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1	THE COMMONWEALTH OF MASSACHUSETTS
2	MASSACHUSETTS GAMING COMMISSION
3	PUBLIC MEETING #150
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5	
6	CHAIRMAN
7	Stephen P. Crosby
8	
9	COMMISSIONERS
10	Gayle Cameron
11	James F. McHugh
12	Bruce W. Stebbins
13	Enrique Zuniga
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19	April 30, 2015 10:30 a.m 1:16 p.m.
20	HYNES CONVENTION CENTER
21	900 Boylston Street, Room 207
22	Boston, Massachusetts
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PROCEEDINGS:

I think we are

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4 prepared to call to order the 150th meeting of 5 the Massachusetts Gaming Commission on

6 Thursday, April 30 at the Hynes Convention

CHAIRMAN CROSBY:

Center today. Before we start, I want to

8 welcome -- we have a whole new cohort, flock,

9 troop, team of state troopers who have just

10 joined us who are here in the back. I think we

11 have five new troopers who are going to be

12 working with Lance, your team. I hope you're

13 going to get to know these folks well.

> Lance George is the President of Plainridge Park Casino. So, welcome to you all. We are glad to have you be a part of this operation. You are joining a first-rate group of troopers.

Item on the agenda first is the approval of the minutes. Commissioner McHugh, you are reoriented, we'll have you do that.

COMMISSIONER MCHUGH: Yes, Sir. The 23 minutes of the April 16 meeting are in the packet. And I would, as usual, move that they

1 be approved as they appear with the usual 2 reservation of rights for ministerial and 3 technical changes. 4 CHAIRMAN CROSBY: Second? COMMISSIONER STEBBINS: Second. 5 6 COMMISSIONER CAMERON: Mr. Chair, I 7 will not vote because I was not at this 8 meeting. 9 CHAIRMAN CROSBY: Okay. Any further 10 discussion? All in favor, aye. 11 COMMISSIONER MCHUGH: Aye. 12 COMMISSIONER ZUNIGA: Aye. 13 COMMISSIONER STEBBINS: Aye. 14 CHAIRMAN CROSBY: The ayes have it 15 with Commissioner Cameron abstaining. The ayes have it unanimously with Commissioner Cameron 16 17 abstaining. Executive Director Rick Day, 18 administrative update. 19 MR. DAY: Good morning, Chairman 20 Crosby and members of the Commission. This 21 morning we're actually going right to the 22 quarterly report presentation by Penn, which is 23 your tab 3a. With us this morning we have

Lance George, Jack Rauen, Phil Coleman.

- 1 representing Pinck and Company is Dane Wigfall.
- 2 Dane is the on-site monitor there as well.
- 3 | Followed by this report of the quarterly
- 4 report, then Shannon Wells and Lance will
- 5 | provide the Commission a staffing update for
- 6 | Plainridge Park Casino. Jack?
- 7 MR. RAUEN: Good morning. I look
- 8 forward to the opportunity to update you. By
- 9 the time the next one comes up, we'll be open.
- 10 COMMISSIONER MCHUGH: Right. That's
- 11 pretty exciting.
- MR. RAUEN: Time is flying. We
- 13 | filed with you on Monday our quarterly report
- 14 as of March 31. We think it gives a pretty
- 15 good insight of where the project is at.
- I'd like to do what I've done with
- 17 | you in the past and that's just touch on some
- 18 | highlights and then I'd be happy to answer any
- 19 | questions you might have.
- So, at this point obviously we are
- 21 in high gear on all fronts construction work on
- 22 the site, construction work off the site for
- 23 the roadways, the owner fit-out and equipment
- 24 and all of the operation preparations. So, as

you might imagine less than 60 days out, everything is in high gear now.

In appendix two, we comment on schedule. As you know, we are certainly on schedule for a June opening. In the past quarter, we have specified a test date of June 22 and a formal opening date to the public of June 24.

The schedule has always been captioned as aggressive but achievable and we think that's our daily existence. And we just take it one day at a time. And we continue to execute under our construction schedule and the fit-out as well.

Part of appendix two is a list of non-construction activities. I don't want to touch on any of the particular details other than to say that this is a schedule and a list of activities that we work very closely with Lance, with Rick and his staff to monitor those things that we all know have to get done and address before in order to help us open. So, there's many things on there. And it's a high area of coordination for our whole team.

In appendix four, we gave you a whole series of photos some as of the early part of April and some were current. From some of the aerial shots, you get a good sense of a much more completed casino building.

You can see the photovoltaic panels that are on top of the building. There's some interior shots as of the end of the month that show the interior features on the gaming floor taking shape and then the racing building. Then we included a series of pictures more recent that are much more colorful and exciting that show the completed live racing area on the first floor of the racing building. We have some more shots of the casino interior with carpet down and slot bases down, which are significant milestones for us.

And then there's a few pictures far less colorful but even are just as important showing the progress we're making in the back of the house, kitchens, in particular. Then we start and continuing work on the off-site roadway improvements.

We hope those photos give you a good

Page 7 1 sense of where we are. 2 COMMISSIONER MCHUGH: Yes, they do. 3 CHAIRMAN CROSBY: What's the design 4 strategy for the carpet? 5 MR. RAUEN: Something like you would 6 never have in your house. COMMISSIONER ZUNIGA: Something that 8 is going to make you look up. 9 CHAIRMAN CROSBY: Make you look 10 dizzy. 11 COMMISSIONER ZUNIGA: No, look up. 12 MR. RAUEN: As an accountant, I 13 would never have it in my house. But I think 14 the fundamental always is give customers 15 something that they don't normally see. 16 something that colorful is not something you 17 normally see. 18 It's a pattern we use in a lot of 19 our properties. And customers have always 20 reacted well to it. 21 CHAIRMAN CROSBY: Really, interesting. Do you have the carpet up, Amy, 22 23 the one with the carpet? 24 MR. RAUEN: It's colorful.

1 CHAIRMAN CROSBY: It's colorful. 2 COMMISSIONER ZUNIGA: Can you just 3 briefly touch on completion of the outside roadway improvements, the median, the left turn into the property? 6 MR. RAUEN: I'll give you the 7 highlights and then I'll ask Phil to delve a 8 little more into the details. Right now, there 9 are several big pieces of the work. The entry 10 to our property itself, the work on the 11 southbound 495 off-ramp is quite far along. 12 And then the actual work in the roadway median, 13 and we've been digging and tearing that up for 14 a couple weeks now. So, all three of the big 15 pieces are in full gear and on track for 16 somewhere around the 10 June or so, but you may 17 want to comment a little more. 18 Philip Coleman MR. COLEMAN: Sure. 19 of Turner Construction Company. The off-site 20 roadway improvements as Jack mentioned, we're 21 basically targeting that 98 percent of the work 22 be in place roughly that first week in June. 23 We're working very closely with MassDOT who has

been very cooperative with us thus far.

Every day there's actually out on the roadway itself we have not only the private improvements of the Route 1 roadway but also NGrid has several crews out there because they're developing and installing their power supplies to the casino and to what is known as the mid-station.

So, right now, we're pretty well on course. We have a lot of activities going on on a daily basis. We're about to start doing some nightshift work including grinding and milling of the pavement. We expect that in roughly three weeks from now, we'll be starting the overlay. We're working with MassDOT on the closure of that southbound off-ramp for basically a five-day period that we could merge in the new alignment of the roadway. So, things are progressing very well.

Our intent with MassDOT basically is somewhere in that first week in June basically to go through the certification process with the engineers from MassDOT.

CHAIRMAN CROSBY: Great.

MR. RAUEN: We've had occasion to

1 talk to you over the tenure of this project 2 about the struggles in getting to our MassDOT 3 permit. We did have our struggles, but I want to echo what Phil said, now that the work is 5 permitted and the work has started, the 6 cooperation out of MassDOT's district five has 7 been exemplary. 8 CHAIRMAN CROSBY: 9 MR. RAUEN: We struggled once, but 10 we are certainly getting the benefit of their 11 help right now. 12 CHAIRMAN CROSBY: Great. 13 COMMISSIONER ZUNIGA: And you're 14 comfortable that rain, for example, won't delay 15 you? 16 There will be that MR. COLEMAN: 17 occasional rainfall that will probably lose a 18 day here, a day there. But for the most part 19 we've got that in the program for our schedule. 20 MR. RAUEN: Going on to --2.1 CHAIRMAN CROSBY: Go ahead. 22 MR. RAUEN: Please. 23 CHAIRMAN CROSBY: Any unexpected 24 surprises? What keeps you awake at night?

1 MR. RAUEN: I get asked that pretty 2 much every week. I think we have a good plan. 3 We've always had a good plan. We're good at 4 building casinos. We're executing under that 5 plan. We have a good diverse workforce. 6 Excellent commitment on the part of subs, excellent commitment on the part of our key 8 suppliers. All of those things are working 9 Turner does a good job of being the well. 10 field general. Those things are working well. 11 Our challenges, every time you deal 12 with an existing building there's a challenge. 13 Every time you open up a wall, that's not 14 supposed be there. So, that's a challenge. 15 You get out onto the roadways. We've never worked out there before. You tear 16 17 up something and it's not what it's supposed to 18 be. You see a problem that you didn't foresee. 19 We just deal with them day-to-day. 20 To answer your question, 21 Commissioner, it's dealing with the racing 22 building and with the unknowns and dealing out 23 on the highways with the unknown. But you just 24 take them one day at a time.

1 MR. COLEMAN: I think one other 2 comment I would add to that, and it echoes what 3 Jack said pretty much, it's the workers in the field who are making this happen. subcontractors and the workers who have to 5 6 respond and react quickly and be very flexible with respect to how do we handle those 8 situations that come up on a daily basis. 9 we are very fortunate to have some very good subcontractors on board. 10 11 MR. RAUEN: Over 300 people every 12 We are now over 300,000 hours on the job 13 to date. And that's a lot of people a lot of 14 talents. I hope that answers your question. 15 CHAIRMAN CROSBY: Yes. 16 MR. RAUEN: Going onto appendix 17 five, I wanted to bring to your attention a 18 change from the prior quarters. This letter 19 from Saul Reibstein, our CFO reports project 20 costs at \$250 million. In the past reports 21 that number has been \$225 million. 22 In this quarter -- let me back up a 23 The history of this project has always 24 envisioned some element of equipment financing

that we would buy certain ones, lease certain ones. So, it was always \$225 million plus some leased equipment. Based on some advice from our corporate finance department, they've said areas where we were planning to lease not the wisest move. Buy this, buy this, buy this, essentially buy almost everything in the plant.

CHAIRMAN CROSBY: You're talking about slot machines?

MR. RAUEN: Slot machines, HVAC equipment, kitchen equipment. There's a whole portfolio of things we contemplated leasing that now based on the advice from our finance department, it's better that we buy. So, now we are putting leasing aside, going forward purchasing almost everything in the project. That's why we went from \$225 to \$250 million.

COMMISSIONER STEBBINS: Jack, looking at that sheet still under building and construction and to a lesser degree gaming and operations equipment, we still have a pretty big dollar figure there in terms of stuff left to be spent.

I kind of know where it is obviously

for gaming and operations equipment. What is in that kind of \$50 million figure with respect 2 3 to the link in construction? 4 MR. RAUEN: That number is as of 5 March. So, we've got three more months of 6 construction. And we are running about \$12 million a month plus retainage and other 8 things. So, it is the payout of the rest of 9 the work. 10 COMMISSIONER STEBBINS: Okay. 11 MR. RAUEN: It's right where we saw 12 ourselves being at this point. COMMISSIONER STEBBINS: 13 Okay. 14 COMMISSIONER CAMERON: So, you're 15 definitely on-budget for this project. And you 16 explained why, with buying some additional equipment. In your experience is that somewhat 17 18 unusual? MR. RAUEN: Every project has its 19 20 challenges and dynamics. Our long history has 21 been to be in the ballpark of our budgets. And that's where we are on this one. 22 23 COMMISSIONER CAMERON: Just so many 24 large projects you hear about running over

budget. So, I think your -- obviously the team is working well to keep it on budget.

MR. RAUEN: It's been our history,
Commissioner, and on this one we are in the
ballpark of our budget. That's for sure.
Going onto appendix number seven.

CHAIRMAN CROSBY: You skipped six?

MR. RAUEN: Six was just a list of design and construction licensing, the

licensing of certain of our key vendors and all that. So, nothing particular to report there other than the licenses we need for our suppliers we have.

Number seven is a little bit
lengthier than normal. But it just gives you
the highlights of where construction is at. In
this particular quarter, we're pointing out
certain key milestones. We got the certificate
of occupancy for the garage and related
offices. We got the certificate of occupancy
for the live-racing area. And that live racing
resumed on April 15.

We got our permit and started work for the off-site roadway improvements. And on

the second page of that particular appendix, we've engaged consultants to do the baseline traffic studies that our host and surrounding agreements require.

So, besides the normal construction, we had a series of real important milestones in terms of certificates of occupancy this quarter.

Onto appendix eight, this is the project construction workforce. We committed to certain goals for minority, women and veterans actually working on the site. This is an update of those goals and where we're at.

As of the end of March, we've exceeded 300,000 direct work hours on the site. We are currently at 16 percent workforce participation for minorities, which is right on our goal. We are at three percent women versus a goal of seven. There are areas of the project we continue to struggle on in terms of female representation. And in the most macro sense, it boils down to one thing, certain of the trades just aren't well represented, not just for our project the area as a whole. And

that's the workforce we have to draw from. 2 COMMISSIONER MCHUGH: Is that true 3 nationally in those trades? 4 MR. RAUEN: I defer that one to Phil. 5 6 MR. COLEMAN: I would say that it is 7 pretty true nationally, yes. 8 COMMISSIONER ZUNIGA: Do you still 9 have subcontracts to let out that may make a little bit of a difference? 10 11 MR. RAUEN: At this point, we are 12 substantially committed. It's now just 13 executing. So, my sense is based on where 14 we're at now, Commissioner, these numbers 15 probably are a good representation of what 16 you'll see at the end. 17 COMMISSIONER ZUNIGA: Where we'll 18 end up. 19 MR. RAUEN: For the whole project. 20 While we are struggling a little bit on the 21 female side, when you take a step back and look 22 at all three minority, women and veterans, we

are pleased with the results. We think we are

taking the best advantage of what the market

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1 has to offer.

And I think Turner has done a good job of finding the right subs, keeping an eye on the participation and doing corrective action where and how we can. I think the only limitation has been what the market has to offer us.

We can go on now to appendix nine, which is the periodic report we give you on contracting on the construction side. We've been talking to you about this for several quarters now. And we have done exceptionally well here.

At this point, we are substantially all committed and let out. So again, the number's you're seeing here are really representative of what the project will be when we close it out. And that's on the minority side, we're at 10 percent contracting versus a goal four. WBE 13 percent versus a goal of seven and veterans nine percent against a goal of three.

All in all, not much change from the numbers we've been reporting. This is where

they should end up. And we are, as we have been, very pleased.

CHAIRMAN CROSBY: That's great.

COMMISSIONER MCHUGH: Great numbers.

MR. RAUEN: Probably the only other comment I would make or to bring to your attention is appendix number 12. This is really the first opportunity that we've had to report against our diversity plan for the fitout of furniture, fixtures and equipment.

We have a plan that calls for six percent MBE participation on the fit-out, 12 percent WBE and three percent veterans. At this point, we are about three-quarters of the way committed in the procurement involved in the bids under this program. And right now we are against a goal of six percent for MBE, we are at three percent. Against a goal of 12 percent for WBE, we are at 16 percent. And against a goal of three percent for veterans, we're at 18 percent.

