THE COMMONWEALTH OF MASSACHUSETTS MASSACHUSETTS GAMING COMMISSION

PUBLIC MEETING #110

Volume II

CHAIRMAN

Stephen P. Crosby

COMMISSIONERS

Gayle Cameron

James F. McHugh

Bruce W. Stebbins

Enrique Zuniga

February 26, 2014 9:30 a.m.

BOSTON CONVENTION AND EXHIBITION CENTER

415 Summer Street, Room 104

Boston, Massachusetts

| 1 | PROCEEDINGS: |
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| 2 | |
| 3 | |
| 4 | CHAIRMAN CROSBY: Good morning, |
| 5 | ladies and gentlemen. We will reconvene Gaming |
| 6 | Commission meeting number 110 on February 26 at |
| 7 | 9:35. This is a continuation of our evaluation |
| 8 | and eventual deliberation of the RFA-2 |
| 9 | applications from the three Category 2 |
| 10 | applicants. |
| 11 | Yesterday we did the site and |
| 12 | building design and finance. And today we will |
| 13 | hope to do the remaining three mitigation, |
| 14 | economic development and the general overview |
| 15 | section. |
| 16 | We, yesterday had some questions |
| 17 | raised both by the Commission, first by the |
| 18 | Commission that required a little more |
| 19 | research. And we also invited applicants to |
| 20 | notify us if they thought that anything they |
| 21 | saw constituted a factual mistake in the |
| 22 | presentations. |
| 23 | Those were to go to Ombudsman |

Ziemba. And he and staff would vet and if

- 1 necessary bring them to our attention.
- 2 Ombudsman Ziemba, do you want to bring us up to
- 3 date on where you are.
- 4 MR. ZIEMBA: Thank you, Mr.
- 5 Chairman. We received a number of questions
- 6 from applicants as late as, I think, 11:00 last
- 7 night. We're reviewing those questions. In
- 8 some regards they may have veered beyond just
- 9 issues of facts, involving questions of
- 10 interpretation by the Commissioners or
- 11 interpretations by the teams.
- So, what we are asking each of the
- 13 applicants to do for further questions is to
- 14 please just stick with questions of fact or
- 15 material errors of fact that were raised in the
- 16 presentations. I understand that if a
- 17 Commissioner is making what in the opinions of
- 18 an applicant is a mistake in interpretation,
- 19 the difference between interpretation and fact
- 20 could be contested in that regard.
- 21 What we will do is we will work with
- 22 each of the individual Commissioners in charge
- 23 of the area to determine what other questions
- 24 are questions of material fact of error --

- 1 material errors of fact and which are new
- 2 issues or supplements to the application. Then
- 3 we will address those questions which are
- 4 material errors.
- In regard to timing, what I was
- 6 going to recommend is that potentially what we
- 7 could do is we would answer all of the
- 8 questions as a group. Further presentations
- 9 are forthcoming today. And potentially, what
- 10 we could is we could set aside some time maybe
- 11 perhaps tomorrow, tomorrow morning to address
- 12 all of those questions as one group.
- 13 And given that staff needs some time
- 14 to work with the Commissioners on these
- 15 questions, we potentially may want to establish
- 16 a timetable or a timeline for sending those
- 17 questions to us. Perhaps something like two
- 18 hours after the close of the presentations, all
- 19 of those questions need to be presented to the
- 20 Commission and its staff.
- 21 CHAIRMAN CROSBY: So, bottom line
- 22 what you are suggesting is first of all, that
- 23 everybody be reminded that this is a matter of
- 24 raising what an applicant believes was a

- 1 mistake of fact in the presentation.
- 2 This is not an opportunity to answer
- 3 questions that we've raised that were not
- 4 answered in the Phase 2 application. This is
- 5 not an opportunity to enhance. This is not an
- 6 opportunity to debate our interpretations.
- 7 This is an opportunity to correct facts.
- 8 That's number one.
- 9 Number two, you're suggesting that
- 10 relative to today's presentations, that we set
- 11 a two-hour deadline from the time we adjourn
- 12 today to two hours thereafter for issues,
- 13 factual issues to be presented to you.
- 14 And three, you're suggesting that
- 15 you come back to us sometime tomorrow,
- 16 presumably first thing in the morning if you
- 17 are ready, which would be good because that
- 18 will precede our then beginning to deliberate
- on the process, deliberate on what we've heard.
- 20 At that point, you will address both questions
- 21 from yesterday and questions from today.
- MR. ZIEMBA: Correct. And in the
- 23 meantime, I'll try to find time to work with
- 24 the Commissioners on those questions.

- 1 CHAIRMAN CROSBY: I just want to
- 2 make sure. Work with the Commissioners means
- 3 what?
- 4 MR. ZIEMBA: So, I will forward the
- 5 questions to the individual Commissioners in
- 6 charge of that area.
- 7 CHAIRMAN CROSBY: So, if a question
- 8 is raised about Commissioner McHugh's area,
- 9 you'll communicate with him.
- 10 MR. ZIEMBA: Correct.
- 11 CHAIRMAN CROSBY: But I didn't want
- 12 people think that we would be talking about the
- 13 answers to these questions amongst ourselves.
- 14 That will not be the case.
- MR. ZIEMBA: That is correct.
- 16 CHAIRMAN CROSBY: You're talking
- 17 about going to the individual Commissioner
- 18 about whose presentation the question was
- 19 raised, fine.
- 20 MR. ZIEMBA: Yes.
- 21 CHAIRMAN CROSBY: Okay. There also
- 22 were raised a couple of questions, at least a
- 23 couple of questions by Commissioners about the
- 24 presentations where the presenter, Commissioner

- 1 Zuniga or Commissioner McHugh was going to go
- 2 back and do some work with his team.
- 3 Let's to make this all simple, let's
- 4 lump the answers to those issues and any others
- 5 that come up today from the presentations into
- 6 tomorrow's -- early, first thing in the morning
- 7 presentation as well. So, we'll postpone your
- 8 questions and yours Commissioner until tomorrow
- 9 as well.
- 10 MR. ZIEMBA: Perhaps Commissioner
- 11 and I can determine who goes first to see what
- 12 happens tomorrow.
- 13 CHAIRMAN CROSBY: Right. It occurs
- 14 to me -- Two things that occur to me. I want
- 15 to reiterate what I said yesterday morning,
- 16 which is that we now come to crunch time.
- 17 Everybody's been involved in this a long time.
- 18 There's been a tremendous commitment of
- 19 resources and passion by a lot of people,
- 20 applicants, host communities, public officials,
- 21 surrounding communities.
- We will have to make a decision.
- 23 One will be selected probably two will not.
- 24 And that's in the nature of life and in the

- 1 nature of the process and in the nature of
- 2 capitalism and that's the way it is. But I
- 3 want to reiterate the appreciation that I at
- 4 least have for all of you folks.
- 5 And I can imagine that it must be
- 6 kind of challenging in some cases to see us
- 7 sitting here talking about your futures. But I
- 8 think that's an awful lot better than if we had
- 9 these conversations in private and only came
- 10 out with a decision.
- 11 The purpose here, it was in the
- 12 legislative intent, and I think we've
- interpreted the legislative intent as broadly
- 14 as it can be interpreted in terms of the
- 15 transparency of the process. You and the
- 16 public have the right to hear how we analyze
- 17 and evaluate these applications; how we
- 18 interpret them; what values we impose; what
- 19 questions we have and how we eventually make
- 20 this decision.
- 21 It's a little bit in the nature of
- 22 the sausage process that everybody talks about,
- 23 but in the final analysis I think it's in the
- 24 public interest and the right thing to do. So,

- 1 just by way of introduction.
- 2 MR. ZIEMBA: Thank you.
- 3 CHAIRMAN CROSBY: Is everybody okay
- 4 with that process?
- 5 COMMISSIONER CAMERON: Yes.
- 6 CHAIRMAN CROSBY: Any other comments
- 7 before we get started? We will start with
- 8 Commissioner Cameron on the mitigation
- 9 evaluation criteria.
- 10 COMMISSIONER CAMERON: Good morning,
- 11 Mr. Chair, fellow Commissioners and everyone in
- 12 attendance. Good morning. The portion of the
- 13 application that I evaluated was mitigation.
- 14 And I thought I would start by, I don't know
- 15 that it's clear when you hear mitigation what
- 16 that really means. So, this is kind of a loose
- 17 definition of what mitigation is when it comes
- 18 to this evaluation process.
- So, what we really evaluated was how
- 20 does the applicant demonstrate community
- 21 support, mitigate any impacts with the host and
- 22 surrounding communities, address the traffic
- 23 issues, promote responsible gaming and address
- 24 problem gambling, and protect and enhance the

- 1 Lottery. So, those were the topics with regard
- 2 to mitigation that we took a look at.
- So, as just an overview, we grouped
- 4 the 38 questions from the application into four
- 5 criteria. Community support, which I deem the
- 6 most important frankly. And that included the
- 7 host community agreements, the surrounding
- 8 community agreements and the impacted live
- 9 entertainment venues.
- 10 Traffic also very important and
- 11 other off-site impacts. All of them were very
- 12 important, by the way. Let me say that.
- The third one is measures to promote
- 14 responsible gaming and mitigate problem
- 15 gambling. And protect and enhance the
- 16 Lottery.
- 17 In particular the last category, we
- 18 had a number of questions that we started
- 19 informally referring to as check the box
- 20 questions. They had to provide information, or
- 21 they agreed to comply with regulations. A
- 22 number of questions with responsible gaming and
- 23 the questions with the Lottery were more in
- 24 that category, which is why we're really going

- 1 to focus quite a bit of time on the community
- 2 support and traffic and other impacts.
- 3 This methodology is probably in
- 4 keeping with my training and experience. I
- 5 tend to look at things as kind of a mini
- 6 investigation. The who, what, when, where and
- 7 why of mitigation is how we approached the
- 8 materials.
- 9 The who are who are the consultants
- 10 and the subject matter experts that assisted
- 11 me. What materials did we look at, what
- 12 events, what materials? The review process,
- 13 the when, it started back on October 4, the day
- 14 these Category 2 applications were due and it's
- 15 continued right up and through today.
- 16 The where, location, location,
- 17 location. With mitigation location was site-
- 18 specific. What was appropriate and negotiated
- 19 in one community, it was different than
- 20 something in another community. And we had
- 21 three applicants that were very site-specific
- 22 and we did look at our presentation from that
- lens.
- And the why, why is mitigation so

- 1 important to communities. And it really is
- 2 important. And as you see, we spent a lot of
- 3 time and effort really reviewing the materials
- 4 that dealt with the communities and their voice
- 5 in this whole process.
- So, we've all used the same ratings.
- 7 So, I'm not going to go through and read them
- 8 all. But what's in particularly important to
- 9 this presentation is the sufficient rating.
- 10 And I say that because of the number of
- 11 questions that if you see that second part of
- 12 the definition, provided the required or
- 13 requested information.
- 14 In addition, there were forms that
- 15 the applicants had to sign agreeing to comply
- 16 with regulations. So, there were just about a
- 17 good portion of our questions that fell into
- 18 that. So, there'll be a number of sufficients
- 19 because they really all agreed to comply and/or
- 20 provided the requested information.
- So, we're up to the who section.
- 22 And I feel like I was very fortunate to have an
- 23 excellent team to advise me on some technical
- 24 aspects of this mitigation evaluation. Our

- 1 Director of Problem Gambling -- Research and
- 2 Problem Gambling, Mark Vander Linden, was
- 3 invaluable. He brought in another expert, Jeff
- 4 Marotta who has his own company, Problem
- 5 Gambling Solutions to assist with all of the
- 6 questions in dealing with responsible gaming.
- 7 Gordon Carr from MGC Strategies. We
- 8 share the same initials, so we chuckled about
- 9 that. One of the nice things about this is the
- 10 people you get to know along the way. And
- 11 Gordon has been invaluable, commonsense, 20
- 12 years' experience in economic development and
- 13 project management. So, he was very valuable
- 14 to the team.
- 15 McFarland Johnson and Green
- 16 International, these folks really helped with
- 17 the traffic with mitigation. And in addition,
- 18 we had Rick Moore from City Point Partners who
- 19 has helped us recently with some of the traffic
- 20 concerns, so, an important part of the team.
- 21 Pinck and Company, Nancy, Melissa
- 22 and Alex were excellent in helping us keep on
- 23 track, scheduling meetings, really put the
- 24 presentation together. And Kathy O'Toole who

- 1 is one of our gaming consultants, just a
- 2 commonsense, public safety mostly, but best
- 3 practices. And she did give me some advice
- 4 that I will try to adhere to which is be brief,
- 5 be brilliant and be seated. So, we'll see if I
- 6 can comply.
- 7 The what part of this presentation,
- 8 we looked at of course all of the questions
- 9 pertaining to mitigation in the Category 2
- 10 applications. We had input. We considered the
- 11 input from the public meetings and the
- 12 hearings, the applicant presentations to the
- 13 Commission, environmental documents. When I
- 14 talk about environmental documents, Mass.
- 15 Environmental Protection Agency, Draft
- 16 Environmental Impact Reports, traffic impact
- 17 and access studies, regional planning agency
- 18 reports. There were a number of additional
- 19 documents that we consider for mitigation.
- 20 Public comment letters and emails, I
- 21 know the Chair mentioned yesterday that there
- 22 were thousands. And we really did look at
- 23 every single one. And it was really important
- 24 to mitigation to have a good sense of what the

- 1 public was thinking and what their comments
- 2 were.
- 3 Site visits by subject matter
- 4 experts and the Commissioners. That's the
- 5 proposed sites here, as well as sites where
- 6 these applicants have other gaming
- 7 establishments.
- And website research, I know in
- 9 particular for responsible gaming, there was a
- 10 lot of website work done and information
- 11 gleaned about the applicants in their other
- 12 jurisdictions.
- So, the when, I just put a little
- 14 timeline here together. I think it's important
- 15 to note that again, I mentioned before these
- 16 were submitted that following week we had
- 17 applicant presentations. That following week
- 18 we had site visits by the experts, and again, a
- 19 week later surrounding community hearings.
- 20 And every single week throughout
- 21 this schedule, our team met and spent an awful
- 22 lot of time reading materials, evaluating
- 23 materials, understanding how we would put this
- 24 together. So, we had pretty much weekly

- 1 meetings.
- In December, we had host community
- 3 hearings. Into January, the Commissioners took
- 4 site visits. And we are here today presenting
- 5 the findings. So, an awful lot of work was put
- 6 into the process.
- 7 So the where, we looked at maps
- 8 yesterday, but what we included here was not
- 9 only the host communities and where they are
- 10 located, but all of the surrounding
- 11 communities. So, the blue lines are the
- 12 surrounding communities that the applicants
- 13 reached agreements with. You see there's a
- 14 dotted kind of a black or dark-blue line that
- 15 really differentiates the host communities from
- 16 Plainville and Raynham.
- 17 But I think this was an important
- 18 visual, because an awful of work was put into
- 19 these surrounding and nearby community
- 20 agreements. That just gives you an idea of
- 21 those communities that had a -- Thank you.
- 22 The Chair would like me to use a tool here and
- 23 be able to point out. It's a good point. So,
- 24 we just differentiate the difference between

- 1 the two facilities.
- 2 So, these are the three proposed
- 3 facilities here in the Commonwealth. What I'd
- 4 like to say about this is just that we were
- 5 fortunate to have, and we would talk about this
- 6 as we reviewed the materials. We have three
- 7 strong applicants, made the job very difficult.
- 8 I think there's an overall recognition by all
- 9 of us that any one of them can run a successful
- 10 facility. So, we are fortunate to have the
- 11 quality of the applicants that we do have. And
- 12 with regard to mitigation, they really are
- 13 site-specific, these facilities.
- So, why -- Mitigation is very
- 15 important but why is it important? Why was it
- 16 an important part of this evaluation process?
- 17 It's really important that the community voices
- 18 be heard.
- 19 Traffic issues are a concern to the
- 20 general public. Applicants play a key role in
- 21 promoting responsible gaming. So, we asked
- them a number of questions along these lines to
- 23 see what they do in other jurisdictions and
- 24 what they propose to do here.

- 1 And of course it's important to
- 2 protect and enhance the Lottery, the most
- 3 successful lottery in the country. And I think
- 4 all of the applicants took that responsibility
- 5 seriously as well. We will talk more about
- 6 these individually but this is really the why.
- 7 Our first criterion, community
- 8 support, just a visual from one of our several
- 9 meetings out in a surrounding community. So,
- 10 we grouped community support into five
- 11 different areas. The content of the host
- 12 community agreements, there are a number of
- 13 questions with regard to that. The host
- 14 community agreement election related material.
- 15 Public support and public outreach, surrounding
- 16 communities and the regional venues, the ILEVS.
- 17 I mentioned before that community
- 18 support was really -- we had the most questions
- 19 and we spent an awful lot of time on this area.
- 20 So, I'm going to get right into the ratings and
- 21 then spend time where there is a difference.
- 22 I'm going to spend time where there really is a
- 23 difference in the ratings.
- So, for the content of the host

- 1 community agreements, I determined that they
- 2 were all very good. What we didn't think would
- 3 be appropriate to do was compare one to the
- 4 other and say, hey, this one is a little more
- 5 lucrative. We're going to give that community
- 6 a higher score because they were reached with
- 7 those public officials, all of the communities,
- 8 the host communities were very pleased with the
- 9 agreements. And rather than look at them
- 10 individually, what we did is look at the time
- 11 and effort that went into those agreements.
- 12 And we thought since this is a new
- 13 -- This is not done typically in other
- 14 jurisdictions where you need to come to
- 15 agreements with the host community, the
- 16 surrounding communities. So, we gave them all
- 17 a very good for the time and effort that went
- 18 into that process.
- 19 The next category is the host
- 20 community agreements election related
- 21 materials. In addition to election, we are
- 22 talking about advertising and contributions
- 23 that come under this category of questions.
- 24 They are all sufficient. This was

- 1 one of those check the box. They all supplied
- 2 the relevant and requested information with
- 3 this category. So, they all were sufficient
- 4 with regard to the materials that go with that
- 5 host community agreement.
- The public support and outreach, as
- 7 we can see there is a difference here. So, I
- 8 am going to spend more time talking about this
- 9 in a minute, because again this is a unique
- 10 process.
- 11 And with the ILEVS, we really think
- 12 the impacted venues, this probably may be more
- 13 significant in the Category 1 where the size
- 14 and the size of entertainment venues will be
- 15 more in-line with some of those facilities.
- 16 But there were marketing agreements
- 17 and there was one ILEVC that was signed off on.
- 18 So, they were all sufficient in this category.
- 19 COMMISSIONER ZUNIGA: Commissioner,
- 20 I am curious which was the ILEV that was signed
- 21 for?
- 22 COMMISSIONER CAMERON: That was the
- 23 Music Circus in Cohasset that Raynham signed an
- 24 agreement with.

- 1 The one other thing I wanted to say
- 2 about surrounding community where I gave them
- 3 all a very good, I didn't spend enough time on
- 4 this. Thank you, John for going back. So,
- 5 this was a new process for all of them. They
- 6 each approached this differently.
- 7 For example, some of the things we
- 8 were impressed by, Plainville there were no
- 9 petitions for example. They created a model
- 10 agreement that others used portions of that
- 11 agreement. So, their approach was successful
- 12 in that region.
- Now Leominster successfully came
- 14 through the process but one of the things that
- 15 impressed us was for example, Fitchburg was not
- 16 designated by this Commission to be a
- 17 surrounding community yet Leominster, the
- 18 applicant, went back and entered into an
- 19 agreement. They wanted to be a good neighbor.
- 20 So, we thought that was a point of reference.
- 21 And with Raynham, it took them a
- 22 little longer. They had a couple of
- 23 surrounding communities that almost started the
- 24 arbitration process, but they stayed with it.

