUNIGA: Ave. 5 CHAIRMAN CROSBY: Opposed? The ayes 6 have it unanimously. 7 MR. BEDROSIAN: Okay. Sorry. 8 CHAIRMAN CROSBY: Okay. Next up. 9 MR. BEDROSIAN: Sorry for jumping 10 the gun there. In that vein, we are also 11 revisiting an item that I think has -- a 12 document that has served us well for the last 13 six years but might need a little revisiting, which is our enhanced ethics. 14 15 And this is, I think, like the 16 mission and value statements went through a 17 couple of iterations with the Commission. 18 This is just the beginning of a conversation, 19 which I will turn over to general counsel and 20 deputy general counsel. 21 And what you have in front of you 22 are just some suggestions of items for the 23 Commission to consider. Some are what I 24 might call procedural, where do we file a

1 particular type of disclosure or something 2 like that, and some are more substantive. So with that, I will turn it over to General 3 4 Counsel Blue. 5 MS. BLUE: Thank you. And good 6 morning. I think, Executive Director 7 Bedrosian has pretty much summed it up. 8 We'll let Deputy General Counsel Grossman go 9 through some of the highlights. But this is, 10 essentially, your first look at it. It is 11 designed more to prompt a discussion. We 12 will be having more discussion about some of 13 the issues as time goes on, and then 14 eventually red lining the code of what we 15 agree to do so. Deputy Counsel Grossman, if 16 you'd describe the high points. 17 CHAIRMAN CROSBY: Todd, before you 18 do that, would you just -- either of you 19 remind us, the statutory mandate, it simply 20 said do an enhanced code of ethics? What was 21 the mandate we were under, under the statute? 22 MR. GROSSMAN: There is a mandate 23 that says we shall have an enhanced Code of 24 Ethics, which is more rigid than the state

Conflict of Interest Law. It does include, I 1 2 think, four items that have to be in the code, such as not accepting gifts. I can't 3 4 remember all the specifics. 5 CHAIRMAN CROSBY: Do you have it 6 there, Catherine, just out of curiosity, can you get it, while we're talking? 7 8 MS. BLUE: We can get the language, 9 yes. 10 CHAIRMAN CROSBY: Okay. Just --11 just for the record, I'd like to be reminded 12 of what those four were. 13 MR. GROSSMAN: Sure. 14 COMMISSIONER ZUNIGA: One of them 15 must be the prohibition relative to employment after and before? 16 17 MR. GROSSMAN: Well, Section -- 23K, 18 Section 3 actually creates and governs the 19 Commission in many respects, and that's where 20 the code is. And things like that are in, I 21 think, other paragraphs. So they're not all 22 required to necessarily be --23 COMMISSIONER ZUNIGA: In the code? 24 MR. GROSSMAN: -- in the Code of

1	Ethics. Though, we have incorporated them.
2	There are a number of other provisions that
3	govern our behavior here, though. So the
4	Code of Ethics is intended to, kind of,
5	encapsulate it all. Some of those things,
6	though, we don't actually include in the code
7	because they're in the statute so we didn't
8	want to
9	CHAIRMAN CROSBY: Right.
10	MR. GROSSMAN: create any
11	conflict relative to the areas the Commission
12	could modify at times and those that it
13	can't. And something like the postemployment
14	restrictions are in the statute, so the
15	Commission can't modify that, grant variances
16	or anything of that nature. So that's not
17	actually even in the the Code of Ethics.
18	CHAIRMAN CROSBY: Okay.
19	MR. GROSSMAN: So the just to add
20	to the overview, the legal department and
21	staff took the first pass at going through
22	the code and identifying some areas that we
23	thought the Commission might be interested in
24	having a look at, revisiting, refreshing or

1 It's certainly not necessarily whatnot. 2 comprehense -- or all-encompassing, so if there are other areas, of course, we can add 3 4 them to the list. But we thought we would present this to you, just to get the 5 6 conversation started and start thinking about 7 whether we want to modify any of the existing 8 provisions of the code. 9 I'd be happy to go through them in 10 any way that's helpful to you. There are a 11 couple of areas that I think will attract the 12 most attention. If you have that --MR. BEDROSIAN: 13 We do. 14 MS. BLUE: We do. We have the 15 section. The section is 23K, Section 3M. And it reads as follows, "Chapters 268A and 16 17 268B shall apply to the commissioners and to 18 employees of the Commission. Provided, however, that the Commission shall establish 19 20 a Code of Ethics for all members and 21 employees that shall be more restrictive than 22 said Chapters 268A and 268B. A copy of the code shall be filed with the State Ethics 23 24 Commission.

1 The code shall include provisions 2 reasonably necessary to carry out the 3 purposes of this chapter and any other laws 4 subject to the jurisdiction of the Commission, including but not limited to, 5 6 one, prohibiting the receipt of gifts by 7 commissioners and employees from any gaming 8 licensee, applicant, close associate, 9 affiliate, or other person or entity subject 10 to the jurisdiction of the Commission. 11 Two, prohibiting the participation 12 by Commissioners and employees in a 13 particular matter, as defined in Section 1 of said Chapter 268A, that affects the financial 14 15 interest of a relative within the third 16 degree of consanguinity, or a person with 17 whom such commissioner or employee has a 18 significant relationship as defined in the 19 code. And three, providing for recusal of a 20 commissioner in a licensing decision due to a 21 potential conflict of interest." 22 CHAIRMAN CROSBY: Okay. Great. 23 Thank you. I think going through what Yes. 24 you've considered to be the highlights is a

good idea, so go ahead.

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2 MR. GROSSMAN: Sure. I think the first one on here is worth a careful look. 3 4 That pertains to how we treat consultants and how the code applies to consultants. 5 That 6 includes, at first, mostly it was our gaming 7 consultants that we were concerned with. 8 Now, of course, and over time, we have others. We have outside counsel. 9 10 There's the Mass Counsel on Compulsive 11 Gambling. All types of other entities that 12 do consulting -- what we would consider to be consulting work for us. And -- so we need to 13 14 just have another look how the enhanced Code 15 of Ethic applies to these entities. And at 16 the moment it applies, in many respects, the 17 same way it applies to employees of the 18 Commission. So that's an area that we 19 thought you might want to have a second look 20 at. 21 COMMISSIONER STEBBINS: Are we 22 trying to make a -- you know, as you just

Are we trying to differentiate between when a

pointed out, our consultant mix has changed.

1 consultant is actually, maybe visiting a 2 gaming facility while they're working for us, or whether, at some point, you know, one of 3 4 our consultants is taking a vacation. Are we 5 trying to be that clear and make that type of 6 distinction? 7 MR. GROSSMAN: Well, I think we 8 should -- yes, I think we should try to make some distinctions. 9 There is a provision in 10 the existing code that we can try to make better use of, which says that it's not 11 12 actually the entity that would be a 13 consultant for purposes of the code. And 14 it's not an entity that becomes a special 15 state employee under the Conflict of Interest 16 The law applies to individuals. Law. So what we can do a little better is 17 18 identify the individuals within certain 19 entities, who we contract with, and identify 20 those folks as the consultant/special state 21 employee. That resolves some of those 22 issues. 23 So it's not everyone who works at a 24 law firm that is prohibited from engaging in

1 certain conduct, or everyone who works at the 2 Mass counsel who is prohibited from going to It's the folks who really do work 3 casinos. 4 for us that we're concerned with. So there are a couple of ways that 5 6 we can modify and improve this part of the 7 process. But one of them is making sure the 8 underlying rule is sound. So that's why this is on the chart. 9 10 COMMISSIONER ZUNIGA: Now, what --11 we've had our share of consultants that have, 12 you know, come and gone. Does the conflict 13 on consultants goes away when their contract 14 ends, on the current or proposed --15 MR. GROSSMAN: I believe, in large 16 part, depending on what the contract says, 17 that it would -- essentially, the 18 relationship ends when the contract ends. 19 And there's no postemployment restrictions or 20 anything like that so --21 COMMISSIONER ZUNIGA: Right. 22 MR. GROSSMAN: -- they would no 23 longer be consultants, which means the code 24 no longer applies.

1 COMMISSIONER ZUNIGA: Applies. And 2 what about -- I'm sorry. And what about 3 nonpaid advisers? We have a number -- a 4 couple of advisory committees. You know, a 5 couple are statutory and others are ad hoc. 6 Do they generally fall under this definition 7 of consultant? Well, it's an 8 MR. GROSSMAN: 9 excellent point. And that's actually the 10 last one on the first page, I think, gets to 11 that point, where we recommend that we have a 12 look at that so... 13 Those folks, by law, are considered 14 special state employees. So there is a body of law as part of the Conflict of Interest 15 16 Law that covers their behavior, what they can 17 and can't do. At present, in theory, they're 18 also subject to the enhanced Code of Ethics. 19 So the question is whether that's 20 really -- what was the intended effect of the 21 code, or whether that just certain -- that, 22 sort of, happened that way. But yeah, so 23 that's something we should look at, as well. 24 All the members of the advisory committees

1 and all of these folks, who we train on 2 ethics, we want to figure out whether we 3 really think that all these provisions of the 4 enhanced code applies to them. 5 COMMISSIONER CAMERON: Yeah. Ι 6 would think -- well, I'll use someone who 7 serves on the public safety committee that 8 may be from the county level. I think, to 9 prohibit that person from a casino might be 10 something we do want to take a look at. 11 MR. GROSSMAN: It's worth having a 12 look, for sure. 13 COMMISSIONER CAMERON: Yeah. As 14 well as your point about individuals as 15 opposed to an organization. You know, the 16 counsel's a good example. Certainly the 17 GameSense advisers should, of course, because 18 they're working in a casino. But there are 19 other folks, I'm sure, that have no -- their 20 job does not touch gaming at all so -- casino 21 gaming. 22 Right, right. MR. GROSSMAN: 23 COMMISSIONER CAMERON: So I think 24 that certainly makes sense to look at that.

1 CHAIRMAN CROSBY: Try to remember 2 what the filter is. You know, what are we 3 trying to accomplish here. And first and 4 foremost, we're trying to protect the 5 integrity of the games and of the gaming 6 regulatory environment. And, secondly, we're 7 being sensitive to the way things appear, you 8 know, to the optics. But when you actually 9 start thinking about should have, somebody 10 who's serving on a local public safety 11 committee, is it -- do you either risk the 12 integrity of the process, or even create an 13 optics problem, if the person goes and 14 gambles at the casino. You know, it just --15 it seems like a big stretch. But we just 16 want to remember what it is we're trying to 17 accomplish here and use that filter to not 18 overreach. 19 COMMISSIONER ZUNIGA: Well, on 20 the -- one or the other. I think, extending 21 it -- extending the code to -- on paid 22 advisers, on some of these committees, is a 23 little bit more than necessary, in my 24 opinion.

1 I think the way I read the 2 applicability to -- on the enhanced Code of Ethics is people -- certainly, us and people 3 4 who are considered a state employee by virtue of their contract with us, I think it really 5 6 drops down when -- when we get to, you know, 7 these ad hoc committees. And that by itself 8 may be a bit of a deterrent, in our ability 9 to attract the participation of some people 10 that we want them to participate. 11 They already volunteer their time in many ways. We have to first train them and 12 13 then enforce, in some way, or monitor the 14 enhanced Code of Ethics. Somebody qualified 15 and willing might say, you know, what, I'm 16 good. 17 CHAIRMAN CROSBY: Give me a break. 18 Yeah, right. 19 COMMISSIONER ZUNIGA: So that's just 20 my -- you know, we -- drawing the line 21 somewhere it's -- you know, may not be 22 elegant, but I think that's my position. 23 MR. GROSSMAN: One of the other 24 areas of interest is the next-to-last one on

1 the first page, where we talk about terms like licensee and the license licensed under 2 3 this chapter. These terms appear in Chapter We've mirrored them in the enhanced 4 23K. code in a number of areas. It's worth just 5 6 affirming what those terms mean to the 7 Commission. Whether that means really just 8 the gaming licensees, or it means everyone 9 who is licensed under Chapter 23K, including 10 gaming employees, gaming vendors and folks of 11 that nature. Not excluding people who are registered, because the term refers to people 12 who are licensed. 13

But the breadth of the term is 14 15 important in a number of areas, including 16 preemployment restrictions, postemployment 17 restrictions. Some of the things that govern 18 our conduct while we're here. And that's 19 just worth having a close look to provide 20 some guidance on where the Commission stands on -- on those definitions. 21 2.2 One of the other areas that is of

22 One of the other areas that is of 23 interest -- this is on page two. There are 24 two entries on here that apply to immediate

	1	family. In Chapter 23K, Section 3, there is
	2	a restriction relative to immediate family
	3	members of commissioners, and employees who
	4	hold major policy-making positions within the
	5	Commission, and some of the financial
	б	interests and employment that can be held by
	7	their immediate family members.
	8	Now, the term "immediate family" is
	9	fairly well-defined. And we, in fact, define
	10	it ourselves consistent with the state
	11	Conflict of Interest Law, as well as one area
	12	that determines the fine, within Chapter 23K.
	13	So the definition itself is fairly
	14	well-settled and it's fairly narrowed so
	15	that's not really the issue.
	16	But the question becomes how, if at
	17	all so we presently train our employees as
	18	to what the law is. But how what type of
	19	diligence we expect of our employees, when it
	20	comes to checking to make sure that the law
	21	is being complied with. And secondly to that
	22	end, how close a relationship we would expect
	23	one to have with certain family members
	24	before we expect them to actually inquire of
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1 certain folks. For example, if they haven't 2 spoken to someone who happens to be an immediate family member for a number of 3 4 years, whether we expect them to call them up and ask them about their financial holdings. 5 6 So these are a few areas that the 7 Commission should certainly have a look at 8 and think about what exactly is expected of 9 our staff, when it come to immediate family members. 10 11 CHAIRMAN CROSBY: What do people 12 think about that? So -- and I know -- I 13 think Commissioner Macdonald went through 14 this experience. COMMISSIONER ZUNIGA: We all did. 15 CHAIRMAN CROSBY: Well, we all went 16 17 through the vetting originally. But, you 18 know, if we have a kid or a parent, or a 19 brother or sister, who owns stock in MGM, 20 that is unacceptable, under the present 21 circumstances, right? 2.2 COMMISSIONER ZUNIGA: Yes. 23 COMMISSIONER STEBBINS: It's not 24 more than 5 percent?

1	COMMISSIONER ZUNIGA: No, no, no.
2	MR. GROSSMAN: It's a financial
3	interest.
4	COMMISSIONER ZUNIGA: A financial
5	interest.
6	MR. GROSSMAN: Right.
7	CHAIRMAN CROSBY: Do we mean that?
8	Is that something
9	COMMISSIONER ZUNIGA: Yes. That's a
10	requirement. Just like
11	CHAIRMAN CROSBY: Well, I know
12	that's what it means now. But I mean, is
13	COMMISSIONER ZUNIGA: The question
14	is, how often do we need to check; what is
15	expected of us to certify, to ask, to
16	demonstrate, you know
17	CHAIRMAN CROSBY: But I'm raising
18	the question I know that's what it now
19	says. I'm just saying now, in rethinking, is
20	that something that we really think is
21	central to the integrity of the process, that
22	my brother, you know, who lives in Lynn can't
23	own MGM stock. Is that
24	MR. GROSSMAN: Well, that is in the

1 statute. 2 COMMISSIONER ZUNIGA: That's in the 3 statute. 4 CHAIRMAN CROSBY: Oh, it's in the 5 statute. 6 MR. GROSSMAN: We can't change that. 7 COMMISSIONER CAMERON: Oh, I'm 8 sorry. Okay. 9 MR. GROSSMAN: But we can change how we apply it and what we think it means, and 10 11 what type of enforcement there is. 12 COMMISSIONER ZUNIGA: Well, this 13 also begins to get a lot more complicated when we talk about the definition of licensed 14 15 under this chapter, which you alluded to 16 earlier. 17 It's easier to see the requirement 18 of, you know, asking relative to the three 19 major gaming licenses. But it becomes very 20 complicated because we quickly, if we are 21 talking about licenses of all the people that 22 we license. Gaming companies, gaming 23 vendors, gaming vendor secondaries, people 24 having to do nothing with gaming that are

1 providing services to the casino, those apply as well. 2 3 COMMISSIONER CAMERON: I quess I 4 assumed, and maybe incorrectly, that we were talking about major gaming companies here, 5 6 when we inquire of relatives if they have I never thought about a vendor, do 7 stock. 8 you know what I'm saying? Is that right now, 9 every single person we license, every --10 MR. GROSSMAN: I believe it says the 11 business which holds the license under the 12 chapter. But I'd have to go -- there's a 13 number of areas that that terminology's used. 14 I'd have to check on this area specifically. 15 But that's why it's important for us 16 to look at the term "licensed under this 17 chapter" and "licensee," and figure out what 18 we think it means. And it might have 19 slightly different meanings, depending upon 20 the context. 21 Right. CHAIRMAN CROSBY: 22 COMMISSIONER CAMERON: Is the word 23 gaming in there or -- I mean, it's not the 24 rug cleaning company, right, that we -- is a

vendor?

2	MR. GROSSMAN: Well, the law does
3	use the term "gaming licensee" in a few
4	instances, indicating that the general court
5	was certainly aware of the distinction
6	between a gaming licensee and someone who's
7	licensed under the chapter. So that's
8	something to consider as well.
9	COMMISSIONER MACDONALD: I see here,
10	that you're suggesting that, in order to
11	improve just reading your text, in order
12	to improve the application and enforcement of
13	the provision, consider clarifying the term
14	in the immediate family to include only those
15	members who live in the same household as are
16	a minor child of are or are someone who
17	has an active relationship with the employee
18	and the NPP. Do we have that authority,
19	to you know, to alter the definition of
20	immediate family for these purposes?
21	MR. GROSSMAN: It's a fair question.
22	I would argue that we have or the
23	Commission has authority when it comes to the
24	enforcement of the laws under its charge.

1 And we can at least clarify the type of 2 scenario that you would consider to be a violation. 3 4 So the answer, of course, is we can't modify the definition, per se. 5 But we 6 can provide instruction via the code, as to 7 what type of diligence we expect of someone 8 to be in compliance with the code. 9 COMMISSIONER MACDONALD: I see. 10 MR. GROSSMAN: And it might be a 11 fine line. But I think it's one that it's 12 certainly within your discretion, and one 13 that is certainly worthwhile, and for 14 fundamental fairness purposes here. And you 15 don't have to go too far to see a situation 16 that would be inherently unfair to give a 17 strict reading to what that language says. 18 COMMISSIONER MACDONALD: So this 19 would be directed more to the -- to the 20 obligations that would be incumbent upon us, 21 kind of, in the form of due diligence, to 22 determine whether or not the members that 23 fall within the class of, quote --24 immediate -- statutory class of, quote,

1 immediate family are, in fact, in compliance? 2 So that, if I'm reading this here, 3 you're saying that for these purposes that we 4 would have that heightened level of due 5 diligence only as to minor child, or as to an 6 active relationship with the employee of the 7 NPP, presuming other, I mean, spouses would 8 be included in that? 9 MR. GROSSMAN: Right. So I mean, 10 this is, obviously, some proposed language to 11 get the conversation started. But, hypothetically, if that was what was adopted 12 13 and you had an emancipated child or someone, 14 you know, over 21, who lives across the 15 country, who you never see, you haven't 16 spoken to in 10 years, and we later found 17 out, down the road, that that individual 18 somehow holds stock in one of our gaming 19 licensees, that the Commission is saying here 20 in the code that we wouldn't consider that a 21 violation to the point that we're going to 22 enforce that and force you to resign your 23 post here or anything of that nature. That's 24 where we're going with it. And I think it's

1 within your discretion to say that and, you 2 know, period. COMMISSIONER ZUNIGA: 3 T think 4 there's -- there's maybe a quadrant or a --5 you know, a tiering that we could have, 6 because there's two things that work. 7 There's who's licensed under this chapter and 8 there's an obvious -- you know, the gaming 9 license are the ones that, you know, 10 everybody had in mind relative to the 11 enhanced Code of Ethics, I'm sure. And --12 you know, and there's tiers after that. You 13 know, gaming companies and secondary vendors. 14 And there's also a close relationship 15 relative to the family members. 16 So, perhaps, there's, again, you 17 know, a quadrant that we can come up with 18 relative to the level of due diligence and 19 monitoring, based on the relevant tiering, if 20 you will. 21 MR. GROSSMAN: I think so. I think 22 it needs some work along those lines, 23 exactly. Important to keep in mind, of 24 course, what the public policy concern here

1 was, and where this came from. And that was 2 that, you know, a Commissioner was going to 3 get their kid some job at the casino, once 4 they award the license to the casino. And. 5 you know, we don't want that. Or you give 6 some information to a family member as to 7 investing in one of these licensees, or take 8 some action because your family member holds a big interest in one of these licensees. 9 So all of that was taken off the 10 11 table. That was the concern here. And as we 12 kind of move through this discussion, I think 13 that's important to keep in mind. Those are 14 the types of relationships that the 15 legislature and the governor were concerned 16 with, when they included this provision in the law. 17 CHAIRMAN CROSBY: 18 But I think you're 19 right, and as others have said, it's very 20 hard to imagine that they were thinking about 21 vendors. You know, it's got to be meant the 22 gaming licensees. 23 How do we -- like, in Section 8, 24 which is the next one up, how do we interpret

1 licensees now? We're required to give a list 2 to prospective employees before they come to work and have them tell us whether they've 3 4 worked for that applicant or licensee for the 5 prior three years, how do we interpret that? 6 MR. BEDROSIAN: Yes. And we -- and 7 quite frankly, it's a small universe of 8 folks. And we tend to know. You know, when 9 we're advertising for a particular position, 10 really, the most times it's come up for us 11 has been in technology. So we know who our 12 licensees are. And if someone applies from a 13 company or something like that, we know 14 they're prohibited. But it's been a 15 challenge. 16 I mean, you know, quite frankly, I understand the reason behind it. But in a 17 18 perfect world, there are probably some people 19 from some of our vendors who would have been 20 great to have because they understood the 21 industry and everything like that, but there 22 is a prohibition. 23 CHAIRMAN CROSBY: But we're -- but 24 in Section 8 right now, we interpret

1 licensees to mean gaming licensees. We've already -- we've made that decision? 2 COMMISSIONER ZUNIGA: 3 No. 4 MR. BEDROSIAN: No. 5 MS. BLUE: No. 6 MR. BEDROSIAN: No. 7 COMMISSIONER ZUNIGA: No, no, no. 8 CHAIRMAN CROSBY: All the licensees, all our vendors? 9 10 MS. BLUE: We do. We interpret it 11 as all -- as best -- you know, we know we 12 interpret it as our -- anyone who's licensed under the --13 14 CHAIRMAN CROSBY: So we give new 15 employee prospects a list of all our 16 licensees? MS. BLUE: We try. The problem is, 17 18 and I think as Mr. Grossman's pointed out, 19 there's a lot of people who are licensed by 20 They're not necessarily our vendors, but us. 21 vendors that work at the casinos. And the 22 statutory language does seem to encompass all 23 of them. You know, we try to -- I think HR 24 tries to ask questions through the hiring

1 process to determine if anyone comes from 2 those potential groups. COMMISSIONER ZUNIGA: And that list 3 4 is growing, which is, I think, why this conversation is very relevant. It's becoming 5 less obvious. You know, we're licensing 6 7 architectural firms, construction 8 subcontractors, you know, by virtue of work -- the amount of work that we do to the 9 10 casino, which is why it's relevant for us to 11 really think about how -- you know, this 12 tiering that I'm talking about, how it was 13 intended. 14 CHAIRMAN CROSBY: Can you call up 15 23K3N? 16 MR. BEDROSIAN: We -- I think you 17 just had it. 18 MS. BLUE: We have it, yes. 19 CHAIRMAN CROSBY: Okay. And does 20 it -- you said that the statute says all 21 licensees. Read -- read that. How do you 22 read that? 23 MS. BLUE: It says, "any business 24 which holds a license under this chapter."