Again, a mixed bag but all in all as a whole we are substantially ahead of the goal. And at this point not only have we committed

about three-quarters but we've paid about over 2 50 percent of those commitments at this point. CHAIRMAN CROSBY: Is this a subset 3 4 of the earlier number? MR. RAUEN: It's a different 5 6 program. One, Commissioner, is purely construction. And this one is furniture, 8 fixtures, equipment, anything from signage to 9 the surveillance equipment, to front of house 10 furniture, back of house furniture, pretty much 11 everything but slot machines and the slot 12 system which are very unique purchases that you 13 can't buy on any type of minority basis. But 14 it's the rest of the program. It's roughly \$20 15 million worth of procurement. 16 CHAIRMAN CROSBY: Great. 17 MR. RAUEN: That was it in terms of 18 formal comments. I'd be happy to address any 19 questions. 20 CHAIRMAN CROSBY: Any other 21 questions or thoughts? 22 COMMISSIONER CAMERON: Excellent 23 numbers. It's apparent that you are committed 24 to this and make very good -- really getting

the numbers you're looking for. 2 MR. RAUEN: We are pleased. 3 COMMISSIONER STEBBINS: We certainly 4 want to help you in the remaining months try to 5 maybe bump up some of that MBE participation 6 see if we can get closer to the six percent. CHAIRMAN CROSBY: The MBE or the 8 minority? 9 COMMISSIONER STEBBINS: The MBE. 10 CHAIRMAN CROSBY: Equipment side, 11 the fit-out, yes. 12 MR. RAUEN: Any thoughts would be 13 appreciated. 14 COMMISSIONER STEBBINS: Okay. 15 we've gone through this, we've gotten a couple 16 of calls from Lance where he's like I've got 17 great veteran business lined up to do business 18 with us but for whatever reason they don't want 19 to go through the licensing process or what 20 have you but the best we can do to help you 21 kind of look under every rock and stone to find 22 the participation, we'll want to do that. 23 MR. RAUEN: The time has moved very 24 fast on this project. And now that we look

back a little bit and say we've had remarkably little pushback from subs and suppliers about the whole licensing process.

COMMISSIONER STEBBINS: Okay, good.

MR. RAUEN: That's a good thing.

CHAIRMAN CROSBY: Permitting in

Massachusetts has always been known to be pretty efficient.

MR. RAUEN: Okay.

COMMISSIONER STEBBINS: With a heavy dose of sarcasm.

commissioner mchugh: This is very exciting to see this come together. It was an aggressive schedule. It continues to be one, but pieces are falling into place and that's not by accident.

MR. RAUEN: Always been looked at by us as aggressive but achievable that's the way you're supposed to set standards. I think your consultants had drawn the same conclusion pretty consistently. Time is flying and we're getting this close. And every day is aggressive but achievable.

COMMISSIONER MCHUGH: Right. It's

1 | great to see.

2 MR. RAUEN: Okay. Thank you.

CHAIRMAN CROSBY: There are a lot of things that are good. The big one is being on schedule and more or less on budget. But diversity as you well know are often more of a reach than a mutation. It's been noted that you guys have really set this out as an important priority and worked hard on it.

We know it takes work. It's important to us. It's important to the statute. You did get some press, some coverage which is great. The press did acknowledge the fact that you had really exceeded your diversity objectives on the procurement side. That's great. You deserve that. We want to make note of that not just to get lost in the shuffle. But you actually put your shoulder to this wheel and we really appreciate that.

MR. RAUEN: On the development side, you get one chance to do it right. You don't have 10 years to develop and multiply. You get one chance. We are pleased with the way it came together. So, thank you.

1 COMMISSIONER ZUNIGA: Just curious 2 Jack, what is your involvement after opening, 3 your development department? 4 MR. RAUEN: There's always several 5 months of working very closely with Lance and 6 his team on often times those things that you planned and thought would work don't. Where 8 customers' response have been different and 9 changes are necessary. 10 So, for us there's always two to 11 three months of very close coordination after 12 we open with Lance and his team and with 13 Turner's help to correct things that either we 14 planned that didn't work out well or need 15 change for some other reason. 16 And during that same period of time, 17 we wrap up all of the financial affairs of the 18 subcontractors and suppliers. So, there's a 19 90-day pretty intense continuation. 20 COMMISSIONER ZUNIGA: Thank you. 2.1 CHAIRMAN CROSBY: Lance? 22 MR. RAUEN: Thank you. 23 MR. GEORGE: Good morning. With me 24 today I have Shannon Wells, Vice President of

Human Resources to talk a little bit about staffing. I would say in general delighted to suggest that we remain on schedule, no major setbacks as it relates to staffing.

Commencing next week and then
through about the first 10 days of June we'll
see a significant ramp-up. Interview schedules
are full, no doubt about that. And we continue
to be delighted and amazed at the quality and
the quantity of the talent pool and the
applications that we've receive. So, with that
I'll turn to Shannon to walk through the slides
MS. WELLS: Good morning. Thank you
for allowing me to speak to you today. So,
we'll go through a quick overview. The first
thing I'll talk a little bit about is our
community outreach and communication that we've
done.

Starting back in February, we were able to go speak at the Brockton Chamber of Commerce. We have several partnerships, I'm sure, as most of you know with workforce development career centers. We participate with them in job fairs, working with them to

hire great slot techs. And I was able to go to the beautiful State House and speak to that group in March. So, that was a wonderful experience.

Also working with Massasoit and Bristol Community Colleges. Here, we are really looking into some training opportunities as we get into the mass hiring mostly on the culinary and F and B side with Serve Safe and Tips.

Also working with Veterans Inc. The wonderful thing there is some of our partnerships with the career centers have afforded us the opportunities to hire veterans. We've actually hired two that were referred to from the career centers.

Also working with the New England
Area Conference NAACP. And then some people in
this room were at a meeting in March with the
career centers, community colleges and the
Secretary of Labor and Workforce Development.

So, the next slide will kind of walk through some of our job fairs that we've done. It started early on in October. Actually, I

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came out to these prior to even being employed. 2 CHAIRMAN CROSBY: Just for the fun 3 of it? 4 MS. WELLS: Yes. It actually was 5 beautiful then. It was the fall and gorgeous. 6 And I thought, I want to move here. And then I got here in December. 8 COMMISSIONER MCHUGH: A quick change 9 of mind. 10 MS. WELLS: Yes, too late. So, we started our ramp-up really in March and April 11 12 and most of our job fairs to get to where we 13 are now, which is our mass hiring. 14 The next slide, wanted to just kind 15 of give you a visual of our applicant pool. 16 Looking at mostly just the Eastern Mass., 17 Southern Mass. area and a little bit of Rhode 18 Island is where our applicants are coming from. 19 The next slide, we kind of gave you 20 our top 10. Out of the over 4000 applicants,

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these are the communities that are in our top

communities are in that applicant pool and the

Most of our host and surrounding

highest level of applicants.

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                COMMISSIONER MCHUGH: These are not
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     typically applicants with gaming experience,
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     right?
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                MS. WELLS: Correct.
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                COMMISSIONER MCHUGH: So, it's food,
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    beverage, what else?
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                MS. WELLS: Slot operations.
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                MR. GEORGE: IT, accounting, human
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     resources comes to mind. So, a lot of back of
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    house administrative jobs that we've hired for
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     out of the gates.
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                COMMISSIONER MCHUGH: That you've
    hired for?
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                MR. GEORGE: Early that we've
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    brought on board.
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                COMMISSIONER MCHUGH: Then they go
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     through a training program to acclimate
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     themselves with the specific needs that you
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     have; is that right?
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                MR. GEORGE: Yes.
                                   Certainly, I
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    think less training needed maybe in the areas
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     of accounting and IT, more training needed for
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     front of house positions gaming specific.
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     surprising, a little bit of a learning curve
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1 with the language and the vernacular but they 2 pick it up quickly. 3 COMMISSIONER MCHUGH: Are the 4 community colleges -- You mentioned them a 5 minute ago. Are they supplying a significant 6 number of applicants? MS. WELLS: We went to sit with them 8 in Brockton and do a job fair. We had a lot of 9 interest, mostly on the culinary side. So, it still remains to be seen who we will actually 10 get from that group. 11 12 COMMISSIONER MCHUGH: Right, right. 13 Okay, thanks. 14 MS. WELLS: Just to take a look on 15 the next slide is our hiring goals to date. 16 are exceeding on the diversity side of 17 17 percent. And our local new hires we're at 37 18 percent. 19 CHAIRMAN CROSBY: What are the two 20 objectives. 21 MS. WELLS: Objectives are 90 22 percent local, which is the host and 23 surrounding communities, and 10 percent 24 diversity.

MR. GEORGE: We've got some work to
do. With that being said, I think as of
yesterday, we had 77 folks on board. And as
you guys know, we'll be hiring 500. So, early
numbers, we're obviously encouraged with the
diversity numbers, plenty of work to do on the
local side.

With that we end up with folks who

With that we end up with folks who are in Walpole for instance or Norfolk who fall just outside of our local communities.

MS. WELLS: We do expect an uptick in the local goal. First indications of our invites to our group interviews which is what we're doing now for mass hiring, lots of local host and surrounding community folks.

COMMISSIONER STEBBINS: Surrounding community agreements all had some -- a promise of at least going to each surrounding community and staging a day. Does that translate back into the dates and the meeting schedules that you had aligned before?

MS. WELLS: Yes.

CHAIRMAN CROSBY: The 90 percent, is

24 that a best efforts? How is that

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characterized?

MR. GEORGE: It is a best efforts, correct. Certainly, these numbers ae top of mind on every hire we make. Again, feeling good about where we started with diversity. We recognize and we've had several meetings with our local constituents, we've got some work to do on the local side.

MS. WELLS: So, the next slide this is where we are in our hiring timeline. I'd like to say a picture is worth 1000 words here. We are sitting in April at approximately 81 employees. And you'll see we have to get to 500 in June.

So, the purple bar there suggests that we have a lot going on in the next seven weeks. We have begun. We are on target.

We've begun our mass hiring. This is what I'm dreaming about every night. We are excited.

By May we should have 300 on staff and then June, which is really the first few weeks of June up to the first three weeks of June, we'll have the 500 new hires.

COMMISSIONER ZUNIGA: Are you

1 keeping track of the pool of applicants that 2 you have who may be unemployed or is currently 3 employed? Are you getting any of those statistics? 5 MS. WELLS: I have not yet. 6 CHAIRMAN CROSBY: I thought we were. 7 I thought we saw those numbers yesterday? 8 Didn't they show that the number of people in 9 Plainville that were unemployed, part-timers or otherwise? 10 11 COMMISSIONER ZUNIGA: You may be 12 right. 13 CHAIRMAN CROSBY: Maybe we're doing 14 Is MGC to collecting that? 15 COMMISSIONER STEBBINS: We're 16 collecting that for the data project with 17 UMass. Everybody who gets licensed or 18 registered, fills out a quick questionnaire as 19 to where they're coming from. 20 COMMISSIONER ZUNIGA: We are keeping 21 track of who's hired. My question was as on 22 the applicants. 23 MS. WELLS: I don't think our system 24 has it, actual tracking.

1 CHAIRMAN CROSBY: It is interesting. 2 We didn't even know. Elaine and I talked about 3 We didn't realize that MGC is keeping 4 track. When you eventually hire someone, they 5 go through our licensing and registration 6 process. We know how many unemployed people, 7 part-time and fully employed we're hiring. 8 COMMISSIONER ZUNIGA: Because that's 9 a form that we have them complete when they 10 come, part of the license. 11 CHAIRMAN CROSBY: It's great. 12 MS. WELLS: The next slide, we'll go 13 through our licensing submittal. This is 14 obviously a big challenge on both sides. We 15 are definitely excited about how much the 16 licensing team is working with us. We realize 17 it's a huge, huge undertaking. So, our goal is 18 by May 27 to have all of the GEL licenses and 19 temp. requests that we submit with those. CHAIRMAN CROSBY: Tell the audience 20 2.1 what GEL means. 22 MS. WELLS: I'm sorry. Gaming 23 employee licenses, so there's three. There's 24 the key license. And there's a gaming license.

And there's also a registrant license.

The registrant licenses are approved the day they are submitted provided they're submitted properly. The gaming licenses go through a bit more scrutiny, and of course the keys a lot of scrutiny. And then by June 10, our goal are to have all of the registrant applications submitted. And then June 17 all positions hired and trained and ready to roll.

CHAIRMAN CROSBY: I know you all have been coordinating on this. But how are we feeling now about our ability to match our side of this?

MR. DAY: As Shannon was speaking, I started from the place, the first number she had with the 81 by the end of May. We reconciled that. And we're in agreement in that position. And we've established four licensing days to go down -- for our staff to go down to Penn to actually do some mass licensing on site.

So, I think we're basically we kind of got a process where we're checking in twice a week. I believe that we are on track with

1 them as well. 2 CHAIRMAN CROSBY: Great. A lot of 3 credit to the IEB and all of the troopers 4 sitting in the back who are doing all of the 5 background checks. It's inevitable that 6 they're going to come in in a crush. And it's hard for you but it's also hard for us. 8 MR. DAY: Chairman Crosby, I should 9 mention also our two have been permanent 10 licensing folks Bill Curtis and Kathy Barch, 11 they are pulling a lot of weight here as we get 12 moving forward, and have been working real hard 13 to make sure those license applications get 14 processed. 15 CHAIRMAN CROSBY: Great. 16 MR. GEORGE: Would agree with that. 17 We've had tremendous communication on both 18 They're working a lot of hours. We're 19 hearing from them on Saturdays, on Sundays, 20 late at night. So, they're certainly helping

CHAIRMAN CROSBY: Good.

MS. WELLS: Troopers come to

24 | property and do fingerprinting which is a huge

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us out.

1 advantage for us as well. 2 CHAIRMAN CROSBY: Great. 3 COMMISSIONER ZUNIGA: Could you give 4 us an order of magnitude of where you are on 5 the key gaming licenses in terms of percentage? 6 MS. WELLS: We have about 25, 27 to 7 And we have submitted approximately 8 18, 16 to 18 I think we're at right now. 9 COMMISSIONER ZUNIGA: What about the 10 GELs? 11 MS. WELLS: Submitted approximately 12 50, so that leaves us about 140 more to go. 13 Then in the next few weeks, we are working very 14 hard to have another 50. So, by the time we 15 have the licensing events, we'll have two 16 licensing events we'll have 100 more to go by 17 then. 18 COMMISSIONER ZUNIGA: I didn't 19 realize there were so many GELs. 20 CHAIRMAN CROSBY: She's including 21 the service employees in the GELs. 22 MS. WELLS: No. There's about 185 23 gaming total. 24 CHAIRMAN CROSBY: Okay. When you

say GELs, I thought your description of it included the registered?

MS. WELLS: No, separate. Our registrants are approximately 260, 270 registrants on top of that.

CHAIRMAN CROSBY: Okay. Is that it?

MS. WELLS: Next slide, just a quick overview on training. We will start our mass orientation the first two weeks of June.

Those will consist of meetings and trainings of about 30 team members per session. We'll have some sister property come in and help us because we know there will be a lot going on at that time, not just with training but getting everything to come together at once.