- 1 They got through the process. They used what
- 2 was called a nearby community agreement where
- 3 the impacts may not have qualified them for
- 4 surrounding but yet they again in an effort to
- 5 be a good neighbor entered into these
- 6 agreements.
- 7 And with regard to two of the
- 8 surrounding community agreements that took more
- 9 time, we received letters from those
- 10 communities saying we wanted to be treated as
- 11 an individual not using a template. They
- 12 listened to us. It took longer, but we're very
- 13 pleased with the agreement.
- So, all of the approaches were
- 15 different, but very good and successful thus
- 16 the very good rating for all of the surrounding
- 17 communities.
- So, where there is a difference is
- 19 the public support and outreach. Some of the
- 20 key factors in evaluating this aspect of the
- 21 criterion: the responses to questions that the
- 22 applicants provided. Presentations by the
- 23 applicants, the input from the public hearing,
- 24 the results of the referendums in each

- 1 community, the public outreach efforts and the
- 2 letters and emails. Again, hundreds and
- 3 hundreds of letters and emails, some
- 4 communities more than others but we did receive
- 5 a number from each of these.
- The referendum votes, Leominster 61
- 7 percent, Plainville 76 percent, Raynham 86
- 8 percent. One of the things we considered was
- 9 the fact that an existing facility with years,
- 10 decades of being a good neighbor probably
- 11 helped along these lines. The community was
- 12 familiar and had obviously liked the way in
- 13 which they integrated into the communities.
- So, I think in particular Raynham at
- 15 86 percent demonstrated that. And we saw that
- 16 at the hearings that we held, the letters that
- 17 we have received. There is negligible example
- 18 of opposition in Raynham.
- 19 Plainville also had a very strong
- 20 favorable vote, 76 percent. Again, an existing
- 21 facility, had done a lot of work in the
- 22 community. I received more letters yesterday
- 23 from folks in the Plainville. So, we decided
- 24 not to count the amount of letters because we

- 1 didn't want to be inaccurate and they come in
- 2 as we speak really voicing mostly support for
- 3 the project.
- 4 And Leominster, I feel like they did
- 5 a good job. It's a new facility. They didn't
- 6 have as much time but they did a good job.
- 7 They have made efforts especially with the
- 8 outreach. They've done a lot of things with
- 9 the community. But there does remain some
- 10 consistent opposition there, thus the
- 11 sufficient rating with Leominster and the
- 12 community support.
- So, our second criterion traffic and
- 14 off-site impacts. This is not one of the --
- 15 That picture was not of one of the sites. It's
- 16 just general Massachusetts traffic. As we did
- 17 with the earlier criterion, there are three
- 18 groupings when it comes to traffic and off-site
- 19 impacts.
- The impact and assessments costs,
- 21 what we are talking about here is the off-site
- 22 infrastructure, utilities, roadways. The
- 23 traffic mitigation plan, how does the applicant
- 24 propose to mitigate the impacts of added

- 1 traffic. And other potential impacts that were
- 2 explored, housing, school population and
- 3 emergency services.
- 4 When it comes to this particular
- 5 grouping of questions, traffic management plan
- 6 becomes the most important. All of our experts
- 7 have taken a look at other impacts. Because of
- 8 the size of this facility, there will not be in
- 9 the prognosis of those experts impacts to
- 10 housing, school population or emergency
- 11 services.
- 12 And the impact assessments and
- 13 costs, all of the applicants have agreed to pay
- 14 these additional costs. And that's typical
- 15 with a development of this size. So, the
- 16 traffic management plan becomes the most
- 17 important with this grouping of questions.
- 18 Again, we go to the ratings, and I
- 19 will spend the time talking about the
- 20 differences. Because all three have agreed to
- 21 cover those costs the standard procedure they
- 22 are all sufficient when it comes to impact
- 23 assessments.
- 24 Traffic management plan, there

- 1 really is some differences here. And I'll
- 2 explain that in a moment because I will go into
- 3 detail about those differences. And I just
- 4 explained the other impacts that there is not
- 5 expected impacts because of the size of this
- 6 project.
- 7 So, we get into the traffic
- 8 management plan for Leominster first. As you
- 9 can see, I am following the same alphabetical
- 10 order as my colleagues when it comes to
- 11 explaining each applicant. And the rating is
- 12 very good for Leominster and their traffic
- 13 management plan. This is an example of some of
- 14 the traffic management plan provided by the
- 15 applicant. The map there comes directly from
- 16 the application.
- 17 Some of the key factors in
- 18 determining their rating they have good access
- 19 to major highways, interchanges and local
- 20 roads. They've committed to extending the bus
- 21 route. They've committed to providing a
- 22 shuttle to the commuter rail station. And they
- 23 have made road improvements which will support
- 24 bike and pedestrian access. So, for those

- 1 reasons, it was a more detailed plan than the
- 2 others with more commitments to the community
- 3 for access to their facility.
- 4 This map, the examples are this is
- 5 Jungle Road and 117 turn lanes and traffic
- 6 signal improvements. It's hard to see. That's
- 7 not a very large amount. But those are the
- 8 mitigation -- areas of mitigations that they
- 9 point out to us in this map. And it was really
- 10 more detailed than the other applicants. And
- 11 another advantage of this site is the fact that
- 12 the nearby highway system has available
- 13 capacity for future traffic. That was taken
- 14 into consideration as well.
- 15 Plainville was sufficient rating for
- 16 their traffic management plan. Again, this was
- 17 provided by the applicant. They are close to
- 18 major highways and interchange. The site
- 19 access improvements are under review at this
- 20 time. They are committed to provide
- 21 intersection improvements offsite.
- 22 As Commissioner McHugh mentioned
- 23 yesterday, the median cut is preferred but that
- 24 is under review at this time. It may or may

- 1 not be approved, but the applicant has
- 2 expressed a willingness to work with either
- 3 alternative. So, whatever comes back as the
- 4 approved alternative, they are on board and
- 5 will work with the state and local officials to
- 6 make that happen.
- 7 CHAIRMAN CROSBY: Commissioner, did
- 8 the DOT letter that came in late last week, did
- 9 that change your assessment here at all?
- 10 COMMISSIONER CAMERON: It did not
- 11 change our assessment. Again, we're looking at
- 12 this through the lens of mitigation. In
- 13 particular with this applicant, they have
- 14 agreed to mitigate -- Whatever the approved
- 15 plan is, they have agreed to work in that
- 16 direction to make those improvements.
- 17 One is more ideal than the other
- 18 obviously, but from our perspective,
- 19 mitigation, the commitments are there.
- 20 CHAIRMAN CROSBY: I got the sense
- 21 from yesterday that DOT has said we want to go
- 22 with the improved jug handle. But the town has
- 23 said we don't want to do anything further to
- 24 the jug handle. Was that new information

- 1 that --
- 2 COMMISSIONER CAMERON: In speaking
- 3 with my traffic experts who have in fact been
- 4 able to reach into DOT and talk through the
- 5 letter with them, different folks at DOT are
- 6 looking at different aspects of this. And it's
- 7 not clear yet, I think is the best way. It's
- 8 just not clear what the final approved plan
- 9 will be.
- 10 But I think what was important to
- 11 our evaluation is the applicant's willingness
- 12 to work in whatever direction is there that
- 13 ends up being approved. I think you are right
- 14 Mr. Chair, that the local officials have a
- 15 strong preference. And there are some ongoing
- 16 conversations about crashes, the number of
- 17 crashes, the severity of crashes. So, I know
- 18 that those discussions are ongoing. And there
- 19 is no resolution yet.
- I know Ombudsman Ziemba, there will
- 21 be answers in greater detail to some of those
- 22 traffic questions tomorrow or traffic factual
- 23 information. But with regard to mitigation,
- 24 what was important to us is the fact that the

- 1 applicant -- and there are letters to
- 2 demonstrate that the applicant is onboard with
- 3 the officials in whatever direction that ends
- 4 up being, whatever the final decision is.
- 5 This applicant, Plainville has also
- 6 committed to two off-site intersection
- 7 improvements. That's the intersection of Route
- 8 106 and 152 and Route 1 and 106. Some extra
- 9 signage, signal modifications and lane
- 10 realignments may be required, but they're
- 11 sufficient. There aren't as many commitments
- 12 but they are certainly from a mitigation stance
- doing what they need to do to move forward
- 14 here.
- Raynham, some of the rating factors
- 16 for that sufficient rating. They're some
- 17 distance, they're a couple of miles from the
- 18 major highway interchanges. Some additional
- 19 off-site intersection improvements may be
- 20 required. They weren't committed to in the
- 21 application.
- There is no firm commitment to make
- 23 those off-site improvements, but as I've been
- 24 educated from our traffic experts, certainly

- 1 you are required to do the DOT requirements and
- 2 they will adhere to whatever those
- 3 requirements. That's clear. There is a
- 4 sufficient rating.
- So, to wrap this criterion up,
- 6 Leominster received a very good, mainly due to
- 7 their traffic, their very detailed traffic
- 8 plans and their commitments with regard to
- 9 traffic and public transportation. Plainville
- 10 and Raynham are sufficient.
- 11 Leominster, their site has very good
- 12 access, underutilized interstate highway.
- 13 They've agreed to existing infrastructure and
- 14 public transit access. As I pointed out, all
- of the applicants must comply with the MEPA and
- 16 obtain their state and local permits. So, they
- 17 will be making whatever improvements are deemed
- 18 necessary.
- 19 And all of the applicants have
- 20 agreed to address local traffic impacts through
- 21 their host and surrounding community
- 22 agreements. And as we pointed out earlier,
- 23 there were no significant impacts to housing,
- 24 school population and emergency services.

- 1 COMMISSIONER MCHUGH: Could I just
- 2 ask one question, Commissioner, before you move
- 3 on?
- 4 COMMISSIONER CAMERON: Yes, Sir.
- 5 COMMISSIONER MCHUGH: With respect
- 6 to the Raynham applicant, is there anything
- 7 that you have to say about the portion of the
- 8 DOT letter, last Friday letter that talked
- 9 about improvements to the intersection of 106
- 10 and 138? The letter speaks for itself. I just
- 11 wondered if there was anything you wanted to
- 12 say about that.
- 13 COMMISSIONER CAMERON: I'm going to
- 14 ask Rick if he has any additional information
- 15 on that. We did not spend a great deal of time
- 16 from the mitigation standpoint on that
- 17 intersection. Is there something additionally
- 18 you'd like to add to that?
- 19 MR. MOORE: Commissioners, Rick
- 20 Moore, City Point Partners. That intersection
- 21 is under design. It's due to go out to bid
- 22 shortly. The normal process of getting that up
- 23 and running would take so many months. It's
- 24 our opinion that if the license goes to Raynham

- 1 that Raynham and DOT will be able to work to
- 2 make this improvement in time for an opening
- 3 sometime in probably 2015.
- 4 COMMISSIONER MCHUGH: Okay. Thank
- 5 you.
- 6 COMMISSIONER ZUNIGA: Can I also ask
- 7 a question relative traffic and surrounding
- 8 communities? I remember from our designation
- 9 times in the case of Leominster, the Bolton
- 10 community was designated because there was a
- 11 particular intersection of concern around the
- 12 495 exit, if I remember correctly, then traffic
- 13 that then backs up on 117.
- 14 Is Bolton -- the applicant reached
- 15 an agreement with Bolton and those traffic
- 16 concerns are deemed to be mitigated?
- 17 COMMISSIONER CAMERON: Yes. They
- 18 all, in particular the Leominster project had
- 19 communities with traffic issues. And they
- 20 reached agreements with all of them. They've
- 21 reached agreements and of course as part of
- 22 this process they will have to abide by their
- 23 host and surrounding community agreements.
- 24 COMMISSIONER ZUNIGA: Okay.

- 1 COMMISSIONER CAMERON: So, next we
- 2 move onto measures to promote responsible
- 3 gaming. Of the four criteria, this is the
- 4 third. These are just some brochures that were
- 5 picked up. I am going to thank my colleague
- 6 who did a very good job. Commissioner Stebbins
- 7 did a good job of picking up some brochures for
- 8 me. And these are just examples of brochures
- 9 from our applicants' other jurisdictions.
- 10 Again the groupings, we grouped the
- 11 questions into three areas. And the first are
- 12 the direct efforts to mitigate problem gambling
- and promote responsible gaming. What we're
- 14 talking about here is the on-site resources for
- 15 problem gambling, self-exclusion policies,
- 16 identification of problem gambling, credit
- 17 extension abuse and treatment and prevention.
- 18 That all comes under the direct efforts to
- 19 mitigate.
- The second group, the process and
- 21 the measures to mitigate problems. This is the
- 22 code of ethics, the metrics for problem
- 23 gambling and the historical efforts against
- 24 problem gambling with these applicants.

- 1 And the third grouping are the
- 2 indirect efforts to mitigate problem gambling.
- 3 What we are talking about here are the
- 4 advertising and the signage. How do you let
- 5 your patrons know? And we visually inspected
- 6 signs in the facilities and they answered
- 7 questions with regards to these two areas as
- 8 well.
- 9 So, group one we are talking about
- 10 the general activities the applicants will do
- 11 on-site in coordination with community
- 12 providers. So, that's important with group
- 13 one.
- 14 Examples, how do you train your
- 15 employees? And what resources are available
- 16 on-site? And with group three -- I think group
- 17 two is self-explanatory. Those are the exact
- 18 pieces -- Those are the question in that
- 19 grouping.
- 20 Group three though, these are the
- 21 passive ways the applicant will work to promote
- 22 responsible gaming and educate about problem
- 23 gambling? How do they inform patrons about
- 24 these issues? So, those were the questions

- 1 that were asked of the applicants.
- 2 Again, we'll start with the ratings.
- 3 And again I will spend more time talking about
- 4 the areas where there is a difference. So, for
- 5 group one, as we can see, Leominster received a
- 6 sufficient, Plainville a very good and Raynham
- 7 a sufficient. So, in general all of the
- 8 applicants agreed to comply with regulations
- 9 that we will adopt, our Commission will adopt.
- 10 Generally, they are all in line with
- 11 the American Gaming Association responsible
- 12 gaming code of conduct. But Plainville did a
- 13 better job compared to the others defining the
- 14 on-site space for counseling, a responsible
- 15 gaming office. And they also clearly defined
- 16 the connections to the community providers and
- 17 the Massachusetts Council on Compulsive
- 18 Gambling. So, they have reached out and made
- 19 those efforts.
- 20 So, the process and the measures to
- 21 mitigate problems, again sufficient for
- 22 Leominster, very good for Plainville and
- 23 sufficient for Raynham. Plainville best
- 24 describes the areas in which metrics are

- 1 collected and in line with our priorities, MGC
- 2 priorities. Plainville has a strong history in
- 3 other jurisdictions promoting responsible
- 4 gambling and addressing problem gambling.
- 5 Generally, all of the applicants did
- 6 an adequate job of describing the code of
- 7 ethics. None of the applicants adequately
- 8 addressed how to effectively measure the
- 9 programs, but this is an evolving field and an
- 10 evolving practice.
- I know in discussion with Director
- 12 Vander Linden, I said this isn't the only field
- 13 that struggles with the metrics. How to
- 14 collect the data, analyze the data and then
- 15 make effective change because of the results of
- 16 the data. So, this is an evolving field. So,
- it's not that our three applicants happened to
- 18 be behind the curve here. It's just really an
- 19 area that's take shape.
- 20 All of the applicants provided
- 21 sufficient responses to the questions regarding
- 22 advertising and signage. I am in group three
- 23 here. We were able to observe the signage on
- 24 site visits. We saw the brochures. So, they

- 1 were all sufficient in this category. They are
- 2 doing what is the norm in the industry, I think
- 3 you could say.
- 4 COMMISSIONER MCHUGH: Could I ask
- 5 one question before we jump on?
- 6 COMMISSIONER CAMERON: Sure.
- 7 COMMISSIONER MCHUGH: And that is
- 8 was there any difference between the three
- 9 applicants with respect to credit extension
- 10 policies?
- 11 COMMISSIONER CAMERON: Mark, jump in
- 12 if you can answer this. General answers about
- 13 we're not going to extend credit to folks who
- 14 can't afford it. But there were no detailed
- 15 plans on how they would evaluate that. There
- 16 were general statements made that this what
- 17 they plan to do. They won't extend that
- 18 credit. Again, we would have liked to see more
- 19 detail in how they would do that.
- 20 COMMISSIONER MCHUGH: Did any say
- 21 anything about their collection practices?
- 22 COMMISSIONER CAMERON: They did not.
- 23 Do you have more to add to that?
- 24 MR. VANDER LINDEN: There was not an

- 1 indication of what their collection practices
- 2 were.
- 3 COMMISSIONER MCHUGH: Thank you.
- 4 CHAIRMAN CROSBY: Just as a point to
- 5 follow up on Commissioner McHugh's, I think we
- 6 have a raised sensitivity to both the issue of
- 7 the mechanisms by which credit judgments are
- 8 made, (A) and collection because of the recent
- 9 Globe piece and appropriately so.
- 10 So, we may want to make a note as
- 11 we're thinking about conditions later on. We
- 12 didn't look as aggressively at these two issues
- 13 as we might have and I think as we would now if
- 14 we were doing it over again. So, I think it
- 15 might be something just to keep mind when we
- 16 get to the conditions that these are areas we
- 17 may want to probe.
- 18 COMMISSIONER CAMERON: And I know
- 19 Director Vander Linden is working with this
- 20 topic and intends to recommend regulations with
- 21 regard to this. Do you want to add to that?
- MR. VANDER LINDEN: We will be
- 23 looking at in the next week or so and
- 24 introducing the responsible gaming framework.

- 1 And credit extension is an important but not
- 2 isolated piece of that responsible gaming
- 3 framework.
- 4 CHAIRMAN CROSBY: And I know you
- 5 were working on this before the media comments
- 6 on this, which is great. I just want to make
- 7 sure we keep a very high level of attention.
- 8 COMMISSIONER CAMERON: I am glad the
- 9 question was asked because we did spend a
- 10 little time in particular going back to that
- 11 question and looking at the responses, which
- 12 again were in general we will not issue credit.
- 13 But there was not a plan. How do you make that
- 14 determination as to what are the standards.
- 15 That for all of them they were lacking in that
- 16 area.
- 17 COMMISSIONER MCHUGH: Thank you.
- 18 COMMISSIONER CAMERON: So, to wrap
- 19 up number three here, the responsible gaming
- 20 rating, overall Leominster was a sufficient,
- 21 Plainville a very good and Raynham a
- 22 sufficient.
- The key factors, Plainville has
- 24 experience and they demonstrated in their

- 1 responses to operating and integrating
- 2 responsible gambling practices into their 28
- 3 casino and racing operations. Plainville's
- 4 responsible gambling practices appear to meet
- 5 and in a number of cases exceed the American
- 6 Gaming Association responsible code of conduct.
- 7 All of the applicants agreed to
- 8 comply with our regulations that we will adopt
- 9 with regard to responsible gaming.
- 10 So, the fourth criterion is to
- 11 protect and enhance the Lottery. The statute
- 12 made this a key provision. The Massachusetts
- 13 revenue per capita for Lottery spending is very
- 14 high. And it's important to preserve that
- 15 revenue and add to it with a new gaming
- 16 facility.
- 17 There were only a couple of
- 18 questions and they were again the category that
- 19 we consider check the box, provide us with the
- 20 information.
- 21 The question itself, applicant to
- 22 provide a description of plans and efforts the
- 23 applicant would take to avoid any negative
- 24 impacts on the revenue generated by the Mass.

- 1 State Lottery.
- 2 Frankly, none of the proposals were
- 3 particularly creative or robust with regard to
- 4 this. But all applicants did commit as
- 5 required by law to work collaboratively with
- 6 the state Lottery. And they all have signed
- 7 agreements with the Lottery. Thus I deem them
- 8 all to be sufficient in this category.
- 9 COMMISSIONER ZUNIGA: Commissioner,
- 10 I suppose the signed agreement is the best
- indication, but are we able to glean whether
- 12 there is differences among those agreements,
- 13 significant or otherwise?
- 14 COMMISSIONER CAMERON: Very much
- 15 like the host community agreements, we had no
- 16 part of those agreements. Both parties signed
- 17 those agreements. It's just a sufficient
- 18 rating for that.
- I know one may have used the others
- 20 as an example of kind of wanting to do
- 21 something similar to another applicant. So,
- 22 the Lottery signed off on all three of them and
- 23 we deem that to be sufficient.
- 24 COMMISSIONER ZUNIGA: Thank you.

- 1 CHAIRMAN CROSBY: Just following up
- 2 on that, I will point out that we did ask the
- 3 Lottery to help us assess the Lottery
- 4 enhancement and Lottery protection strategies
- 5 and help us brainstorm on what those strategies
- 6 might be and so forth. And they declined to
- 7 participate.
- 8 COMMISSIONER CAMERON: And I know
- 9 the applicants knew that they had to do this
- 10 and they went and got those agreements signed.
- Overall, wrapping up the categories,
- 12 the overall -- As you can see below, those are
- 13 the individual criteria and individual scores.
- 14 Plainville overall get a very good rating
- 15 because they were very good in two key areas,
- 16 which was the community support as well as the
- 17 problem gambling.
- 18 Leominster, was very good with their
- 19 traffic impacts and their traffic management
- 20 plan. Sufficient ratings in community support,
- 21 problem gambling and the Lottery, thus an
- 22 overall sufficient rating.
- 23 Raynham very strong community
- 24 support and sufficient with traffic impacts,

- 1 problem gambling and the Lottery, and thus an
- 2 overall sufficient rating.
- I am not going to read all of these.
- 4 It's just a summary of -- I will just give you
- 5 some highlights from each category.
- 6 With Leominster they were effective
- 7 in reaching agreements with host and
- 8 surrounding communities. They had strong
- 9 support from public officials. Public
- 10 opposition was registered at public hearings
- 11 and through comment letters. Very strong in
- 12 site location, their proximity to underutilized
- 13 interstate highways. They identified roadway
- 14 and transit related to mitigation to include a
- 15 bike and pedestrian on Jungle Road, new traffic
- 16 signals, extending local bus lines. Providing
- 17 a shuttle to the commuter rail station.
- 18 The comments received from Mass. DOT
- 19 on the proposed mitigation and access plans
- 20 indicate that there's some refinements that
- 21 will be needed. This is a recent letter, some
- 22 refinements that will be needed, some
- 23 modifications to the interchange of I-190.
- 24 They outlined their responsible gaming plan for

- 1 Maryland Live. They expressed support fo
- 2 responsible gaming and agreed to comply with
- 3 all of our regulations. And they executed an
- 4 agreement with the Lottery.
- 5 Plainville, the applicant was
- 6 effective in reaching agreements with host and
- 7 surrounding communities. They created a model
- 8 that was used by other applicants. Host
- 9 community referendum passed by a wide margin.
- 10 Negligible opposition was registered at the
- 11 public hearings and through public comments as
- 12 well.
- The site is located close to the
- 14 major interstate highway interchange. The
- 15 preferred access improvements are currently
- 16 under review. They have committed to mitigate
- 17 all of the off-site roadway improvements.
- 18 They have an integrated responsible
- 19 gaming practice in their casino and racetracks
- 20 in their many jurisdictions. They meet and
- 21 exceed in some cases the American Gaming
- 22 Association reasonable code of conduct. They
- 23 agreed to comply with all of our regulations.
- 24 And they also have a signed agreement with the

- 1 Lottery.
- 2 Raynham, again, they were effective
- 3 in reaching agreements, host and surrounding
- 4 and nearby communities. The host community
- 5 referendum was passed by a very wide margin and
- 6 there's negligible opposition from public
- 7 hearings and the comments we received here at
- 8 the MGC.
- 9 Their site location is some distance
- 10 from the highway, a few miles. And they
- 11 identified some limited roadway and transit
- 12 mitigation. Additional off-site intersection
- improvements may be required. They also
- 14 outlined a responsible gaming policy that is in
- 15 place at Parks Casino in Pennsylvania. And
- 16 they've agreed to comply with all of our
- 17 regulations. And they as well have a signed
- 18 agreement with the Lottery.
- 19 So, that's just a summary of the
- 20 work that was done and our overall findings
- 21 with regard to these three applicants.
- 22 Again, I want to reiterate that they
- 23 are all quality applicants and have taken this
- 24 process very seriously. Any questions of me?