1 So it's the same broad, kind of, language 2 that we have. And it is -- it is something 3 we should think about, because it's becoming a much longer list and it is not always 4 5 obvious. That's correct. 6 CHAIRMAN CROSBY: Go ahead. 7 COMMISSIONER ZUNIGA: Well, maybe 8 I'm now adding to the same point. I also get 9 the sense that, you know, maybe -- every 10 industry moves in waves, but there's been 11 quite a bit of consolidation -- there is some consolidation in the gaming industry. And 12 13 that's something that we need to, sort of, 14 consider as well, when we're talking about 15 all the vendors, gaming primaries and 16 secondaries. 17 CHAIRMAN CROSBY: So I think we're 18 all agreeing that we want to take a look at 19 this. In the next one up, 8A, talks about in 20 addition to the statutory constraint, there's a three-year lookback on whether --21 22 MR. BEDROSIAN: That was -- I'm 23 sorry. That's what I was talking about. 24 Right. When I was initially answering your

1 question, the three-year lookback, that 2 prohibition, was initially -- I thought you were asking that was the question I was 3 4 talking about. And this raises, I think, what the 5 6 Commission struggle -- we struggle with what 7 I call the big L, little L dynamics. Which 8 is the big L being our gaming licensees and 9 the little Ls being everyone else. 10 CHAIRMAN CROSBY: Right. Well, I 11 think Todd's make it clear that looking into 12 what they and we mean by licensees, whether it's big or little, is central here. It goes 13 14 to a lot of these questions. I think all of 15 us are getting a sense, or a little 16 uncomfortable with the applying these 17 standards to people who -- you know, to --18 you know, to construction companies and 19 contractors and towel providers. So let's 20 make a major look at that issue. 21 I also want to raise whatever it 22 is -- however we define the three years --23 the three year -- sorry. However we define 24 licensees, the three-year lookback seems a

1 little onerous to me, too. Why should somebody -- even if you worked for MGM, I 2 mean, talking about the logistical issues of 3 4 trying to hire good people, if somebody 5 worked for MGM's IT department and --6 MR. BEDROSIAN: Well, but I -- I 7 could understand --8 CHAIRMAN CROSBY: Excuse me. 9 MR. BEDROSIAN: Yeah, I'm sorry. 10 CHAIRMAN CROSBY: Even -- you know, 11 even a month ago, nevermind a year or three 12 years ago, is there a risk to the -- to the 13 integrity of the process, to have one of our 14 IT staff, you know, come work for us. Ι 15 just -- I think it's worth a look at all 16 that. 17 COMMISSIONER ZUNIGA: You know, I 18 think one thing that may be stating the 19 obvious, is that, you know, there was 20 certainly a risk, a higher risk I would 21 argue, prior to the award of those licenses. 22 CHAIRMAN CROSBY: The big L 23 licenses. 24 COMMISSIONER ZUNIGA: The big L

1 licenses. That, maybe, goes without saying. I think that risk is less. But, you know, 2 3 there's real language that applies 4 throughout, when it comes to -- to the big L and some of it we have to deal -- just live 5 6 with and in terms of, you know, 7 applicability. 8 Again, the thin line here is how do 9 we enforce, monitor and expect of people to 10 report that we can tier, you know, across 11 some of these requirements to make, you know, 12 life -- this whole process be able to be 13 workable. 14 MS. BLUE: Some of this is 15 statutory. And that's what we're kind of up 16 against. The three years is statutory. So 17 we --18 CHAIRMAN CROSBY: Well, this says 19 "In addition to the disclosure required by 20 23K." Section 8A of the enhanced ethics code 21 goes on to say. 22 MS. BLUE: So what Mr. Bedrosian was 23 discussing, about the three-year lookback, 24 that term is in the statute. So some of --

1 CHAIRMAN CROSBY: But not applied --2 but not applied under 8A. There's another 3 three-year lookback. But I was talking about 4 this three-year lookback. 5 MS. BLUE: Yeah. 6 CHAIRMAN CROSBY: But I get it. We, 7 you know --but I think -- I think a hard look 8 is what we're saying, at all this, makes sense, starting with how do we define 9 licensees; could we figure out what they 10 11 meant. And then, the underlying issues as 12 well. Okay. There's lots of other 13 MR. GROSSMAN: 14 interesting stuff on here. I don't want to 15 take over the whole meeting here. But -- so 16 I think, at some point, we probably just need 17 to reconvene and take a deeper dive on -- on most of this. 18 19 CHAIRMAN CROSBY: Yeah. Well, are 20 there others that people want to raise? 21 COMMISSIONER CAMERON: Yeah. I had 22 a question. I'm looking at No. 13. And I think I understand that what we're talking 23 24 about there is an emergency situation with

1 our gaming agents, our state troopers, where 2 they are required to stay on duty and work, that would be the exception we're talking 3 about there; is that correct? 4 5 MR. GROSSMAN: Yes. And we 6 already -- we do already have language that 7 allows for people to stay, as long as they 8 pay, with approval. But what this would do 9 would be to just clarify that point. 10 Especially, in the area of the preopening 11 inspections, when we'll have a good amount of 12 staff at these locations. And in the event 13 of inclement weather and things like that, 14 where we certainly don't want people leaving 15 the premises to go stay somewhere else. Just 16 that we explicitly say that in certain circumstances like that, with approval, that 17 18 it is okay to do. So we're basically 19 clarifying that point. 20 COMMISSIONER CAMERON: So we have a 21 policy, but now we're including it in the 22 enhanced ethics? 23 Well, we say, MR. GROSSMAN: 24 already, that you can stay in the course of

1 your official duties, with the prior approval 2 of the commissioner, the executive director. But here we'd be flushing out what some of 3 4 those -- the circumstances would be. 5 CHAIRMAN CROSBY: I just want to --6 back on Section 8, if we -- part of the 7 problem with putting -- coming up with these 8 regs is, if we end up putting them in there, 9 we've got to abide by them. And this does 10 explicitly say we will give each employee a 11 list of all our licensees. And apparently, 12 at the moment, we're talking about all 13 licensees. So we ought to be giving people a 14 list. Either that, or we ought to take this 15 language out, one or the other. But if we're not doing it, we should be. 16 17 MR. BEDROSIAN: Yeah. And we -- as 18 you said, I think when we revisit this we'll 19 maybe look a little more in depth about the 20 big L little L and show how it plays across 21 the statute and our regs. 22 CHAIRMAN CROSBY: I'm totally with 23 you, at the moment, apparently. Okay. 24 Others that people want to raise?

1 COMMISSIONER MACDONALD: Just on 2 that Section 13, that Mr. Grossman, you were saying, "Consider clarification allowing for 3 4 stays by commission staff during the preopening inspections of the gaming 5 6 establishments." I was kind of troubled by 7 that, just sort of the scenario. If they're 8 doing preopening inspections, you know, 9 staying for free. 10 COMMISSIONER ZUNIGA: No, no, no. 11 MR. GROSSMAN: Not for free. 12 COMMISSIONER ZUNIGA: Not for free. 13 MR. GROSSMAN: Not for free, yeah. 14 COMMISSIONER MACDONALD: No, not for 15 free but staying in the facility. I think 16 there's an optic there. The last part of it, 17 gaming agents in the event of hazardous 18 weather conditions, that's an easy one. 19 MR. GROSSMAN: It's a great policy 20 discussion for the Commission, I think, as to 21 whether that's something we want our staff to 22 be doing or not. 23 COMMISSIONER STEBBINS: I would -- I 24 would prefer only seeing an exemption if

1 there's a weather emergency. There's a 2 process by which the state declares a weather 3 emergency. But, you know, keeping in mind, 4 now where we know our two facilities are 5 going to be licensed, I don't -- you know, 6 there's certainly an opportunity, Springfield 7 for example, there's a hotel two blocks away. 8 You know, it kind of gets back to optics of it. 9 10 But, certainly, in a weather 11 emergency I wouldn't want to put any of our 12 staff's life at risk by saying, sorry, you 13 can't stay at the hotel, even though, you 14 know, Hurricane Irma's roaming through so... 15 MR. BEDROSIAN: So I think -- I 16 think part of this, what I've heard from 17 our -- our staff is, you know, the preopening 18 time, obviously is very hectic. We're going 19 to have staff working long hours. And this 20 is, sort of, the same analogy in the weather 21 situation. While the -- the hotel is up and 22 open, we also don't know, believe it or 23 not -- I think you might hear the term

there's not a room to be had in Springfield,

24

1 there's not a room to be had around 2 Springfield. In the meantime, I think, as I 3 4 understand MGM will be doing, is they'll be housing their folks in their own -- in their 5 6 own rooms double bunking, stuff like that. 7 If that were an option, it would also cut --8 potentially cut down on cost for us, versus 9 just billing them back to send folks out, maybe 10, 15-miles, if we can't get a hotel 10 11 room. But if -- obviously, if the Commission 12 is concerned about those preopening optics, 13 that's not a situation we want to put our 14 employees in. 15 CHAIRMAN CROSBY: I had a couple 16 comments on 15. And we've talked about this 17 before. But this is the one that says we 18 can't -- essentially, we and employees can't 19 go to a casino and go shopping or have 20 dinner. And I would be really interested --21 I understand. I totally get the optics on 22 this concern. I'm not sure if I agree that 23 it's a good idea. I sort of -- we've talked 24 about this before. But I'd be really

1 interested to know what other people do on
2 this. Is it SOP? Other agencies, that they
3 can't have dinner or go shopping? And if
4 there's any analog, I was trying to think
5 whether -- are there any other analogous
6 regulatory agencies where we can get some
7 sense of best practice.

8 So anyway, as -- as we pursue this, 9 I'd like to have you look up a little bit and 10 see what other folks do, particularly other 11 gaming regulators and their employees. But 12 also, are there other analogous -- you know, 13 ABCC or SEC, or is there anybody else that's 14 analogous to give us some guidance on this.

15 And, also, little five on this, the 16 way this now stands is, I can be exempt if 17 there's, like, a family wedding or something, 18 I have to write an application, I have to get 19 approval from the executive director, and 20 then it says I have to check in with the 21 state police. That seems crazy to me. Ι 22 mean, there's -- I have to apply, I get a 23 written approval. I don't see why I should 24 have to go check in with the state police

1 when I go to a family wedding. So I'd look at number five on there too. 2 3 COMMISSIONER CAMERON: T think 4 that's the model I was familiar with. And 5 what it does, there are no questions. You 6 know --7 COMMISSIONER ZUNIGA: There's a 8 record. 9 COMMISSIONER CAMERON: Aqain, it's 10 optics. You just -- there's always a trooper 11 on duty, obviously, and it's just, yep, here for the family wedding. So there are no 12 13 questions about the chairman being at a 14 banquet or whatever. So it just -- it was a 15 very simple process in New Jersey. Many, 16 many retirement dinners were held at the 17 casinos, frankly. I've spoken at many of 18 them. And you just -- it's simple to do. Ιt 19 was not onerous at all to just let them know 20 that you're there to speak at an engagement 21 or whatever it may be. 22 So just knowing how it works 23 somewhere else, it just made it easy for 24 everyone and there were no questions about

1 why you're here, or if you have permission. It's not a federal 2 CHAIRMAN CROSBY: 3 case. This is one of those many things, 4 which is just, sort of, a judgment call in 5 a -- some -- one person's sense of what fits 6 is not the same as another's. But I just 7 raise it as a question. 8 When we get around to deciding 9 whether we stick with these prohibition, 10 which is the larger issue, then how do we 11 implement it, whatever we do stick with. Ι 12 had one more. Anybody else have ones they 13 wanted to raise? 14 COMMISSIONER ZUNIGA: I have one. 15 And it's the last one. And I think that the 16 consideration here is appropriate. That would be -- I would be inclined to act the 17 18 way you sort of, you know, consider to try to 19 limit -- to try to draw a clear distinct as 20 to how it applies. 21 Trying to go to sister or, you know, 22 companies or entities that are not 23 affiliated, you know, directly to the people 24 we license, or to the companies we license,

1 would cast a blanket really, really wide, especially when we overlay all these other 2 requirements, in terms of monitoring. 3 So I 4 would stick with the same way that we qualify 5 people. 6 If there's a company that's wholly 7 or mostly owned, or partially owned by a 8 parent company and so on and so forth, all of 9 that applies, still applies because there's -- there's a question of control. 10 11 But sister or brother companies that have no 12 effective operation or control, I would draw 13 that line out, as it suggests here. 14 MR. BEDROSIAN: You got that? 15 MR. GROSSMAN: Yeah. 16 CHAIRMAN CROSBY: The last one I 17 want to mention is 22, the prohibited 18 communications. Particularly, back in the 19 days of the licensing, you know, the big L 20 licensing, you know, we knew what we were 21 talking about here. 22 But as a practical matter, any issue 23 pending before us, an application or of -- as 24 it turns out now for any license, or any

1 issue pending before us, or an adjudicatory, 2 people constantly come up to us and -- or at 3 a dinner conversation somebody says, you 4 know, what's going to happen to the tribe 5 down in southeastern Mass or whatever. So --6 and you can't, I don't think, you can't say 7 to everybody who comes up -- you know, you're 8 chatting with or sends you an e-mail or 9 something, you know, I can't talk to you 10 about southeast Mass. So I just thought 11 maybe some kind --12 I mean, what this says is we may not 13 engage in communications which may have an 14 impact on us. And I thought, maybe some 15 language that softens that to, sort of, at 16 least, you know, outside incidental or -- you know, what it really -- what really would 17 18 matter is having interested parties come talk to us about stuff. That's what matters. 19 20 If it's just Mr. Smith down the 21 street, who's a neighbor, who's -- you know, 22 who is interested in and is a public policy 23 question that, geez, it doesn't seem right to 24 me that the tribe doesn't blah, blah, lah, I

1 can't see how that's a threat. 2 So is there a way to clarify, you 3 know, focus on what we really mean, which is 4 substantive ex-party communications from interested parties, that's a problem. 5 But 6 just incidental conversations, you know, in 7 the normal course of life doesn't seem, to 8 me, is a problem. 9 COMMISSIONER ZUNIGA: Well, maybe 10 this is what you mean by incidental, but I 11 think that a conversation about what you 12 intend to do or how you view something of 13 matter that's going to come, perhaps, in the 14 future to the Commission, and how you're 15 leaning or voting, it's inappropriate, 16 regardless. 17 CHAIRMAN CROSBY: It's what? 18 COMMISSIONER ZUNIGA: It's 19 inappropriate. It's meant -- whether that 20 person is interested or not. In other words, 21 even if that person is your neighbor. So I 22 think informational conversations, of course. 23 You know, what happened in last week's 24 meeting, sure, because it's all in the

1 record.

2	But if there's going to be a matter
3	before us, if we know that this issue is
4	eventually going to have to be decided, and
5	expressing an opinion, in my view, even to
6	your neighbor, is not appropriate.
7	CHAIRMAN CROSBY: That's a different
8	issue. You know, I think that makes sense.
9	You know we should not say, well, I intend to
10	vote no or
11	COMMISSIONER ZUNIGA: Or anything
12	more subtle.
13	CHAIRMAN CROSBY: Or words to that
14	effect. Right. But whether they we could
15	hear them give us their incidental comments
16	is what I was talking about. But anyway, I
17	just raised it as one to look at, you know,
18	when we when we get around to it. Any
19	other issues on the enhanced ethics code?
20	Elaine and anybody else and our
21	we have folks from Springfield here. We have
22	folks from Plainville. To the extent we can
23	get other people to comment on some of these
24	things we've been talking about, you know, if

1 any of the licensees have thoughts about what 2 works or doesn't work, what's important or not, you know, let's reach out as best we can 3 4 in trying to get -- I'm -- these are interesting, you know, not the end of the 5 6 world, but interesting questions. And I'd be 7 interested in outside observations from 8 anybody that has them. So let's reach out as 9 best we can. Okay. We are on to Item No. 4. Director Griffin. 10 11 MS. GRIFFIN: Good morning. 12 CHAIRMAN CROSBY: Good morning. 13 COMMISSIONER MACDONALD: Good 14 morning. 15 COMMISSIONER CAMERON: Good morning. 16 COMMISSIONER ZUNIGA: Good morning. 17 COMMISSIONER STEBBINS: Good 18 morning. 19 MS. GRIFFIN: I'm joined by my 20 colleague -- I'm joined by my colleague, 21 Joe Delaney, the construction oversight 22 manager for the Gaming Commission. And we're 23 here to present diversity exemption process 24 for equipment purchases and contractors. So

1	let me just talk about this a little bit and
2	explain, maybe for those who might be
3	listening in.
4	Diversity goals are based on the
5	availability of diverse businesses. This
6	policy, which focuses on design and
7	construction period of our licensees, is in
8	general alignment with current practice for
9	the Commonwealth agencies and for public
10	construction projects.
11	There are certain categories that
12	are excluded from the definition of total
13	available spend, due to the limited number of
14	companies in the market, or the availability
15	or lack of availability of diverse firms. So
16	I've included in your packet for your
17	reference, Chapter 23K Section 21A, which
18	references this availability that I'm
19	referring to. It states, "The gaming
20	licensee identifies specific goals for the
21	utilization of minority business enterprises,
22	women business enterprises, and veteran
23	business enterprises to participate as
24	contractors in the construction of the gaming

1 establishment." Yadda, yadda, yadda. 2 "Provided, however, that the specific goals for the utilization of such MBE, WBE and VBEs 3 4 shall be based on the availability of such 5 MBE, WBE and VBEs engaged in the type of work 6 to be contracted." 7 So additionally, by way of 8 background, the Commission has approved each licensee's diversity plans, which each 9 10 reference the potential to exempt certain 11 spend categories, which do not contain 12 diverse contractors or companies. 13 Introduction of this policy is in 14 alignment with last year's state audit that 15 generally suggested that the Commission 16 formalize informal procedures to ensure 17 proper oversight. This policy creates a formal process that also aligns the process 18 19 for all the licensees. It will create 20 transparency and give the Commission the 21 ability to more easily monitor the diversity 22 reports that are submitted monthly by our 23 licensees to the Access and Opportunity 24 Committee.

1 So with that background, I'm going 2 to turn the mic over to Joe Delaney, who will review this diversity policy in more detail, 3 4 compare it to the general practice of the 5 Commonwealth and other agencies in this area, describe the policy itself, and all the 6 7 documentation that would be required of our Thank you. 8 licensees. 9 MR. DELANEY: Thank you, 10 Mr. Chairman, Commissioners. Just to jump in, just a little bit of background here. 11 On 12 large-scale construction projects, things 13 invariably arise where there is not diversity 14 available for that. Specifically, in these 15 cases we're talking about for large equipment 16 purchases, and also, in certain cases, for 17 contracting within certain trades. And, you 18 know, as Jill mentioned, you know, our 19 licensees understood this, and they 20 incorporated this notion of exemptions within 21 their diversity plans. 22 And really, what we're doing is 23 simply taking what's in their diversity 24 plans, formalizing it into a policy that

1 again will -- it'll link consistency for our licensees, but it also ensures that we're 2 doing proper oversight of these, that we're 3 4 reviewing applications and so on, and making 5 sure that -- that these are all legitimate 6 requests. Joe, let me 7 CHAIRMAN CROSBY: 8 just -- so you're saying that in the 9 diversity plans, which we've already 10 received, and many cases approved, there were 11 exceptions made from the denominator, I 12 quess. You know, from the --13 MR. DELANEY: Right. 14 CHAIRMAN CROSBY: -- from the 15 available universe, based on their judgments at the time, that a diverse purchase was not 16 17 possible in that situation. 18 MR. DELANEY: Right. 19 CHAIRMAN CROSBY: And so, all you're 20 now saying is that we take those already 21 tacitly-accepted exemptions and accept them 22 by some policy, A, and B, put in place a 23 review process to make sure they're 24 appropriate, is that -- you think that's

1 right? 2 MR. DELANEY: Yeah, I think that's -- yeah, that's fair. 3 4 COMMISSIONER ZUNIGA: But they were 5 not specific. 6 MS. GRIFFIN: Right. I --7 COMMISSIONER ZUNIGA: There was not 8 a specific -- there was not -- nobody identified a contractor or a contract that 9 10 they were -- at the time, because this was 11 prior to many times even, you know, knowing 12 what they were going to be bidding. They had 13 described a process. 14 Each licensee had a slightly 15 different process. And that's the point 16 about being uniform here, for accounting for 17 and having the -- an exemption process. And 18 I think that's very relevant now, that we 19 formalize it and signal to our licensees what 20 we expect. And, in many ways, mirror what 21 the state actually does, in public contracts. 22 MR. DELANEY: Right. And our 23 licensees are on board with this. We've been 24 talking with them for a few months now and

1 working this up. And, you know, they're 2 fully on board with what -- what it is 3 that -- that we're proposing, and comfortable 4 with that but ... 5 So when we started putting together 6 these policies, we reviewed what other state 7 agencies were doing with respect to diversity 8 exemptions. We looked at Massport, we looked 9 at the supplier diversity office, MassDEP, 10 MassDOT, bunch of agencies. And each agency 11 has some mechanism for waiving these 12 requirements. Because I said earlier, every 13 large-scale construction project runs into 14 something that doesn't fully fit in the right 15 box there. 16 And in our memo to you we reference 17 the supplier diversity office and how they --18 they will do exemptions for cities and towns 19 that are doing public construction. 20 Specifically, for things like the school 21 building authority and things of that nature, 22 where they're using state money to build a 23 local entity. So there's a whole process 24 there. But each of them had a process. And

1	they all use different names. Some of them
2	call them waivers, modifications, exemptions.
3	But in the end, they all accomplish the same
4	thing. And what we put together here is
5	really it's completely consistent with
б	what all of those entities are doing.
7	So now, what we've presented to you,
8	we've developed two policies. One is for
9	equipment purchases, and another is for
10	contracting for hiring contractors. And
11	they have slightly different submission
12	requirements. You know, for the large
13	equipment purchases, it's pretty
14	straightforward.
15	You know, in fact, a number of these
16	things are really almost self-evident. There
17	are only a few manufacturers of elevators.
18	There are only a few manufacturers of cooling
19	towers and things of that nature. And
20	they're large, multinational corporations.
21	You know, so some of these things, not a
22	whole lot of documentation really needs to be
23	submitted. We need to know who the
24	manufacturers are. We need to be able to

1 verify that there are no -- you know, no manufacturers that are diverse firms. 2 And we need to know what efforts that our licensees 3 4 wents through to try to secure diverse firms. And, you know, if, in fact, they found a firm 5 6 that they didn't use, why they didn't use 7 that firm. So I think, on the equipment 8 purchase side it's relatively 9 straightforward. 10 When you get to the exemption policy 11 for contractors, it's not really as cut and 12 dried, because in instances where, if you're 13 hiring let's just say an electrician, and 14 you're saying, well, there were no diverse 15 electricians around here, maybe there's a 16 subcontractor that can give you some supplies 17 or this or that. 18 So there's usually more 19 opportunities to find some diversity, rather 20 than saying, I'm buying this giant piece of 21 equipment and there's no diverse firms. 22 You're saying, I'm hiring a contractor and 23 there's probably some opportunities for 24 subcontracting or other things of that

nature.