We train on our culture. We train on core values, red carpet customer service which is our customer service program that we use at all Penn properties. Safety, LEED gold, anti-harassment, policies and procedures and also responsible gaming will be included. They're about a six- to eight-hour training. And they're held on-site. Then once we get

Page 38 done with their orientation, they go directly 2 into the department specific training. 3 COMMISSIONER STEBBINS: If myself or 4 any of my colleagues or staff were interested 5 in just coming down and witnessing your 6 training, would you be amenable to having us sit in the back of the room and not make any 8 noise? 9 MS. WELLS: Of course. 10 COMMISSIONER MCHUGH: Thrilled, 11 right? 12 MS. WELLS: Just no heckling the 13 trainer, if it's me. 14 COMMISSIONER CAMERON: You're the 15 trainer? 16 MS. WELLS: In some of them, yes. 17 I'll be doing some. We'll be splitting up with 18 my team. 19 COMMISSIONER ZUNIGA: You will just 20 have to reschedule the part about the 21 Commission. 22 MS. WELLS: Yes, that's secret. 23 CHAIRMAN CROSBY: Is that it? 24 MS. WELLS: That's all I have for

you. If you have any more questions.

COMMISSIONER ZUNIGA: Thank you very much.

CHAIRMAN CROSBY: Next up information technology, Director Glennon.

MR. GLENNON: Mr. Chairman,

Commissioners, good morning. I'm here -First, I want to make a correction, the third
slide in your deck should be titled central
management system project update not gaming
laboratory. It's my oversight.

I'm here today to give you an update on the CMS project. Very pleased to inform you that the contract between IGT and the Commission was executed on April 22. That allowed a lot of the activities that need to take place, especially in the procurement are for IGT, formerly GTECH, to move forward. They had some infrastructure they need to procure, parts, etc. That's a good thing.

I want to call out Edward Jordan who is the project manager out of Moncton for IGT.

The project plan here in the executive summary, which we'll be going over were provided by

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Edward. I think he's watching. He and his team have been great.

And we had a kickoff in April. And we've had several meetings since with members of our team. So, the finance group, Derek Lennon and Maria Botari for the revenue folks and Bruce Band and Vanessa Barone on the IEB side.

So, we have looked at requirements. We have, I believe, a baseline for the initial installation of the software and a detailed project plan, which is attached.

My idea would be to report out to you in the format of the executive summary that's attached here. I think it is traditional project management reporting. It's a dashboard type of an approach. Calling out high-level milestones along with the status of those milestones and any risks or issues that we're dealing with related to those.

The detailed project plan, which is in the form of a Gantt chart is available. We have integrated the critical path and the activities of the CMS project with the gaming

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floor opening for Penn.

So, as they move through the gaming floor and configure the slot machines, there are some activities which we'll be able to do that will eliminate the need for work after opening. There's some preparation that needs to be done in the slot base for the central management system, equipment that needs to be put in. And Penn had asked that we do this concurrently with their buildout of the slot floor so that it's not disruptive after opening. You don't have the bases opened up, etc.

So, that's the way the project plan has been developed. We've had a meeting with the Penn folks Mike Thoma, slot operations, Albert DeLagarzo their slot manager and their IT folks. So, I think everybody is pretty much -- We're all on the same page. There's good communication and collaboration and things are moving forward.

I think I'm pretty comfortable that where we are right now is in good shape. So, everything is -- I'll entertain any questions

on any of the material, either the detailed Gantt charts or the executive overview.

But I would ask that you approve the overview as a format for us to report out up to you relative to the status of the project.

CHAIRMAN CROSBY: Anybody?

COMMISSIONER MCHUGH: I think the overview is clear. It is helpful. It helps us keep track of the essentials without getting into a morass of detail. I think it's a good way to proceed with the reporting and tracking from our standpoint.

CHAIRMAN CROSBY: In the Gantt chart there are a number of red lines. I assume red lines on the Gantt chart mean the same thing as they do on the executive summary? Those are at-risk items.

MR. GLENNON: Yes. I think they are calling out some critical path items that we need to be responsible for. The network operations center and the buildout, we're going to need to put a temporary location into place because the permanent NOC is going to be on the floors that we're building out. So, we need to

figure that out.

And up until this week, the question of who the lab was going to be that handled the certification -- Actually, we haven't made that decision yet. I take that back.

We've selected labs to do the certification of the gaming floor, the slot machines and the house system. We are getting further clarification on the statement of work to certify the central management system.

So, of three tasks that we had put out to bid for the certified independent laboratories, we've awarded three of those tasks. Two of them to GLI and that's the validation of the slot machines and the slot floor. And then the third task is the tote system at Plainridge, and we had awarded that to BMM. We still have some work to do on the CMS system.

We'll get that done in the next couple weeks. And IGT is going to provide us some additional granularity on the requirements for testing and certification of the CMS.

COMMISSIONER MCHUGH: But more

broadly, the color scheme on the Gantt chart is not the same as the color scheme on the executive overview; is that right?

MR. GLENNON: I believe that is correct. And if we need to harmonize those, I can certainly -- I wasn't actually planning on making this Gantt chart a part of my update for you, because I think it tends to be in the weeds a bit in terms of the details. Do we have any issues with the activities on this chart will be called out in the executive summary.

COMMISSIONER MCHUGH: I wasn't making a suggestion. I was just making an observation.

On the executive summary is whether there is sufficient granularity there. Presumably behind this you and Rick and others will know what's going on. You don't need us to catch highlights. But we do want to know about issues and whether -- Execution is a huge category that basically covers two-thirds or more of the whole thing.

And to have one big chunk there, I'm a little bit concerned. And that's why I was wondering about these things that are red.

These things that are red on the Gantt chart don't mean there's an issue or a problem with them, then the specific example of my concern goes away.

But there's just not very much granularity in this chart. And you need to be really hard-nosed -- For our purposes, you need to be really hard-nosed about reflecting what are potential risks in these huge categories like execution.

MR. GLENNON: So, I'll call your attention to the last page of the summary, which is the risk chart. I think there are three items on that, four that are called out.

We will expand this to identify any things that would tend to indicate that we are going to deviate from the plan or that there are issues that we need to work through either with Penn or with IGT or with our own staff.

CHAIRMAN CROSBY: So, red on this chart means what?

Page 46 1 MR. GLENNON: Red on this chart 2 means critical. 3 CHAIRMAN CROSBY: Critical but not 4 at-risk? 5 MR. GLENNON: Mr. Chairman, are you 6 talking about the Gantt chart? 7 CHAIRMAN CROSBY: No. I'm on your 8 milestones chart. 9 COMMISSIONER ZUNIGA: The risks 10 chart. 11 CHAIRMAN CROSBY: What you referred 12 to as the risks. MR. GLENNON: On the executive 13 14 report, if it's green it's good. If it's 15 yellow, it's caution. If it's red it's a 16 problem. 17 COMMISSIONER CAMERON: This chart 18 would say high if there was a real issue, 19 right? 20 CHAIRMAN CROSBY: I was on the wrong 21 chart. I'm sorry. Okay. 22 COMMISSIONER ZUNIGA: I had a 23 question on the risks. 24 COMMISSIONER MCHUGH: Could I stick

with format for just a second, because I do 2 think this is helpful and does contain -- The 3 reporting that you plan to continue to do begins with the executive overview slide, this 5 one. 6 MR. GLENNON: Correct. 7 COMMISSOINER MCHUGH: And includes 8 the successive slides, right? The next one 9 with the milestones. The next one with the very brief one-line chart and the risk chart. 10 That's all a package of this reporting that you 11 12 plan to do, right? 13 MR. GLENNON: That would be senior 14 leadership on Rick's team and you, the 15 Commission, would get that report. 16 COMMISSIONER MCHUGH: Okay. 17 MR. GLENNON: And you can certainly 18 have the Gantt chart, which may change here and there as we tweak it. That's available at a 19 20 different level of granularity. 2.1 COMMISSIONER MCHUGH: Well, it's 22 that kind of high-level review that it seemed 23 to me was really helpful and can trigger a 24 need to take a look at the Gantt chart if you

1 want. 2 CHAIRMAN CROSBY: Commissioner 3 McHugh's clarification helped me on this. I 4 thought it was just that one first bar chart, 5 but you're talking about more. So, that's 6 fine. COMMISSIONER ZUNIGA: I had a 8 question on the risks. What does the date mean 9 in the column, in that column when you're 10 logging it or when it's due? MR. GLENNON: I think that's the 11 12 date that the risk was logged. This is an 13 issues log. It was the date that the issue was 14 put into the log. 15 COMMISSIONER ZUNIGA: Right. It be 16 helpful at least to me if some of these risks 17 were identified with an end date, I guess or a 18 due date. 19 MR. GLENNON: Okay. If the risk is 20 associated with a stream that has a due date, 21 We will put that in. 22 CHAIRMAN CROSBY: Which this one

does, for example. Is that what you're talking

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about?

Page 49 1 COMMISSIONER ZUNIGA: That's the log 2 date. 3 CHAIRMAN CROSBY: It says it needs 4 to be completed by June 22. 5 COMMISSIONER ZUNIGA: The one, yes, 6 but the others might not. 7 MR. GLENNON: We can certainly add a 8 column, Commissioner. 9 CHAIRMAN CROSBY: Probability means 10 what? Low probability of a problem? 11 I think you're MR. GLENNON: 12 basically ranking it. And if you were 13 assigning a number value to high, medium and 14 low, you could essentially get a number for the 15 level of the risk. So, the probability and the 16 impact are two factors. 17 The probability of it happening and 18 then the impact. In some cases, it may be a 19 high probability of something happening, but a 20 low impact, right. 21 CHAIRMAN CROSBY: I didn't know 22 whether low meant low probability of being a 23 problem or low probability of getting done on 24 time.

1 MR. GLENNON: Low probability of 2 being an issue and the impact I think is self-3 explanatory. 4 CHAIRMAN CROSBY: Okay. 5 COMMISSIONER CAMERON: Edward is 6 who? 7 MR. GLENNON: Edward Jordan is the 8 project manager for IGT. Basically, all of 9 these artifacts and materials he has generated 10 and will continue to generate for us. So, he 11 maintains the project plan. He's integrated 12 their project plan with what was provided by 13 Penn. He's doing an excellent job of managing 14 the project. 15 CHAIRMAN CROSBY: What does the 16 fourth one mean, John? It sounds like casino 17 interruption during go live. Sounds like a 18 pretty big deal. MR. GLENNON: We had talked about 19 20 concurrently going live with the start-up of 21 the casino. One of the things that is going to 22 have to happen as we put the central management 23 system online is to take down banks and 24 machines, to plug those machines into a fiber

connection that will be pre-laid out. And to 2 put those online with the central management 3 system, it will involve zeroing the meters on the machines. And it will have to be a coordinated effort with the folks at Penn. 5 6 I think it's an issue we wanted to 7 call out early, but it's something that can be 8 worked around with a good plan. It's a reset 9 of the meters, essentially on each machine. COMMISSIONER ZUNIGA: You do it in 10 11 stages so that the casino continues to operate. 12 MR. GLENNON: I think all of this 13 done, both the preplanning of the installation 14 of equipment during their buildout of the floor 15 and the way we bring the machines online is to 16 be minimally disruptive to casino operations. 17 That's the way we're working it. 18 CHAIRMAN CROSBY: Anything else, 19 questions? Great. 20 MR. GLENNON: Thank you very much. 21 COMMISSIONER MCHUGH: It's very 22 helpful. 23 COMMISSIONER ZUNIGA: Thank you. 24 CHAIRMAN CROSBY: We're a couple of

minutes ahead of schedule. I'm going to take just a quick break. We'll be back in five minutes or so.

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(A recess was taken)

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CHAIRMAN CROSBY: We are reconvening at about a little after 11:30. We are at item five, the ombudsman report, Ombudsman Ziemba.

MR. ZIEMBA: Good morning,

Commissioners. First on my agenda are two
items related to Brockton's May 12 casino
referendum. Notice to Brockton residents
regarding the Commission's suitability process

and a waiver of one of the Commission's

17 regulations that governs the timing of certain

18 local votes.

At our last Commission meeting, we discussed the Commission requirements related to suitability and the holding of a referendum. To briefly summarize, the Commission's regulations prohibit the holding of a host

community referendum prior to the Commission

l determining that an applicant is suitable.

However, a community can move forward in advance of a suitability determination if a community's governing body votes to do so.

In addition to that vote, a community must engage in a public education campaign to inform its citizens that despite a local vote, an applicant can only apply for a casino license if it has been deemed suitable by the Commission.

As part of the education campaign that is required, a community must send a notice describing the Commission's suitability and application process to registered voters. And then finally, pursuant to the Commission's regulations, the governing body must first vote to move forward with the referendum before suitability and only then can actually schedule the referendum. So, there's a sequencing in our regulation that's very specific.

So, first in regard to the notice requirement, Counsel Blue, Deputy Counsel Grossman and I have reviewed the proposed citizen notice that's in our packet. And we've

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determined that it is consistent with our
regulation that it is substantially similar to
notices that have been approved in the past.

There have been a number of different notices
that have been already done in other parts of
the Commonwealth. And that it adequately
describes the current situation with this
applicant.

I highlight just one aspect of the

I highlight just one aspect of the notice. It states the historical fact that this applicant, Mass. Gaming and Entertainment, has previously been deemed suitable by the Commission. However, the notice also informs Brockton voters that the Commission is currently reviewing any changes, new members and new circumstances since the date of this first prior determination of suitability. This language was shared with IEB Director Wells who was okay with this new language.

Before the Commission considers this notice, I would just like to provide a little bit more context. After discussions with IEB, we propose that the Commission hold a meeting on MG&E's suitability next Wednesday, May 6.

The IEB is currently wrapping up its background investigation and should be prepared by that date.

So, if the Commission determines

MG&E suitable on that date, the city of

Brockton under our regulation would not need to

mail this citizen notice to the voters because

the proposal would comply with our suitability

requirements. Sending such a notice despite

our positive suitability determination could

only cause voter confusion.

Although Brockton would not need to mail the notice until after next week, approving the notice now would enable Brockton to both print the notices and to prepare them for mailing if it is indeed necessary.

CHAIRMAN CROSBY: Meaning if we don't conclude the suitability on May 6.

MR. ZIEMBA: So, there's basically three different categories and I'm sure there's a million other permeations, but if they're deemed suitable then there's no need for a notice. If they're deemed not suitable that's another kettle of fish.

And then the third group would be if there's other additional information that's necessary and the Commission cannot make that determination next Wednesday and we'd have to have a subsequent vote then the notice would need to be sent.

CHAIRMAN CROSBY: Those are three points that's it's important for the public to understand.

MR. ZIEMBA: That's right. The second item is a waiver from the sequencing in the Commission's regulations. Brockton scheduled its election before it voted to move forward with the election in advance of suitability.

This is partly due to the community's efforts to meet the Commission's then existing deadlines regarding the RFA-2 deadline, which obviously requires that a referendum be completed prior to submitting the RFA-2. As we've noted that deadline that existed at that time has now since been moved.

The Commission has previously entertained and granted a similar waiver in a

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1 different community. Pursuant to the Commission's waiver regulations, in order to 3 grant a waiver the Commission must make certain findings.

And the city of Brockton put forward its arguments on why this waiver request meets those requirements. Number one, granting the variance is consistent with the purposes of MGL Chapter 23K. Brockton argues that the Commission's measures to protect the integrity of the gaming license process are met albeit in a different sequence. This is similar to what we previously ordered and found.