- 1 COMMISSIONER ZUNIGA: This may be a
- 2 question for tomorrow, but one thing that I'd
- 3 like to look at and understand a little bit
- 4 more, are we or were we ever concerned that any
- 5 one of these surrounding community agreements,
- 6 the contents of which may have been an
- 7 overpromise or an overpayment that we may have
- 8 doubts as to whether some of those promises
- 9 could be kept or are a little too much?
- 10 I realize that the focus was the
- 11 outcome, if the parties reached them if they
- 12 didn't get into arbitration. This may be of
- 13 course a more relevant question in the Category
- 14 1 I am going to suspect. But I just wanted to
- 15 throw that out there.
- 16 COMMISSIONER CAMERON: We had long
- 17 discussions about whether or not we should be
- 18 really evaluating the content and comparing to
- 19 one another. And really made a decision, in
- 20 fact I did that they were made and signed.
- 21 Those communities are satisfied with those
- 22 agreements. What we looked at was the process
- 23 and evaluated the process.
- 24 Gordon Carr spent the most time from

- 1 our group. And really -- He's read them. We
- 2 all discussed pieces of them, but Gordon really
- 3 spent an awful lot of time with these
- 4 agreements. Do you have anything to add
- 5 Gordon?
- 6 MR. CARR: I haven't committed them
- 7 all to memory, but we spent a fair amount of
- 8 time on them. And they vary a bit by community
- 9 and by the priorities of each of those
- 10 communities. That's why it was sort of
- 11 difficult to measure one against another. Many
- 12 of them and we'll go back to the question you
- 13 asked about Bolton, that have very specific
- 14 concerns about Route 107 (SIC).
- That agreement, for example includes
- 16 mutually agreed baseline studies and then
- 17 future studies. Then whatever tangible
- 18 verifiable impact on Route 107 (SIC) that can
- 19 be related to the Leominster project will be
- 20 mitigated by the applicant.
- 21 So, there are subtleties within each
- 22 one of the different surrounding community
- 23 agreements but as far as overpromising, I think
- 24 that's the obligation of the applicant that

- 1 signed them. If there is some overpromising
- 2 down the road that that is something that I'm
- 3 sure the municipalities and the applicants will
- 4 have to work out.
- 5 COMMISSIONER ZUNIGA: Thank you.
- 6 CHAIRMAN CROSBY: I think this is
- 7 consistent with our point all along that we've
- 8 never really played a role in second-guessing
- 9 or judging or counseling or anything a host
- 10 community for their agreements, or for that
- 11 matter surrounding communities.
- The Legislature said this is a local
- 13 deal or to a very large extent and almost
- 14 totally we've let that be the case. So, I
- 15 think your approach is right.
- 16 COMMISSIONER ZUNIGA: Thanks.
- 17 COMMISSIONER CAMERON: Anything
- 18 else?
- 19 COMMISSIONER MCHUGH: No, thank you.
- 20 COMMISSIONER CAMERON: Thank you
- 21 very much.
- 22 CHAIRMAN CROSBY: Let's take a quick
- 23 break. Let Commissioner Stebbins set up and
- 24 we'll be back in a few minutes.

| 1 | (A recess was taken) |
|----|---|
| 2 | |
| 3 | CHAIRMAN CROSBY: Ladies and |
| 4 | gentlemen, we will reconvene at five minutes of |
| 5 | eleven on February 26 with the fourth |
| 6 | evaluation criteria of economic development and |
| 7 | the presentation is from Commissioner Stebbins. |
| 8 | COMMISSIONER STEBBINS: Thank you, |
| 9 | Mr. Chairman, colleagues. As I was standing up |
| 10 | here, I noticed that there is a sign. And I am |
| 11 | just going to rib my colleague, Commissioner |
| 12 | Cameron, for a minute because she didn't |
| 13 | recognizes the city of Boston fire code message |
| 14 | that's up here. |
| 15 | It says prior to the start of each |
| 16 | new session of 49 people or more, the code |
| 17 | requires that I notify the occupants of the |
| 18 | emergency evacuation route. And it mentions a |
| 19 | laminated sheet on the bottom of the lectern, |
| 20 | which I can't remove because it's duct taped to |
| 21 | the bottom of the lectern. But I covered you. |
| 22 | COMMISSIONER CAMERON: Thank you, |
| 23 | for clarifying. |
| 24 | COMMISSIONER STEBBINS: Happy to |

- 1 help.
- 2 COMMISSIONE CAMERON: My
- 3 investigation wasn't complete.
- 4 COMMISSIONER STEBBINS: Economic
- 5 development components. First of all, you will
- 6 see as I go through my presentation that my
- 7 preference is not to read PowerPoint slides
- 8 back to each of you but to offer my comments as
- 9 we go through the topics.
- The 34 questions in section three of
- 11 the application break out neatly into three
- 12 criteria, which measure the applicant's
- 13 economic impact on the community and the region
- 14 surrounding the facility. Coincidently, these
- 15 criteria are also provided in order of how they
- 16 were laid out in the expanded gaming statute's
- 17 findings and declarations section.
- Job creation covers headcount, job
- 19 quality, rate of pay, benefits, workplace
- 20 safety, recruitment efforts, labor relations
- 21 and strategies for recruiting unemployed and
- 22 underemployed residents.
- 23 Supporting external business growth
- 24 focuses on how the applicant plans to support

- 1 and contract with local vendors through the
- 2 host, surrounding community agreements.
- 3 Purchasing domestically manufactured slot
- 4 machines and efforts to engage minority-,
- 5 women- and veteran-owned businesses for the
- 6 design, construction and operation of the slots
- 7 parlor.
- Regional tourism highlights how an
- 9 applicant may draw visitors to the region,
- 10 partner with existing attractions, host
- 11 additional events and participate in a regional
- 12 economic development agenda. Massachusetts
- 13 tourism industry generates close to \$1 billion
- in state and local tax revenue every year,
- 15 \$16.9 billion in travel related expenditures
- 16 and supports over 124,000 jobs in
- 17 Massachusetts.
- 18 Our approach, I organized a group of
- 19 independent evaluators, technical experts who
- 20 have significant experience in the area of
- 21 workforce development, tourism and promotion in
- 22 Massachusetts and regional economic
- 23 development. I assigned a technical reviewer
- 24 to be the primary reviewer for the criteria

- 1 that corresponded with their area of expertise.
- 2 Director Jill Griffin from the Mass.
- 3 Gaming Commission staff who has worked at the
- 4 Boston Foundation was focused on workforce
- 5 issues. And I reviewed all three of the
- 6 criteria questions. We had multiple group
- 7 discussions on the applications and suggested
- 8 possible ratings.
- 9 Additionally, I used information
- 10 from additional detail we requested on labor,
- 11 payroll and benefits through a request for
- 12 clarification that went out to all applicants.
- We drew on information from our site
- 14 visit in January. I drew on information from
- 15 the 90-minute presentations from each of the
- 16 applicants. I drew information from follow-up
- 17 questions we placed in writing to the
- 18 applicants and asked at the host community
- 19 hearings. And I also utilized interview calls
- 20 I made to organizations located throughout the
- 21 area near our applicants' existing facilities.
- 22 Also studies provided under question
- 3.1 were also reviewed in their respective
- 24 sections of the application. I also want to

- 1 thank the Associated Industries of
- 2 Massachusetts. They connected me with some
- 3 people I would call key leaders in human
- 4 resources policy who shared their thoughts and
- 5 suggestions with me on key HR policies I should
- 6 direct my attention to during the course of the
- 7 review.
- 8 Our goal is to review the slots
- 9 parlor elements of each application first to
- 10 ensure an apples to apples comparison. We
- 11 would then take in to consideration additional
- 12 business strategies after this review was
- 13 complete.
- 14 Our advisors and support groups,
- 15 here's a list of our staff and reviewers who
- 16 assisted with the exhaustive evaluation of the
- 17 RFA-2 applications comprising of hundreds of
- 18 pages for the 34 questions for the Category 2
- 19 slots parlor applicants.
- I want to tell you some detail about
- 21 our external reviewers as Commissioner Cameron
- 22 did with her group. It would also provide some
- 23 background on our contractual subject matter
- 24 experts HLT. In addition to Jill, we had Lynne

- 1 Browne, former director of research for the
- 2 Boston Federal Reserve Bank and the current
- 3 lecturer in economics at Brandeis University.
- 4 Jennifer James, the Undersecretary
- of the Mass. Department of Labor and Workforce
- 6 Development. And Betsy Wall, the Executive
- 7 Director of the Mass. Office of Travel and
- 8 Tourism and Jonathan Hyde also from her office.
- 9 HLT has also been a critical
- 10 resource in this evaluation process. And I'm
- 11 not just saying that because Lyle is seated to
- 12 my right. There was a strategic need to draw
- on the experience and financial projections
- 14 from the team working with Commissioner Zuniga
- 15 as well.
- 16 Lyle is one of the founding
- 17 principles at HLT. He has been providing
- 18 consulting services to the Canadian
- 19 hospitality, leisure and tourism industry for
- 20 30 years. Prior to coming to HLT, he was the
- 21 national director of KPMG's Canada hospitality,
- 22 leisure and tourism practice based in Toronto.
- We also had helping us from HLT,
- 24 Carla Giancola who has been responsible for

- 1 pulling together a lot of this information as
- 2 well as had worked on consulting project in
- 3 tourism in gaming sectors including horse
- 4 racing for both public and private sector
- 5 clients.
- 6 We move onto overall observations.
- 7 These are the overall observations that the
- 8 independent evaluators, professional
- 9 consultants, MGC staff and myself discovered
- 10 from our review of these three applications.
- 11 First, it goes without saying, and it's been
- 12 mentioned before that each applicant has the
- 13 experience and track record to run a successful
- 14 slots facility.
- The MGC encouraged competition from
- 16 the start. And we certainly got it with these
- 17 three great choices. Category 2 license
- 18 applications proposed projects with the
- 19 guidelines of the statute, the 1250 slots
- 20 minimum, minimum investment of 125 million.
- 21 These facilities are expected to draw from
- 22 their immediate vicinity.
- There is no expectation to help draw
- 24 patrons internationally but they did

- 1 demonstrate awareness of other area amenities
- 2 and how they may be able to leverage visitors
- 3 already coming to the area.
- 4 The tourism industry benefits were
- 5 less pronounced than what we will expect in
- 6 Category 1 applications. Questions relative to
- 7 international tourism were optional for the
- 8 category 2 applicants. And though there was
- 9 some effort undertaken to make possible
- 10 linkages, we didn't feel that there was
- 11 sufficiently strong enough information to
- 12 warrant rating the question and taking these
- 13 questions into account in our evaluation.
- 14 With respect to job creation and
- 15 local operational spending, applicants
- 16 identified partnerships they hoped to pursue,
- 17 and were able to describe outreach efforts to
- 18 connect with local small business. From
- 19 additional review of their websites, each
- 20 applicant showed relationships with businesses
- 21 both large and small operating in the immediate
- 22 area of their other facility.
- There was acknowledgment in the
- 24 applications that competition was expected from

- 1 Category 1 casinos by year two or three of the
- 2 slots parlor license. And adjustments were
- 3 noted about employment levels in what we'll
- 4 call stabilized years.
- 5 There's considerable evidence that
- 6 applicants in various degrees had made a strong
- 7 commitment to understanding the area around
- 8 their proposed facilities, key partners and
- 9 organizations helpful to their overall success.
- 10 They have numerous goals to meet as part of
- 11 their license. And we were assessing their
- 12 ability to "hit the ground running" upon award
- 13 of a license.
- 14 Here's my approach to this
- 15 presentation this morning in reviewing the
- 16 three criteria categories in question three --
- 17 section three. We're going to acknowledge that
- 18 tourism impact was determined to be less
- 19 significant than what we expect from Category 1
- 20 applicants. I decided to start with that
- 21 category and work our way backward to the
- 22 number one section jobs.
- When we consider the public debate
- 24 that transpired during the host community

- 1 referendums, jobs was the most critical
- 2 component. We decided to focus most of our
- 3 attention and discussion on that criteria.
- 4 Secondly, we will review external --
- 5 Category 2 slots parlor applications from the
- 6 vantage point of impact on external business.
- 7 From day one, the Commission has stressed the
- 8 need for these gaming licenses to have an
- 9 impact on surrounding businesses that should be
- 10 viewed only in a positive light.
- 11 Finally, we'll address jobs,
- 12 employment, HR policies, benefits and other
- 13 workplace issues as it relates to the job
- 14 creation criteria. I feel there is some
- 15 difference between the applicants in this
- 16 category.
- 17 Tourism components, we grouped
- 18 questions under regional tourism and
- 19 attractions. We focused on what applicants
- 20 could provide the most detailed strategy for
- 21 promoting the region and acknowledging other
- 22 attractions and amenities in the region.
- We also wished to see what
- 24 experience the applicants had from operating

- 1 other facilities and gave strong consideration
- 2 to independent acknowledgment of successes
- 3 demonstrated through letters of recommendation
- 4 and from other jurisdictions.
- As I mentioned, we decided the
- 6 international marketing question was optional
- 7 and would not require a rating.
- Finally, we looked at amenities,
- 9 community enhancements and other events and
- 10 activities designed to draw more patrons into
- 11 the host community and the surrounding area.
- 12 Tourism discussion, what we were
- 13 looking for and what we found and what we
- 14 didn't find. What we were looking for were
- 15 marketing initiatives, collaboration with the
- 16 tourism organizations and attractions and
- 17 demonstrated knowledge of the host community
- 18 and region. We were looking for applicants
- 19 sharing their related experience from operating
- 20 other facilities and how that would translate
- into a successful strategy in Massachusetts.
- What we found, we did find
- 23 experience with plans for a range of
- 24 traditional marketing, partnership advertising

- 1 and reward, i.e. player card programs. We did
- 2 find or didn't find some limited detail in
- 3 connections to existing Massachusetts marketing
- 4 infrastructure, the Massachusetts Office of
- 5 Tourism as I mentioned, attractions,
- 6 infrastructure and other market segments.
- 7 The approach taken by the applicants
- 8 in tourism and marketing reflects the
- 9 considerable pent up demand for gaming in
- 10 Massachusetts and the monopoly afforded to a
- 11 Category 2 license for the initial few years of
- 12 operation. There was discussion about
- 13 connecting with local Massachusetts sports
- 14 teams, but awareness could have used more
- 15 detail about operating models, i.e. assumptions
- on ticket availability and sponsorships.
- 17 All applicants provided limited
- 18 detail in demonstrating a connection in the
- 19 Massachusetts marketing infrastructure, again,
- 20 the Mass. Office of Tourism, attractions,
- infrastructure and other market segments.
- 22 Penn does reference -- Plainville
- 23 does reference working with MOTT but no
- 24 applicant provided really a detailed approach.

- 1 This was interesting because one of the
- 2 questions actually provided a hyperlink to
- 3 MOTT's website directly from the application.
- 4 Our tourism ratings, again all
- 5 applicants referenced experience with marketing
- 6 programs in utilizing their player database.
- 7 They also referenced using their rewards
- 8 programs to highlight other area attractions
- 9 and amenities.
- 10 Leominster focused on MOUs with some
- 11 local partners, past experience with marketing
- 12 programs, loyalty cards, providing cross
- 13 marketing plans. They broadly identified plans
- 14 to work with local tourism and chambers of
- 15 commerce. They identified linkage for the
- 16 regional economic development plan and provided
- 17 endorsement from other cities in which they
- 18 operate.
- 19 Leominster also demonstrated a
- 20 history of revitalization of downtown corridors
- 21 for tourists and local benefits. They also
- 22 have a history of significant financial support
- 23 for community organizations and events, and
- 24 detailed a proposed entertainment facility and

- 1 referenced experience with entertainment
- 2 offerings.
- 3 Plainville provided MOUs for local
- 4 partners, significant past experience with
- 5 marketing loyalty programs. Detailed and cross
- 6 marketing plan within their stay, play and shop
- 7 awareness program for other area attractions.
- 8 They detailed some plans to work with Mass.
- 9 Office of Travel and Tourism. Past experience
- 10 showing working with other local convention and
- 11 visitor bureaus.
- 12 Racing also coincides with Penn's
- 13 experience operating other racetracks in other
- 14 North American jurisdictions. They have
- 15 extensive marketing capability, player database
- 16 and skill sets from other venues. Provided
- 17 detail on some of their marketing approaches,
- 18 endorsement letters from chambers and other
- 19 organizations were provided from other
- 20 jurisdictions.
- 21 Provided letters and commitments
- 22 regarding other community enhancements and
- 23 again extensive past experience from their
- 24 other facilities. Again, a number of letters

- 1 coming from communities in which they already
- 2 operate.
- Raynham, no MOUs that we could find
- 4 in place for local agreements and detailed
- 5 descriptions on plans for cross marketing.
- 6 There was some limited mention of local tourism
- 7 bodies, convention and visitor bureaus and
- 8 attractions and other marketing initiatives
- 9 aside from referencing plans to emulate an
- 10 approach taken by their facility in
- 11 Pennsylvania. They did have a stronger focus
- 12 on sports partnerships throughout the region.
- 13 And potential obviously for supporting harness
- 14 racing operation in the future.
- 15 Support for external business
- 16 components. This is where we also grouped
- 17 question 3.3 because it asked about
- 18 coordination with regional economic development
- 19 plans. We folded it into this discussion. We
- 20 grouped questions around local business
- 21 promotion, supporting and benefiting area
- 22 businesses is a priority recognized in the
- 23 statute and positions a slots parlor applicant
- 24 to impact the regional economy.