2	So what this process really is, is
3	we need a very detailed documentation of who
4	did you call? Who did you try to, you know,
5	engage? Did you advertise? Did you you
б	know, what are all of the good-faith efforts
7	that you went through excuse me, to try to
8	secure a diverse firm. And then and only
9	then will we really consider, you know,
10	waiving that requirement. We haven't gotten
11	a request for a contractor at this point.
12	But we felt it was important to set up a
13	process that was similar because it could
14	happen.
15	And one of the examples that we've
16	thrown around was the moving of the church
17	out in Springfield.
18	COMMISSIONER ZUNIGA: There's very
19	few who can do that.
20	MR. DELANEY: Yeah. There's very
21	few contractors who do that. And that would
22	probably be eligible for a waiver if, you
23	know, they did the necessary research. They
24	haven't asked for one, but, you know, that's

1 just an example where we felt that's probably 2 a case could be made, on something like that. But we're not saying that drywall contractor 3 4 just because, you know, you couldn't get the 5 right price or whatever that that's, sort of, 6 a legitimate waiver. 7 So anyway, once we get all the 8 information from our licensees, we will 9 review them internally and we will either 10 approve or deny the request, or we may ask 11 for -- you know, if we're not comfortable 12 with the information we may ask for more 13 information, you know, to further justify. 14 We had asked each licensee to send 15 us a couple of samples of the documentation 16 that they have and would send to us. And we 17 included those in your packet. And I 18 apologize, they are more voluminous than I 19 even thought at the time. I don't expect 20 that you need to read those. But you can see 21 that it's really a rigorous process that they 22 go through, and that there's a lot of 23 documentation. It's very detailed. 24 And, you know, we feel that with

1 these policies, that we're comfortable that 2 we'll get the right information and that we 3 can, you know, safely say that, yes, we 4 believe that these things don't -- you know, shouldn't be included in that denominator, in 5 6 the diversity categories. And with that, I'd 7 be happy to open up for any questions. 8 COMMISSIONER STEBBINS: Joe I -- and 9 Jill, I have a couple of questions. You 10 know, from all appearances it looks like the 11 bar is set higher somewhat, in review of a 12 exemption request for a contractor, as 13 opposed to --14 MR. DELANEY: Yeah. Absolutely. 15 COMMISSIONER STEBBINS: -- an 16 operator. Do you feel any need to, kind of, 17 incorporate this process into our regs? 18 MR. DELANEY: We were feeling that a 19 policy was probably just -- was satisfactory 20 on that. You know, we've got good -- this is 21 something that's going to, essentially, 22 terminate within a couple of years, you know, 23 once the construction is done. I mean, when 24 they're doing further construction, we may

1 have to, you know, sort of, resurrect it a little bit but... 2 Well, it'll come 3 CHAIRMAN CROSBY: 4 up in the operations phase too. 5 MR. DELANEY: I think that we're 6 going to have to develop some stuff for 7 operations, you know, based on some lessons 8 learned that we have with Plainridge and 9 others. You know, that for exemptions, you 10 know, I think there will probably be certain 11 circumstances that arise. And maybe, at that 12 point, if that's something that we're going 13 to incorporate into the long-term operations, maybe then we might want to do that as part 14 15 of the regs. 16 COMMISSIONER STEBBINS: Okay. Under 17 contractors for the five, kind of, levels of 18 detail that you're looking for, just to 19 clarify, somebody has to demonstrate and 20 provide all five? 21 MR. DELANEY: Yeah. 22 COMMISSIONER STEBBINS: And is --23 other agencies have done this, primarily on 24 the contracting side, have they mentioned

1 whether they've had any feedback or comments, 2 or viewpoints from, you know, the building 3 trades on the contractor piece? 4 MR. DELANEY: Well, the exemption 5 policy for contractors largely came from the 6 DEP policy, which I wrote when I was at DEP. Or I shouldn't say -- I shouldn't say I wrote 7 8 it. I worked on it. So we had pretty good 9 success with that. You know, we had very few 10 actual requests for exemptions because we did have this policy that said, this is what you 11 12 need to do, and it's a high bar. And most 13 people would try to sharpen their pencil a 14 little bit more and find somebody, you know, 15 so they wouldn't have to go through this. 16 COMMISSIONER STEBBINS: You know, 17 the only other comment I would make, and I 18 quess I did kind of geek out and go through 19 some of the attachment information that came 20 in. But, you know, they -- you know, your 21 and Jill's memo talks about SDO grants 22 waivers for MBEs and WBEs. We've added a new 23 element to that with VBEs. And looking at 24 precast material for garage, you know, lots

1 of different firms came up. Looked like 17, 2 or maybe I'm miscounting. I guess, is the question also being 3 4 asked, because VBE certification is so new, that one of those firms could have said, 5 6 yeah, I understand Otis Elevator may not be a 7 VBE firm, but could one -- are we approaching 8 the question of VBE status, or the new 9 opportunity for a company to register as a 10 VBE? Just kind of thinking that through as, 11 you know, a waiver comes in front of you is 12 like, okay, yes, not a MBE, not a WBE. Let's 13 push the question of a VBE more than maybe 14 it's alluded to here. 15 MR. DELANEY: Right. And I believe 16 SDO is now certifying VBE subcontractors. So 17 that issue where we had to do certifications, 18 or there were these, sort of, other 19 certifications, SDO being the -- you know, 20 the primary repository for that, that makes 21 it certainly easier. 22 COMMISSIONER STEBBINS: I guess I'm 23 just, you know, cautioning before we jump too 24 far to the exemption, raise the new question

1 and, you know, we've -- we've seen evidence 2 of oh, yeah, happens that, you know, the president of the company is a veteran. Let's 3 4 walk you through that piece of the process. 5 MS. GRIFFIN: Good point, 6 Commissioner. COMMISSIONER ZUNIGA: 7 I think 8 there's -- I think it's very straightforward, 9 and I am in agreement with having it, you 10 know, and implementing it the way it's 11 written. I have just one question. 12 I know there's going to have to be 13 some sort of catching up a little bit, 14 because some of these projects are already 15 under construction, of course -- or not some, but they are, should we talk about a time 16 17 frame, in these policies, in terms of 18 submission and response? I would -- it would 19 be too unfortunate if we end up, you know, 20 having to do a lot of these after the fact, 21 simply because a time frame was not 22 understood. 23 I guess, part of my point is, can 24 we -- can we embed some kind of proactive

1 priority, rather than always looking back? This is who we have already in -- on the job, 2 3 let's say. I know what you're talking about 4 is whether you're going to allow me to count 5 something for a number or not, rather than 6 making sure that people are trying as much as 7 they can before they actually contract with somebody. And I know a lot of it has been 8 9 brought out in one case, but is there -- is 10 there anything in terms of time frame that we 11 could embed here? 12 MR. DELANEY: Yeah. I think --13 well, on both of the projects they're largely 14 bought out at this point, so this is being a 15 little bit reactive to that. And there will be a large slug of information that will be 16 17 coming in on all of these things to -- that 18 we'll have to sort through. 19 And I think, right now, my thought 20 was that we would meet with our licensees and 21 just establish some time frames with them. 22 Say, all right, get us, you know, 20 -- you 23 know, 25 percent of them on this date and --24 you know, and just -- just come up with a

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1 schedule to get things submitted to us, 2 because they have to pull together the 3 information. I mean, they have most of it, 4 but they have to put it together in a format 5 that's workable. And then, we have to be 6 able to work our way through it and -- so 7 it's going to be kind of a bit of a process 8 right now. 9 COMMISSIONER ZUNIGA: Fair enough. 10 MR. DELANEY: But we could certainly 11 add in time frames for review and approval 12 and -- you know, for 30 days or whatever the 13 number might be. But going forward, if there 14 are other items, we want them to come to us 15 before they, you know, sort of, self-exempt 16 them from the -- from the categories. 17 COMMISSIONER ZUNIGA: Absolutely. 18 Sounds good. 19 CHAIRMAN CROSBY: Others? 20 COMMISSIONER MACDONALD: Well, just 21 to say, I think what you're proposing here is 22 very sensible. And I'm gratified that you're 23 reporting that the experience to date is that 24 the licensees and contractors, in fact, have

1 been -- have been complying satisfactorily with the -- with the effort to explore, 2 3 diligently, the existing availability of 4 these protected categories. And I do think it makes sense to 5 have drawn on the work that they have done 6 7 and the documentation that they have done, 8 and to establish a -- you know, a single 9 standard, if you will. I just -- it makes a lot of sense. 10 11 COMMISSIONER CAMERON: I would 12 agree. Anytime you can clarify the process, 13 it's helpful to everyone. 14 CHAIRMAN CROSBY: I think I know you 15 guys well enough, and now I've heard the way 16 you're going to implement this, I know that 17 you're -- it's not going to become an excuse 18 for getting out of doing the real work. But 19 I want to just make two points anyway. 20 One is, that there is a -- sort of, 21 a slippery slope argument. You know, there 22 was a time where there were hardly any MBEs. 23 And if all you said was, well, if there 24 aren't any you don't have to worry about it,

1 we'd still be back with hardly any. So we got to be real careful, A. 2 3 B, just because there aren't any 4 MBEs available, or whatever the category is within a certain area, doesn't mean that you 5 6 shouldn't still have to hit your overall 7 percentage. It just means you've got to work 8 harder where there are available MBEs. 9 So we're taking the pressure off our 10 -- our licensee. Each time we exempt a 11 category, we make it a little easier to make 12 the 10 percent because, all of a sudden, the 13 denominator got smaller. And by not letting 14 them get exemptions, it means I just have to 15 work harder and exceed, by a lot, the 10 16 percent where there are available categories, 17 which is all to the good within reason. So I think you guys get that spirit. 18 19 And I don't doubt that you do. But I just 20 wanted to make those points anyway. 21 COMMISSIONER STEBBINS: Yeah. Ι 22 would -- I would echo that. It'd be 23 interesting -- I think I agree that the 24 policy is pretty sound. You know, it

1 certainly read a lot better for me on the 2 equipment purchase side. But I'd be curious, you know, the first time you get an 3 4 exemption, come back in front of us and kind of tell us how you walked through it and, you 5 6 know, give us an example of how you, you 7 know, kind of made the decision. We're not 8 just sending you off to enact a policy. It'd 9 be great to get some feedback as to how it worked. 10 11 CHAIRMAN CROSBY: Yeah, it's a good 12 point. I agree with that. Anybody else? Do 13 we need a action on this? No. 14 MS. GRIFFIN: We've asked for a 15 vote. 16 MR. BEDROSIAN: Well, it's not on 17 for vote. And I think we can decide -- we 18 can come back. We actually need a vote. Ι 19 think it's within my authority, as executive 20 director, on a policy. Not on a regulation, 21 but on a policy to implement it. And I think I also get a sense of the Commission on this. 22 23 So we'll formalize. And if we think we need 24 to come back, we'll come back.

1 CHAIRMAN CROSBY: Yeah. We can always do it --2 3 MR. BEDROSIAN: Exactly. 4 CHAIRMAN CROSBY: -- you know, do it later. Okay. Great. Thank you. 5 6 MS. GRIFFIN: Thank you. 7 COMMISSIONER STEBBINS: Thanks. 8 COMMISSIONER CAMERON: Thank you. 9 CHAIRMAN CROSBY: Before we go to 4B, let's take a real quick break. 10 11 12 (A recess was taken) 13 14 CHAIRMAN CROSBY: Okay. We are 15 reconvening public meeting No. 224. And Item 16 4D on the agenda is Commissioner Stebbins. 17 4B on the agenda. 18 COMMISSIONER STEBBINS: You got off 19 the hook. Good morning. 20 CHAIRMAN CROSBY: Was I wrong? 21 MS. GRIFFIN: You were right. 22 COMMISSIONER STEBBINS: I just 23 wanted to update everybody on the process. 24 We are in the middle of to create a white

1 paper with strategies to use monies that will eventually flow into the Gaming Economic 2 3 Development Fund. 4 I think all of you received a copy of the public invitation letter that went out 5 6 about a month ago to regional economic 7 development leaders, planning authorities, 8 workforce boards, tourism bureaus, our 9 community colleges. The invite included, 10 copy of the statute language for the Gaming 11 Economic Development Fund, as well as a list 12 of all the stakeholders receiving the invite 13 letter so we could encourage some collaboration. 14 15 In addition, every state lawmaker 16 representing a host or surrounding community, 17 every mayor or Board of Selectmen, every 18 planning or economic development director, if 19 one was part of that town's government 20 structure, for each host and surrounding 21 community was also copied on that letter. 2.2 We followed that up with some 23 regional phone calls with the invited 24 stakeholders to field some questions. I was

1 encouraged. I had a great call from the --2 the planning director from Foxborough, who 3 reached out to me, and was interested in 4 corralling her colleagues to work together. 5 I know she even had a chance to go over and 6 visit with the team at Plainridge to discuss how they might be able to work together. 7 8 CHAIRMAN CROSBY: Great. 9 COMMISSIONER STEBBINS: These draft 10 strategies are due tomorrow. And I've 11 already spoken with Elaine Driscoll. We will 12 find a way to put those up for public 13 comment. We did receive our first strategy 14 letter yesterday from the team at Bristol 15 Community College. 16 Our plan is to use our upcoming 17 meetings in Springfield in two weeks, and 18 Everett in October, and, hopefully, a meeting 19 in Plainville, to hear more about these 20 strategies from the proponents, and give all 21 of us, as commissioners, a chance to ask 22 questions. 23 So that's really just an update as 24 to where we are in the process. And

1 certainly appreciate everybody's interest and 2 participation. 3 CHAIRMAN CROSBY: This is going 4 great, Commissioner. I give you real credit on this. This was a flier of an idea. And, 5 6 you know, we said, by all means, try it. But 7 it wasn't at all clear to me that it was 8 going to get any teeth or any traction. And 9 it has. You've really generated a lot of interest, which is great so -- are you 10 11 routinely in touch with either the committee 12 chairs, Wagner or Lesser, or their staffs on 13 all these -- on what's going on in the 14 meetings and conversations and so forth? 15 COMMISSIONER STEBBINS: You know, 16 there's a great point. I have not caught up 17 with them recently. But I think, tomorrow 18 being a deadline for the -- for the 19 strategies to come in, it'd be a great time 20 to circle back with both of them and just, 21 kind of, give them a heads-up. 22 CHAIRMAN CROSBY: I would think, 23 giving the member a heads-up, and just 24 discussion just talking to the two Chairs,

1 but maybe getting either Rory O'Hanlon, if 2 he's the right guy in Wagner's staff, or -and Samantha in Lesser's staff, if that's the 3 4 right person, maybe to come to one or more of 5 these meetings. 6 COMMISSIONER STEBBINS: Sure. 7 CHAIRMAN CROSBY: Because if the key 8 staffers are really familiar with it, that 9 will help a lot, the possibility something 10 might come of it, when the legislature 11 actually gets around to the appropriations 12 process. And I'll bet you that people like 13 Sam and Rory, or others, would be -- would be 14 willing to come to the public meetings you 15 just got through talking about. 16 COMMISSIONER STEBBINS: Okay. And, 17 you know, it's -- I think it'd be our goal to 18 also let lawmakers know, anybody else that, 19 you know, say in Springfield, we're going to set aside some time. A lot of it'll depend 20 21 on the number of strategies we get in. But 22 certainly invite them to come and listen to 23 the presentations and the ideas as well. 24 CHAIRMAN CROSBY: Absolutely. And

1 maybe a -- maybe Weighs and Means staffs, 2 also. You know, the key people from -- from the two Ways and Means staffs. 3 4 COMMISSIONER STEBBINS: Absolutely. 5 COMMISSIONER ZUNIGA: Jeff Sanchez. 6 CHAIRMAN CROSBY: Jeff Sanchez is --7 we've got two or three people from his office. And who's the woman who's Senate 8 9 Ways and Means? 10 COMMISSIONER STEBBINS: Senator 11 Spilka. 12 CHAIRMAN CROSBY: Spilka. Yeah. 13 We've got some -- you know, so we'll -- if 14 you don't have them, we can get the contacts 15 there too. 16 COMMISSIONER STEBBINS: Sure. 17 CHAIRMAN CROSBY: That's great. 18 COMMISSIONER ZUNIGA: I want to say 19 that too. I think it's picked up quite a bit 20 of interest. It reminds me now on an earlier 21 item of the agenda, our mission, having a 22 participatory process is really important. 23 And in this way, it sounds like very 24 organically, your slow, methodical approach,

1 sending letters and having some of these 2 conversations early on is really -- is really 3 paying off in some way, and being very --4 very good in many respects. So thank you for all this. 5 6 CHAIRMAN CROSBY: And we've set 7 out -- were you about to say something? 8 Excuse me. 9 COMMISSIONER MACDONALD: I was 10 waiting in line. But just a very brief 11 comment, but I just want to make a note on 12 the record of prior conversations that I've 13 had with Commissioner Stebbins, in which I 14 have expressed my, you know, admiration for 15 his initiative here, and what's already been 16 accomplished in terms of the constructive 17 response by interested parties and 18 jurisdictions. I think it's great. 19 CHAIRMAN CROSBY: Yeah. As I have 20 thought about it, as we've all written about 21 it, as we've have talked about it, and 22 certainly as I've talked about it publicly, 23 the -- a critical underlying concept in our 24 legislation, and in the way we've tried to

1 implement it is that, can you take casinos, 2 in our case, particularly, the integrated resort casinos, and go beyond jobs and 3 4 revenue. We know we can generate jobs. We 5 know we can generate revenue. Can you 6 generate broad-based economic development? 7 Can they actually be a broad-based economic 8 development generator? And it looks --9 begins to look like it can. But having you take this to the next level really 10 11 contributes to that. So I just think it's a really -- it's an exciting project. And 12 13 we're -- we're pretty much doing something 14 here and the licensees are living with it. 15 To figure out whether you can take a 16 postindustrial city, a Springfield or an 17 Everett environs, and actually change the 18 economics of that -- of that postindustrial 19 city and environs. And if we can do that --20 it's not being done anywhere. You can --21 maybe, in Bethlehem, Pennsylvania, but that's 22 about it. So this is a really an exciting 23 project. 24 COMMISSIONER STEBBINS: It's a -- I

1 want to pass along kudos. I haven't been 2 doing this work in a vacuum. Jill Griffin, and John Ziemba, and Elaine Driscoll and 3 4 Janice Reilly, I think that's everybody, have 5 been critical to, again, helping pull -- and 6 Derek Lennon, helping to pull the information 7 together to make this a pretty thorough 8 examination. And to professor Paul DeBole 9 out at LaSalle College, who offered his time 10 to, you know, weigh in on the process and --11 CHAIRMAN CROSBY: Did he follow 12 through and give you some --13 COMMISSIONER STEBBINS: He has been. 14 He's been -- he's been happy to take on a 15 couple of projects, because I might have 16 helped him avoid painting the garage this summer, so he's been doing some research for 17 18 And our old friend, Lyle Hall, from us. 19 HL -- well, not from HLT anymore, but also 20 reached up and followed some of the progress 21 we were making so... 22 CHAIRMAN CROSBY: Great. That's 23 really exciting. Thank you. Okay. Next up 24 is Item No. 5. That would be Dr. Lightbown

1	and the racing division.
2	MS. LIGHTBOWN: Good morning,
3	Commissioners.
4	CHAIRMAN CROSBY: Good morning.
5	COMMISSIONER MACDONALD: Good
6	morning.
7	COMMISSIONER CAMERON: Good morning.
8	COMMISSIONER ZUNIGA: Good morning.
9	COMMISSIONER STEBBINS: Good
10	morning, Commissioners. With me today, we've
11	got Bruce Barnett representing Suffolk Downs,
12	and Doug O'Donnell, our senior financial
13	analyst. First item is the request by
14	Suffolk Downs for an additional 288,000 up to
15	that amount, for purses for their last
16	weekend of racing. You all approved the
17	final weekend a couple of meetings ago, along
18	with the purse money for it.
19	And with their second weekend, they
20	ran extra races. They ended up having
21	abundance of horses in the area so they were
22	able to race 15 races each day, so that ate
23	up a lot of their purse money. So in order
24	to maintain the same level of funding for the
1	

1 final weekend, they've asked for the ability to use up to an additional 288,000 from the 2 Racehorse Development Fund. 3 4 The number of races that a meet runs 5 each day isn't an exact science. The racing 6 secretary has an idea what horses are 7 available, but it can vary. For instance, at 8 Plainridge sometimes during the year there's a lot of racing in other states and they're 9 10 competing for horses, they may run seven Other times, they may have plenty of 11 races. 12 horses and they'll run 12. So it's not 13 unprecedented that, you know, the amount of 14 races in a certain day vary. Obviously, with 15 Suffolk racing a fewer amount of days 16 overall, they have fewer days to level it all 17 out. 18 In the past years -- the first year 19 they had about 78,000 left over that they did 20 not use. And last year there was, let's see,

about 191,000 that was left over. So if we add 'em up, it's just a little bit under what they're asking for anyway, if you wanted to average it out over the three years.

1 And we -- that's all on CTHRU, on the comptroller's website. It shows exactly 2 what payments have been made to Suffolk. 3 And I want to commend our financial team for 4 putting all that information out there. 5 It's 6 very easy to see if anybody has any questions 7 about the money that we've given out. They 8 can go right on that website and it's all 9 there. If you have any questions --10 CHAIRMAN CROSBY: What is the link; 11 that's our website? 12 MS. LIGHTBOWN: It's on the No. 13 comptroller's website. 14 CHAIRMAN CROSBY: Oh, on the 15 comptroller's website. 16 MS. LIGHTBOWN: Yep. And it's 17 called CTHRU, the letter C-T-H-R-U. And you 18 can click on that, click on MGC, put MGC in 19 there, and then you can put racehorse 20 development in, and then you can put whatever 21 track you want, Suffolk Downs, Plainridge, or 22 any of the other areas that the Racehorse 23 Development Fund goes to. 24 CHAIRMAN CROSBY: That might be a

1 link, Elaine, we could put on our racing site 2 to that, just to make it that much simpler. 3 Great. 4 MS. LIGHTBOWN: And on our website, we do have the amount of money that's in the 5 6 Racehorse Development Fund. That's right on 7 our website. And there's about 12 million in 8 the fund, so, obviously, there's not a 9 question of the money being available. 10 COMMISSIONER CAMERON: And if I 11 understand it correctly, Dr. Lightbown, the 12 request is made for an amount, and it's 13 really their best estimate as to what they'll 14 need. But that is not given to them and then 15 given back to us. It is a question of once 16 it's over, then the payments are made 17 according to what they spend. 18 MS. LIGHTBOWN: Correct. Before 19 each weekend of racing I talk to Chip Tuttle 20 and we get an estimate about what they will 21 need and we send them that. And then, at the 22 end of the year, we always keep, maybe, one 23 day's worth of the money back. They do their 24 true-up. And once they've give that

1 information to Doug and I and we've gone over 2 it with Suffolk, we'll issue the final payment that'll make 'em whole for the year 3 4 so... 5 COMMISSIONER CAMERON: You know, I 6 ask questions about this request thinking, 7 you know, this isn't a lot of money not to 8 have been planned for. But it did -- I did 9 learn that, you know, requests go out for horses at various locations, and it just 10 11 happened that that particular weekend there 12 were a couple of other meets that were not 13 running so they had more horses than they thought. 14 15 So it was not a question where they 16 didn't plan well. It really was a question 17 of circumstance. And they had more horses. 18 And providing the opportunity for those 19 horses to run. I know that you're in 20 discussion about how to make sure your staff 21 is prepared to deal with that in the future. 22 So I --23 MS. LIGHTBOWN: Right. 24 COMMISSIONER CAMERON: I'm

1 comfortable that this is not an oversight. 2 This is not any kind of a -- it really is 3 legitimate request, based on the 4 circumstances, which were, as you say, not an 5 exact science. 6 MS. LIGHTBOWN: Correct. 7 COMMISSIONER STEBBINS: I guess I 8 just had a question. I mean, obviously what 9 happened the last weekend there was racing, I think as Commissioner Cameron just pointed 10 11 out, was somewhat of a surprise. Is there 12 any expectation you'll face that same 13 predicament in the last weekend? 14 MR. BARNETT: Commissioner, I don't 15 know the expectation there. I can tell you 16 this, though, for the third weekend, Labor 17 Day weekend, my understanding is that, once 18 again, there was the interest and the 19 potential to book more races than were run. 20 That weekend, knowing that we were 21 already, sort of, ahead of pace, they did not 22 card, as I say, all of the possible races. 23 And in deciding which races to card and which 24 horses to fill, then with -- they gave a

1 preference to the trainers who had support of 2 the program in 2013, 2014, the last year of full racing. 3 So I think with this -- those 4 decisions can be made. For the overall 5 6 health of the program, they'd rather not have 7 to be there. But knowing what the full 8 budget is and that we're at the last end of the racing season, I think they will more 9 10 aggressively manage the numbers. 11 COMMISSIONER STEBBINS: Okay. Thank 12 you. 13 MR. BEDROSIAN: Yeah. Commissioner 14 Stebbins, I had talked to Mr. Tuttle about 15 this issue, also and -- in two regards. One 16 was, gee, you know, should we have known 17 ahead of time? And then, Alex explained to 18 me, sort of, the perfect storm of events. 19 And second is, I think something 20 Commissioner Cameron referred to is 21 additional, you know, eight races a day for 22 Alex's staff, who serve a temporary staff two 23 days in a row, that's a herculean task they 24 just stepped up to.