Granting the variance will not interfere with the ability of the Commission or the IEB to fulfill its duties because a gaming license remains subject to a positive determination of suitability despite the sequencing.

Number three, granting the variance will not adversely affect the public interest because the city council does in fact approve holding the election in advance of the final determination of suitability.

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1 And finally, not granting the 2 variance would cause substantial hardship to 3 the city because it would not be able to 4 proceed with the May 12, 2015 referendum if no 5 suitability decision is reached by the Commission next week. 6 With this, I welcome any questions 8 the Commission may have. And I think both 9 items would require a vote. 10 CHAIRMAN CROSBY: Okay. Comments? 11 COMMISSIONER ZUNIGA: So, we're 12 thinking about two waivers, essentially or it's 13 one in the same? 14 MR. ZIEMBA: One is not a waiver but 15 it's an exception that is built into our 16 regulations. And what the Commission would be 17 approving is the notice that has been reviewed 18 by Counsel, myself and Director Wells. 19 COMMISSIONER ZUNIGA: That may or 20 may not go out depending on what happens next 2.1 week. 22 That's exactly right. MR. ZIEMBA: 23 Then the second matter is a waiver to our 24 regulation regarding how the sequencing

occurred whereby they voted first to schedule the election and then move forward on the vote to move forward in advance of suitability.

COMMISSIONER MCHUGH: The need for both of those is mooted if we find MGE suitable.

MR. ZIEMBA: That is correct.

COMMISSIONER MCHUGH: And the first one, the approval of the notice, is today say is designed to allow the printing and contingency planning that's necessary to go forward if there's a problem next Wednesday.

MR. ZIEMBA: Exactly right.

COMMISSIONER MCHUGH: Why is that also true of the second one? In other words, why couldn't if we find either the need to get more information or find that there is a lack of suitability, why couldn't we decide on the variance then?

MR. ZIEMBA: We could definitely do that. The city has raised no objection to that. They didn't know about this request, but in thinking about it over the last day, I don't believe that that I would be an obstacle.

COMMISSIONER MCHUGH: I raise that because it seems to me that the -- I know it makes the timeline shorter and makes the heart palpitations greater I suppose by making it shorter, but it also seems to me that at least some of the four conditions might be affected by what we do next Wednesday if we were to determine that there is not suitability that we couldn't make the suitability determination on Wednesday.

For example, if we determine that there is a lack of suitability, the conditions that we have to find in order to grant a waiver would be different from our assessment of the conditions if we said we needed more information, I think.

MR. ZIEMBA: Right.

COMMISSIONER MCHUGH: So, it would be very hard today to say that the four conditions -- I think to say that the four conditions are met when we know we're going to have this hearing next Wednesday. So, I guess I would be in favor of voting today on the first one but not on the second one.

MR. ZIEMBA: I would think on the sequencing, if we're just talking about the sequencing, it's a little bit of a different matter of the general consideration we take a look at from suitability in that if we're specific to the sequencing, the waiver request is in order.

But one benefit of potentially not doing it until next week is that if no waiver is otherwise required then there would be no -- no one could point to the fact that a waiver was necessary to move forward with the election.

COMMISSIONER MCHUGH: Right.

COMMISSIONER CAMERON: So, it sounds like you're agreeing with Commissioner McHugh.

MR. ZIEMBA: I think either way we could probably, if indeed there is positive suitability next week, this could be a non-issue. Otherwise, we could probably deal with it quickly on next Wednesday if Counsel has any objections to that --

CHAIRMAN CROSBY: Is there any downside to doing it next Wednesday?

MR. ZIEMBA: This provides a lot more certainty to the community that what they have done pursuant to our regulations is in order and it lessens some of the anxiety as Commissioner McHugh noted.

CHAIRMAN CROSBY: Right.

COMMISSIONER STEBBINS: Just a small technical question to protect the city of Brockton. Would their printing costs be covered by the applicant as part of the overall cost of the election?

MR. ZIEMBA: Yes, pursuant to our regulations those costs are borne by the applicant.

of the two, the benefit of postponing until the next week. What are the different conditions that might make us not grant the waiver under one set and maybe grant it under another?

COMMISSIONER MCHUGH: Condition
number three is whether granting the waiver
would adversely affect the public interest. If
we found a lack of suitability, perhaps a
curable lack of suitability but a lack of

suitability, it seems to me that factor might be decided differently than if we found that more information was necessary in order to make a suitability determination.

MR. ZIEMBA: But they would still need to go forward with the referendum in either situation.

COMMISSIONER MCHUGH: I understand that but we might -- I think this is entirely hypothetical, but we might not be so willing to grant the waiver if we found a lack of suitability as we would be if we found that simply more information were necessary in order to make the suitability determination.

CHAIRMAN CROSBY: If it was a lack of suitability, then it's over, right? The ballgame's over.

necessarily. We could find the lack of suitability somehow you have to remove somebody or you have to do something or you could cure the lack of suitability, but until you've done it we're not prepared to make the final suitability determination.

CHAIRMAN CROSBY: They wouldn't be found unsuitable. We would have said you are suitable conditional on something or other probably.

COMMISSIONER MCHUGH: Right, what it is that you have to do may affect how we look at the overall suitability determination -- I mean the waiver determination.

CHAIRMAN CROSBY: If we were giving them what would in effect be a conditional suitability, you can be suitable if you do A, B and C, we would presumably not do that. We would want the referendum to go forward.

COMMISSIONER MCHUGH: I realize that this is hypothetical and I'm raising it (A) for purposes of discussion and (B) to ensure that we take this waiver decision carefully as we have the past.

We could say you have to get a new somebody or something to perform a function in this organization before we will find you -- be able to find you suitable. And until you know who this entity is, it seems to me you might not be able to find that the waiver is in the

1 public interest. 2 COMMISSIONER ZUNIGA: I realize this 3 is a hypothetical now on hypothetical, but isn't that possibility lessened by the fact 5 that we already found suitable the two parties 6 that have come into partnership? COMMISSIONER MCHUGH: It probably 8 is. 9 CHAIRMAN CROSBY: Just a weighing 10 against whatever the likelihood of that 11 possibility versus the uncertainty for the 12 participants at this point. I don't feel 13 terribly strongly about either one of them, but 14 it sort of feels like it is a hypothetical and 15 it's sufficiently a hypothetical that maybe 16 it's not worth worrying about. 17 It's certainly worth talking about 18 because I hadn't thought about this consequence 19 but I'm not sure that it's worth not giving 20 them the certainty of the right to go forward. 2.1 COMMISSIONER ZUNIGA: I am thinking 22 I didn't let you finish on that. 23 CHAIRMAN CROSBY: If they're found

unsuitable this whole thing is moot but if

they're found unsuitable this whole thing is 2 moot but assuming that they aren't, I'm not 3 sure that we don't want to give them the comfort that they'll be able to go forward with the referendum. 5 COMMISSIONER ZUNIGA: Yes, I agree 6 7 with that. Plus the waiver, as I understand 8 it, is on sequence part of which has already 9 happened, isn't it? They already scheduled the referendum. 10 11 MR. ZIEMBA: That's correct. 12 MS. BLUE: Yes. The sequence has 13 been reversed but they have already scheduled a 14 referendum prior to voting to go ahead without 15 suitability. So, they're asking for the waiver 16 on the sequence. 17 COMMISSIONER ZUNIGA: Right. And 18 that's information that we could act on. COMMISSIONER MCHUGH: That's sort of 19 20 a self-wielding sword though, right? 2.1 COMMISSIONER ZUNIGA: I'm sorry? 22 COMMISSIONER MCHUGH: That's a 23 condition that they created themselves. 24 COMMISSIONER ZUNIGA: Correct.

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Hence a waiver request.
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                COMMISSIONER CAMERON:
                                        I'm just
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     trying to understand better the uncertainty.
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     We'll have great certainty after the
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     suitability next Wednesday after the hearing.
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                CHAIRMAN CROSBY: We've got to get
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     our State Troopers to figure out -- Mr. Carney,
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     wake up.
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                COMMISSIONER CAMERON: Is it his
    phone?
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                MR. CARNEY: I'm sorry. I was
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     looking at him.
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                COMMISSIONER CAMERON:
                                       I think
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     there's always uncertainty until the hearing,
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     right, for any suitability hearing. So, I'm
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     just trying to understand this additional
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    uncertainty.
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                CHAIRMAN CROSBY: The uncertainly is
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    whether or not they'll be permitted to go ahead
    with the referendum if we don't find them
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    unsuitable.
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                COMMISSIONER CAMERON: But I think
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    what we're saying is with suitability they'll
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    be able to do that. I guess I'm not
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understanding the uncertainty.

CHAIRMAN CROSBY: Because

Commissioner McHugh is hypothesizing that there could be a situation, I don't quite see it, but there could be a situation where they are conditionally suitable but that we might choose to want to say to them we're not going to let you have the referendum until this is resolved.

I guess that's what we would have to be saying.

We're going to have to say you're going to have to cancel the referendum until you become suitable. That's the only hypothetical I can actually play out.

MR. ZIEMBA: One thing I will note is the point of the sequencing in our regulation was designed to avoid a conflict between election law, which states that once an election has been called it is at least very difficult if not prohibited to stop that election, and our regulation which says that you cannot move forward in advance without the prior vote. That's why we have that sequencing in our regulation.

So, in any regard potentially the

election would need to go forward regardless of 2 whether or not it satisfies the requirements of 3 our license. So, the election should be basically a nullity for the purposes of meeting 5 our requirements. 6 CHAIRMAN CROSBY: So, you'd have the 7 election but it wouldn't be binding on us. 8 MR. ZIEMBA: Potentially. 9 MS. BLUE: Potentially, that's 10 correct. 11 COMMISSIONER MCHUGH: You'd have to 12 have the election? 13 MR. ZIEMBA: In our conversations 14 with the Secretary of State's office in the 15 past, they said that there is no authority to 16 recall an election once it has been scheduled, 17 which is the purpose of our sequencing 18 regulation. 19 COMMISSIONER ZUNIGA: On that note, 20 I am more inclined to agree on the waiver today 21 because the waiver -- a part of it, an 22 important part of is on that sequence again 23 that has already taken place and provide 24 whatever certainty that may additionally to the

1 public interest. 2 COMMISSIONER MCHUGH: I am too. Ιf 3 we can't stop the election, then my 4 hypothetical is a risk avoidance kind of 5 problem but I don't think the risk is highly 6 probable. It just seemed to me that it was better to wait to see if the risk disappeared 8 entirely before we made this decision. 9 In the past, did the applicant come 10 to us before they scheduled the election, 11 didn't they? 12 MR. ZIEMBA: Yes. 13 COMMISSIONER MCHUGH: They asked for 14 the waiver and then they scheduled the election 15 instead of scheduling the election --16 MR. ZIEMBA: No. In the past 17 incident, the waiver that was previously 18 granted in the city of Boston, there was a 19 scheduling of the referendum prior to the vote. 20 COMMISSIONER MCHUGH: There was. Ιt 21 was the same thing as this. 22 MR. ZIEMBA: It was the same thing 23 as this. And we granted that waiver in the 24 past.

1 COMMISSIONER MCHUGH: I'm not

unhappy that we had the discussion, but I don't agree with my suggestion.

CHAIRMAN CROSBY: As usual, you got us to think about things that none of us have thought about before, but not as usual we're going to ignore it.

COMMISSIONER MCHUGH: Me too.

CHAIRMAN CROSBY: I just wanted to say for the record that I think everybody, including the city of Brockton and the applicant owe Director Wells and the IEB a vote of appreciation. Because although we did not have to have the suitability background check completed or the decision made prior to the election, they felt strongly that it's in the public interest to do that.

So, they have moved heaven and earth to try to get this suitability check. Moving heaven and earth meaning it's a lot of people staying at the office on the weekends and working late at nights and so forth. And they really refused -- If it's possible to get this done in advance of the referendum, the IEB said

we will make this happen. So, for the record I 2 think we owe them an appreciation. 3 COMMISSIONER ZUNIGA: Not just the 4 IEB but others like John here as well. 5 CHAIRMAN CROSBY: Right. Okay. Any 6 more discussion? Do we have a motion on one or 7 more -- Do we have to do them in sequence? 8 MS. BLUE: Yes. I would do the 9 waiver first and then the notice. MR. ZIEMBA: Because the notice 10 11 requires specific findings -- I'm sorry, the 12 waiver requires specific findings. 13 MS. BLUE: The waiver requires 14 specific findings. 15 CHAIRMAN CROSBY: Does somebody want to move the waiver? 16 17 COMMISSIONER ZUNIGA: Sure. I'd be

COMMISSIONER ZUNIGA: Sure. I'd be happy to move that this Commission approve the waiver request from the city of Brockton as presented here in the packet and discussed here today.

CHAIRMAN CROSBY: Second?

COMMISSIONER CAMERON: Second.

CHAIRMAN CROSBY: Further

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Page 73 1 discussion? All in favor, aye. 2 COMMISSIONER MCHUGH: Aye. 3 COMMISSIONER CAMERON: Aye. 4 COMMISSIONER ZUNIGA: Aye. 5 COMMISSIONER STEBBINS: Aye. 6 CHAIRMAN CROSBY: Opposed? The ayes 7 have it unanimously. COMMISSIONER ZUNIGA: I would 8 9 further move, Mr. Chairman that this Commission 10 approve the citizens notice from the city of 11 Brockton as presented here in the packets 12 today. CHAIRMAN CROSBY: Second? 13 14 COMMISSIONER STEBBINS: Second. 15 CHAIRMAN CROSBY: Further 16 discussion? All in favor, aye. 17 COMMISSIONER MCHUGH: Aye. 18 COMMISSIONER CAMERON: Aye. 19 COMMISSIONER ZUNIGA: Aye. 20 COMMISSIONER STEBBINS: Aye. 21 CHAIRMAN CROSBY: Opposed? The ayes 22 have it unanimously. 23 COMMISSIONER MCHUGH: And I take it 24 that the first vote that we took, implicit in

1 our approval of that first vote is a finding 2 that all four conditions necessary for the 3 granting of the waiver have been undertaken. I'm just observing that I take it that that's 5 implicit in that vote. 6 COMMISSIONER ZUNIGA: Yes, that is. 7 Thank you. 8 CHAIRMAN CROSBY: Okay. Next up? 9 MR. ZIEMBA: All right. Great. 10 Next item, next week we begin the Local 11 Community Mitigation Advisory Committee 12 meetings for both Region A. They will have 13 their first meetings next week. 14 These meetings will primarily be 15 operational in focus establishing how and when 16 the members of these committees will meet. 17 Over the last month, month and a half, Gordon 18 Car and I met with the local designees who will 19 be attending this meeting in order to discuss 20 the role of the committees and our timetable 21 and what we're hoping to get out of these committees. 22 23 What we discussed is one of the 24 primary roles of these committees would be to

help the Commission establish its Community

Mitigation Fund policies in 2016 and

3 thereafter. We noted that pursuant to the

4 Gaming Act, these local committees are designed

5 to be in existence for basically the next 17

6 years or so, the next couple of years of the

construction period and the entire term of the

8 Category 1 licenses.

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As they say, every great journey begins with a first step. And next week, we begin this very innovative process that the Legislature has designed to help communities achieve and the Commission achieve the goals of the Expanded Gaming Act. Namely to reach the benefits, the economic and other benefits of the Act while mitigating or minimizing negative circumstances. So, we are very excited about this next beginning.