- 1 CHAIRMAN CROSBY: Commissioner,
- 2 could I interrupt you? I'm sorry. I had a
- 3 question in mind that I forgot. If you go back
- 4 on the tourism ratings, maybe you're going to
- 5 get to this. If you are, tell me and I'll shut
- 6 up. One of the long suits in the application
- 7 of Plainville was this affiliation with the
- 8 other major big attractions in the area, the
- 9 TPC, Gillette, the Mall. Were there signed
- 10 agreements with any of those big attractions?
- 11 COMMISSIONER STEBBINS: If I recall
- 12 the package, there were MOUs. One of the
- 13 things that kind of surprised me, being the guy
- 14 from Western Mass. is what a draw the Wrentham
- 15 Outlet Village is. I know that was one
- 16 example.
- 17 CHAIRMAN CROSBY: You don't have
- 18 malls in Western Mass.?
- 19 COMMISSIONER STEBBINS: We do have
- 20 malls in Western Mass. But what was
- 21 interesting about Wrentham is the number of
- 22 people who journey from Boston down to Wrentham
- 23 that come in on the cruise ships. Betsy Wall
- 24 from MOTT told us they organize bus charters to

- 1 take international visitors down to the
- 2 Wrentham Outlet Village.
- 3 So, I know Wrentham was one example
- 4 of an MOU that I believe Plainville had a
- 5 signed agreement with.
- 6 CHAIRMAN CROSBY: They did have a
- 7 signed agreement with them?
- 8 COMMISSIONER STEBBINS: I believe
- 9 so.
- MR. HALL: A marketing relationship.
- 11 CHAIRMAN CROSBY: With Wrentham?
- 12 COMMISSIONER STEBBINS: Yes.
- 13 CHAIRMAN CROSBY: And the others,
- 14 Gillette and TPC?
- 15 COMMISSIONER CAMERON: I believe
- 16 they did.
- 17 CHAIRMAN CROSBY: Let's just leave
- 18 this an open question. You can find out the
- 19 other big attractions.
- 20 COMMISSIONER STEBBINS: I think it
- 21 was important to note that they recognized, I
- 22 think it was pretty clear, I think everybody
- 23 recognized Foxboro Patriots Place. I think
- 24 where Plainville probably somewhat exceeded was

- 1 identifying TPC. There was another
- 2 entertainment venue that escapes me.
- 3 COMMISSIONER MCHUGH: Comcast.
- 4 COMMISSIONER STEBBINS: Comcast
- 5 Center, thank you, as well as the Wrentham
- 6 Outlet Village, which again I think was a
- 7 somewhat unique approach to demonstrating that
- 8 relationship and how important the mall is the
- 9 region.
- 10 CHAIRMAN CROSBY: Yes. That's the
- 11 point. It's interesting the extent to which
- 12 those assertions of relationships are actually
- 13 translated into agreements. That's what I'm
- 14 interested in for those four facilities.
- MR. HALL: We'll come back with
- 16 that.
- 17 COMMISSIONER ZUNIGA: Commissioner,
- 18 our transcriber, you're okay with the speed,
- 19 Laurie?
- THE COURT REPORTER: Yes, I just
- 21 can't hear Lyle.
- 22 COMMISSIONER ZUNIGA: Just on the
- 23 microphone and then the speed, Commissioner.
- MR. HALL: I'm sorry. I just

- 1 responded to the Chair and said we will come
- 2 back tomorrow with a list of which agreements
- 3 are available.
- 4 COMMISSIONER ZUNIGA: Great.
- 5 CHAIRMAN CROSBY: Thank you.
- 6 COMMISSIONER STEBBINS: Thank you.
- 7 Again, support for external business and job
- 8 growth is somewhat contradictory to the
- 9 perception that gaming facilities only want
- 10 patrons to visit and stay within the confines
- 11 of their property.
- We had repeated reference to
- 13 contracting businesses with minority-, veteran-
- 14 and women-owned businesses throughout all
- 15 phases of the project. It was a key feature of
- 16 the gaming statute. The requirement to
- 17 demonstrate plans for compliance with A & F
- 18 administrative bulletin number 14 for any
- 19 licensee in the construction process is also
- 20 addressed in this section.
- 21 All three applicants satisfactorily
- 22 answered the question about plans to buy
- 23 domestically manufactured gaming equipment.
- 24 And they all provided a list of their likely

- 1 vendors.
- What we were looking for, past
- 3 experience, again, important in plans detailing
- 4 impacts of cross marketing initiatives. The
- 5 extent of relationships with local suppliers
- 6 and vendors and arrangements in place with
- 7 local and WBE, MBE and VBE vendors. Also a
- 8 realistic achievable experience based
- 9 projections including quantification of local
- 10 spending and vendor arrangements, number of
- 11 arrangements and the types of partnerships.
- 12 All applicants recognized the
- 13 significant direct and indirect economic
- 14 benefits a gaming facility could have on the
- 15 host community and surrounding area. In
- 16 general, all applicants demonstrated the
- 17 positive impact from their existing operations.
- 18 All focused on their commitment to local
- 19 spending through provisions in their host and
- 20 surrounding community agreements.
- 21 Where we found some information
- 22 lacking was detailed about how these strategic
- 23 partnerships would materialize in
- 24 Massachusetts. We wanted to balance both an

- 1 applicant's focus on best efforts with need for
- 2 substantive detail. There was some expression
- 3 of a 30,000-foot view of how a collaborative
- 4 strategy with small business would work, but
- 5 needed more detail to show that they were
- 6 learning the local area and who their potential
- 7 partners could be.
- 8 Sitting here yesterday, I was mildly
- 9 jealous of all of the wonderful slides that
- 10 Commissioner McHugh was able to present. I
- 11 have included one of my own. It's pretty
- 12 attractive. This is our version of a redacted
- 13 slide.
- But to give you a sense of the
- 15 spending categories we considered, this
- 16 redacted chart categorizes main areas on the
- 17 left-hand column. Overall expenditures in year
- 18 one for Leominster and Plainville ranged from
- 19 \$21 million to \$37 million. Raynham provided
- 20 to us an estimated operating cost for a
- 21 stabilized year of \$43 million.
- It's worth noting that I believe
- 23 Plainville's estimates also included about \$7
- 24 million in spending attributed to horse racing.

- 1 And Raynham's operating costs reflect
- 2 significant entertainment and marketing
- 3 spending in years three through five.
- 4 As we've discussed, operating
- 5 expenditures are a function of revenue. And if
- 6 financial projects are estimated to be too high
- 7 then that would reduce operating expenditures
- 8 proportionally.
- 9 Here are support for external
- 10 business ratings. With respect to Leominster,
- 11 it'll follow strategies that they've used in
- 12 connection with their operation at Maryland
- 13 Live with respect to relationships with local
- 14 businesses, outreach programs, cross marketing,
- 15 loyalty cards. I was intrigued by using
- 16 potential local restaurant operators as third-
- 17 party operators for food and beverage in their
- 18 casino.
- 19 Past experience, again Maryland Live
- 20 was detailed. They provided some MOUs with
- 21 local chambers and other organizations,
- 22 committed as all of the parties were to follow
- 23 the host community agreement with respect to
- 24 identifying appropriate union labor.

- 1 Detailed plans to work with local
- 2 business, vendors in construction and
- 3 operations. Their past history was provided
- 4 with some of those ratios. Offer detailed
- 5 means of assisting businesses in terms of bid
- 6 splitting, quotation lead times, bid
- 7 assistance, detailed their plans to work with
- 8 MBE, WBE and VBE business vendors.
- 9 Their diversity plan and past
- 10 experience was also detailed. They also
- 11 acknowledged that they plan to beat some of the
- 12 required guidelines for MBE and VBE
- 13 participation as mentioned previously in that
- 14 administrative bulletin.
- The applicant at this stage also
- 16 referred to their support for M3D3. That
- 17 routinely came up in their presentations. We
- 18 reviewed PPE's Leominster participation and
- 19 stakeholder involvement in the project. Job
- 20 creation numbers for this program are somewhat
- 21 speculative, but we did give them credit for
- 22 what we'd call thinking outside the box, how
- 23 they could strengthen the overall region of the
- 24 state.

- 1 If they are awarded a license, I
- 2 would suggest that making a commitment to M3D3
- 3 would be a special condition of the license.
- 4 Here again also and this is a term
- 5 that we've also heard repeatedly in some of the
- 6 presentations, the Gateway City status was
- 7 mentioned here. This status is through an
- 8 initiative through the Executive branch.
- 9 Gateway Cities must reach the
- 10 following criteria: population greater than
- 11 35,000 and less than 250,000, a median
- 12 household income below the state average, and
- 13 the rate of educational attainment of a
- 14 bachelor's degree or above that is below the
- 15 state average.
- 16 The designation highlights really an
- 17 economic condition of older industrial cities,
- 18 and directs other programmatic money to these
- 19 cities through other branches of the executive
- 20 branch.
- 21 Plainville, detailed plans to work
- 22 with local business again focusing on their
- 23 play, stay and shop packages and relationships.
- 24 Detailed plans to work with local suppliers,

- 1 outreach fairs, meetings, expo. Already
- 2 conducted some of these type of events at
- 3 Plainridge. Their past experience with
- 4 detailed in letters of endorsement from other
- 5 communities.
- 6 They did provide some detailed plans
- 7 to MBE, WBE and VBE business vendors and their
- 8 diversity plan was provided. They have
- 9 extensive past experience most recently from
- 10 Ohio, which was highlighted in this section of
- 11 the application.
- 12 Raynham also plans to use local
- 13 businesses as vendors and service providers.
- 14 They included endorsement letters from some key
- 15 organizations adjacent to their facility in
- 16 Pennsylvania. They obviously also have
- 17 commitments in their host community and
- 18 surrounding community agreements for hiring
- 19 locally, using local firms and vendors
- 20 primarily in the host and surrounding
- 21 communities.
- They did offer some plans to work
- 23 with local suppliers, businesses, advertising
- 24 in vendor fairs, similar strategies that the

- 1 other two applicants highlighted.
- 2 Their plans to assist business
- 3 through outreach and membership in local
- 4 organizations and funding some of those local
- 5 organizations was highlighted. They detailed
- 6 plans also for MBE, WBE and VBE business vendor
- 7 participation. Strong projections for benefit
- 8 to the regional business and economy due to
- 9 projected higher revenues.
- 10 Through all that and through some of
- 11 their plans, what was lacking that we could
- 12 find was specific community partners that they
- 13 were planning to work with for outreach. Only
- 14 one community partner was identified.
- 15 COMMISSIONER MCHUGH: Could I -- Oh,
- 16 I'm sorry, you're already here.
- 17 COMMISSIONER STEBBINS: Do you want
- 18 to go back?
- 19 COMMISSIONER MCHUGH: No, this is
- 20 where I wanted to ask the question after you
- 21 finish with this.
- 22 COMMISSIONER STEBBINS: You're not
- 23 allowed to ask questions.
- 24 CHAIRMAN CROSBY: He doesn't like to

- 1 be interrupted.
- 2 COMMISSIONER STEBBINS: I don't like
- 3 to be interrupted. Just kidding. Job creation
- 4 components.
- 5 CHAIRMAN CROSBY: I'm sorry. I
- 6 thought you were still on this other one.
- 7 Criteria number 16 in the legislation is the
- 8 one that talks about commitments to diverse
- 9 suppliers and so forth. And it calls for
- 10 specific goals. And are there specific goals?
- 11 And could you give us a flavor of what they
- 12 are? And are they pretty much the same?
- 13 COMMISSIONER STEBBINS: I would say
- 14 there are specific goals when it comes to
- involvement in minority, women and veterans in
- 16 the construction process. That's through the A
- 17 & F administrative bulletin 14.
- 18 Most of the applicants said we can
- 19 meet that, we have plans to meet that or in an
- 20 attempt to exceed that. And they demonstrated
- 21 from their track record where they've been able
- 22 to do that. I think where there was some
- 23 disconnect is how they plan to meet those
- 24 objectives here in Massachusetts.

- 1 CHAIRMAN CROSBY: In operations or
- 2 in construction or both?
- 3 COMMISSIONER STEBBINS: Just as it
- 4 relates to administrative bulletin 14, which is
- 5 a component of construction. There wasn't, I
- 6 don't believe, and we can go back and check,
- 7 but I don't believe that any of them set
- 8 guidelines for vending with minority-, women-
- 9 or veteran-owned businesses.
- 10 I don't think any of them actually
- 11 set targets. I think they all expressed good
- 12 faith efforts. And where we looked behind that
- 13 was to the level of detail in their strategies
- 14 to be successful.
- 15 CHAIRMAN CROSBY: Because I think
- 16 this criteria calls for -- it says identify
- 17 specific goals. And I think this is an area
- 18 that we have chosen to interpret very
- 19 aggressively and to make it an important
- 20 criteria. And if there aren't, and I've seen
- 21 this in our own review. In the operations
- 22 area, it's a lot fuzzier than in the
- 23 construction area. And it's not perfect in the
- 24 construction area.

- 1 So, I think this would be an area
- 2 that if they are the same then it doesn't make
- 3 much difference in terms of the ratings. But
- 4 as we make a selection, I don't think it's good
- 5 enough to just have warm and fuzzy promises.
- I think we need more than that. And
- 7 we ought to figure out a way to condition that.
- 8 We need something that Director Griffin can
- 9 watch and say are you doing what you said you
- 10 would do or not? This is clearly something
- 11 that the Legislature wanted to make a high
- 12 priority and we do too.
- COMMISSIONER STEBBINS: We are happy
- 14 to go back and look at that question and then
- 15 go back and review --
- 16 CHAIRMAN CROSBY: I'd be interested,
- 17 Lyle, if you would give us the particulars,
- 18 such particulars as there are on those two
- 19 categories.
- MR. HALL: We will do that, yes.
- 21 COMMISSIONER MCHUGH: I actually did
- 22 have a question here if you will indulge me.
- 23 COMMISSIONER STEBBINS: Sure.
- 24 COMMISSIONER MCHUGH: And it has to

- 1 do with the short narrative you had with the
- 2 M3D3 proposal. Was there was any management or
- 3 is it possible to make a measurement of the
- 4 anticipated yield from what might be viewed as
- 5 seed money here or partial support for an
- 6 industry, i.e., is there any way to figure or
- 7 did we figure out likely yields from the \$1
- 8 million a year investment?
- 9 It seems to me that in some cases a
- 10 commitment to invest X number of dollars in an
- industry or X number of dollars in a local
- 12 industry of some kind would provide a floor for
- 13 businesses to start and job creation that went
- 14 beyond the direct investment. Is there any way
- 15 to measure that?
- 16 COMMISSIONER STEBBINS: You know,
- 17 what we looked at what we examined and we also
- 18 took the opportunity to talk to other folks in
- 19 state government who have helped to provide
- 20 seed money to the UMass Lowell M2D2 program,
- 21 which is kind of, I think a more preliminary
- 22 stage of assistance program through UMass
- 23 Lowell.
- I think what we looked at was what

- 1 their level of commitment was. What role the
- 2 applicant was going to play. Are they truly a
- 3 stakeholder in the process as opposed to just
- 4 handing over a check every year.
- 5 I think most of the information that
- 6 we found that was available, as I alluded to
- 7 earlier, was somewhat speculative and what they
- 8 thought the end result would be. They
- 9 obviously again, I thought it was somewhat of a
- 10 creative approach in their application. It
- 11 certainly demonstrated an awareness of the
- 12 region and the economy around them.
- But we were basing it off of again,
- 14 it's a brand-new program. I don't think
- 15 there's a significant track record they were
- 16 following and projecting a certain increase in
- 17 jobs. But we can also go back and take a look
- 18 at that.
- 19 COMMISSIONER MCHUGH: There's no
- 20 need to do it with respect to that. I was
- 21 thinking more generically that if -- the
- thought being if you could show a level of
- 23 investment of X then entrepreneurs could raise
- 24 a certain amount of money and have a net of X

- 1 plus Y. But the Y would be impossible unless
- 2 they had the X. And I don't know whether you
- 3 can measure that or how you do it or whether
- 4 you have to do it on a specific business plan.
- 5 CHAIRMAN CROSBY: I can actually
- 6 speak to that a little bit because we looked at
- 7 this in my area. I'll talk about this. One
- 8 of the reviewers on our team was the guy who's
- 9 in charge of Mass. Challenge which is a
- 10 dramatic startup funding incubator comparable
- 11 kind of an organization that gives challenge
- 12 awards to startup companies. So, he was able
- 13 to speak quite articulately to it.
- 14 Two things on that. One is we
- 15 talked with the people from Cordish and said
- 16 would you be flexible and amenable to how this
- 17 program works, because we think we could bring
- 18 expertise to the table in making sure that it's
- 19 not just a check that there's other resources
- 20 brought to bear. And how the contests are run
- 21 and what size of the awards and so forth. They
- 22 were ecstatic to the idea that they might get
- 23 help on that, were receptive to it, one.
- 24 And two, for what it's worth, John

- 1 Hawthorne who is the CEO of Mass. Challenge,
- 2 you simply can't predict with any degree of
- 3 certainty what you would get out of this, but
- 4 having -- Their idea is 10 grants of \$100,000
- 5 each year at least.
- 6 Having \$100,000 from an organization
- 7 like this does give you credibility with other
- 8 angel investors, other early-stage investors,
- 9 makes it much likely you'll be able to get
- 10 early-stage money. And if you do five, 10, 15,
- 11 20, 30, 40, 50 of these over a course of a few
- 12 years, you're going to hit one or two. And if
- one of them turns to be Medi-Tech, then you've
- 14 generated 25,000 jobs.
- So, there's simply no way you can
- 16 predict a real number, but you can predict with
- 17 some degree of certainty that over a period of
- 18 time, it will produce something real and
- 19 material.
- 20 COMMISSIONER MCHUGH: I am
- 21 interrupting you. I'll save this for Steve's
- 22 presentation because I have some other
- 23 questions along that line but I don't want to
- 24 interrupt.

- 1 COMMISSIONER ZUNIGA: I now want to
- 2 ask a couple questions, if I may.
- 3 COMMISSIONER STEBBINS: Sure.
- 4 COMMISSIONER ZUNIGA: As per the
- 5 description, there's a lot of goals as well on
- 6 organized labor in the statute. Is this the
- 7 section where we are evaluating?
- 8 COMMISSIONER STEBBINS: No. It's
- 9 going to fall into -- where there's break in
- 10 the series of questions are. It's kind of
- interesting, but it falls under jobs, because
- 12 they talk about labor as part of the workforce.
- 13 But the questions extend into PLA, labor
- 14 harmony and things like that.
- 15 COMMISISONER ZUNIGA: We can get to
- 16 that. I had a second question that I believe
- 17 is here, which you mentioned relative to
- 18 racing. In the case of Plainville they
- 19 maintain racing. You mentioned \$7 million or
- 20 so of spend to maintain those operations.
- 21 COMMISSIONER STEBBINS: Right.
- 22 COMMISSIONER ZUNIGA: First of all,
- 23 Raynham also has a commitment on racing, even
- 24 though it's a partial commitment.

- 1 COMMISSIONER STEBBINS: Correct. We
- 2 focused on that. I believe that showed up in
- 3 their part of the application under the tourism
- 4 piece.
- 5 COMMISSIONER ZUNIGA: Okay. Thank
- 6 you.
- 7 COMMISSIONER STEBBINS: Job creation
- 8 components, this criteria calls for the
- 9 Commission to review job counts, quality of
- 10 jobs as evidenced through salaries and
- 11 benefits, hiring strategies and overall HR
- 12 policy and practices.
- In addition, we examined how an
- 14 applicant planned to hire local residents and
- 15 methods for training employees and meet the
- 16 statute's requirement to provide new employment
- 17 opportunities for the unemployed and
- 18 underemployed and how do you reach those target
- 19 populations.
- 20 Employee retention and strategies
- 21 for improving retention were a critical piece.
- 22 Expectations are that new employees may resign
- 23 their positions in the short term as they
- 24 become acquainted with the requirements of

- 1 employment and specific duties.
- 2 Finally, we wanted to look to an
- 3 applicant's overall goal of allowing for
- 4 unionization, their past track record and
- 5 efforts to ensure a labor harmony.
- 6 What we were looking for, again, we
- 7 were looking for applicants to give us a
- 8 detailed and realistic plan for hiring,
- 9 employment levels, benefits and provide
- 10 projected employment when the resort
- 11 destination casinos came online. Applicants
- 12 provided to varying degree information based on
- 13 existing operations in other jurisdictions.
- 14 Applicants demonstrated an awareness
- 15 of the staffing requirements for the proposed
- 16 facility. This we would find under the what we
- 17 found/didn't find. For their proposed
- 18 facilities, but for the most part we felt they
- 19 fell short in describing how staff would be
- 20 identified, trained and retrained, notably the
- 21 underemployed and unemployed.
- 22 Applicants were certainly sensitive
- 23 to affirmative action requirements. And the
- 24 workforce development plans had limited detail

- 1 providing little focus on career path
- 2 advancement opportunities and pre-employment
- 3 programs.
- 4 Another one of my lovely slides.
- 5 Before I discuss what I can in this slide, I
- 6 should mention that we went back to each
- 7 applicant and asked for additional detail with
- 8 respect to their application. We asked for a
- 9 more detailed breakdown of full-time and part-
- 10 time positions, FTEs, salaries, benefits and
- 11 unionization.
- 12 We also asked for these numbers to
- 13 be projected by the applicants in the first
- 14 year of operation and for a subsequent year
- 15 when competition was introduced in
- 16 Massachusetts. It was their so-called
- 17 stabilized year or maximum competition year.
- 18 Leominster had the most consistent
- 19 numbers from year one to the stabilized year.
- 20 Plainville rejected -- reflected, I'm sorry, a
- 21 decrease in overall FTEs from year one to the
- 22 stabilized year showing the impact of full
- 23 competition. Raynham's FTE counts reflected an
- 24 increase in non-gaming FTEs between year one

- 1 and the stabilized year based on projected
- 2 increase in non-gaming and entertainment
- 3 offerings.
- 4 Again, I want to echo here before we
- 5 start talking about the ratings is we had the
- 6 opportunity, I had the opportunity with my
- 7 colleagues to do the site visits to their
- 8 facilities in other states. I was impressed
- 9 with the level of attention that they give to
- 10 their employees, the level of services they
- 11 give to their employees.
- 12 CHAIRMAN CROSBY: Are you talking
- 13 about all of them?
- 14 COMMISSIONER STEBBINS: I am talking
- 15 about all of them. Just an observation from
- 16 the site visit, what impressed me were the
- 17 accommodations and facilities that they make
- 18 available to their employees kind of behind the
- 19 scene.
- 20 A very good example was Parks.
- 21 Their employee cafeteria behind the scenes
- 22 really could have stood up to any of their fine
- 23 dining facilities that they had out on the
- 24 gaming floor. So, I give certainly credit and

- 1 make that note about all three of the
- 2 applicants.
- Notes on Leominster, again, I
- 4 mentioned they have the most stable payroll FTE
- 5 count over the five-year period tied to
- 6 revenue. They did detail for us past
- 7 experience with retention, training and
- 8 benefits. They had an MOU that they
- 9 highlighted with the Arc of Opportunity to
- 10 offer job opportunities for the disabled who
- 11 are often underemployed or at higher risk of
- 12 unemployment.
- They referenced working with the
- 14 Mass. Community College Casino Career Training
- 15 Institute as well as an agreement with
- 16 Fitchburg State for student internships. This
- 17 mirrors their success working with Anne Arundel
- 18 Community College to facilitate job access,
- 19 workforce development. They focused also on
- 20 job fairs, employment center.
- 21 Detailed job descriptions were
- 22 somewhat lacking detail regarding their
- 23 training programs and development and career
- 24 paths. They did mention their intention to

- 1 work with the unions. They have I believe one
- 2 union endorsement letter that was included as
- 3 part of their application.
- 4 They had somewhat detailed employee
- 5 retention strategies. They also shared with us
- 6 what their past turnover rates were. They will
- 7 use a diversity plan created especially for
- 8 this proposed facility. There's a commitment
- 9 to diversity, affirmative action and it's
- 10 detailed from their past experience again.
- They also agreed, it's one of the
- 12 questions posed to them at the host community
- 13 hearings to verbally agree to negotiate
- 14 employment levels as a condition of their
- 15 license.
- 16 Plainville holds the lowest payroll
- 17 and average payroll and FTE count. We
- 18 discussed that that might be more realistic and
- 19 can better withstand increased competition.
- 20 They have a higher union representation which
- 21 demonstrates what we suggest are longer-term
- 22 obligations. More dedicated to medical and
- 23 dental benefits for full-time staff than the
- 24 other two applicants.