1 So I've talked to him, that if they 2 submit a racing application for next year, we 3 may want to build in some safeguards, both on 4 purse money and also on, you know, Alex's staff, so that, you know, if there's maybe 5 6 the Commission would over subscribe purse 7 money with the caveat contingency that 72 8 hours before, or a reasonable time before the 9 actual race, they come back to Alex or I, you 10 know, with what the numbers will be so we 11 could approve both -- she knows what the 12 regulatory side will be, and we'll actually 13 know in front of purse money what it will be. 14 So I think we will have those discussions. 15 COMMISSIONER STEBBINS: I mean, it 16 certainly helps with planning. And 17 obviously, we're only talking about one more 18 weekend left for this year. I'm just 19 interested to see if there was -- could we 20 anticipate or expect another surprise of 21 other races being canceled and more horses --22 MR. BEDROSIAN: Well, and in those 23 discussions I had with Mr. Tuttle, I think he 24 committed to being -- you know, managing this

1 last weekend in a way that was consistent 2 with what now they will have been given for 3 purse money. 4 COMMISSIONER STEBBINS: Okay. 5 COMMISSIONER ZUNIGA: Yeah. I think 6 that's -- that's important to do. I want to 7 register my discomfort in the principal 8 operating here. Which is -- there's an economics term. There's an adverse selection 9 10 that Suffolk Downs went through, because they knew that, you know, they could always card 11 12 more races and then come back and ask for --13 for money that's been sitting there from the 14 Racehorse Development Fund. 15 I know it's an unusual year, let me 16 start with that. And this has been an usual year in the past. But if we can strengthen 17 18 our communication, our expectation as to 19 what's -- what's a maximum number of races. 20 I know it's all -- it all -- in the end it's 21 all being funded at the average that we 22 are -- we have funded in the past. But I can 23 only imagine that the decision could have 24 been very different, at the time, in terms of

1	what races by Suffolk Downs - not by you,
2	Dr. Lightbown - if they knew that, you know,
3	the ability of that money the availability
4	of that money was not was not there.
5	So I am ultimately going to be
6	voting in favor of this, because ultimately
7	it does benefit the horsemen, and it's all in
8	the rubric of, you know, trying to do the
9	best we can with the racing industry. But
10	the principal and operation here of we can
11	always come back and ask for more money to
12	the Commission is just something that doesn't
13	sit very well with me.
14	CHAIRMAN CROSBY: Do you remember,
15	Doug you know, there's a 75/25 split in
16	the Racehorse Development Fund now, right?
17	COMMISSIONER ZUNIGA: No.
18	CHAIRMAN CROSBY: How much
19	COMMISSIONER ZUNIGA: 65/45.
20	CHAIRMAN CROSBY: Oh, 65/45.
21	MS. LIGHTBOWN: 44/55.
22	COMMISSIONER CAMERON: 45/55 after
23	last year. 45/55.
24	CHAIRMAN CROSBY: X and Y. There's

1 a split. 2 COMMISSIONER ZUNIGA: That's what I 3 meant. 4 CHAIRMAN CROSBY: Yeah, right. Do you remember what's left in each bucket. 5 So 6 we're taking -- this is coming out of the 7 thoroughbred share. Right? 8 COMMISSIONER ZUNIGA: Oh, yes. It 9 could only --10 CHAIRMAN CROSBY: In that 11 12 million, how much is --12 MS. LIGHTBOWN: So the Plainridge 13 money goes out every week. So -- we don't 14 hold on to that. That goes out, as well as 15 the payments for the breeders of both breeds, and the horsemen's amount. So that goes out 16 17 every week. The money for Suffolk, where 18 they're running the -- you know, the 19 abbreviated meet, we just send out what's 20 asked for each weekend. 21 CHAIRMAN CROSBY: So the 12 million 22 that you're referring to is, essentially, all 23 thoroughbred money, because the 24 standardbred --

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1 MS. LIGHTBOWN: Almost all of it is. Is all used on a 2 CHAIRMAN CROSBY: -- pretty much, a realtime basis; is that 3 4 right? You're looking --5 MR. O'DONNELL: Yeah. 6 CHAIRMAN CROSBY: -- puzzled. 7 MR. O'DONNELL: No. That's 8 accurate. 9 CHAIRMAN CROSBY: Okay. 10 MR. O'DONNELL: But then, as Alex 11 said earlier, you know, once the meet is 12 done, we will sit down with Suffolk Downs and 13 make the adjustments as to what their total 14 numbers are at the end of the meet so... 15 CHAIRMAN CROSBY: Right. Okay. 16 Great. Anything else on this topic? 17 COMMISSIONER MACDONALD: Well, just 18 to say that, when Alex described it to me, 19 when we spoke about this yesterday, it was 20 encouraging to be assured that there's no 21 final, you know, approval on this until there 22 is what she described as the true-up process 23 having gone through. So that, it's not as if 24 the funds are just transferred and there's no

1 accounting for it. 2 MS. LIGHTBOWN: Right. We don't give the funds out and then have to ask for 3 some back at the end of the season. After 4 the last day, we get the final amount and 5 send it out so... 6 7 CHAIRMAN CROSBY: Right. 8 COMMISSIONER STEBBINS: Mr. Chair, I move that the Commission approve the request 9 of Suffolk Downs for an additional 10 11 \$288,000 from the Racehorse Development Fund 12 for purses. CHAIRMAN CROSBY: 13 Second? 14 COMMISSIONER CAMERON: Second. 15 CHAIRMAN CROSBY: Commissioner 16 Cameron second. Further discussion? All in favor? 17 Aye. 18 MR. MACDONALD: Aye. 19 COMMISSIONER STEBBINS: Aye. 20 COMMISSIONER CAMERON: Aye. 21 COMMISSIONER ZUNIGA: Aye. 22 CHAIRMAN CROSBY: Opposed? The ayes 23 have it unanimously. 24 MS. LIGHTBOWN: So next up,

1 Doug O'Donnell will go through the Suffolk 2 Downs capital improvement request for payment and request for consideration on different 3 4 items. 5 MR. BARNETT: Alex, before you do 6 that --7 MS. LIGHTBOWN: Oh, go ahead. 8 Sorry. MR. BARNETT: First of all, thank 9 Second of all, I should have said this 10 you. 11 earlier, Chip's out of the country today, 12 which is the reason he is not here. His 13 children go to college out of the country, 14 and he's dropping them off this week. 15 CHAIRMAN CROSBY: Thank you. 16 COMMISSIONER CAMERON: Scotland. 17 MR. BARNETT: Correct. 18 CHAIRMAN CROSBY: Okay. 19 MR. O'DONNELL: First up would be 20 the request for consideration for Suffolk 21 Downs Capital Improvement Trust Fund. There 22 are three projects on this particular 23 request. Computer upgrade costs, sprinkler 24 system repair, and an EPA sewer inspection

1 repair. The total amount for this request is 2 \$88,951.28. It has been approved by the architect. And all the necessary paperwork 3 is in order for this. And we do need your 4 5 approval on it. 6 CHAIRMAN CROSBY: Well, we can do 7 them all at one time. Right? 8 MR. O'DONNELL: Yeah. 9 I think that's CHAIRMAN CROSBY: 10 probably -- that's probably more efficient. 11 MR. O'DONNELL: Okay. And following 12 up with this is the request for reimbursement 13 with the Suffolk Downs Capital Improvement 14 Trust Fund. There are four specific projects 15 on this, which all the work has been done. 16 Again, the paperwork has been submitted, checks have been cashed. And the total 17 18 amount for this reimbursement is \$116.658.43. 19 Balance in the fund right now is 20 \$824,303.01. And once we reimburse these 21 funds, they will have a total of \$707,644.58. 2.2 COMMISSIONER STEBBINS: Hey, Doug, 23 quick question. 24 MR. O'DONNELL: Yes.

1 COMMISSIONER STEBBINS: Sorry I 2 didn't catch this. I'm looking at the items under reimbursement. They don't seem to add 3 up to the total request, the four items. 4 MR. O'DONNELL: No. You're 5 6 absolutely right, they don't. 7 CHAIRMAN CROSBY: Should be a zero. 8 COMMISSIONER CAMERON: Yeah. 9 MR. O'DONNELL: Bear with me for one 10 second. 11 COMMISSIONER STEBBINS: Do some 12 quick math. 13 CHAIRMAN CROSBY: Good get, 14 Commissioner. 15 COMMISSIONER ZUNIGA: And he's 16 right. 17 MR. O'DONNELL: Just think, Bruce, 18 we spoke earlier and you said everything just 19 lined up perfect. 20 COMMISSIONER STEBBINS: Well, you 21 know, you're putting me on the spot, I'll put 22 you back. 23 COMMISSIONER ZUNIGA: We're off 24 about 60,000. You're right.

1 COMMISSIONER CAMERON: Yeah. 2 COMMISSIONER ZUNIGA: Oh. But you know what, this 88 --3 4 COMMISSIONER CAMERON: That's the total? Yeah. That's the total, which isn't 5 6 clear here. That's the next one combined, 7 right? 8 MR. O'DONNELL: Yeah. 9 COMMISSIONER CAMERON: So what's 10 missing here is the individual total, which, 11 when you add it to the 80 -- which you do 12 have on the next memo. And when you add that to the 88, I believe it'll be correct. 13 14 COMMISSIONER ZUNIGA: Yes. This is 15 a total. 116 is the total for both. 16 MR. O'DONNELL: 116's the total for 17 both. 18 COMMISSIONER STEBBINS: It's for 19 both of them. 20 COMMISSIONER ZUNIGA: For both. 21 COMMISSIONER CAMERON: For both. So 22 it's just missing that --23 COMMISSIONER ZUNIGA: You're missing 24 the subtotal in the request for

1 reimbursement. 2 COMMISSIONER CAMERON: Mm-hmm. 3 That's --4 COMMISSIONER ZUNIGA: So the request for reimbursement is 41, give or take, plus 5 6 the 88. 7 COMMISSIONER CAMERON: Right. 8 MR. O'DONNELL: Still too much. COMMISSIONER ZUNIGA: Still too 9 Sorry. Scratch all that. 10 much. 11 COMMISSIONER CAMERON: I'm sure we 12 could authorize the numbers to be verified, 13 make sure they're correct, before we 14 authorize this payment to go out. So we 15 could approve it with the --16 CHAIRMAN CROSBY: Subject to the 17 approval of the -- let's say, of the ED? 18 COMMISSIONER CAMERON: Yes. 19 COMMISSIONER STEBBINS: We can 20 approve the four individual projects. 21 COMMISSIONER CAMERON: Yeah. And 22 there's three more. There's three from one, 23 four from another, yes. 24 CHAIRMAN CROSBY: The whole bunch of

1	them here, it looks like. The numbers are
2	COMMISSIONER ZUNIGA: Well, there's
3	a P for Plainridge so
4	CHAIRMAN CROSBY: Oh.
5	COMMISSIONER CAMERON: So there's
6	two for Suffolk.
7	CHAIRMAN CROSBY: Well, they got
8	MR. O'DONNELL: There's two for
9	Suffolk and two for Plainridge.
10	COMMISSIONER CAMERON: Did we start
11	a motion here?
12	MS. LIGHTBOWN: On the first one,
13	it's just for consideration of the project.
14	And then, the second one's for the payment of
15	the money for the project.
16	CHAIRMAN CROSBY: Right.
17	COMMISSIONER STEBBINS: So
18	Mr. Chairman, I move the Commission approve
19	the request for consideration for the
20	Suffolk Downs Capital Improvement Trust Fund
21	for \$88,951.28.
22	COMMISSIONER ZUNIGA: Second.
23	CHAIRMAN CROSBY: And
24	COMMISSIONER ZUNIGA: Let's do that.

1	COMMISSIONER STEBBINS: Let's just
2	do that one first?
3	COMMISSIONER ZUNIGA: Yeah. Second.
4	CHAIRMAN CROSBY: All right.
5	Further discussion? All in favor? Aye.
6	MR. MACDONALD: Aye.
7	COMMISSIONER STEBBINS: Aye.
8	COMMISSIONER CAMERON: Aye.
9	COMMISSIONER ZUNIGA: Aye.
10	CHAIRMAN CROSBY: Opposed? The ayes
11	have it unanimously.
12	COMMISSIONER STEBBINS: And then,
13	Mr. Chairman, I'd move the Commission approve
14	the four items for reimbursement for the
15	Suffolk Downs Capital Improvement Trust Fund,
16	as outlined in the memo and included in the
17	packet.
18	CHAIRMAN CROSBY: Second?
19	COMMISSIONER CAMERON: Second.
20	CHAIRMAN CROSBY: Further
21	discussion? All in favor? Aye.
22	MR. MACDONALD: Aye.
23	COMMISSIONER STEBBINS: Aye.
24	COMMISSIONER CAMERON: Aye.

1 COMMISSIONER ZUNIGA: Aye. 2 CHAIRMAN CROSBY: Opposed? The ayes have it unanimously. 3 MR. O'DONNELL: And that total 4 amount will be -- of these four items is 5 6 \$41,858.30. 7 CHAIRMAN CROSBY: Okay. COMMISSIONER STEBBINS: What was 8 9 that again, Doug? MR. O'DONNELL: For the Suffolk 10 11 Downs Capital Improvement request for 12 reimbursement, it's \$41,858.30. CHAIRMAN CROSBY: I know we've sort 13 14 of talked about this in the past, but why --15 these are from 2012, five years old. Why 16 does it take five years to --17 MR. O'DONNELL: They had done the 18 work, but they're just getting caught up now, because they had that EPA project a number of 19 years ago that -- they had paid --20 21 COMMISSIONER STEBBINS: It drained 22 everything. 23 MR. O'DONNELL: Yeah, \$3 million 24 plus.

1 CHAIRMAN CROSBY: Right. MR. O'DONNELL: So that had been --2 3 they paid that. So over the years, we've 4 been paying that off with the Capital 5 Improvement Trust Fund. So now, they're just 6 getting caught up for all the additional 7 work. 8 CHAIRMAN CROSBY: You mean, there 9 wasn't enough in the Capital Improvement 10 Trust Fund on a realtime basis to get it, so 11 they've had to do it over multiple years? 12 MR. O'DONNELL: Correct, because 13 they pay that in advance. And then, as -- as 14 that built up they were reimbursed for 15 that -- for that project so... 16 CHAIRMAN CROSBY: Okay. Okay. 17 Hopefully, when we get our racing reform 18 legislation we can rethink this whole thing, 19 which is bizarre. Okay. Are we ready to 20 move on to Plainville? 21 MR. O'DONNELL: Yes. 22 CHAIRMAN CROSBY: All right. 23 MR. O'DONNELL: First is the request 24 for consideration, Plainridge Racecourse

1 Capital Improvement Trust Fund. They have 2 three specific projects on this request. A 3 water truck purchase, purchase and installation of new photo-finishing system, 4 and purchase and installation of the infield 5 6 fencing for a total of \$90,120.59. 7 CHAIRMAN CROSBY: There's two memos 8 here, Doug. One --9 MR. O'DONNELL: One is for the 10 request for consideration. The other one is 11 the request for reimbursement. 12 COMMISSIONER ZUNIGA: You just flip. 13 CHAIRMAN CROSBY: All right. So the 14 29,000, the water truck purchase appears on 15 both memos. 16 MR. O'DONNELL: That is for --That's for Suffolk Downs because the 17 right. 18 request for --19 CHAIRMAN CROSBY: No. I'm looking 20 at --21 COMMISSIONER CAMERON: Plainridge. 22 MR. O'DONNELL: I'm sorry. Yeah, 23 Plainridge. Yeah. They went out there --24 the architect went out and approved the

1 purchase of the water truck. And coinciding 2 with that, you know, they had purchased it. That was the first time you saw it for the 3 requisition for request for consideration. 4 And then, it was also on the request for 5 6 reimbursement, because he went out there, 7 they requested that information, the truck 8 was purchased, and that's why they're both on 9 this -- on the agenda today. 10 COMMISSIONER ZUNIGA: Because what 11 happens is, we're approving the project and 12 then we're approving the disbursement. 13 MR. O'DONNELL: Right. 14 COMMISSIONER ZUNIGA: That's the 15 difference between -- we're just doing it at 16 the same time here for the same project. 17 CHAIRMAN CROSBY: Okay. So you're 18 -- all right. 19 COMMISSIONER CAMERON: We need a 20 motion? 21 COMMISSIONER ZUNIGA: Yep. I'd be 22 happy to move that we -- that the Commission 23 approve the request for consideration from 24 Plainridge Racecourse in the amount of

1	\$90,120.59 for the projects outlined here in
2	the packet.
3	COMMISSIONER STEBBINS: Second.
4	CHAIRMAN CROSBY: Second? Further
5	discussion? All in favor? Aye.
6	MR. MACDONALD: Aye.
7	COMMISSIONER STEBBINS: Aye.
8	COMMISSIONER CAMERON: Aye.
9	COMMISSIONER ZUNIGA: Aye.
10	CHAIRMAN CROSBY: Opposed? The ayes
11	have it unanimously to consider now.
12	COMMISSIONER ZUNIGA: Yes. And now,
13	I would
14	MR. O'DONNELL: Now, it's request
15	for reimbursement, which is the payments, for
16	the Plainridge Racecourse Capital Improvement
17	Trust Fund. There were two items on this,
18	which is the water truck purchase. And
19	Mr. O'Toole just informed me that that was an
20	auction that they were bidding on, and that's
21	why it you know, it happened so quickly,
22	for them to pay it out and to be approved by
23	the architect. So it would be the water
24	truck and the new high-definition video
1	

1	display board for a total of \$243,950.68.
2	CHAIRMAN CROSBY: Okay.
3	COMMISSIONER STEBBINS: Mr. Chair, I
4	move the Commission approve the request for
5	reimbursement for Plainridge Racecourse
6	Capital Improvement Trust, the two projects
7	totaling \$243,950.68.
8	CHAIRMAN CROSBY: Second?
9	COMMISSIONER MACDONALD: Second.
10	CHAIRMAN CROSBY: Further
11	discussion? All in favor? Aye.
12	MR. MACDONALD: Aye.
13	COMMISSIONER STEBBINS: Aye.
14	COMMISSIONER CAMERON: Aye.
15	COMMISSIONER ZUNIGA: Aye.
16	CHAIRMAN CROSBY: Opposed? The ayes
17	have it unanimously. All right.
18	MS. LIGHTBOWN: Thank you.
19	COMMISSIONER CAMERON: Thank you.
20	COMMISSIONER STEBBINS: Thank you.
21	CHAIRMAN CROSBY: Thank you, folks.
22	We are now to Ombudsman Ziemba. We're about
23	20 minutes behind, but we definitely want to
24	go ahead, I think, with the Plainridge

1 report, and then we'll see where we are after 2 that and have a conversation. So let's do Ttem 6A. 3 4 MR. ZIEMBA: Thank you, Mr. Chairman and Commissioners. So today, I have several 5 6 items up for consideration. Up first, we 7 have the quarterly report for Plainridge Park 8 for the second quarter of this year, ending June 30th. Joining us today as part of the 9 10 Plainridge team, are Lance George, general 11 manager; Ruben Warren, CFO; Michelle Collins, 12 VP of marketing; Mike Mueller, VP of 13 operations; and Lisa McKenney, compliance manager. And I will turn it over to Ruben. 14 15 MR. MUELLER: I will take this. 16 Good morning, Chairman Crosby and Commissioners. 17 18 CHAIRMAN CROSBY: Good morning. 19 COMMISSIONER MACDONALD: Good 20 morning. 21 COMMISSIONER CAMERON: Good morning. 2.2 COMMISSIONER ZUNIGA: Good morning. 23 COMMISSIONER STEBBINS: Good 24 morning.

1 MR. MUELLER: I'd like to go over some brief information before turning it over 2 to Ruben and Michelle for their updates. 3 In 4 Q1, we saw the impact of New England weather. And it was reflected in our January and our 5 6 February numbers. However, we did make a 7 very strong comeback in our Q2 numbers. 8 Our net gaming revenue came in at \$46.2 million, which is a growth of 9 10 3.4 million over Q2 of last year. In 11 addition, we also saw a growth of 4.2 million 12 as compared to the Q1 time period. And Ruben 13 will go into some of these details during his 14 update. This was a very good quarter for our 15 property. 16 When you look at our win-per-unit 17 metric, it still remains very impressive. In 18 01 of last year -- or 02 of last year, we 19 were at 344 win-per-unit. Q2 of this year, 20 we have upped it to 375 win-per-unit. We're 21 off to an encouraging start in Q3, and that 22 causes us continued optimism in the future. 23 Now, I do want to take a moment to 24 speak about our workforce. As you can see,

1 we have 482 employees. That is up eight from 2 the 474 that we reported in Q1. Our 3 full-time staffing remains at, approximately 500 employees. Our full-time to part-time 4 ratio is staying flat to the numbers we 5 report in Q1, at roughly 66 percent full-time 6 7 and 34 percent part-time. 8 Diversity continues to exceed our 9 goals, as we remained flat in Q1 at 10 22 percent and our goal is only 10 percent. 11 When we look at our veterans' employment, 12 still at 3 percent, flat over Q1. 13 CHAIRMAN CROSBY: What was the goal? 14 MR. MUELLER: Three. 15 CHAIRMAN CROSBY: Three? 16 MR. MUELLER: Yes. Our 17 Massachusetts residents have increased 18 slightly to 69 percent of our workforce. And 19 that's up from 68 percent in Q1. Our local 20 community employment, which is defined as 21 Plainville, Wrentham, Foxborough, Mansfield, 22 Attleboro and North Attleboro is at 35 23 percent. And, finally, our male-to-female 24 ratio, currently, at end of Q2, is at 53

1	percent male and 47 percent female, which is
2	a slight change from the 51 percent male and
3	49 percent female that we reported in Q1.
4	COMMISSIONER CAMERON: I had a
5	question about these numbers. First of all,
6	certainly they're the numbers are strong
7	and that's nice to see. But I did talk to
8	Director Griffin about possibly breaking down
9	the numbers, seeing at what level your
10	diversity and your women, where they are in
11	the organization, because I really think
12	those are important numbers as well.
13	MR. MUELLER: Yeah, we have that
14	available.
15	COMMISSIONER CAMERON: So that'd be
16	terrific, if we could if we could see
17	those numbers as well.
18	MR. WARREN: What Lance is asking
19	for is clarity on what you're looking for.
20	Are you looking for supervisory to
21	COMMISSIONER CAMERON: The breakdown
22	of your organizational chart and where
23	yes. Where the diversity, where the women
24	just where those folks fall within the

1 company hierarchy would be -- would be 2 important to see. 3 MR. WARREN: We can provide that. 4 COMMISSIONER CAMERON: Thank you. 5 COMMISSIONER STEBBINS: Is there 6 also -- are you still experience, or any 7 hiring challenges in certain positions or 8 certain skills, or also seeing turnover in --9 at a little more rapid rate in, maybe, some 10 of the other jobs? 11 MR. WARREN: So security is an issue 12 for us. The turnover rate has slowed 13 tremendously, so we're figuring out where 14 we're advertised to get those jobs from. And 15 so we -- on the lower end of the spectrum of 16 the jobs, the entry-level jobs, we will 17 continue to see the turnover rate but it's 18 improved. 19 All right. On to the next slide. 20 Our qualified spend per -- total spend for 21 Plainridge for the second quarter came in at 22 just under 1.6 million, 79 percent or 1.2 23 million stayed within the state of 24 Massachusetts. 2017 were averaging right

1 around 77 percent of our spend staying in the 2 state. Last year, in 2016, the percentage 3 was at 72.4 percent, so right under 5 percent 4 higher in 2017. 5 Our local spend, these are our host 6 community, Plainville, and our surrounding communities, we spent right under 90,000 in 7 8 the second quarter. Plainville continues to 9 be the number one spend at 38 percent, or 10 right at 34,000. Mansfield stays in the 11 number two position, right under \$30,000 for 12 the quarter. 13 CHAIRMAN CROSBY: Is the Mansfield 14 some particular contract, or is it just a 15 bunch of little things? 16 MR. WARREN: A bunch of small items 17 for these areas. Our diversity spend, our 18 overall goal, we are meeting that number. 19 And we have consistently done that. The 20 women-owned business -- business enterprise, 21 we've consistently exceeded that goal. The 22 minority-owned, we are struggling in that 23 category. We're at 3 percent. In our 24 veteran-owned, we lost one vendor in the last

1 quarter but we're still maintaining that 2 3 percent. I'll explain a few things that 3 we're doing on the next slide to try to 4 mitigate some of those losses. 5 So our total overall diverse spend 6 was at 329,000 for the second quarter. We've 7 been averaging about 350,000. We have five 8 expos and conventions that we are attending 9 here in this month and next month, with all 10 three categories are veterans-, are women-11 and are minority-owned. 12 And the goal, of course, is to allow 13 those guys to understand that we are open for 14 business. We're looking for vendors and 15 partnerships in those three specific areas. 16 So the goal, again, is to get out and to 17 introduce ourselves. We do have it on our 18 website, on the state's website and some 19 other websites, we are part of all chambers. 20 But we believe just getting out in the 21 community, which is the next step, will help 22 us to strengthen those areas that we're 23 falling deficient. 24 Mike alluded to, you know, our

1 business. We're happy to be where we are. 2 Our second quarter was the second strongest, 3 since opening the property. Of course 4 opening that third guarter of 2015 was the 5 strongest. But we brought in \$42.6 million 6 in that slot revenues for that quarter. We 7 also contributed 20.9 million in total taxes, 8 17 million to the state, 3.8 million to the 9 racing fund. And, again, I think we are 10 happy to be in this position. Things are 11 trending well. We still have a little work 12 to do, but we're moving in the right 13 direction. The next slide, the lottery, great 14 15 partnership with the lottery. Those numbers 16 continue to impress as well. We produced --17 or the lottery produced \$800,000 for the

18 second quarter. That's 11 percent higher 19 than the prior year and a little over 20 12 percent better than the first quarter of 21 this year.

22 CHAIRMAN CROSBY: Is that because of 23 bulk sales, basically; is it some kind of 24 bulk deals that you do, or is that just

1 individuals buying -- buying tickets? 2 MR. WARREN: Individuals buying 3 lottery tickets. 4 COMMISSIONER CAMERON: So because 5 you had more people at your casino, you think 6 that that -- that helped the lottery as well? 7 MR. WARREN: Yes. As we go, they 8 will go. 9 COMMISSIONER CAMERON: Okay. 10 MR. WARREN: Yes. 11 COMMISSIONER CAMERON: Great. Thank 12 you. 13 MR. WARREN: And, also, working with 14 those guys, I think we have those lottery 15 terminals positioned in the right areas. We 16 are both comfortable with where they are, and 17 we want to continue the great relationship 18 with those guys. So they're happy. We are 19 as well. 20 CHAIRMAN CROSBY: Just one point 21 It's a data point that has kind of here. 22 gotten lost in the shuffle, but it's a really 23 amazing number. Plainridge Park Casino 24 accounts for about 7-1/2 to 8 percent of the

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1 total annual state contribution to local aid, 2 to cities and towns. We give about a billion 3 dollars a year to cities and towns and you're 4 doing around seven, eight, 7.5 percent of that, which is an astonishing -- an 5 6 astonishing number. People were worried that 7 the casinos would detract from local aid 8 because it would take away from the lottery, 9 which is the primary source of local aid. 10 But, in fact, so far, the experience has been 11 an extraordinary add-on. 12 MR. WARREN: It's been a positive 13 relationship. Again, I think the surrounding 14 lottery vendors are seeing the pickup as 15 well. So we feel that it's a great 16 partnership. We're not hurting that 17 industry, or any around the casino, that we 18 feel or have heard, and we are happy with our 19 position. 20 CHAIRMAN CROSBY: Yeah. 21 MR. WARREN: Yeah. 22 COMMISSIONER ZUNIGA: Ruben, can I 23 just go back to the quarter, which, you 24 know -- which results now, retrospectively,

1 are really impressive. Would you say, in 2 terms of operations, you figure the market a 3 little bit better, or would you also say 4 that, clearly, weather as you started played 5 a big role in this quarter over quarter, or 6 year over year, and can you can -- yeah, can 7 you speak to that? 8 MR. WARREN: Yes. I think it's a 9 combination. Again, first quarter weather 10 hindered the operation. But I do believe 11 that both the property we figured out how to 12 work with our surrounding communities. We're 13 still figuring that out, looking for 14 partnerships in the community. And so, I 15 think it's a combination of us figuring it 16 out, weather's been great. And so, we just 17 look forward to continuing our relationships 18 with local vendors, with lottery, with our 19 surrounding communities. 20 COMMISSIONER ZUNIGA: Thank you. 21 MR. WARREN: On to -- where am I at? 22 I apologize. On to compliance and 23 regulations. We have about 220,000 people 24 that come through our properties on a monthly

1	basis. And so, with these numbers we checked
2	right under 25,000 people through our
3	security checkpoints. We prevented 500 of
4	those individuals, which fall into a few
5	categories, from entering the property.
6	Minors which are made up of people
7	18 years and under younger. Thirty-three
8	of those individuals under age, which is 18
9	and under 21 years of age. There's a hundred
10	of those individuals. And then, expired, no
11	ID and people that we just can't identify,
12	we've prohibited 368 of those individuals
13	from coming into the property. There were
14	two fake IDs, and we had three incidences
15	where underage individuals were on our gaming
16	floor. Neither of those individuals consumed
17	alcohol or games. We quickly identified who
18	they were and removed them from the gaming
19	area.
20	CHAIRMAN CROSBY: The 25,000 that
21	you where you check IDs, that's a visual
22	test, basically, right; your security people
23	just say, if it looks like me I don't get
24	ID'd, but if it looks younger, you get you

1 might get ID'd.