Given this context, I recommend that the Commission over the next several months and certainly in the near future discuss questions that it may have regarding how the Community Mitigation Fund in future years should be constructed.

As you know, we issued guidelines in December for this year's program. And what we have told these local committee members is that we very much want to receive their advice as we go forward into next year program. In many ways, the first year Community Mitigation Fund program will just set the table for future programs which will undoubtedly be much more expansive.

As everyone knows, this year no facility was in operation at the time that we started the Community Mitigation Fund program for 2015. And there was no significant construction going on regarding the two Category 1 facilities. But that is not likely the case for this next upcoming season and thereafter.

In that context in some of those one-on-one discussions, we discussed a lot of questions that perhaps the Commission could get some advice these committees on. I'll just give you some of the examples as we promised when we established the Community Mitigation Fund guidelines.

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One of the discussions that we had was when should the fund be available for operational impacts? Our first licensee, Penn, will be operational come June 24. But our full casino licenses still are at least a couple of years away. So, when we begin looking at the 2016 fund, what do we do about operational impacts?

One other question would be should funds be used to address known impacts that are occurring or should we consider predicted impacts, impacts that may occur in the future?

During the whole surrounding community negotiations, communities and the Commission and applicants were making a range of predictions about potential impacts. And those were memorialized in the surrounding community agreements. The 2015 Community Mitigation Fund program is predicated upon actual impacts that are being experienced or were experienced.

But some communities have made the case that the Community Mitigation Fund should be expanded to include predicted impacts

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because some things, namely transportation projects take many years to plan. And by the time that you would be experiencing the impacts or a more severe impact, you might be years behind if you wait until that date.

However, the other side of that coin there are issues such as the surrounding community agreements made a number of predictions. Should we be utilizing funds for impacts that are just not knowable with any certainty? If you require certainty, how certain does one need to be before you fund a particular project?

These are all thorny issues that can be discussed at these committees. One of the other issues that this Commission has taken a look at in the past would be how do we construct the fund? Currently, the fund is for Region A, Region B and also for slots impacts.

In the future after the full casinos are in operation, each of them will contribute annually as a portion of their gaming taxes to this fund. And should there be an allocation by region of how these funds should be

allocated with a certain set-off for the slots related impacts? Or should it just be one general fund for all communities?

So, these are some of the issues that I think that we'll ask these advisory committees, the local committees and then in the future, there's another it's called the Community Mitigation subcommittee to the Gaming Policy Advisory Committee. That will also help us analyze some of these policy issues that when we come around to making our choices for 2016 and thereafter we'll make good decisions.

One thing that we've noted in these one-on-one meetings is that we have the benefit of the fact that our full casinos are not going to be operational for a couple of years because any predicted impacts on operational, we'll at least have a couple of years to think about them in their applicability to the fund at these committee discussions. So, by the time they are operational, we can hopefully have a little bit more debate.

CHAIRMAN CROSBY: Questions,

24 | thoughts?

1 COMMISSIONER ZUNIGA: Those are all 2 excellent policy questions, I look forward to 3 the discussion of those committees which is the intention of the legislation. 5 CHAIRMAN CROSBY: Right. I think 6 you and Gordon Car have done a great job on 7 getting substantive stuff in front of these 8 committees. So, they're not just going to be 9 show committees. They'll actually have an 10 opportunity to be substantive and help us, 11 which is great. 12 They should be. MR. ZIEMBA: Thank 13 you. 14 CHAIRMAN CROSBY: Thank you. 15 COMMISSIONER MCHUGH: Thank you. 16 COMMISSIONER ZUNIGA: Thank you. COMMISSIONER CAMERON: Thank you, a 17 18 thoughtful analysis. 19 CHAIRMAN CROSBY: Next up, General 20 Counsel Blue. 21 MS. BLUE: Good afternoon, 22 Commissioners. First on your agenda is 23 internal control regulations. And we have 24 Deputy General Counsel Grossman and Mr. Band to

discuss those with you.

MR. GROSSMAN: Good afternoon. You have before you once again a copy of the internal controls draft. We've incorporated a number of the changes discussed at your last meeting, which were largely derived from the MGM comment letter.

Happy to go through some of those with you. They are all the changes in the draft that are in purple to reflect just the changes from the last meeting.

COMMISSIONER MCHUGH: It seems to me that you've captured the things that were in the MGM letter and the things that we talked about, particularly at least to my memory the 138.02(6)(b) insertion of a carve out for the credit regulations, making them not susceptible to the waiver process that's there. That as usual is well done and thoughtfully crafted. So, I think all of the other purples are things we discussed and things that came out of the letter.

MR. GROSSMAN: The only thing we didn't change that was recommended by MGM were

1 some of the staffing levels for some of the table games. Those we left as they were. 2 3 was our judgment that those numbers would 4 result in adequate staffing. So, that was the 5 only thing we didn't change. 6 COMMISSIONER MCHUGH: In the main, 7 MGM was requesting fewer. 8 MR. GROSSMAN: Fewer, yes. 9 COMMISSIONER MCHUGH: I think 10 particularly as a startup, it's always easier 11 to decrease when things are running smoothly. 12 As a startup, as we have been warned many 13 times, there are more things to be looked at 14 and more people to watch than might be so later 15 on when everybody is up to speed. So, that's 16 something we can always revisit later. 17 CHAIRMAN CROSBY: Does anybody want 18 highlights on any of this? 19 COMMISSIONER ZUNIGA: I've had the 20 highlight before and I've read through these. 21 So, not on my account. 22 CHAIRMAN CROSBY: Anybody else? 23 we ready to go ahead? All right, do we want to 24 have a motion?

1 COMMISSIONER ZUNIGA: Sure. I'd be 2 happy to move -- What stage are we in here to 3 make them --4 MS. BLUE: This is the final 5 approval. We've had a hearing. So, we would 6 ask that you approve them for final promulgation. I think we brought the amended 8 small business impact statement to you before. 9 So, I think a vote that includes both the 10 amended small business impact statement, which 11 I notice we don't have in the package but I 12 think had in a prior package, unless its farther down. 13 14 MR. GROSSMAN: I think it was last 15 week. I think it was approved. 16 MS. BLUE: I think it was already 17 approved on this one. So, if you would just 18 vote to approve the regulations for final 19 promulgation, we will take them and file them. 20 MR. GROSSMAN: We just ask with the 21 flexibility to make any citation and 22 grammatical type adjustments needed as we go 23 through it one final time. 24 COMMISSIONER ZUNIGA: Duly noted.

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would then move that this Commission approve
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     the regulations 205 CMR 138 for final
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    promulgation. Those are the regulations for
     uniform standards of accounting procedures and
     internal controls as submitted here in the
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    packet with the caveats for typographical
     corrections and citations.
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                CHAIRMAN CROSBY: Second?
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                COMMISSIONER CAMERON: Second.
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                CHAIRMAN CROSBY: Any further
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     discussion? All in favor, aye.
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                COMMISSIONER MCHUGH: Aye.
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                COMMISSIONER CAMERON: Aye.
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                COMMISSIONER ZUNIGA:
                                      Aye.
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                COMMISSIONER STEBBINS:
                                        Aye.
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                CHAIRMAN CROSBY: Opposed? The ayes
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    have it unanimously.
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                COMMISSIONER MCHUGH: I think it's
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     appropriate to observe that this set of
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     regulations really is highly detailed and very
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     well executed. And I also think that the
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    promulgation process that the legal department
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    under Mr. Grossman and Mr. Band's supervision
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     did a terrific job of soliciting both
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informally before we started the formal
promulgation process and then throughout the
formal promulgation process comments from all
interested stakeholders, explaining those
comments, thinking about those comments,
incorporating the fruits of those comments in
the regulations.

And as a consequence, we have a set of regulations that I think really has been thoroughly vetted. Not everybody is going to agree with every detail in them, but that's the way things are. But the process I think was exemplary, particularly in this highly technical but critically important area that gets us a firm foundation for our regulatory regime.

So, I thank you both and I thank everybody who participated in this for the thoughtful work you put in to getting us here.

MR. GROSSMAN: Thank you. We appreciate that.

COMMISSIONER ZUNIGA: I couldn't agree more and that includes our licensees and a lot of their thoughtful read, but certainly

the Attorney General's office and all of the staff here. So, I echo that.

CHAIRMAN CROSBY: Great.

COMMISSIONER CAMERON: Thank you.

MS. BLUE: Next before you is a briefing I want to give you on some litigation that we have. And then I would like to ask for a delegation of authority to address some of the claims in that litigation.

So, in December 2014 the group known as Protection of Working Animals and Handlers, which I will refer to as POWAAH, filed a suit against the Commission. The suit alleged that the Commission in its role as the Racing Commission should have paid certain monies from the Racing Stabilization Fund to POWAAH members, and that certain outs payments collected by the Commission should be deposited into the Racing Stabilization Fund.

POWAAH as a group represents greyhound owners, lessees and kennel owners.

And the Racing Stabilization Fund is the fund that was created by statute to provide monies to the owners of greyhounds once the greyhound

racing was prohibited in the Commonwealth.

So, the complaint has two main claims. The first was that payments for the period April 1, 2011 through April 1, 2012 should have been made and were not made. And that the outs payments for the years 2013 and the first half of 2014 should be deposited in the Racing Stabilization Fund now.

And the reason that that's a question is because the Racing Stabilization Fund also has a finite end, which was June 30, 2014. No payments should be made out of the fund after that date.

period were not made because the Office of
Consumer Affairs, which was the agency at the
time that was overseeing the racing matters
believe that the change in the statute that
said the payment should not be made for that
period meant that the payments could never be
made as opposed to viewing that as a moratorium
on payments. This was going on at the time
when the Legislature was considering the
Expanded Gaming Act and was working on the 2011

Act that was ultimately passed.

The 2013 and 2014 outs payments were not scheduled to be deposited into the Racing Stabilization Fund. We now are just receiving the 2013 outs payments because we receive those 90 days after one year after the year in which they occur. Outs from 2014 will be received by the Commission in the first quarter 2016. We have just sent out the invoice for the outs for 2013.

I met with the counsel for POWAAH to discuss these claims. I asked for a legal memorandum from her describing her view on the issue of the moratorium of the 2011, 2012 payments. I also further reviewed the decision issued by the court in prior litigation filed by POWAAH regarding the 2009 outs payments.

And you may recall in 2009, POWAAH filed a suit trying to collect the 2009 outs payments. And the court decided that the Commission did in fact -- they should be in the Racing Stabilization Fund and we did in fact make those payments.

After review and discussion, it is

my recommendation that the Commission with the assistance of the Attorney General's office enter into settlement discussions with POWAAH to resolve these claims.

The statute that discussed the payments in 2011 and 2012 is not clear as to whether the payment should never be paid at all or whether this was just a moratorium for that period. When you review that statutory language in the context of the Legislature's intention to provide support to greyhound owners, kennel owners and lessees, the Legislature's actions at the time in passing and implementing the Expanded Gaming Act, the requirements that the Commission deposit outs collected during that period into the Racing Stabilization Fund and then the finite period of payments out of that fund, it makes more sense to read the statute to require that the payments be suspended during that period and that payments be made once the Commission was up and running, the Gaming Commission was up and running and could take over the Racing Stabilization Fund.

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I think it's important to note that the collection of those payments during that period continued. So, there was no legislative action to stop the collection of the payments.

Further, the judge's decision in the POWAAH litigation on the 2009 outs payment was clear that the outs payments become outs payments in the year that they occur, it's not the year in which they are collected. So, that's the timing that determines whether they are deposited in the Racing Stabilization Fund.

Based on that decision, outs payments collected in 2013 should be deposited into the fund. And outs payments collected in the first half of 2014 should be deposited into the fund and used to calculate the payments due out to POWAAH.

Outs payments for the balance of 2014 and beyond will also be deposited into the fund but the Commission's obligations to make payments out of the fund ceases as of June 30, 2014.

Just by way of background, the money that is collected and the payments, the way the

payments are calculated use two different formulas. The outs and the breaks are collected and put into the fund, but the payments out of the fund are based upon a percentage of the total wager on greyhound simulcasting.

Thus the deposits in and the payments out don't necessarily match, but the Commission is never required to pay out more than what they have collected. So, it makes for kind of an interesting fund to manage.

I am asking the Commission to delegate to me and the Executive Director the authority to work with the Attorney General's office to enter into an agreement to resolve these claims by making the payments that were due out of the 2011 and 2012 period. And depositing the 2013 and the outs for the first half of 2014 into the stabilization fund and to use those to calculate the payments due to POWAAH.

Once these payments are made, they will be the final payments due to greyhound owners, kennel owners and lessees. I will ask

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1 the Attorney General's office to have the court 2 approve any settlement agreement and enter an 3 order dismissing the case with prejudice once 4 the payments have been made. So, if there are 5 any questions. 6 COMMISSIONER ZUNIGA: The fund is 7 still in existence and receiving funding, right 8 -- the Racing Stabilization Fund? 9 MS. BLUE: Right. 10 COMMISSIONER ZUNIGA: What went away 11 on July 2014 was the mandate for this 12 Commission to make those payments. 13 MS. BLUE: Yes, that's right. 14 money will still be deposited in there but the 15 payments out of the fund ended on June 30, '14. 16 COMMISSIONER ZUNIGA: But that fund 17 itself will not expire unless there's some 18 legislative action. MS. BLUE: That's correct. And the 19 20 legislation says that the fund cannot be used 21 for any other purposes. So, the fund will 22 continue to collect those payments and it will 23 stay in place. 24 COMMISSIONER ZUNIGA: Until the

1 Legislature decides to do something with it. 2 MS. BLUE: That's right. 3 COMMISSIONER CAMERON: General 4 Counsel Blue, do you feel -- First of all, I've 5 had a chance to discuss this and I agree with your recommendation. It makes sense. But the 6 monies coming in, is that something we should 8 make the Legislature aware of that this is 9 still collecting although there is no 10 obligation to get the monies out? Have we 11 thought about that? 12 As you may MS. BLUE: We have. 13 recall, we will be due to provide the 14 Legislature with recommendations on the racing 15 statute in general. So, I think the best way 16 is to probably fold that into that potential 17 redraft of the racing statute. The racing 18 statute will sun set again in 2016. 19 CHAIRMAN CROSBY: How much money is 20 it a year, more or less? 2.1 MS. BLUE: A year I can't tell. 22 balance in the fund now is about \$693,000, and 23 it includes the money collected for that period 24 between 2011 and 2012. The last outs payment

Page 94 that you approved was I want to say about 2 \$170,000, somewhere in there. 3 CHAIRMAN CROSBY: Okay. It's not 4 going to fix the MBTA. 5 MS. BLUE: No, no. 6 CHAIRMAN CROSBY: Questions? Do we 7 need a vote on this to authorize you and 8 Director Day? 9 MS. BLUE: To delegate the authority to us to enter into settlement discussions and 10 11 settle the matter. 12 COMMISSIONER STEBBINS: Mr. Chair, I 13 move that the Commission delegate the authority 14 to Executive Director and General Counsel to 15 move forward with settlement of this agreement 16 with -- Do we call them POW --MS. BLUE: I call them POWAAH. 17 18 CHAIRMAN CROSBY: I thought it was a 19 new branch of the Wampanoags we were looking at 20 here. Second? 21 COMMISSIONER CAMERON: Second. 22 CHAIRMAN CROSBY: Any further 23 discussion? All in favor, aye. 24 COMMISSIONER MCHUGH: Aye.