- 1 Focusing on recruiting 90 percent of
- 2 their employees from the host and surrounding
- 3 communities. Provided past experience
- 4 specifically targeting the unemployed and
- 5 underemployed populations. Provided a
- 6 workforce development plan, again job fairs,
- 7 advertising and internal training.
- 8 Commitment to diversity, affirmative
- 9 action was clearly laid out in their
- 10 application. Their HR plans could use a little
- 11 more detail regarding training programs,
- 12 developing career pathways but their past
- 13 experience shows some monetary contribution to
- 14 those specific areas within HR.
- 15 Strong union labor representation
- 16 agreements in place and strong history of union
- 17 labor. They've also notified us that they have
- 18 signed a project labor agreement with the
- 19 building trades.
- They shared with us this, it came up
- 21 again at one of the host committee hearings,
- 22 what I thought were creative strategies for
- 23 reducing retention -- or increasing retention,
- 24 sorry. Their current turnover rate was

- 1 slightly higher than the other two applicants.
- 2 Also, they committed in writing to maintaining
- 3 employment levels also as a condition of their
- 4 license.
- 5 Raynham, aggressive revenue
- 6 projections and the highest overall employee
- 7 count and payroll. Their plan is for 80
- 8 percent of local hires through their host
- 9 community and surrounding community agreements.
- 10 They also mentioned efforts to work with the
- 11 Mass. Community College Casino Career Training
- 12 Institute and other local community colleges
- 13 for training assistance.
- 14 There is limited detail on targeting
- 15 underemployed and unemployed populations beyond
- 16 their plans to go back and try to recruit some
- 17 former Raynham Park employees who may still be
- 18 unemployed.
- 19 Commitment again in the host
- 20 community agreement for training and
- 21 development and reference experience again at
- 22 their facility in Pennsylvania. We could not
- 23 find details on an affirmative action plan or
- 24 other reference copying Parks facility in

- 1 Pennsylvania.
- 2 Stated intentions to use union
- 3 labor, although no formal agreements beyond a
- 4 letter of support from a local union was
- 5 provided. Financial projections indicate the
- 6 lowest percentage of union payroll and
- 7 percentage of union jobs as a total of their
- 8 FTE count.
- 9 Provided a retention ratio which is
- 10 strong and plans for employee retention were
- 11 highlighted at the host community hearing.
- 12 We could not find any diversity
- 13 plans provided for in the application but they
- 14 do reference minority employment breakdown at
- 15 their facility in Pennsylvania. Again, they
- 16 would also provide for horse racing employment
- 17 should they be selected.
- 18 COMMISSIONER MCHUGH: Could I ask
- 19 one question here?
- 20 COMMISSIONER STEBBINS: Yes.
- 21 COMMISSIONER MCHUGH: On the
- 22 blackout slide when it's unblacked out, there
- 23 are numbers for -- there are payroll numbers
- 24 and then there are numbers for benefits. Are

- 1 the benefits included in the payroll numbers or
- 2 are they in addition to the payroll numbers?
- 3 In other words, the average salary is X. Then
- 4 the chart also lists the average benefits are
- 5 Y. Is the Y part of X or is it X plus Y?
- 6 MR. HALL: We have both payroll and
- 7 benefits number available separately.
- 8 COMMISSIONER MCHUGH: Yes, but are
- 9 the benefits included in the payroll number or
- 10 are they in addition to the payroll number,
- 11 whatever that is?
- MR. HALL: In the unredacted
- 13 material that you have, you have the straight
- 14 payroll number and the payroll number plus
- 15 benefits and the benefits shown separately, so
- 16 all three.
- 17 COMMISSIONER MCHUGH: Okay. I'll
- 18 look again. Thank you.
- 19 COMMISSIONER CAMERON: Question, the
- 20 last slide we spoke about before we went back
- 21 to the blackout slide, which was the job
- 22 creation rating. I know at the bottom, the
- 23 last bullet you talk about the M3D3. And then
- 24 you have maintaining racing employment. It's

- 1 not mentioned at Raynham at all. I suspect
- that's because there are no plans or numbers.
- 3 Is that accurate? There's a partial commitment
- 4 for racing but yet not a detailed plan?
- 5 COMMISSIONER STEBBINS: Again, as I
- 6 mentioned at the start, some of my notes don't
- 7 always reflect what you are going to see on the
- 8 slide but we did mention that Raynham would
- 9 also provide horse racing employment should
- 10 they be selected. But I don't think we have a
- 11 concrete number as to what that horse racing
- 12 employment would be.
- 13 COMMISSIONER CAMERON: I know there
- 14 was a memo that I read regarding this,
- 15 regarding actually comparing the on-site
- 16 amenities, the additional --
- 17 COMMISSIONER STEBBINS: What we are
- 18 calling additional business strategies, for
- 19 lack of a better term.
- 20 COMMISSIONER CAMERON: Yes. Did you
- 21 have a chance to analyze those three aspects of
- 22 the application or of the evaluation?
- 23 COMMISSIONER STEBBINS: I am not
- 24 sure I'm clear about your question.

- 1 COMMISSIONER CAMERON: For example,
- 2 jobs.
- 3 COMMISSIONER STEBBINS: Oh, looking
- 4 at jobs connected with racing and connected
- 5 with the M3D3?
- 6 COMMISSIONER CAMERON: Correct.
- 7 COMMISSIONER STEBBINS: Again, our
- 8 intention from the start was to analyze each as
- 9 apples to apples slots parlor evaluation.
- 10 There's obviously employment related to both
- 11 the existing pari-mutuel facility at Raynham.
- 12 There's existing jobs that we know are
- 13 available at Plainville. We also have the
- 14 potential for jobs being created through
- 15 Leominster's proposal to make a contribution to
- 16 the M3D3 program.
- 17 But I think where we wound up with
- 18 the information that we got back was strictly
- 19 slots parlor operation and what those jobs were
- 20 and how they broke out. So, we're still kind
- 21 of keeping those factors separately until we've
- 22 gone through the analysis.
- 23 COMMISSIONER CAMERON: So, you'll
- 24 talk about that later? Or maybe I could have

- 1 Rob speak about that, because I do think it's
- 2 an important piece here.
- 3 COMMISSIONER STEBBINS: I think it's
- 4 an important piece as well. Again, my goal in
- 5 going through this section of the application
- 6 was to again compare everybody apples to
- 7 apples. Maybe we do have information available
- 8 we can certainly look at.
- 9 But I left that to the side as we
- 10 plan to deliberate after all of the
- 11 presentations are through and figure out I
- 12 think collectively where we feel that needs to
- 13 be part of the discussion and how to weigh in
- 14 with it.
- 15 COMMISSIONER CAMERON: Okay. I just
- 16 didn't know any new information would be
- 17 delivered tomorrow. And that's new information
- 18 I would think. Maybe I can ask Rob to talk
- 19 about that later. I don't want to interrupt.
- 20 Please finish.
- 21 COMMISSIONER ZUNIGA: Could I just
- 22 maybe clarify then?
- 23 COMMISSIONER STEBBINS: Sure.
- 24 COMMISSIONER ZUNIGA: So, the

- 1 previous slide the one that's blacked out, the
- 2 number under any one of them, but let's just
- 3 say Plainville for that matter, those numbers
- 4 do not include racing related jobs?
- 5 MR. HALL: The Plainville numbers do
- 6 include racing related jobs in non-gaming.
- 7 COMMISSIONER MCHUGH: In non-gaming?
- 8 MR. HALL: In non-gaming.
- 9 CHAIRMAN CROSBY: Wait a second say
- 10 that again. Plainville includes --
- 11 MR. HALL: The individuals who are
- 12 working in the pari-mutuel operation, the horse
- 13 racing operation are included in this chart in
- 14 non-gaming to keep the comparison of the gaming
- 15 floors more similar between the three
- 16 applicants.
- 17 CHAIRMAN CROSBY: Okay. So, they
- 18 are included in the 575 number.
- MR. HALL: Yes, they're included.
- 20 But they're included in the non-gaming.
- 21 COMMISSIONER STEBBINS: I'm sorry.
- 22 My apology for that.
- 23 CHAIRMAN CROSBY: And the Raynham
- 24 number does not include jobs associated with

- 1 the facility, the projected facility in
- 2 Brockton?
- 3 MR. HALL: It does not.
- 4 COMMISSIONER ZUNIGA: What about
- 5 M3D3 projected?
- 6 COMMISSIONER STEBBINS: That's not
- 7 included in the Leominster numbers.
- 8 COMMISSIONER MCHUGH: And I take it
- 9 that lack of inclusion stems from the lack of
- 10 any information in the application that would
- 11 allow one to conclude how many jobs are
- 12 involved, right?
- MR. HALL: There was no information
- 14 provided by Leominster with respect to M3D3
- 15 payroll numbers. And these payroll numbers are
- 16 at the site.
- 17 COMMISSIONER MCHUGH: Right. And
- 18 there was no information provided by Raynham
- 19 for the jobs if they get into the racing
- 20 business; is the right?
- 21 MR. HALL: There was not because
- 22 that was subject to a couple of conditions, not
- 23 the least of which is that racing ceased at
- 24 Plainridge.

- 1 COMMISSIONER MCHUGH: Right. I just
- 2 want to clarify why there's numbers for one and
- 3 not for the other two. The bottom line is we
- 4 weren't provided with any numbers.
- 5 MR. HALL: Right, correct.
- 6 COMMISSIONER ZUNIGA: So, the delta
- 7 between 671 and 575 is greater because one
- 8 includes racing and the other one doesn't
- 9 include non-gaming, let's say.
- 10 MR. HALL: The delta on the gaming
- 11 side is very similar. The delta on the non-
- 12 gaming site is greater.
- In other words, the gaming floors
- 14 are reasonably similar. And the reason we put
- 15 the racing numbers in in non-gaming is each of
- 16 the applicants have different non-gaming
- 17 activities they're doing in their proposals.
- 18 COMMISSIONER ZUNIGA: Oh, there
- 19 would be more, say food and beverage over at
- 20 Leominster, for example?
- MR. HALL: Exactly.
- 22 CHAIRMAN CROSBY: Excuse me. And I
- 23 gather you found those numbers credible,
- 24 basically? You're not discounting any of those

- 1 numbers particularly.
- 2 COMMISSIONER STEBBINS: Discounting
- 3 their accuracy?
- 4 CHAIRMAN CROSBY: Yes.
- 5 COMMISSIONER STEBBINS: Again, this
- 6 was information that was provided to us by the
- 7 applicants. I think, as I mentioned, we asked
- 8 for first full year of operations and then we
- 9 somewhat allowed them to give us numbers for
- 10 full competition or maximum competition. And
- 11 it goes back to Leominster was relatively
- 12 consistent between the first year and the
- 13 stabilized year.
- 14 Plainville reflected a decrease
- 15 brought on by the increased competition. And
- 16 Raynham saw a reflection of growth in jobs
- 17 between their first year and their stabilized
- 18 year. And most of that was in non-gaming and
- 19 part-time employment. Is that right?
- 20 MR. HALL: That's correct. And I
- 21 think we're limited here to what was in the
- 22 public aspects of the applications, which were
- 23 the first-year numbers. The question you asked
- 24 about are these numbers deemed credible. The

- 1 first year numbers are more reasonable. The
- 2 third year numbers, as Commissioner Stebbins
- 3 has mentioned, we think are somewhat aggressive
- 4 in Raynham with respect to some of the non-
- 5 gaming elements they are proposing.
- 6 COMMISSIONER MCHUGH: What were the
- 7 non-gaming elements generically, do you re
- 8 member?
- 9 MR. HALL: Primarily entertainment
- 10 and food and beverage.
- 11 COMMISSIONER MCHUGH: Yes, okay.
- MR. HALL: The multipurpose area.
- 13 COMMISSIONER MCHUGH: Okay.
- 14 COMMISSIONER STEBBINS: Just to wrap
- 15 up, again, it certainly bears repeating.
- 16 CHAIRMAN CROSBY: Sorry, I got one
- 17 more. Go back to the summary of jobs, the
- 18 rating, I'm sorry. The significant difference
- 19 if I am remembering this right between
- 20 Leominster and Plainville was that Leominster
- 21 has about 20 percent more jobs, which I think
- 22 you said was the sine qua none sort of of your
- 23 criteria.
- You would think that would give the

- 1 Leominster site an advantage. Was there
- 2 something that offset that? Was there
- 3 something that Plainville did that was equally
- 4 dramatically better that leveled that out?
- 5 With that big of a difference in jobs, I wonder
- 6 how you came to this conclusion.
- 7 COMMISSIONER STEBBINS: We came to
- 8 the conclusion, again, my feeling is that as we
- 9 discussed Plainville had most realistic in
- 10 payroll and labor estimates between year one
- 11 and stabilized year or year of maximum
- 12 competition.
- I think it certainly was probably a
- 14 more conservative approach. It may just be an
- 15 approach brought on by their experience
- 16 operating other facilities.
- 17 I think with Leominster, we saw the
- 18 stable payroll and FTE employee counts between
- 19 year one and the maximum competition year. I
- 20 guess that posed a question for us as to,
- 21 again, how realistic those numbers were to
- 22 maintain the employment.
- I think even when we went out to the
- 24 host and surrounding community hearings, we

- 1 asked the applicants how do you plan to deal
- with a projected reduction in jobs when
- 3 Category 1 competition comes into play? Each
- 4 of them laid out their strategies for us. So,
- 5 that to me somewhat conflicted with kind of the
- 6 numbers that didn't show a dramatic fallout.
- 7 CHAIRMAN CROSBY: I thought Lyle was
- 8 saying that they had a problem and you
- 9 mentioned you had a problem with the Raynham
- 10 numbers. I didn't hear you say you had a
- 11 problem with the Leominster numbers as well.
- 12 MR. HALL: I think despite the fact
- 13 that Leominster is 20 percent in that order of
- 14 magnitude, I think from an operating point of
- 15 view that's not that far apart when the rubber
- 16 meets the road and they're actually in there
- 17 running the operations.
- 18 The Raynham numbers were
- 19 considerably higher than that in the following
- 20 years. And we were concerned just the gap
- 21 there was too large.
- 22 CHAIRMAN CROSBY: Okay.
- 23 COMMISSIONER ZUNIGA: I was actually
- 24 going to have the opposite question not on jobs

- 1 but on labor agreements. I suspect when this
- 2 went to print -- we received recently a letter
- 3 of signed agreement with the construction
- 4 trades in the case of Plainville. You did
- 5 mention that in your remarks.
- 6 COMMISSIONER STEBBINS: I did
- 7 mention that.
- 8 COMMISSIONER ZUNIGA: That would
- 9 make one believe that they are only doing at
- 10 this point outreach and a positive track
- 11 record. So, perhaps that is one of the
- 12 differentiators that maybe offsetting them.
- But is there anybody or efforts or
- 14 could you mention relative to their operations
- in terms of labor agreements for the operating
- 16 piece? Everybody seems be focused a lot on the
- 17 construction trades, but how about the card
- 18 dealers and hospitality workers?
- 19 COMMISSIONER STEBBINS: I believe I
- 20 have a sense of what letters may have been
- 21 included in the application. But I'd rather go
- 22 back and be sure and come back to you with a
- 23 list of what those are. Because I think each
- 24 applicant has letters and maybe agreements that

- 1 we can give you more detailed information back.
- 2 COMMISSIONER ZUNIGA: Okay. Thank
- 3 you.
- 4 COMMISSIONER STEBBINS: Again, I
- 5 think it bears repeating that all applicants
- 6 were capable of operating a successful Category
- 7 2 slots parlor. A certain percentage of new
- 8 jobs and external business development and
- 9 tourism impacts are going to accrue regardless
- 10 of who's selected because of what we have all
- 11 seen is a pent-up demand in Massachusetts.
- We have consistently heard in public
- 13 hearing after public hearing the question about
- 14 how this Commission can select an operator that
- 15 would meet the promises of jobs and revenues
- 16 expressed to the Commonwealth and a host
- 17 community. And in conjunction with a financial
- 18 analysis presented earlier, an applicant could
- 19 set themselves apart by providing realistic
- 20 projections for employment.
- 21 Success in other jurisdictions
- 22 needed to be demonstrated and strong evidence
- 23 that an applicant could effectively translate
- 24 their successful strategies into substantive

- 1 action plans in Massachusetts. We were looking
- 2 for applicants to again have an understanding
- 3 of relationships and potential partnerships
- 4 here in Massachusetts to help the new licensee
- 5 hit the ground running was also essential.
- 6 Finally, each applicant started off
- 7 on the same footing. Again, we wanted them to
- 8 demonstrate how you would be a successful slots
- 9 parlor licensee in Massachusetts. If there
- 10 needs to be some differentiation, the
- 11 additional business strategies would need to be
- 12 considered.
- For two of our applicants,
- 14 Plainville and Raynham, this would be a
- 15 continuation of the horse racing in one form or
- 16 another. For Leominster this was the financial
- 17 support of the M3D3 program.
- Just to show again ratings by
- 19 category. With input from my reviewers, I've
- 20 rated two applicants very good for their
- 21 ability to achieve our economic development
- 22 objectives.
- 23 COMMISSIONER CAMERON: Commissioner,
- 24 by reading that do you view -- I know very good

- 1 can mean, it's a broad range. So, in your
- 2 assessment are Leominster and Plainville equal
- 3 in this category? There is no distinction or
- 4 do you have other thoughts on that?
- 5 COMMISSIONER STEBBINS: I think they
- 6 were both -- I think each had varying strengths
- 7 within their application. I can give you some
- 8 anecdotal evidence where one might have had a
- 9 leg up on another.
- 10 Leominster's agreement with the Arc
- 11 of Opportunity, an organization we heard about
- 12 when we went out there to help underemployed
- 13 and unemployed individuals was probably more of
- 14 a detailed plan than I could recall us finding
- 15 under the Plainville section.
- So, I think as we went through it,
- 17 Plainville I think has made more substantive
- 18 progress with respect to the labor issues and
- 19 coming up actually is the only one with a
- 20 project labor agreement with the building
- 21 trades. That in my estimation maybe gave them
- 22 a slight edge up in that category specifically
- 23 under job creation.
- So, there certainly are fine details

- 1 and anecdotal points between both of their
- 2 applications that one would maybe outweigh the
- 3 other. But again to kind of give it an overall
- 4 category rating, I think both of those
- 5 organizations performed very strong.
- 6 COMMISSIONER CAMERON: Thank you.
- 7 CHAIRMAN CROSBY: Anybody else?
- 8 COMMISSIONER CAMERON: Maybe it's a
- 9 process question, I was very interested in this
- 10 memo that Rob Scarpelli prepared for you,
- 11 Commissioner, regarding the economic
- 12 development components of the Category 2
- 13 applications not tied to the slot machines. I
- 14 know you mentioned them, but I found this memo
- 15 to be important. And it helped me understand
- 16 some of the other amenities.
- 17 I don't know that all of the
- 18 Commissioners had a chance to look at this
- 19 memo. I think it's important for tomorrow but
- 20 I would just like Rob to talk a little bit
- 21 about it if that makes sense now or tomorrow.
- 22 I don't know when that would make sense.
- 23 COMMISSIONER STEBBINS: We could
- 24 make that information available but I would

- 1 rather take a moment and maybe make it
- 2 available for tomorrow after we have a chance
- 3 to have legal counsel review it and see if
- 4 there's anything that needs to be redacted.
- 5 COMMISSIONER CAMERON: Okay. That
- 6 would be fine thank you.
- 7 CHAIRMAN CROSBY: Or maybe you can
- 8 do that during lunch. It'd be nice if we could
- 9 get all of our base data out of the way today
- 10 so that tomorrow we answer questions and
- 11 deliberate. So, if you can have that
- 12 conversation during lunch, then we'll start off
- 13 with that after lunch.
- 14 COMMISSIONER MCHUGH: We can
- 15 certainly see it even if there are things to be
- 16 redacted.
- 17 CHAIRMAN CROSBY: You can give it to
- 18 the Commissioners, yes.
- 19 COMMISSIONER MCHUGH: Not here, I'm
- 20 not talking about using it here. It can be
- 21 distributed all of us today, regardless of
- 22 whether there has to be any redactions.
- 23 COMMISSIONER CAMERON: I just found
- 24 it to be particularly helpful to understanding