2 MR. WARREN: If you're at a certain 3 age, we will identify you and ask for ID, run 4 you through the check to make sure your ID is 5 valid, make sure you're the right age. So 6 those are people that we actually we stop, we 7 look at the identification, and we either let 8 them into the -- onto the floor, we tell them 9 they need to leave. 10 CHAIRMAN CROSBY: There was a huge 11 drop in the number of checks, the April-May was about 8,500, June was only 7,500. 12 Whv 13 was that? MR. WARREN: 14 That I wouldn't -- so I 15 did some percentages of -- of the checks, and 16 you're right. We averaged about 275 people a 17 day, skewing higher on the weekends, of

18 course. I would not be able to tell you, 19 right now, why. But I would say this, we 20 didn't allow any under age on the floor. I 21 still think we did a diligent job of making 22 sure --

23 CHAIRMAN CROSBY: Well, in fact, you
24 stopped quite a few more. You -- as a

1 percentage you got 190, as opposed to 150, 2 60. MR. WARREN: Of the checks we 3 identified. 4 5 CHAIRMAN CROSBY: Of the checks that 6 you did. 7 MR. WARREN: Yes. 8 CHAIRMAN CROSBY: It's just such a big drop. It looks like -- it's a -- it 9 10 looks like more than just an everyday 11 run-of-the-mill drop. It's kind of an odd --12 MR. WARREN: I can tell you that the 13 processes don't change for us. 14 CHAIRMAN CROSBY: Yeah. 15 MR. WARREN: We identify who looks 16 under age, any individual that looks under 17 age. We also make sure that the staff inside 18 of the casino, us walking around, also will 19 make sure that if we see someone that should 20 not be there, we're doing our job to alert 21 security to check those individuals. 2.2 So the processes have not changed. 23 The numbers are a little lower. But we still 24 are comfortable that no one entered the floor

1 that should not have entered. 2 CHAIRMAN CROSBY: Right. Great. 3 COMMISSIONER CAMERON: Those numbers 4 are good. Strong numbers. 5 MR. WARREN: Thank you. I'm going 6 to turn it over to Michelle to talk about 7 community and marketing. 8 MS. COLLINS: We continue to support local communities, with heavy focus on the 9 surrounding communities for charitable 10 11 contributions. There are 11 different 12 organizations that we contributed to in Q2. 13 It was about \$88,000 in donations. Some of 14 which was cash. And then, also, we utilize 15 our existing relationships with Fenway and 16 the Red Sox so that we can use those items for silent auctions or auction items for some 17 18 of the smaller charity organizations. 19 A few highlights there is the 20 Friends of Attleboro Animal Shelter. We did 21 a giveaway on National Pet Day, and we have 22 about 400 guests come in with supplies for 23 pets, and they received a \$10 free software 24 bonus. We're doing the same thing this past

1 month for backpacks for back to school. So, 2 again, we see about 400 people that come in and donate. So it's a nice initiative and 3 4 easy to do for us. 5 We continue to have relationships 6 with the surrounding community, but also at 7 the larger locations. Xfinity Center, as I 8 mentioned earlier, Red Sox, Fenway. We 9 partnered with them again for the Fenway 10 Concert Series. Wrentham Village Premium 11 Outlets, we sponsor a valet program that they 12 have and will continue that through the 13 holiday season this year as well. It allows 14 to us reach people we maybe wouldn't 15 necessarily reach. The shoppers that are 16 coming only an exit away, we can leave a 17 call-to-action in their car. They put a 18 bottle of water that is Plainridge Park, and 19 then it invites them with a coupon to the 20 casino. So, again, it's a way to utilize our 21 resources with the other local vendors and 22 get more business. 23 We had some other initiatives in Q2 24 that we haven't done in the past. One, we

1 had the opening day of racing. And this is 2 the largest -- we had 125 races this year, which is a record for us. 3 It's the highest 4 that we've ever had. 5 CHAIRMAN CROSBY: Racing days. 6 MS. COLLINS: Racing days, yes. 7 Live racing days. We also hosted an event 8 for the Kentucky Derby, Preakness and Belmont. 9 We saw 17-percent increase in 10 handle on Kentucky Derby, 31 percent increase 11 in handle for the Preakness, and 11 percent 12 for the Belmont, so we continue to see growth 13 in our racing. 14 New entertainment. So one of the 15 things we talked about in the last quarter 16 review was doing more in the loft area, the 17 upstairs of the racing area. So it's our 18 banquet space that allows us to seat about 19 350 people. So we've started to do different 20 entertainment offerings, including acoustic 21 shows, comedy shows. So in Q2, we had 22 Lenny Clark, Lauren Rainbow, who is a medium. 23 And then, we partnered with Murphy's Boxing 24 and we held our first ever live boxing event

1 at the first floor of the racing building. 2 So it was quite exciting. We sold out. Ιt 3 was 550 people that came, and a demographic 4 that, typically, we wouldn't necessarily get into the building so --5 6 CHAIRMAN CROSBY: Excuse me, 7 Michelle. Have we followed up on the 8 conversations with -- so the conversation. 9 So how the regulation of boxing and MMA interfaces with our regulation is something 10 11 we had never really anticipated until you 12 guys started having boxing matches. So 13 there's been a follow-up with -- you said 14 yes, there has? 15 MR. BEDROSIAN: Yeah. We've 16 scheduled a talk with commissioners and staff. 17 18 CHAIRMAN CROSBY: Okay. Great. 19 MS. COLLINS: As we continue to do 20 our larger promotions, such as car giveaways, 21 we also partner with local dealerships. So 22 we did a Corvette giveaway for our 23 anniversary, where we work with Imperial in 24 Mendon. They'll have their car on display at

1 our property so it allows them to do 2 advertising, as well as get excitement on 3 property, when customers see the vehicles in 4 the driveway. Home makeover with the 5 Home Depot in Mansfield. So, again, it just 6 allows us to promote local businesses, but also give us the opportunity to give our 7 8 guests different items. Not the same thing all the time. 9 10 We had our two-year anniversary. 11 And we did a coaster giveaway that all --12 anyone who came to visit the casino received 13 them, and we did our Massachusetts slot 14 tournament, so this was one winner that 15 received a big Massachusetts slot tournament 16 belt, and Lenny Clark hosted this event. 17 Highlights from this quarter include This had 18 The Spirit of Massachusetts. 19 national coverage. And we saw a three-times 20 increase in our handle on that day. The 21 purse was \$250,000 for that event. We also continued with our initiative for more 22 23 entertainment offerings in the loft. Those 24 included a pay-per-view viewing event for the

1 Mayweather and McGregor fight, where we sold out and we saw sales of 750 tickets for this 2 3 event. 4 In addition to that, we had a verve 5 pipe acoustic show. And we have two Boston 6 guys, comedy, that is going to be coming here 7 at the end of September. We did the 8 back-to-school drive that I spoke to earlier. 9 Responsible Gaming Education Week, where we 10 had a theme of empowered play. So we did 11 different initiatives with the GameSense 12 folks. And each day there was an event on property, where we've promoted responsible 13 14 gambling, educating customers on what to look 15 for and how we can help them, and what 16 resources are available to them. 17 And you brought CHAIRMAN CROSBY: 18 Super Woman in? 19 MS. COLLINS: Yes. That's 20 Lisa McKenney, our compliance officer. And 21 then, again, we have the Audi car giveaway in 22 Choose Your Ride, where we are partnering 23 with Imperial from Mendon.

24 CHAIRMAN CROSBY: Great.

1	MR. WARREN: Can I clarify one
2	point?
3	CHAIRMAN CROSBY: Sure.
4	MR. WARREN: June, the numbers, I'm
5	not sure why I didn't bring this up, but
6	seasonality, people getting out of kids
7	getting out of school, families going on
8	vacations, our numbers were a little lower.
9	That's the reason for the drop in the number
10	of checks in the month of June. Just want to
11	clarify it.
12	CHAIRMAN CROSBY: Oh. Interesting.
13	Okay. Thanks.
14	COMMISSIONER STEBBINS: I had a
15	quick visit down to Plainridge on Friday.
16	And as I was leaving, I got in the elevator
17	with this older gentleman, said asked him
18	how his day went. He said, eh, not so good.
19	I said, why do you keep coming back to this
20	property? And he goes, I bring my wife. And
21	I said, do you like the property? He goes,
22	yeah. We're from Cumberland, Rhode Island,
23	and we like the nonsmoking at the facility.
24	CHAIRMAN CROSBY: Interesting.

1 MR. WARREN: Very nice. 2 CHAIRMAN CROSBY: Great. COMMISSIONER STEBBINS: Anecdotal. 3 4 Thought it was a --5 CHAIRMAN CROSBY: Good. 6 COMMISSIONER STEBBINS: -- good 7 acknowledgment about what we've done. 8 CHAIRMAN CROSBY: Bring those dollars back from Rhode Island. We like 9 10 that. 11 MR. WARREN: Absolutely. We do too. 12 CHAIRMAN CROSBY: Yeah. COMMISSIONER CAMERON: All of these 13 promotions look terrific. I hear them 14 15 advertise every single Red Sox game. They 16 advertise for your casinos. 17 CHAIRMAN CROSBY: Anything else from 18 you folks? 19 MR. WARREN: I think we're good. 20 Any questions? Thank you. 21 CHAIRMAN CROSBY: Great. 2.2 COMMISSIONER ZUNIGA: Thank you very 23 much. 24 COMMISSIONER CAMERON: Thank you.

1	CHAIRMAN CROSBY: Thank you very
2	much.
3	COMMISSIONER STEBBINS: Thank you.
4	COMMISSIONER MACDONALD: I was very
5	impressed. Thank you.
6	CHAIRMAN CROSBY: Okay. It's 12:15.
7	I think there is nothing here that is
8	particularly urgent. We don't have guesses
9	for any of these, right, particularly? We
10	could just stop now and have a lunch break,
11	or we could go through some more. I'm so
12	inclined, we might as well stop now as any
13	other time, as long as it yeah. Does that
14	make sense, all right with you, John?
15	MR. ZIEMBA: Sure.
16	CHAIRMAN CROSBY: Okay. So why
17	don't we take a
18	COMMISSIONER MACDONALD: About 30
19	minutes?
20	CHAIRMAN CROSBY: We'll take a 30,
21	we'll come back at a quarter to one, and
22	reconvene public meeting No. 224.
23	
24	(A recess was taken)

1 2 CHAIRMAN CROSBY: Reconvening public 3 meeting No. 224 about a quarter to one on 4 September 24th. And we're back to Ombudsman Ziemba. 5 6 MR. ZIEMBA: Thank you, 7 Mr. Chairman. Next up is a request for 8 reappointment of several members of the Local 9 Community Mitigation Advisory Committees and subcommittees under the Gaming Policy 10 11 Advisory Committee. 12 As for the LCMAC reappointments, I 13 have included the biographies of these 14 appointees that were provided to you last 15 year. They haven't been updated since last 16 year, but they remain in your packet. 17 We are recommending the following 18 reappointments for the Region B LCMAC, 19 Mr. Rick Sullivan for the Region B, 20 representative of a regional economic 21 development organization, Ellen Petashnick 22 for one of the two human service provider 23 appointees, and Kate Kane for the chamber of 24 commerce representative from Region B.

1 Although Kate has indicated that she will not 2 continue for the whole year, she has agreed to stay on for a meeting or two, while we 3 4 work on a replacement. 5 For the Region A LCMAC, we are 6 recommending Colin Kelly as the chamber of 7 commerce representative. We're very pleased 8 that these very qualified individuals helped 9 us over the past year and have agreed to 10 continue to help us. 11 As with -- as with last year, we 12 will state that these appointments are at the 13 pleasure of the Commission. In addition at 14 these appointments, last year the Commission 15 chose Commissioner Lloyd Macdonald as the 16 commission representative before the 17 subcommittee at Community Mitigation 18 Commission, Commissioner Cameron as the 19 Commission representative on the subcommittee 20 on public safety. And both of those 21 commissioners were elected as chairs. 2.2 Congratulations to those commissioners. And 23 Mark Vander Linden as the commission 24 representative before the subcommittee on

1 addiction services. So I request 2 reappointment of those members. 3 CHAIRMAN CROSBY: Okay. Do we need -- is this a vote? 4 5 MR. ZIEMBA: Yes. 6 CHAIRMAN CROSBY: Yes. Okay. Is 7 there a discussion about any of these folks, 8 or issues? Just out of curiosity, has the addiction services subcommittee started yet? 9 10 MR. ZIEMBA: No. We have not met 11 yet. 12 CHAIRMAN CROSBY: Because we don't 13 have a quorum still? 14 MR. ZIEMBA: We're almost there. 15 CHAIRMAN CROSBY: Do you know 16 whether there was any follow-up with the 17 woman from Mount Auburn, the governor's office was --18 19 MR. ZIEMBA: I'd have to ask Mark 20 about that. 21 CHAIRMAN CROSBY: Okay. All right. Do I have a motion? 22 23 COMMISSIONER ZUNIGA: Yeah. I'd be 24 happy to move. Do we have to mention them in

1 the motion, each one of them, or are they 2 anywhere here? MR. ZIEMBA: Just as noted in the 3 4 memo. 5 MS. BLUE: Yeah. Just as noted in 6 memo. We'll be fine. COMMISSIONER ZUNIGA: All right. 7 8 Well, I'll move that the Commission reappoint to the regional and diverse several 9 subcommittees here of community mitigation, 10 11 as articulated in the packet, to their 12 current positions. 13 CHAIRMAN CROSBY: Second? 14 COMMISSIONER MACDONALD: Second. 15 CHAIRMAN CROSBY: Further 16 discussion? All in favor? Aye. 17 MR. MACDONALD: Aye. 18 COMMISSIONER STEBBINS: Aye. 19 COMMISSIONER CAMERON: Aye. 20 COMMISSIONER ZUNIGA: Aye. 21 CHAIRMAN CROSBY: Opposed? The ayes 22 have it unanimously. 23 MR. ZIEMBA: Thank you. Next on the 24 agenda are the 2018 Mitigation Fund

1 application guidelines. Chairman and 2 Commissioners, earlier this year we announced 3 Community Mitigation Fund awards, pursuant to 4 the Commission's 2017 Community Mitigation 5 Fund guidelines. The item before you today 6 is the beginning of the process for approving 7 the guidelines for the 2018 Community 8 Mitigation Fund program. By statute, applications by 9 10 communities and other governmental entities 11 are due to the Commission no later than 12 February 1st of each year, in order to give 13 communities time to put together their 14 applications. We plan to issue the final 15 guidelines for the 2018 program no later than 16 the beginning of December. That will give 17 applicants, approximately, two months to put 18 together applications after the final 19 guidelines have been issued. Applicants can 20 also use the period between now and the 21 issuance of the guidelines to determine what 22 applications they may file. 23 It's possible that we may not need 24 to make dramatic changes to the guidelines.

1 The largest change to our guidelines may be 2 warranted when our Category 1 facilities are 3 operational, and potentially causing 4 operational impacts. We are a little under 5 one year from the projected opening date for 6 MGM Springfield, and a little over a 7 year-and-a-half from the projected opening 8 date for the Wynn Boston Harbor facility. 9 The schedule for the potential tribal 10 facility remains unclear at this point, as 11 you know. 12 In order to solicit input and advice on these guidelines in advance of the 13 14 issuance, we're reconvening meetings of the 15 LCMAC committees, and plan to convene 16 meetings of the subcommittee on community 17 mitigation under the Gaming Policy Advisory 18 Committee. These committees include 19 appointees of a host and surrounding 20 communities, regional planning agencies, the 21 Massachusetts Municipal Association, the Department of Revenue, Division of Local 22 23 Services, and others will be able to provide 24 very valuable advice.

1 We're planning to have three 2 meetings each of the eastern Mass LCMAC, the western Mass LCMAC, and three meetings of the 3 4 subcommittee prior to the issuance of our 5 guidelines. In order to make these meetings 6 as useful as possible, we recommend that we 7 develop a list of items that these committees 8 could discuss. 9 In your packets, we've included a 10 list of questions from last year and the 11 results. Additionally, there are questions 12 that the Commission and staff have had about 13 the Community Mitigation Fund over the past 14 It's very likely the participants at year. 15 these meetings will have their own items for 16 discussion. 17 My goal for today is to understand 18 if there are additional questions that the 19 Commission would like to explore as we 20 develop the guidelines, or the Commission 21 would like to delete or change any question 22 on the list. We anticipate coming before the 23 Commission at least twice more on the

guidelines by the beginning of December.

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1 Once to report back on the input we've 2 received, and to get approval of a working draft of the guidelines, and once to finalize 3 4 such quidelines. We've included a draft schedule for the review of the guidelines for 5 6 2018. 7 So today, it's designed to just get 8 consensus on a list of questions, which, as 9 noted, will likely grow and change as these local discussions continue. 10 We don't 11 anticipate trying to answer any of these 12 questions today. 13 With that, I welcome any questions 14 you may have about any particular item, or 15 any comment you may have further discussing 16 any of these particular items. And if 17 commissioners come up with questions after 18 today, we can certainly bring those to the 19 attention of the -- all of those committees 20 that I mentioned. 21 Discussion? CHAIRMAN CROSBY: 22 COMMISSIONER ZUNIGA: I was not in 23 all of the prior meetings of those -- of 24 these committees. I was only in a couple.

1 And there was robust discussion and feedback 2 and -- but I'm wondering whether we could incorporate, if we haven't already, some kind 3 of feedback from the evolution of the 4 quidelines. 5 6 Now we have -- now that we have, you 7 know, a couple of years under our belt, and 8 the grants that have been awarded, what those 9 committees might have to say about, you know,

10 maybe what the intention was and what we saw, 11 and whether we can now need to think about 12 questions that we're not thinking about 13 currently, or -- I mean, maybe as part of 14 that discussion we start to rethink one 15 aspect or several of the guidelines? But I 16 think this, sort of, lookback mechanism may 17 be an important one, from my perspective, to 18 try to coordinate.

19There's not a specific question that20I can think of. It's simply how what -- what21we've done, has it come to the expectations22of the committee, or did we put together a23guideline that -- in the past that was too24broad or too narrow and it was not

1	well-received? Do we need to rethink the
2	planning grants, for example? I don't know.
3	MR. ZIEMBA: Right.
4	COMMISSIONER ZUNIGA: We're in a
5	different stage. There's still a lot of
6	planning that needs to be done. But, sort
7	of, major, big picture questions, if you
8	will, would be one thing to consider.
9	MR. ZIEMBA: I think what you say
10	is it makes a lot of sense. What we've
11	been doing, after conversations with you in
12	the past, we've been pulling together more
13	enhanced narratives about the status of each
14	one of the grants that we've awarded to date.
15	You know, as you know, with these grants they
16	do take some time to get up and running. But
17	what we've included in our contracts, and
18	recently in anticipation of this fall, we've
19	put together those narratives that we can
20	forward to the Commission about the status of
21	all our existing grants.
22	And what the procedure is, under
23	the under the statute, actually, under the
24	subcommittee on community mitigation, they're

1 in charge of doing an annual review of our 2 past grants. And so, we are -- doing, we're assembling putting together reports based on 3 4 our awards to date, our expected awards to date, and the status of each one of these 5 6 projects. We'll be forwarding all these to that subcommittee for a review this fall. 7 8 That's part of their mission. 9 And then, what we're supposed to do 10 by statute is then take back any 11 recommendations that they have to the 12 Commission. So that's baked into the process, and we're in the process of doing 13 14 that. 15 CHAIRMAN CROSBY: Any other 16 questions? 17 COMMISSIONER CAMERON: Just a 18 comment. As always, thoughtful process. Ι 19 thought the questions were really on point as 20 to issues that have arisen already. 21 MR. ZIEMBA: Right. 2.2 COMMISSIONER CAMERON: So now, it's 23 time to, kind of, answer some of those 24 questions that have -- that maybe communities

1 have asked, or we just hadn't anticipated. 2 So again, very thoughtful and comprehensive 3 as always. 4 MR. ZIEMBA: Thank you. 5 CHAIRMAN CROSBY: So I guess you're 6 not really looking for us to discuss these at 7 this point. But just remind me, what was the 8 logic -- what was the thought process between behind having only municipalities apply. 9 10 MR. ZIEMBA: No. All governmentals 11 can apply for the Mitigation Fund. Either a 12 municipality on behalf of the municipality, 13 or governmental entity on behalf of a 14 regional impact. That's under the statute. 15 CHAIRMAN CROSBY: So if it says, in 16 the last two cycles entities within 17 communities have applied --18 MR. ZIEMBA: Oh, that section. 19 CHAIRMAN CROSBY: -- rather than the 20 community itself, because the statute says 21 that it has to be a government entity to 22 apply? 23 MR. ZIEMBA: Well, the statute says 24 that, if there's an impact in one community,

1 it should be the community that applies. And 2 that, if there's an impact in more than one 3 community, a governmental entity can apply on behalf of those communities, or those --4 5 CHAIRMAN CROSBY: So a private 6 entity, a nonprofit, for example, under the 7 statute can't apply on its own? 8 MR. ZIEMBA: That's correct. CHAIRMAN CROSBY: 9 Oh, okay. 10 MR. ZIEMBA: Only governmental entities can apply. But if there's a 11 12 regional impact, for example, you know, a 13 sheriff's office, can apply on behalf of a 14 big region. A community can apply on behalf 15 of nonprofits within its borders. 16 CHAIRMAN CROSBY: Which has 17 happened. Right. 18 MR. ZIEMBA: But then, we get into 19 some of the issues of whether or not that is 20 a private benefit under The Constitution. And the -- there's a lot of different things 21 22 we have to take a look at in that regard. 23 CHAIRMAN CROSBY: Right. Okay. 24 Anybody else want to contribute? All right.