1 COMMISSIONER CAMERON: Aye. 2 COMMISSIONER ZUNIGA: Aye. 3 COMMISSIONER STEBBINS: Aye. 4 CHAIRMAN CROSBY: Opposed? The ayes 5 have it unanimously. 6 MS. BLUE: Thank you. Next on our 7 agenda, we have two regulations 205 CMR 139 and 8 205 CMR 140. Both of these regulations were 9 before you at the last meeting. We have the 10 amended small business impact statements with them as well. 11 12 Deputy General Counsel Grossman will 13 speak to you about some potential changes to 14 We didn't receive any comments on 140, 15 but we did get some comments on 139. And there 16 are some potential matters that we would like 17 you to consider and provide us with guidance. 18 MR. GROSSMAN: On 139, as you are 19 aware, governs largely the financial and 20 compliance type reporting by the gaming 21 licensees to the Commission on a regular basis whether it's monthly, quarterly, annual or 22 23 anywhere in that range.

By and large, we have laid out in

these regulations a number of the statutory reporting requirements contained in Chapter 23K for ease of reference so everyone is aware of what the reports are.

There are certainly some elements of this that we included on our own, a number of which are fairly common in the gaming industry. Things like the reporting of audit and compliance committee minutes and things of that nature, tax returns.

There are a couple of minor -They're not minor, but there are a couple of
small changes that as the staff we would
recommend to reflect some of the Commission's
ongoing concerns with the minority, women and
veteran businesses and make sure that we more
thoroughly account for those statistics.

And I don't think this is in the draft that we circulated. This came about more recently, but there are just the two changes.

On page two of the draft and going on to page three, it's (a), (b) -- We're in section 139.03 (a), (b) and (c). We would recommend including language to expand those reports to include

race, gender and veteran status in (a).

To expand (b) to include that the annual report be submitted at other times directed by the Commission in the event you have an interest in seeing those details on a more regular basis. And on (c) to include veteran status as well. So, that's a quarterly report. It already includes gender and race. And we'd recommend you include veteran status in that one as well. So, those are some of the more technical changes that we would recommend to this draft.

There was a comment submitted on behalf of MGM by Brown Rudnick that gets into more overarching concerns with this reporting section. And by and large it deals with the confidentiality and sensitive nature of some of this information. And again, much of it is mandated to be transmitted to the Commission by statute.

But they have raised what appeared to be some legitimate concerns with some of this information. And it's important I think that we think about this now, of course, before

we go down the road of taking in the information or having licensees tell us they are not comfortable giving it to us.

So, here we are. It's kind of come to a head with this even though a lot of this again is statutory. And I think it warrants a discussion about the Commission's views. And this might not be for today, necessarily since this came about fairly recently, but the Commission's general views on the sensitivity of some of this information. And a lot of again is laid out in the letter.

And to the extent that you determine that some of this is sensitive information, what tools we have to address that under the public records law and otherwise.

And there are a couple of tools potentially at your disposal. There's the general public records law that applies to all records that we receive. And it has 20 some odd exemptions. And there are a number of exemptions that may apply on a case-by-case basis to some of this information.

There is an investigatory exemption.

There is an exemption that covers things like
blueprints and public safety type concerns.

But a lot of this stuff wouldn't necessarily
fit into any -- neatly anyway into any
exemption to the general public records law.

There is a statutory exemption to
the public records law. It's exemption (A)

the public records law. It's exemption (A) that basically says if there is any statute outside of the public records law that addresses certain documents and allows them to be exempted from public disclosure that they are also exempt from disclosure under the public records law.

And as MGM raises in their letter, there is language in Chapter 23K section 21, it's in paragraph (a)(7) that talks about documents received by the Commission as part of gaming related investigations. So, the first question is what you would consider to be a gaming related investigation. And there are a number of different ways of looking at that.

It could be looked at narrowly as investigations that are initiated about a specific incident and any documents or

information that's gleaned as a result of that specific information would be all that would be covered by this particular section.

Or it could be looked at a little more broadly in which we consider suitability and compliance and things like that to be an ongoing investigatory matter that the IEB is engaged in that the Commission is interested in.

So, that's I think one of the threshold questions before you as far as this particular exemption would be concerned is how broadly or narrowly you would define what a gaming related investigation to be.

Once that decision is made, there is authority in this section of Chapter 23K that would allow the Commission to enter into nondisclosure agreements for certain information. And that's one tool that may be potentially at your disposal to address some of these financial and compliance type reports that we discuss in section 139 of these regulations before you.

And I should add that I think a lot

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of this discussion here actually overlaps with
some of the internal control documents that are
required under the regulations you just
approved. With that, I think maybe I should
take a pause and just say that I think this is
an issue that we should address before these
regulations are adopted.

And as General Counsel Blue pointed out, these regulations are fully teed up for adoption. They've been through the whole process. They've gone through a public hearing. I believe Commissioner Stebbins presided over that last week. So, they are ready to go whenever you are comfortable with their content.

COMMISSIONER ZUNIGA: Well, I for one would like to understand perhaps a few more examples of what MGM would consider sensitive information that we are now requiring as a matter of course under these draft regulations.

CHAIRMAN CROSBY: They list a whole bunch of them.

COMMISSIONER MCHUGH: Audit

committee meetings minutes, there are minutes

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of the directors where they discuss future
plans. There are financial reports,
projections that may change that are not part
of the material the SEC requires to be
released.

It seems to me there is a host of stuff in there that falls under this category that they do have. And all these entities have a significant interest in not being made public.

COMMISSIONER ZUNIGA: Yes. And I guess part of what I was trying to articulate is I think that the way we drafted these regulation was very exhaustive to include all of those items that we may need to think about a second time.

And think about the purpose for those, ultimately what are we gaining marginally on these reports as a matter of course. I think access to this information may be crucial but ultimately receiving a lot of this information as a matter of course may not be necessary. I'm purely speculating here, but I'd like to think that it might not be --

1 COMMISSIONER MCHUGH: Is another 2 potential tool the requirement that reports be 3 prepared and maintained by the licensee in a form that we prescribe and made available to us 5 on demand? 6 So, that we could for example 7 periodically have a team go to the licensee's 8 premises, review the materials. Summarize them 9 for compliance with our reporting requirements 10 to the Legislature but not physically take 11 custody of them unless and until the 12 information in them was made public such as in 13 the annual reports or quarterly reports, 10-Ks 14 that the companies file with the SEC or 15 otherwise distribute to the public. 16 MR. GROSSMAN: I think that's right. I think that is an option for some things. 17 18 think the Commission though would have to make 19 a finding that that type of process would 20 satisfy what the statute in a number places 21 refers to as providing the Commission with 22 certain reports. 23 So, we would have to determine that 24 access to the information is the same as being

provided with the information essentially. The statute uses different terminology in different places. But I think that could be one way to address some of these issues.

To do that, I think would require us to go through all of the reports and make a determination as to which reports needed to be just made accessible to us and which ones we actually want submitted to us, unless you decide just all of them should be made available. So, that's I think a more complex exercise, but I think absolutely that is an option on the table.

Although I would just say that the public records law says that any documents that are received by an agency are presumptively public records. And I didn't find any case law or otherwise on the question as to whether looking at documents on a portal or something like that would be considered receiving documents.

So, that might be an area of the law that is somewhat unsettled although it appears as though if we don't actually receive

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something then we wouldn't have the documents.

2 But that could be a concern.

MS. BLUE: We have looked a little bit at that issue. Mr. Grossman is correct. It is unsettled to some degree whether if you have access to something, easy access to something whether that constitutes receiving a document.

I think the question of going out to visit the licensee and looking at something works. We would have to be careful with how we brought that information back, because once we summarize that information that could potentially then be a public record in our possession. But we have control over how that is summarized.

Some of these things could be dealt with in terms of timing. For example, documents that do become public from the licensee at a certain point in time we may be able to receive those and they're fine. And that addresses the licensee's concern, but gives us information that we want.

There are some things that are in

fact covered by statute. So, one of the issues raised here was about tax returns. Tax returns are kept out of the public records by federal statute. So, there are some things that statutory exemption and our Commonwealth public records law do apply.

The other groups of documents are much as Mr. Grossman has described. Whether it would be sufficient to have them available to go out, create some kind of summary and bring it back, or whether we determine we really need to have that provided to us.

If it is provided to us, it is very likely to be a public record. We have some confidentiality nondisclosure language in our regs. that's possible to work on that. But we would have to consider then individual request as they came in. And if we're getting a lot of documents over time that could be a somewhat cumbersome process.

COMMISSIONER MCHUGH: That also is a process that's not -- I mean, none of our regulations can override the statute.

MS. BLUE: That's correct.

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1 COMMISSIONER MCHUGH: So, the public 2 records law is an interpretation of that is in 3 the hands of others. So, we can make judgments 4 but that is pretty broad and the exemptions --5 legitimately the exemptions are construed 6 narrowly. Have we made any effort to match 8 what our statutory requirements provide with 9 the routine reporting that the licensees --10 They're all public companies. -- with what 11 they're required to do? In other words, have 12 we tried to see how much of our reporting could 13 piggyback on reporting that they are already 14 required to do? 15 MR. GROSSMAN: Not that I'm aware. 16 COMMISSIONER MCHUGH: You would be 17 the one to know. 18 Then the answer is MR. GROSSMAN: 19 no. 20 MS. BLUE: I have looked at it a 21 little bit. I don't think that what's publicly 22 required is as broad as what we're asking for. 23 So, in terms of publicly available financials

that covers a chunk of what we're looking for.

But when you're looking for things like minutes, particularly things like audit reports and audit responses --

COMMISSIONER MCHUGH: Are they statutorily required audit reports, minutes?

MS. BLUE: Well, we require them in

the regulations the minutes, yes.

MR. GROSSMAN: They're not statutorily required. There are other things like complimentary reports that are statutorily required.

COMMISSIONER MCHUGH: When you look at categories, it seems to me that there are things that they're statutorily required to provide to us. Then there are things that we are independently requiring.

And then we have the public records law, and we have some of the things that we are requiring from them that are statutorily secret like the tax returns. And there are other things that we might be able to satisfy our needs and the statutory needs by relying on reports that they make elsewhere.

So, it seems to me that this is

1 important enough to take the time necessary to 2 perform a more finely grained analysis. 3 Because I really do think that if we got information provided to us that affected the 5 plans of the company in a way that was not 6 disclosed elsewhere, there could be immediate and dramatic impacts on the stock that we 8 wouldn't want to precipitate. 9 COMMISSIONER CAMERON: We haven't 10 discussed the investigative exemption here. 11 All of these reports or at least the majority 12 would be headed to IEB, right? It's very 13 similar to the suitability. And it would be 14 part of ongoing suitability. And much of that 15 data was redacted because of the investigation. 16 Why would that be different now? 17 MR. GROSSMAN: Well, there is a 18 blanket exemption in the statute for 19 information we received as part of 20 applications, the RFA-2 application. So, we 2.1 were able to utilize that. 22 That doesn't apply now because we 23 are through the application process. So, this

information is a little bit different.

1 COMMISSIONER ZUNIGA: But 2 Commissioner Cameron is bringing a point more 3 on the Phase 1 of the suitability. 4 MR. GROSSMAN: There you had a lot 5 of personal information which there's a 6 specific exemption for. There's the investigatory exemption. 8 COMMISSIONER CAMERON: That's what 9 I'm talking about. I think that is 10 MR. GROSSMAN: 11 right. If you agree that some or all of this 12 is part of an ongoing investigation, then it 13 gives us more flexibility to utilize some 14 exemptions. 15 And I think to pick up Commissioner 16 McHugh's comment about others making judgments. 17 I think the exemptions are narrowly defined and 18 have been litigated to some degree when it 19 comes to the expressed statutory exemptions. 20 When it comes to the statutory 21 exemptions, so we would be looking at our own 22 statute Chapter 23K, I think you probably have 23 a little more discretion. And there'd be more 24 deference when it comes to you interpreting

Chapter 23K section 21(a)(7) what that means and how you are going to apply it.

And at the end of the day, it's still true that others would have the final say on what that means, but I think in that regard you would have more discretion.

So, if you are inclined to go down that road, we could devise a system under which perhaps the gaming licensees come to you and say here are these reports -- And we should preface everything by saying at no point in here do they say they will not provide anything to us. It's not us looking at it that there's any concern with. It's them becoming public. -- that they provide the reports subject to a nondisclosure agreement.

Under that approach, we don't at the moment need to go through and figure out exactly which reports are likely to contain confidential or sensitive information. That would be left to each of the gaming licensees to approach you and say here's this report. It has this information in it. We believe that it's a trade secret or it's release would be

detrimental to our interest under this 1 2 exemption. We'd like to enter into a 3 nondisclosure agreement with you. So, that's one approach. 5 But I think the threshold question 6 is whether you consider this all to be part of 7 an ongoing gaming investigation. 8 COMMISSIONER ZUNIGA: I think it 9 depends. We've taken the approach that 10 suitability in general included financial 11 suitability. And there's a number of documents 12 that we request here that would fall in the 13 financial suitability category. There's others 14 that may not, right? 15 CHAIRMAN CROSBY: I think 16 Commissioner Cameron and Commissioner Zuniga 17 are on the right track here. First of all, I 18 don't think we want all this stuff being 19 routinely filed with us. It's just way 20 overreaching. It's a ton of stuff that we'll 2.1 never look at. 22 COMMISSIONER ZUNIGA: That was my 23 other point.

CHAIRMAN CROSBY: I think we should

require that we want the availability to access these, almost all of the stuff that's limited here on an exception basis when we find the need, which would only occur under a suitability investigation.

We wouldn't be looking just out of curiosity how much taxes did you paid. We would only want any of this information if we were concerned about something that was going on whether they were financially stable, whether there was money laundering, whatever.

So, if we both say we don't want this. We want it available to us on reasonable notice. And when we take it, it will be protected in this confidentiality because it will be part of a suitability investigation. That covers it.

COMMISSIONER MCHUGH: It doesn't cover all of the statutory problems but I fully agree with the approach. I was glad we jumped there because I don't know either why we need all the stuff.

But I do think that the investigation -- We do have the power to

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construe our own statute. In 21(a)(7) we can construe it. But I think we have to be careful about making the term investigation so broad that it's not credible. And this approach would solve that problem.

CHAIRMAN CROSBY: Yes. And I don't mean to be glib about it. I think that in good faith, the only time most of the stuff, I don't remember every single point, but virtually everything in here is only something that we would want if there was a reason to want it.

And the reason could only be some concern about the condition or the activities of our licensee which is ipso facto related to a suitability, a perfectly legitimately construed to be under a suitability investigation.

COMMISSIONER CAMERON: Or sometimes information leads to an investigation. Or the option to periodically go out and review, because then you may find something.

CHAIRMAN CROSBY: But you don't just go out on fishing expeditions.

COMMISSIONER CAMERON: No, no. But

as a regulatory body to periodically review is

I would think part of our responsibility.

COMMISSIONER ZUNIGA: I think we are saying a lot of the same thing. Most or however much of that information, it depends on the information.

I do want to pick up on your earlier point, Commissioner, on this matrix, this match as to if we could come up with -- maybe a lot of it is already here in the comments that MGM has provided. If we could match what's statutorily required and how we've taken that and written in regulation what information may be sensitive.

that and that applies to a number of statutory requirements, but we're required to do an annual audit, for example. And I wonder if we couldn't take a hard look at what the SEC requirements are and see if we couldn't piggyback on that and have our own auditors check in some fashion what the company's auditors are doing rather than creating an audit that was different. So, it's those kinds

of things that I think would be really helpful to take a look at.