- 1 the issues.
- 2 CHAIRMAN CROSBY: John is suggesting
- 3 that if I do my presentation now, which won't
- 4 be terribly long but who knows what kind of
- 5 Q & A we'll have, that that would give the
- 6 applicants the maximum time to get back to
- 7 staff with questions. And then staff to review
- 8 the questions, save an hour if we did that
- 9 before lunch.
- 10 Maybe what we ought to do is take a
- 11 very quick break. And then I'll come back. If
- 12 you are all right with that, I'll do my
- 13 presentation.
- 14 COMMISSIONER MCHUGH: I think that's
- 15 an excellent idea.
- 16 CHAIRMAN CROSBY: We'll do my
- 17 presentation, then lunch. And after lunch
- 18 maybe if you can be ready to make that
- 19 presentation.
- 20 COMMISSIONER STEBBINS: Sure.
- 21 CHAIRMAN CROSBY: So, we will be
- 22 back in five minutes.
- 23
- 24 (A recess was taken)

- 1 COMMISSIONER MCHUGH: We are ready
- 2 to resume now with the 100 and something public
- 3 meeting. The break is concluded. And we will
- 4 turn out to the final presentation, which is
- 5 the overview presentation category one,
- 6 sometimes as we've said before known as the Wow
- 7 factor, Chairman Crosby.
- 8 CHAIRMAN CROSBY: Thank you, very
- 9 much. Let's go to the first slide. There were
- 10 nine questions in the overview section as
- 11 opposed to the many, many more that were in the
- 12 other four evaluation categories. So, we
- didn't need to do any grouping of the questions
- 14 into subsets.
- We'll just look at each of the
- 16 individual questions. And when we get to each
- 17 of the questions, I'll read it out loud so
- 18 people are familiar with the details of the
- 19 question.
- 20 For reasons which will become
- 21 clearer as I talk about this, rather than hire
- 22 professional consultant teams, what we did was
- 23 put together a group of just interested, quite
- 24 different kinds of people with broad experience

- 1 and a lot of kind of related policy issues but
- 2 no particular expertise relating to any
- 3 particular one of our questions. Just people
- 4 who would be representative of thoughtful
- 5 perspectives from across the Commonwealth who
- 6 would help us make these judgments about these
- 7 nine questions.
- 8 And the people were Theresa Cheong
- 9 who is a senior development coordinator at the
- 10 Asian-American Civic Association. Phil Clay,
- 11 Dr. Phil Clay who is a professor of city
- 12 planning at MIT, was the Provost at MIT. Liz
- 13 Devlin who in her night and afternoon work --
- 14 night and weekend work is founder and digital
- 15 curator of Flux Boston, an arts organization.
- 16 But she is very much a left brain and right
- 17 brain person. And she works as a financial
- 18 analyst during the day.
- 19 Ruth Ellen Fitch, is a former
- 20 corporate attorney and was president for
- 21 several years of the Dimock Community Health
- 22 Center. John Hawthorne is the founder and CEO
- 23 of Mass. Challenge, an incubator
- 24 entrepreneurial sponsorship organization. Ira

- 1 Jackson took my place as Dean in the McCormack
- 2 graduate school at UMass Boston.
- John Mullen, professor of regional
- 4 planning and also has held some high-level
- 5 administrative positions at UMass Amherst.
- 6 Lily Mendez-Morgan is the chief operating
- 7 officer of the Massachusetts Red Cross. And
- 8 Joe Thompson is director of the Mass. Museum of
- 9 Contemporary Art, Mass. MOCA out in North
- 10 Adams.
- This group met a number of times to
- 12 discuss the questions but also we met with
- 13 representatives of the other evaluation teams
- 14 where we needed more information. You'll see
- 15 that lot of our questions relate to questions
- 16 like for example the degree to which we promote
- 17 tourism, the applicants promote tourism.
- 18 The answers were relatively short
- 19 and our questions sometimes cross-referenced
- 20 questions in other evaluation categories. So,
- 21 we had very productive presentations from the
- 22 teams of the other evaluation teams in some
- 23 cases.
- 24 Forgive my text heavy slides but

- 1 basically I just wanted to give a sense of what
- 2 this category is about. As Commissioner McHugh
- 3 said, we have colloquially referred to this
- 4 category as the Wow factor category.
- In general, what we were looking for
- 6 when we the Commissioners put these questions
- 7 together was to see what we could get out of
- 8 the applicants for all of the licenses that
- 9 went well above the basics of the legislation
- 10 of the requirements. Finance, mitigation,
- 11 economic development, site and building designs
- 12 are the heart, the bones and muscle if you
- 13 will, of a proposal, the blocking and tackling
- 14 of the proposal.
- We were looking for things that were
- 16 beyond that or maybe such extremely good
- 17 performance in one of those categories that
- 18 they went way above and beyond the basics.
- 19 The characterization of a Wow factor
- 20 is much less applicable, as it turns out, to
- 21 the slots parlor applicants. We specifically
- 22 talk about destination resort casinos in this
- 23 question. And these are not destination resort
- 24 casinos. These are relatively small, largely

- 1 regional slots facilities only with neither the
- 2 capital investment nor the upside revenue
- 3 opportunity to permit very much reaching way
- 4 outside the box way beyond the basics of the
- 5 facility.
- 6 Nevertheless, we asked our
- 7 applicants here -- These questions will be much
- 8 more relevant when we get to the Category 1
- 9 licenses than they are to the Category 2.
- 10 Nevertheless, we did ask our applicants to
- 11 stretch and to understand what we were looking
- 12 for, how we were trying to get people -- the
- 13 applicants to reach beyond the basics and to
- 14 tie their work into the categories of the
- 15 questions that we were coming up with. And
- 16 indeed there was some.
- 17 But you'll see as we answer the
- 18 questions that we gave some slack to the
- 19 applicants that they didn't really have to
- 20 spend too much time on some of these questions
- 21 since they are less applicable.
- 22 Our team in many of the questions we
- 23 end up kind of looking for values, senses,
- 24 judgments. It's not just a series of

- 1 particulars. There are no yes/no questions, no
- 2 on/off switch questions of which there are a
- 3 number in some of the other categories. But by
- 4 sort of standing above all of the work that the
- 5 other evaluation teams were doing or aside of
- 6 it, I don't think above it but aside it, it
- 7 gave us an opportunity to draw some kind of
- 8 general conclusions.
- 9 And given the nature of these
- 10 people, all generalists not specialists looking
- 11 at a sort of a high-level of public policy
- 12 development, it was a natural process that out
- 13 of this group came some suggestions. I will
- 14 say, however, that it should be clear that
- 15 these are ultimately my conclusions and not
- 16 theirs.
- 17 I've mentioned this in talking to
- 18 Commissioner Zuniga in the finance section. We
- 19 concluded that although there are very
- 20 different debating arguments about the
- 21 strategic location of each facility, it was our
- 22 judgment, and we specifically made a point of
- 23 saying we're looking for people who have more
- 24 and deeper expertise on this, but it was our

- 1 judgment that the location of the facility in
- 2 Leominster had the greatest competitive
- 3 strategic value because it served an unserved
- 4 part of the state -- Unserved in a lot of ways
- 5 having to do with gaming but other ways as
- 6 well. -- created a bulwark to a potential
- 7 southern New Hampshire facility, which was not
- 8 something that was discussed in the finance
- 9 section. And as we'll talk more about had a
- 10 really interesting perspective relative to the
- 11 regional economic development role that it
- 12 might play.
- 13 A second conclusion that we came to
- 14 and I particularly felt was worth noting is
- 15 that the respect and appreciation afforded to
- 16 Mr. Carney by the citizens and businesses of
- 17 Raynham and the surrounding communities was
- 18 quite striking. I think we all noticed that.
- 19 There was a clear sense from our group that
- 20 this should be noted as a factor on behalf of
- 21 the Raynham proposal.
- 22 We talked about urging -- One of the
- 23 questions is urging the applicants to support
- 24 other leading industries in Massachusetts, if

- 1 they could. Again, it's much more relevant for
- 2 the casino application.
- The Raynham and Plainville proposals
- 4 did not particularly highlight their support of
- 5 harness racing as a competitive advantage in
- 6 terms of supporting an existing Massachusetts
- 7 industry. But indeed it is an existing
- 8 Massachusetts industry. And it's something
- 9 which should be credited strongly to their
- 10 proposals.
- 11 The Cordish folks did not have
- 12 anything that was endemic to their industry.
- 13 And they came up with this quite interesting
- idea of the M3D3, which I'll talk more about.
- 15 But we considered that quite a creative and
- 16 innovative idea.
- 17 This is a kind of interesting and
- 18 subtle one but as has been discussed, the
- 19 Plainville and Raynham sites had overwhelming
- 20 support from the host community and in most
- 21 cases, not all but in most cases the
- 22 surrounding communities.
- The Leominster site was more
- 24 controversial both within the host community

- 1 and within some of the surrounding communities.
- 2 And some of that controversy continues. And we
- 3 see that throughout our correspondence with
- 4 citizens of the region and even some public
- 5 officials.
- 6 But the site on which essentially
- 7 the casino sits or the slots parlor sits was
- 8 previously permitted for and was expected to be
- 9 developed into a very large mall developed by
- 10 the Pyramid Mall developers. So, the folks who
- 11 live around there had reason to be prepared to
- 12 know that something substantial was going to be
- 13 coming here.
- 14 And it seemed to us that the concern
- 15 about this facility, at least some of the
- 16 concern about this facility needed to be taken
- 17 -- considered in the perspective about other
- 18 future likely uses of this site. And what
- 19 other uses and utilization of this site folks
- 20 had a right, had a reasonable expectation of
- 21 having anticipated so that this wasn't just
- 22 dropped out of the sky as a whole new idea.
- The next one, as our advisors talked
- 24 a lot about trying to say what do we want to

- 1 get out of these proposals. We know we want to
- 2 get revenues. We know we want to get jobs.
- 3 But what would be a success when this gets
- 4 done? If we look back five years later and we
- 5 are awarding a renewal, what kind of
- 6 performance would it be that we would measure
- 7 as particular value and assessing how this
- 8 thing had gone. And we came up with four in
- 9 particular nothing surprising.
- 10 Generating good jobs at living wages
- 11 or better with substantial retention rates,
- 12 thus reducing unemployment in the region.
- 13 Increasing home values both by increasing
- 14 demand and by increasing favorable amenities in
- 15 the area.
- 16 Developing and leading a coherent
- 17 economic development plan for the region. This
- 18 is something we'll talk about quite a bit. And
- 19 developing a positive collaborative
- 20 relationship with regional travel and tourism
- 21 facilities which nets to growth for all. Those
- 22 were the criteria that we thought were
- 23 particularly important.
- I am going to read this. In summary

- 1 there was some skepticism in my advisory group
- 2 about the wisdom of a standalone slots parlor,
- 3 which is basically neither here nor there. But
- 4 the group set aside that skepticism to look for
- 5 the strengths in each of the proposals and
- 6 expressed a clear wish that the winning bidder
- 7 would be available to partner with people of
- 8 goodwill in the region and the Commonwealth to
- 9 build on the strengths of their proposals.
- 10 To solidify commitments that are
- 11 made in the heat of the competitive process,
- 12 and to develop a strong regional working
- 13 relationship that will keep any negative
- 14 impacts of the slots parlor to the barest
- 15 possible minimum. And to build a better
- 16 economic future for the people of the region.
- 17 I think as we go along, you'll see how that
- 18 became sort of an important summary.
- 19 All right. There are nine
- 20 questions. Again, forgive the small type. But
- 21 I'll read question one, the Massachusetts
- 22 brand. How does the project you propose
- 23 manifest an appreciation for and collaboration
- 24 with the existing Massachusetts brand, i.e.,

- 1 our intellectual knowledge economy, our
- biomedical, life-sciences, educational and
- 3 financial service sectors as economic drivers,
- 4 and our long history of innovation and economic
- 5 regeneration over the 400 years of our
- 6 existence.
- 7 We felt that the Leominster proposal
- 8 was rated very good on this category. This is
- 9 where the M3D3. This is an investment of \$1
- 10 million or more, \$1 million to \$1.5 million
- into a challenge grant program for
- 12 entrepreneurial medical device industries,
- 13 having identified a medical device corridor
- 14 from Lowell to Worcester, which has many, many
- 15 medical device companies in it and which
- 16 benefit from the nanotechnology and other
- 17 technologies at UMass Lowell and the medical
- 18 research that's done at the University of
- 19 Massachusetts Medical Center. We thought that
- 20 was a really innovative creative idea very much
- 21 compatible with Massachusetts culture of
- 22 innovation and economic regeneration.
- The proposal, as Commissioner
- 24 Stebbins talked about, was very sensitive to

- 1 and understood the Gateway strategy, what it's
- 2 about, how Massachusetts has made a priority
- 3 out of identifying Gateway cities that have
- 4 certain economic characteristics. And has
- 5 mandated that the resources of the Commonwealth
- 6 to some extent be focused on the Gateway
- 7 cities. This proposal, the Leominster proposal
- 8 really understood this.
- 9 And we'll talk more about this, a
- 10 very clear appreciation that North Central
- 11 Mass., the Leominster, Fitchburg, Gardner,
- 12 three city area and a surrounding arc really is
- 13 a coherent albeit at this stage of the game in
- 14 particular underdeveloped region. And the
- 15 Leominster proposal had a good appreciation for
- 16 that situation and its potential role in
- 17 improving it.
- 18 Plainville we judged to be
- 19 sufficient. It clearly benefits from
- 20 supporting racing and agriculture. Those are
- 21 very much a part of the Massachusetts brand.
- 22 Harness racing has been a part of Massachusetts
- 23 history for a long time. Our agricultural
- 24 industry which supports harness racing, which

- 1 is horse farms and blacksmiths shops and so
- 2 forth, that's part of Massachusetts brand. And
- 3 Plainville will clearly contribute strongly to
- 4 that.
- 5 Plainville also talked about
- 6 recycling the quarry, about having good green
- 7 policies. As innovations it seems those
- 8 recycling of old facilities and green
- 9 innovation are important Massachusetts
- 10 characteristics.
- 11 Raynham we thought was sufficient.
- 12 It also benefits from the racing and
- 13 agriculture by virtue of its commitment to
- 14 continue some degree of harness racing at least
- in Brockton, and clearly, Ms. Carney's
- 16 understanding of the importance and the
- 17 commitment to that industry.
- 18 And they too more in a sort of a
- 19 generic sense rather than very many specifics
- 20 promoted the history of innovation and promoted
- 21 local vendor support which was dramatic in the
- 22 case of Raynham.
- 23 Bottom line our judgment was -- my
- 24 judgment is that Leominster was very good in

- 1 that better than the other two.
- 2 Destination resort, this is where we
- 3 talked about how the legislation calls for
- 4 destination resort casinos. The question reads
- 5 some visionaries in the gaming industry -- in
- 6 the gaming business describe an evolution of
- 7 gaming facilities from convenience casinos to
- 8 destination resorts to city integrated resorts.
- 9 Explain what if any meaning city
- 10 integrated resorts has to you and how you
- 11 anticipate following its principles if in fact
- 12 you to subscribe to them. Additionally, please
- 13 explain how the project you propose embraces
- 14 the Legislature's mandate to present
- 15 destination resort casinos rather than
- 16 convenience casinos.
- 17 We made this question optional for
- 18 the Category 2 applicants because it's really a
- 19 stretch for the kind of facilities that they
- 20 are developing, but they all did respond. We
- 21 used pluses and minuses to nuance the four
- 22 categories a little bit.
- 23 We judged Leominster sufficient plus
- 24 in terms of the destination resort question.

- 1 They do have the three restaurants and a small
- 2 entertainment venue. They seem to be making a
- 3 coherent effort to take what is basically going
- 4 to be a slots parlor and add other amenities to
- 5 it to give it a broader appeal and we gave them
- 6 a sufficient plus.
- 7 Plainville we gave a very good
- 8 because it aggressively promotes its tie-ins
- 9 with the other major regional attractions of
- 10 harness racing. Tried to create much -- a
- 11 whole much greater than the sum of the parts.
- 12 Exactly how that works and how
- 13 credible that is, that's why I asked the
- 14 question about whether Commissioner Stebbins
- 15 there are in fact signed agreements with those
- 16 other venues. But the thrust and the strategy
- 17 and the appreciation that something dramatic
- 18 could be done here we thought gave them a
- 19 rating of very good.
- 20 We thought Raynham was sufficient.
- 21 It didn't talk about being a community
- 22 integrated resort. It was kind of modest in
- 23 its aspiration. It did promise the partial
- 24 harness season. Others have talked about this,

- 1 it has this large event space that wasn't very
- 2 well explained exactly how that was going to
- 3 get used, what that function was. It's phase
- 4 three and four parts of the application that
- 5 could conceivably have big development in the
- 6 South Coast rail are extraordinary. But they
- 7 are (A) doubtful and (B) not committed to and
- 8 way down the road.
- 9 Outward looking, question 1.3, how
- 10 do you propose to merge the creation of a
- 11 destination resort casino or slots parlor with
- 12 the concept of creating an outward looking
- 13 physical structure. That is an establishment
- 14 that relates to and is integrated with the host
- 15 and surrounding communities, leverages
- 16 Massachusetts existing assets, and enhances and
- 17 coordinates with Massachusetts existing tourism
- 18 and other leisure venues.
- 19 This was the question we put
- 20 together, we Commissioners put together because
- 21 we've made a major point of continuing the
- 22 industry trend of breaking away from the big
- 23 closed box facility. And rather develop
- 24 facilities which are highly integrated with

- 1 other resources in the community. This is
- 2 where we were trying to elicit this question --
- 3 elicit this answer.
- 4 I gave Leominster a very good on
- 5 this. They looked at it at first, as they all
- 6 three did as if we were talking about the
- 7 physical plant, which was part of what we were
- 8 looking at. They talked about the quality
- 9 landscaping, the outward opening doors, which I
- 10 think Commissioner McHugh talked about. You
- 11 can access the restaurants from any which way.
- 12 You don't have to go through the casino
- 13 facility.
- 14 They come from a mall development
- 15 professional expertise. That's what the
- 16 Cordish Company principally does. And that's
- 17 what their facility is in Maryland. They have
- 18 a mall like culture in the way they approach
- 19 their developments, and I think aspirations for
- 20 a mall development.
- 21 They also had, and I'll talk more
- 22 about this, a very strong sense it seemed to me
- 23 of the region itself as a coherent region and
- 24 as a collaborator in the marketing of that

- 1 region.
- 2 Plainville we gave an S plus to VG,
- 3 sufficient plus to very good. Plainville
- 4 promotes again the continued reuse of the
- 5 quarry, the maintenance of track and racing,
- 6 the historic design considerations, and cross
- 7 marketing with regional venues. They have a
- 8 track record of being a relatively
- 9 collaborative neighbors to wit their local
- 10 support.
- 11 We gave Raynham an insufficient
- 12 plus. They did stress their community
- 13 marketing ties and their hopes for the long-
- 14 term rail development, but really didn't
- 15 articulate a very coherent notion of how they
- 16 would integrate the operations of the facility
- 17 with the surrounding operations, tourism and so
- 18 forth.
- 19 Competitive environment, this is the
- 20 question that overlaps with Commissioner
- 21 Zuniga's question. The question reads describe
- 22 the competitive environment in which you
- 23 anticipate operating over the next 10 years and
- 24 how you plan to succeed in that environment

- 1 without taking revenues away from other
- 2 Massachusetts gaming establishments, racetracks
- 3 or businesses.
- 4 We gave Leominster a very good plus
- 5 on this. It was my reading of this and our
- 6 advisors felt the same way that Leominster
- 7 demonstrated the highest marginal competitive
- 8 advantage comparing one to another.
- 9 Number one, it's going to serve a
- 10 relatively unserved area. If there isn't
- 11 something in North Central Mass. that will be a
- 12 relatively unserved area. It will be
- 13 vulnerable to substantial leaking to Southern
- 14 New Hampshire if and when and I think it's
- 15 probably pretty likely there is a southern New
- 16 Hampshire facility.
- 17 It minimizes -- By virtue of its
- 18 location, it minimizes cannibalization of the
- 19 oncoming Massachusetts facilities. And we
- 20 believed that the Region C resort casino,
- 21 whether that's a commercial casino or whether
- 22 that's a tribal casino would have a greater
- 23 potential to recapture and retain Southeastern
- 24 Mass. dollars from Rhode Island and Connecticut

- 1 than would even a quality slots parlor. So,
- 2 there was a better way to fight and recapture
- 3 and repatriate dollars from Rhode Island and
- 4 Connecticut.
- 5 We judged Plainville sufficient on
- 6 this. They are, to put it mildly, a proven
- 7 successful casino operator. They talked about
- 8 their customer list, which would have some
- 9 benefit here. They talked about their ability
- 10 to compete with Rhode Island and Connecticut.
- 11 At least in my section, and I'm not
- 12 sure whether this was true elsewhere, there was
- 13 really minimal attention paid in the
- 14 application by Plainville to what happens when
- 15 there is a Southeastern Mass. casino, and no
- 16 mention of the possibility of the Taunton
- 17 casino. Was that different?
- 18 COMMISSIONER ZUNIGA: It was not
- 19 because that's true for your section, but not
- 20 true for the finance section. The applicant in
- 21 the projections does take into account
- 22 competition, specifically the possibility of
- 23 Taunton.
- 24 CHAIRMAN CROSBY: They talk about

- 1 how they drop, but do they talk at all about
- 2 how they would compete? What they propose to
- 3 do to protect their position against
- 4 Southeastern Mass. encroachment?
- 5 COMMISSIONER ZUNIGA: Yes. In their
- 6 operational and business plans which I can get
- 7 into more detail. I thought I did to some
- 8 degree yesterday. But there is a recognition
- 9 that they will be affected by the introduction
- 10 of either a commercial or a tribal operation.
- 11 CHAIRMAN CROSBY: Was that also true
- 12 of the Raynham proposal?
- 13 COMMISSIONER ZUNIGA: Yes, to a
- 14 lesser degree though. We'll talk about this
- 15 tomorrow because we got a question, I believe,
- 16 on this matter.
- 17 CHAIRMAN CROSBY: Okay. Raynham in
- 18 our section, and it's interesting in a question
- 19 about competitive environment on these two
- 20 folks there was no mention of the Southeastern
- 21 Mass. competition. In that area, Raynham
- 22 didn't mention the Southeastern Mass., Taunton
- 23 or Rhode Island or Connecticut.
- 24 It did cite Greenwood Racing's

- 1 experience and Carney's experience and past
- 2 performance. It did have letters of support
- 3 and did talk about maintaining harness racing
- 4 and simulcast. But really in our section
- 5 didn't do a very aggressive or thoughtful job
- 6 of talking about how they deal with the
- 7 competitive environment.
- 8 Question number five meeting unmet
- 9 needs. How do you propose to work with
- 10 affiliated attractions and amenities to broaden
- 11 the market base of the gaming facility and to
- 12 meet unmet needs in our array of entertainment,
- 13 education and leisure resources?
- 14 Again, the Commissioners put this
- 15 question in here way back when we put together
- 16 the evaluation criteria particularly thinking
- 17 about casinos. What else are you going to
- 18 have? What other kinds of entertainment
- 19 venues? If you remember, the Mohegan Sun plan
- 20 in Palmer had a waterpark that was going to be
- 21 a part of it. That was the kind of thing we
- 22 were looking for. A little bit less applicable
- 23 than it is for the slots parlors.
- Nevertheless, there were responses.