1 I think we're ready to move on. 2 COMMISSIONER CAMERON: Thank you. MR. ZIEMBA: Okay. Commissioners, 3 4 My final item is a request by the City of Medford to utilize \$5,400 out of its 5 6 recently-approved \$60,000 Community 7 Mitigation Fund grant to help Medford conduct 8 an engineering study for a new multiuse path known as the South Medford Connector. 9 10 With the Commission's approval, 11 Medford would utilize the Mystic River 12 Watershed Association to develop the bid 13 specifications for the consultant to provide advice and assistance in the management of 14 15 the consultant's contract. 16 Medford is not looking for an 17 increase to this grant, and will continue to 18 provide in-kind services relative to the 19 study. We find this request reasonable and 20 ask for the Commission's approval. CHAIRMAN CROSBY: Discussion? 21 Do we 2.2 have a motion? 23 COMMISSIONER MACDONALD: I'll make a 24 motion. That I move that we approve the

1	request for the City of Medford to utilize
2	\$5,400 of its \$60,000 mitigation award for
3	
3	purposes of continuing the Mystic River
4	Watershed Association to develop bid
5	specifications in connection with that grant.
6	COMMISSIONER CAMERON: Second.
7	CHAIRMAN CROSBY: Further
8	discussion? All in favor? Aye.
9	MR. MACDONALD: Aye.
10	COMMISSIONER STEBBINS: Aye.
11	COMMISSIONER CAMERON: Aye.
12	COMMISSIONER ZUNIGA: Aye.
13	CHAIRMAN CROSBY: Opposed? The ayes
14	have it unanimously.
15	MR. ZIEMBA: That concludes my
16	report.
17	CHAIRMAN CROSBY: Okay. Thank you.
18	COMMISSIONER CAMERON: Thank you.
19	CHAIRMAN CROSBY: Next up is Item 7.
20	General Counsel Blue and others.
21	MS. BLUE: So first, under Item 7
22	today, you have the first draft of what we've
23	referred to as the hearing process regs.
24	These are our regulations that govern

1 hearings before both the Commission and the 2 hearing officer. And we've had regs. We've had regs for awhile on that topic. 3 What we've done in this revision is 4 a couple of things. We've created it, made 5 6 it very clear that what the Commission hears 7 in the first instance as a body, versus what 8 the hearing officer hears in the first 9 instance. These are all adjudicatory-type 10 proceedings so we've gone through the statute 11 and divided those into -- into groups that 12 make it easier for people to read and 13 understand. 14 Some of the other things that we've 15 done, is we've tried to apply some of the 16 things we've learned as we've gone through 17 the hearing process, in terms of what works and what doesn't. 18 19 So, for example, we've deleted a 20 requirement that people provide briefs to the 21 hearing officer. A lot of our folks are pro 22 It doesn't mean they can't, but we se. 23 didn't make it a mandatory requirement. 24 We've made some changes in how quickly we can

1 schedule hearings, because we're trying to 2 make the process quicker and simpler for those folks. So it really is more of a 3 4 reorganization and a -- a learnings that 5 we're trying to -- to apply. 6 And so, what we'd like the 7 Commission to do is to take a look at it. We've had a lot of internal discussions with 8 9 legal and the executive director in the IEB. 10 We will, at this point, send this draft out 11 to our hearing officer to look at, to get 12 input from him, as well as some of our 13 licensees. It's, obviously, on our website 14 so we can take comments. But we'd just like 15 to let you have a first look at it. We know 16 it's a little dense and it's very legal. And 17 then, we would welcome your input on it 18 before we take it through the process. 19 CHAIRMAN CROSBY: Thoughts? 20 Comments? 21 COMMISSIONER ZUNIGA: This is the --22 start the formal or informal process? Did I 23 miss --24 COMMISSIONER STEBBINS: Informal.

1 COMMISSIONER ZUNIGA: Just informal. It's really informally 2 MS. BLUE: informal. We're not actually even on the 3 4 informal part. This is, you know, the first time. We will start to get some informal 5 6 comments. But we'll also think about who 7 else might want to see it and comment on it 8 too. 9 COMMISSIONER MACDONALD: Well, I think that this is an admirable first step in 10 11 achieving the objective that General Counsel 12 Blue has just stated, of, in a comprehensive 13 way, basically learning from the past several 14 years, to revise the regulations in a way 15 that are internally consistent, and also 16 provide for a -- for a efficient hearing 17 process and allocation of responsibilities 18 between the Commission and the -- and the 19 other participants. 20 CHAIRMAN CROSBY: Anything else? 21 COMMISSIONER CAMERON: Yeah. Ι 22 would agree. And, also, just commend the 23 legal and IEB, racing. To know where we 24 started five years ago with our racing

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1 hearings, to see where we are now in the 2 hearing process is many, many light years forward, and it really is -- you know, as an 3 4 agency I think we're -- we are very 5 professional. And particularly on the racing 6 side, we've really come such a long way, and 7 it's really -- it's commendable, the work 8 that's been done by everyone with regard to 9 hearings. So I just want to thank you. And 10 this look like just as you explained it, 11 which is just clarifying some of the issues 12 that may not have been clear before. 13 MS. BLUE: And once we complete this 14 process, we will bring back to you 15 regulations where we have to make technical 16 changes to move language. Currently, there 17 are some regulations where there is hearing 18 language in there. We've moved it out of 19 there and into here. Once we finish this, 20 we'll come back with the technical 21 corrections that we'll need to make. But we 22 wanted to focus on this in the beginning. 23 MR. BEDROSIAN: The other access of, 24 sort of, making hearings fair, that we're

1 obviously thinking about, is when our 2 facilities open up, maybe trying to do the hearings in a locale that is more accessible 3 4 for people. I think coming in from Springfield, for some people might be a 5 6 burden. So we'll see about how we schedule 7 and where they are. But access is, 8 obviously, something we want to be fair about 9 also. 10 CHAIRMAN CROSBY: Okay. Next one. 11 MS. BLUE: Okay. Item 7B is a memo 12 in the packet regarding the Commission's 13 authority to assess fines. This is basically 14 a memo. It doesn't require any action on the 15 part of the Commission. It's just a 16 statutory analysis of how the Commission 17 would assess fines for things like breaches 18 of conditions of licensure and other matters, 19 so that we, kind of, have an understanding of 20 the process. And what you'll see is, if you 21 read the statute and go through the sections, 22 the IEB is the -- sort of, the place of first 23 instance, in terms of reviewing whether there 24 is a breach of a license condition, or there

1	is there some kind of breach of a regulation
2	or the statute. They can conduct an
3	investigation. They come with either a fine,
4	recommendation for a fine, or they assess the
5	fine, or a recommendation to the Commission,
6	if it revolves around revoking or terminating
7	a license.
8	The Commission is the review body
9	for this. So, ultimately, you would decide
10	whether the revocation is correct, or you
11	would be the appeal body, if it was a fine.
12	There are other regulations already
13	in place. They give the IEB the right to
14	enter into settlement agreements before
15	you know, if they issue a fine and they want
16	to settle with the particular entity
17	involved. They already have that authority
18	and they do exercise that. But this really
19	just puts it in perspective for us and for
20	the people who come before us what the
21	process could look like. And it's just a way
22	to describe it so that we have something in
23	case we need it to to use.
24	COMMISSIONER ZUNIGA: And any kind
1	

1 of action can be initiated, of course, by the Commission. But can it also be initiated by 2 the IEB? Is this --3 4 MS. BLUE: Yes. The IEB, a staff person who sees a problem and wants to have 5 6 it looked at, the executive director. You 7 know, obviously, if it was a staff person 8 we'd go through the executive director and 9 have that conversation. But yes, the idea is 10 if there is an investigation initiated, it is 11 done in a thoughtful, in-depth kind of way, 12 and that there is a fair and consistent 13 recommendation comes out of it, or an action 14 that comes out of it. 15 COMMISSIONER ZUNIGA: Right. Sounds 16 good. 17 CHAIRMAN CROSBY: We've talked about 18 this, I think, in the past. Director Wells 19 might want to be a part of this. But it 20 seems that the statute's pretty clear that 21 there is the authority in the IEB, on its 22 own, to be the determinant about -- initially 23 about fines, at least under some 24 circumstances. So that seems pretty clear.

1 But it seems to me like we ought to 2 have some -- and we've had a little, but I 3 want to see where everybody is thinking about 4 this. We ought to have some kind of 5 conversation about, sort of, generally 6 speaking what are we -- what's our philosophy with respect to fines, both when, how much. 7 8 You know, just to -- and I know you -- I think IEB is kind of wrestling with this on 9 10 your own, trying to figure out, use other 11 jurisdictions and so forth to try to get some 12 models. 13 But I think we ought to be -- we,

14 the Commission, ought to be involved in a conversation about what is the kind of basic 15 16 practical construct that we're thinking about 17 here? Are we going to be heavy finers or 18 light finers; are we going to give people 19 first and second chances and then there's a 20 third strike? You know, some kind of a 21 context that not only gives some guidance to 22 the IEB, but also that gives us an 23 opportunity to just, sort of, think these 24 issues through, rather than just kind of

1 piecemeal. Some new things happens, IEB has 2 to figure out, with no context at all, well, 3 should we give them a pass this first time, or do we fine them X or Y or whatever? 4 So 5 what are you all thinking and doing with 6 respect to setting that? And please feel 7 free to come up, you guys, if you want. 8 MS. BLUE: I know, at some point in 9 the past, we started this conversation in 10 front of the Commission. You know, I would 11 defer to the IEB on -- on what they think 12 about this. I think that, probably, you 13 don't want to have anything -- you don't want 14 to have a philosophy, maybe, that's very set 15 in stone. And if some of what you're 16 describing would also happen organically as 17 things came to you, if it was an appeal to 18 you about something, some of that would 19 happen organically but --20 CHAIRMAN CROSBY: Well, which has 21 happened like in the racing side. When we've 22 done precisely what I'm talking about. We

before us and we just dealt them on a one-off

had no context, zero. You know, issues came

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1 basis, you know, and that has begun to set 2 standards for us. Now, we're learning from our own experience, which is fine. 3 That's 4 part of the process. That makes perfectly 5 good sense. 6 But something as big and as 7 comprehensive of this, particularly where we 8 haven't really gotten into the serious 9 operations and the table games, where the 10 violations are more -- are more likely, seems to me there ought to be some other context as 11 12 well. 13 MS. WELLS: Well, one thing the Commission should --14 15 CHAIRMAN CROSBY: Is your mic on? 16 MS. WELLS: It's on. 17 MR. BEDROSIAN: It's on. 18 MS. WELLS: Yeah. Should recall, is 19 that by statute, the Commission generally 20 required to give a notice of some kind of 21 violation before they are -- even have the 22 ability to fine. So that, that discussion 23 of, oh, do we give them a chance first; do we 24 go ahead and fine them? By statute, the

1 presumption is you give 'em a chance first, there's some kind of a notice of an issue 2 before you fine. So we following follow that 3 4 protocol. The other thing, which 5 Attorney Lillios could comment a little bit 6 7 more on, is we do also have a settlement 8 process. So there's an engagement with the licensee, if there is a fine, to get some 9 kind of feedback and some kind of negotiation 10 there on what's reasonable. So that process 11 12 is in place. And so far, that's been working 13 very well. I don't know if you have any 14 further comments on that. 15 MS. LILLIOS: Essentially, the --16 what Karen referred to as the settlement 17 process is the ability to reach an 18 agreed-upon amount in a fine. So the 19 licensee would essentially agree that a fine 20 is warranted, would have an opportunity to 21 present any mitigating information, or 22 information that our investigation might not 23 have fully uncovered or understood, so that 24 we can get a full view of the facts and then

1	come to, you know, an amount. So already
2	there's an agreement that a fine is
3	appropriate, and then come to an agreement
4	about the amount of the fine. And certainly,
5	we hear from the licensee about that, as well
6	as, you know, we're keeping documents about
7	fines in other jurisdictions as well.
8	COMMISSIONER ZUNIGA: And, of
9	course, if there's no agreement, then they
10	would come to the Commission and present
11	that all those facts and circumstances.
12	MS. LILLIOS: Exactly.
13	COMMISSIONER ZUNIGA: Your
14	recommendation, your discussions or whatever.
15	MS. LILLIOS: Exactly.
16	COMMISSIONER ZUNIGA: I would rather
17	leave the process, sort of, open rather,
18	sort of, in place, the way it is, without
19	necessarily trying to discuss specific
20	thresholds, for example. I know it's a
21	you know, at the beginning, just like it was
22	in racing, it's a little disorienting as to
23	what what is going to be the framework or,
24	you know, a fair approach.
1	

1 But because some of these things are 2 hugely fact-specific, it occurs to me that, 3 you know, we need to let a general process 4 like this, which, I think is very fair and much of it embedded in the statute, work 5 6 itself through and we'll just -- we'll just 7 have to see how it goes. And, of course, by 8 virtue of doing this, you know, repeatedly, 9 or a number of times, we begin to establish 10 precedent and guidelines, rather than trying 11 to do it a priority. 12 COMMISSIONER CAMERON: I would agree 13 with that. And, also, you know, we all have 14 the ability to ask questions. I think I've 15 been involved in racing and IEB, when I learn 16 about an issue, okay, what's your process? 17 Lots of time and effort, and understanding 18 and warnings have gone out first. 19 We just had a significant suspension 20 the last racing day out at Suffolk. And that 21 was one of the first things I wanted to learn 22 about, was how did the judges come to 23 their -- that significant penalty for this 24 person? And it was very thoughtful process

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1 jurisdictions. Other jurisdictions, multiple 2 penalties in the past for similar issues. 3 And, you know, I just came away 4 impressed with the process that they went through with our accredited judges. And, of 5 6 course, there's an appeal process there as 7 well. But I -- you know, we've had the one 8 issue with the IEB, and I know how thoughtful 9 that process was. How much time and effort --10 11 CHAIRMAN CROSBY: The one fine --12 the fine that we proposed? 13 COMMISSIONER CAMERON: Yeah. So 14 I -- again, I know I have a -- to me it's 15 not, oh, we'll just see how it goes, because 16 I feel like I'm -- I understand what they're 17 doing and have a real comfort level with --18 with the process in which they then come to a 19 decision. So that's helpful to me, 20 personally. 21 COMMISSIONER ZUNIGA: Let me also 22 say something. I've mentioned to you in the 23 past, and I think it's important -- it's 24 worthy of note. When we started with our

1 first appeals in racing, I remember that by 2 the time we were getting them the issue 3 was -- had taken place so long ago that it 4 was, in some cases, moot because the racing 5 season had ended, and it was a little bit 6 perfunctory in some ways at some points. Not 7 entirely but... 8 We've worked very hard, the staff 9 has, to really try to shorten that process. 10 It's not very easy because people have to be 11 duly notified and they're given the ability 12 to respond, and sometimes consult with 13 others, or -- et cetera, or write a brief and 14 things like that. 15 But as we have incorporated all 16 those lessons, I think to the extent that we 17 can continue to work on understanding and 18 making this process not a barrier but an 19 enabler of -- of a fair outcome, I think 20 that's -- that's important. 21 COMMISSIONER CAMERON: There's 22 mention of that in this -- in this document 23 about we just shortened -- General Counsel 24 Blue, you mentioned it when we talked. You

1 just shortened the amount of time, correct? 2 MS. BLUE: Yeah, we did. We had a 3 prior regulation that said we couldn't 4 schedule a hearing any earlier than 30 days. 5 We've removed that. There's a lot of things 6 we can do outside of regs too. 7 You know, some of what we've learned 8 is that many times the reason the process 9 takes so long is because some people prefer 10 it takes a long time. They find it to be an 11 advantage. We also find that, you know, the 12 continuances that are being asked for are not 13 continuances on our side. And that's part of 14 dealing with a lot of people who come 15 unrepresented by counsel. Most of what we 16 see on the individual side, they're not 17 represented by counsel. 18 So we're looking at ways, outside of 19 the regulations, to do that. Maybe, 20 scheduling a one day each month, and this is 21 when the hearings are held. And, you know, 22 you're scheduled on a day. If you don't 23 come, you know when you're going to come the 24 next month and, you know, maybe at some point

1 saying, hey, it's now or never. Right. 2 So -- so some of those things we're 3 going to work on. And they don't all have to be in regs. But we feel like we understand, 4 5 much better, now, what causes the delays, and 6 we can address them. 7 COMMISSIONER STEBBINS: I had a 8 question, Karen. I think it's picking up on 9 something I thought I heard you say, in terms 10 of negotiating with respect to a violation 11 and trying to come to some agreement on what 12 the cost of that penalty might be; did I hear 13 you correctly? 14 MS. WELLS: On the fine. COMMISSIONER STEBBINS: On the fine? 15 16 MS. WELLS: Yes. 17 COMMISSIONER STEBBINS: Okay. And 18 just for me, for context, is it -- what do 19 you -- to the track record that we have, and 20 it's still probably pretty limited --21 MS. WELLS: Yep. 22 COMMISSIONER STEBBINS: Kind of, 23 what's your philosophy of, you know, the cost 24 of that fine; how are you approaching it?

1 MS. WELLS: Well, I think -- you 2 know, one thing I learned from Assistant 3 Director Band, is that you have to look at this as a business model as well. 4 5 So you got -- say you have an entity 6 in, I'll put Casino X, if they have some kind 7 of violation and they're doing something that 8 they shouldn't be doing but it makes them 9 money, if you fine them a fraction of the 10 amount of money that they're going to get 11 because they're committing the violation, 12 well, why would they stop committing the 13 violation? If you fine them a thousand 14 dollars but they make \$500,000 every time 15 they do it, they're never going to do it. 16 So there's, sort of, an analysis --17 like a business analysis, too, about how much 18 does this matter, and what's going to be 19 enough of incentive to deter the behavior or 20 the decision -- that kind of decision-making 21 going forward. 22 So so much of this is contextual. 23 Some of these things may not be necessarily 24 intentional. There might be a lack of

1	training or some kind of bad judgment on
2	someone's part in at the casino, that's a
3	little different than a business decision
4	we're going to go ahead and do this.
5	So there's so many factors that play
6	into this. And I think it's that gathering
7	of information. What is it? What drove
8	this you know, what's the history behind
9	this this infraction? You know, has it
10	been done before? How many times have we
11	warned them not to do it? You know, what are
12	the other notices? What were the context
13	when the infraction occurred? And then
14	and look at that in context.
15	But then, the fine amount, we not
16	only look at, sort of, that business model
17	and how is this going to have a deterrent
18	impact? But, also, what do other
19	jurisdictions do and, sort of, what makes
20	sense in the context of how serious the
21	violation is, compared to other things?
22	COMMISSIONER STEBBINS: Okay. Thank
23	you.
24	COMMISSIONER ZUNIGA: I remember
1	

1 and that -- to those -- to all of that I 2 would only -- I would only add that, you 3 know, there's repercussions beyond our own 4 operations here. I remember around suitability hearings where -- you know, where 5 6 we were reviewing the history of our -- the 7 Penn applicants. You know, the big numbers 8 found out and, you know, and people go and what were the facts and circumstances around 9 it. 10 11 MS. WELLS: Right. 12 COMMISSIONER ZUNIGA: My 13 recollection is that, when there was a 14 systemic problem, rather than a one-off, even 15 after the warning, those elicit, you know, a 16 higher amount because there's a implicit, 17 larger problem with the organization. And 18 that's, again, something that we'll continue 19 to look at, and our process, you know, embeds 20 for -- for all of that. 21 Right. And I try to MS. WELLS: 22 listen in the Commission meetings, as well as is to what the Commission seems to care 23 24 about.

1 So, for example, when we were doing 2 the suitability hearings, I remember the original ones for the slot parlor. There was 3 4 a great deal of interest and a lot of questions the Commission asked about minors 5 6 on the floor. And I gleaned from that, that 7 this Commission was concerned about that. So 8 that, sort of, sticks in my mind. 9 So I try to, sort of, get a sense, from the conversation the Commission's 10 11 having, what are the bigger ticket items that 12 this particular Commission is concerned 13 about? 14 CHAIRMAN CROSBY: Anything else? 15 COMMISSIONER STEBBINS: That's a 16 good approach. 17 COMMISSIONER MACDONALD: Yeah. Т'd 18 make an observation. To -- to the Chair's, 19 you know, question as to whether it would be, 20 you know, in our interest to kind of 21 articulate some specifics with regard to the 22 enforcement power, I would be cautious at 23 this stage, about being overly particular in 24 that way because, at least as it relates to

1 the casino operations, is that we'd be --2 we'd be -- we'd be operating on a blank -- a 3 blank state at least, from our personal 4 experience. And we might have ourselves, kind 5 6 of, painted into a corner and be hamstrung, 7 in fact, when the real world environment of 8 the operations of the casinos are different 9 from what we were thinking from this point in 10 time that they -- that they might be. 11 That said, I do think that -- that 12 there could be something to be gained by 13 articulating at this juncture, an enforcement 14 policy or statement of objectives, 15 something -- something that would be an 16 analogous exercise of a policy statement 17 to -- to our core values statement and our 18 mission statement. 19 And I seem to recall, earlier today 20 we were having, you know, a discussion on a 21 policy. And I'm embarrassed to say I can't 22 remember what the policy was. But that, I do 23 think that the general public, not to mention 24 the licensees, would be interested in and

1	assured by some concrete statement of
2	principles, to establish a framework, a
3	policy framework for the exercise of the
4	enforcement panel.
5	COMMISSIONER STEBBINS: I like that.
6	CHAIRMAN CROSBY: Pardon?
7	COMMISSIONER STEBBINS: I like that
8	idea.
9	CHAIRMAN CROSBY: Is it I can see
10	something like, you know, we will have prompt
11	and efficient and fair res you know. But
12	I'd be interested to see
13	COMMISSIONER MACDONALD: I think, a
14	lot more than that.
15	CHAIRMAN CROSBY: Yeah. But exactly
16	what? I like the idea. I'm not quite sure
17	how to make it operational. Is it it'd be
18	interested to see if there are such things.
19	Are there, sort of, statements of principles
20	for enforcement agencies, other than the
21	broadest, you know, fairness in equity type
22	things.
23	MS. WELLS: And there's the you
24	know, in the statute it talks about, you

r	
1	know, requiring a rigorous regulator scheme.
2	CHAIRMAN CROSBY: Right.
3	MS. WELLS: You know, so it's not an
4	unreasonable regulatory scheme but it's not,
5	no we don't want middle of the road, we don't
6	want the bear minimum. They want you
7	know, the legislature says, we want a
8	rigorous regulatory scheme. So, you know,
9	I'm mindful of that. But it's somewhat
10	general, as you point out.
11	CHAIRMAN CROSBY: Right. And in
12	our in our mission statement we make
13	the we point out the juxta position
14	between the need for appropriate regulation
15	on the one hand, and the burden of regulation
16	on the other, and set that out as a standard
17	to be attended to.
18	Do you know of anything,
19	Commissioner; can you think of any agency
20	that would have some such similar kinds of
21	statement of principles.
22	COMMISSIONER MACDONALD: I can't
23	cite one, but I'm sure it's there.
24	CHAIRMAN CROSBY: Yeah. Well let

1	COMMISSIONER MACDONALD: I can
2	MR. BEDROSIAN: Let us take a shot
3	at looking at regulatory agencies. I think,
4	like the commissioner, I'm aware of some law
5	enforcement prosecutorial agencies that might
6	set out broad guidelines. But let us look at
7	some regulatory agencies, with such
8	philosophies as deterrents, punishment and
9	those such. And just see if there are, you
10	know, statements of broad theory that, you
11	know, we
12	COMMISSIONER CAMERON: Progressive
13	discipline.
14	MR. BEDROSIAN: we value, you
15	know, whatever the philosophies are for
16	regulatory agencies and if we can't come back
17	and give you some some models on those.
18	COMMISSIONER MACDONALD: I think the
19	I think the point is you want to get the
20	message out to the to the general public,
21	that we fully intend to to enforce,
22	strictly, our regulatory agenda. And even if
23	it's generally stated, I think that helps,
24	rather than just to refer people to, you

1 know, the details -- detailed regulations 2 that -- that are difficult to distill larger 3 policy objectives from. 4 CHAIRMAN CROSBY: Yeah. Well, I think that's a worthwhile effort. Whether we 5 6 could come up with something or not, I don't 7 know. But let's take a look and see if we 8 can come up with something. Anything else on this one? 9 10 COMMISSIONER MACDONALD: And I 11 volunteer to work with the executive director and whomever, and the IEB on that. 12 13 MR. BEDROSIAN: That's even better. I didn't even have to ask for volunteers. 14 15 Thank you very much. 16 COMMISSIONER ZUNIGA: Well, I like strict but I also like fair. And I know --17 18 we talked a lot about that progressive -- a 19 lot of those principles that we abide by 20 already, but it's good to outline them. 21 CHAIRMAN CROSBY: All right. We are 22 in Item C. 23 MS. BLUE: So under Item 7C, we have 24 all of the interested staff folks here that

1 can answer any questions you have about these 2 regulations. Just to, sort of, set the table on these four regulations, this is the final 3 draft in the amended Small Business Impact 4 5 Statement. 6 Every one of these regulations has 7 been through the hearing process. We have 8 received comments. We've incorporated those 9 comments where appropriate. And with your 10 vote today, we would move them through to the 11 final promulgation. 12 So I have prepared for each of you, a draft resolution for each set of 13 14 regulations, if you choose to move them 15 forward. But we have everyone here available 16 to answer any questions on any one of the 17 four regulations in this section. 18 COMMISSIONER ZUNIGA: Well, the 19 Chair just whispered in my ear that I could 20 take it, just as he had to take a small 21 break. Is there any -- any discussion on the 2.2 first item; do we want to hear from our staff on any one of these one at a time? 23 24 COMMISSIONER MACDONALD: Are we on

1 the surveillance regulation; is that the first one? 2 3 COMMISSIONER CAMERON: Yeah, it's 4 not clear. Is that what we're doing? Is that -- it wasn't clear which is which here. 5 6 MS. BLUE: Well, so this is 7C1, 7 two, three and four. We have amendments to 8 205 CMR 141, which -- which you have had in front of you before, when we've had hearings. 9 10 And it is updates to our surveillance 11 regulations. 12 And then, we have updates to the 13 wide area progressive regulations, 205 CMR 14 143,02. A lot of those, I believe Mr. Band 15 and Mr. Stempeck would tell you are based on 16 changes to the GLI standards. And so, we 17 wanted to incorporated them. 18 COMMISSIONER CAMERON: I think a 19 very quick synopsis of each one would be 20 helpful, before we vote. 21 MS. BLUE: Okay. 22 MR. STEMPECK: So I'm just starting 23 with 141, Commissioners. This was before you 24 before. Most of these changes were suggested

1	by Mr. Band to my right, to put us into
2	MS. BLUE: Justin, put on your
3	microphone.
4	MR. STEMPECK: Most most of the
5	changes to 141 were suggested by Mr. Band to
6	put us in line with best casino practices in
7	the casino industry. This was out for public
8	comment. There was public hearing. We
9	received comment comments from our
10	licensees, some questions, some comments.
11	Mr. Band and I reviewed those. We felt
12	comfortable leaving the text as is.
13	We think that any of the issues
14	raised by licensees can be worked out through
15	conversations with the licensees, while
16	maintaining the original language of the
17	proposed changes for 141.
18	COMMISSIONER ZUNIGA: So for 141, we
19	only received one comment from MGM. And you
20	feel, as you said, that the way it's written
21	leave it as is?
22	MR. STEMPECK: There were also
23	comments from PPC, Commissioner.
24	COMMISSIONER ZUNIGA: Oh, from PPC.