COMMISSIONER ZUNIGA: Absolutely, much like we did with the Massachusetts supplemental form. We could take what they do and then enhance or whatever else.

COMMISSIONER MCHUGH: Right.

CHAIRMAN CROSBY: And I think

Commissioner Cameron what you're talking about,

we might sort of on a selective basis feel like

from time to time, that too could come under

the suitability because it's a random check to

make sure that suitability is okay. That still

would fall under the suitability investigation

exemption.

COMMISSIONER CAMERON: Yes. That's exactly what I was thinking. Sometimes you say you have to have something, but unless you check once in a while, they may not be in the habit of doing it properly.

And I guess I wouldn't want to -- I know a lot of work went into this. And I wouldn't want to just across the board say we don't need any of it. I think a further review

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and this matrix should cover that and reasons why we think we would need it would be as part of that.

CHAIRMAN CROSBY: Right. From my standpoint at least with a presumption of paring back as aggressively as we can subject to the law and commonsense. But in general, we don't want a lot of extra stuff sitting on our shelves that nobody ever looks at.

COMMISSIONER ZUNIGA: I would agree with that too. Is it fair to say that we'll come back to this after further analysis?

MR. GROSSMAN: Yes. Why don't we try to rework some of the framework really, not necessarily the substance, but the framework of it and report back to you at your next -- maybe not at your next meeting, the meeting after, two weeks.

COMMISSIONER ZUNIGA: I guess my question was you did get a sense of course of where we are which was your question.

MR. GROSSMAN: A very clear sense, yes.

CHAIRMAN CROSBY: Anything else on

1 this one?

MS. BLUE: We would ask then that you look at 205 CMR 140, which is the revenue reporting regulation. That has gone through the process. It is ready for promulgation. We did not receive any comments on 140, did we?

MR. GROSSMAN: There were no public comments but we did review this with some of our consultants. And I went through this with Derek Lennon as well.

As I mentioned to you, at a late hour, there were a few adjustments that we'll recommend to you. I sent these to you by email. They're not in the packet.

By and large, they're not substantive changes. They are just some tweaks that will help clarify exactly what we are looking at and some of the terminology. And I can go through those. I don't know if you've had a chance to look at any of that or how you'd like to proceed. By and large, no major comments or adjustments to this.

COMMISSIONER CAMERON: I looked at the email, but it might be nice for you to just

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1
     point them out. That might be helpful.
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                COMMISSIONER MCHUGH: Where is the
3
     email?
 4
                COMMISSIONER CAMERON: You sent that
5
     out yesterday.
 6
                MS. BLUE: It's not in the packet.
7
     It came out late last night.
8
                MR. GROSSMAN: I can just go through
9
     the changes really quickly. So, starting with
10
     140.05, we use the term certification of gross
11
     gaming revenues. It was suggested that instead
12
     of using the term certification, which we do in
13
    probably five or six places that we use the
14
    word verification. So, we are verifying the
15
     revenue. We're not certifying it.
16
                COMMISSIONER ZUNIGA; We are not
17
     them?
18
                MR. GROSSMAN:
                               That's right.
    what our function is. And that we are looking
19
20
     at it but we are just verifying that it's
21
     accurate not certifying.
22
                COMMISSIONER MCHUGH:
                                     Okay.
23
                COMMISSIONER ZUNIGA:
                                      That's good.
24
                MR. GROSSMAN: Next one is 140.02
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paragraph (c). Again, this is really just a
language adjustment. It doesn't change at all.
This has to do with being able to or the
requirement that any uncollectible amounts as a
result of credit that was issued count towards
your gross gaming revenue and may not be able
to offset it.

So, we just reworked the language taking out the first part from in calculating gross gaming revenue, no adjustment shall be allowed for, strike that. And instead have it read any amounts that a gaming licensee is unable to collect pursuant to any credit issued to a patron to take part in gaming activity in accordance with 205 CMR 138.40 through 46 -- Here's the new language. -- shall be deemed as amounts actually received by a gaming licensee from gaming operations for purposes of calculating gross gaming revenue.

So, all we're saying is that the amount, even if it's uncollectible is an amount that's actually received and it counts towards your gross gaming revenue. As opposed to saying it the flip way which is that you can't

offset it. 1 2 COMMISSIONER ZUNIGA: That's fine. 3 MR. GROSSMAN: The next one is in 4 paragraph (e). Again, this was just kind of 5 just streamlining the language. It doesn't 6 reflect it there in the draft, but it's the same exact theory. This one is a little 8 trickier. If you don't have it in front of 9 you, it's a little trickier to kind of read 10 through. 11 COMMISSIONER ZUNIGA: What paragraph 12 did you mention? 13 MR. GROSSMAN: It's paragraph (e). 14 So, it's on page two at the top. 15 CHAIRMAN CROSBY: Treatment of 16 promotional credits. 17 COMMISSIONER ZUNIGA: Oh, this one. 18 MR. GROSSMAN: This one, yes. 19 is promotional gaming credits and how that is 20 handled. So, I'll read to you what it would 21 actually say. For purposes of calculating 22 gross gaming revenue, the total of all sums 23 actually received shall not include amounts

that the gaming licensee can demonstrate were

-- Now here's the new adjustment. -- were one, 2 issued by the gaming licensee as promotional 3 gaming credit as defined by Chapter 23K section 2 to enable the patron to wager at the gaming 5 licensee's gaming establishment. 6 So, the first part is that it has to 7 be issued by the gaming licensee for use at the 8 gaming establishment. That's part one. 9 And then part two, we are striking 10 no such credit. We are striking from no such 11 credit all of the way down two lines. And 12 we're picking it up with the word received, 13 which there is the next-to-last line. 14 So, it would read and received from 15 a patron as a wager at slot machine or table 16 game in the gaming licensee's gaming 17 establishment. So, it has to be issued by the 18 gaming licensee and received by the gaming 19 licensee to be considered a promotional gaming 20 credit. 21 COMMISSIONER ZUNIGA: And received 22 by the gaming patron. 23 MR. GROSSMAN: Received from the 24 patron, yes. They can't not count it upon

Page 123 1 issuance, it has to be received back. 2 COMMISSIONER ZUNIGA: And wagered. 3 MR. GROSSMAN: And wagered. 4 COMMISSIONER ZUNIGA: Yes, that's 5 fine. 6 MR. GROSSMAN: And it can't be 7 issued at a different property elsewhere. 8 has to be at the gaming establishment. 9 COMMISSIONER ZUNIGA: That's a 10 statutory requirement. MR. GROSSMAN: That's what we're 11 12 That's what it said before. We're saying. 13 just making it a little clearer although it 14 doesn't seem that way at the moment. 15 COMMISSIONER CAMERON: The one and 16 two clarify. 17 MR. GROSSMAN: Yes. 18 CHAIRMAN CROSBY: Anything else? MR. GROSSMAN: That's just on (e). 19 20 COMMISSIONER MCHUGH: There's no 21 limit on that? 22 COMMISSIONER ZUNIGA: There isn't. 23 We could put it but there isn't. We haven't 24 limited it.

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COMMISSIONER MCHUGH: I don't know
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2
     what the norm is, but 20 percent of the amount
3
     wagered is promotional credits. None of that
     is taxable.
5
                COMMISSIONER ZUNIGA: No, but that
6
    would be a business decision of the licensee.
 7
                COMMISSIONER MCHUGH:
8
                MR. GROSSMAN: At least in a
9
     theoretical sense, they're not getting any
10
    money. So, that's why we're not taxing. At
11
     some point, if the landscape shifts they might
12
     start issuing --
13
                COMMISSIONER ZUNIGA:
                                      My
14
     understanding of free play is that some
15
     licensees use it to differentiate their
16
    business strategy. Some may offer more at
17
     different times, maybe initially to get more
18
    patrons more recurring patrons. They may
19
     adjust it. So, I think for us to try put a
20
     number around it might be a little bit
21
    misguided.
22
                               It may be worth
                MR. GROSSMAN:
23
     revisiting in the future.
24
                COMMISSIONER ZUNIGA: That's right.
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1 MR. GROSSMAN: We haven't done any 2 analysis on what the number should be, if there 3 should be a number or anything along those lines. 5 COMMISSIONER MCHUGH: And there's no 6 limitation on that in the statute? COMMISSIONER ZUNIGA: There isn't, 8 no. 9 MR. GROSSMAN: There is language, I 10 believe, in each of the gaming licenses that 11 says that they have to follow whatever the 12 number is but we haven't set any number at the 13 moment. 14 COMMISSIONER MCHUGH: Okay. 15 MR. GROSSMAN: The next adjustment 16 is just in paragraph two right here on the same 17 page at the bottom in section (c). This deals 18 with contests and tournaments and buy-ins. 19 Essentially, we talk about the fact 20 that they can't use the value of a prize they 21 pay out -- Let me back up for a second. When 22 it comes to a contest or tournament people buy 23 in to the tournament for a set fee. And then

there's a prize at the end. So, the chips

don't really have necessarily value per se.

So, in order to prevent the situation where the buy-in is \$25 and there's only 100 people and the grand prize is \$1 million and then they offset their gross gaming revenue by \$950,000, we say that you can't -- The result of the tournament can't negatively impact your gross gaming revenue. It has to zero when it comes to that. Because it's not really a true reflection of your tax calculation when it comes -- as compared to slot machines or regular table game play.

So, we're talking about the last sentence here when we say that it shall in no way negatively impact the gross gaming revenue. It was suggested to us that it does negatively impact gross gaming revenue. So, we should kind of just reword that. It's the same concept.

And instead of saying negatively impact gross gaming revenue, we would add in the language, it shall in no way result in a negative number being reported for purposes of the calculation of gross gaming revenue. So,

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it's the same exact --
2
                COMMISSIONER ZUNIGA:
                                     Negative
3
     number being reported from that tournament.
                MR. GROSSMAN: From that tournament.
     It still has to zero out at the worse. Or at
5
6
     the best they have income and they pay tax on
     it. That's the ideal, of course.
8
                COMMISSIONER MCHUGH: Why don't you
9
     achieve the same result more economically by
     just putting a period next to the tournament in
10
     the next-to-last line?
11
12
                MR. GROSSMAN: You could. I think
13
     this just clarifies the point.
14
                COMMISSIONER MCHUGH: You put a
15
    period in there, it says offset gross gaming
16
     revenue results in a loss you can only
17
     recognize the loss to the extent of the
18
    payments.
                MR. GROSSMAN: That's absolutely
19
20
     right. You could leave it there.
21
                COMMISSIONER MCHUGH: I don't care.
22
     I just offer that as a suggestion.
23
                COMMISSIONER ZUNIGA: Whatever
24
     clarifies for people.
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1 COMMISSIONER MCHUGH: Pardon me? 2 COMMISSIONER ZUNIGA: Whatever 3 clarifies it for people. 4 MR. GROSSMAN: It might be the belt 5 and suspenders route just clarifying that you 6 can't have a negative number. You don't have to say it because we do tell you how to 8 calculate it. 9 COMMISSIONER ZUNIGA: Either way. 10 CHAIRMAN CROSBY: Either way. 11 MR. GROSSMAN: Okay. I won't spend 12 too much more time on that. On the next page, 13 page three, 3(a) we added in that when 14 calculating the drop from slot machines that it 15 also should include electronic credits 16 withdrawn from a patron's account. That's the 17 so-called cashless wagering, which as we 18 generally understand it they may not do. 19 that would be part of your drop as a general 20 matter if you do it. 2.1 I think the rest were all just the verification versus certification. That's all 22 23 I had on that one. 24 CHAIRMAN CROSBY: Is that it on that

1 one? 2 MS. BLUE: So, we just need a vote 3 to move this forward, a vote to approve this regulation. COMMISSIONER ZUNIGA: 5 I have one 6 I thought in a prior meeting in paragraph three, slot machines and electronic 8 gaming devices where we say central monitoring 9 system vendor, didn't we leave that general as determined by the Commission? 10 11 MR. GROSSMAN: I'm sorry? 12 COMMISSIONER ZUNIGA: Do you recall 13 that? 14 MR. GROSSMAN: Leaving it general? 15 COMMISSIONER ZUNIGA: T believe T 16 made a point about not codifying in regulation 17 the central monitoring system's vendor as we 18 might one day be the ones making that 19 calculation using whatever tool, including the 20 central monitoring system. 2.1 MR. GROSSMAN: So, just calculated 22 by the Commission, period? 23 COMMISSIONER ZUNIGA: Yes. That

24

would be my preference.

Page 130 1 MR. GROSSMAN: I think that's the 2 same effect. 3 COMMISSIONER ZUNIGA: It's the same 4 effect. 5 MR. GROSSMAN: But we would 6 effectively at least at first being do it by 7 way of the central monitoring system. 8 COMMISSIONER ZUNIGA: We can use 9 whatever we want including the central 10 monitoring system that we are installing. 11 MR. GROSSMAN: That should work. 12 I'll make that adjustment 13 COMMISSIONER MCHUGH: Is there any 14 reason why we have to do this today as opposed 15 next week? 16 MS. BLUE: This one, no. 17 COMMISSIONER MCHUGH: I would really 18 prefer to see -- These are not just, and I 19 think I understand them all, but I would really 20 like to take a look at what comes out of this 21 good discussion before we approving it. 22 COMMISSIONER CAMERON: See them in 23 red.

COMMISSIONER MCHUGH: See them in

1 red, right. 2 CHAIRMAN CROSBY: We're only talking 3 about 140 not 139. 4 COMMISSIONER MCHUGH: 139 is a much 5 bigger issue. We can put this on the agenda 6 for next week at the tail end of that special 7 meeting. It wouldn't take us five minutes. 8 And I'd prefer to do it that way. 9 CHAIRMAN CROSBY: Fine. 10 COMMISSIONER ZUNIGA: Fine by me. 11 COMMISSIONER CAMERON: Yes. 12 CHAIRMAN CROSBY: I'll give 13 Commissioner McHugh my proxy. So, we are down 14 to item (d), mechanical correction. 15 MS. BLUE: Item (d) is truly a 16 mechanical correction. It is a correction to 17 our regulation 102.03. We talked about it's 18 the granting of a variance or a waiver section. 19 Our language said that we could 20 grant variance or waivers to regulations 205 21 CMR 101 through 131. We now have gone way past 22 131. So, we would just like to amend that to 23 delete the reference to 101 through 131 and

just leave it in 205 CMR. That way we don't

have to come back and amend it.

So, we need your approval to make that technical amendment.

COMMISSIONER MCHUGH: It is truly a technical amendment. But we now have another provision in regulations we just talked about that there is no waiver or variance from the credit regulations.

MS. BLUE: Yes.

COMMISSIONER MCHUGH: Does this set up a conflict between that provision and this one?

MS. BLUE: What we could do here is say except as otherwise provided and then put that with the 205 CMR because we may have other sections in the future where we don't allow for waivers.

COMMISSIONER MCHUGH: Right.

CHAIRMAN CROSBY: But don't we allow a waiver -- Don't we prohibit waivers unless we don't prohibit waivers? Can't we waive that prohibition?