- 1 Leominster we rated very good. We thought and
- 2 this is a recurring theme now that was very
- 3 significant in my assessment of these
- 4 applications, there was an appreciation, it
- 5 appeared a real appreciation of this discrete
- 6 tourism industry in that region. And a fair
- 7 amount of talk about affiliating with the
- 8 redevelopment of Great Wolf Lodge and working
- 9 with the Johnny Appleseed Trail Association and
- 10 an appreciation of the relationship that could
- 11 be developed with the North Central Mass.
- 12 particularly tourist organizations.
- 13 Plainville talked aggressively about
- 14 cross-promoting, particularly with the major
- 15 venues and talked about increased visitation in
- 16 and of itself being a regional catalyst. But
- 17 there was not much specificity on how exactly
- 18 that was going to work. And as I said, we
- 19 never could quite figure out whether there was
- 20 real teeth to this proposal or not.
- 21 Raynham promoted the impact of its
- 22 new entertainment venue, although not readily
- 23 described, and collaboration with the community
- 24 colleges for job development. They went out of

- 1 their way to make that point.
- 2 Collaborative marketing, the
- 3 question is how do you intend to market
- 4 aggressively outside Massachusetts and
- 5 internationally, perhaps in cooperation with
- 6 our existing industries and organizations such
- 7 as Massport and the Mass. Office of Travel and
- 8 Tourism. And certainly in collaboration with
- 9 our existing institutional drivers of economic
- 10 and international development. Again, more
- 11 applicable to the casinos than to the slots
- 12 parlors.
- 13 Leominster stated we thought quite
- 14 realistically that their market is really a 60-
- 15 mile market. They were the only ones that made
- 16 a point of saying as a practical matter our
- 17 market is really 60 miles. But within that
- 18 radius, I thought that they did a very good job
- 19 of pushing the marketing partnerships, and as
- 20 I've said before, the promotion of the North
- 21 Central Mass. region. They did have a fair
- 22 discussion about aspirations for marketing
- 23 relations with Massport. I'm not sure how
- 24 realistic that was. But it was a big section

- 1 that they focused on.
- 2 Penn talked about marketing the Penn
- 3 National database. Aggressively talked about
- 4 going after Rhode Island customers. Talked
- 5 about regional and local motor coach operations
- 6 and talked generally about advertising and
- 7 cross promotions.
- 8 We thought that Raynham had
- 9 relatively few specifics on marketing
- 10 strategies basically said if you build a good
- 11 facility they will come. That was kind of the
- 12 business proposition. If we run a really good
- 13 facility, people will come.
- 14 There was little focus on Rhode
- 15 Island or Connecticut. It did talk about and
- 16 made sort of a tacit commitment to coordination
- 17 with state, local and regional tourism
- 18 organizations and area businesses.
- 19 Question number seven is diverse
- 20 workforce and supplier base. Describe your
- 21 commitment to a diverse workforces and supplier
- 22 base and an inclusive approach to marketing,
- 23 operations and training practices that will
- 24 take advantage of the broad range of skills and

- 1 experiences represented in our Commonwealth's
- 2 evolving profile. Further identify and discuss
- 3 the diversity within the leadership and
- 4 ownership of the applicant, if any.
- 5 On the latter score, the leadership
- 6 and ownership of the companies, there was
- 7 nothing -- there was next to nothing if not
- 8 nothing. And it was notable I would say the
- 9 lack of diversity in ownership and leadership.
- 10 As to their workforces and supplier
- 11 base, and you heard some of this, we were
- 12 looking for somebody that would really go above
- 13 and beyond the norms here.
- 14 Leominster took the project -- took
- 15 the task relatively seriously. From my own
- 16 field trip to Maryland, I could see that their
- 17 employee base for sure was remarkably diverse.
- 18 They talked about their track record in
- 19 Maryland. Their formal written policies are
- 20 good policies. They did not give us and I
- 21 gather they didn't anyplace else, come up with
- 22 real hard specific numbers to which they can be
- 23 held accountable. They certainly at least
- 24 didn't within our area, within my sections.

- 1 They went out of their way to
- 2 partner with this Arc of Opportunity. And many
- 3 people from Arc showed up at many of our
- 4 events. I think that showed a real honest and
- 5 interesting attempt to be real in this
- 6 business. To identify hard to employ,
- 7 underemployed in their case particularly
- 8 disabled folks and to make a good-faith effort
- 9 to make that meaningful.
- 10 Plainville rated about the same.
- 11 They had very strong promises about what they
- 12 were doing. And there was a lot of
- 13 documentation about what they had done
- 14 elsewhere. But for some reason or another,
- 15 Raynham and Plainville both did this, they
- 16 didn't really bring any of the material, they
- 17 didn't even really cross-reference the
- 18 material.
- 19 However, there was a lot of
- 20 documentation elsewhere in the application
- 21 about strong performances in workforce and
- 22 supplier base their other facilities.
- 23 Raynham gave very little detail, a
- 24 little bit of track record, few specifics, few

- 1 standardized policies. They have made some
- 2 kind of an arrangement with the NAACP. And the
- 3 representative the NAACP came to one or more of
- 4 our meetings. And again, that is indicative of
- 5 taking this issue had good-faith. But the
- 6 answers were not very substantive.
- 7 And question number eight,
- 8 broadening the region's tourism appeal. What
- 9 is your overall perspective and strategy for
- 10 broadening the appeal of the region in the
- 11 Commonwealth to travelers inside and outside of
- 12 Massachusetts? Somewhat of a repetitive
- 13 question from the others.
- 14 But the take away from Leominster
- 15 was that if they mean what they say, and if
- 16 they keep their commitments that this facility
- 17 really could become a leader in developing this
- 18 underdeveloped and hurting area. They could
- 19 become a leader North Central Mass. And they
- 20 could become a leader in the Gateway strategy
- 21 for Leominster.
- 22 Plainville again talked a lot about
- 23 coordinating with the other venues which was
- 24 central to their strategy, the Gillettes and

- 1 the Comcasts. They have a lot of talk about
- 2 collaborative marketing with similar other
- 3 facilities. They have a track record of
- 4 successful collaboration between racing and
- 5 gaming in other jurisdictions. And they did
- 6 reach out to it seems like to MOTT and made a
- 7 commitment to work with the Mass. Office of
- 8 Travel and Tourism.
- 9 The answer from Raynham was largely
- 10 a restatement of the point that if you do a
- 11 good job that will take care of itself. If you
- 12 run a really great facility that will help.
- 13 They had a number of sort of routine references
- 14 to cross marketing and collaboration. And they
- 15 did have a number of support letters from other
- 16 facilities in the area, but it was not a
- 17 particularly inspired response.
- 18 Question number nine was asked about
- 19 post-licensing needs. We didn't maybe do a
- 20 very good job of this. But we were interested,
- 21 for example, in what our applicants -- We, the
- 22 Commissioners were interested in what our
- 23 applicants thought about for example the future
- 24 of Internet gaming that kind of thing. None of

- 1 the responses were particularly meaningful.
- 2 So, we didn't even bother rating them to this
- 3 question.
- So, the summary is to reiterate, we
- 5 were looking for bidders to go outside the
- 6 norm, outside what's expected. We understood
- 7 that this is less relevant to this group.
- 8 Nevertheless, you do want to try to get a sense
- 9 of how folks are thinking, what they're
- 10 thinking about, how do their minds work? Are
- 11 they creative? Are they innovative? Do they
- 12 understand what we were getting at? Did they
- 13 try to accomplish that?
- 14 We rated Leominster overall a very
- 15 good minus, which was the highest rating. In
- 16 the context of the relatively modest
- 17 applicability of these questions to the
- 18 Category 2 applicants, the Cordish responses
- 19 stood out. And they earned the highest rating
- 20 in seven of the eight questions that we rated.
- 21 The applicant demonstrated a very, I
- thought, coherent sense out of the Lowell/the
- 23 Worcester crescent as an economic unit; of the
- 24 Leominster/Fitchburg/Gardner area and

- 1 surrounding area as a tourist unit. And has
- 2 reasonable aspirations to anchor regional
- 3 economic development.
- 4 And for what it's worth, in the
- 5 final analysis I judged the Leominster proposal
- 6 to be the most effective regional location for
- 7 the gaming facility on the theory that in the
- 8 long run, the region is least likely to be
- 9 served by any other facility. It will serve as
- 10 a competitive buffer to Southern New Hampshire
- 11 facility. And that there are likely to be
- 12 stronger buffers for Massachusetts in the
- 13 casino or casinos that will eventually occur in
- 14 Southeastern Mass.
- 15 Plainville I rated as sufficient to
- 16 sufficient plus. The strength of the
- 17 Plainville proposal clearly is its commitment
- 18 to maintaining the harness track and that's
- 19 important, and the broad support for that track
- 20 and the facility within neighboring communities
- 21 and the harness industry.
- The applicant tried very hard to
- 23 establish a regional appeal with the stop, shop
- 24 and play concept, which had a lot to do the

- 1 affiliating with these other venues. It's a
- 2 concept which the evaluation team and I found a
- 3 little bit too difficult to assess in its
- 4 impact. You can sort of hear the words, hard
- 5 to quite exactly figure out what that means.
- 6 Raynham, the Greenwood Racing
- 7 proposal was often minimally responsive to the
- 8 questions and seemed to make not very much
- 9 effort to tie the components of the application
- 10 in a meaningful way back into questions one
- 11 through nine.
- 12 The singular strength of the Raynham
- 13 proposal is the distinguished business record
- 14 of Mr. Carney and the virtually unanimous and
- 15 genuine support that he has in Raynham and
- 16 nearby communities. Most of the specific
- 17 questions in the category were addressed with
- 18 relatively little substance or imagination.
- 19 That's it.
- 20 COMMISSIONER MCHUGH: Questions?
- 21 CHAIRMAN CROSBY: Yes.
- 22 COMMISSIONER MCHUGH: I'd like to go
- 23 back to number one to start. With respect to
- 24 the Plainville rating, green energy,

- 1 recyclables, the like, that's part of the
- 2 Massachusetts brand. We consider ourselves
- 3 first inthe universe in that.
- 4 CHAIRMAN CROSBY: First in the
- 5 universe in lots of things.
- 6 COMMISSIONER MCHUGH: Yes, I know.
- 7 But that's just one of a broad array of things.
- 8 Plainville has a very aggressive renewable
- 9 program. I didn't mention it yesterday, but
- 10 they are the only ones that have at the front
- 11 door a metering system. So that everybody
- 12 coming in and out of the front door can look
- and see what their energy usage is and where
- 14 it's coming from and the like. They have that
- 15 renewable thing for the drain water.
- 16 The question is was that taken --
- 17 their high degree of energy around renewables,
- 18 was that taken into account?
- 19 CHAIRMAN CROSBY: Yes, I mentioned
- 20 specifically here good green policies.
- 21 COMMISSIONER MCHUGH: I know. But
- 22 it was only four words. Just in terms of the
- 23 relative -- three words. Just in terms of -- I
- 24 guess why did you feel that Leominster trumped

- 1 that, because of the out-of-the-box thinking
- 2 around M3D3?
- 3 CHAIRMAN CROSBY: It's two things.
- 4 The good green policies that Plainville uses
- 5 gets them high marks in your category. It's
- 6 not really supporting -- We sort of gave them
- 7 to benefit that they're picking on something
- 8 that's important in Massachusetts culture but
- 9 they aren't doing anything to support the green
- 10 industry in Massachusetts.
- 11 It's a good thing. And there's a
- 12 cumulative effect. And the more people that
- 13 get behind this, the better it is. So, in that
- 14 sense it's a good thing. But it's really not
- 15 supporting the industry per se not what we were
- 16 looking for.
- 17 Leominster won on this category just
- 18 simply because they obviously sat down and said
- 19 look, there's nothing endemic to our business
- 20 that relates to the financial services world,
- 21 higher education, biotech. There's no reach
- 22 there. But we heard what the Commission is
- looking for, so we're going to reach out and
- 24 make one up. And it was a pretty interesting

- 1 idea we thought.
- 2 COMMISSIONER MCHUGH: Okay. Got it.
- 3 In category number three, again Plainville, did
- 4 you take into account in the -- you stressed
- 5 heavily and rightly in my view the outward
- 6 lookingness of the Leominster facility with the
- 7 two restaurants and the like.
- 8 Did you take into account in
- 9 reaching the rating for Plainville the fact
- 10 that the sports bar and pub has an outward
- 11 entrance as well?
- 12 CHAIRMAN CROSBY: Yes. These are
- 13 hard to compare. These are really marginal
- 14 points, but the fact of the two restaurants on
- 15 either side of the facility and the
- 16 entertainment venue, as I said, we weren't
- 17 really looking for the physical building
- 18 itself, except with respect to making it
- 19 accessible, yes that. We were looking for
- 20 relationships with the surrounding industries.
- 21 And we thought they did well on both.
- 22 COMMISSIONER MCHUGH: I'll come to
- 23 that in just a second. We talked a minute ago
- 24 when Commissioner Stebbins was presenting his

- 1 analysis about the seed money kind of concept.
- 2 And we talked a little bit about the kind of
- 3 spinoff or throw off M3D3 could produce in
- 4 terms of seed capital. Does that principle
- 5 hold true in other areas as well?
- 6 For example, if one of these
- 7 facilities needs 100,000 loaves of bread in a
- 8 year, might that spark some small bakery to say
- 9 if I had a contract for 100,000 loaves of
- 10 bread, I could expand and I could get more
- 11 business on top of that. I can't go anyplace
- 12 beyond where I am now unless I get that kind of
- 13 guaranteed platform.
- Does the sort of seed money work
- 15 across supply contracts like that? Or did you
- 16 think about that?
- 17 CHAIRMAN CROSBY: Well, I hadn't
- 18 really thought about it in this context. I
- 19 would say we think about it all of the time
- 20 with respect to the business development stuff.
- 21 We're hoping to try to find probably not start-
- 22 up businesses but small businesses that could
- 23 grow substantially with a big bread contract.
- 24 And make sure that they are

- 1 prepared. Make sure they know it's coming.
- 2 Make sure they know how to deal with the kinds
- 3 of the contractual negotiations that they might
- 4 have to go through. So, yes I think it would
- 5 be -- I think the Legislature's whole idea here
- 6 is to be able to generate growth in local
- 7 businesses by promoting -- by pumping in new
- 8 dollars.
- 9 COMMISSIONER MCHUGH: I know that it
- 10 is but in the analysis that I've heard so far,
- it seems to me and maybe I'm missing something
- 12 that we've been focused largely with the
- 13 exception of the M3D3 on direct spending. And
- 14 the amount of jobs that that direct spending
- 15 will support or even create in the area.
- 16 Rather than taking the next step and
- 17 saying that that direct spending will provide
- 18 seed money or a guaranteed floor that will
- 19 allow businesses to build and expand beyond the
- 20 seed monies so that you get seed money of X or
- 21 contract money of X will allow you to get other
- 22 contracts of Y, and have a total revenue
- 23 increase of X plus Y. And I don't know whether
- 24 that formed a part of your analysis, whether

- 1 it's even possible to make that kind of
- 2 analysis.
- 3 CHAIRMAN CROSBY: No, we did not.
- 4 This question came up under Massachusetts
- 5 brand. That's not really the way we were
- 6 looking at it. We didn't look at that kind of
- 7 ripple effect. I think Commissioner Stebbins
- 8 does to some extent.
- 9 COMMISSIONER STEBBINS: We had a
- 10 wide variety of expected outside expenditures
- in small business and where they hoped to spend
- 12 that money. I think that was evident in some
- 13 of the terms that were negotiated in the host
- 14 and surrounding community agreements.
- 15 Everybody had different figures.
- 16 But I didn't come across anybody who
- 17 -- Each applicant suggested different
- 18 strategies and different detail about how they
- 19 wanted to work with small business, splitting
- 20 bid packages, faster repayment of invoices,
- 21 etc. There wasn't anybody who said I got a
- 22 particular amount of money to help out, to lend
- 23 to a potential vendor. There wasn't any
- 24 specific details as to that type of program, if

- 1 that's what you're asking.
- 2 COMMISSIONER MCHUGH: No, I was not
- 3 talking about lending. I was talking about the
- 4 ripple effect of direct dollars. And I was
- 5 thinking about what effect does purse money
- 6 have, for example, in the racing area on the
- 7 ability of farmers to stay in business and also
- 8 -- and thereby create a product that can be
- 9 used in multiple jurisdictions. Your can't do
- 10 without a guarantee that you can buy enough
- 11 feed for the horses. But if you can have that
- 12 guarantee, you can do things elsewhere. Maybe
- 13 we can talk about that tomorrow.
- In number five, as I understood it
- 15 the Plainville had the play, stay and shop
- 16 which is directly related to the Warren Malls
- 17 there it seems to me.
- 18 COMMISSIONER ZUNIGA: Wrentham.
- 19 COMMISSIONER MCHUGH: Wrentham, at
- 20 least most directly tied to that. But there
- 21 also is an effort that I thought I detected in
- 22 their approach to the sports side. And the
- 23 whole point of the Flutie Pub was to tie into
- 24 Gillette, to the TPC and to capitalize on that.