1 I'm sorry. 2 MR. STEMPECK: There were a number 3 of comments from PPC. MGM had only the one 4 comment. 5 COMMISSIONER ZUNIGA: Okay. So in 6 the case of both MGM and PPC, the edits that 7 they offer, or the comments that they've 8 offered, it's only comments, we feel that 9 they're already addressed the way the regulation --10 11 MR. BAND: I think so, or just a 12 conversation would clarify any questions that 13 they would have. 14 COMMISSIONER ZUNIGA: Okay. 15 COMMISSIONER MACDONALD: So have 16 there been revisions, after having received the comments? 17 18 MR. STEMPECK: No. Mr. Band and I discussed the comments in detail. And we 19 20 didn't -- we felt that our language is 21 commensurate with the best practices. We 22 didn't feel a need to change the changes we 23 had already made. 24 We think that the comments that were

1	raised by the licensees, as far as if there
2	had to be a clarification. or they had some
3	other small question, we could address that
4	best via direct conversation and while
5	maintaining our language. We think our
б	language was clear, and our language is in
7	line with what is appropriate at this time.
8	COMMISSIONER CAMERON: Okay.
9	COMMISSIONER ZUNIGA: So these
10	were have already been through the hearing
11	and are before us for final promulgation?
12	MS. BLUE: That's correct.
13	CHAIRMAN CROSBY: All four of these?
14	COMMISSIONER ZUNIGA: Yes. I think
15	we should take them one at a time.
16	COMMISSIONER CAMERON: I agree.
17	COMMISSIONER ZUNIGA: I did want to
18	visit one of the comments.
19	COMMISSIONER CAMERON: This was
20	helpful.
21	CHAIRMAN CROSBY: All right. Do you
22	want to start with
23	COMMISSIONER CAMERON: Yep. So
24	Mr. Chair, I move that the Commission approve

1	the amended Small Business Impact Statement
2	and the final verse of 205 CMR 141, as
3	included in the packet, and authorize the
4	staff to take all steps necessary to file the
5	regulation with the secretary of the
6	Commonwealth and complete the regulatory
7	promulgation process.
8	COMMISSIONER STEBBINS: Second.
9	CHAIRMAN CROSBY: Further
10	discussion? All in favor? Aye.
11	MR. MACDONALD: Aye.
12	COMMISSIONER STEBBINS: Aye.
13	COMMISSIONER CAMERON: Aye.
14	COMMISSIONER ZUNIGA: Aye.
15	CHAIRMAN CROSBY: Opposed? The ayes
16	have it unanimously.
17	COMMISSIONER CAMERON: Great.
18	MR. STEMPECK: Just moving on to
19	one Section 143, Commissioners, this was
20	with respect to wide area progressive slots.
21	This was also previously before you. It has
22	been out for a public hearing, and it
23	received some comments, some questions.
24	After those comments, we did

1 incorporate a few changes, which are in the 2 packet version in the green text. One, the -- they're fairly self-explanatory. 3 The one 4 I would draw your attention to, which, 5 without a copy of the GLI standards, may not 6 be self-evident, is the very last change in 7 Subsection J, on the last page of 143. 8 This was an -- due to a typo with 9 respect to the original version, it didn't 10 include the full phrase of what we were 11 seeking to strike and replace in the GLI 12 version, which we're adopting. The full intent of which speaks to the extremely 13 14 unlikely situation, when there would a 15 simultaneous jackpot in two separate -- in 16 two separate areas on a progressive slot machine -- a wide area progressive slot 17 18 machine.

19And by this change to the GLI text,20what we would have become this new standard,21would be that, if there were simultaneous22jackpots that could not be determined in any23other way, as far as if one occurred faster24or slower, if you went out to the umpteenth

1 decimal point and there was no way to 2 determine who won the jackpot first, in that 3 situation, this change regulation would make 4 it so that the jackpot was paid out to both players in a full -- the full amount, if 5 6 there was no other way to determine who won 7 first. Which, through my conversations with 8 Mr. Barroga, seems like a extremely unlikely 9 event. However, it is a practice adopted in 10 at least one other jurisdiction. So that -- I wanted to just 11 12 highlight that because that wasn't clear. Ι also wanted to make that clear to the 13 14 licensees and allow additional time, if they 15 wanted to comment on that, because I don't 16 think that was clear from the original 17 package that went out. So I would propose 18 holding out 143 for an additional amount of 19 time to elicit additional comments, because I 20 want to make sure that point is clear. 21 COMMISSIONER ZUNIGA: Let me 22 understand. So it is possible to determine 23 by the amount of -- by the time, who might 24 have come in first. Right?

1 Right. MR. STEMPECK: 2 COMMISSIONER ZUNIGA: In that instance, you know, a second before the first 3 4 one gets the jackpot, the second one gets nothing. 5 6 MR. BARROGA: The second one would 7 get the advertised value of the reset so ... 8 COMMISSIONER ZUNIGA: Okay. Yes. 9 Whatever transpired. Yes. Thank you for But in the unlikely scenario that 10 that. 11 there's no way to determine because the time 12 was so close, they would both get the full 13 value of the jackpot? 14 MR. STEMPECK: Right. That's what 15 we're suggesting the regulation would be 16 changed to be. The GLI standard, just so you 17 understand what -- what we're basing off of, 18 they don't -- the GLI doesn't specify. 19 They -- it leaves it to the individual 20 jurisdiction. 21 So what Subsection J of our proposed 22 regulation would do would be to change that 23 language to make it clear that, in that the 24 event that there was no other way to

1	determine who won the jackpot first, both
2	players would be entitled to the full
3	jackpot.
4	COMMISSIONER ZUNIGA: But if I won
5	it at the same time as someone else, doesn't
6	that mean that we both won and should split
7	it?
8	MR. BARROGA: So within the display
9	of the game, if it was determined that both
10	players won simultaneously, the display or
11	the advertisement of the progressive would
12	display the total amount. So as as the
13	value is displayed to the player and that
14	combination is won, they're rightfully
15	they're the rightful owner of that total
16	award.
17	COMMISSIONER MACDONALD: But what's
18	the logic of not just declaring a tie and
19	splitting splitting the amount equally
20	between the two players who tied?
21	MR. STEMPECK: Well, I think if you
22	think of it like a contract between the
23	slot-machine player and the slot-machine
24	operator, they're entering the contract by

1 paying for a chance to spin -- spin the reels 2 with a chance to win the advertised jackpot. 3 Not half the advertised jackpot, the 4 advertised jackpot. And so, in the extremely unlikely 5 6 event, I just want to underline this, because 7 I talked to Mr. Barroga about this. He's 8 never heard of this ever happening. And 9 given the technology involved, it's even more 10 highly unlikely, because you can go out fractions of a second, essentially, to figure 11 12 out who won first. 13 But in the extremely unlikely event 14 that this were to take place, both players, 15 since they had entered into in the same 16 contract with the assumption that they were 17 paying for an opportunity to win that jackpot, if it happened at the exact same 18 19 time, they could be entitled to the full 20 value of the jackpot, not half the jackpot. 21 COMMISSIONER MACDONALD: I got you. 22 COMMISSIONER ZUNIGA: But when I 23 purchase the lottery ticket, and I understand 24 it's a different kind of game, and someone

1 else has the same numbers --2 MR. BEDROSIAN: But I think in that 3 situation, consumer protection, you know that 4 up front. That's clearly demonstrated. Whether on the back of a ticket or in the 5 6 lottery rules, that, you know, there is a 7 drawing. And if there are a number of 8 winners, they'll be split. 9 COMMISSIONER ZUNIGA: Don't you know 10 up front, as well, in the jackpot -- in the 11 progressive --12 MR. BEDROSIAN: If they advertise it 13 that way, I assume you could do a consumer 14 protection like that. I also assume, you 15 know, they don't go down to nuances because 16 this is such a potential, a rare occurrence. They think, okay, the disclaimer we'd have to 17 put on is a -- is, you know, you're -- we're 18 19 at the risk assessment. What's a risk 20 assessment; you're going to have two ties, 21 when you can go to machines and say, okay, 22 you won a hundredth of a second before the 23 next person? 24 Right. And we've MR. STEMPECK:

1 looked. We haven't been able to find evidence this has never occurred. 2 This is just -- we want to -- we'd rather have a rule 3 4 in place than not have a rule in place. 5 COMMISSIONER ZUNIGA: Fair enough. So you mentioned there's one other 6 7 jurisdiction that does this. Does that mean 8 that everyone else is either silent, or do it 9 split it -- split it? 10 MR. BAND: I think, most 11 jurisdictions are silent on that. 12 MR. BARROGA: Yeah. It was a --13 New Mexico actually has a similar 14 requirement, where simultaneous jackpots are 15 paid in full. And I'd have to research the 16 other few. But it's -- this isn't -- this 17 isn't outside of the norm. This is what is 18 practiced in other jurisdictions today. 19 CHAIRMAN CROSBY: To have -- to have 20 both winners -- theoretically, to have both 21 winners get the full amount? 22 MR. BARROGA: Correct. And within 23 the help pages of every game that is 24 certified by GLI or BMM, it is clearly

1 displayed. Your symbol -- symbol amount 2 equates to that total progressive. So if it was to display, or if the manufacturer were 3 4 to split up that jackpot, it would inherently 5 state it within the game report, which is 6 important. 7 COMMISSIONER ZUNIGA: So just so 8 I -- just because I'd like to understand 9 this -- all these things, what happens in the 10 display, when somebody wins it a second or a 11 few seconds before I win it; do I get the 12 display reset in enough time, that reset that 13 you were talking about? 14 MR. BARROGA: So there's some 15 latency, within a few seconds of a jackpot 16 winning and all the other associated machines 17 being updated. 18 MR. BAND: It would show up in the 19 system, though. Maybe not in the reels 20 itself. But in the system it wold say this 21 hit and this reset. It may not happen 22 visually automatically but... 23 COMMISSIONER ZUNIGA: In that 24 scenario, then, the principal of you have to

1 pay what you display, is not going to 2 operate. Right? You have to go back to the system to say, okay, even though it actually 3 4 looked like you had won it, it turns out that somebody won it a few seconds before you did, 5 6 it just hadn't, you know, gone back to 7 display, correct? 8 MR. BAND: Correct. 9 COMMISSIONER ZUNIGA: So we're 10 willing to -- for technical purposes, to live 11 with the notion that, in some instances, the 12 display's not going to be exactly what --13 MR. BAND: But you do have a method 14 to see who won it first with that. Just 15 mechanically, that just can't happen that 16 fast. 17 COMMISSIONER ZUNIGA: It's only that 18 you don't that you have to --19 MR. BAND: Yes. 20 COMMISSIONER CAMERON: Isn't that 21 very unlikely, as well? 22 MR. BAND: Extremely. 23 COMMISSIONER ZUNIGA: Yes. 24 MR. BAND: Never say never, though.

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1	COMMISSIONER CAMERON: I understand.
2	But we have a way of determining the photo
3	finish. Right?
4	MR. BAND: Yes.
5	MR. STEMPECK: And because of the
6	fact that this this language wasn't
7	entirely clear in the first go-around, we
8	wanted to put this out again and let our
9	licensees offer their comment, because,
10	obviously, it's a it's a point of
11	discussion amongst the five of you, as well
12	we'll expect a different type of comments,
13	likely, from the other licensees, and then we
14	can resolve it at that time. So we hold out
15	this piece and not vote on this piece at this
16	point.
17	CHAIRMAN CROSBY: Okay. So we're
18	going to postpone this this for further
19	MS. BLUE: So, yeah. I would
20	suggest that we not vote on this at this
21	point. We can bring it back at the next
22	meeting and see if we have some comments and
23	go from there.
24	COMMISSIONER ZUNIGA: Okay.

1 CHAIRMAN CROSBY: Okay. Next up. 2 COMMISSIONER ZUNIGA: No. There's 3 two more. Right? 4 COMMISSIONER CAMERON: Yeah. 5 MS. BLUE: Yes. 6 COMMISSIONER CAMERON: But 7 different --8 COMMISSIONER MACDONALD: This is the 9 continuing duty? 10 MS. BLUE: Yeah. We're changing 11 team. 12 COMMISSIONER CAMERON: We're going 13 to 205,115, I believe. Yeah. 14 COMMISSIONER MACDONALD: So this is 15 the continuing duty? MS. BLUE: Yes. That's correct. 16 17 The continuing duty. 18 MS. WELLS: So, Commissioners, on 19 this continuing duty reg, MGM had submitted 20 some comments the other day, and then we met 21 with some MGM representatives from MGM 22 yesterday. The comments they submitted in 23 written regarding the SEC filings, I think 24 that issue is kind a moot point at this

1	point, because, you know, we indicated
2	there's nothing in the reg to say what
3	writings would or would not suffice for
4	submission. So I'm comfortable with any kind
5	of writing that would identify the
6	infraction, or any other issue to me.
7	So I had indicated the only issue
8	there was, you can't bury the lead. You
9	can't give me a 500-page document and not
10	tell me that the little piece of information
11	is buried somewhere in there. A phone call
12	saying look at page 17 and there's the
13	information, that's fine. So I think that
14	issue is resolved.
15	The one request they did have, was
16	that there be some kind of, sort of, I don't
17	know outlet or escape clause in the timing.
18	The 10 days, I think, would be the
19	expectation. But their their ask was
20	that, in some circumstances, if they got
21	approval from the executive director, could
22	they adjust that 10-day period.
23	I think that would be on a
24	case-by-case basis and somewhat limited. But

1 I did not have an objection to some kind of 2 option down the road, if they had some other kind of system for notifying us and that 3 4 satisfied the requirements. If there's a 5 request for more than 10 days in certain 6 circumstances and they can make that case, 7 that shouldn't be a problem. 8 COMMISSIONER ZUNIGA: Where is that 9 10-day requirement? 10 MS. WELLS: That's right in the continuing duty. So it says, "The gaming 11 licensee in each qualifier shall have a 12 13 continuing duty to notify the IEB in writing 14 within 10 days of the occurrence, or where 15 applicable, gaming knowledge of the 16 following." So that's right under four in 17 the red, on the first page of 115. 18 So this is -- I mean, I would 19 describe this as, sort of, these are the --20 you know, the big ticket items, the kinds of 21 things the Commission really wants -- you 22 know, and the IEB want to know right away. 23 We don't want to find out three months later 24 about some big infraction or investigation,

1 or something like that. That's something we 2 should know right away. The detail in the 3 reg is, sort of, giving them some notice of 4 the kinds of things we need to know right 5 away. 6 COMMISSIONER ZUNIGA: But the 7 feedback is that, in order to put it 8 together, it could take longer than 10 days; 9 as long as they alert you that they're 10 working on it within the 10 days, it would be 11 sufficient? Is that --12 MS. WELLS: Well, I mean, Seth Stratton is here. Oh, he's right behind me. 13 14 Seth, you want to come up and mention that? 15 MR. STRATTON: Sure. 16 MR. BEDROSIAN: I mean, I think, 17 Commissioner, we start with the fundamental premise, no surprise. 18 19 COMMISSIONER ZUNIGA: Yeah, yeah. Ι Right. 20 know. 21 So if you need time, MR. BEDROSIAN: 22 that's okay. But there's also a way to 23 inform us so that we're not surprised. 24 COMMISSIONER ZUNIGA: Absolutely.

1 MR. STRATTON: Yeah. I think from 2 MGM's perspective, the conversation -- very 3 productive conversation we've had with staff, 4 is that we're a large company with a lot of 5 properties. And some of the broader 6 categories, in particular, like, we were really focused on category -- Subcategory E, 7 8 we collect all this information. But with 9 multiple properties at -- throughout the 10 company, a 10-day notice period may be -- we 11 certainly -- the big ticket items we, of 12 course, raise, but we could -- we have some 13 standard reporting that we could share, if we 14 had more flexibility around timing, and if 15 staff thought that that was sufficient, at 16 least flexibility and the right to be able to 17 accepted our regular reports that have all 18 this information could be beneficial. 19 And if staff felt that it's not 20 timely enough or wasn't comprehensive enough, 21 then they could, you know, change the 22 requirement. But we thought that flexibility 23 within the regulation to allow for that 24 would -- would make sense and allow us to

1 collaborate on what's important. 2 COMMISSIONER ZUNIGA: But, Karen, you feel that the way it's written there's 3 4 enough flexibility afforded? MS. WELLS: I think Mr. Grossman has 5 6 some suggested language. Pardon me. I think 7 Mr. Grossman has some suggested language, 8 which gives just that hint of flexibility in the -- in the one-off circumstance. 9 10 COMMISSIONER CAMERON: Can I just --11 before you --12 COMMISSIONER MACDONALD: Does that 13 mean repromulgate it? 14 MR. GROSSMAN: No. This is 15 certainly in line with the proposal. It just 16 adds a little more clarification, so I don't 17 think it requires further hearing, or 18 anything of that nature. 19 COMMISSIONER CAMERON: But when I 20 read E, wouldn't it -- wouldn't it be the 21 case that you'd know about some complaint but 22 it just might take you a little longer, and 23 you could notify IEB, look, there's something 24 happened at this property; it may take it a

1	little longer to get the paperwork; is that
2	what we're talking about here?
3	MR. STRATTON: I think it's it's
4	a combination of both, Commissioner. It's
5	we will some of the what I'd call smaller
6	items that we want to report and are required
7	by this, and that we've become aware of
8	anyway, are reported through a compliance
9	process on a on, potentially, a less
10	frequent basis internally. And then we would
11	report we would like to report on the same
12	frequency. Of course, if anything that
13	was kind of a no-surprises rule. If
14	anything that was significant would be
15	reported more frequently internally, we would
16	certainly share that. But arguably, some of
17	these categories could cover permitting
18	issues in another property.
19	So the Springfield property, for
20	instance, wouldn't right away become aware of
21	a a permitting issue in Detroit or
22	Mississippi. Those issues all bubble up
23	through the internal compliance reporting
24	process. And we have comprehensive reports
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1 that have every issue, and we've previewed that with staff. But that's not -- that's 2 3 not a rolling 10-day. It would be 4 administratively pretty burdensome to report 5 each one of those within the 10-day period is 6 the thought. 7 COMMISSIONER ZUNIGA: But doesn't --8 I get the notion of the 10 -- of the burden. 9 But isn't that mitigated with the \$50,000 or 10 greater? Because we're talking about --11 we're talking about, you know, the suspension 12 or the revocation of a license, that's really 13 big, and/or so on and so forth, the 14 imposition of a fine of \$50,000 or greater. 15 So anything below that you could report in 16 your regular, you know, compliance calendar. 17 MR. STRATTON: I think -- and this 18 is a conversation that we've had, the --19 there are potentially items that could, in 20 theory, if imposed lead to a fine of 21 \$50,000 or greater, or could lead to a 22 potential revocation or suspension, if 23 eventually substantiated, that would be 24 subject to our normal compliance process in

1 the normal reporting. Again, all of which we'd share. 2 3 But I think it's a -- what we're 4 struggling with is the -- the 10-day -- we 5 certainly agree to the no-surprise rule. And 6 we think that there is an interpretation of 7 the regulation that would be -- that would be 8 pretty broad, the categories of information 9 that we'd have to report, all of which we have. 10 11 But on some of the less serious 12 items, with the 10-day reporting period, becomes burdensome. And all we're looking 13 14 for is flexibility within the regulation to 15 say -- to give you some examples of that, and 16 to show you our compliance reporting process 17 as we open up. And if you think, you know, 18 what you're -- what you're reporting to us 19 regularly already gives exactly what we want. 20 We don't want to have the handcuffs of the 21 regulation to preclude staff from agreeing to 22 that because, for instance, it's on a 30-day 23 basis that it had. So --24 And it very -- it very well may be

1 that we end up -- you know, staff says that 2 and the executive director doesn't approve 3 anything less than 10 days. But we --4 without going through the promulgation 5 process again, if we can give staff comfort 6 that the reporting process we have in place 7 is sufficient, we'd just like that 8 flexibility. 9 COMMISSIONER MACDONALD: Mr. 10 Grossman, what is the tweak that you're 11 thinking about? 12 MR. GROSSMAN: We discussed adding 13 language after the word "occurrence" here on 14 the -- in paragraph four. It's the second 15 sentence, to say, "unless and alternative 16 filing time is authorized by the executive 17 director." So it adds just some discretion 18 into the process which is all. 19 CHAIRMAN CROSBY: Seems totally fine 20 to me. 21 COMMISSIONER ZUNIGA: Totally fine 22 I don't want to discuss too much to me. 23 longer. But I think, Seth, for whatever it's 24 worth, what I hear you saying, is that there

1 may be circumstances in which you don't know 2 if you're going to turn out to have a fine of 3 \$50,000 or greater, and that in -- you know, 4 until then we cannot, you know force you to 5 report something in such tight time frame, if you reasonably didn't anticipate that to be 6 7 the case. When it does, then you really have 8 to report it. 9 MR. STRATTON: I think that's right. 10 And it's all also that we have a really 11 comprehensive process with some significant 12 reporting that includes, literally, 13 everything that could possibly satisfy this. 14 And it's on a regular reporting basis and a 15 really well-organized report and we can provide to staff. And we've previewed that. 16 17 It's thick. And we just don't want, kind of, 18 an artificial time frame to preclude us and 19 staff from saying, you know what, this gives 20 exactly what we want. And so I -- it's both 21 those issues. 22 COMMISSIONER ZUNIGA: Sounds to me 23 that, you know, the addition would accomplish 24 that concern.

1	CHAIRMAN CROSBY: Sounds fine to me.
2	Anybody have a problem with it?
3	COMMISSIONER CAMERON: The entire
4	staff is comfortable with it.
5	MS. WELLS: Yeah. I just to put
6	the licensees on notice. The expectation
7	is it's 10 days. If there's a big ticket
8	item, we're going to need to know. If they
9	want to make a case for something else, of
10	course, we'll hear you out. And we'll see if
11	we can be reasonable, if that makes sense.
12	That's all we're saying.
13	COMMISSIONER STEBBINS: Quick
14	clarification. And it's notification,
15	regardless of whether the individual plans on
16	appealing any ruling? I mean, it's
17	MS. WELLS: Right. If Elaine gets a
18	call, we need to know ahead of time. That
19	kind of thing.
20	COMMISSIONER STEBBINS: It's not
21	like baseball. You're suspended but keep
22	playing til your appeals are
23	COMMISSIONER CAMERON: That's racing
24	we have that issue.

1 COMMISSIONER MACDONALD: T'm curious. How can we do this without 2 3 reopening the promulgation process? That's a real question. I'm not -- I'm unfamiliar 4 with it. 5 6 MR. GROSSMAN: It's a fair question. 7 I think this is -- there's no real great 8 jurisprudence, by the way, on the hearing 9 process or whatever. These are things we 10 have pieced together over time, in our 11 experience. Because, as you can imagine, 12 there have not been a lot of appeals up in -to the higher levels of the court system on 13 14 these issues. 15 But my take on the law, and my 16 experience, is that the whole system is 17 premised on notice and the opportunity to 18 comment, and providing the public with fair 19 notice as to what a Board or -- like this is 20 intending to do. And there's no description 21 anywhere in the law as to what that means or 22 anything like that. 23 So the understanding is that, if 24 someone comments on something as part of that

1 process, that the Board or Commission may 2 say, oh, you know, that makes sense. Let's 3 make that change. And there's no requirement 4 that they -- before you make any change you 5 have to go back through the whole process. 6 It's understood, as part of the whole comment period, that there may be some changes in the 7 8 initial --9 CHAIRMAN CROSBY: That's the whole 10 point. Right? 11 MR. GROSSMAN: That's the whole 12 point. That said, if you're trying to make 13 any huge change, or to a different section of 14 the regulations that were put out for public 15 comment, then I've always said you need to go 16 back through the process. But if you're in 17 the same ballpark of what you -- the proposal 18 suggested, then you can make the change. 19 That's the whole point. And I would say this 20 is squarely within the -- the area that we 21 were talking about. 22 COMMISSIONER MACDONALD: So it's 23 kind of a materiality analysis? 24 COMMISSIONER ZUNIGA: Yes.