MR. GROSSMAN: I think this section just gives you the flexibility to grant a

So, in theory, if someone came to you 2 and said I want a variance from the credit 3 regulations, you as a Commission, could grant 4 that waiver. You don't necessarily need to box 5 yourselves in. 6 The reason we put that restriction 7 in the other set of regulations was because it 8 wouldn't be coming to you for review. It would 9 up to the Executive Director to make that call. 10 CHAIRMAN CROSBY: That's right. 11 That's right. If it came to us, it would come 12 to us in a public hearing and be vetted. 13 That's right. Okay. And we would want to 14 apply these criteria to that if it did come to 15 That's right. Okay. Got it. us. CHAIRMAN CROSBY: Further discussion 16 17 on this? Do I have a motion? 18 COMMISSIONER ZUNIGA: Sure. I can 19 move -- Is this by emergency or is this to get 20 into regular promulgation? 2.1 MS. BLUE: This will go through the 22 regular process, I believe. Do we need to do 23 this by emergency? I don't think so. 24 take it through the regular process.

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1
                CHAIRMAN CROSBY: Maybe we should
2
     just so we have the authority to grant waivers.
3
                MS. BLUE: Yes. Let's do it by
 4
     emergency and then we'll run it through after
5
     that.
 6
                COMMISSIONER ZUNIGA: So, I would
7
    move that this Commission approve the
8
    mechanical correction to regulation 205 CMR
9
     102.03 as presented here in the packet and
10
    promulgate that by emergency and at the same
11
     time start the normal promulgation process.
12
                CHAIRMAN CROSBY: Second?
13
                COMMISSIONER CAMERON: Second.
14
                CHAIRMAN CROSBY: Further
15
     discussion? All in favor, aye.
16
                COMMISSIONER MCHUGH:
                                      Aye.
17
                COMMISSIONER CAMERON: Aye.
18
                COMMISSIONER ZUNIGA:
19
                COMMISSIONER STEBBINS:
                                        Aye.
20
                CHAIRMAN CROSBY: Opposed? The ayes
21
    have it unanimously.
22
                MS. BLUE:
                           Thank you.
23
                MR. GROSSMAN:
                               Thank you.
24
                CHAIRMAN CROSBY:
                                  Thank you.
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1 COMMISSIONER MCHUGH: Thank you.

CHAIRMAN CROSBY: Director Wells.

MR. WELLS: Good afternoon. I will be actually quite brief this afternoon. The first item on the agenda, we have a key gaming executive license application for Jeremy Howland. You see the IEB investigatory report is completed.

In December 2014, Mr. Howlnad was promoted to Vice President of Finance. He's the Chief Financial Officer for Plainridge Park Casino in Plainridge, (SIC) Mass. Prior to this promotion, he was the Director of Finance at Hollywood Casino located in Columbus, Ohio. Mr. Howland submitted all of the required forms and supplemental documents to the licensing division and the IEB.

Investigators conducted rigorous background check for this license. The areas covered as you've been informed previously for other individuals who have been subject to a background check, we look at the employment history, the criminal record, education, political contributions, references, media

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coverage, directorships and shareholder interests, civil litigation, bankruptcies and property ownerships.

Mr. Howland was also interviewed in person by the IEB state police and financial investigators as part of the key gaming employee investigation protocol. They also conducted a financial responsibility evaluation with positive results for Mr. Howland.

Mr. Howland attended Missouri
Southern State University where he was awarded
a BA in business administration and accounting
with a minor in computer information graduating
in 2001. Prior to that he also attended
Crowder College where he was awarded an
associate of arts degree in business
administration, graduating in 1999.

As I previously stated, he's currently the Vice President and Chief Financial Officer at Plainridge Park Casino. Prior to that he had worked as Director of Finance for Penn National Gaming in Ohio. Prior to that he had been a financial controller for a Penn National Gaming facility

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in Missouri and an accounting manager at a casino and resort in Oklahoma. And prior to that a controller for Sitton Motor Lines in Missouri.

Mr. Howland disclosed he's been licensed or registered to participate in some sort of gaming activity in three jurisdictions in the United States. A check with Kansas, Ohio and Missouri confirmed that his license in Ohio was active and in good standing. Missouri Gaming Commission was active and in good standing and the Quapaw Tribal Gaming Agency that was inactive. But there were no issues to report. All of his licenses were in good standing in all of jurisdictions contacted reported no derogatory information relating to his licensure.

As you'll note in the report, there was one matter which the investigators noted about in June 2014 after a hearing held at the request of Mr. Howland, the Missouri Gaming Commission adopted its preliminary order dated September 20, 2013 to impose a one-day calendar suspension from conducting casino business

against Mr. Howland.

The discipline stemmed from actions of Mr. Howland when he was the financial controller at the Argosy Riverside Casino in Riverside, Missouri which is owned and operated by Penn National Gaming. According to the Commission's order, Mr. Howland in conjunction with the slot machine manufacturer timely investigated several variances between slot machine meters and the computer management system that occurred over the course of two gaming days in December 2012.

Mr. Howland concluded an adjustment should be made to the game meter and the correction resulted in a difference in the adjusted gross gaming revenue and gaming tax.

Later the investigator for Missouri Gaming Commission determined the variance was attributable not to the incorrect meter readings as Mr. Howland had concluded but rather incorrect postings to the system. As a result, they determined he had not met his burden of proving by clear and convincing evidence the investigation of the variance was

sufficient. 1 2 Ultimately, he did not serve the 3 one-day suspension because at the time of the 4 commission's order, he had been promoted to Director of Finance at Hollywood Casino located 6 in Columbus, Ohio also owned and operated by Penn National Gaming. That was the one minor 8 incident that was discovered during the 9 investigation. He remains licensed in good 10 standing in Missouri. 11 Overall, there were no significant 12 investigative issues uncovered related to Mr. 13 Howland's application for licensure. Overall, 14 he demonstrated by clear and convincing 15 evidence he is suitable for licensure in 16 Massachusetts. And therefore the IEB is 17 recommending that the Commission find him 18 suitable. 19 CHAIRMAN CROSBY: Thank you. 20 Questions, comments? 2.1 COMMISSIONER MCHUGH: Very 22 comprehensive and well done report. 23 MS. WELLS: Thank you.

COMMISSIONER CAMERON: I would agree

Page 140 the one issue is minor in nature. 2 CHAIRMAN CROSBY: Anything else? 3 MS. WELLS: No, just looking for a 4 vote, Sir. 5 CHAIRMAN CROSBY: Commissioner 6 Cameron? COMMISSIONER CAMERON: Mr. Chair, I 8 move that we approve the license for Mr. Jeremy 9 Howland as a qualifier. 10 CHAIRMAN CROSBY: Second? 11 COMMISSIONER ZUNIGA: Second. 12 CHAIRMAN CROSBY: Further 13 discussion? All in favor, aye. 14 COMMISSIONER MCHUGH: Aye. 15 COMMISSIONER CAMERON: Aye. 16 COMMISSIONER ZUNIGA: Aye. 17 COMMISSIONER STEBBINS: Aye. 18 CHAIRMAN CROSBY: Opposed? The ayes 19 have it unanimously. 20 MS. WELLS: Thank you. I'll defer 21 to General Counsel Blue on agenda item (b) 22 under the Investigations and Enforcement 23 Bureau. 24 MS. BLUE: Under our regulations for

vendor licensing, 205 CMR 134.04 there are
exemptions that detail vendors that need not be
licensed. It's section 6(a) through (n).

Section 6(a) to (m) are very specific. They
talk about doctors, lawyers, advertising
services, things like that.

There is a catchall exemption. It's section 6(n). And it provides an exemption for any other person that by submission of a written petition can demonstrate to the Commission that regulation as a nongaming vendor is not necessary to protect the public interest.

The way the regulation is currently drafted that would require all of those petitions to come before the Commission. And in some cases maybe that would make sense. But most of them that we're seeing now are things that we can work with the IEB and legal and their enforcement counsel to kind of review that and determine whether that makes sense.

So, I would ask that the Commission consider delegation of authority to the Director of IEB to work with the legal

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department to make those decisions and then come back and report to the Commission when an exemption under that section is granted.

I think ultimately what we would like to see is to see under that section whether we see any patterns of certain types of exemptions that are made all the time. Then we could consider going back to amending our regulation to create a more specific exemption for that. But we have come across several types of services or types of entities that would benefit from that exemption.

CHAIRMAN CROSBY: What's an example?

MS. BLUE: The one that we've been talking for example is lobbying services because in that situation it's highly regulated by another agency of the Commonwealth. We think that is sufficient in most cases to protect the public interest.

So, we would want to do that under this catchall at the moment but then look to see how many of those perhaps we get and see if that warrants an exemption on its own.

COMMISSIONER STEBBINS: We also had

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the question of the advertisers I think for the racing program fall into this category as well.

MS. BLUE: Yes. Our regulation the way it is constructed deals with services that the licensee buys but there are also people who buy services from the licensee. So, a good example of that is someone who wants to put an ad in a racing program or someone who wants to hang a banner from the ceiling of a casino.

In those cases, we might be able to determine that that's where the licensee is selling a service to a particular vendor. And having that vendor really registered doesn't make sense particularly. So, that would be something that right now would come under this catchall exemption.

with that. I know that Director Wells is under crunch time on a number of fronts here. And if this provides a little bit of the ability to make a judgment call for the time being that might go a long way to help. And report back to see if you see trends if you're truly using it as an exception. I would be fine with that.

1 CHAIRMAN CROSBY: As with some of 2 these other things just let us know. Maybe 3 some kind of each month or week or something. 4 MS. BLUE: Similar to the temporary 5 licenses, yes, we would do a report. 6 CHAIRMAN CROSBY: Right. I'm fine 7 with that. Is everybody else? Commissioner 8 McHugh? 9 COMMISSIONER MCHUGH: I'm fine with 10 it in principle. I would really like to see it 11 in writing so that everybody is sure of what we 12 are doing here. Maybe I'm the only one that's 13 confused and I'm still on vacation. 14 MS. BLUE: The delegation in writing 15 or the decision? 16 COMMISSIONER MCHUGH: What it is 17 that we are delegating to whom for what. 18 MS. BLUE: Okay. We can make a 19 written delegation, yes. And we could bring 20 that back too at the next meeting it that would 21 make you more comfortable. 22 COMMISSIONER MCHUGH: Yes. It seems 23 to me in principle that this makes sense. 24 it seems to me that everybody ought to

understand exactly what's happening here, the public included.

AUDIENCE MEMBER: Do you take any public comments at this meeting?

CHAIRMAN CROSBY: No. But we certainly welcome to take them. It could be on our website or call somebody or whatever.

MS. BLUE: We'll bring it back for our next meeting.

CHAIRMAN CROSBY: It's basically fine, but it ought to be clear on a piece of paper so we are formal about what we're delegating.

MS. BLUE: We can do that.

MS. WELLS: Then the final item on the agenda is under section (c). It's just the notice to the Commission. The IEB, we did grant one key gaming license to Jason Gittle, the IT Director of Plainfield Gaming and Redevelopment. We did that on April 27 of this year.

The application was deemed complete by the division of licensing and the petitioner certified and the IEB found after reviewing the

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1
     proposed operational plan for the facility that
 2
     the temporary license is necessary for the
 3
     operation of the gaming establishment given
 4
     their planned opening at the end of June and is
5
     not designed to circumvent normal licensing
 6
    procedures.
                The IEB also found that it is
8
     reasonably likely that the license would be
9
     granted upon the completion of the
10
     investigation. So, that's just a notice for
11
     the Commission. You need to take no action.
12
                CHAIRMAN CROSBY: Okay.
                                          Thank you.
13
                COMMISSIONER MCHUGH: That's great.
14
     Thank you very much.
15
                MS. WELLS: That's it for today.
16
                COMMISSIONER CAMERON:
                                       Thank you,
17
     Director.
18
                CHAIRMAN CROSBY: Director Day,
19
     that's everything?
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                MR. DAY: I have nothing further.
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                CHAIRMAN CROSBY: Just a couple of
22
     scheduling matters. It's already mentioned
23
     that we have called an extraordinary meeting
24
     for next Wednesday at 10:30 at the BCEC at the
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1
     Convention Center not here, Wednesday 10:30,
 2
     mostly to do with the suitability background
 3
     check but a couple of other random items, the
 4
     suitability check for the Brockton applicant.
 5
     Then we will be back on the 14th to our regular
 6
     scheduled meeting on Thursday and the meeting
     on the 14th will be here at the Hynes. Motion
 8
     to adjourn?
 9
                COMMISSIONER ZUNIGA: So moved.
10
                CHAIRMAN CROSBY: All in favor, aye.
11
                COMMISSIONER MCHUGH:
                                       Aye.
12
                COMMISSIONER CAMERON: Aye.
13
                COMMISSIONER ZUNIGA:
                                      Aye.
14
                COMMISSIONER STEBBINS: Aye.
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                CHAIRMAN CROSBY: Thank you all.
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                (Meeting adjourned at 1:16 p.m.)
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19
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ATTACHMENTS:

- 2 1. Massachusetts Gaming Commission April 3 30, 2015 Notice of Meeting and Agenda
- 4 2. Massachusetts Gaming Commission April 5 16, 2015 Meeting Minutes
- 6 3. March 31, 2015 Penn National Gaming
 7 Quarterly Report
- 8 4. Plainridge Park Casino April 30, 2015 MGC 9 Hiring Update
- 5. April 30, 2015 Massachusetts Gaming
 Commission Central Management System
 Update
- 13 6. Citizens Voter Referendum Notice City of
 14 Brockton
- 7. 205 CMR 138 Uniform Standards of
 Accounting Procedures and Internal
 Controls DRAFT
- 18 8. 205 CMR 139 Continuing Disclosure and
 19 Reporting Obligations of Gaming Licensees
 - 9. 205 CMR 140 Amended Small Business Impact statement
- 22 10. 205 CMR 140 Gross Gaming Revenue Tax 23 Remittance and Reporting

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Page 149 11. 205 CMR 102 Construction and Application 2 (amendment) 3 Massachusetts Gaming Commission Investigations and Enforcement Bureau 4 5 April 6, 2015 Investigation Report -6 Individual Qualifier Jeremy Howland 7 13. Massachusetts Gaming Commission 8 Investigations and Enforcement Bureau 9 April 30, 2015 Memorandum Regarding 10 Temporary Key Gaming Employee License 11 Issued 12 **GUEST SPEAKERS:** 13 Philip Coleman, Turner Construction 14 Lance George, Penn National 15 Jack Rauen, Penn National 16 Shannon Wells, Penn National 17 18 MASSACHUSETTS GAMING COMMISSION STAFF: 19 Catherine Blue, General Counsel 20 Richard Day, Executive Director 21 John Glennon, CIO 22 Todd Grossman, Deputy General Counsel 23 John Ziemba, Ombudsman

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Karen Wells, Director IEB

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1	CERTIFICATE
2	
3	I, Laurie J. Jordan, an Approved Court
4	Reporter, do hereby certify that the foregoing
5	is a true and accurate transcript from the
6	record of the proceedings.
7	
8	I, Laurie J. Jordan, further certify that the
9	foregoing is in compliance with the
10	Administrative Office of the Trial Court
11	Directive on Transcript Format.
12	I, Laurie J. Jordan, further certify I neither
13	am counsel for, related to, nor employed by any
14	of the parties to the action in which this
15	hearing was taken and further that I am not
16	financially nor otherwise interested in the
17	outcome of this action.
18	Proceedings recorded by Verbatim means, and
19	transcript produced from computer.
20	WITNESS MY HAND this 2nd day of May, 2015
21	Church du la company de la com
22	Gurig Jordan (1)
23	LAURIE J. JORDAN My Commission expires:
24	Notary Public May 11, 2018