- 1 Then there's the Comcast Center which is not
- 2 really a sporting venue.
- 3 But it seemed to me that they had
- 4 both a hook out, they were trolling for
- 5 attracting people to both the combined effect
- 6 of them and the shopping and them and the
- 7 sports. And I just wondered how that compared.
- 8 It's a very narrow margin of difference you
- 9 have there. Why you felt that the Leominster
- 10 proposal had greater weight in that category.
- 11 CHAIRMAN CROSBY: Again, these are
- 12 margins.
- 13 COMMISSIONER MCHUGH: Yes.
- 14 CHAIRMAN CROSBY: And we're talking
- 15 thin differences but I didn't see the evidence
- 16 of these relationships. I hear it. And it
- 17 sort of sounds good. That's why I'm asking is
- 18 there backup?
- 19 COMMISSIONER CAMERON: There is. I
- 20 can answer that for mitigation.
- 21 MR. CARR: It's not in mitigation.
- 22 The agreements that they have are not in the
- 23 mitigation. It was announced in the public
- 24 hearings, I think, the presentations that the

- 1 applicant did listed 10 or so agreements. But
- 2 I have nothing I found as attachments under the
- 3 section of mitigation.
- 4 COMMISSIONER STEBBINS: I think some
- 5 of those MOUs are reflected in my section. And
- 6 we talked about that earlier.
- 7 CHAIRMAN CROSBY: And we're going to
- 8 check it. It was the big four that they made
- 9 the big push on was the big four -- these big
- 10 four facilities.
- 11 And what I thought Leominster did
- 12 was create a realistic perception that it
- 13 understood the nature of this region. And that
- 14 it could be a coherent collaborative
- 15 organization. They knew who the key players
- 16 were and they appeared to be committed to
- 17 working with that and to be a player.
- I would expect, and this is the kind
- 19 of thing that I would hold whether it's
- 20 Leominster or anybody else, I would expect
- 21 their GM to be a major player in the North
- 22 Central Mass. business community. And to be a
- 23 player on the Johnny Appleseed Trail
- 24 Association and so forth. And help them figure

- 1 out how to raise this area up. And it's an
- 2 area that needs raising up.
- In the case of this relationship,
- 4 this buy, stop and sell or whatever thing, I
- 5 hear it, but I didn't see it. I wasn't
- 6 persuaded that they really had it there. They
- 7 really understood it. And that the marginal
- 8 utility to the area -- It's not like Gillette
- 9 Stadium needs a lot of help.
- 10 Whereas Johnny Appleseed Trail needs
- 11 a lot of help. We're talking about what's the
- 12 best marginal contribution. So, for what it's
- 13 worth that was the way I looked at it.
- 14 COMMISSIONER MCHUGH: Thanks.
- 15 COMMISSIONER MCHUGH: I just had a
- 16 couple of quick questions. When you talked
- 17 about Massachusetts brand, did you consider the
- 18 Flutie Sports Bar as a Massachusetts brand for
- 19 those of us sports fans?
- 20 CHAIRMAN CROSBY: No, not per se.
- 21 No.
- 22 COMMISSIONER CAMERON: And with your
- 23 competitive environment that's a thought
- 24 process that you and your advisors had as

- 1 opposed to any analysis that was completed?
- 2 CHAIRMAN CROSBY: Any analysis,
- 3 anywhere close to what they did, yes. We did
- 4 analysis, commonsensical analysis by looking at
- 5 maps and knowing the area and so forth. But
- 6 the reason I put the sentence in there about we
- 7 look forward to more detail from the other
- 8 evaluation groups is that we didn't have the
- 9 resources to do the kind of evaluation that
- 10 Commissioner Zuniga did.
- 11 COMMISSIONER ZUNIGA: I had a number
- 12 of questions and they stole many of them, my
- 13 fellow Commissioners. But I did see the sports
- 14 brand and the proximity as one that could
- 15 easily fit in the brand category.
- 16 And when you mentioned -- This is
- 17 obviously a good discussion perhaps to continue
- 18 tomorrow but when you mentioned evidence about
- 19 those kinds of commitments, we did meet Doug
- 20 Flutie when he came to the hearing.
- 21 CHAIRMAN CROSBY: I don't doubt that
- 22 they're going to have a Flutie bar in the
- 23 facility. That isn't the question. The
- 24 question is is there a strategy that I can

- 1 understand and that they presented of creating
- 2 a whole greater than the sum of the parts.
- 3 How is this going to work? What is
- 4 the marginal utility to the region as result of
- 5 that strategy? And I didn't get either of
- 6 those. It's not that it isn't there. I just
- 7 didn't get it, either one of them.
- 8 COMMISSIONER STEBBINS: This
- 9 question of regional impacts somewhat came up
- 10 again under the economic development
- 11 consideration. And there was a question I
- 12 think specifically directed what is your
- 13 connection or role or how do you plan to
- 14 participate in a regional economic development
- 15 effort or plan.
- 16 There was one applicant, Raynham
- 17 said that no regional plan exists. So, we
- 18 don't know how we would be a partner to
- 19 something that didn't exist. Where I thought
- 20 Plainville had an interesting response relative
- 21 to this question is there is no regional plan,
- 22 but we're willing to be a thought leader and an
- 23 organizer around maximizing the benefit of a
- 24 slots parlor coming to that region.

- 1 Leominster again, in respect to
- 2 where to they fit into a regional plan? And I
- 3 echo the Chairman's comments about their
- 4 willingness to step up some of the business
- 5 organizations in North Central Worcester County
- 6 that they've had signed agreements with, I
- 7 think only reflected back to a regional goal of
- 8 better utilizing the area in Leominster in
- 9 which they plan to operate their facility.
- 10 CHAIRMAN CROSBY: Right.
- 11 COMMISSIONER STEBBINS: I had a
- 12 quick question under number three outward
- 13 looking. Could you give me a little more
- 14 clarification in historic design considerations
- 15 for racetrack that's only about 15 years old.
- 16 CHAIRMAN CROSBY: They talked about
- 17 reusing the quarry, their use of the quarry.
- 18 They talked about using granite construction
- 19 facilities. They re-created the model, the
- 20 logo of this town of Plainville. They talked
- 21 about -- I think they were groping, trying to
- 22 figure out how to respond to this question.
- 23 And they talked a lot about the historic fabric
- 24 of the community and how they were going to be

- 1 supportive of that. It was more in the nature
- 2 of rhetoric than real substance.
- 3 COMMISSIONER STEBBINS: Okay.
- 4 CHAIRMAN CROSBY: Anybody else? All
- 5 right. Then I guess we will adjourn. Is the
- 6 food court open did somebody say? It is? So,
- 7 there is a lunch available close so we don't
- 8 need to take so long. We'll take an hour
- 9 break, come back at two. Is that all right?
- 10 And we will pick up with whichever it was
- 11 Commissioner Stebbins maybe on the discussion
- 12 that Commissioner Cameron wanted.
- 13 COMMISSIONER STEBBINS: Sure.
- MR. ZIEMBA: Mr. Chairman, so, we
- 15 had given all of the applicants two hours from
- 16 the end of the presentations to get us those
- 17 comments for the purpose of doing some of the
- 18 evaluations.
- 19 One recommendation is that we could
- 20 ask the applicants to get the reports to us
- 21 within two hours. We would have some time in
- the remainder of the afternoon into evening to
- 23 assemble all of the answers to those if we have
- 24 that tick from now.

- 1 CHAIRMAN CROSBY: Yes. If it wasn't
- 2 clear, we are now done with the five evaluation
- 3 presentations. That is at one o'clock. So, at
- 4 3:05 we will close feedback from applicants who
- 5 believe that we have somehow made a mistake of
- 6 fact in our presentations.
- 7 Those will go to John. And we will
- 8 deal with those that you believe we need to
- 9 deal with tomorrow morning.
- 10 COMMISSIONER MCHUGH: At the risk of
- interposing myself between now and lunch, how
- 12 long would it take to deal with that remaining
- item on our agenda, which is a discussion of
- 14 the memo? If it's 10 minutes --
- 15 CHAIRMAN CROSBY: We might -- We
- 16 then are going to say what else? There may be
- 17 other conversations to be had.
- 18 COMMISSIONER MCHUGH: Oh, all right.
- 19 CHAIRMAN CROSBY: I'm game to
- 20 whatever everybody wants.
- 21 COMMISSIONER CAMERON: Is that the
- 22 only outstanding issue is the discussion of
- 23 that memo? And are we prepared to do that now?
- MR. ZIEMBA: If we have perhaps 10

- 1 minutes?
- 2 CHAIRMAN CROSBY: We'll do it at
- 3 2:05. Okay. Is that all right?
- 4 COMMISSIONER ZUNIGA: Do it after
- 5 lunch?
- 6 CHAIRMAN CROSBY: Yes, we'll do it
- 7 after lunch.

9 (A recess was taken)

10

- 11 CHAIRMAN CROSBY: We will reconvene.
- 12 It's actually Commission meeting 110,
- 13 Commissioner McHugh.
- 14 COMMISSIONER MCHUGH: 110.
- 15 CHAIRMAN CROSBY: And it is a few
- 16 minutes after two o'clock. And we will convene
- 17 again. I guess we're going to start out with
- 18 the issue that was raised by Commissioner
- 19 Cameron. Do you want to just reframe it? And
- 20 then apparently Rob is going to speak.
- 21 COMMISSIONER CAMERON: This was a
- 22 memo prepared by HLT, Rob in particular. I
- 23 guess it was a joint effort. I know I had been
- 24 requesting a way to place some value on the

- 1 strengths of the proposals and their additional
- 2 amenities that were not tied to gaming, and how
- 3 to value those.
- 4 So, this memo was prepared. I
- 5 thought it was helpful. So, I just wanted to
- 6 make sure everyone saw it. Rob is here to walk
- 7 us through it.
- 8 MR. SCARPELLI: The memo deals with
- 9 if you think of it in this perspective --
- 10 COMMISSIONER STEBBINS: Do you want
- 11 to use the podium, Rob?
- MR. SCARPELLI: The origin of the
- 13 memo is three Commissioners asked related
- 14 question related to horse racing or sort of
- 15 non-slot gaming components of the proposals.
- So, what we did in relation to that
- 17 is we took a look at all three proposals. If
- 18 you think about it in this perspective, what we
- 19 did is we stripped away all the slot and
- 20 related elements of food and beverage and
- 21 entertainment, took that out, what was left on
- 22 the proposals. And this chart summarizes what
- 23 was left.
- 24 And what you're really dealing with

- 1 in terms of Plainville Penn National is an
- 2 existing horse racing operation. What you're
- 3 dealing with in Park Raynham is a commitment
- 4 based on a number of conditions to host live
- 5 racing at the Brockton Fair. And then in terms
- of PPE, it's an annual investment amount to
- 7 non-gaming related, non-facility related
- 8 program in the Leominster area.
- 9 So, how we looked at it was you can
- 10 look at all of the non-slot activities and
- 11 determine they all generate some form of
- 12 economic benefit. Take it from the perspective
- 13 of economic benefit is generated through the
- 14 spending of dollars. And what we did is we
- 15 looked at how the investment is made. What is
- 16 the form of the investment? And how is it
- 17 allocated?
- 18 We looked at what is the investment
- 19 used for. What's the end purpose? Direct
- 20 recipients of the investment, indirect
- 21 recipients of the investment. The quantum of
- 22 annual investment, timing, what conditions have
- 23 been included with the application. And also
- 24 what restrictions might be placed on the

- 1 license to ensure investment occurs in the
- 2 future.
- 3 So, what we're really dealing with
- 4 in terms of the annual investment, and I'll go
- 5 from left to right, in terms of Penn National
- 6 what they are committing to through their
- 7 application is spending of about \$13 million on
- 8 running the horse racing operation.
- 9 The breakdown of that \$13 million is
- 10 \$2.3 million in year one, decreases down to
- 11 \$2.1 million is allocated to purses. So, that
- 12 amount of money goes straight to the winners of
- 13 races. So, it's right to the horse owners.
- 14 And that pays the trainers and all of the way
- down to the people who own race horses and work
- 16 for people who own race horses.
- 17 And on top of that in order to run
- 18 the racing operation, they're spending another
- 19 almost \$11 million, of which approximately 30
- 20 percent of that is through labor, jobs at the
- 21 racecourse from there.
- So, in total they're spending about
- 23 \$13 million that will generate benefits. On
- 24 top of that in terms of construction costs,

- 1 because they're improving the facility for the
- 2 customers to come and watch live racing, a
- 3 portion of that one-time expenditure to improve
- 4 the facility should be included in economic
- 5 benefits.
- 6 Parks Raynham whatever with their
- 7 proposal to initiate live racing back at the
- 8 Brockton Fairgrounds whatever, they're
- 9 committing to 40 days of racing, but they do
- 10 not provide how much allocation to the purses
- 11 and the expenditures related to that. But
- 12 there will be annual expenditures related to
- 13 running 40 live race days.
- 14 It should be mentioned too Penn
- 15 National in their projections have assumed
- 16 about 100 race days in their projections for
- 17 the five years.
- 18 PPE is saying we will commit \$1
- 19 million, a minimum investment of \$1 million.
- 20 It may rise to \$1.5 million but that's at the
- 21 discretion -- depending on the success of the
- 22 operation at the discretion of PPE to the M3D3
- 23 program from there.
- 24 We did not look at once those

- 1 investments are made what are the ripple
- 2 effects going down because that's a larger
- 3 exercise of saying if you spend a dollar in
- 4 purses what's the other economic benefits going
- 5 down.
- The same token if you spend \$1
- 7 million dollars in investment for seed money
- 8 that could create jobs later on down the road
- 9 also. We didn't look at that level.
- 10 We just looked at it from the
- 11 surface of how much quantum of dollars are
- 12 being spent and comparing that annual
- investment as a way to compare the three
- 14 different applications or three different
- 15 bidders. At this stage I'd open it up for
- 16 questions if anybody has any.
- 17 COMMISSIONER ZUNIGA: At least in
- 18 the case of Raynham, they did identify a loan
- 19 to the Brockton Fair for an initial capital
- 20 investment. I forgave that piece was redacted
- 21 but there's an infusion of cash into the
- 22 operation that would be parallel to the capital
- 23 expenditure at Plainville.
- MR. SCARPELLI: Correct. That's

- 1 listed on the sheet.
- 2 COMMISSIONER MCHUGH: Capital
- 3 investment.
- 4 MR. SCARPELLI: Yes. We just didn't
- 5 know the will be annual expenditures related to
- 6 40 live race days. They will have to allocate
- 7 purse money above and beyond the nine percent
- 8 horse fund. And they will have to have
- 9 expenses to run the pari-mutuel side of the
- 10 operation and to accommodate customers. So,
- 11 there will be expenses there but they weren't
- 12 provided.
- 13 COMMISSIONER MCHUGH: Right.
- MR. SCARPELLI: Any other questions?
- 15 CHAIRMAN CROSBY: Is that what you
- 16 wanted, Commissioner?
- 17 COMMISSIONER CAMERON: I'm just
- 18 looking at the rest of this see if there's
- 19 anything else. Yes. I know you have FTEs but
- 20 I think that was covered in some of the other
- 21 presentations, correct?
- MR. SCARPELLI: Correct.
- 23 COMMISSIONER CAMERON: The only
- 24 piece that we hadn't talked about was the

- 1 actual financial benefit from racing, a full
- 2 schedule, a partial schedule.
- 3 MR. SCARPELLI: There's two elements
- 4 from the racing side of it. If you're looking
- 5 at economic benefits to the horses, it's money
- 6 that the horses generate. If I simplify it,
- 7 horses only make money through racing for purse
- 8 money.
- 9 So, \$2.3 million in the first year
- 10 to decrease to \$2.1 million in five years
- 11 that's the money going to the racehorses. And
- 12 that flows through the owners of the races, the
- 13 trainers, keeping up the horses. It also helps
- 14 them buy new horses. That's that part of the
- 15 equation.
- 16 The \$10 million to run the racetrack
- 17 is not really racing specific. It will be in
- 18 goods and services to buying equipment, buying
- 19 equipment and services to maintain the pari-
- 20 mutuel operation in the other operations of the
- 21 racetrack component.
- 22 COMMISSIONER CAMERON: So, it's the
- 23 \$10 million plus the 2.3?
- MR. SCARPELLI: Correct, roughly \$13

- 1 million in year one spent on that side.
- 2 COMMISSIONER CAMERON: Okay. That's
- 3 helpful. Thank you.
- 4 CHAIRMAN CROSBY: Anybody else?
- 5 Anything else?
- 6 COMMISSIONER MCHUGH: No, thank you.
- 7 CHAIRMAN CROSBY: All set,
- 8 Commissioner Cameron?
- 9 COMMISSIONER CAMERON: Yes.
- 10 CHAIRMAN CROSBY: Thank you.
- 11 COMMISSIONER MCHUGH: Thank you.
- 12 COMMISSIONER ZUNIGA: Thank you.
- 13 CHAIRMAN CROSBY: So, I think we are
- 14 pretty much done for the day. I had a couple
- 15 of things to talk about. We ought to think
- 16 about what tools if any we need for tomorrow
- 17 and then think about the process for tomorrow.
- 18 And then we'll adjourn and give ourselves a
- 19 chance to think about all we've heard. Any
- 20 other questions, thoughts, observations, ideas?
- 21 COMMISSIONER MCHUGH: Except we are
- 22 going to have the answers to the outstanding
- 23 questions as the first item of business.
- 24 CHAIRMAN CROSBY: Yes, I'll talk

- 1 about that in a second. As far as tools, I've
- 2 asked for two things to be able to be up on the
- 3 wall up on the chart. One is a map so we can
- 4 easily see the different locations and the
- 5 competitive relationships and so forth.
- And two is a summary chart that has
- 7 each of the five categories and the way each of
- 8 the three applicants was rated. So, we'll just
- 9 have a summary rating sheet that we can look
- 10 at. Is there anything else that we would want
- 11 from staff or consultants for tools to do this
- 12 process?
- 13 COMMISSIONER MCHUGH: By a summary
- 14 rating you mean the overall rating in each
- 15 category?
- 16 CHAIRMAN CROSBY: Yes, the overall
- 17 rating in each category. We don't have it on
- 18 one page so you can just see it all right in
- 19 front of you. So, we'd have finance,
- 20 mitigation, economic development, etc. across
- 21 the three applicants.
- 22 COMMISSIONER CAMERON: So, the
- 23 conversation we'll need to have that I think is
- 24 very important is the weighting conversation,

- 1 right? How do we value each of these different
- 2 categories. Because looking at the score does
- 3 not give us the information we need, in my mind
- 4 anyway, to make that decision.
- 5 COMMISSIONER MCHUGH: I am of like-
- 6 mind.
- 7 CHAIRMAN CROSBY: Right. That's
- 8 what we're doing tomorrow is weighting.
- 9 COMMISSIONER CAMERON: Yes. I guess
- 10 just looking at the scores I think it could
- 11 lead someone to look and say whoa. And that's
- 12 actually not what we'll be doing tomorrow.
- 13 CHAIRMAN CROSBY: Just because
- 14 somebody has more green doesn't necessarily
- 15 mean they win.
- 16 COMMISSIONER CAMERON: Correct, we
- 17 haven't had a weighting discussion.
- 18 CHAIRMAN CROSBY: If you don't want
- 19 to put that up because of that reason that it
- 20 might be misleading -- I think we should make
- 21 it clear to everybody if we haven't before that
- 22 these are unweighted.
- 23 All of these 200 questions, all of
- 24 the consolidated criteria, summary questions,

- 1 all of the rollups to the evaluation category
- 2 ratings are all ratings without assigning
- 3 values.
- 4 So, theoretically you could be the
- 5 green in one and low in all four. And if we
- 6 thought the one was the most important you
- 7 could still win. So, that should be clear to
- 8 everybody. If you're concerned that having the
- 9 chart might be misleading --
- 10 COMMISSIONER CAMERON: I think it
- 11 may be.
- 12 COMMISSIONER MCHUGH: I share that
- 13 concern.
- 14 CHAIRMAN CROSBY: Fair enough. So,
- 15 Melissa, you can scratch that idea, but sneak
- 16 it to me on the side.
- 17 Anything else that we would want?
- 18 Anything else in terms of heads-up to the
- 19 audience? The process as I'm seeing it, but
- 20 let's just talk this through. First thing in
- 21 the morning at 9:30 each Commissioner let's say
- 22 in the same order that we went in our
- 23 presentations will respond to the questions of
- 24 fact that have been raised, if any.

- 1 And while you're up there, any other
- 2 outstanding questions that were raised during
- 3 your evaluation conversations. So, we'll start
- 4 with Commissioner McHugh and then Commissioner
- 5 Zuniga and so forth. And we will have talked
- 6 to staff about anything that came in from the
- 7 applicants about questions of fact.
- 8 Once that's done, we are ready to
- 9 start deliberating. I thought I would ask
- 10 everybody for starters as we have done in the
- 11 adjudicatory hearings, sort of where you stand,
- 12 where do you think we are. What do you think
- 13 the critical variables are? What are the
- 14 critical issues? And get that from everybody
- 15 and then we go to work.
- 16 COMMISSIONER MCHUGH: Sounds like a
- 17 good plan.
- 18 CHAIRMAN CROSBY: Okay. Do we have
- 19 anything else before temporary adjournment?
- 20 All right. I guess we will adjourn
- 21 temporarily. We will reconvene at 9:30
- 22 tomorrow morning. Thank you all very much.

24 (Meeting suspended at 2:19 p.m.)

| 1 | ATTACHMENTS: |
|----|--|
| 2 | 1. Massachusetts Gaming Commission February |
| 3 | 26, 2014 Notice of Meeting and Agenda |
| 4 | |
| 5 | GUEST SPEAKERS: |
| 6 | Gordon Carr, GMC Strategies |
| 7 | Lyle Hall, HLT Advisory |
| 8 | Rick Moore, City Point Partners |
| 9 | Rob Scarpelli, HLT Advisory |
| 10 | |
| 11 | MASSACHUSETTS GAMING COMMISSION STAFF: |
| 12 | Mark Vander Linden, Director of Research and |
| 13 | Problem GamblineJohn Ziemba, Ombudsman |
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| 23 | |

- 3 I, Laurie J. Jordan, an Approved Court
- 4 Reporter, do hereby certify that the foregoing
- 5 is a true and accurate transcript from the
- 6 record of the proceedings.

7

- 8 I, Laurie J. Jordan, further certify that the
- 9 foregoing is in compliance with the
- 10 Administrative Office of the Trial Court
- 11 Directive on Transcript Format.
- 12 I, Laurie J. Jordan, further certify I neither
- 13 am counsel for, related to, nor employed by any
- 14 of the parties to the action in which this
- 15 hearing was taken and further that I am not
- 16 financially nor otherwise interested in the
- 17 outcome of this action.
- 18 Proceedings recorded by Verbatim means, and
- 19 transcript produced from computer.
- 20 WITNESS MY HAND this 28th day of February,
- 21 2014.

22

- 23 LAURIE J. JORDAN My Commission expires:
- 24 Notary Public May 11, 2018