1 MR. GROSSMAN: More or less. 2 COMMISSIONER ZUNIGA: Let me offer 3 some historical context, or, you know, track 4 record. In the past, we've made changes like this all the time to our regulations. 5 There 6 was one instance I remember well, in which 7 your predecessor, Judge McHugh, said, we 8 really need to redo this. Those were after a number of 9 iterations to the internal controls 10 11 regulations, because the way we started --12 and they were very substantive, and there 13 were a number of revisions that -- you know, 14 upon the -- whatever iteration we said, you 15 know, they really need to be on --16 COMMISSIONER MACDONALD: Go back at 17 it. 18 COMMISSIONER ZUNIGA: Because they 19 were so lengthy and they were so revised. 20 Necessarily, I should add but so... 21 COMMISSIONER MACDONALD: Okay. 22 CHAIRMAN CROSBY: All right. So 23 you're suggesting that we go ahead and move 24 on this. Sounds like all parties are

1 satisfied with this proposed tweak. Do I have a motion? 2 3 MR. STRATTON: Chairman, if I 4 could, I just wanted to thank staff for --5 this is a perfect example of working 6 collaboratively, where we raise some 7 concerns. You know, Todd and Loretta, and 8 Karen pushed back and said -- you know, convinced us that some of our concerns were 9 10 not justified but worked collaboratively to 11 have the flexibility and -- so we very much 12 appreciate the dialogue, and think this is a 13 great example of how licensees and staff are 14 working together to improve regulations to 15 make them follow the intent but, you know, 16 make them effective and responsive to our 17 business as well, so thank you. 18 CHAIRMAN CROSBY: Great. 19 COMMISSIONER ZUNIGA: Thank you. 20 MS. BLUE: So I would ask, when you 21 make the motion, that you add that we make --2.2 we're authorized to make the change, as 23 discussed by Mr. Grossman. 24 COMMISSIONER MACDONALD: Okay.

1	Then, I move that the Commission approve the
2	amended Small Business Impact Statement and
3	final version of 205 CMR 115.01, as included
4	in the packet, and as amended by
5	Mr. Grossman, and authorize the staff to take
б	all steps necessary to file a regulation with
7	the Secretary of the Commonwealth and
8	complete the promulgation process.
9	COMMISSIONER CAMERON: Thank you.
10	CHAIRMAN CROSBY: Did I hear a
11	second?
12	COMMISSIONER CAMERON: Oh, second.
13	CHAIRMAN CROSBY: Further
14	discussion? All in favor? Aye.
15	MR. MACDONALD: Aye.
16	COMMISSIONER STEBBINS: Aye.
17	COMMISSIONER CAMERON: Aye.
18	COMMISSIONER ZUNIGA: Aye.
19	CHAIRMAN CROSBY: Opposed? The ayes
20	have it unanimously. Thank you.
21	COMMISSIONER CAMERON: I missed that
22	part.
23	MS. LILLIOS: So the next
24	category the next regulation deals with

1 the categories of people who are required to 2 submit to the qualification process in 3 conjunction with gaming vendor applications. 4 And the changes that we made here 5 are to reduce the number of categories of 6 people who are -- automatically have to participate in the process, while at the same 7 8 time giving us more discretion with the idea 9 that we could be more thoughtful on a 10 case-by-case basis, depending on how a 11 particular company works. 12 In particular, we were eager to 13 change the outside director positions, who, 14 for the primary vendors all outside directors 15 on audit or compliance were automatically 16 required to qualify. We were finding that 17 those positions rotated fairly often. The 18 new process allows us to dig deeper into how 19 that compliance function actually works, and 20 capture the people who we expect to be there 21 over the long haul. 22 And similarly, for both the primary 23 and secondary vendors, the previous reg 24 required us to qualify all the sales

1 representatives or individuals who regularly engage in the solicitation of business. 2 That 3 list was growing for each vendor to a very 4 long list. We ended up feeling that we really were not getting anything too 5 6 substantive out of that. But, again, at the 7 same time this -- the suggested changes allow 8 us to do the case-by-case analysis and still 9 designate, as a qualifier, anybody that we've determined has a substantial or significant 10 11 role in the applicant's business. 12 COMMISSIONER MACDONALD: Did we 13 receive, Loretta, any comments on this from 14 the licensees or others? 15 MS. LILLIOS: We didn't receive any 16 formal comments. But as you might suspect, I 17 had some conversations with vendor 18 representatives and they were very 19 supportive, supportive of the changes. 20 CHAIRMAN CROSBY: Discussion? Ι 21 appreciate the steps in what I think is a 2.2 constructive direction. That's great. 23 COMMISSIONER ZUNIGA: I agree. 24 COMMISSIONER CAMERON: I do as well.

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1	CHAIRMAN CROSBY: Do I have a
2	motion?
3	COMMISSIONER MACDONALD: I move that
4	the Commission approve the amended Small
5	Business Impact Statement and final version
6	of 205 CMR 134.04, as included in the packet,
7	and authorize the staff to take all steps
8	necessary to file the regulation with the
9	Secretary of the Commonwealth and complete
10	the regulation promulgation process.
11	COMMISSIONER STEBBINS: Second.
12	CHAIRMAN CROSBY: Further
13	discussion? All in favor? Aye.
14	MR. MACDONALD: Aye.
15	COMMISSIONER STEBBINS: Aye.
16	COMMISSIONER CAMERON: Aye.
17	COMMISSIONER ZUNIGA: Aye.
18	CHAIRMAN CROSBY: Opposed? The ayes
19	have it unanimously.
20	MS. LILLIOS: Thank you.
21	CHAIRMAN CROSBY: Thank you, folks.
22	Are we waiting for Alex?
23	MS. BLUE: No. We don't kneed Alex.
24	CHAIRMAN CROSBY: Oh, okay.

1 MS. BLUE: Item No. D is just 2 requesting the Commission's approval to send 3 the racing mitigation regulations to the 4 legislature. As you may remember, once we 5 get through the promulgation process here, 6 and this has gone through hearings, we need 7 to send them to the legislature, and the 8 legislature have 60 days to comment on them. 9 These regulations have had their 10 hearing. We did not receive any formal 11 comments. That's largely to the very good 12 work of Dr. Lightbown, who's socialized all 13 of these with her racing stakeholders. And 14 so, she's had many and broad, and deep 15 discussions at the track level about how this 16 will work and what the thinking is behind it. 17 So today, we're just looking for 18 your approval to send it to the legislature. 19 Once we find out if they've any questions or 20 any concerns, we will bring them back to you 21 for a final promulgation. 22 COMMISSIONER STEBBINS: Mr. Chair, I 23 move the Commission authorize staff to send 24 205 CMR 3 and 205 CMR 4, as included in the

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1 packet, to the legislature, as required by Mass. General Law Chapter 128A. 2 COMMISSIONER CAMERON: 3 Second. 4 CHAIRMAN CROSBY: Further discussion? All in favor? Aye. 5 6 MR. MACDONALD: Aye. 7 COMMISSIONER STEBBINS: Aye. 8 COMMISSIONER CAMERON: Ave. 9 COMMISSIONER ZUNIGA: Aye. 10 CHAIRMAN CROSBY: Opposed? The ayes 11 have it unanimously. 12 MS. BLUE: The next item is a 13 regulation that is before you for the first This deals with an amendment to 14 time. 15 138.13. And this has to do with monthly 16 reward card statements. This is the first 17 time you've seen it. I have it scheduled for 18 a vote today, if you want us to take it 19 through the process. If you don't feel 20 comfortable already to do that, we can 21 certainly hold off. 2.2 COMMISSIONER ZUNIGA: I seem to 23 remember that we saw a version of this for a 24 informal process.

1 MS. BLUE: Probably, for the 2 informal process. That may be -- yeah. That 3 may be true. 4 COMMISSIONER ZUNIGA: Because I 5 remember reading this. 6 CHAIRMAN CROSBY: The question --7 we've talked about this. The question in my 8 mind is how do you -- what is the rule of 9 construction that gets you from mail to the 10 physical address, to being able to substitute 11 e-mail? I understand how everybody thinks 12 e-mail is logical and makes sense. But I 13 don't understand exactly how you get to that 14 out of the language in the statute. 15 MS. BLUE: The way we get to that 16 is, it's an additional way to do it. So what 17 we're asking is for the individual to opt --18 they'll still mail it to their physical 19 address, if that's what they want. But if 20 they prefer to have it e-mailed, they have an 21 option to have it e-mailed. 22 I look at it as we were giving the 23 player an additional option on how to receive 24 their statement. Just like, if they could go

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1	to a website and look at it and they wanted
2	to do it that way, if that was their
3	preference. I think we're we're giving
4	the player the preference. I don't know that
5	the legislature really thought about what
6	players might prefer. But by regulation,
7	we're giving them the preference. If they
8	did want it mailed physically, you know, I
9	would ask our licensees to do that. I
10	suspect, now, more people would prefer to
11	have it quicker in an easier format.
12	COMMISSIONER ZUNIGA: I agree.
13	CHAIRMAN CROSBY: Well, I agree, in
14	terms of what makes sense. But I just not
15	sure. Are our strict constructionist peer, I
16	mean, okay with this too? I mean, is Loretta
17	for example, okay with this interpretation?
18	MR. BEDROSIAN: Yeah. I'm not so
19	sure we ran this one by Loretta. But I would
20	in my strict instructions interpretation,
21	I would go back to the purpose of the
22	regulation, and I would look at the purpose
23	of the regulation.
24	CHAIRMAN CROSBY: Of the regulation

1 or the statute?

2	MR. BEDROSIAN: I'm sorry, of the
3	statute of the statutory requirement in
4	which we're we're using regulations to
5	fulfill. It strikes me that the purpose of
6	the statute, hence regulation, is notice.
7	And I would and I think this goes
8	back to your, sort of, thought process and
9	rationale. I would think, in 2010 and '11,
10	and I forget whether this was a carryover
11	from the 2010 version into The Expanded
12	Gaming Act, while certainly e-mail was
13	prevalent, you know, I think people were
14	still getting a lot of stuff by mail. And I
15	think now, six, seven years later, and maybe
16	only anecdotal about, you know, my experience
17	how much junk mail I just throw out. If I'm
18	thinking about actually giving someone
19	notice, if I I tend to pay more
20	attention again, this is anecdotal, to
21	stuff that comes into my personal e-mail
22	address than often I do to things I consider
23	junk mail.
24	So I'm trying to figure out today,

1 in modern digital technology, how to give 2 people notice. I tend -- and, again, this is I tend to fall on the side of digital 3 me. notice versus traditional mail notice. 4 So I -- so in the strict instructions I got back 5 6 to how do we fulfill the notice requirement? 7 So I think that's my analysis. 8 CHAIRMAN CROSBY: Yeah. 9 COMMISSIONER MACDONALD: Mr. 10 Bedrosian, do you think that there's a 11 problem gaming aspect to this where --12 MR. BEDROSIAN: I'm not -- this 13 would be the rule against hearsay. But I 14 have heard that, in fact, the mail component 15 of it might -- and I'm not going to say this 16 right. Maybe we want to talk to 17 Director Vander Linden. But there -- there's 18 actually a discouragement in sending these 19 types of things through the mail, 20 potentially, because it's slightly less 21 secure than an e-mail, personal notification. 22 You check your own e-mail versus, you know, 23 your mail is somewhat open to the public, 24 even members of your own family and stuff

1 like that. 2 So I've heard, and I would not want to -- I'd want to talk to with 3 4 Director Vander Linden on this, that actually mail there may be a -- not the deterrence 5 6 factor that people would think for problem 7 gaming, as much as --8 COMMISSIONER MACDONALD: I was 9 thinking of it just the other way. 10 MR. BEDROSIAN: I know. And that's 11 why I was actually --12 COMMISSIONER MACDONALD: You've got 13 a problem gamer and the spouse sees an 14 envelope from -- from MGM Resorts. 15 MR. BEDROSIAN: Right. And I 16 thought the same thing too. And I -- and 17 again, we should use the rule against hearsay. But I had a conversation with 18 19 Director Vander Linden in which it seemed it was, sort of, the opposite analysis. 20 21 COMMISSIONER ZUNIGA: I'm 22 comfortable with the discussion about 23 purpose. The purpose is to provide 24 notification to the individual. And it's

1 that person who decides to look at it or not. 2 MR. BEDROSIAN: One of the 3 components behind this, too, is the patron 4 will have the ability to opt in or out of 5 this practice initially. And I assume that, 6 you know, they may -- the new Category 1 facilities may, you know, go over this with 7 8 the local patrons when they sign up for the rewards cards, whether they want this or not. 9 10 COMMISSIONER ZUNIGA: Yeah. If you 11 knew that you only could get this by mail, 12 you might be more likely to check -- sign me 13 up. 14 CHAIRMAN CROSBY: Opt out. 15 COMMISSIONER ZUNIGA: Opt out. 16 CHAIRMAN CROSBY: I just raise it 17 because, you know, I agree, basically with 18 the thrust of your bottom line analysis. But 19 I'm mindful that in other contexts we've had 20 conversations where powerful statements have 21 been made. 22 When the plain language of the 23 statute says one thing, even though it 24 doesn't really make sense, or it's

1 inconsistent with other public policy, or 2 there's confusion elsewhere in the statute, you're bound by that plain language. 3 And 4 where it here says "mail to the physical address, " you know, I'm -- I think we got to 5 6 remember to be consistent here. You know, 7 however we're going to interpret one section 8 we've got to be able to interpret other sections. But I'm okay with --9 10 MR. BEDROSIAN: Fair point. 11 CHAIRMAN CROSBY: -- where you're 12 qoinq. 13 MR. BEDROSIAN: Yeah. Fair point. COMMISSIONER MACDONALD: So this is 14 15 not up for a vote today? 16 MR. BEDROSIAN: It could be. 17 MS. BLUE: It could be, if you were 18 ready to have us start the promulgation 19 process. 20 COMMISSIONER MACDONALD: Oh, to 21 start the process? 22 MR. BEDROSIAN: Yes. 23 MS. BLUE: Yes. Just start it. 24 MR. BEDROSIAN: Yes. So this

1 now will go out for --2 COMMISSIONER ZUNIGA: Having a hearing and all that. 3 4 MS. BLUE: Yeah. Goes out for formal comments, it'll have a hearing. 5 6 COMMISSIONER CAMERON: So there's 7 opportunity for people to comment on all of this. 8 9 MS. BLUE: Yep. 10 CHAIRMAN CROSBY: Yeah. 11 COMMISSIONER CAMERON: I'm 12 comfortable starting the process. COMMISSIONER MACDONALD: Me too. 13 14 CHAIRMAN CROSBY: All right. Do I 15 have a motion? 16 COMMISSIONER CAMERON: So I move 17 that we start the process, the promulgation 18 processes for 138.13 complimentary services 19 of items and promotional game credits. 20 CHAIRMAN CROSBY: Second? 21 COMMISSIONER MACDONALD: Second. 22 COMMISSIONER STEBBINS: Second. 23 CHAIRMAN CROSBY: Further 24 discussion? All in favor? Aye.

1 MR. MACDONALD: Aye. 2 COMMISSIONER STEBBINS: Aye. 3 COMMISSIONER CAMERON: Aye. 4 COMMISSIONER ZUNIGA: Aye. 5 CHAIRMAN CROSBY: Opposed? The ayes have it unanimously. 6 7 All right. We're getting close. We're down to Item 8, I think. 8 There are a couple of items, just quick updates. 9 Ι 10 think, pretty much, everybody knows on this. 11 Subsequent to the Commission's vote 12 some number of months ago, to see whether we could get the legislature to clarify the 13 14 issue about gaming service employees, we have 15 gone hell bent for leather on that point. 16 We've written the legislature two or three different times with the Commission's 17 18 recommendation. 19 It turns out that a lot of the local 20 community groups, whose constituents would be 21 negatively affected if this can't be amended, 22 that is the automatic disqualification of 23 applicants for gaming service employee jobs, 24 who have a vast range of CORI issues, they

1 are -- been very active. There have been a 2 lot of meetings with legislators, with the leadership. All of the leadership continues 3 4 to say, explicitly and publically, this was 5 not what we intended and we are going to try 6 to fix this. 7 So there is now an amendment 8 circulating that, actually, 9 Director Bedrosian gave me, because the one 10 that I had sent earlier wasn't quite representative of what the Commission wanted 11 12 as a -- as a fix. So we corrected that and sent another one, which is now in 13 circulation. 14 15 And all the words are right, that 16 there's a -- there's a pretty good chance that it will be attached as a what's called 17 18 outside section to the next supplemental 19 budget, which will hopefully be no later than the end of next -- the middle of next month, 20 21 which would be okay if we could get that. So 22 everybody's trying, MGM is working hard and 23 we'll see where it goes. 24 And the other one was -- oh. Well,

1 the racing -- Commissioner Cameron and I 2 talked about this, and I think I'll take the 3 lead on this. Although, she'll be there, 4 just in case. But Catherine, if you and Alex maybe could put together some starting bullet 5 6 points. This is about our legislation. 7 Right? 8 MS. BLUE: That's correct. 9 CHAIRMAN CROSBY: And but don't --10 don't write up a big memo or anything. But if you could just do some -- what you think 11 are some of the central bullet points that I 12 13 should speak to, then -- then, maybe the four 14 of us can talk briefly and just make sure 15 that I'm teed up properly. Is that next 16 Tuesday? 17 MS. BLUE: That's on the 19th at 18 We actually have started putting one. 19 together -- we've put together a short letter 20 that we would file in advance of our 21 testimony. And then, we can put some bullet 22 points too. 23 CHAIRMAN CROSBY: Okay. 24 COMMISSIONER CAMERON: Mr. Chair, we

1	scheduled a meeting on Tuesday morning, just
2	to have that final review. So we'll make
3	sure
4	CHAIRMAN CROSBY: You have scheduled
5	it?
6	COMMISSIONER CAMERON: Yes.
7	CHAIRMAN CROSBY: It's already
8	scheduled?
9	COMMISSIONER CAMERON: A review
10	meeting, yes.
11	CHAIRMAN CROSBY: Okay.
12	COMMISSIONER CAMERON: So we'll make
13	sure that you're free to attend that meeting.
14	CHAIRMAN CROSBY: Yeah. Okay.
15	That's what I was checking right now.
16	COMMISSIONER CAMERON: Just put that
17	together with Dr. Lightbown, knowing you'd
18	want more information.
19	CHAIRMAN CROSBY: Okay. Good. Let
20	me just make sure that that's so this is
21	Tuesday the 26th?
22	MS. BLUE: The 19th.
23	MR. BEDROSIAN: Tuesday the 19th.
24	COMMISSIONER CAMERON: The 19th.
1	

1 CHAIRMAN CROSBY: The 19th. Okay. 2 Is that the follow-up meeting? It says "Follow-up meeting, Ed's office"? 3 4 MS. BLUE: No. That's the actual --5 MR. BEDROSIAN: That's something 6 else. 7 MS. BLUE: -- that's the actual 8 testimony, is Tuesday the 19th at one. 9 CHAIRMAN CROSBY: Okay. I'11 10 doublecheck, make sure we get something. 11 Okay. Good. Anything else? 12 Oh, I did -- I was told by the senate president, apropo of the racing 13 14 legislation, that from his perspective there 15 will be no more kicking the can down the 16 road. That if we can't get something, there 17 will be flatlined legislation. Now, whether 18 or not that materializes or not, I don't 19 know. But that's what he said. 20 MR. BEDROSIAN: I'll note, the only 21 other thing, Mr. Chairman, is just to give 22 the public notice, I think we are 23 anticipating our next meeting may be in 24 Springfield.

1	CHAIRMAN CROSBY: In two weeks
2	hence?
3	MR. BEDROSIAN: Correct.
4	CHAIRMAN CROSBY: Yeah. Great.
5	With a lot of associated presentations
6	COMMISSIONER CAMERON: It's not a
7	definite yet?
8	MR. BEDROSIAN: I think it's a
9	definite. I mean, so just to give people
10	a notice. I always say anticipate.
11	COMMISSIONER CAMERON: Okay.
12	CHAIRMAN CROSBY: Do I have a motion
13	to adjourn?
14	COMMISSIONER STEBBINS: I just got a
15	couple of quick updates.
16	CHAIRMAN CROSBY: Oh, sorry.
17	COMMISSIONER STEBBINS: No. Friday
18	I had the opportunity, as I mentioned before,
19	I visited Plainridge with the director of our
20	state office of travel and tourism. Came
21	down on a race day to see the operations of
22	the only operating casino in Massachusetts.
23	Had some good discussion. Heard about a lot
24	of the marketing opportunities going on that

1 Plainridge is doing to promote the region. 2 Had a very good AOC meeting on 3 Tuesday out in Springfield. Some early signs 4 of a good economy is, you know, some tension over being able to find the diversity on the 5 6 construction workforce as more projects are 7 going on. Certainly, more projects are 8 taking place in eastern Mass as well and is -- that's driving everybody in the AOC 9 10 between our licensees and the building 11 trades, to work a little bit more closely on 12 some collaborative efforts. 13 The other thing I just want to 14 mention, you know, since we began our work we 15 have all traveled across the Commonwealth and 16 heard from a wide variety of residents on a 17 number of topics. And a lot of these 18 speakers very -- speak very passionately 19 about their thoughts and our ideas on gaming 20 and a whole number of topics. 21 In May, during our trip to 22 Springfield, we had an opportunity to hear 23 from a thoughtful young man, who was -- who 24 talked passionately about his own struggles

1 and his hope for opportunity for citizens 2 around western Mass, Mr. Jafet Robles, single 3 dad, very committed to his community, I think 4 you remember. 5 Sadly, Mr. Robles was the victim of 6 a homicide earlier this week. And Jill and 7 I, as I said, we were out for the AOC 8 meeting, and some of the people we came 9 across were just -- between stakeholders and 10 elected officials, were just overwhelmed and 11 devastated by his loss. You know, it's 12 terrible incident, but, obviously, we know he 13 leaves a family and some children behind. 14 So, hopefully, we can keep his family and 15 friends in our prayers. 16 CHAIRMAN CROSBY: Thank you, Commissioner Stebbins. That's -- it reminds 17 you of what's important in the world. 18 19 COMMISSIONER ZUNIGA: Can I mention 20 just one thing on the racing? You've made 21 this point even publicly before. But to the 22 extent that we can impress upon the 23 legislature that when they passed The Gaming 24 Act, there was a big policy statement

1 relative to helping racing in the Racehorse 2 Development Fund. But there was a lot of -a lot that wasn't done that was left to what 3 we now have before them in 128D. And 4 that's -- that's really, I think, how we 5 6 should lead with. Impress upon that this has 7 been only on an interim basis. Some of the 8 tools that we have have been hamstrung by the 9 kicking the can down the road that they've 10 had. And at least senate president is not 11 interested in doing, which is good news, 12 would be my -- my big point to them. 13 CHAIRMAN CROSBY: You're singing our 14 song, for sure. Motion to adjourn. 15 COMMISSIONER ZUNIGA: So moved. CHAIRMAN CROSBY: All in favor? 16 17 COMMISSIONER MACDONALD: Second. 18 CHAIRMAN CROSBY: Aye. 19 MR. MACDONALD: Aye. 20 COMMISSIONER STEBBINS: Aye. 21 COMMISSIONER CAMERON: Aye. 22 COMMISSIONER ZUNIGA: Aye. 23 24 (Proceeding concluded at 2:16 p.m.)

1 GUEST SPEAKERS: Mike Mueller, V.P. of Operations, Plainridge Park 2 Michelle Collins, V.P. of Marketing, 3 4 Plainridge Park Ruben Warren, CFO, Plainridge Park 5 Bruce Barnett, General Counsel, Suffolk Downs 6 7 Seth Stratton, Vice President, General Counsel, 8 MGM Springfield MASSACHUSETTS GAMING COMMISSION: 9 Catherine Blue, General Counsel 10 11 Edward Bedrosian, Executive Director 12 Todd Grossman, Deputy General Counsel 13 Bruce Band, Deputy Director, IEB 14 Floyd Barroga, Gaming Technology Manager 15 Karen Wells, Director, IEB 16 Alex Lightbown, Director an Chief Veterinarian, 17 Racing Division 18 Doug O'Donnell, Sr. Financial Analyst 19 Loretta Lillios, Deputy Director, IEB 20 Jill Griffin, Director of Workforce, Diversity 21 Supplier Development 22 John Ziemba, Ombudsman 23 Joe Delaney, Construction Project Oversight 24 Manager

1 CERTIFICATE 2 I, Brenda M. Ginisi, Court Reporter, do 3 hereby certify that the foregoing is a true and 4 accurate transcript from the record of the 5 6 proceedings. I, Brenda M. Ginisi, further certify that 7 8 the foregoing is in compliance with the Administrative Office of the Trial Court Directive 9 of Transcript Format. 10 I, Brenda M. Ginisi, further certify that I 11 12 neither am counsel for, related to, nor employed 13 by any of the parties to the action in which this hearing was taken and further that I am not 14 15 financially nor otherwise interested in the 16 outcome of this action. 17 Proceedings recorded by verbatim means, and 18 transcript produced from computer. 19 20 WITNESS MY HAND THIS 18th of September 21 2017. 22 Brenda M. Ginisi 23 BRENDA M. GINISI My Commission expires: 24 Notary Public June 18, 2021